

Portfolio Additional Estimates Statements 2019-20

Social Services Portfolio

Explanations of Additional Estimates 2019-20

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Senator the Hon Anne Ruston

**Minister for Families and Social
Services
Senator for South Australia
Manager of Government Business in the
Senate**



The Hon Stuart Robert MP

**Minister for the National Disability
Insurance Scheme
Minister for Government Services**

**PARLIAMENT HOUSE
CANBERRA 2600**

President of the Senate
Australian Senate
Parliament House
CANBERRA ACT 2600

Speaker
House of Representatives
Parliament House
CANBERRA ACT 2600

Dear Mr President
Dear Mr Speaker

We hereby submit Portfolio Additional Estimates Statements in support of the 2019-20 Additional Estimates for the Social Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the funding requirements being sought for the Portfolio.

We present these statements by virtue of our ministerial responsibilities for accountability to the Parliament and, through it, the public.

Yours sincerely

Senator the Hon Anne Ruston

The Hon Stuart Robert MP

ABBREVIATIONS AND CONVENTIONS

The following notations may be used:

NEC/nec	not elsewhere classified
-	nil
..	not zero, but rounded to zero
na	not applicable (unless otherwise specified)
nfp	not for publication
\$m	\$ million
\$b	\$ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

Enquiries

Should you have any enquiries regarding this publication, please contact Andrew Harvey, Chief Finance Officer, in the Department of Social Services on 1300 653 227.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be found on the Australian Government Budget website at www.budget.gov.au.

**USER GUIDE
TO THE
PORTFOLIO ADDITIONAL
ESTIMATES STATEMENTS**

USER GUIDE

The purpose of the 2019-20 Portfolio Additional Estimates Statements (PAES), like that of the Portfolio Budget Statements (PB Statements), is to inform Senators and Members of Parliament of the proposed allocation of resources to Government outcomes by entities within the portfolio. The focus of the PAES differs from the PB Statements in one important aspect. While the PAES include an Entity Resource Statement to inform Parliament of the revised estimate of the total resources available to an entity, the focus of the PAES is on explaining the changes in resourcing by outcome(s) since the Budget. As such, the PAES provides information on new measures and their impact on the financial and/or non-financial planned performance of programs supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4) and Appropriation (Parliamentary Departments) Bill (No. 2) 2019-2020. In this sense, the PAES is declared by the Additional Estimates Appropriation Bills to be a 'relevant document' to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid-Year Economic and Fiscal Outlook (MYEFO) 2019-20* is a mid-year budget report which provides updated information to allow the assessment of the Government's fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for entities within the portfolio.

Structure of the Portfolio Additional Estimates Statements

The PAES are presented in three parts with subsections.

User guide

Provides a brief introduction explaining the purpose of the PAES.

Portfolio Overview

Provides an overview of the portfolio, including a chart that outlines the outcomes for entities in the portfolio.

Entity Additional Estimates Statements

A statement (under the name of the entity) for each entity affected by Additional Estimates.

Section 1: Entity overview and resources	This section details the changes in total resources available to an entity, the impact of any measures since Budget, and impact on Appropriation Bills Nos. 3 and 4.
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Section 2: Revisions to outcomes and planned performance	This section details changes to Government outcomes and/or changes to the planned performance of entity programs.
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Section 3: Special account flows and budgeted financial statements	This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements.
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Portfolio glossary

Explains key terms and abbreviations relevant to the portfolio

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PORTFOLIO OVERVIEW

SOCIAL SERVICES PORTFOLIO OVERVIEW

This document provides information about the changes within the Social Services Portfolio since the publication of the 2019-20 Portfolio Budget Statements. As part of the Administrative Arrangements Order (AAO) that took effect on 1 February 2020, Services Australia (formerly known as the Department of Human Services) was established as a new Executive Agency within the Social Services Portfolio and the Digital Transformation Agency also transferred to the Social Services Portfolio.

Ministers and portfolio responsibilities

Two new Cabinet Ministers and one new Assistant Minister for the Social Services Portfolio were sworn into Parliament on 29 May 2019. The Ministers and Assistant Ministers responsible for the Social Services Portfolio and its entities since the 2019-20 Portfolio Budget Statements are as below:

From 2019-20 Budget to 29 May 2019	From 29 May 2019
Minister for Families and Social Services The Hon Paul Fletcher MP	Minister for Families and Social Services Senator the Hon Anne Ruston
Minister for Human Services and Digital Transformation The Hon Michael Keenan MP	Minister for the National Disability Insurance Scheme Minister for Government Services The Hon Stuart Robert MP
Assistant Minister for Children and Families The Hon Michelle Landry MP	Assistant Minister for Children and Families The Hon Michelle Landry MP
Assistant Minister for Social Services, Housing and Disability Services The Hon Sarah Henderson MP	Assistant Minister for Community Housing, Homelessness and Community Services The Hon Luke Howarth MP

Overview of additional estimates sought for the portfolio

Additional appropriations of \$920.9 million are being sought through Appropriation Bills (Nos. 3 and 4) 2019-2020 as a result of new measures and variations. In addition, these statements reflect decreased estimates of \$950.6 million for the portfolio's special appropriations.

Structure of the portfolio

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act), the portfolio comprises of five non-corporate Commonwealth entities (one Department of State and four listed entities) and two corporate Commonwealth entities. Refer to Figure 1 for further information on the portfolio's structure.

DEPARTMENT OF SOCIAL SERVICES

The Department of Social Services was formed in September 2013 and is subject to the PGPA Act. The Department of Social Services' mission is to improve the lifetime wellbeing of individuals and families in Australian communities. The department works in partnership with government and non-government organisations to achieve this mission through the effective development, management and delivery of payments, policies, programs, and services. The Department of Social Services is a non-corporate Commonwealth entity under the PGPA Act.

AUSTRALIAN INSTITUTE OF FAMILY STUDIES

The Australian Institute of Family Studies is a statutory body established under the *Family Law Act 1975*. Its role is to increase understanding of factors affecting how Australian families function by conducting research and disseminating findings. The Australian Institute of Family Studies work provides an evidence base for developing policy and practice relating to the wellbeing of families in Australia. The Australian Institute of Family Studies is a non-corporate Commonwealth entity under the PGPA Act.

DIGITAL TRANSFORMATION AGENCY

The Digital Transformation Agency's mission is to accelerate the government's digital transformation agenda by helping agencies move more services online, deliver a better user experience to users and ensure the best use of government's Information and Communication Technology (ICT) spend. The Digital Transformation Agency is a non-corporate Commonwealth entity under the PGPA Act.

NATIONAL DISABILITY INSURANCE AGENCY

The National Disability Insurance Agency is a statutory authority established under the *National Disability Insurance Scheme Act 2013* to deliver the National Disability Insurance Scheme. It provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, and the social and economic participation of eligible people with disability, their families and carers. The National Disability Insurance Agency will also play a key role in building community awareness and understanding of disability matters to reduce the barriers to community inclusion for people with disability, their families and carers. The National Disability Insurance Agency is a corporate Commonwealth entity under the PGPA Act.

NDIS QUALITY AND SAFEGUARDS COMMISSION

The NDIS Quality and Safeguards Commission is an independent Commonwealth statutory body established under the *National Disability Insurance Scheme Amendment (Quality and Safeguards and Other Measures) Act 2017*. The NDIS Quality and Safeguards Commission commenced operations in New South Wales and South Australia on 1 July 2018 and will commence in the remaining states and territories when those jurisdictions complete the transition to the full scheme. The NDIS Quality and Safeguards Commission registers providers and manages quality standards, supports the resolution of complaints, receives and analyses reportable incident notifications, provides leadership to reduce and eliminate restrictive practices and leads collaboration with states and territories to design and implement nationally consistent NDIS worker screening. The NDIS Quality and Safeguards Commission is a non-corporate Commonwealth entity under the PGPA Act.

SERVICES AUSTRALIA

Services Australia is an Executive Agency with responsibility to: design, develop, deliver, co-ordinate and monitor government services and payments relating to social security, child support, students, families, aged care and health programs (excluding Health provider compliance); and provide the Government with advice on the delivery of government services and payments. Services Australia functions also include collaborating with other agencies, providers and businesses to deliver convenient, accessible and efficient services to individuals, families and communities.

HEARING AUSTRALIA

Hearing Australia's mission is to provide world leading research and hearing services for the wellbeing of all Australians. Hearing Australia is a Public Non-financial Corporation (Trading) entity established under the *Australian Hearing Services Act 1991*. Accordingly, Hearing Australia is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements. Hearing Australia is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for Government Services.

Figure 1: Social Services Portfolio structure and outcomes

<p style="text-align: center;">Minister for Families and Social Services Senator the Hon Anne Ruston Minister for the National Disability Insurance Scheme Minister for Government Services The Hon Stuart Robert MP Assistant Minister for Children and Families The Hon Michelle Landry MP Assistant Minister for Community Housing, Homelessness and Community Services The Hon Luke Howarth MP</p>
<p style="text-align: center;">Department of Social Services Secretary: Ms Kathryn Campbell AO CSC</p> <p>Outcome 1: Social Security Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.</p> <p>Outcome 2: Families and Communities Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.</p> <p>Outcome 3: Disability and Carers Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.</p> <p>Outcome 4: Housing Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services.</p>
<p style="text-align: center;">Australian Institute of Family Studies Director: Ms Anne Hollonds</p> <p>Outcome 1: Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community.</p>
<p style="text-align: center;">Digital Transformation Agency Chief Executive Officer: Randall Brugeaud</p> <p>Outcome 1: To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole-of-government service delivery policies and standards, platforms and joined up services.</p>
<p style="text-align: center;">National Disability Insurance Agency Chief Executive Officer: Mr Martin Hoffman</p> <p>Outcome 1: To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.</p>
<p style="text-align: center;">NDIS Quality and Safeguards Commission Commissioner: Mr Graeme Head AO</p> <p>Outcome 1: Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.</p>

Figure 1: Social Services Portfolio structure and outcomes (continued)

<p style="text-align: center;">Services Australia Acting Chief Executive Officer: Ms Amanda Cattermole PSM</p> <p>Outcome 1: Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.</p>
<p style="text-align: center;">Hearing Australia Managing Director: Mr Kim Terrell</p>

SOCIAL SERVICES

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**DEPARTMENT OF
SOCIAL SERVICES**

**ENTITY ADDITIONAL ESTIMATES
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DEPARTMENT OF SOCIAL SERVICES

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DEPARTMENT OF SOCIAL SERVICES

Section 1: Entity overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2019-20 Social Services Portfolio Budget Statements. For full details of the statement refer to pages 15-18 of the Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15A, Social Services Portfolio.

Key updates to policy priorities since the 2019-20 Budget

Bushfire recovery

The Government is supporting bushfire-affected communities through a \$50 million package which includes \$40 million for emergency relief services and \$10 million for Commonwealth Financial Counselling and the National Debt Helpline. This will assist tens of thousands of people affected by bushfires to rebuild and recover, boost local economies and help individuals and families get back on their feet.

Income management and extending the cashless debit card trial

The Government continues to ensure the welfare system is sustainable, encouraging independence and participation in employment. From 1 July 2019, Cashless Debit Card participants have been able to apply to exit the program if they are able to demonstrate reasonable and responsible management of their affairs, including financial affairs. The Government provided funding to 30 June 2020 to administer this process.

Place-based Income Management will continue in locations across Australia that are not transitioning to the Cashless Debit Card, with funding extended for a further year until 30 June 2021. This builds on the 2019-20 Budget measure *Cashless Debit Card - further extension and expansion*. This will ensure these participants can continue meeting the essential needs of children, individuals and families.

Financial wellbeing and capability

The Government has committed an additional 12 months funding to 30 June 2021, for Money Support Hubs, Microfinance and Problem Gambling Financial Counselling programs. This will support financially vulnerable people to navigate financial crisis through access to affordable financial products, to address high levels of indebtedness, and assistance with developing financial capability.

Activities to assist older Australians

To address loneliness and social isolation amongst older Australians, the Government has committed \$10 million to deliver Seniors Connected to 2023-24. \$9.3 million will extend the Be Connected program for an additional 12 months to help older Australians engage online by increasing their skills, confidence and online safety.

Assisting Australians with disability

To assist providers to transition to the NDIS and to grow the disability workforce, the Boosting the Local Care Workforce Program’s website and Regional Coordinator initiatives have been extended to 30 June 2021. The website hosts provider resources, including the NDIS Demand Map. Regional Coordinators provide localised support, gather market intelligence and recommend strategies to address workforce challenges. The Government has signed NDIS full Scheme agreements with Victoria and Queensland, providing certainty that the future of the NDIS is secure in these states. NDIS full Scheme agreements are now in place between the Government and all states and territories except Western Australia. Full Scheme financial arrangements will commence in Western Australia in July 2023.

The participant-centred focus of the NDIS will be enhanced and strengthened with the design and implementation of the Participant Service Guarantee (the Guarantee) from 1 July 2020. The Guarantee will set new standards and timeframes for key steps in the NDIS process, including access decisions, having a plan approved or reviewed, and is supported by a 2019 review of the NDIS Act. The Government has committed \$2 million across four years from 2020-21 to enable the Commonwealth Ombudsman to monitor the NDIA’s performance against the Guarantee, providing an important accountability mechanism to ensure the NDIA is delivering improved participant experiences.

The Government is providing \$45 million over three years to establish a National Disability Information Gateway for people with disability, their families and carers. This online resource will bring together information across different programs, jurisdictions, legislative authorities and locations, including a national contact centre.

National Disability Data Asset Pilot

The Government is sharing and integrating data to better understand how people with disability are accessing payments, services and programs. The pilot phase will focus on five high priority subject areas: early childhood, mental health, the pathway from education to employment, the justice system, and mapping the larger service system for people with disabilities.

National Redress Scheme

The National Redress Scheme for people who have experienced institutional child sexual abuse is improving support to applicants by engaging more independent decision makers to finalise applications as quickly as possible, and increasing the capacity of redress support services.

1.2 ENTITY RESOURCE STATEMENT

The Entity Resource Statement details the resourcing for the Department of Social Services at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as at February 2020

	<i>Actual available appropriation 2018-19</i>	<i>Estimate as at Budget 2019-20</i>	<i>Proposed Additional Estimates 2019-20</i>	<i>Total estimate at Additional Estimates 2019-20</i>
	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>	<i>\$'000</i>
Departmental				
Annual appropriations – ordinary annual services (a)(b)				
Prior year appropriations available (c)	82,987	77,510	22,028	99,538
Departmental appropriation (d)(e)	420,522	433,757	(6,922)	426,835
s74 External Revenue (f)	59,216	37,569	18,159	55,728
Departmental capital budget (e)(g)	17,063	17,513	(670)	16,843
Annual appropriations – other services – non-operating (h)				
Equity injections	21,469	10,845	–	10,845
<i>Total departmental annual appropriations</i>	<i>601,257</i>	<i>577,194</i>	<i>32,595</i>	<i>609,789</i>
Total departmental resourcing	601,257	577,194	32,595	609,789
Administered				
Annual appropriations – ordinary annual services (a)(b)				
Outcome 1	96,501	47,899	5,430	53,329
Outcome 2 (e)	945,335	822,557	(142,331)	680,226
Outcome 3 (i)	8,171,547	8,187,926	514,374	8,702,300
Outcome 4	209,924	148,013	(14,912)	133,101
Payments to corporate entities (j)	1,477,674	1,408,255	5,002	1,413,257
<i>Total administered annual appropriations</i>	<i>10,900,981</i>	<i>10,614,650</i>	<i>367,563</i>	<i>10,982,213</i>
Special appropriations (b)				
<i>Social Security (Administration) Act 1999</i>	<i>90,774,884</i>	<i>93,880,729</i>	<i>(451,518)</i>	<i>93,429,211</i>
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	<i>17,631,905</i>	<i>18,042,932</i>	<i>(469,945)</i>	<i>17,572,987</i>
<i>Paid Parental Leave Act 2010</i>	<i>2,335,090</i>	<i>2,328,215</i>	<i>(7,070)</i>	<i>2,321,145</i>
<i>Student Assistance Act 1973</i>	<i>350,525</i>	<i>364,592</i>	<i>(22,062)</i>	<i>342,530</i>
<i>Business Services Wage Assessment Tool Payment Scheme Act 2015</i>	<i>29,856</i>	<i>–</i>	<i>–</i>	<i>–</i>
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018 (k)</i>	<i>18,032</i>	<i>nfp</i>	<i>nfp</i>	<i>nfp</i>
<i>Public Governance, Performance and Accountability Act 2013</i>	<i>137</i>	<i>–</i>	<i>–</i>	<i>–</i>
<i>Total administered special appropriations</i>	<i>111,140,429</i>	<i>114,616,468</i>	<i>(950,595)</i>	<i>113,665,873</i>

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

	<i>Actual available appropriation 2018-19</i>	Estimate as at Budget 2019-20	Proposed Additional Estimates 2019-20	Total estimate at Additional Estimates 2019-20
	\$'000	\$'000	\$'000	\$'000
Special accounts				
Opening balance	338,921	322,517	79,846	402,363
Appropriation receipts (l)	452,168	509,921	–	509,921
Non-appropriated receipts	2,538	4,530	(1,130)	3,400
Total special accounts receipts	793,627	836,968	78,716	915,684
less administered appropriations drawn from annual/special appropriations and credited to special accounts	5,000	1,700	(1,700)	–
less payments to corporate entities from annual/special appropriations	5,356,945	8,385,691	7,900	8,393,591
Total administered resourcing	117,473,092	117,680,695	(510,516)	117,170,179
Total resourcing for DSS	118,074,349	118,257,889	(477,921)	117,779,968
			<i>Actual</i>	
			<i>2018-19</i>	<i>2019-20</i>
Average staffing level (number)			2,128	2,035

Note: All figures are GST exclusive.

- (a) *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020.
- (b) Includes Pre-election Economic and Fiscal Outlook (PEFO) 2019 measures and 2019 election commitments.
- (c) Estimated adjusted balance carried forward from previous year for annual appropriations.
- (d) Excludes departmental capital budget.
- (e) Includes appropriations transferred under section 75 Public Governance, Performance and Accountability Act 2013 (PGPA Act) determinations to the Department of Home Affairs.
- (f) Estimated external revenue receipts under section 74 of the PGPA Act.
- (g) Departmental capital budgets are not separately identified in *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020*, or Appropriation Bill (No. 3) 2019-2020 and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
- (h) *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020.
- (i) Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion, and capacity development grants.
- (j) 'Corporate entities' are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
- (k) The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication (nfp) due to ongoing negotiations with other organisations.
- (l) Includes amounts credited to the special accounts from DSS annual and special appropriations.

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as February 2020 (continued)

Third-party payments from and on behalf of other entities

	Actual Payments 2018-19 \$'000	Estimate as at Budget 2019-20 \$'000	Proposed Additional Estimates 2019-20 \$'000	Total estimate at Additional Estimates 2019-20 \$'000
Payments made by Services Australia on behalf of DSS:				
Special appropriations – <i>Social Security (Administration) Act 1999</i>	91,203,126	94,596,177	(217,334)	94,378,843
Special appropriations – <i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	17,944,835	18,097,324	(319,167)	17,778,157
Special appropriations – <i>Paid Parental Leave Act 2010</i>	2,346,122	2,331,642	3,682	2,335,324
Special appropriations – <i>Student Assistance Act 1973</i>	356,825	378,018	(18,993)	359,025
Special Appropriations – <i>Business Services Wage Assessment Tool Payment Scheme Act 2015</i>	28,640	–	–	–
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018 (a)</i>	19,713	nfp	nfp	nfp
Annual administered appropriations	3,645	7,367	–	7,367
Payments made by the Department of Veterans' Affairs on behalf of DSS:				
Special appropriations – <i>Social Security (Administration) Act 1999</i>	44,477	39,415	2,469	41,884
Payments made to other entities for the provision of services:				
Department of Veterans' Affairs	149	147	5	152
Payments made to corporate entities within the Portfolio:				
National Disability Insurance Agency (b)	5,304,982	8,385,691	7,900	8,393,591
Receipts received from other entities for the provision of services				
Department of Health	23,139	6,323	4,754	11,077
Department of the Prime Minister and Cabinet	10,210	4,663	1,084	5,747
Department of Education, Skills and Employment	6,411	6,709	591	7,300
NDIS Quality and Safeguards Commission	4,471	–	11,400	11,400
Department of Agriculture, Water and the Environment	4,445	6,357	(976)	5,381
National Disability Insurance Agency	3,169	–	4,147	4,147
Department of Veterans' Affairs	1,563	–	2,300	2,300
Attorney-General's Department	762	5,503	(4,894)	609
Department of Home Affairs	717	–	3,823	3,823
National Indigenous Australians Agency	–	–	2,556	2,556
Other	1,683	8,014	(6,626)	1,388

Note: All figures are GST exclusive.

