



Australian Government

Department of Social Services

Support Services Summary

Directory – Top End Australia

July 2023

This directory is limited to program, and services funded by Department of Social Services, National Indigenous Australians Agency and Department of Health and Aged Care.

For more information about enhanced Income Management and the SmartCard visit servicesaustralia.gov.au/smartcard or call the **SmartCard eIM hotline on 1800 252 604**.

Support Services Summary Directory – Top End Australia

This directory provides an overview of contacts for available support services.

Managing money

Name	Contact details
CatholicCare NT	58 Schmidt Street, Tennant Creek Mon – Fri, 9:00am to 5:00pm (08) 8962 3065 Berrimah (08) 8944 2000 Katherine (08) 8971 0777 Pirlangimpi (08) 8978 3921 Wadeye (08) 8978 2515
AnglicareNT Ltd.	5 Namaruk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000
HK Training & Consultancy	Outreach services to West Arnhem Land and Kakadu communities of Gunbalanya, Jabiru, Mudginberri, Warruwi and Minjilang Belyuen, Bagot, Knuckeyes Lagoon, Minmirama Park, Palmerston Indigenous Village, One Mile Dam, Kululuk Nightcliff Renal Centre. (08) 8927 2499
Bawinanga Aboriginal Corporation	Lot 476, Maningrida Northern Territory Mon – Fri, 9:00am to 4:00pm (08) 8979 6555

Food and Emergency Relief

Name	Contact details
CatholicCare NT	58 Schmidt Street, Tennant Creek Mon – Fri, 9:00am to 5:00pm (08) 8962 3065 Berrimah (08) 8944 2000 Katherine (08) 8971 0777 Pirlangimpi (08) 8978 3921 Wadeye (08) 8978 2515
HK Training & Consultancy Pty Ltd	3/17 Scaturchio Street, Casuarina Mon – Fri, 8:00am to 4:00pm 1800 728 508
AnglicareNT Ltd.	60 Winnellie Road, Winnellie Mon – Fri, 8:30am to 4:30pm (08) 8985 0000 5 Nemaruk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000 Shop G6 Satepak House 11 Palmerston Circuit, Palmerston Mon – Fri, 8:30am to 4:30pm (08) 89464800 93 Chesterfield Circuit, Nhulunbuy Mon – Fri, 8:30am to 4:30pm (08) 8939 3400
Crisis Accommodation Gove Incorporated	(08) 8987 1166 Confidential – address given upon telephone contact

Name	Contact details
Dawn House Incorporated	(08) 8945 1388 Confidential – address given upon telephone contact
Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties (FORWAARD Aboriginal Corporation)	(08) 8923 6666
Mission Australia	1/10 Third Street, Katherine Mon – Fri, 9:00am to 5:00pm (08) 8965 1000 1 Carey St, Darwin Mon – Fri, 9:00am to 5:00pm (08) 8935 0900
Multicultural Council of the Northern Territory Incorporated	Shop 15 Malak Shopping Centre, Malak Place Malak Mon – Fri, 9:00am to 5:00pm (08) 8945 9122
Northern Territory AIDS and Hepatitis Council Incorporated	46 Woods Street, Darwin Mon – Fri, 9:00am to 5:30pm (08) 8944 7777
St Vincent de Paul Society (NT) Inc	3 Westralia St, Stuart Park Mon – Sat, 9:00am to 5:00pm (08) 8981 7783 3 Rolyat St, Palmerston City Mon – Sat, 9:00am to 5:00pm (08) 8932 3691 3 Bradshaw Terrace, Casuarina Mon – Sat, 9:00am to 5:00pm (08) 8984 8100
The Salvation Army (Northern Territory) Property Trust	13 72 58 Woodroffe (08) 8932 7639 Anula (08) 8945 1947

