

Support Services Summary Directory – East Kimberley

July 2023

This directory is limited to program, and services funded by Department of Social Services, National Indigenous Australians Agency and Department of Health and Aged Care.

For more information about enhanced Income Management and the SmartCard visit servicesaustralia.gov.au/smartcard or call the **SmartCard elM hotline on 1800 252 604**.

Support Services Summary Directory – East Kimberley

This directory provides an overview of contacts for available support services.

Managing money

Name	Contact details
Wunan Foundation Inc.	3 Konkerberry Drive, Kununurra Mon – Fri, 8:00am to 4:30pm (08) 9168 2881
Jungarni-Jutiya Indigenous Corporation	29 Thomas Street, Halls Creek Mon, 9:00am to 12:00pm 1:00pm to 4:30pm Tues – Thu, 8:00am to 12:00pm 1:00pm to 4:30pm Fri, 8:00am to 12:00pm 1:00pm to 3:00pm (08) 9168 6168
Save the Children Australia	(08) 9267 3900
St Vincent De Paul Society (WA) Inc.	1300 794 054
The Salvation Army (Western Australia)	13 72 58
Anglicare WA	2 Banksia Street, Kununurra 1300 11 44 46 (08) 9161 1496
Winun Ngari Aboriginal Corporation	(08) 9193 1834
Ngunga Group Womens Aboriginal Corporation	(08) 9193 1455

Food and emergency relief

Name	Contact details
Wunan Foundation Inc.	3 Konkerberry Drive, Kununurra Mon – Fri, 8:00am to 4:30pm (08) 9168 2881

Name	Contact details
SecondBite	1800 263 283
Oz Harvest Limited	1800 108 006
Newman Women 's Shelter Inc.	0498 009 579 Monday, Wednesday and Thursday, 10am to 2pm
Communicare (Inc.)	(08) 6370 1000 Monday, Wednesday and Friday, excluding public holidays, 9am to 11am
Centacare Kimberley Association Inc	(08) 9196 1182
Mission Australia	1800 199 008

Finding local services (inc. accessing services)

Name	Contact details
Ord Valley Aboriginal Health Service Aboriginal Corporation	1125 Ironwood Drive, Kununurra Mon – Tues, 8:15am to 3:30pm Wed, 9:15am to 3:30pm Thurs, 8:30am to 3:30pm Fri, 8:30am to 2:30pm 1800 839 697
Ngnowar-Aerwah Aboriginal Corporation	471 Great Northern Hwy, Wyndham Mon – Fri: 8:00am to 4:30pm (08) 9161 1496
Kununurra Waringarri Aboriginal Corporation	2229 Speargrass Road, Kununurra (08) 9168 1528
Anglicare WA	2 Banksia Street, Kununurra 1300 114 446 (08) 9161 1496
East Kimberley Job Pathways Kununurra and Wyndham	77 Konkerberry Drive, Kununurra (08) 9148 2200

Name	Contact details
Country Western Australia Primary Health Network (PHN)	(08) 6272 4900

Alcohol and other drug support and treatment services

Name	Contact details
Ngnowar-Aerwah Aboriginal Corporation	471 Great Northern Hwy, Wyndham Mon – Fri, 8:00am to 4:30pm (08) 9161 1496
Kununurra Waringarri Aboriginal Corporation	2229 Speargrass Road, Kununurra Mon – Sun: 4:00pm – 11:00pm (08) 9168 1528
The Salvation Army (Western Australia)	13 72 58
Anglicare WA	2 Banksia Street, Kununurra 1300 114 446 (08) 9161 1496

Mental health/emotional support

Name	Contact details
Boab Health Services Pty Ltd	17 Great Northern Highway Wyndham Mon - Fri, 8:30am to 4:30pm (08) 9166 8100
Ord Valley Aboriginal Health Service Aboriginal Corporation	1125 Ironwood Drive, Kununurra Mon – Tues, 8:15am to 3:30pm Wed, 9:15am to 3:30pm Thurs, 8:30am to 3:30pm Fri, 8:30am to 2:30pm 1800 839 697
Ngnowar-Aerwah Aboriginal Corporation	471 Great Northern Hwy, Wyndham Mon – Fri, 8:00am to 4:30pm