- (a) The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.
- (b) The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

1.3 2019-20 MEASURES SINCE BUDGET

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Department of Social Services 2019-20 measures since Budget

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Expense measures					
Energy Assistance Payment – extension to additional payments (a)	1.2, 1.3, 1.6, 1.9, 1.10, 1.11				
Administered expenses		124	–	–	–
Departmental expenses		–	–	–	–
Total		124	–	–	–
Drought Response, Resilience and Preparedness Plan – additional support for farmers and communities in drought (b)	1.2, 1.10, 1.11				
Administered expenses		52	343	585	840
Departmental expenses		–	–	–	–
Total		52	343	585	840
Bushfire response package – additional emergency relief and financial counselling for affected communities (c)	2.1				
Administered expenses		50,000	–	–	–
Departmental expenses		–	–	–	–
Total		50,000	–	–	–
Digital Literacy for Older Australians – extension	2.1				
Administered expenses		–	5,381	–	–
Departmental expenses		–	–	–	–
Total		–	5,381	–	–
Drug Testing Trial policy – amendments (d)	2.1				
Administered expenses		nfp	nfp	nfp	–
Departmental expenses		nfp	nfp	nfp	–
Total		nfp	nfp	nfp	–

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Entity Additional Estimates Statements – Department of Social Services

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Expense measures (continued)					
Election Commitment – Improving Social Connections for Older Australians (e)	2.1				
Administered expenses		2,500	2,500	2,500	2,500
Departmental expenses		–	–	–	–
Total		2,500	2,500	2,500	2,500
Addressing the Implementation Risks Associated with the National Redress Scheme	2.1, 2.4				
Administered expenses		5,067	–	–	–
Departmental expenses		10,231	–	–	–
Total		15,298	–	–	–
Cashless Debit Card – amendments (f)	2.1, 2.4				
Administered expenses		150	205	–	–
Departmental expenses		1,503	507	–	–
Total		1,653	712	–	–
Extension of Funding for Financial Wellbeing and Capability Measures	2.1, 2.4				
Administered expenses		–	9,762	–	–
Departmental expenses		–	458	–	–
Total		–	10,220	–	–
Place-Based Income Management and Transition to Cashless Debit Card – extension (g)	2.4				
Administered expenses		nfp	nfp	nfp	–
Departmental expenses		nfp	nfp	nfp	–
Total		nfp	nfp	nfp	–
National Disability Data Asset pilot	3.1				
Administered expenses		15,000	–	–	–
Departmental expenses		–	–	–	–
Total		15,000	–	–	–
Election Commitment – National Disability Information Gateway (h)	3.1, 3.3				
Administered expenses		(1,638)	472	(1,137)	–
Departmental expenses		602	908	793	–
Total		(1,036)	1,380	(344)	–
National Disability Insurance Scheme – transition to full Scheme	3.2				
Administered expenses		3,850	4,150	12,000	–
Departmental expenses		–	–	–	–
Total		3,850	4,150	12,000	–

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Cross-Outcome					
Election Commitment – Efficiency Dividend – extension (i)					
Outcome 1	1.12				
Administered expenses		–	–	–	–
Departmental expenses		(526)	(1,392)	(1,843)	(1,849)
Outcome 2	2.4				
Administered expenses		–	–	–	–
Departmental expenses		(1,012)	(2,886)	(3,634)	(3,592)
Outcome 3	3.3				
Administered expenses		–	–	–	–
Departmental expenses		(563)	(1,613)	(2,124)	(2,031)
Outcome 4	4.3				
Administered expenses		–	–	–	–
Departmental expenses		(101)	(238)	(314)	(314)
Total		(2,202)	(6,129)	(7,915)	(7,786)
Protecting Your Super Package – putting members' interests first – amendments (j)					
Outcome 1	1.8, 1.10				
Administered expenses		(2,875)	(2,831)	(1,836)	(1,908)
Departmental expenses		–	–	–	–
Outcome 3	3.1				
Administered expenses		(112)	(232)	(146)	(148)
Departmental expenses		–	–	–	–
Total		(2,987)	(3,063)	(1,982)	(2,056)
Supporting People with Disability					
Outcome 1	1.8				
Administered expenses		–	39	7	–
Departmental expenses		–	–	–	–
Outcome 3	3.2, 3.3				
Administered expenses		1,194	7,291	–	–
Departmental expenses		96	414	–	–
Total		1,290	7,744	7	–
Total expense measures (k)					
Administered expenses		73,312	27,080	11,973	1,284
Departmental expenses		10,230	(3,842)	(7,122)	(7,786)
Total		83,542	23,238	4,851	(6,502)

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Capital measures					
Election Commitment – Efficiency Dividend – extension (i)					
Outcome 1	1.12				
Administered expenses		–	–	–	–
Departmental expenses		(35)	(100)	(135)	(136)
Outcome 2	2.4				
Administered expenses		–	–	–	–
Departmental expenses		(24)	(73)	(100)	(100)
Outcome 3	3.3				
Administered expenses		–	–	–	–
Departmental expenses		(29)	(89)	(120)	(121)
Outcome 4	4.3				
Administered expenses		–	–	–	–
Departmental expenses		(1)	(2)	(3)	(3)
Total		(89)	(264)	(358)	(360)
Total capital measures					
Administered		–	–	–	–
Departmental		(89)	(264)	(358)	(360)
Total		(89)	(264)	(358)	(360)

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

- (a) The measure Energy Assistance Payment – extension to additional payments relates to a commitment identified under Appendix B included in the Pre-election Economic and Fiscal Outlook (PEFO) 2019. The annual estimates shown for DSS also included administered expenditure of \$85.3 million in 2018-19. The measure has been included in the *Social Services Legislation Amendment (Energy Assistance Payment) Act 2019*.
- (b) The lead entity for the measure Drought Response, Resilience and Preparedness Plan – additional support for farmers and communities in drought is the Department of Agriculture, Water and the Environment. The full measure description and package details appear in the Mid-Year Economic and Fiscal Outlook (MYEFO) 2019-20 under the Agriculture portfolio.
- (c) The measure Bushfire response package – Additional emergency relief and financial counselling for affected communities is part of the Australian Government's more immediate support that was announced by the Prime Minister, the Hon Scott Morrison MP, and the Minister for Families and Social Services, Senator the Hon Anne Ruston on 15 January 2020.
- (d) The financial implications for the measure Drug Testing Trial policy – amendments are not for publication due to commercial-in-confidence sensitivities.
- (e) The measure Election Commitment – Improving Social Connections for Older Australians relates to the election commitment Seniors Connected Program identified at Appendix A included with the Explanatory Memorandum to *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
- (f) The measure Cashless Debit Card – amendments relates to a commitment identified under Appendix B included in the PEFO 2019. The measure is being funded through *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
- (g) The expenditure for the measure Place-Based Income Management and Transition to Cashless Debit Card – extension is not for publication as negotiations with potential commercial providers are yet to be finalised.
- (h) The measure Election Commitment – National Disability Information Gateway is part of an election commitment. The DSS component is being provided from existing resources within the department and has no net financial total impacts over the three years.

Entity Additional Estimates Statements – Department of Social Services

- (i) The measure Election Commitment – Efficiency Dividend – extension relates to an election commitment identified under Appendix A included with the Explanatory Memorandum to *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
- (j) The lead entity for the measure Protecting Your Super Package – putting members' interests first – amendments is the Department of the Treasury. The full measure description and package details appear in the MYEFO 2019-20 as a Revenue measure under the Treasury portfolio.
- (k) Total includes PEFO 2019 decisions and election commitments including the Savings Efficiency Dividend applied against *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.

1.4 ADDITIONAL ESTIMATES, RESOURCING AND VARIATIONS TO OUTCOMES

The following tables detail the changes to the resourcing for the Department of Social Services at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills No. 3 and No. 4.

Table 1.3: Additional estimates and other variations to outcomes since the 2019-20 Budget

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 1					
Administered					
Annual appropriations					
Movement of Funds					
(net increase)	1.10	5,430	673	–	–
Changes in Parameters					
(net decrease)	1.4	–	(1)	(1)	(1)
Net impact on appropriations for Outcome 1 (administered)		5,430	672	(1)	(1)
Departmental					
Annual appropriations					
Changes in Parameters					
(net decrease)	1.12	–	(184)	(182)	(182)
Net impact on appropriations for Outcome 1 (departmental)		–	(184)	(182)	(182)
Total net impact on appropriations for Outcome 1		5,430	488	(183)	(183)

Table 1.3: Additional Estimates and variations to outcomes from measures since the 2019-20 Budget (continued)

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 2					
Administered					
Annual appropriations					
Extension of Funding for Financial Wellbeing and Capability Measures	2.1	–	9,762	–	–
Digital Literacy for Older Australians – extension	2.1	–	5,381	–	–
Addressing the Implementation Risks Associated with the National Redress Scheme	2.1	5,067	–	–	–
Bushfire response package – additional emergency relief and financial counselling for affected communities	2.1	50,000	–	–	–
Movement of Funds (net increase)	2.1	5,029	–	–	–
Changes in Parameters (net decrease)	2.1	–	(1,141)	(1,001)	(852)
Self balancing transfers (net increase)	2.1	2,000	(1,663)	–	–
Other Variations (net decrease)	2.1	–	–	–	(5,471)
Net impact on appropriations for Outcome 2 (administered)		62,096	12,339	(1,001)	(6,323)
Outcome 2					
Departmental					
Annual appropriations					
Extension of Funding for Financial Wellbeing and Capability Measures	2.4	–	458	–	–
Place-Based Income Management and Transition to Cashless Debit Card – extension	2.4	nfp	nfp	nfp	–
Addressing the Implementation Risks Associated with the National Redress Scheme	2.4	10,231	–	–	–
Changes in Parameters (net decrease)	2.4	–	(323)	(301)	(297)
Self balancing transfers (net increase)	2.4	(243)	(16)	183	193
Other Variations (net decrease)	2.4	–	(8)	(8)	(8)
Net impact on appropriations for Outcome 2 (departmental)		9,988	111	(126)	(112)
Total net impact on appropriations for Outcome 2		72,084	12,450	(1,127)	(6,435)

Table 1.3: Additional Estimates and variations to outcomes from measures since Budget (continued)

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 3					
Administered					
Annual appropriations					
National Disability Insurance Scheme – transition to full Scheme	3.2	3,850	4,150	12,000	–
Supporting People with Disability	3.2	1,194	7,291	–	–
National Disability Data Asset pilot	3.1	15,000	–	–	–
Election Commitment – National Disability Information Gateway	3.1	(1,638)	472	(1,137)	–
Protecting Your Super Package – putting members' interests first – amendments	3.1	(112)	(232)	(146)	(148)
Movement of Funds (net increase)	3.1, 3.2	17,064	2,260	–	–
Changes in Parameters (net decrease)	3.1, 3.2	–	(19,494)	(39,621)	(50,184)
Other Variations (net increase)	3.1	479,016	–	–	–
Net impact on appropriations for Outcome 3 (administered)		514,374	(5,553)	(28,904)	(50,332)
Outcome 3					
Departmental					
Annual appropriations					
Supporting People with Disability	3.3	96	414	–	–
Election Commitment – National Disability Information Gateway	3.3	602	908	793	–
Changes in Parameters (net decrease)	3.3	–	(210)	(207)	(198)
Net impact on appropriations for Outcome 3 (departmental)		698	1,112	586	(198)
Total net impact on appropriations for Outcome 3		515,072	(4,441)	(28,318)	(50,530)

Entity Additional Estimates Statements – Department of Social Services

Table 1.3: Additional Estimates and variations to outcomes from measures since Budget (continued)

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 4					
Administered					
Annual appropriations					
Movement of Funds					
(net increase)	4.1	(14,800)	17,800	–	–
Changes in Parameters					
(net decrease)	4.1, 4.2	(176)	(1,104)	(1,134)	(860)
Other Variations					
(net increase)	4.2	64	65	67	68
Net impact on appropriations for Outcome 4 (administered)		(14,912)	16,761	(1,067)	(792)
Outcome 4					
Departmental					
Annual appropriations					
Changes in Parameters					
(net decrease)	4.3	–	(29)	(29)	(29)
Net impact on appropriations for Outcome 4 (departmental)		–	(29)	(29)	(29)
Total net impact on appropriations for Outcome 4		(14,912)	16,732	(1,096)	(821)

1.5 BREAKDOWN OF ADDITIONAL ESTIMATES BY APPROPRIATION BILL

The following tables detail the Additional Estimates sought for the Department of Social Services through Appropriation Bills No. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

	2018-19 Available \$'000	2019-20 Budget \$'000	2019-20 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
Administered items					
Outcome 1 – Social Security	53,772	47,899	53,329	5,430	–
Outcome 2 – Families and Communities	783,371	618,130	680,226	62,096	–
Outcome 3 – Disability and Carers	7,261,383	8,187,926	8,702,300	514,374	–
Outcome 4 – Housing	152,758	148,013	133,101	–	(14,912)
Total administered	8,251,284	9,001,968	9,568,956	581,900	(14,912)
Departmental programs					
Outcome 1 – Social Security	109,147	110,354	110,354	–	–
Outcome 2 – Families and Communities	191,717	186,307	196,295	9,988	–
Outcome 3 – Disability and Carers	116,951	116,311	117,009	698	–
Outcome 4 – Housing	19,769	20,020	20,020	–	–
Total departmental	437,585	432,992	443,678	10,686	–
Total administered and departmental	8,688,869	9,434,960	10,012,634	592,586	(14,912)

Section 2: Revisions to outcomes and planned performance

2. Changes to program structure

Table 2: Changes to the program structure since the last portfolio statement

Program No.	Program title	Description of change
2.1	Families and communities	Component 2.1.6 Settlement Services transferred to Department of Home Affairs, AAO 29 May 2019

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1: Social Security

Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.

Linked programs

<p>Department of Education, Skills and Employment</p> <p>Program</p> <ul style="list-style-type: none"> • Program 2.4 – Higher Education Loan Program • Program 4.1 – Employment Services
<p>Contribution to Outcome 1 made by linked program</p> <p>The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program.</p>
<p>Department of Health</p> <p>Program</p> <ul style="list-style-type: none"> • Program 5.3 – Immunisation
<p>Contribution to Outcome 1 made by linked program</p> <p>The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for the Family Tax Benefit Part A is contingent on satisfying age-related immunisation requirements contained in this Outcome.</p>
<p>Services Australia</p> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.1 – Services to the Community – Social Security and Welfare • Program 1.3 – Child Support
<p>Contribution to Outcome 1 made by linked programs</p> <p>Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia.</p>

Linked programs (continued)

<p>National Indigenous Australians Agency</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.1 – Indigenous Advancement – Jobs, Land and Economy • Program 1.2 – Indigenous Advancement – Children and Schooling <hr/> <p>Contribution to Outcome 1 made by linked programs</p> <p>Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australians Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome.</p>
<p>Department of Veterans’ Affairs</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.1 – Veterans’ Income Support and Allowances <hr/> <p>Contribution to Outcome 1 made by linked program</p> <p>Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs.</p>
<p>Department of the Treasury (the Treasury)</p> <hr/> <p>Program</p> <ul style="list-style-type: none"> • Program 1.9 – National Partnership Payments to the States <hr/> <p>Contribution to Outcome 1 made by linked program</p> <p>The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment.</p>

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1: Social Security					
Program 1.1: Family Tax Benefit					
Administered expenses					
Special appropriations					
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	18,067,306	17,554,383	17,789,768	18,130,744	18,302,409
Administered Total	18,067,306	17,554,383	17,789,768	18,130,744	18,302,409
Total expenses for Program 1.1	18,067,306	17,554,383	17,789,768	18,130,744	18,302,409
Program 1.2: Child Payments					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	3,002	3,072	3,047	3,100	3,179
<i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	23,949	18,604	14,466	11,493	9,336
<i>Student Assistance Act 1973</i>	77,189	79,568	81,416	84,264	87,394
Administered Total	104,140	101,244	98,929	98,857	99,909
Total expenses for Program 1.2	104,140	101,244	98,929	98,857	99,909
Program 1.3: Income Support for Vulnerable People					
Administered expenses					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	103,151	120,891	141,870	151,923	158,284
Administered Total	103,151	120,891	141,870	151,923	158,284
Total expenses for Program 1.3	103,151	120,891	141,870	151,923	158,284
Program 1.4: Income Support for People in Special Circumstances					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	781	1,367	1,373	1,380	1,387
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	3,419	3,190	–	–	–
Administered Total	4,200	4,557	1,373	1,380	1,387
Total expenses for Program 1.4	4,200	4,557	1,373	1,380	1,387

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1: Social Security					
Program 1.5: Supplementary Payments and Support for Income Support Recipients					
Administered expenses					
Special appropriations					
<i>Social Security</i>					
<i>(Administration) Act 1999</i>	27,176	22,739	21,361	19,880	20,217
Administered Total	27,176	22,739	21,361	19,880	20,217
Total expenses for Program 1.5	27,176	22,739	21,361	19,880	20,217
Program 1.6: Income Support for Seniors					
Administered expenses					
Special appropriations					
<i>Social Security</i>					
<i>(Administration) Act 1999</i>	46,525,304	48,350,933	50,179,196	52,250,610	54,818,918
Administered Total	46,525,304	48,350,933	50,179,196	52,250,610	54,818,918
Total expenses for Program 1.6	46,525,304	48,350,933	50,179,196	52,250,610	54,818,918
Program 1.7: Allowances and Concessions for Seniors					
Administered expenses					
Special appropriations					
<i>Social Security</i>					
<i>(Administration) Act 1999</i>	92,664	89,228	83,999	79,075	74,438
Administered Total	92,664	89,228	83,999	79,075	74,438
Total expenses for Program 1.7	92,664	89,228	83,999	79,075	74,438
Program 1.8: Income Support for People with Disability					
Administered expenses					
Special appropriations					
<i>Social Security</i>					
<i>(Administration) Act 1999</i>	16,776,716	17,084,381	17,086,727	17,667,426	17,923,935
Administered Total	16,776,716	17,084,381	17,086,727	17,667,426	17,923,935
Total expenses for Program 1.8	16,776,716	17,084,381	17,086,727	17,667,426	17,923,935

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1: Social Security					
Program 1.9: Income Support for Carers					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,540	2,800	2,800	2,800	2,800
Special appropriations <i>Social Security (Administration) Act 1999</i>	8,731,737	9,102,113	9,362,451	9,791,967	10,294,787
Administered Total	8,733,277	9,104,913	9,365,251	9,794,767	10,297,587
Total expenses for Program 1.9	8,733,277	9,104,913	9,365,251	9,794,767	10,297,587
Program 1.10: Working Age Payments					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	27,103	49,162	16,694	6,256	5,998
Special appropriations <i>Social Security (Administration) Act 1999</i>	15,960,654	16,446,262	16,516,940	17,016,886	17,562,750
Administered Total	15,987,757	16,495,424	16,533,634	17,023,142	17,568,748
Total expenses for Program 1.10	15,987,757	16,495,424	16,533,634	17,023,142	17,568,748
Program 1.11: Student Payments					
Administered expenses					
Special appropriations <i>Social Security (Administration) Act 1999</i>	2,096,807	2,127,775	2,170,687	2,227,695	2,337,848
<i>Student Assistance Act 1973</i>	264,874	261,440	268,885	276,477	290,802
Administered Total	2,361,681	2,389,215	2,439,572	2,504,172	2,628,650
Total expenses for Program 1.11	2,361,681	2,389,215	2,439,572	2,504,172	2,628,650
Program 1.12: Program Support for Outcome 1					
Departmental expenses					
Departmental appropriation	103,567	100,510	93,447	92,384	92,396
s74 Retained revenue receipts (a)	1,696	1,518	887	854	854
Expenses not requiring appropriation in the budget year (b)	21,099	9,686	7,410	5,751	4,367
Departmental Total	126,362	111,714	101,744	98,989	97,617
Total expenses for Program 1.12	126,362	111,714	101,744	98,989	97,617

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1: Social Security					
Outcome 1 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	29,424	53,329	20,867	10,436	10,185
Special appropriations	108,753,948	111,264,579	113,720,813	117,711,540	121,884,297
Administered Total	108,783,372	111,317,908	113,741,680	117,721,976	121,894,482
Departmental expenses					
Departmental appropriation s74 Retained revenue receipts (a)	103,567	100,510	93,447	92,384	92,396
Expenses not requiring appropriation in the budget year (b)	1,696	1,518	887	854	854
	21,099	9,686	7,410	5,751	4,367
Departmental Total	126,362	111,714	101,744	98,989	97,617
Total expenses for Outcome 1	108,909,734	111,429,622	113,843,424	117,820,965	121,992,099
<hr/>					
Movement of administered funds between years (c)					
	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1:					
Program 1.10: Working Age Payments	(6,102)	5,430	673	–	–
Total movement of administered funds	(6,102)	5,430	673	–	–

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.