Name	Contact details
The Salvation Army (Northern Territory) Property Trust	Darwin (08) 8981 5994 22 Katherine Terrace, Katherine Mon – Fri, 9:00am to 5:00pm (08) 8971 2265
SecondBite	1800 263 283
Oz Harvest Limited	1800 108 006
Foodbank Australia Limited	9 Mel Road, Berrimah Mon – Fri, 8:00am to 12:00pm Sat, 9:00am to 12:00pm (08) 8947 3669
Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council Aboriginal Corporat	(08) 8958 2345 Delivered to remote communities across the APY lands
The Gathering Incorporated	(08) 8988 1177
Lutheran Church of Australia, South Australia and Northern Territory District In	(08) 8953 4488

Alcohol and other drug support and treatment services

Name	Contact details
The Salvation Army NT Property Trust	(08) 7972 7600
Council for Aboriginal Alcohol Program Aboriginal Services Inc. (CAAPS)	60 Boulter Road, Berrimah Mon – Fri, 8:00am to 4:00pm 1800 894 800 (free call NT only)
Amity Community Services Inc	(08) 8944 6565
CatholicCare NT	(08) 8944 2000

Name	Contact details
Forster Foundation For Drug Rehabilitation	(08) 8942 7400
The Salvation Army (Northern Territory) Property Trust	(08) 8944 6000
Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties Aboriginal Corporation	(08) 8971 0970
Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation	28 Knuckey Street, Darwin Mon – Fri, 8:00am to 4:30pm (08) 8972 8600

Gambling addiction support

Name	Contact details
AnglicareNT Ltd.	60 Winnellie Road, Winnelli Mon – Fri, 8:30am to 4:30pm (08) 8985 0000
	Headspace – Darwin CASCOM Centre 13-17 Scaturchio Street Mon, 9:00am to 5:00pm Tues – Thurs, 9:00am to 7:00pm Sat, 9:00am to 5:00pm (08) 8931 5999
	Headspace- Katherine Randazzo Centre 16 Katherine Terrace, Katherine Mon, Wed –Fri, 9:00am to 5:00pm Tues, 10:30am to 7:00pm (08) 8912 4000
	Headspace – Palmerston 11 Palmerston Circt, Palmerston Mon, Tues, Thurs – Fri, 9:00am to 5:00pm Wed, 10:30am to 7:00pm (08) 8931 900
	Katherine 15 Third Street, Katherine

Name	Contact details
AnglicareNT Ltd.	<p>Mon – Fri, 8:30am to 4:30pm (08) 8946 4800</p> <p>5 Namarluk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8939 3400</p> <p>Nhulunbuy 93 Chesterfield Circt, Nhulunbuy Mon – Fri, 8:30am to 4:30pm (08) 8939 3400</p>

Mental health/emotional support

Name	Contact details
Department of Health Northern Territory	<p>(08) 8999 2979</p> <p>General Enquires (08) 8922 8044</p>
Miwatj Health Aboriginal Corporation	<p>1424 Arnhem Road, Nhulunbuy Mon – Fri, 8:00am to 4:30pm (08) 8939 1900</p>
Kalano Community Association Aboriginal Corporation – Men’s Health Care	<p>(08) 8972 9180 - to speak to a SEWB/Mental Health staff member, arrange an appointment or arrange transport</p>
Kalano Community Association Aboriginal Corporation – Wurli-Wurlinjang Health Service	<p>If you need support, please contact us immediately on (08) 89 729 180</p> <p>Katherine (08) 8973 8724</p> <p>After hours medical help, Wurli’s After Hours Clinic: Wednesday’s 6-9pm (08) 8972 9157</p>