Name	Contact details
	(08) 9161 1496
Wunan Foundation Inc.	3 Konkerberry Drive, Kununurra Mon – Fri, 8:00am to 4:30pm (08) 9168 2881
The Salvation Army (Western Australia)	13 72 58
Anglicare WA	2 Banksia Street, Kununurra 1300 11 44 46 (08) 9161 1496
Country Western Australia Primary Health Network (PHN)	(08) 6272 4900

Social Support

Name	Contact details
Ngnowar-Aerwah Aboriginal Corporation	471 Great Northern Hwy, Wyndham Mon – Fri, 8:00am to 4:30pm (08) 9161 1496
Waringarri Arts Aboriginal Corporation	2229 Speargrass Road, Kununurra Mon – Sun, 4:00pm to 11:00pm (08) 9168 1528
Wyndham Early Learning Activity	(08) 9161 1333

Nationally Available Services

This directory provides an overview of national support services available

Organisation	Description	Contact details
Alcohol and Drug Information Service (ADIS) NSW	For free and confidential 24/7 counselling helpline for people concerned around alcohol and/or drug misuse.	1800 250 015
Lifeline 13YARN	13YARN (Thirteen YARN) is the first national crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. The service offers a confidential one-on- one opportunity with a Lifeline-trained First Nations Crisis Support Worker who can provide crisis support 24/7. 13YARN empowers the community with the opportunity to talk without judgement and provide a culturally safe space to speak about their needs, worries or concerns.	13YARN (13 92 76)
Australian National University (e- hub Assist)	Online self-help mental health programs.	<u>e-hub Assist - Home</u> (ehubhealth.com)

Black Dog Institute	Online self-help programs, psychoeducation and positive psychology.	Black Dog Institute Science. Compassion. Action.
Blue Knot Foundation	Information and support line for anyone affected by complex trauma.	Blue Knot Helpline and Redress Support Service 1300 657 380 Mon – Sun, 9am to 5pm National Counselling and Referral Service – Disability 1800 421 468 or 02 6146 1468 Mon – Fri, 9am to 6pm Sat – Sun and public holidays, 9am to 5pm
Butterfly Foundation	Telephone, online counselling, referral and online support groups for eating disorders and body image issues.	1800 33 4673 Mon – Sun, 8am to midnight
Lifeline Australia	24/7 crisis support and telephone counselling.	13 11 14
Alcoholics Anonymous	Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	1300 222 222

Beyond Blue	24/7 online and email counselling and moderated forums.	1300 224 636
ReachOut	24/7 online support for people aged 12 to 25.	<u>A Safe Place to Chat</u> <u>Anonymously, Get Support &</u> <u>Feel Better ReachOut</u> <u>Australia</u> (02) 8029 7777
National Debt Helpline	Provides help to sort out your money (budget).	1800 007 007 Mon – Fri, 9:30am to 4:30pm

Mob Strong Debt Helpline	Provides help to sort	1800 808 488
	out your money (budget).	Mon – Fri, 9:30am to 4:30pm

Salvation Army	Provides help with food	13 72 58
	and bills.	

St Vincent de Paul Society	Provides help with food and bills.	13 18 12

1800RESPECT	24/7 Domestic or family violence counselling.	1800 737 732
Family Drug Support Australia	24/7 Alcohol or other drug use counselling.	1300 368 186
National Gambling Helpline	24/7 Support for anyone affected by gambling.	1800 858 858
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.	1300 652 820
Hearing Assessment Program – Early Ears	The program provides free, safe and simple hearing checks to children aged 0 - 6 years who do not yet attend full time school and on-going advice and support to parents and carers.	134 432
Qlife	Provides online chat or phone counselling for lesbian, gay, bisexual, transgender and intersex (LGBTIQ+) people.	1800 184 527 Mon – Sun 3pm to midnight

Head to Health

An online resource from the Australian Government, designed to connect Australians to trusted mental health and wellbeing support services and information. Products and services available on Head to Health can be accessible via phone, online/digital formats, and/or faceto-face physical locations. Home | Head to Health