(c) Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

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Table 2.1.2: Program components of Outcome 1

Program 1.1: Family Tax Benefit					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.1.1 - Component 1 (Family Tax Benefit Part A)					
Special appropriations A New Tax System (Family Assistance) (Administration) Act 1999	13,962,336	13,517,291	13,705,853	13,976,466	14,100,497
Total component 1 expenses	13,962,336	13,517,291	13,705,853	13,976,466	14,100,497
1.1.2 - Component 2 (Family Tax Benefit Part B)					
Special appropriations A New Tax System (Family Assistance) (Administration) Act 1999	4,104,970	4,037,092	4,083,915	4,154,278	4,201,912
Total component 2 expenses	4,104,970	4,037,092	4,083,915	4,154,278	4,201,912
Total Program expenses	18,067,306	17,554,383	17,789,768	18,130,744	18,302,409

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.2: Child Payments					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.2.1 - Component 1 (Single Income Family Supplement)					
Special appropriations A New Tax System (Family Assistance) (Administration) Act 1999(a)	22,220	16,790	12,587	9,555	7,336
Total component 1 expenses	22,220	16,790	12,587	9,555	7,336
1.2.2 - Component 2 (Stillborn Baby Payment)					
Special appropriations A New Tax System (Family Assistance) (Administration) Act 1999	1,729	1,814	1,879	1,938	2,000
Total component 2 expenses	1,729	1,814	1,879	1,938	2,000
1.2.3 - Component 3 (Double Orphan Pension)					
Special appropriations Social Security (Administration) Act 1999	3,002	3,072	3,047	3,100	3,179
Total component 3 expenses	3,002	3,072	3,047	3,100	3,179
1.2.4 - Component 4 (Assistance for Isolated Children)					
Special appropriations Student Assistance Act 1973	77,189	79,568	81,416	84,264	87,394
Total component 4 expenses	77,189	79,568	81,416	84,264	87,394
Total Program expenses	104,140	101,244	98,929	98,857	99,909

(a) The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

Program 1.3: Income Support for Vulnerable People					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.3.1 - Component 1 (Special Benefit)					
Special appropriations Social Security (Administration) Act 1999	103,151	120,891	141,870	151,923	158,284
Total component 1 expenses	103,151	120,891	141,870	151,923	158,284
Total Program expenses	103,151	120,891	141,870	151,923	158,284

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.4: Income Support for People in Special Circumstances					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.4.1 - Component 1 (Payments under Special Circumstances)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	781	1,367	1,373	1,380	1,387
Total component 1 expenses	781	1,367	1,373	1,380	1,387
1.4.2 - Component 2 (Bereavement Allowance)					
Special appropriations <i>Social Security</i> (Administration) Act 1999(a)	3,419	3,190	–	–	–
Total component 2 expenses	3,419	3,190	–	–	–
Total Program expenses	4,200	4,557	1,373	1,380	1,387
(a) This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.					
Program 1.5: Supplementary Payments and Support for Income Support Recipients					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.5.1 - Component 1 (Essential Medical Equipment Payment)					
Special appropriations <i>Social Security</i> (Administration) Act 1999	7,613	7,827	8,021	8,267	8,516
Total component 1 expenses	7,613	7,827	8,021	8,267	8,516
1.5.2 - Component 2 (Utilities Allowance)					
Special appropriations <i>Social Security</i> (Administration) Act 1999	19,563	14,912	13,340	11,613	11,701
Total component 2 expenses	19,563	14,912	13,340	11,613	11,701
Total Program expenses	27,176	22,739	21,361	19,880	20,217

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.6: Income Support for Seniors					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.6.1 - Component 1 (Age Pension)					
Special appropriations Social Security (Administration) Act 1999	46,443,591	48,292,439	50,179,196	52,250,610	54,818,918
Total component 1 expenses	46,443,591	48,292,439	50,179,196	52,250,610	54,818,918
1.6.2 - Component 2 (Widow B Pension)					
Special appropriations Social Security (Administration) Act 1999 (a)	5,356	4,024	–	–	–
Total component 2 expenses	5,356	4,024	–	–	–
1.6.3 - Component 3 (Wife Pension (Age))					
Special appropriations Social Security (Administration) Act 1999 (a)	76,357	54,470	–	–	–
Total component 3 expenses	76,357	54,470	–	–	–
Total Program expenses	46,525,304	48,350,933	50,179,196	52,250,610	54,818,918

(a) This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.

Program 1.7: Allowances and Concessions for Seniors					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.7.1 - Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)					
Special appropriations Social Security (Administration) Act 1999	92,664	89,228	83,999	79,075	74,438
Total component 1 expenses	92,664	89,228	83,999	79,075	74,438
Total Program expenses	92,664	89,228	83,999	79,075	74,438

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.8: Income Support for People with Disability					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
<i>1.8.1 - Component 1 (Disability Support Pension)</i>					
Special appropriations <i>Social Security (Administration) Act 1999</i>	16,711,946	17,038,330	17,045,575	17,629,880	17,888,997
Total component 1 expenses	16,711,946	17,038,330	17,045,575	17,629,880	17,888,997
<i>1.8.2 - Component 2 (Mobility Allowance)</i>					
Special appropriations <i>Social Security (Administration) Act 1999</i>	64,770	46,051	41,152	37,546	34,938
Total component 2 expenses	64,770	46,051	41,152	37,546	34,938
Total Program expenses	16,776,716	17,084,381	17,086,727	17,667,426	17,923,935

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.9: Income Support for Carers					
	2018-19	2019-20	2020-21	2021-22	2022-23
	Actual	Revised	Forward	Forward	Forward
		Budget	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
1.9.1 - Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,540	2,800	2,800	2,800	2,800
Total component 1 expenses	1,540	2,800	2,800	2,800	2,800
1.9.2 - Component 2 (Carer Allowance (Adult))					
Special appropriations					
Social Security (Administration) Act 1999	1,674,476	1,722,647	1,756,638	1,815,568	1,892,899
Total component 2 expenses	1,674,476	1,722,647	1,756,638	1,815,568	1,892,899
1.9.3 - Component 3 (Carer Allowance (Child))					
Special appropriations					
Social Security (Administration) Act 1999	627,316	646,181	671,147	706,806	745,475
Total component 3 expenses	627,316	646,181	671,147	706,806	745,475
1.9.4 - Component 4 (Carer Payment)					
Special appropriations					
Social Security (Administration) Act 1999	5,590,585	5,900,092	6,136,143	6,456,202	6,823,729
Total component 4 expenses	5,590,585	5,900,092	6,136,143	6,456,202	6,823,729
1.9.5 - Component 5 (Carer Supplement)					
Special appropriations					
Social Security (Administration) Act 1999	584,939	599,604	607,858	617,250	630,837
Total component 5 expenses	584,939	599,604	607,858	617,250	630,837
1.9.6 - Component 6 (Child Disability Assistance Payment)					
Special appropriations					
Social Security (Administration) Act 1999	185,874	187,664	190,665	196,141	201,847
Total component 6 expenses	185,874	187,664	190,665	196,141	201,847
1.9.7 - Component 7 (Wife Pension (Disability Support Pension))					
Special appropriations					
Social Security (Administration) Act 1999 (a)	68,547	45,925	–	–	–
Total component 7 expenses	68,547	45,925	–	–	–
Total Program expenses	8,733,277	9,104,913	9,365,251	9,794,767	10,297,587

(a) This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.10: Working Age Payments					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.10.1 - Component 1 (Compensation and Debt Relief)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	–	198	198	198	198
Total component 1 expenses	–	198	198	198	198
1.10.2 - Component 2 (Investment Approach to Welfare - Evaluation)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	24,797	37,370	9,400	200	200
Total component 2 expenses	24,797	37,370	9,400	200	200
1.10.3 - Component 3 (Newstart Allowance)					
Special appropriations					
Social Security (Administration) Act 1999 (a)	9,684,894	7,073,679	–	–	–
Total component 3 expenses	9,684,894	7,073,679	–	–	–
1.10.4 - Component 4 (Parenting Payment Partnered)					
Special appropriations					
Social Security (Administration) Act 1999	806,003	729,456	685,855	706,025	745,994
Total component 4 expenses	806,003	729,456	685,855	706,025	745,994
1.10.5 - Component 5 (Parenting Payment Single)					
Special appropriations					
Social Security (Administration) Act 1999	4,305,239	4,185,304	4,267,728	4,365,267	4,517,131
Total component 5 expenses	4,305,239	4,185,304	4,267,728	4,365,267	4,517,131
1.10.6 - Component 6 (Pensioner Education Supplement)					
Special appropriations					
Social Security (Administration) Act 1999	36,340	36,755	19,350	20,046	19,678
Total component 6 expenses	36,340	36,755	19,350	20,046	19,678
1.10.7 - Component 7 (Sickness Allowance)					
Special appropriations					
Social Security (Administration) Act 1999 (b)	84,623	56,221	41	–	–
Total component 7 expenses	84,623	56,221	41	–	–
1.10.8 - Component 8 (Widow Allowance)					
Special appropriations					
Social Security (Administration) Act 1999	161,993	112,354	43,320	8,146	–
Total component 8 expenses	161,993	112,354	43,320	8,146	–

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.10: Working Age Payments (continued)					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.10.9 - Component 9 (Youth Allowance (Other))					
Special appropriations Social Security (Administration) Act 1999	862,751	929,033	962,886	984,286	1,041,539
Total component 9 expenses	862,751	929,033	962,886	984,286	1,041,539
1.10.10 - Component 10 (Seasonal Work Incentives - Evaluation)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	323	–	–	–	–
Total component 10 expenses	323	–	–	–	–
1.10.11 - Component 11 (Partner Allowance)					
Special appropriations Social Security (Administration) Act 1999	18,811	10,577	3,937	198	–
Total component 11 expenses	18,811	10,577	3,937	198	–
1.10.12 - Component 12 (JobSeeker Payment)					
Special appropriations Social Security (Administration) Act 1999	–	3,312,883	10,533,823	10,932,918	11,238,408
Total component 12 expenses	–	3,312,883	10,533,823	10,932,918	11,238,408
1.10.13 - Component 13 (Social Impact Investment)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,983	7,105	5,974	5,858	5,600
Total component 13 expenses	1,983	7,105	5,974	5,858	5,600
1.10.14 - Component 14 (Drug Testing Trial - Treatment Fund)					
Special appropriations Social Security (Administration) Act 1999	–	4,489	1,122	–	–
Total component 14 expenses	–	4,489	1,122	–	–
Total Program expenses	15,987,757	16,495,424	16,533,634	17,023,142	17,568,748

- (a) Newstart Allowance will cease from 20 March 2020 when the new JobSeeker Payment is introduced. This change is as a result of the 2017-18 Budget measure: Working Age Payments Reforms.
- (b) Sickness Allowance will close to new entrants from 20 March 2020 when the new JobSeeker Payment is introduced, and then will cease on 20 September 2020. This change is as a result of the 2017-18 Budget measure: Working Age Payments Reforms.

Entity Additional Estimates Statements – Department of Social Services

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.11: Student Payments					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.11.1 - Component 1 (ABSTUDY - Secondary)					
Special appropriations					
<i>Student Assistance Act 1973</i>	154,370	149,973	155,860	159,943	168,412
Total component 1 expenses	154,370	149,973	155,860	159,943	168,412
1.11.2 - Component 2 (ABSTUDY - Tertiary)					
Special appropriations					
<i>Student Assistance Act 1973</i>	110,504	108,224	109,526	112,799	118,407
Total component 2 expenses	110,504	108,224	109,526	112,799	118,407
1.11.3 - Component 3 (Austudy)					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	442,466	419,121	426,240	435,102	454,128
Total component 3 expenses	442,466	419,121	426,240	435,102	454,128
1.11.4 - Component 4 (Youth Allowance (student))					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	1,652,383	1,563,104	1,588,895	1,626,450	1,706,126
Total component 4 expenses	1,652,383	1,563,104	1,588,895	1,626,450	1,706,126
1.11.5 - Component 5 (Student Start-up Loan - ABSTUDY)					
Special appropriations					
<i>Student Assistance Act 1973</i>	–	3,243	3,499	3,735	3,983
Total component 5 expenses	–	3,243	3,499	3,735	3,983
1.11.6 - Component 6 (Student Start-up Loan)					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	1,958	145,550	155,552	166,143	177,594
Total component 6 expenses	1,958	145,550	155,552	166,143	177,594
Total Program expenses	2,361,681	2,389,215	2,439,572	2,504,172	2,628,650

Table 2.1.2: Program components of Outcome 1 (continued)

Program 1.12: Program Support for Outcome 1					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
1.12.1 - Component 1 (Departmental DSS - Outcome 1)					
Annual departmental expenses					
Departmental appropriations	103,567	100,510	93,447	92,384	92,396
s74 External Revenue (a)	1,696	1,518	887	854	854
Expenses not requiring appropriation in the budget year (b)	21,099	9,686	7,410	5,751	4,367
Total component 1 expenses	126,362	111,714	101,744	98,989	97,617
Total Program expenses	126,362	111,714	101,744	98,989	97,617

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.3: Performance Criteria for Outcome 1

Table 2.1.3 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 1 – Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.		
Program 1.1 – Family Tax Benefit – To make payments to assist low and medium income families with the direct and indirect costs of raising dependent children.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of the family assistance law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that the delivery of the payments/programs below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Family Tax Benefit Part A • Family Tax Benefit Part B • Child Support Scheme 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Number of eligible children • Administered outlays • Payment accuracy (Family Tax Benefit)
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.1: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.2 – Child Payments – To make payments to families in certain circumstances to assist with the costs of children.		
Delivery	<p>DSS administers the program as part of the social security system</p> <p>Single Income Family Supplement is paid through Services Australia to eligible families under the provisions of the family assistance law</p> <p>Stillborn Baby Payment is made through Services Australia to eligible claimants under the provisions of the family assistance law</p> <p>Double Orphan Pension is paid through Services Australia to eligible claimants under the provisions of social security law</p> <p>Assistance for Isolated Children is paid through the Services Australia to eligible families. The appropriation for payments is in the <i>Student Assistance Act 1973</i></p>	
Performance information		
Year	Performance criteria	Targets
2019-20	<p>Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:</p> <ul style="list-style-type: none"> • Single Income Family Supplement • Stillborn Baby Payment • Double Orphan Pension • Assistance for Isolated Children 	<p>Agreement is in place</p> <p>Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Number of recipients • Number of children (Double Orphan Pension) • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.2: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.3 – Income Support for Vulnerable People – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Special Benefit 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.3: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.4 – Income Support for People in Special Circumstances – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. To make payments to Australians in circumstances beyond their control to support them in overcoming those circumstances and maintaining their financial wellbeing.		
Delivery	DSS administers the program as part of the social security system Payments under Special Circumstances are made to eligible claimants under the provisions of social security law and the PGPA Act Bereavement Allowance payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Payments under Special Circumstances • Bereavement Allowance 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.4: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.5 – Supplementary Payments and Support for Income Support Recipients – To make payments and subsidise services to certain income support recipients and low income households to assist them financially and to help them continue to participate economically and socially.		
Delivery	DSS administers the program as part of the social security system Essential Medical Equipment Payment and Utilities Allowance are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Essential Medical Equipment Payment • Utilities Allowance 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients (Utilities Allowance) • Number of payments (Essential Medical Equipment Payment) • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.5: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.6 – Income Support for Seniors – To make payments to senior Australians to assist them financially in a manner that encourages them to productively manage resources and life transitions.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Age Pension • Widow B Pension • Wife Pension (Age) 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy (Age Pension)
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.6: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.7 – Allowances and Concessions for Seniors – To make payments and provide services to senior Australians to assist with household expenses, enabling them to maintain their standard of living.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Allowances and Concessions for Seniors 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.7: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.8 – Income Support for People with Disability – To make payments to eligible people with disability who are unable to support themselves to achieve financial independence.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Disability Support Pension • Mobility Allowance 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy (Disability Support Pension)
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.8: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.9 – Income Support for Carers – To make payments and allowances to financially assist eligible carers of people with disability or a severe medical condition.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Carer Allowance (Adult) and (Child) • Carer Payment • Carer Supplement • Child Disability Assistance Payment • Wife Pension (Disability Support Pension) 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy (Carer Allowance (Adult) and (Child) and Carer Payment)
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.9: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.10 – Working Age Payments – To assist people who are temporarily unable to support themselves through work or have a limited capacity to work due to disability or caring responsibilities for young children.		
Delivery	DSS administers the program as part of the social security system Payments are made through Services Australia to eligible claimants under the provisions of social security law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> • Newstart Allowance • Parenting Payment • Sickness Allowance • Widow Allowance • Youth Allowance (Other) • Partner Allowance 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Outputs: <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.10: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

<p>Program 1.11 – Student Payments – To achieve growth in skills, qualifications and productivity through providing income support and other financial assistance to students to assist them to undertake further education and training. To increase access and participation by Indigenous Australian students in school education, vocational education and training and higher education and accelerate their educational outcomes.</p>		
<p>Delivery</p>	<p>DSS administers the program as part of the social security system</p> <p>Payments and other financial assistance are made through Services Australia to eligible claimants under the provisions of social security and student assistance law</p>	
<p>Performance information</p>		
<p>Year</p>	<p>Performance criteria</p>	<p>Targets</p>
<p>2019-20</p>	<p>Agreement is in place with Services Australia to provide assurance that payments and other financial assistance below are made in accordance with relevant legislation, policy and guidelines:</p> <ul style="list-style-type: none"> • ABSTUDY • Austudy • Youth Allowance (student) • Student Startup Loans 	<p>Agreement is in place</p> <p>Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Number of recipients • Administered outlays • Payment accuracy (ABSTUDY, Austudy, Youth Allowance (student))
<p>2020-21 and beyond</p>	<p>As per 2019-20</p>	<p>As per 2019-20</p>
<p>Purpose</p>	<p>Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance</p>	
<p>Material changes to Program 1.11: Nil</p>		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Program 1.12 – Program Support for Outcome 1 – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives.		
Delivery	Departmental funding	
Performance information		
Year	Performance criteria	Targets
2019-20	Total departmental funding for Outcome 1	Funding is expended on activities that contribute to agency outcomes
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance	
Material changes to Program 1.12: Nil		

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

Cross-Program – Rent Assistance – To make payments to low and moderate income Australians receiving income support or family payments to assist with the costs of renting private and community housing.		
Delivery	DSS administers the program as part of the social security system Rent Assistance payments are made through Services Australia to eligible claimants under the provisions of the social security law and family assistance law	
Performance information		
Year	Performance criteria	Targets
2019-20	Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines: <ul style="list-style-type: none"> Rent Assistance 	Agreement is in place Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report. Output: <ul style="list-style-type: none"> Number of income units
2020-21 and beyond	As per 2019-20	As per 2019-20
Purposes	Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services	
Material changes to Cross-Program: Rent Assistance: Nil		

2.2 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 2

Outcome 2: Families and Communities

Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.

