



This directory is limited to program, and services funded by Department of Social Services, National Indigenous Australians Agency and Department of Health and Aged Care.

For more information about enhanced Income Management and the SmartCard visit servicesaustralia.gov.au/smartcard or call the **SmartCard eIM hotline on 1800 252 604**.

Support Services Summary

Directory – Top End Australia

July 2023

Support Services Summary Directory – Top End Australia

This directory provides an overview of contacts for available support services.

Managing money

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| **Name** | **Contact details** |
| CatholicCare NT | 58 Schmidt Street, Tennant Creek  Mon – Fri, 9:00am to 5:00pm (08) 8962 3065  Berrimah  (08) 8944 2000  Katherine  (08) 8971 0777  Pirlangimpi  (08) 8978 3921  Wadeye  (08) 8978 2515 |
| AnglicareNT Ltd. | 5 Nemaruk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000 |
| HK Training & Consultancy | Outreach services to West Arnhem Land and Kakadu communities of Gunbalanya,Jabiru,  Mudginberri, Warruwi and Minjilang Belyuen, Bagot, Knuckeys Lagoon, Minmirama Park, Palmerston Indigenous Village, One Mile Dam, Kululuk Nightcliff Renal Centre.  (08) 8927 2499 |
| Bawinanga Aboriginal Corporation | Lot 476, Maningrida Northern Territory  Mon – Fri, 9:00am to 4:00pm (08) 8979 6555 |

Food and Emergency Relief

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| **Name** | **Contact details** |
| CatholicCare NT | 58 Schmidt Street, Tennant Creek  Mon – Fri, 9:00am to 5:00pm (08) 8962 3065  Berrimah  (08) 8944 2000  Katherine  (08) 8971 0777  Pirlangimpi  (08) 8978 3921  Wadeye  (08) 8978 2515 |
| HK Training & Consultancy Pty Ltd | 3/17 Scaturchio Street, Casuarina  Mon – Fri, 8:00am to 4:00pm 1800 728 508 |
| AnglicareNT Ltd. | 60 Winnellie Road, Winnellie Mon – Fri, 8:30am to 4:30pm (08) 8985 0000  5 Nemaruk Drive, Ludmilla Mon – Fri, 8:30am to 4:30pm (08) 8985 0000  Shop G6 Satepak House 11 Palmerston Circuit, Palmerston Mon – Fri, 8:30am to 4:30pm (08) 89464800  93 Chesterfield Circuit, Nhulunbuy  Mon – Fri, 8:30am to 4:30pm (08) 8939 3400 |
| Crisis Accommodation Gove Incorporated | (08) 8987 1166  Confidential – address given upon telephone contact |

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| **Name** | **Contact details** |
| Dawn House Incorporated | (08) 8945 1388  Confidential – address given upon telephone contact |
| Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties (FORWAARD Aboriginal Corporation) | (08) 8923 6666 |
| Mission Australia | 1/10 Third Street, Katherine Mon – Fri, 9:00am to 5:00pm (08) 8965 1000  1 Carey St, Darwin  Mon – Fri, 9:00am to 5:00pm (08) 8935 0900 |
| Multicultural Council of the Northern Territory Incorporated | Shop 15 Malak Shopping Centre, Malak Place Malak Mon – Fri, 9:00am to 5:00pm (08) 8945 9122 |
| Northern Territory AIDS and Hepatitis Council Incorporated | 46 Woods Street, Darwin Mon – Fri, 9:00am to 5:30pm (08) 8944 7777 |
| St Vincent de Paul Society (NT) Inc | 3 Westralia St, Stuart Park Mon – Sat, 9:00am to 5:00pm (08) 8981 7783  3 Rolyat St, Palmerston City Mon – Sat, 9:00am to 5:00pm (08) 8932 3691  3 Bradshaw Terrace, Casuarina  Mon – Sat, 9:00am to 5:00pm (08) 8984 8100 |
| The Salvation Army (Northern Territory) Property Trust | 13 72 58  Woodroffe  (08) 8932 7639  Anula  (08) 8945 1947 |

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| **Name** | **Contact details** |
| The Salvation Army (Northern Territory) Property Trust | Darwin  (08) 8981 5994 |
|  | 22 Katherine Terrace, Katherine  Mon – Fri, 9:00am to 5:00pm (08) 8971 2265 |
| SecondBite | 1800 263 283 |
| Oz Harvest Limited | 1800 108 006 |
| Foodbank Australia Limited | 9 Mel Road, Berrimah  Mon – Fri, 8:00am to 12:00pm Sat, 9:00am to 12:00pm  (08) 8947 3669 |
| Ngaanyatjarra Pitjantjatjara Yankunytjatjara | (08) 8958 2345 |
| Women's Council Aboriginal Corporat | Delivered to remote |
|  | communities across the APY |
|  | lands |
| The Gathering Incorporated | (08) 8988 1177 |
| Lutheran Church of Australia, South Australia and Northern Territory District In | (08) 8953 4488 |