Name	Contact details
Kalano Community Association Aboriginal Corporation – Womens and Childrens Health Care	Patient and Client Services including Transport Services and Medical-related enquiries: 1800 987 547
Kalano Community Association Aboriginal Corporation – Gudbinji Chronic Conditions Clinic	(08) 8972 9157 - to speak to the Gudbinji Receptionist (08) 8972 9100 - to arrange transport
Kalano Community Association Aboriginal Corporation – Binjari Health Service	(08) 8971 0970
Ironbark Aboriginal Corporation	Building 1, Level 2, 631 Stuart Highway, Berrimah Mon – Fri, 8:00am to 4:30pm (08) 8931 6600
Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation	9 Keith Lane, Fannie Bay Mon – Fri, 8:30am to 5:00pm Sat, 1:00pm to 4:00pm Sun, 10:00am to 1:00pm (08) 8972 2588
Northern Territory Primary Health Network (PHN)	23 Albatross Street, Winnellie Mon – Fri 8:30am to 4:30pm (08) 8982 1000

Maternal and Child Health

Name	Contact details
Department of Health Northern Territory	258 Trower Road, Casuarina (08) 8999 3337
Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation	34 Knuckey St, Darwin City (08) 8920 9550
Anyinginyi Health Aboriginal Corporation (Tennant Creek)	1 Irvine Street, Tennant Creek (08) 8962 2633
Wurli Wurlinjang Aboriginal Health Service (Katherine)	25 Third Street, Katherine (08) 8972 9100

Name	Contact details
Angurugu Primary Health Centre (Angurugu)	Lot 369, 1 Angurugu Community, Angurugu (08) 8987 6311
Miwatj Health Aboriginal Corporation (Galiwin'ku)	Lot 1425 Arnhem Road, Nhulunbuy (08) 8939 1900
Sunrise Health Service Aboriginal Corporation (Ngukurr)	25 First Street, Katherine (08) 8971 9500
NT Department of Health Hearing Health Services	(08) 8922 7110

Social Support

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Adelaide River (08) 89767027
	Alyangula (08) 89876255
	Angurugu (08) 89876632
	Batchelor (08) 89760011
	Belyuen (08) 89785023
	Bickerton Island (08) 89877054
	Borrooloola (08) 89227321
	Casuarina Community Care Centre (08) 89227321
	Gapuwiyak (NGO) (08) 89790178
	Jabiru (08) 89792018

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Maningrida (NGO) (08) 89795930
	Milikapiti (08) 89783902
	Minjilang (NGO) (08) 89790229
	Naiyu Nambiyu (Daly river) (08) 89782435
	Wurrumiyanga (08) 89783984
	Numbulwar (08) 89754670
	Palmerston Community Care (08) 89993344
	Palumpa (08) 89782359
	Peppimenarti (08) 89781066
	Pine Creek (08) 89761268
	Barkly (08) 8962 4254
	Ali Curung (08) 8964 1954
	Canteen Creek 08 8964 1510
	Epenarra 08 8964 1559
	Elliott 08 8969 2060
	Alcoota (Engawala) 08 8956 9944

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Aputula (Finke) (08) 8956 0961
	Bonya (08) 8956 6300
	Haasts Bluff (Ikuntji) (08) 8956 7342
	Harts Range (Atitjere) (08) 8956 8472
	Hermannsburg (Ntaria) (08) 8956 9778
	Imanpa (Mt Ebenezer) (08) 8956 7433 or (08) 8951 6040
	Kings Canyon (Watarrka) (08) 8956 7484
	Laramba (Napperby) (08) 8956 7807
	Mt Liebig (Amunturrngu) (08) 8956 8792
	Nyirripi (08) 8956 8595
	Papunya (08) 8956 8835
	Tara (Neutral Junction) (08) 8956 8505 or (08) 8956 8803
	Ti Tree (08) 8956 9789
	6 Mile (08) 8956 9736