Linked programs

<p>Attorney-General’s Department</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.1 – Attorney-General’s Department operating expenses – Civil justice and legal services • Program 1.4 – Justice Services • Program 1.5 – Family Relationships • Program 1.6 – Indigenous Legal and Native Title Assistance
<p>Contribution to Outcome 2 made by linked programs</p> <p>The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome.</p>
<p>Services Australia</p> <hr/> <p>Program</p> <ul style="list-style-type: none"> • Program 1.1 – Services to the Community – Social Security and Welfare
<p>Contribution to Outcome 2 made by linked program</p> <p>The administrative aspects of Income Management, payments under Paid Parental Leave Scheme and the Transition to Independent Living Allowance that fall under this Outcome are delivered by Services Australia through the above linked program.</p>
<p>National Indigenous Australians Agency</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.2 – Indigenous Advancement – Children and Schooling • Program 1.3 – Indigenous Advancement – Safety and Wellbeing • Program 1.5 – Indigenous Advancement – Remote Australia Strategies
<p>Contribution to Outcome 2 made by linked programs</p> <p>These linked programs support Government efforts to ensure: Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments.</p>

Linked programs (continued)

The Treasury
Program <ul style="list-style-type: none">• Program 1.9 – National Partnership Payments to the States
Contribution to Outcome 2 made by linked program <p>The Treasury, on behalf of DSS, makes National Partnership payments to the states for the Social and Community Sector and other agreements.</p>

Table 2.2.1: Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 2: Families and Communities					
Program 2.1: Families and Communities					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	737,768	680,226	621,557	488,425	450,020
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	(15)	8	8	8	–
<i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018(a)</i>	19,713	nfp	nfp	nfp	nfp
Special Accounts					
Other Services - Services for Other Entities and Trust Moneys	13,578	3,400	3,400	3,400	–
Administered total	771,044	683,634	624,965	491,833	450,020
Total expenses for Program 2.1	771,044	683,634	624,965	491,833	450,020
Program 2.2: Paid Parental Leave					
Administered expenses					
Special appropriations					
<i>Paid Parental Leave Act 2010</i>	2,314,725	2,321,145	2,380,355	2,465,722	2,544,825
Administered total	2,314,725	2,321,145	2,380,355	2,465,722	2,544,825
Total expenses for Program 2.2	2,314,725	2,321,145	2,380,355	2,465,722	2,544,825
Program 2.3: Social and Community Services					
Administered expenses					
Special Accounts					
Social and Community Services Pay Equity Special Account	377,095	437,566	513,797	–	–
Administered total	377,095	437,566	513,797	–	–
Total expenses for Program 2.3	377,095	437,566	513,797	–	–

Entity Additional Estimates Statements – Department of Social Services

Table 2.2.1: Budgeted expenses for Outcome 2 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 2: Families and Communities					
Program 2.4: Program Support for Outcome 2					
Departmental expenses					
Departmental appropriation	192,538	207,022	177,795	165,774	163,073
s74 External Revenue (b)	51,479	49,800	29,322	28,267	28,267
Expenses not requiring appropriation in the budget year (c)	48,913	18,067	13,798	10,686	8,092
Departmental total	292,930	274,889	220,915	204,727	199,432
Total expenses for Program 2.4	292,930	274,889	220,915	204,727	199,432
Outcome 2 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	737,768	680,226	621,557	488,425	450,020
Special appropriations	2,334,423	2,321,153	2,380,363	2,465,730	2,544,825
Special Accounts	390,673	440,966	517,197	3,400	-
Administered total	3,462,864	3,442,345	3,519,117	2,957,555	2,994,845
Departmental expenses					
Departmental appropriation	192,538	207,022	177,795	165,774	163,073
s74 External Revenue (b)	51,479	49,800	29,322	28,267	28,267
Expenses not requiring appropriation in the budget year (c)	48,913	18,067	13,798	10,686	8,092
Departmental total	292,930	274,889	220,915	204,727	199,432
Total expenses for Outcome 2	3,755,794	3,717,234	3,740,032	3,162,282	3,194,277
Movement of administered funds between years (d)					
Outcome 2					
Program 2.1: Families and Communities	(5,029)	5,029	-	-	-
Total movement of administered funds	(5,029)	5,029	-	-	-

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations. 2018-19 actual expenses exclude recoveries from participating jurisdictions and institutions.
- (b) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (c) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.
- (d) Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Entity Additional Estimates Statements – Department of Social Services

Table 2.2.2: Program components of Outcome 2

Program 2.1: Families and Communities					
	2018-19 Actual	2019-20 Revised Budget	2020-21 Forward estimate	2021-22 Forward estimate	2022-23 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2.1.1 - Component 1 (Civil Society)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	430	1,098	1,126	1,604	1,633
Total component 1 expenses	430	1,098	1,126	1,604	1,633
2.1.2 - Component 2 (Families and Children)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	271,739	296,976	274,787	259,196	258,848
Total component 2 expenses	271,739	296,976	274,787	259,196	258,848
2.1.3 - Component 3 (Families and Communities Services Improvement)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	2,605	2,725	2,667	2,686	2,704
Total component 3 expenses	2,605	2,725	2,667	2,686	2,704
2.1.4 - Component 4 (Financial Wellbeing and Capability)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	111,070	198,577	147,936	96,495	96,120
Total component 4 expenses	111,070	198,577	147,936	96,495	96,120
2.1.5 - Component 5 (National Initiatives)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	75,158	95,667	113,438	69,581	31,111
Total component 5 expenses	75,158	95,667	113,438	69,581	31,111

Entity Additional Estimates Statements – Department of Social Services

Table 2.2.2: Program components of Outcome 2 (continued)

Program 2.1: Families and Communities (continued)					
	2018-19	2019-20	2020-21	2021-22	2022-23
	Actual	Revised	Forward	Forward	Forward
		Budget	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2.1.6 - Component 6 (Settlement Services)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) (a)	196,245	–	–	–	–
Total component 6 expenses	196,245	–	–	–	–
2.1.7 - Component 7 (Strong and Resilient Communities)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	53,838	65,859	62,016	38,968	39,595
Total component 7 expenses	53,838	65,859	62,016	38,968	39,595
2.1.8 - Component 8 (Transition to Independent Living Allowance)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,948	3,512	3,512	3,512	3,512
Total component 8 expenses	1,948	3,512	3,512	3,512	3,512
2.1.9 - Component 9 (Income Management Balancing Appropriation)					
Special appropriations					
<i>Social Security (Administration) Act 1999</i>	(15)	8	8	8	–
Total component 9 expenses	(15)	8	8	8	–
2.1.10 - Component 10 (Other Services - Services for Other Entities and Trust Moneys)					
Special Account expenses					
Other Services - Services for Other Entities and Trust Moneys	13,578	3,400	3,400	3,400	–
Total component 10 expenses	13,578	3,400	3,400	3,400	–

Table 2.2.2: Program components of Outcome 2 (continued)

Program 2.1: Families and Communities (continued)					
	2018-19	2019-20	2020-21	2021-22	2022-23
	Actual	Revised	Forward	Forward	Forward
		Budget	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
2.1.11 - Component 11 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse - Redress payment)					
Special appropriations					
National Redress Scheme					
for Institutional Child Sexual					
Abuse Act 2018 (b)	19,609	nfp	nfp	nfp	nfp
Total component 11 expenses	19,609	nfp	nfp	nfp	nfp
2.1.12 - Component 12 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse - Psychological Support payment)					
Special appropriations					
National Redress Scheme					
for Institutional Child Sexual					
Abuse Act 2018 (b)	104	nfp	nfp	nfp	nfp
Total component 12 expenses	104	nfp	nfp	nfp	nfp
2.1.13 - Component 13 (Volunteer Management)					
Annual administered					
expenses					
Ordinary annual services					
(Appropriation Act No. 1 and					
Bill No. 3)	5,730	5,812	6,075	6,383	6,497
Total component 13 expenses	5,730	5,812	6,075	6,383	6,497
2.1.14 - Component 14 (Volunteer Grants)					
Annual administered					
expenses					
Ordinary annual services					
(Appropriation Act No. 1 and					
Bill No. 3)	19,005	10,000	10,000	10,000	10,000
Total component 14 expenses	19,005	10,000	10,000	10,000	10,000
Total Program expenses	771,044	683,634	624,965	491,833	450,020

- (a) The Settlement Services function was transferred from the Department of Social Services to the Department of Home Affairs on 1 July 2019.
- (b) The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication (nfp) due to ongoing negotiations with other organisations. 2018-19 actual expenses exclude recoveries from participating jurisdictions and institutions.

Entity Additional Estimates Statements – Department of Social Services

Table 2.2.2: Program components of Outcome 2 (continued)

Program 2.2: Paid Parental Leave					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
2.2.1 - Component 1 (Dad and Partner Pay)					
Special appropriations <i>Paid Parental Leave Act 2010</i>	136,952	114,255	121,374	127,166	130,502
Total component 1 expenses	136,952	114,255	121,374	127,166	130,502
2.2.2 - Component 2 (Parental Leave Pay)					
Special appropriations <i>Paid Parental Leave Act 2010</i>	2,177,773	2,206,890	2,258,981	2,338,556	2,414,323
Total component 2 expenses	2,177,773	2,206,890	2,258,981	2,338,556	2,414,323
Total Program expenses	2,314,725	2,321,145	2,380,355	2,465,722	2,544,825
Program 2.3: Social and Community Services					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
2.3.1 - Component 1 (Social and Community Services Pay Equity Special Account)					
Special Account expenses Social and Community Services Pay Equity Special Account (a)	377,095	437,566	513,797	–	–
Total component 1 expenses	377,095	437,566	513,797	–	–
Total Program expenses	377,095	437,566	513,797	–	–

(a) The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account 2012*. This Act ceases to have effect on 30 June 2021.

Table 2.2.2: Program components of Outcome 2 (continued)

Program 2.4: Program Support for Outcome 2					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
2.4.1 - Component 1 (Departmental DSS - Outcome 2)					
Annual departmental expenses					
Departmental appropriations	192,538	207,022	177,795	165,774	163,073
Section 74 External Revenue (a)	51,479	49,800	29,322	28,267	28,267
Expenses not requiring appropriation in the budget year (b)	48,913	18,067	13,798	10,686	8,092
Total component 1 expenses	292,930	274,889	220,915	204,727	199,432
Total Program expenses	292,930	274,889	220,915	204,727	199,432

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.3: Performance Criteria for Outcome 2

Table 2.2.3 below details the performance criteria for each program associated with Outcome 2. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 2 – Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.		
Program 2.1 – Families and Communities – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning and facilitate the settlement of migrants and humanitarian entrants into the community.		
Delivery	Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers, humanitarian entrants, migrants and other individuals with special circumstances	
Performance information		
Year	Performance criteria	Targets
2019-20	<p>Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require:</p> <ul style="list-style-type: none"> • support and capacity building that contribute to strengthening individual and family functioning and communities; or • national leadership and representation for services to build capacity within the families and community sector that works to strengthen family and community functioning 	<p>Standard of delivery is performed in accordance with the terms and conditions of organisations' contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Number of organisations contracted or receiving grant funding to deliver services • Number of individuals assisted • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives	
Material changes to Program 2.1: Nil		

Table 2.2.3: Performance Criteria for Outcome 2 (continued)

Program 2.2 – Paid Parental Leave – To provide financial support to parents to help them take time off work following the birth or adoption of a child.		
Delivery	<p>DSS administers the program as part of the social security system</p> <p>Dad and Partner Pay is paid by Services Australia directly to eligible fathers or partners in accordance with the <i>Paid Parental Leave Act 2010</i></p> <p>Services Australia either funds employers to provide Parental Leave Pay to eligible employees, or provides Parental Leave Pay directly to eligible parents and other persons, according to the provisions of the <i>Paid Parental Leave Act 2010</i></p>	
Performance information		
Year	Performance criteria	Targets
2019-20	<p>Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:</p> <ul style="list-style-type: none"> • Dad and Partner Pay • Parental Leave Pay 	<p>Agreement is in place</p> <p>Due to the nature of this payment, where assistance is provided to all those who are eligible and apply, targets are not reported. Actual performance will be reported in the DSS Annual Report.</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Number of recipients • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives	
Material changes to Program 2.2: Nil		

Table 2.2.3: Performance Criteria for Outcome 2 (continued)

Program 2.3 – Social and Community Services – To set aside funding for the implementation period of Fair Work Australia’s Social, Community and Disability Services Industry Equal Remuneration Order.		
Delivery	Funds are issued to eligible service providers to meet the Australian Government’s share of the pay increases Funds are issued to other government agencies to meet the Australian Government’s share of the pay increases for their eligible service providers	
Performance information		
Year	Performance criteria	Targets
2019-20	Delivery complies with relevant legislation The funds appropriated to the Department are issued to meet the Australian Government’s share of the pay increases	Payments made as described
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives	
Material changes to Program 2.3: Nil		

Program 2.4 – Program Support for Outcome 2 – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives.		
Delivery	Departmental funding	
Performance information		
Year	Performance criteria	Targets
2019-20	Total departmental funding for Outcome 2	Funding is expended on activities that contribute to agency outcomes
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives	
Material changes to Program 2.4: Nil		

2.3 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 3

Outcome 3: Disability and Carers

Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.

Linked programs

<p>Department of Education, Skills and Employment</p>
<p>Program</p> <ul style="list-style-type: none"> • Program 4.1 – Employment Services
<p>Contribution to Outcome 3 made by linked program</p> <p>The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks.</p>
<p>Department of Health</p>
<p>Programs</p> <ul style="list-style-type: none"> • Program 2.1 – Mental Health • Program 6.1 – Access and Information • Program 6.2 – Aged Care Services • Program 6.3 – Aged Care Quality
<p>Contribution to Outcome 3 made by linked programs</p> <p>This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. In particular, the Department of Health manages programs that will have partial or full funding transition to the National Disability Insurance Scheme (NDIS) and a continuity of support program for people aged 65 and over currently in state specialist disability services who are not eligible for the NDIS. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability and mental health.</p>
<p>Services Australia</p>
<p>Program</p> <ul style="list-style-type: none"> • Program 1.1 – Services to the Community – Social Security and Welfare
<p>Contribution to Outcome 3 made by linked program</p> <p>Various payments and concessions under this Outcome are delivered through the above linked program administered by Services Australia.</p>

Linked programs (continued)

National Disability Insurance Agency
<p>Programs</p> <ul style="list-style-type: none"> • Program 1.1 – Reasonable and necessary care and support participants • Program 1.2 – Community inclusion and capacity development grants
<p>Contribution to Outcome 3 made by linked programs</p> <p>These linked programs provide for the delivery of the NDIS.</p>
NDIS Quality and Safeguards Commission
<p>Program</p> <ul style="list-style-type: none"> • Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration
<p>Contribution to Outcome 3 made by linked program</p> <p>The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support.</p>
The Treasury
<p>Programs</p> <ul style="list-style-type: none"> • Program 1.7 – Assistance to the State for Disability Services • Program 1.9 – National Partnership Payments to the States
<p>Contribution to Outcome 3 made by linked programs</p> <p>The Treasury makes National Specific Purpose Payments to the states for disability services. It also makes National Partnership payments on behalf of DSS to the states for the NDIS and related agreements, as well as other agreements.</p>

Table 2.3.1: Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 3: Disability and Carers					
Program 3.1: Disability Mental Health and Carers					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,088,171	1,631,511	1,139,145	1,147,714	1,166,983
Special Accounts National Disability Special Account	1,002	1,559	–	–	–
Administered total	1,089,173	1,633,070	1,139,145	1,147,714	1,166,983
Total expenses for Program 3.1	1,089,173	1,633,070	1,139,145	1,147,714	1,166,983
Program 3.2: National Disability Insurance Scheme					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	4,250,366	7,070,789	10,143,059	11,090,602	11,820,909
Payments to corporate entities	1,477,674	1,413,257	1,213,828	1,251,542	1,288,484
Administered total	5,728,040	8,484,046	11,356,887	12,342,144	13,109,393
Total expenses for Program 3.2	5,728,040	8,484,046	11,356,887	12,342,144	13,109,393
Program 3.3: Program Support for Outcome 3					
Departmental expenses					
Departmental appropriation	107,217	116,225	109,413	107,132	101,518
s74 External Revenue (a)	2,830	3,715	2,174	2,095	2,095
Expenses not requiring appropriation in the budget year (b)	22,058	10,467	8,001	6,204	4,704
Departmental total	132,105	130,407	119,588	115,431	108,317
Total expenses for Program 3.3	132,105	130,407	119,588	115,431	108,317

Entity Additional Estimates Statements – Department of Social Services

Table 2.3.1: Budgeted expenses for Outcome 3 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 3: Disability and Carers					
Outcome 3 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	5,338,537	8,702,300	11,282,204	12,238,316	12,987,892
Payments to corporate entities	1,477,674	1,413,257	1,213,828	1,251,542	1,288,484
Special Accounts	1,002	1,559	–	–	–
Administered total	6,817,213	10,117,116	12,496,032	13,489,858	14,276,376
Departmental expenses					
Departmental appropriation	107,217	116,225	109,413	107,132	101,518
s74 External Revenue (a)	2,830	3,715	2,174	2,095	2,095
Expenses not requiring appropriation in the budget year (b)	22,058	10,467	8,001	6,204	4,704
Departmental total	132,105	130,407	119,588	115,431	108,317
Total expenses for Outcome 3	6,949,318	10,247,523	12,615,620	13,605,289	14,384,693
	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Movement of administered funds between years (c)					
Outcome 3:					
Program 3.1: Disability Mental Health and Carers	(2,000)	2,000	–	–	–
Program 3.2 : National Disability Insurance Scheme	(17,324)	15,064	2,260	–	–
Total movement of administered funds	(19,324)	17,064	2,260	–	–

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.
- (c) Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.3.2: Program components of Outcome 3

Program 3.1: Disability Mental Health and Carers					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
3.1.1 - Component 1 (Community Mental Health)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	49,634	54,075	54,103	54,860	55,792
Total component 1 expenses	49,634	54,075	54,103	54,860	55,792
3.1.2 - Component 2 (Disability and Carer Support)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	139,852	240,534	226,153	235,256	207,287
Total component 2 expenses	139,852	240,534	226,153	235,256	207,287
3.1.3 - Component 3 (Disability Employment)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	891,280	1,268,879	782,580	798,426	846,652
Total component 3 expenses	891,280	1,268,879	782,580	798,426	846,652
3.1.4 - Component 4 (Disability and Carer Service Improvement and Sector Support)					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	7,405	68,023	76,309	59,172	57,252
Total component 4 expenses	7,405	68,023	76,309	59,172	57,252
3.1.5 - Component 5 (Business Services Wage Assessment Tool Payment Scheme)					
Special appropriations <i>Business Services Wage Assessment Tool Payment Scheme Act 2015</i>	–	–	–	–	–
Total component 5 expenses	–	–	–	–	–
3.1.6 - Component 6 (National Disability Research Special Account 2016)					
Special Account Expenses: National Disability Special Account 2016	1,002	1,559	–	–	–
Total component 6 expenses	1,002	1,559	–	–	–
Total Program expenses	1,089,173	1,633,070	1,139,145	1,147,714	1,166,983