Alcohol and other drug support and treatment services

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| **Name** | **Contact details** |
| The Salvation Army NT Property Trust | (08) 7972 7600 |
| Council for Aboriginal Alcohol Program Aboriginal Services Inc. (CAAPS) | 60 Boulter Road, Berrimah Mon – Fri, 8:00am to 4:00pm 1800 894 800 (free call NT only) |
| Amity Community Services Inc | (08) 8944 6565 |
| CatholicCare NT | (08) 8944 2000 |

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| **Name** | **Contact details** |
| Forster Foundation For Drug Rehabilitation | (08) 8942 7400 |
| The Salvation Army (Northern Territory) Property Trust | (08) 8944 6000 |
| Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties Aboriginal  Corporation | (08) 8971 0970 |
| Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation | 28 Knuckey Street, Darwin Mon – Fri, 8:00am to 4:30pm (08) 8972 8600 |

Gambling addiction support

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| **Name** | **Contact details** |
| AnglicareNT Ltd. | 60 Winnellie Road, Winnelli Mon – Fri, 8:30am to 4:30pm (08) 8985 0000  Headspace – Darwin CASCOM Centre  13-17 Scaturchio Street Mon, 9:00am to 5:00pm  Tues – Thurs, 9:00am to 7:00pm Sat, 9:00am to 5:00pm  (08) 8931 5999  Headspace- Katherine Randazzo Centre  16 Katherine Terrace, Katherine Mon, Wed –Fri, 9:00am to 5:00pm  Tues, 10:30am to 7:00pm (08) 8912 4000  Headspace – Palmerston  11 Palmerston Circt, Palmerston Mon, Tues, Thurs – Fri, 9:00am to 5:00pm  Wed, 10:30am to 7:00pm (08) 8931 900  Katherine  15 Third Street, Katherine |

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| **Name** | **Contact details** |
| AnglicareNT Ltd. | Mon – Fri, 8:30am to 4:30pm |
|  | (08) 8946 4800 |
|  | 5 Nemarluk Drive, Ludmilla |
|  | Mon – Fri, 8:30am to 4:30pm |
|  | (08) 8939 3400 |
|  | Nhulunbuy |
|  | 93 Chesterfield Circt, Nhulunbuy |
|  | Mon – Fri, 8:30am to 4:30pm |
|  | (08) 8939 3400 |

Mental health/emotional support

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| **Name** | **Contact details** |
| Department of Health Northern Territory | (08) 8999 2979  General Enquires (08) 8922 8044 |
| Miwatj Health Aboriginal Corporation | 1424 Arnhem Road, Nhulunbuy  Mon – Fri, 8:00am to 4:30pm (08) 8939 1900 |
| Kalano Community Association Aboriginal Corporation – Men’s Health Care | (08) 8972 9180 - to speak to a SEWB/Mental Health staff member, arrange an  appointment or arrange transport |
| Kalano Community Association Aboriginal  Corporation – Wurli-Wurlinjang Health Service | If you need support, please contact us immediately on (08) 89 729 180  Katherine  (08) 8973 8724  After hours medical help, Wurli’s After Hours Clinic:  Wednesday’s 6-9pm (08) 8972 9157 |

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| **Name** | **Contact details** |
| Kalano Community Association Aboriginal Corporation – Womens and Childrens Health Care | Patient and Client Services including Transport Services  and Medical-related enquiries: 1800 987 547 |
| Kalano Community Association Aboriginal Corporation – Gudbinji Chronic Conditions Clinic | (08) 8972 9157 - to speak to the Gudbinji Receptionist  (08) 8972 9100 - to arrange transport |
| Kalano Community Association Aboriginal Corporation – Binjari Health Service | (08) 8971 0970 |
| Ironbark Aboriginal Corporation | Building 1, Level 2, 631 Stuart Highway, Berrimah  Mon – Fri, 8:00am to 4:30pm (08) 8931 6600 |
| Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation | 9 Keith Lane, Fannie Bay Mon – Fri, 8:30am to 5:00pm Sat, 1:00pm to 4:00pm  Sun, 10:00am to 1:00pm (08) 8972 2588 |
| Northern Territory Primary Health Network (PHN) | 23 Albatross Street, Winnellie Mon – Fri 8:30am to 4:30pm (08) 8982 1000 |