Name	Contact details
Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota)	Titjikala (Maryvale) (08) 8956 9736 Wallace Rockhole (08) 8956 0906 Wilora (Stirling) (08) 8956 7763 Willowra (08) 8956 9950 Yuelamu (Mt Allen) (08) 8956 8788 Yuendumu (08) 8956 8747 Yulara (Uluru) (08) 8956 4030
Wurli Wurlinjang Health Service (Katherine)	(08) 8972 9100
Katherine West Health Board Aboriginal Corporation	Unit 10, 38 First Street, Katherine Mon – Thurs, 8:30am to 4:00pm Fri, 1:00pm to 4:00pm (08) 8971 9300
Top End Health Service (Jabiru)	(08) 8999 4988
Top End Health Service (Tiwi)	Royal Darwin Hospital (08) 8922 8888 Child and Adolescent Mental Health Team (08) 8999 4959 East Arnhem Mental Health Team (08) 8987 0414 Katherine Mental Health Team (08) 8987 0414 1800 682 228 after business hours
Mala'la Health Service Aboriginal Corporation (Malabam Health Board (Maningrida))	Maningrida (08) 8979 5772

Name	Contact details
	Primary Health Care (08) 8979 5930
	Aged Care and Community Services (08) 8979 5474
	GREATS Youth Services (08) 8979 5772

Nationally Available Services

This section provides an overview of national support services available

Organisation	Description	Contact details
Alcohol and Drug Information Service (ADIS) NSW	For free and confidential 24/7 counselling helpline for people concerned around alcohol and/or drug misuse.	1800 250 015
Lifeline 13YARN	13YARN (Thirteen YARN) is the first national crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on-one opportunity with a Lifeline-trained First Nations Crisis Support Worker who can provide crisis support 24/7. 13YARN empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns.	13YARN (13 92 76)
Australian National University (e-hub Assist)	Online self-help mental health programs.	e-hub Assist - Home (ehubhealth.com)
Black Dog Institute	Online self-help programs, psychoeducation and positive psychology.	Black Dog Institute Science. Compassion. Action.

Blue Knot Foundation	Information and support line for anyone affected by complex trauma.	Blue Knot Helpline and Redress Support Service 1300 657 380 Mon - Sun, 9:00am to 5:00pm National Counselling and Referral Service – Disability 1800 421 468 or 02 6146 1468 Mon-Fri, 9:00am to 6:00pm Sat-Sun and public holidays, 9:00am to 5:00pm
Butterfly Foundation	Telephone, online counselling, referral and online support groups for eating disorders and body image issues.	1800 334 673 Mon-Sun, 8:00am to midnight
Lifeline Australia	24/7 crisis support and telephone counselling.	13 11 14
Alcoholics Anonymous	Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	1300 222 222
Beyond Blue	24/7 online and email counselling and moderated forums.	1300 224 636
ReachOut	24/7 online support for people aged 12 to 25.	A Safe Place to Chat Anonymously, Get Support & Feel Better ReachOut Australia (02) 8029 7777
National Debt Helpline	Provides help to sort out your money (budget).	1800 007 007 Mon – Fri, 9:30am to 4:30pm

Mob Strong Debt Helpline	Provides help to sort out your money (budget).	1800 808 488 Mon – Fri, 9:30am to 4:30pm
Salvation Army	Provides help with food and bills.	13 72 58
St Vincent de Paul Society	Provides help with food and bills.	13 18 12
1800RESPECT	24/7 Domestic or family violence counselling.	1800 737 732
Family Drug Support Australia	24/7 Alcohol or other drug use counselling.	1300 368 186
National Gambling Helpline	24/7 Support for anyone affected by gambling.	1800 858 858
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.	1300 652 820
Hearing Assessment Program – Early Ears	The program provides free, safe and simple hearing checks to children aged 0 - 6 years who do not yet attend full time school and on-going advice and support to parents and carers.	134 432
Qlife	Provides online chat or phone counselling for lesbian, gay, bisexual, transgender and intersex (LGBTIQ+) people.	1800 184 527 Mon – Sun 3:00pm to midnight

Head to Health

An online resource from the Australian Government, designed to connect Australians to trusted mental health and wellbeing support services and information. Products and services available on Head to Health can be accessible via phone, online/digital formats, and/or face-to-face physical locations.

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