Entity Additional Estimates Statements – Department of Social Services

Table 2.3.2: Program components of Outcome 3 (continued)

Program 3.2: National Disability Insurance Scheme					
	2018-19	2019-20	2020-21	2021-22	2022-23
	Actual	Revised	Forward	Forward	Forward
		Budget	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
3.2.1 - Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	402,057	218,589	38,268	31,794	37,303
Total component 1 expenses	402,057	218,589	38,268	31,794	37,303
3.2.2 - Component 2 (Sector Development Fund and Jobs and Market Fund)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	21,043	49,050	32,054	12,000	–
Total component 2 expenses	21,043	49,050	32,054	12,000	–
3.2.3 - Component 3 (National Disability Insurance Scheme Participant Plans)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	3,715,706	6,665,892	9,939,902	10,912,114	11,646,892
Total component 3 expenses	3,715,706	6,665,892	9,939,902	10,912,114	11,646,892
3.2.4 - Component 4 (National Disability Insurance Scheme Information Linkages and Capacity Building)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	111,379	134,513	132,835	134,694	136,714
Total component 4 expenses	111,379	134,513	132,835	134,694	136,714
3.2.5 - Component 5 (Establishment of the NDIS Quality and Safeguards Commission)					
Annual administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	181	2,745	–	–	–
Total component 5 expenses	181	2,745	–	–	–
3.2.6 - Component 6 (Payments to Corporate Entity - NDIA agency costs)					
Annual administered expenses					
Payments to Corporate Entities	1,477,674	1,413,257	1,213,828	1,251,542	1,288,484
Total component 6 expenses	1,477,674	1,413,257	1,213,828	1,251,542	1,288,484
Total Program expenses	5,728,040	8,484,046	11,356,887	12,342,144	13,109,393

Table 2.3.2: Program components of Outcome 3 (continued)

Program 3.3: Program Support for Outcome 3					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
3.3.1 - Component 1 (Departmental DSS - Outcome 3)					
Annual departmental expenses					
Departmental appropriation	107,217	116,225	109,413	107,132	101,518
s74 External Revenue (a)	2,830	3,715	2,174	2,095	2,095
Expenses not requiring appropriation in the budget year (b)	22,058	10,467	8,001	6,204	4,704
Total component 1 expenses	132,105	130,407	119,588	115,431	108,317
Total Program expenses	132,105	130,407	119,588	115,431	108,317

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.3: Performance Criteria for Outcome 3

Table 2.3.3 below details the performance criteria for each program associated with Outcome 3. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 3 – Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.		
Program 3.1 – Disability Mental Health and Carers – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life.		
Delivery	Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness	
Performance information		
Year	Performance criteria	Targets
2019-20	<p>Delivery by organisations is in accordance with specified requirements which may include service level standards of the contracts and agreements between organisations and DSS. Agreements and contracts require services that contribute to developing capabilities and active participation:</p> <ul style="list-style-type: none"> • employment assistance and other services to people with disability • direct advocacy support to people with disability • support to carers • support through community based initiatives to assist people with, or at risk of, mental illness • national leadership and representation for services to build capacity within the disability, carers or community mental health sectors 	<p>Standard of delivery is performed in accordance with the terms and conditions of organisations' contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Number of organisations contracted or receiving grant funding to deliver services • Number of individuals assisted • Administered outlays
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services	
Material changes to Program 3.1: Nil		

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

<p>Program 3.2 – National Disability Insurance Scheme – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a National Disability Insurance Scheme (NDIS) that delivers individualised support through an insurance approach. This program also includes funding from existing Commonwealth programs that are transitioning into the Scheme in a phased approach and the Jobs and Market Fund.</p>		
Delivery	<p>Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme</p> <p>Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS</p>	
Performance information		
Year	Performance criteria	Targets
2019-20	<p>Policy, financial and partnership arrangements are in place to create an effective and sustainable NDIS including:</p> <ul style="list-style-type: none"> • developing and implementing policy settings for full scheme • implementing funding mechanisms for NDIS transitions • negotiating and implementing agreements with states and territories for full scheme 	<p>Timely and effective policy advice (including Quality and Safeguards) is provided for full scheme</p> <p>Appropriate management of the NDIS cash flow</p> <p>Strategic implementation issues are identified and resolved</p> <p>Outputs:</p> <ul style="list-style-type: none"> • Value of Commonwealth program funding transitioned to the NDIS • Value and Jobs and Market Fund projects supporting the growth of the NDIS market and workforce
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services	
Material changes to Program 3.2: Nil		

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

Program 3.3 – Program Support for Outcome 3 – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives.		
Delivery	Departmental funding	
Performance information		
Year	Performance criteria	Targets
2019-20	Total departmental funding for Outcome 3	Funding is expended on activities that contribute to agency outcomes
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services	
Material changes to Program 3.3: Nil		

2.4 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 4

Outcome 4: Housing

Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services.

Linked programs

The Treasury

Programs

- Program 1.8 – Assistance to the States for Affordable Housing
- Program 1.9 – National Partnership Payments to the States

Contribution to Outcome 4 made by linked programs

On behalf of DSS, the Treasury makes payments to the states for a number of agreements, including the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office.

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Table 2.4.1: Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2018-19 Actual Expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 4: Housing					
Program 4.1: Housing and Homelessness					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,500	13,786	49,283	30,347	15
Administered total	1,500	13,786	49,283	30,347	15
Total expenses for Program 4.1	1,500	13,786	49,283	30,347	15
Program 4.2: Affordable Housing					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	122,204	119,315	114,706	105,358	86,835
Administered total	122,204	119,315	114,706	105,358	86,835
Total expenses for Program 4.2	122,204	119,315	114,706	105,358	86,835
Program 4.3: Program Support for Outcome 4					
Departmental expenses					
Departmental appropriation	18,574	16,817	15,965	15,742	15,710
s74 External Revenue (a)	565	695	407	392	392
Expenses not requiring appropriation in the budget year (b)	3,836	2,013	1,539	1,193	905
Departmental total	22,975	19,525	17,911	17,327	17,007
Total expenses for Program 4.3	22,975	19,525	17,911	17,327	17,007

Entity Additional Estimates Statements – Department of Social Services

Table 2.4.1: Budgeted expenses for Outcome 4 (continued)

	2018-19 Actual Expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 4: Housing					
Outcome 4 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	123,704	133,101	163,989	135,705	86,850
Administered total	123,704	133,101	163,989	135,705	86,850
Departmental expenses					
Departmental appropriation	18,574	16,817	15,965	15,742	15,710
s74 External Revenue (a)	565	695	407	392	392
Expenses not requiring appropriation in the budget year (b)	3,836	2,013	1,539	1,193	905
Departmental total	22,975	19,525	17,911	17,327	17,007
Total expenses for Outcome 4	146,679	152,626	181,900	153,032	103,857
Movement of administered funds between years (c)					
	Actual expenses \$'000	Revised estimated expenses \$'000	Forward estimate \$'000	Forward estimate \$'000	Forward estimate \$'000
Outcome 4:					
Program 4.1: Housing and Homelessness	(3,000)	(14,800)	17,800	–	–
Total movement of administered funds	(3,000)	(14,800)	17,800	–	–

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.
- (c) Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Entity Additional Estimates Statements – Department of Social Services

Table 2.4.2: Program components of Outcome 4

Program 4.1: Housing and Homelessness					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
<i>4.1.1 - Component 1 (Housing and Homelessness Service Improvement and Sector Support)</i>					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,500	13,786	49,283	30,347	15
Total component 1 expenses	1,500	13,786	49,283	30,347	15
Total Program expenses	1,500	13,786	49,283	30,347	15
Program 4.2: Affordable Housing					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
<i>4.2.1 - Component 1 (National Rental Affordability Scheme)</i>					
Annual administered expenses Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	122,204	119,315	114,706	105,358	86,835
Total component 1 expenses	122,204	119,315	114,706	105,358	86,835
Total Program expenses	122,204	119,315	114,706	105,358	86,835
Program 4.3: Program Support for Outcome 4					
	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
<i>4.3.1 - Component 1 (Departmental DSS - Outcome 4)</i>					
Annual departmental expenses					
Departmental appropriation	18,574	16,817	15,965	15,742	15,710
s74 Retained revenue receipts (a)	565	695	407	392	392
Expenses not requiring appropriation in the budget year (b)	3,836	2,013	1,539	1,193	905
Total component 1 expenses	22,975	19,525	17,911	17,327	17,007
Total Program expenses	22,975	19,525	17,911	17,327	17,007

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
- (b) 'Expenses not requiring appropriation in the budget year' is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.3: Performance Criteria for Outcome 4

Table 2.4.3 below details the performance criteria for each program associated with Outcome 4. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 4 – Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services.		
Program 4.1 – Housing and Homelessness – To provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects.		
Delivery	Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness.	
Performance information		
Year	Performance criteria	Targets
2019-20	Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS	Standard of delivery is performed in accordance with the terms and conditions of organisations' contracts and agreements with DSS
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services	
Material changes to Program 4.1: Nil		

Table 2.4.3: Performance Criteria for Outcome 4 (continued)

Program 4.2 – Affordable Housing – To improve the supply of affordable rental housing to low and moderate income households.		
Delivery	Provide National Rental Affordability Scheme incentives in accordance with statutory criteria to approved participants	
Performance information		
Year	Performance criteria	Targets
2019-20	Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants who comply with the regulations, so National Rental Affordability Scheme dwellings are made available at reduced rents for eligible low and moderate income households	<p>National Rental Affordability Scheme incentives are issued only after approved participants lodge Statements of Compliance for dwellings and DSS assesses whether the conditions of allocation have been satisfied. Actual performance will be reported in the DSS Annual Report.</p> <ul style="list-style-type: none"> • Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets) • Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services	
Material changes to Program 4.2: Nil		

Program 4.3 – Program Support for Outcome 4 – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives.		
Delivery	Departmental funding	
Performance information		
Year	Performance criteria	Targets
2019-20	Total departmental funding for Outcome 4	Funding is expended on activities that contribute to agency outcomes
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services	
Material changes to Program 4.3: Nil		

Section 3: Special account flows and budgeted financial statements

3.1 SPECIAL ACCOUNT FLOWS

Estimates of Special Account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by the Department of Social Services.

Table 3.1: Estimates of special account flows and balances

	Outcome	Opening balance	Receipts	Payments	Adjustments	Closing balance
		\$'000	\$'000	\$'000	\$'000	\$'000
Other Services - Services for Other Entities and Trust Moneys (A) 2019-20	2.1	397	3,400	(3,400)	–	397
<i>Other Services - Services for Other Entities and Trust Moneys (A) 2018-19</i>		7,265	6,711	(13,579)	–	397
Social and Community Services Pay Equity Special Account (A) 2019-20	2.3	400,407	509,921	(437,566)	–	472,762
<i>Social and Community Services Pay Equity Special Account (A) 2018-19</i>		329,095	447,995	(376,683)	–	400,407
National Disability Research Special Account 2016 (A) 2019-20	3.1	1,559	–	(1,559)	–	–
<i>National Disability Research Special Account 2016 (A) 2018-19</i>		2,561	–	(1,002)	–	1,559
Total Special Accounts 2019-20 Budget estimate		402,363	513,321	(442,525)	–	473,159
<i>Total Special Accounts 2018-19 actual</i>		338,921	454,706	(391,264)	–	402,363

(A) = Administered

3.2 BUDGETED FINANCIAL STATEMENTS

3.2.1 Analysis of budgeted financial statements

Departmental

Income and expenses

The Department of Social Services is budgeting for a balanced operating result in 2019-20 before allowing for unfunded depreciation expenses of \$73.3 million. Under net cash funding arrangements, asset replacement is funded through capital appropriations.

Total operating revenue for 2019-20 is estimated at \$484.0 million while expenditure is estimated to be \$536.5 million, inclusive of unfunded depreciation.

Balance sheet

The Department of Social Services' budgeted net asset position for 2019-20 is expected to be \$131.2 million, which is lower than 2018-19.

Administered

Income and expenses

The Department of Social Services will administer the collection of non-taxation revenue estimated at \$845.0 million in 2019-20, higher than 2018-19.

The Department of Social Services will administer programs expenses totalling \$125.7 billion in 2019-20, higher than in 2018-19 due to demographic changes and policy initiatives.

Balance sheet

Total assets administered on behalf of the Australian Government are expected to be \$7.9 billion, higher than in 2018-19.

Total liabilities administered on behalf of the Australian Government are expected to be \$6.8 billion, higher than 2018-19.

3.2.2 Budgeted financial statements

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Employee benefits	287,835	265,641	266,355	269,966	274,668
Supplier	188,363	188,486	121,128	100,317	87,315
Depreciation and amortisation	95,906	73,261	63,776	57,046	51,606
Write-down and impairment of assets	1,861	–	–	–	–
Other expenses	407	500	500	500	500
Other Financing Costs	–	8,647	8,399	8,645	8,284
Total expenses	574,372	536,535	460,158	436,474	422,373
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of services	56,570	55,728	32,790	31,608	31,608
Rental Income	1,948	–	–	–	–
Other revenue	18,591	1,470	1,470	1,470	1,470
Total own-source revenue	77,109	57,198	34,260	33,078	33,078
Gains					
Sale of assets	172	–	–	–	–
Other gains	511	–	–	–	–
Total gains	683	–	–	–	–
Total own-source income	77,792	57,198	34,260	33,078	33,078
Net cost of/(contribution by) services	(496,580)	(479,337)	(425,898)	(403,396)	(389,295)
Revenue from Government	420,522	426,835	384,290	369,325	362,102
Surplus/(deficit) attributable to the Australian Government	(76,058)	(52,502)	(41,608)	(34,071)	(27,193)
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation reserves	3,221	–	–	–	–
Total other comprehensive income	3,221	–	–	–	–
Total comprehensive income/(loss)	(72,837)	(52,502)	(41,608)	(34,071)	(27,193)
Total comprehensive income/(loss) attributable to the Australian Government	(72,837)	(52,502)	(41,608)	(34,071)	(27,193)

Prepared on Australian Accounting Standard basis.

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of Net Cash Appropriation Arrangements

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Total comprehensive income/(loss) excluding depreciation/ amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets	23,069	-	-	-	-
less depreciation/amortisation expenses previously funded through revenue appropriations (a)	95,906	38,763	29,278	22,364	16,598
less depreciation/amortisation expenses for ROU (b)		34,498	34,498	34,682	35,008
add principal repayments on leased assets (b)		20,759	22,168	22,975	24,413
Total comprehensive income/(loss) - as per the Statement of Comprehensive Income	(72,837)	(52,502)	(41,608)	(34,071)	(27,193)

Prepared on Australian Accounting Standard basis.

- (a) From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No.1) and Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act (No.1) and Appropriation Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.6 Departmental Capital Budget Statement.
- (b) Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	9,313	9,313	9,313	9,313	9,313
Trade and other receivables	90,225	82,334	75,421	73,676	73,164
Total financial assets	99,538	91,647	84,734	82,989	82,477
Non-financial assets					
Land and Buildings	52,265	599,072	560,897	554,502	519,491
Property, plant and equipment	27,711	28,819	31,924	34,024	36,947
Intangibles	123,980	88,569	79,855	75,209	73,129
Prepayments	25,819	25,819	25,819	25,819	25,819
Total non-financial assets	229,775	742,279	698,495	689,554	655,386
Assets held for sale	50	–	–	–	–
Total assets	329,363	833,926	783,229	772,543	737,863
LIABILITIES					
Payables					
Suppliers	23,707	33,974	29,322	27,960	27,732
Other	45,574	1,118	1,118	1,118	1,118
Leases	–	564,418	543,253	549,230	523,005
Total payables	69,281	599,510	573,693	578,308	551,855
Provisions					
Employee provisions	96,172	102,431	102,348	104,085	105,922
Other provisions	743	743	743	743	743
Total provisions	96,915	103,174	103,091	104,828	106,665
Total liabilities	166,196	702,684	676,784	683,136	658,520
Net assets	163,167	131,242	106,445	89,407	79,343
EQUITY (a)					
Parent entity interest					
Contributed equity	467,376	459,786	476,597	493,630	510,759
Reserves	75,613	75,613	75,613	75,613	75,613
Retained surpluses (accumulated deficit)	(379,822)	(404,157)	(445,765)	(479,836)	(507,029)
Total parent entity interest	163,167	131,242	106,445	89,407	79,343
Total Equity	163,167	131,242	106,445	89,407	79,343

Prepared on Australian Accounting Standard basis.

(a) 'Equity' is the residual interest in assets after deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (Budget Year 2019-20)

	Retained earnings	Asset revaluation reserve	Contributed equity/capital	Total equity
	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2019				
Balance carried forward from previous period	(379,822)	75,613	467,376	163,167
Adjustments for changes in accounting policies	28,167	–	–	28,167
Adjusted opening balance	(351,655)	75,613	467,376	191,334
Comprehensive income				
Surplus/(deficit) for the period	(52,502)	–	–	(52,502)
Total comprehensive income	(52,502)	–	–	(52,502)
of which:				
Attributable to the Australian Government	(52,502)	–	–	(52,502)
Transactions with owners				
Distributions to owners				
Returns of capital:				
Restructuring	–	–	(35,278)	(35,278)
Contributions by owners				
Equity Injection – Appropriation	–	–	10,845	10,845
Departmental Capital Budget (DCB)	–	–	16,843	16,843
Subtotal transactions with owners	–	–	(7,590)	(7,590)
Estimated closing balance as at 30 June 2020	(404,157)	75,613	459,786	131,242
Closing balance attributable to the Australian Government	(404,157)	75,613	459,786	131,242

Prepared on Australian Accounting Standard basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Appropriations	479,809	434,726	391,203	371,070	362,614
Goods and services	57,870	55,728	32,790	31,608	31,608
Other	32,036	–	–	–	–
Total cash received	569,715	490,454	423,993	402,678	394,222
Cash used					
Employees	288,883	262,430	266,438	268,229	272,831
Suppliers	209,879	222,542	157,055	133,949	120,891
Other	67,141	500	500	500	500
Total cash used	565,903	485,472	423,993	402,678	394,222
Net cash from/(used by) operating activities	3,812	4,982	–	–	–
INVESTING ACTIVITIES					
Cash received					
Proceeds from sales of property, plant and equipment	299	–	–	–	–
Total cash received	299	–	–	–	–
Cash used					
Purchase of property, plant, equipment and intangibles	40,148	32,670	16,811	17,033	17,129
Total cash used	40,148	32,670	16,811	17,033	17,129
Net cash from/(used by) investing activities	(39,849)	(32,670)	(16,811)	(17,033)	(17,129)
FINANCING ACTIVITIES					
Cash received					
Appropriations – contributed equity	38,748	27,688	16,811	17,033	17,129
Total cash received	38,748	27,688	16,811	17,033	17,129
Net cash from/(used by) financing activities	38,748	27,688	16,811	17,033	17,129
Net increase/(decrease) in cash held	2,711	–	–	–	–
Cash and cash equivalents at the beginning of the reporting period	6,602	9,313	9,313	9,313	9,313
Cash and cash equivalents at the end of the reporting period	9,313	9,313	9,313	9,313	9,313

Prepared on Australian Accounting Standard basis.

Entity Additional Estimates Statements – Department of Social Services

Table 3.6: Departmental capital budget statement

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
NEW CAPITAL APPROPRIATIONS					
Capital Budget – Act No. 1 (DCB)	17,063	16,843	16,529	16,749	16,844
Equity Injections – Act No. 2	21,469	10,845	282	284	285
Total new capital appropriations	38,532	27,688	16,811	17,033	17,129
<i>Provided for:</i>					
<i>Purchase of non-financial assets</i>	<i>38,532</i>	<i>27,688</i>	<i>16,811</i>	<i>17,033</i>	<i>17,129</i>
Total Items	38,532	27,688	16,811	17,033	17,129
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriations (a)	24,021	13,103	282	284	285
Funded by capital appropriations – DCB (b)	14,727	19,567	16,529	16,749	16,844
Funded by lease incentive	1,400	–	–	–	–
TOTAL	40,148	32,670	16,811	17,033	17,129
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	40,148	32,670	16,811	17,033	17,129
Total cash used to acquire assets	40,148	32,670	16,811	17,033	17,129

Prepared on Australian Accounting Standard basis.