Maternal and Child Health

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| **Name** | **Contact details** |
| Department of Health Northern Territory | 258 Trower Road, Casuarina (08) 8999 3337 |
| Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation | 34 Knuckey St, Darwin City (08) 8920 9550 |
| Anyinginyi Health Aboriginal Corporation (Tennant Creek) | 1 Irvine Street, Tennant Creek (08) 8962 2633 |
| Wurli Wurlinjang Aboriginal Health Service (Katherine) | 25 Third Street, Katherine (08) 8972 9100 |

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| **Name** | **Contact details** |
| Angurugu Primary Health Centre (Angurugu) | Lot 369, 1 Angurugu Community, Angurugu (08) 8987 6311 |
| Miwatj Health Aboriginal Corporation (Galiwin’ku) | Lot 1425 Arnhem Road,  Nhulunbuy  (08) 8939 1900 |
| Sunrise Health Service Aboriginal Corporation (Ngukurr) | 25 First Street, Katherine (08) 8971 9500 |
| NT Department of Health Hearing Health Services | (08) 8922 7110 |

Social Support

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| **Name** | **Contact details** |
| Central Australia Health Service (Yuendumu, Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts Range, Bonya, Alcoota) | Adelaide River (08) 89767027  Alyangula  (08) 89876255  Angurugu  (08) 89876632  Batchelor  (08) 89760011  Belyuen  (08) 89785023  Bickerton Island (08) 89877054  Borroloola (08) 89227321  Casuarina Community Care Centre  (08) 89227321  Gapuwiyak (NGO) (08) 89790178  Jabiru  (08) 89792018 |

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| **Name** | **Contact details** |
| Central Australia Health Service (Yuendum Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Range, Bonya, Alcoota) | u, Maningrida (NGO) Harts (08) 89795930  Milikapiti  (08) 89783902  Minjilang (NGO) (08) 89790229  Nauiyu Nambiyu (Daly river) (08) 89782435  Wurrumiyanga (08) 89783984  Numbulwar (08) 89754670  Palmerston Community Care (08) 89993344  Palumpa  (08) 89782359  Peppimenarti (08) 89781066  Pine Creek (08) 89761268  Barkly  (08) 8962 4254  Ali Curung  (08) 8964 1954  Canteen Creek 08 8964 1510  Epenarra  08 8964 1559  Elliott  08 8969 2060  Alcoota (Engawala) 08 8956 9944 |

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| **Name** | **Contact details** |
| Central Australia Health Service (Yuendum | |
| Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, | Harts (08) 8956 0961 |
| Range, Bonya, Alcoota) | Bonya |
|  | (08) 8956 6300 |
|  | Haasts Bluff (Ikuntji) |
|  | (08) 8956 7342 |
|  | Harts Range (Atitjere) |
|  | (08) 8956 8472 |
|  | Hermannsburg (Ntaria) |
|  | (08) 8956 9778 |
|  | Imanpa (Mt Ebenezer) |
|  | (08) 8956 7433 or (08) 8951 |
|  | 6040 |
|  | Kings Canyon (Watarrka) |
|  | (08) 8956 7484 |
|  | Laramba (Napperby) |
|  | (08) 8956 7807 |
|  | Mt Liebig (Amunturrngu) |
|  | (08) 8956 8792 |
|  | Nyirripi |
|  | (08) 8956 8595 |
|  | Papunya |
|  | (08) 8956 8835 |
|  | Tara (Neutral Junction) |
|  | (08) 8956 8505 or (08) 8956 |
|  | 8803 |
|  | Ti Tree |
|  | (08) 8956 9789 |
|  | 6 Mile |
|  | (08) 8956 9736 |

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| **Name** | **Contact details** |
| Central Australia Health Service (Yuendumu, | Titjikala (Maryvale) |
| Nyirripi, Ti Tree, 6 Mile, Willowra, Sterling, Harts | (08) 8956 9736 |
| Range, Bonya, Alcoota) | Wallace Rockhole |
|  | (08) 8956 0906 |
|  | Wilora (Stirling) |
|  | (08) 8956 7763 |
|  | Willowra |
|  | (08) 8956 9950 |
|  | Yuelamu (Mt Allen) |
|  | (08) 8956 8788 |
|  | Yuendumu |
|  | (08) 8956 8747 |
|  | Yulara (Uluru) |
|  | (08) 8956 4030 |
| Wurli Wurlinjang Health Service (Katherine) | (08) 8972 9100 |
| Katherine West Health Board Aboriginal | Unit 10, 38 First Street, |
| Corporation | Katherine |
|  | Mon – Thurs, 8:30am to |
|  | 4:00pm |
|  | Fri, 1:00pm to 4:00pm |
|  | (08) 8971 9300 |
| Top End Health Service (Jabiru) | (08) 8999 4988 |
| Top End Health Service (Tiwi) | Royal Darwin Hospital |
|  | (08) 8922 8888 |
|  | Child and Adolescent Mental |
|  | Health Team |
|  | (08) 8999 4959 |
|  | East Arnhem Mental Health |
|  | Team |
|  | (08) 8987 0414 |
|  | Katherine Mental Health Team |
|  | (08) 8987 0414 |
|  | 1800 682 228 after business |
|  | hours |
| Mala'la Health Service Aboriginal Corporation (Malabam Health Board (Maningrida) | Maningrida  (08) 8979 5772 |

