



Australian Government
Department of Social Services

Support Services Summary

Directory – Goldfields

July 2023

This directory is limited to program, and services funded by Department of Social Services, National Indigenous Australians Agency and Department of Health and Aged Care.

For more information about enhanced Income Management and the SmartCard visit servicesaustralia.gov.au/smartcard or call the **SmartCard eIM hotline on 1800 252 604**.

Support Services Summary Directory – Goldfields

This directory provides an overview of contacts for available support services.

Managing money

Name	Contact details
Ngaanyatjarra Council (Aboriginal Corporation)	Shop 4, Laverton Place, Laverton (08) 8950 1711
Anglicare WA	1300 114 446 Mon – Fri, 8:00am to 4:00pm
Financial Counselling Australia Ltd	(03) 8554 6979

Food and emergency relief

Name	Contact details
The Salvation Army (Western Australia)	13 72 58
Esperance Care Services Inc.	2 Gilpin Street, Esperance (08) 9071 6310 Tues, Wed and Fri, 9:30am to 2:30pm Thu, 9:30am to 4:00pm Sat, 9:00am to 2:30pm
St Vincent De Paul Society (WA) Incorporated	1300 794 054
Ngaanyatjarra Council (Aboriginal Corporation)	Shop 4, Laverton Place, Laverton (08) 8950 1711
The Roman Catholic Bishop of Geraldton - Centacare Family Services	(08) 9921 2749
Mission Australia	(08) 9225 0400
SecondBite	1800 263 283
Oz Harvest Limited	1800 108 006

Name	Contact details
Foodbank Australia Limited	175 Forrest Street, Boulder Wed – Fri, 9:00am to 2:00pm (08) 9093 0284

Finding local services (inc. accessing services)

Name	Contact details
City of Kalgoorlie-Boulder	577 Hannan Street, Somerville (08) 9021 9600
Shire of Coolgardie (Kambalda Community Resource Centre)	Irish Mulga Drive, Kambalda West (08) 9080 2111
Shire of Laverton	9 Macpherson Place, Laverton (08) 9031 1202
Shire of Leonora	16 Tower Street, Leonora (08) 9037 6044
Bega Garnibirringu Health Services Incorporated	16-18 MacDonald Street, Kalgoorlie (08) 9022 5500 Mon – Fri, 7:00am to 5:00pm
Waalitj Foundation (Laverton)	4 Euro Street, Laverton (08) 9242 6725
Country Western Australia Primary Health Network (PHN)	Unit 3, 74 Egan Street, Kalgoorlie (08) 6272 4900

Alcohol and other drug support and treatment services

Name	Contact details
Bega Garnibirringu Health Services Incorporated	16-18 MacDonald Street, Kalgoorlie Mon – Fri, 7:00am to 5:00pm (08) 9022 5500
The Salvation Army (Western Australia)	1800 198 024

Name	Contact details
Hope Community Services	48 Brookman Street, Kalgoorlie Mon, Wed and Fri, 9:00am to 5:00pm (08) 9921 7409
Country Western Australia Primary Health Network (PHN)	Unit 3, 74 Egan Street, Kalgoorlie (08) 6272 4900
Western Australia Council on Addictions (Cyrenian House)	318 Fitzgerald Street, Northbridge Mon and Thurs, 9:00am to 8:00pm Tues and Wed, 9:00am to 5:00pm Fri, 9:00am to 4:30pm (08) 9328 9200

Gambling addiction support

Name	Contact details
Ngaanyatjarra Council (Aboriginal Corporation)	Shop 4, Laverton Place, Laverton (08) 8950 1711

Mental health/emotional support

Name	Contact details
Bega Garnibirringu Health Services Incorporated	16-18 MacDonald Street, Kalgoorlie Mon – Fri, 7:00am to 5:00pm (08) 9022 5500
Headspace	Level 1, 48 Brookman Street, Kalgoorlie (08) 9021 5599 18 Andrew Street , Esperance (08) 9034 5160

Name	Contact details
Ngaanyatjarra Council (Aboriginal Corporation)	Shop 4, Laverton Place, Laverton (08) 8950 1711
Anglicare WA	1300 114 446 Mon – Fri, 8:00am to 4:00pm
Country Western Australia Primary Health Network (PHN)	Unit 3, 74 Egan Street, Kalgoorlie (08) 6272 4900

Nationally Available Services

This directory provides an overview of national support services available

Organisation	Description	Contact details
Alcohol and Drug Information Service (ADIS) NSW	For free and confidential 24/7 counselling helpline for people concerned around alcohol and/or drug misuse.	1800 250 015
Lifeline 13YARN	13YARN (Thirteen YARN) is the first national crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on-one opportunity with a Lifeline-trained First Nations Crisis Support Worker who can provide crisis support 24/7. 13YARN empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns.	13YARN (13 92 76)
Australian National University (e-hub Assist)	Online self-help mental health programs.	e-hub Assist - Home (ehubhealth.com)

Black Dog Institute	Online self-help programs, psychoeducation and positive psychology.	Black Dog Institute Science. Compassion. Action.
Blue Knot Foundation	Information and support line for anyone affected by complex trauma.	<p>Blue Knot Helpline and Redress Support Service 1300 657 380</p> <p>Mon – Sun, 9:00am to 5:00pm</p> <p>National Counselling and Referral Service – Disability 1800 421 468 or 02 6146 1468</p> <p>Mon – Fri, 9:00am to 6:00pm</p> <p>Sat – Sun and public holidays, 9:00am to 5:00pm</p>
Butterfly Foundation	Telephone, online counselling, referral and online support groups for eating disorders and body image issues.	<p>1800 334 673</p> <p>Mon – Sun, 8:00am to midnight</p>
Lifeline Australia	24/7 crisis support and telephone counselling.	13 11 14
Alcoholics Anonymous	Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	1300 222 222

Beyond Blue

24/7 online and email
counselling and
moderated forums.

1300 224 636

ReachOut

24/7 online support for
people aged 12 to 25.

[A Safe Place to Chat
Anonymously, Get Support &
Feel Better | ReachOut
Australia](#)

(02) 8029 7777

National Debt Helpline

Provides help to sort
out your money
(budget).

1800 007 007

Mon – Fri, 9:30am to 4:30pm

Mob Strong Debt Helpline

Provides help to sort
out your money
(budget).

1800 808 488

Mon – Fri, 9:30am to 4:30pm

Salvation Army

Provides help with food
and bills.

13 72 58

St Vincent de Paul Society

Provides help with food
and bills.

13 18 12

1800RESPECT	24/7 Domestic or family violence counselling.	1800 737 732
Family Drug Support Australia	24/7 Alcohol or other drug use counselling.	1300 368 186
National Gambling Helpline	24/7 Support for anyone affected by gambling.	1800 858 858
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.	1300 652 820
Hearing Assessment Program – Early Ears	The program provides free, safe and simple hearing checks to children aged 0 - 6 years who do not yet attend full time school and on-going advice and support to parents and carers.	134 432
Qlife	Provides online chat or phone counselling for lesbian, gay, bisexual, transgender and intersex (LGBTIQ+) people.	1800 184 527 Mon – Sun 3pm to midnight

An online resource from the Australian Government, designed to connect Australians to trusted mental health and wellbeing support services and information. Products and services available on Head to Health can be accessible via phone, online/digital formats, and/or face-to-face physical locations.