- (a) Includes both current Appropriation Bill (No. 4) and prior Act 2/4/6 appropriations.
- (b) Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental Capital Budgets (DCBs).

Table 3.7: Statement of asset movements (2019-20)

	Land and buildings	Property, plant & equipment	Intangibles	Other	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
As at 1 July 2019					
Gross book value	52,378	28,153	303,279	25,819	409,629
Accumulated depreciation/ amortisation and impairment	(113)	(392)	(179,299)	–	(179,804)
Opening net book balance	52,265	27,761	123,980	25,819	229,825
CAPITAL ASSET ADDITIONS					
Estimated expenditure on new or replacement assets					
By purchase – appropriation equity (a)	–	–	13,103	–	13,103
By purchase – appropriation ordinary annual services (b)	338	10,357	8,872	–	19,567
Total additions	338	10,357	21,975	–	32,670
Other movements					
Restructuring	–	–	(35,278)	–	(35,278)
Depreciation/amortisation expense	(7,200)	(9,455)	(22,108)	–	(38,763)
Depreciation/amortisation expense - ROU	(34,362)	(136)	–	–	(34,498)
Other - ROU	588,031	292	–	–	588,323
Total other movements	546,469	(9,299)	(57,386)	–	479,784
As at 30 June 2020					
Gross book value	52,716	38,510	191,662	25,819	308,707
Gross book value - ROU	588,031	292	–	–	588,323
Accumulated depreciation/ amortisation and impairment	(7,313)	(9,847)	(103,093)	–	(120,253)
Accumulated depreciation/ amortisation and impairment - ROU	(34,362)	(136)	–	–	(34,498)
Closing net book balance	599,072	28,819	88,569	25,819	742,279

Prepared on Australian Accounting Standard basis.

- (a) 'Appropriation equity' refers to equity injections or administered assets and liabilities appropriations provided through *Appropriation Act (No. 2) 2019-2020*.
- (b) 'Appropriation ordinary annual services' refers to funding provided through *Appropriation Act (No. 1) 2019-2020*, and *Appropriation Bill (No. 3) 2019-2020* for depreciation/amortisation expenses, departmental capital budgets or other operational expenses.

Entity Additional Estimates Statements – Department of Social Services

Table 3.8: Schedule of budgeted income and expenses administered on behalf of government for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised Budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Grants	2,425,806	2,269,993	1,529,413	1,409,995	1,431,189
Subsidies	126,378	119,315	114,706	105,358	86,835
Personal benefits	110,804,402	113,882,285	116,371,421	120,330,064	124,735,623
Suppliers	229,419	385,191	350,530	269,327	225,931
Write down and impairment of assets	241,755	384,369	358,320	316,148	103,311
Payments to corporate entities	5,304,982	8,393,591	11,536,156	12,298,350	13,072,089
Other	6,377	259,322	291,884	48,280	11,366
Total expenses administered on behalf of Government	119,139,119	125,694,066	130,552,430	134,777,522	139,666,344
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Non-taxation revenue					
Interest	71,780	96,389	94,683	90,688	81,088
Other sources of non-taxation revenues	64,136	748,601	703,102	534,250	468,906
Total non-taxation revenue	135,916	844,990	797,785	624,938	549,994
Total own-source revenue administered on behalf of Government	135,916	844,990	797,785	624,938	549,994
Gains					
Fair value gains	74,146	–	–	–	–
Write back of impairment	304,800	–	–	–	–
Total gains administered on behalf of Government	378,946	–	–	–	–
Total own-source income administered on behalf of Government	514,862	844,990	797,785	624,938	549,994
Net Cost of services	(118,624,257)	(124,849,076)	(129,754,645)	(134,152,584)	(139,116,350)
Surplus/(deficit)	(118,624,257)	(124,849,076)	(129,754,645)	(134,152,584)	(139,116,350)
Total comprehensive income/(loss)	(118,624,257)	(124,849,076)	(129,754,645)	(134,152,584)	(139,116,350)

Prepared on Australian Accounting Standard basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of government (as at 30 June)

	2018-19 Actual	2019-20 Revised Budget	2020-21 Forward estimate	2021-22 Forward estimate	2022-23 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
ASSETS					
Financial assets					
Cash and cash equivalents	412,483	483,279	545,946	545,946	545,946
Receivables	4,550,616	4,988,387	5,307,686	5,551,111	5,453,549
Investments	2,532,466	2,407,904	2,403,801	2,399,574	2,395,220
Total financial assets	7,495,565	7,879,570	8,257,433	8,496,631	8,394,715
Total assets administered on behalf of Government	7,495,565	7,879,570	8,257,433	8,496,631	8,394,715
LIABILITIES					
Payables					
Suppliers	185,120	185,087	185,054	185,021	185,021
Subsidies	86,512	85,191	82,766	77,840	68,080
Personal benefits payable	2,262,729	2,458,150	2,422,370	2,397,020	2,380,900
Grants	44,249	44,249	44,249	44,249	44,249
Other payables	3,695	3,695	3,695	3,695	3,695
Total payables	2,582,305	2,776,372	2,738,134	2,707,825	2,681,945
Provisions					
Personal benefits provision	4,050,253	3,996,180	4,038,482	4,057,583	4,065,931
Total provisions	4,050,253	3,996,180	4,038,482	4,057,583	4,065,931
Total liabilities administered on behalf of Government	6,632,558	6,772,552	6,776,616	6,765,408	6,747,876
Net assets/(liabilities)	863,007	1,107,018	1,480,817	1,731,223	1,646,839

Prepared on Australian Accounting Standard basis.

Entity Additional Estimates Statements – Department of Social Services

Table 3.10: Schedule of budgeted administered cash flows for the period ended 30 June

	2018-19 Actual	2019-20 Revised Budget	2020-21 Forward estimate	2021-22 Forward estimate	2022-23 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
OPERATING ACTIVITIES					
Cash received					
Goods and services	–	575,879	678,556	539,439	451,074
Interest	1,620	102,672	92,582	81,043	44,891
Other	1,040,406	778,576	848,093	930,032	953,655
Total cash received	1,042,026	1,457,127	1,619,231	1,550,514	1,449,620
Cash used					
Grant payments	2,684,786	2,269,993	1,529,413	1,409,995	1,431,189
Subsidies paid	78,764	120,636	117,131	110,284	96,595
Personal benefits	111,700,745	115,139,626	117,781,884	121,673,831	125,565,717
Suppliers	224,996	385,224	350,563	269,360	225,931
Payment to corporate entities	5,212,756	8,393,591	11,536,156	12,298,350	13,072,089
Other	23,032	249,289	281,472	37,422	–
Total cash used	119,925,079	126,558,359	131,596,619	135,799,242	140,391,521
Net cash from/(used by) operating activities	(118,883,053)	(125,101,232)	(129,977,388)	(134,248,728)	(138,941,901)
INVESTING ACTIVITIES					
Cash received					
Repayments of loans and advances	57,473	45,238	45,238	45,238	–
Total cash received	57,473	45,238	45,238	45,238	–
Cash used					
Advances and loans made	208,121	228,934	273,517	346,818	246,006
Total cash used	208,121	228,934	273,517	346,818	246,006
Net cash from/(used by) investing activities	(150,648)	(183,696)	(228,279)	(301,580)	(246,006)
Net increase/(decrease) in cash held	(119,033,701)	(125,284,928)	(130,205,667)	(134,550,308)	(139,187,907)
Cash and cash equivalents at beginning of reporting period	344,311	412,483	483,279	545,946	545,946
Cash from Official Public Account for:					
– Appropriations	119,394,029	126,867,521	131,942,235	136,142,660	140,637,540
Cash to Official Public Account for:					
– Appropriations	(292,156)	(1,511,797)	(1,673,901)	(1,592,352)	(1,449,633)
Cash and cash equivalents at end of reporting period	412,483	483,279	545,946	545,946	545,946

Prepared on Australian Accounting Standard basis.

DIGITAL TRANSFORMATION AGENCY

ENTITY ADDITIONAL ESTIMATES STATEMENTS

DIGITAL TRANSFORMATION AGENCY

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DIGITAL TRANSFORMATION AGENCY

Section 1: Entity overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

The Digital Transformation Agency's (DTA) mission is to encourage coordinated investment in digital services, assist to transform the user experience for individuals and business, and improve the return on information and communications technology (ICT) and digital investment.

In 2019-20, the DTA will deliver on this mission in the following ways:

- Delivery of a Digital Transformation Strategy and Roadmap, looking out to 2025.
 - Developing whole-of-government strategies and policies that accelerate digital transformation, focusing on emerging technologies and improving services for users.
- Delivery of investment advice and whole-of-government portfolio oversight on ICT and digital investments.
 - Providing advice on all significant ICT and digital investment projects and new policy proposals – ensuring delivery of intended benefits and alignment to the digital transformation agenda.
- Delivery of whole-of-government digital platforms such as Digital Identity, Notifications, Tell us Once and improvements to myGov.
 - Developing whole-of-government digital platforms and services to reduce costs, reduce duplication and provide better ICT infrastructure for Commonwealth entities.
- A program of digital capability improvement, including sourcing reform.
 - Transforming ICT and digital sourcing to make it a simpler and faster process and help government buy and sell the ICT and digital products and services it needs.
 - Building the digital capability of the Australian Public Service (APS) – focusing on upskilling staff, developing digital leadership skills and attracting and retaining digital talent.

1.2 ENTITY RESOURCE STATEMENT

The Entity Resource Statement details the resourcing for the Digital Transformation Agency at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Digital Transformation Agency Resource Statement — Additional Estimates for 2019-20 as at February 2020

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Departmental				
Annual appropriations - ordinary annual services				
Departmental appropriation (a)	115,356	57,054	9,575	66,629
s74 External Revenue (b)	4,329	2,170	-	2,170
Prior year appropriations available	35,030	33,290	-	33,290
Total departmental annual appropriations	154,715	92,514	9,575	102,089
Special accounts				
Opening balance	59,264	95,738	-	95,738
Non-appropriation receipts (c)	282,407	70,934	-	70,934
Total special accounts	341,671	166,672	-	166,672
Total departmental resourcing	496,386	259,186	9,575	268,761
Total resourcing for Digital Transformation Agency	496,386	259,186	9,575	268,761
			<i>Actual 2018-19</i>	2019-20
Average staffing level (number)			214	217
Third party payments from and on behalf of other entities				
	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Receipts received from other entities for the provision of services (disclosed above in s74 External Revenue section above)	286,736	73,104	-	73,104

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

(a) *Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020.

(b) Estimated external revenue receipts under section 74 of the PGPA Act.

(c) Excludes special account pass through costs for 2019-2020 following adoption of AASB 15 Revenue from Contracts and AASB 1058 Income of not-for-profit entities.

1.3 MEASURES SINCE THE 2019-20 BUDGET

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Digital Transformation Agency 2019-20 measures since the 2019-20 Budget

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Expense measures					
Whole-of-Government Digital Initiatives	1.1				
Departmental expenses		9,575	13,198	-	-
Election Commitment – Efficiency Dividend – extension (a)					
Departmental expenses	1.1	(291)	(533)	(692)	(697)
Total		9,284	12,665	(692)	(697)
Departmental		9,284	12,665	(692)	(697)
Total		9,284	12,655	(692)	(697)

Prepared on a Government Finance Statistics (fiscal) basis.

(a) The measure Election Commitment – Efficiency Dividend – extension is a Cross Portfolio measure. The full measure description and package details appear in the 2019-20 MYEFO under Cross Portfolio.

1.4 ADDITIONAL ESTIMATES, RESOURCING AND VARIATIONS TO OUTCOMES

The following tables detail the changes to the resourcing for Digital Transformation Agency at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and other variations to outcomes since the 2019-20 Budget

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 1					
Departmental					
Annual appropriations					
Whole-of-Government Digital Initiatives	1.1	9,575	13,198	-	-
Changes in Parameters (net decrease)					
Changes in Price and Wages Indices	1.1	-	(68)	(66)	(67)
Net impact on appropriations for Outcome 1 (departmental)		9,575	13,130	(66)	(67)
Total net impact on appropriations for Outcome 1		9,575	13,130	(66)	(67)

Prepared on a resourcing (i.e. appropriations available) basis.

1.5 BREAKDOWN OF ADDITIONAL ESTIMATES BY APPROPRIATION BILL

The following tables detail the Additional Estimates sought for the Digital Transformation Agency through Appropriation Bills Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

	<i>2018-19 Available \$'000</i>	2019-20 Budget \$'000	2019-20 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
Departmental programs					
Outcome 1	115,356	57,054	66,629	9,575	-
Total departmental	115,356	57,054	66,629	9,575	-

Section 2: Revisions to outcomes and planned performance

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1:

To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole-of-government service delivery policies and standards, platforms and joined up services.

2.1.1 BUDGETED EXPENSES FOR OUTCOME 1

This table shows how much the Digital Transformation Agency intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Program 1.1: Digital Transformation Agency					
Departmental expenses					
Departmental appropriation	112,804	66,945	48,014	33,789	33,622
s74 External Revenue (a)	4,329	2,170	2,121	2,121	2,121
Special appropriations (b)					
<i>ICT Coordinated Procurement</i>	226,373	64,797	74,322	27,416	5,121
Expenses not requiring appropriation in the Budget year (c)	2,352	2,028	1,417	1,932	2,350
Departmental total	345,858	135,940	125,873	65,257	43,214
Total expenses for program 1.1	345,858	135,940	125,873	65,257	43,214

	Actual 2018-19	2019-20
Average staffing level (number)	214	217

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act 2013.
- (b) Excludes special account pass through costs for 2019-2020 in following adoption of AASB 15 – Revenue from Contracts with Customers and AASB 1058 Income of Not-for-Profit Entities.
- (c) Expenses not requiring appropriation in the Budget year are made up of depreciation / amortisation expenses and resources received free of charge.

2.1.2 PERFORMANCE CRITERIA FOR OUTCOME 1

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

<p>Outcome 1 – To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole-of-government service delivery policies and standards, platforms and joined up services.</p>	
<p>Program 1.1 – The objective of this program is to support agency delivery of high volume services, build and contribute to whole-of-government platforms and increase capability of the public service to deliver digital transformation.</p>	
<p>Delivery</p>	<p><u>Delivery of a Digital Transformation Strategy and Roadmap, looking out to 2025.</u></p> <ul style="list-style-type: none"> • Developing annual digital transformation priorities to inform investment decisions • Creating policy to support consistent service transformation across Commonwealth entities • Supporting delivery of government-wide initiatives to join up services • Providing advice to government on emerging trends and opportunities <p><u>Delivery of investment advice and whole-of-government oversight on ICT and digital investments.</u></p> <ul style="list-style-type: none"> • Providing advice to government and Commonwealth entities on ICT investment, delivery and implementation of ICT policies <p><u>Delivery of whole-of-government digital platforms such as Digital Identity, Notifications, Tell Us Once and improvements to myGov.</u></p> <ul style="list-style-type: none"> • Delivering whole-of-government platforms and services • Partnering with Commonwealth entities on delivery of services so that these services are simpler, clearer and faster for their users <p><u>A program of digital capability improvement, including sourcing reform.</u></p> <ul style="list-style-type: none"> • Simplifying sourcing processes for suppliers • Making sourcing processes easier for Commonwealth entities • Driving value optimisation on government ICT spend • Improving the tools that support sourcing • Delivering high quality ICT Emerging Talent Programs to entities <p>Establishing communities, developing best practices and building a digital culture Building digital leadership and capability across government and Commonwealth entities</p>

Entity Additional Estimates Statements — Digital Transformation Agency

Performance information		
Year	Performance criteria	Targets
2019-20	<ul style="list-style-type: none"> • Provide advice to Government and Commonwealth entities on digital and ICT investment to deliver a better user experience. • Develop whole-of-government digital platforms and services to reduce costs, reduce duplication and provide better infrastructure for Commonwealth entities • Improve the sourcing experience for the sellers and buyers of government digital products and services. • Improve the digital capability of the APS to accelerate the government's transformation agenda. 	<ul style="list-style-type: none"> • Provide advice to government and Commonwealth entities on how to leverage emerging technologies. • Provide advice to Government and Commonwealth entities on the design and delivery of digital and ICT projects. • Lead and partner on the development and enhancement of digital platforms and services. • Provide greater value for money when buying Government digital products and services. • Deliver programs and resources that increase the ICT and digital capability of Commonwealth entities and their staff.
2020-21 and beyond	As per 2019-20	As per 2019-20
Purposes	We accelerate the digital transformation of Government by: <ul style="list-style-type: none"> • encouraging investment in digital services • helping to transform the user experience for people and businesses dealing with government • improving the return on ICT and digital investment. 	
Material changes to Program 1.1: Nil		

Section 3: Special account flows and budgeted financial statements

3.1 SPECIAL ACCOUNT FLOWS

Estimates of special account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by the Digital Transformation Agency.

Table 3.1: Estimates of special account flows and balances

	Outcome	Opening balance \$'000	Receipts \$'000	Payments \$'000	Adjustments \$'000	Closing balance \$'000
Special Account by Determination - ICT Coordinated Procurement Special Account 2017 - s78 PGPA Act (D)						
2019-20	1	95,738	70,934	(64,797)	-	101,875
2018-19	1	59,264	282,407	(245,933)	-	95,738
Total special accounts 2019-20 Budget estimate		95,738	70,934	(64,797)	-	101,875
Total special accounts 2018-19 actual		59,264	282,407	(245,933)	-	95,738

(D) = Departmental

3.2 BUDGETED FINANCIAL STATEMENTS

3.2.1 Analysis of budgeted financial statements

There are no significant variations between these statements and the Portfolio Budget Statements, except measures already identified.

3.2.2 Budgeted financial statements

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Employee benefits	31,811	25,068	23,583	24,004	23,079
Suppliers	312,002	105,801	97,822	36,652	15,402
Depreciation and amortisation	1,492	4,827	4,216	4,339	4,464
Finance costs	4	244	252	262	269
Write-down and impairment of assets	549	-	-	-	-
Total expenses	345,858	135,940	125,873	65,257	43,214
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of services	236,621	73,104	81,741	33,279	10,712
Interest	1	-	-	-	-
Other revenue	53	-	-	-	-
Total own-source revenue	236,675	73,104	81,741	33,279	10,712
Gains					
Other gains	293	185	185	577	577
Total gains	293	185	185	577	577
Total own-source income	236,968	73,289	81,926	33,856	11,289
Net cost of / (contribution by) services	(108,890)	(62,651)	(43,947)	(31,401)	(31,925)
Revenue from Government	115,356	66,629	47,803	33,676	33,906
Surplus/(deficit) attributable to the Australian Government	6,466	3,978	3,856	2,275	1,981
Total comprehensive income/(loss) attributable to the Australian Government	6,466	3,978	3,856	2,275	1,981

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Total comprehensive income/(loss) excluding depreciation/amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets	7,958	5,882	5,046	3,481	3,534
less depreciation/amortisation expenses previously funded through revenue appropriations (a)	(1,492)	(1,843)	(1,232)	(1,355)	(1,773)
less depreciation/amortisation expenses for ROU (b)	-	(2,984)	(2,984)	(2,984)	(2,691)
add principal repayments on leased assets (b)	-	2,923	3,026	3,133	2,911
Total comprehensive income/(loss) - as per the statement of comprehensive income	6,466	3,978	3,856	2,275	1,981

Prepared on Australian Accounting Standards basis.