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| **Name** | **Contact details** |
| Primary Health Care (08) 8979 5930  Aged Care and Community Services  (08) 8979 5474  GREATS Youth Services (08) 8979 5772 | |

# Nationally Available Services

This section provides an overview of national support services available

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| **Organisation** | **Description** | **Contact details** |
| Alcohol and Drug Information Service (ADIS) NSW | For free and confidential 24/7 counselling helpline for people concerned around alcohol and/or drug misuse. | 1800 250 015 |
| Lifeline 13YARN | 13YARN (Thirteen YARN) is the first national crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on- one opportunity with a Lifeline-trained First Nations Crisis Support Worker who can provide crisis support 24/7. 13YARN  empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns. | 13YARN (13 92 76) |
| Australian National University (e- hub Assist) | Online self-help mental health programs. | [e-hub Assist - Home (ehubhealth.com)](https://assist.ehubhealth.com/) |
| Black Dog Institute | Online self-help programs, psychoeducation and positive psychology. | [Black Dog Institute | Science.](https://www.blackdoginstitute.org.au/) [Compassion. Action.](https://www.blackdoginstitute.org.au/) |

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| Blue Knot Foundation | Information and support line for anyone affected by complex trauma. | Blue Knot Helpline and Redress Support Service 1300 657 380  Mon - Sun, 9:00am to 5:00pm  National Counselling and Referral Service – Disability 1800 421 468 or 02 6146  1468  Mon-Fri, 9:00am to 6:00pm  Sat-Sun and public holidays, 9:00am to 5:00pm |
| Butterfly Foundation | Telephone, online counselling, referral and online support groups for eating disorders and body image issues. | 1800 334 673  Mon-Sun, 8:00am to midnight |
| Lifeline Australia | 24/7 crisis support and telephone counselling. | 13 11 14 |
| Alcoholics Anonymous | Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. | 1300 222 222 |
| Beyond Blue | 24/7 online and email counselling and moderated forums. | 1300 224 636 |
| ReachOut | 24/7 online support for people aged 12 to 25. | [A Safe Place to Chat](https://au.reachout.com/) [Anonymously, Get Support &](https://au.reachout.com/) [Feel Better | ReachOut](https://au.reachout.com/) [Australia](https://au.reachout.com/)  (02) 8029 7777 |
| National Debt Helpline | Provides help to sort out your money  (budget). | 1800 007 007  Mon – Fri, 9:30am to 4:30pm |

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| Mob Strong Debt Helpline | Provides help to sort out your money (budget). | 1800 808 488  Mon – Fri, 9:30am to 4:30pm |
| Salvation Army | Provides help with food and bills. | 13 72 58 |
| St Vincent de Paul Society | Provides help with food and bills. | 13 18 12 |
| 1800RESPECT | 24/7 Domestic or family violence counselling. | 1800 737 732 |
| Family Drug Support Australia | 24/7 Alcohol or other drug use counselling. | 1300 368 186 |
| National Gambling Helpline | 24/7 Support for anyone affected by gambling. | 1800 858 858 |
| Narcotics Anonymous | Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem. | 1300 652 820 |
| Hearing Assessment Program – Early Ears | The program provides free, safe and simple hearing checks to children aged 0 - 6 years who do not yet attend full time school and on-going advice and support to parents and carers. | 134 432 |
| Qlife | Provides online chat or phone counselling for lesbian, gay, bisexual, transgender and intersex (LGBTIQ+) people. | 1800 184 527  Mon – Sun 3:00pm to midnight |

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| Head to Health | An online resource from the Australian Government, designed to connect Australians to trusted mental health and wellbeing support services and information. Products and services available on Head to Health can be accessible via phone, online/digital formats, and/or face- to-face physical  locations. | [Home | Head to Health](https://www.headtohealth.gov.au/) |