- (a) From 2010-11, the Government introduced net cash appropriation arrangements where *Appropriation Act (No. 1)* or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through *Appropriation Act (No. 1)* or Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.
- (b) Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	96,526	94,551	92,522	87,113	21,433
Trade and other receivables	169,947	160,314	128,777	77,755	48,877
Total financial assets	266,473	254,865	221,299	164,868	70,310
Non-financial assets					
Land and buildings	6,174	20,497	19,804	19,104	18,396
Property, plant and equipment	1,392	923	669	415	163
Other non-financial assets	21,162	21,164	21,164	21,164	21,164
Total non-financial assets	28,728	42,584	41,637	40,683	39,723
Total assets	295,201	297,449	262,936	205,551	110,033
LIABILITIES					
Payables					
Suppliers	62,087	63,714	63,714	63,714	63,714
Other payables	183,419	173,753	142,216	91,194	2,316
Total payables	245,506	237,467	205,930	154,908	66,030
Interest bearing liabilities					
Leases	-	14,129	14,624	15,137	15,666
Total interest bearing liabilities	-	14,129	14,624	15,137	15,666
Provisions					
Employee provisions	9,615	9,634	9,634	9,634	9,634
Other provisions	1,200	1,200	1,200	1,200	1,200
Total provisions	10,815	10,834	10,834	10,834	10,834
Total liabilities	256,321	262,430	231,388	180,879	92,530
Net assets	38,880	35,019	31,548	24,672	17,503
EQUITY (a)					
Parent entity interest					
Contributed equity	13,671	13,671	13,671	13,671	13,671
Reserves	367	367	367	367	367
Retained surplus / (accumulated deficit)	24,842	20,981	17,510	10,634	3,465
Total parent entity interest	38,880	35,019	31,548	24,672	17,503
Total Equity	38,880	35,019	31,548	24,672	17,503

Prepared on Australian Accounting Standards basis.

(a) Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity — summary of movement (Budget Year 2019-20)

	Retained earnings	Asset revaluation reserve	Other reserves	Contributed equity / capital	Total equity
	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2019					
Balance carried forward from previous period	24,842	367	-	13,671	38,880
Adjustment for changes in accounting policies	273	-	-	-	273
Adjusted opening balance	25,115	367	-	13,671	39,153
Comprehensive income					
Surplus/(deficit) for the period	3,978	-	-	-	3,978
Total comprehensive income	3,978	-	-	-	3,978
Contributions by owners					
Other	(8,112)	-	-	-	(8,112)
Sub-total transactions with owners	(8,112)	-	-	-	(8,112)
Estimated closing balance as at 30 June 2020	20,981	367	-	13,671	35,019
Closing balance attributable to the Australian Government	20,981	367	-	13,671	35,019

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Appropriations	126,566	66,629	47,803	33,676	33,906
Sale of goods and rendering of services	288,101	73,104	81,741	33,279	10,712
Net GST received	27,485	-	-	-	-
Other	-	122,566	81,362	74,354	7,793
Total cash received	442,152	262,299	210,906	141,309	52,411
Cash used					
Employees	32,131	25,049	23,583	24,004	23,079
Suppliers	353,629	226,313	178,747	110,168	82,682
s74 External Revenue transferred to the OPA	9,476	8,112	7,327	9,151	9,150
Other	-	33	-	-	-
Total cash used	395,236	259,507	209,657	143,323	114,911
Net cash from / (used by) operating activities	46,916	2,792	1,249	(2,014)	(62,500)
Cash used					
Purchase of property, plant, and equipment and intangibles	4,406	1,600	-	-	-
Principal payments on lease liability	-	2,923	3,026	3,133	2,911
Total cash used	4,406	4,523	3,026	3,133	2,911
Net cash from / (used by) investing activities	(4,406)	(4,523)	(3,026)	(3,133)	(2,911)
FINANCING ACTIVITIES					
Cash used					
Interest payments on lease liability	-	244	252	262	269
Other	6,042	-	-	-	-
Total cash used	6,042	244	252	262	269
Net cash from/(used by) financing activities	(6,042)	(244)	(252)	(262)	(269)
Net increase/(decrease) in cash held	36,468	(1,975)	(2,029)	(5,409)	(65,680)
Cash and cash equivalents at the beginning of the reporting period	60,058	96,526	94,551	92,522	87,113
Cash and cash equivalents at the end of the reporting period	96,526	94,551	92,522	87,113	21,433

Prepared on Australian Accounting Standards basis.

Entity Additional Estimates Statements — Digital Transformation Agency

Table 3.6: Departmental capital budget statement for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Funded internally from departmental resources (a)	-	(1,600)	-	-	-
TOTAL	-	(1,600)	-	-	-
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	-	(1,600)	-	-	-
Total cash used to acquire assets	-	(1,600)	-	-	-

Prepared on Australian Accounting Standards basis.

(a) Includes the following sources of funding:

- current Appropriation Bill (No. 3) and prior year Appropriation Act No. 1/3/5 appropriations (excluding amounts from the DCB);
- s74 External Revenue.

Table 3.7: Statement of asset movements (2019-20 Budget year)

	Buildings \$'000	Other property, plant and equipment \$'000	Computer software and intangibles \$'000	Total \$'000
As at 1 July 2019				
Gross book value	6,174	1,392	841	8,407
Accumulated depreciation/ amortisation and impairment	-	-	(841)	(841)
Opening net book balance	6,174	1,392	-	7,566
CAPITAL ASSET ADDITIONS				
Estimated expenditure on new or replacement assets				
By purchase - other	1,600	-	-	1,600
By purchase - other - ROU	17,081	-	-	17,081
Total additions	18,681	-	-	18,681
Other movements				
Depreciation/amortisation expense	(1,374)	(469)	-	(1,843)
Depreciation/amortisation expense - ROU	(2,984)	-	-	(2,984)
Total other movements	(4,358)	(469)	-	(4,827)
As at 30 June 2020				
Gross book value	7,774	1,392	841	25,488
Gross book value - ROU	17,081	-	-	17,081
Accumulated depreciation/ amortisation and impairment	(1,374)	(469)	(841)	(2,684)
Accumulated depreciation/amortisation and impairment - ROU	(2,984)	-	-	(2,984)
Closing net book balance	20,497	923	-	21,420

Prepared on Australian Accounting Standards basis.

**NATIONAL DISABILITY
INSURANCE AGENCY**

**ENTITY ADDITIONAL ESTIMATES
STATEMENTS**

NATIONAL DISABILITY INSURANCE AGENCY

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NATIONAL DISABILITY INSURANCE AGENCY

Section 1: Agency overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

The National Disability Insurance Agency (NDIA) was established under the National Disability Insurance Act 2013 (the Act) and has responsibility for administering the National Disability Insurance Scheme (NDIS or the Scheme). The Act (in conjunction with other laws) gives effect to Australia's obligations under the United Nations (UN) Convention on the Rights of Persons with Disabilities.

The NDIS is a new way of providing support to Australians with significant and permanent disability, their families and carers.

The NDIA is overseen by a Board which has responsibility for ensuring the proper, efficient and effective performance of the NDIA's functions, and setting the NDIA's strategic direction. The NDIA's governance structure also includes an Independent Advisory Council that provides advice to the Board on how effectively the NDIA is delivering the NDIS.

Key areas of focus

There have been no significant changes to the key areas of focus since Budget.

1.2 ENTITY RESOURCE STATEMENT

The Entity Resource Statement details the resourcing for the National Disability Insurance Agency at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: National Disability Insurance Agency Resource Statement – Additional Estimates for 2019-20 as at February 2020

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Opening balance/cash reserves at 1 July	2,323,192	2,358,524	1,501,336	3,859,860
Funds from Government				
Annual appropriations - ordinary annual services (a)				
Outcome 1	1,477,674	1,408,255	5,002	1,413,257
Total annual appropriations	1,477,674	1,408,255	5,002	1,413,257
Amounts received from related entities				
Amounts from portfolio department (b)	3,827,085	6,977,436	2,898	6,980,334
Total amounts received from related entities	3,827,085	6,977,436	2,898	6,980,334
Total funds from Government	5,304,759	8,385,691	7,900	8,393,591
Funds from industry sources				
Funds from other sources				
Interest	58,682	47,935	3,765	51,700
Contributions from state and territory governments (c)	5,949,221	7,758,689	(390,216)	7,368,473
Resources received free of charge (d)	1,258,834	1,657,949	260,216	1,918,165
Other (e)	4,196	-	-	-
Total funds from other sources	7,270,933	9,464,573	(126,235)	9,338,338
Total net resourcing for National Disability Insurance Agency	14,898,884	20,208,788	1,383,001	21,591,789
			<i>Actual</i>	
			2018-19	2019-20
Average staffing level (number)			2,988	3,780

**Table 1.1: National Disability Insurance Agency Resource Statement —
Additional Estimates for 2019-20 as at February 2020 (continued)**

Third party payments from and on behalf of other entities

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Payments made to other entities for the provision of services (disclosed above)	141,123	76,833	7,087	83,920

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to the Department of Social Services, as a responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered 'departmental' for all purposes.

- (a) *Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020.
- (b) Commonwealth cash contributions for reasonable and necessary support for participants and community inclusion and capacity development grants.
- (c) Cash contributions from state and territory governments.
- (d) Services provided in-kind to participants on behalf of the Australian Government and/or state and territory governments.
- (e) Non-taxation revenue.

1.3 2019-20 MEASURES SINCE BUDGET

Table 1.2 summarises new government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: National Disability Insurance Agency 2019-20 measures since Budget

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Expense measure					
Election Commitment – National Disability Insurance Scheme					
Community Connectors – national expansion	1.3				
Departmental expenses		5,002	14,998	-	-
Total (a)		5,002	14,998	-	-
Total expense measures					
Departmental		5,002	14,998	-	-
Total		5,002	14,998	-	-

Prepared on a Government Finance Statistics (fiscal) basis.

(a) Total includes Election Commitments applied against *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.

1.4 ADDITIONAL ESTIMATES, RESOURCING AND VARIATIONS TO OUTCOMES

The following tables detail the changes to the resourcing for the National Disability Insurance Agency at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and variations to outcomes from measures since Budget

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 1					
Departmental					
Annual appropriations					
Election Commitment – National Disability Insurance Scheme					
Community Connectors – national expansion					
	1.3	5,002	14,998	-	-
Changes in Parameters					
Economic parameters					
	1.3	-	(2,320)	(2,424)	(2,497)
Net impact on appropriations for Outcome 1 (departmental)		5,002	12,678	(2,424)	(2,497)

1.5 BREAKDOWN OF ADDITIONAL ESTIMATES BY APPROPRIATION BILL

The following table details the Additional Estimates sought for the National Disability Insurance Agency through Appropriation Bill Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

	<i>2018-19 Available \$'000</i>	2019-20 Budget \$'000	2019-20 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
Departmental programs					
Outcome 1	1,477,674	1,408,255	1,413,257	5,002	-
Total departmental	1,477,674	1,408,255	1,413,257	5,002	-
Total administered and departmental	1,477,674	1,408,255	1,413,257	5,002	-

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to the Department of Social Services, as the responsible non-corporate Commonwealth entity (NCCE), which are then paid to the NDIA and are considered 'departmental' for all purposes.

Section 2: Revisions to outcomes and planned performance

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1:

To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.

Linked programs

<p>Department of Social Services</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 1.8 – Income Support for People with Disability • Program 1.9 – Income Support for Carers • Program 2.3 – Social and Community Services • Program 3.1 – Disability Mental Health and Carers • Program 3.2 – National Disability Insurance Scheme <hr/> <p>Contribution to Outcome 1 made by linked programs</p> <p>The Department of Social Services contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA, primarily, with policy support, ongoing negotiation of agreements with states and territories for transition to full scheme, administration of the NDIA’s funding arrangements and payments of grants for Program 1.2.</p>
<p>Department of Health</p> <hr/> <p>Programs</p> <ul style="list-style-type: none"> • Program 2.1 – Mental Health • Program 4.2 – Hearing Services <hr/> <p>Contribution to Outcome 1 made by linked programs</p> <p>The Department of Health contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the provision of relevant supports.</p>

Linked programs (continued)

Services Australia
Programs
<ul style="list-style-type: none"> • Program 1.1 – Services to the Community – Social Security and Welfare
Contribution to Outcome 1 made by linked programs
Services Australia contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on the NDIA’s behalf.
NDIS Quality and Safeguards Commission
Programs
<ul style="list-style-type: none"> • Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration
Contribution to Outcome 1 made by linked programs
The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA in servicing the registration of providers and provision of education and training for providers, workers and auditors.

Entity Additional Estimates Statements – National Disability Insurance Agency

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Program 1.1: Reasonable and necessary support for participants					
Revenue from Government					
Payment from related entities	3,767,669	6,845,821	10,189,493	10,912,114	11,646,892
Contributions from state and territory governments	5,445,038	7,498,473	8,684,308	9,782,661	10,222,762
Revenues from other independent sources (a)	1,243,134	1,918,165	2,009,223	1,381,558	1,439,653
Revenue – other (b)	4,086	-	-	-	-
Total expenses for Program 1.1	10,459,927	16,262,459	20,883,024	22,076,333	23,309,307
Program 1.2: Community inclusion and capacity development grants					
Revenue from Government					
Payment from related entities	111,218	134,513	132,835	134,694	136,714
Total expenses for Program 1.2	111,218	134,513	132,835	134,694	136,714
Program 1.3: Agency costs					
Revenue from Government					
Ordinary annual services (Appropriation Act No. 1)	1,235,655	1,417,242	1,217,931	1,255,769	1,292,838
Revenues from other independent sources (a)	15,700	-	-	-	-
Revenue – other (b)	58,792	51,700	47,938	48,194	49,335
Total expenses for Program 1.3	1,310,147	1,468,942	1,265,869	1,303,963	1,342,173
Outcome 1 totals by resource type					
Revenue from Government					
Ordinary annual services (Appropriation Act No. 1)	1,235,655	1,417,242	1,217,931	1,255,769	1,292,838
Payment from related entities	3,878,887	6,980,334	10,322,328	11,046,808	11,783,606
Contributions from state and territory governments	5,445,038	7,498,473	8,684,308	9,782,661	10,222,762
Revenues from other independent sources (a)	1,258,834	1,918,165	2,009,223	1,381,558	1,439,653
Revenue – other (b)	62,878	51,700	47,938	48,194	49,335
Total expenses for Outcome 1	11,881,292	17,865,914	22,281,728	23,514,990	24,788,194
Average staffing level (number)					
	Actual 2018-19	2019-20			
	2,988	3,780			

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

- (a) Revenues from other independent sources in Program 1.1 includes services provided in-kind to participants on behalf of either the Australian Government and/or state and territory governments.
- (b) Includes Revenue interest received and/or non-taxation revenue

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 1 – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities.		
Program 1.1 – Reasonable and necessary support for participants – The objective of this program is to provide funding for reasonable and necessary support to eligible people with a disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation. This program contributes to the outcome by the delivery of financially sustainable funding for participants' reasonable support, enabling participants to source services in their plans to achieve their goals.		
Delivery	The program provides funding for reasonable and necessary support to eligible participants in the Scheme with an approved plan. Funding arrangements are via cash payments to participants and registered service providers and the allocation of existing Commonwealth and state and territory arrangements.	
Performance information		
Year	Performance criteria	Targets
2019-20	<ul style="list-style-type: none"> • Number of participants • NDIS support costs • Participant satisfaction 	<ul style="list-style-type: none"> • Number of participants entering the Scheme as per bilateral agreements and actuarial forecasts. • Costs are within expected amounts as per bilateral agreements and actuarial forecasts. • Participant satisfaction survey results are positive.
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	Improving outcomes for people with disability Supporting people with disability to pursue their goals and maximise their independence and social and economic participation. Providing reasonable and necessary supports, including early intervention supports, for Scheme participants. Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports. Developing the capacity of people with disability to participate in the community and in employment.	
Material changes to Program 1.1: Nil		

Table 2.1.2: Performance criteria for Outcome 1 (continued)

<p>Program 1.2 – Community inclusion and capacity development grants – The objective of this program is to provide funding to organisations to assist them to increase social and community participation for people with a disability.</p> <p>By increasing community and social involvement of people with a disability, this program directly targets and contributes to those parts of the outcome. This has additional benefits for increasing community awareness of people with a disability and their capabilities which will improve economic participation and thus independence.</p>		
Delivery	The Agency will provide funding to organisations via grants which will allow them to assist all people with a disability, not only eligible participants.	
Performance information		
Year	Performance criteria	Targets
2019-20	<ul style="list-style-type: none"> Number and nominal value of grants provided 	<ul style="list-style-type: none"> All grants successfully delivered in accordance with the program agreed with the Commonwealth and state and territory jurisdictions.
2020-21 and beyond	As per 2019-20	As per 2019-20
Purpose	<p>Improving outcomes for people with disability</p> <p>Supporting people with disability to pursue their goals and maximise their independence and social and economic participation.</p> <p>Developing the capacity of people with disability to participate in the community and in employment.</p>	
Material changes to Program 1.2: Nil		

Table 2.1.2: Performance criteria for Outcome 1 (continued)

<p>Program 1.3 – Agency costs – The Agency costs program ensures efficient and effective use of the Agency operating resources to implement the outcomes of the Agency.</p> <p>This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the Scheme. The Agency is responsible for assessing applicants to the Scheme and developing plans, for those whom are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1 and 1.2.</p>		
<p>Delivery</p>	<p>The Agency develops and maintains the strategies and frameworks to be used in the transition of the NDIS to full scheme. These include the process for assessment and planning, disability services market development and community engagement and communications. The Agency executes these through a network of service centres throughout Australia and by working together with its community partners to deliver elements of the Scheme to people with a disability and the wider sector.</p>	
<p>Performance information</p>		
<p>Year</p>	<p>Performance criteria</p>	<p>Targets</p>
<p>2019-20</p>	<ul style="list-style-type: none"> • NDIA operating costs • The Agency is able to successfully achieve delivery of service network across Australia 	<ul style="list-style-type: none"> • NDIA operating costs are within budget • Required service network across Australia is operational as per bilateral agreements
<p>2020-21 and beyond</p>	<p>As per 2019-20</p>	<p>As per 2019-20</p>
<p>Purposes</p>	<p>Funding the operations of the Agency and its delivery partners to achieve the following:</p> <p>Improving outcomes for people with disability Facilitating the development of a nationally consistent approach to the access to, and the planning and funding of, supports for people with disability. Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.</p> <p>Safeguarding the sustainability of the NDIS Building a sustainable scheme based on NDIS insurance principles, including assessing and reporting on whether NDIS investments improve outcomes and minimise lifetime support costs.</p> <p>Building public trust and stakeholder confidence Building trust and confidence amongst stakeholders (participants, carers, the community and the disability services market) through communication and engagement.</p>	
<p>Material changes to Program 1.3: Nil</p>		

Section 3: Budgeted financial statements

3.1 BUDGETED FINANCIAL STATEMENTS

3.1.1 Analysis of budgeted financial statements

Income and expenses

In 2019-20 the NDIS enters the fourth year of transition to full scheme. The large uptake in participants is represented by the increase in participant plan expenses to \$16.3 billion in 2019-20. Participant plan expenses continue to increase across the forward estimates as further participants join the Scheme, rising to \$23.3 billion in 2022-23.

The growth in supplier expenses, primarily driven by the growth in community partnership costs for services provided by the NDIA's community partners is the largest component of the NDIA operating costs and peaks at \$1.1 billion in 2019-20, before reducing as the NDIS moves from the transition phase to full scheme. Similarly, employee benefit expenses increase to \$319.6 million in 2019-20 and \$349.2 million in 2020-21 as the NDIS rolls out to new locations prior to stabilising once full scheme is reached.

As part of the 2019 election, the Government announced a commitment to expand the NDIS community connectors program to support and assist those with a disability and their families in hard to reach communities. The Government committed to invest \$5 million in 2019-20 and a further \$15 million in 2020-21.

Sale of goods and services revenue increases from \$9.8 billion in 2018-19 to \$14.3 billion in 2019-20 and further increasing to \$22.0 billion by 2022-23. This change is due to the increase in participant numbers as the Scheme continues transition to full scheme.

Contributions from state and territory governments have reduced by \$130.0 million due to NSW cash ceiling adjustment for 2018-19 finalised in 2019-20.

Since 2017-18 Commonwealth funding for programs 1.1 and 1.2 has been appropriated to the Department of Social Services and paid to the NDIA as required. These amounts are reflected as revenue from the sale of goods and services in these years. Commonwealth funding for the NDIA's operating costs will continue to be appropriated to the NDIA and is reflected as revenue from Government.

The NDIA receives services provided in-kind to participants on behalf of the Australian Government and state and territory governments, reflected as resources received free of charge. This revenue rises from \$1.2 billion in 2018-19 to \$1.9 billion in 2019-20. It continues to rise in 2020-21 before a reduction in the following year.

The NDIA had an operating surplus of \$694.4 million in 2018-19. This is primarily the result of a lower than expected level of supplier costs.

Balance sheet

The NDIA is budgeting for a net asset position of \$2.4 billion in 2019-20.

Total assets in 2019-20 are forecast to be \$4.6 billion, comprised of \$4.3 billion in financial assets and \$314.7 million in non-financial assets. The most significant asset is cash of \$3.7 billion which will be used to fund payments for reasonable support as well as the NDIA's operations. Total liabilities are expected to be \$2.2 billion, comprised primarily of \$1.4 billion in participant plan provisions, \$111.6 million in supplier payables and \$63.2 million in unpaid employee entitlements.

Statement of cash flows

The NDIA's budgeted cash flows largely reflect activity in the income statement, with no significant variations between income and expenses and their associated cash flows. The total cash received from operating activities will increase from \$11.7 billion in 2018-19 to \$15.9 billion in 2019-20, rising to \$23.4 billion in 2022-23. This primarily reflects increased funding from the Commonwealth, and state and territory governments as the NDIS moves towards full scheme. This will be offset by increased cash payments for reasonable and necessary support, and employee and supplier expenses as the Scheme grows.

Capital budget statement

The NDIA will invest \$33.7 million in the purchase of leasehold improvements during 2019-20, the final year of transition by which time the NDIA's network will be fully established, requiring a lower level of capital funding to maintain in 2020-21 and beyond.

This will be funded through the use of prior year unspent equity injections.

3.2 BUDGETED FINANCIAL STATEMENTS TABLES

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Employee benefits	313,781	319,645	349,183	352,348	355,078
Suppliers	978,489	1,084,362	849,930	883,517	917,617
Grants	111,379	134,513	132,835	134,694	136,714
Depreciation and amortisation	16,556	62,746	64,502	65,776	67,087
Finance costs	1,308	2,189	2,254	2,322	2,391
Write-down and impairment of assets	13	-	-	-	-
Participant plan expenses	10,459,766	16,262,459	20,883,024	22,076,333	23,309,307
Total expenses	11,881,292	17,865,914	22,281,728	23,514,990	24,788,194
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of services	9,776,306	14,348,807	19,006,636	20,829,469	22,006,368
Interest	58,682	51,700	47,938	48,194	49,335
Other	4,196	-	-	-	-
Total own-source revenue	9,839,184	14,400,507	19,054,574	20,877,663	22,055,703
Gains					
Other	1,258,834	1,918,165	2,009,223	1,381,558	1,439,653
Total gains	1,258,834	1,918,165	2,009,223	1,381,558	1,439,653
Total own-source income	11,098,018	16,318,672	21,063,797	22,259,221	23,495,356
Net (cost of)/contribution by services	(783,274)	(1,547,242)	(1,217,931)	(1,255,769)	(1,292,838)
Revenue from Government	1,477,674	1,413,257	1,213,828	1,251,542	1,288,484
Surplus/(deficit) attributable to the Australian Government	694,400	(133,985)	(4,103)	(4,227)	(4,354)
Total comprehensive income/(loss) attributable to the Australian Government	694,400	(133,985)	(4,103)	(4,227)	(4,354)

Table 3.1 Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of Net Cash Appropriation Arrangements

	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Total comprehensive income/(loss) excluding depreciation/ amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets	694,400	(130,000)	-	-	-
less depreciation/amortisation expenses for ROU (a)	-	41,972	43,208	44,482	45,793
add principal repayments on leased assets (a)	-	37,987	39,105	40,255	41,439
Total comprehensive income/(loss) - as per the statement of comprehensive income	694,400	(133,985)	(4,103)	(4,227)	(4,354)

Prepared on Australian Accounting Standards basis.

(a) Leases prepared in accordance with AASB 16 - Leases.

Entity Additional Estimates Statements – National Disability Insurance Agency

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	3,859,860	3,700,284	3,712,914	3,769,157	3,827,198
Trade and other receivables	587,055	585,166	584,429	584,576	584,791
Other financial assets	5,832	5,832	5,832	5,832	5,832
Total financial assets	4,452,747	4,291,282	4,303,175	4,359,565	4,417,821
Non-financial assets					
Land and buildings	96,474	307,384	291,473	275,594	259,906
Property, plant and equipment	46	1,463	1,457	1,451	1,445
Other non-financial assets	5,833	5,833	5,833	5,833	5,833
Total non-financial assets	102,353	314,680	298,763	282,878	267,184
Total assets	4,555,100	4,605,962	4,601,938	4,642,443	4,685,005
LIABILITIES					
Payables					
Suppliers	140,233	111,606	104,114	140,886	179,685
Other payables	432,387	433,065	433,565	434,439	435,267
Total payables	572,620	544,671	537,679	575,325	614,952
Interest bearing liabilities					
Leases	-	203,347	209,403	215,641	222,069
Total interest bearing liabilities	-	203,347	209,403	215,641	222,069
Provisions					
Employee provisions	63,684	63,187	63,490	63,795	64,102
Grants	1,380,845	1,380,845	1,380,845	1,380,845	1,380,845
Other provisions	6,880	7,403	8,115	8,658	9,212
Total provisions	1,451,409	1,451,435	1,452,450	1,453,298	1,454,159
Total liabilities	2,024,029	2,199,453	2,199,532	2,244,264	2,291,180
Net assets	2,531,071	2,406,509	2,402,406	2,398,179	2,393,825
EQUITY (a)					
Parent entity interest					
Contributed equity	205,733	205,733	205,733	205,733	205,733
Reserves	22,137	22,137	22,137	22,137	22,137
Retained surplus / (accumulated deficit)	2,303,201	2,178,639	2,174,536	2,170,309	2,165,955
Total parent entity interest	2,531,071	2,406,509	2,402,406	2,398,179	2,393,825
Total Equity	2,531,071	2,406,509	2,402,406	2,398,179	2,393,825

Prepared on Australian Accounting Standard basis.

(a) Equity is the residual interest in assets after the deduction of liabilities

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2019-20)

	Retained earnings	Asset revaluation reserve	Contributed equity / capital	Total equity
	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2019				
Balance carried forward from previous period	2,303,201	22,137	205,733	2,531,071
Adjustment for changes in accounting policies	9,423	-	-	9,423
Adjusted opening balance	2,312,624	22,137	205,733	2,540,494
Comprehensive income				
Surplus/(deficit) for the period	(133,985)			(133,985)
Total comprehensive income	(133,985)	-	-	(133,985)
Estimated closing balance as at 30 June 2020	2,178,639	22,137	205,733	2,406,509
Closing balance attributable to the Australian Government	2,178,639	22,137	205,733	2,406,509

Prepared on Australian Accounting Standard basis.

Entity Additional Estimates Statements – National Disability Insurance Agency

Table 3.4: Budgeted departmental statement of cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Receipts from Government	1,481,858	1,413,257	1,213,828	1,251,542	1,288,484
Sale of goods and rendering of services	10,021,896	14,348,807	19,006,636	20,829,469	22,006,368
Interest	56,697	51,700	47,938	48,194	49,335
Net GST received	103,403	116,642	90,989	92,033	95,880
Total cash received	11,663,854	15,930,406	20,359,391	22,221,238	23,440,067
Cash used					
Employees	295,787	318,476	347,994	351,246	354,055
Suppliers	1,033,973	1,129,535	884,321	882,237	915,483
Net GST paid	112,025	114,753	90,252	92,180	96,095
Interest payments on lease liability	-	2,189	2,254	2,322	2,391
Participant plan expenses	8,537,727	14,319,319	18,847,288	20,659,206	21,832,877
Grants	111,379	134,513	132,835	134,694	136,714
Total cash used	10,090,891	16,018,785	20,304,944	22,121,885	23,337,615
Net cash from / (used by) operating activities	1,572,963	(88,379)	54,447	99,353	102,452
INVESTING ACTIVITIES					
Cash used					
Purchase of property, plant, and equipment and intangibles	36,294	33,210	2,712	2,855	2,972
Total cash used	36,294	33,210	2,712	2,855	2,972
Net cash from / (used by) investing activities	(36,294)	(33,210)	(2,712)	(2,855)	(2,972)
FINANCING ACTIVITIES					
Cash used					
Principal payments on lease liability	-	37,987	39,105	40,255	41,439
Total cash used	-	37,987	39,105	40,255	41,439
Net cash from/(used by) financing activities	-	(37,987)	(39,105)	(40,255)	(41,439)
Net increase/(decrease) in cash held	1,536,669	(159,576)	12,630	56,243	58,041
Cash and cash equivalents at the beginning of the reporting period	2,323,191	3,859,860	3,725,302	3,737,932	3,794,175
Cash and cash equivalents at the end of the reporting period	3,859,860	3,725,302	3,737,932	3,794,175	3,852,216

Prepared on Australian Accounting Standard basis.

Table 3.5: Departmental capital budget statement for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
NEW CAPITAL APPROPRIATIONS					
Total new capital appropriations	-	-	-	-	-
PURCHASE OF NON-FINANCIAL ASSETS					
Funded internally from departmental resources (a)	40,482	33,733	3,424	3,398	3,526
TOTAL	40,482	33,733	3,424	3,398	3,526
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	40,482	33,733	3,424	3,398	3,526
Total cash used to acquire assets	40,482	33,733	3,424	3,398	3,526

Prepared on Australian Accounting Standard basis.

(a) Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

Table 3.6: Statement of asset movements (Budget Year 2019-20)

	Buildings	Other property, plant and equipment	Total
	\$'000	\$'000	\$'000
As at 1 July 2019			
Gross book value	98,081	2,387	100,468
Gross book value - ROU	187,114	2,190	189,304
Accumulated depreciation/ amortisation and impairment	(1,607)	(2,341)	(3,948)
Opening net book balance	283,588	2,236	285,824
CAPITAL ASSET ADDITIONS			
Estimated expenditure on new or replacement assets			
By purchase - appropriation equity (a)	33,733	-	33,733
By purchase - appropriation equity - ROU	52,036	-	52,036
Total additions	85,769	-	85,769
Other movements			
Depreciation/amortisation expense	(20,761)	(13)	(20,774)
Depreciation/amortisation on ROU	(41,212)	(760)	(41,972)
Total other movements	(61,973)	(773)	(62,746)
As at 30 June 2020			
Gross book value	131,814	2,387	134,201
Gross book value - ROU	239,150	2,190	241,340
Accumulated depreciation/ amortisation and impairment	(22,368)	(2,354)	(24,722)
Accumulated depreciation/amortisation and impairment - ROU	(41,212)	(760)	(41,972)
Closing net book balance	307,384	1,463	308,847

Prepared on Australian Accounting Standard basis.

(a) Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

**NDIS QUALITY AND SAFEGUARDS
COMMISSION**

**ENTITY ADDITIONAL ESTIMATES
STATEMENTS**

NDIS QUALITY AND SAFEGUARDS COMMISSION

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NDIS QUALITY AND SAFEGUARDS COMMISSION

Section 1: Entity overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

There have been no significant changes to the functions of the NDIS Quality and Safeguards Commission since the 2019-20 Budget.

1.2 ENTITY RESOURCE STATEMENT

The Entity Resource Statement details the resourcing for the NDIS Quality and Safeguards Commission at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 budget year, including variations through Appropriation Bill Nos. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: NDIS Quality and Safeguards Commission Resource Statement – additional estimates for 2019-20 as at February 2020

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Departmental				
Annual appropriations - ordinary annual services (a)				
Prior year appropriations available (b)	-	11,817	-	11,817
Departmental appropriation	35,122	49,615	(3,500)	46,115
s75 Restructure (c)	2,510	-	-	-
s74 External Revenue (d)	815	-	-	-
Prior year appropriations available (b)	-	329	-	329
Equity injection (e)	2,498	569	3,500	4,069
<i>Total departmental annual appropriations</i>	40,945	62,330	-	62,330
Total departmental resourcing	40,945	62,330	-	62,330
Administered				
Annual appropriations - ordinary annual services (a)				
Outcome 1	7,120	4,383	1,350	5,733
<i>Total administered annual appropriations</i>	7,120	4,383	1,350	5,733
Total administered resourcing	7,120	4,383	1,350	5,733
Total resourcing for NDIS Quality and Safeguards Commission	48,065	66,713	1,097	68,063
			<i>Actual</i>	
			2018-19	2019-20
Average staffing level (number)			112	237

Table 1.1: NDIS Quality and Safeguards Commission Resource Statement – additional estimates for 2019-20 as at February 2020 (continued)

Third party payments from and on behalf of other entities				
	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Payments made to other entities for the provision of services (disclosed above)	4,217	11,400	-	11,400
Receipts received from other entities for the provision of services (disclosed above in s74 External Revenue section above)	815	-	-	-

Prepared on a resourcing (i.e. appropriations available) basis.

Note: All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

- (a) *Appropriation Act (No. 1) 2019-2020* and *Appropriation Bill (No. 3) 2019-2020* adjusted to reflect the PEFO 2019.
- (b) There are no amounts subject to administrative quarantine by the Department of Finance or withheld under section 51 of the PGPA Act.
- (c) NDIS Quality and Safeguards Commission received \$2.5 million under a section 75 determination.
- (d) Estimates external revenue receipts under section 74 of the PGPA Act.
- (e) *Appropriation Act (No. 2) 2019-2020* and *Appropriation Bill (No. 4) 2019-2020*.

1.3 2019-20 MEASURES SINCE BUDGET

There are no new measures taken since the 2019-20 Budget relating to the NDIS Quality and Safeguards Commission.

1.4 ADDITIONAL ESTIMATES, RESOURCING AND VARIATIONS TO OUTCOMES

The following tables detail the changes to the resourcing for the NDIS Commission at Additional Estimates, by outcome. Table 1.2 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills No. 3 and No. 4.

Table 1.2: Additional estimates and variations to outcomes since the 2019-20 Budget

	Program impacted	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 1					
Administered					
Movement of Funds					
(net increase)	1.1	1,350	500	-	-
Net impact on appropriations for Outcome 1 (administered)					
		1,350	500	-	-
Departmental					
Changes in Parameters					
(net decrease)	1.2	-	(94)	(93)	(88)
Other Variations (a)					
(net increase)	1.2	3,500	-	-	-
(net decrease)	1.2	(3,500)	-	-	-
Net impact on appropriations for Outcome 1 (departmental)					
		-	(94)	(93)	(88)
Total net impact on appropriations for Outcome 1					
		1,350	406	(93)	(88)

Prepared on a resourcing (i.e. appropriations available) basis.

(a) Re-appropriation between Appropriation Bill (No. 1) 2019-2020 and Appropriation Bill (No. 4) 2019-2020.

1.5 BREAKDOWN OF ADDITIONAL ESTIMATES BY APPROPRIATION BILL

The following table details the Additional Estimates sought for the NDIS Quality and Safeguards Commission through Appropriation Bills Nos. 3 and No. 4.

Table 1.3: Appropriation Bill (No. 3) 2019-2020

	2018-19 Available \$'000	2019-20 Budget \$'000	2019-20 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
Administered items					
Outcome 1	1,310	4,383	5,733	1,350	-
Total administered	1,310	4,383	5,733	1,350	-
Departmental programs					
Outcome 1	35,122	49,615	46,115	-	(3,500)
Total departmental	35,122	49,615	46,115	-	(3,500)
Total administered and departmental	36,432	53,998	51,848	1,350	(3,500)

Note 1: 2018-19 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

Note 2: No departmental appropriation is provided in Appropriation Bill No. 3 for an agency where the total funding change across outcomes for departmental programs is negative.

Note 3: NDIS Quality and Safeguards Commission transferred \$3.5 million to Capital funding resulting in an increase to Appropriation Bill (No. 4) 2019-2020.

Table 1.4: Appropriation Bill (No. 4) 2019-2020

	2018-19 Available \$'000	2019-20 Budget \$'000	2019-20 Revised \$'000	Additional Estimates \$'000	Reduced Estimates \$'000
Non-operating					
Equity injections					
Outcome 1	2,498	569	4,069	3,500	-
Total non-operating	2,498	569	4,069	3,500	-
Total other services	2,498	569	4,069	3,500	-

Note 1: 2018-19 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

Section 2: Revisions to outcomes and planned performance

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1:

Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.

Linked programs**National Disability Insurance Agency****Programs**

- Program 1.1 – Reasonable and necessary support for participants.
- Program 1.2 – Community inclusion and capacity development grants

Department of Social Services**Programs**

- Program 3.2 – National Disability Insurance Scheme

Contribution to Outcome 1 made by linked programs

The linked programs provide for the delivery of the National Disability Insurance Scheme.

Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budget expenses for Outcome 1

	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Program 1.1: Support for NDIS providers in relation to registration					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	4,830	5,733	4,445	4,507	4,575
Administered total	4,830	5,733	4,445	4,507	4,575
Total expenses for program 1.1	4,830	5,733	4,445	4,507	4,575
Program 1.2: Program support for NDIS Quality and Safeguards Commission					
Departmental expenses					
Departmental appropriations	35,122	46,115	51,566	50,771	48,226
s74 External Revenue (a)	73	-	-	-	-
Expenses not requiring appropriation in the Budget year (b)	954	1,030	900	766	624
Departmental total	36,149	47,145	52,466	51,537	48,850
Total expenses for program 1.2	36,149	47,145	52,466	51,537	48,850
Outcome 1 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	4,830	5,733	4,445	4,507	4,575
Administered total	4,830	5,733	4,445	4,507	4,575
Departmental expenses					
Departmental appropriations	35,122	46,115	51,566	50,771	48,226
s74 External Revenue (a)	73	-	-	-	-
Expenses not requiring appropriation in the Budget year (b)	954	1,030	900	766	624
Departmental total	36,149	47,145	52,466	51,537	48,850
Total expenses for Outcome 1	40,979	52,878	56,911	56,044	53,425

Entity Additional Estimates Statements – NDIS Quality and Safeguards Commission

Table 2.1.1: Budget expenses for Outcome 1 (continued)

Movement of administered funds between years (c)	2018-19 Actual expenses \$'000	2019-20 Revised estimated expenses \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1: Program 1 - Support for NDIS providers in relation to registration	(1,350)	1,350	-	-	-
Total movement of administered funds	(1,350)	1,350	-	-	-

Average staffing level (number)	Actual 2018-19	2019-20
	112	237

- (a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act 2013.
- (b) Expenses not requiring appropriation in the Budget year are made up of depreciation / amortisation expenses, make good expenses, audit fees, lease liability interest, and right-of-use asset depreciation.
- (c) Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

Outcome 1 – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.		
Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration – Support for NDIS providers in relation to registration to support service providers with the costs of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors.		
Delivery	Provide support to providers, workers and auditors in relation to transition to the new registration process.	
Performance information		
Year	Performance criteria	Targets
2019-20	<ul style="list-style-type: none"> Establish quality management expectation of service providers New service providers registered in NDIS Commission Provider Registration system 	<ul style="list-style-type: none"> Service providers demonstrate capacity to provide quality support and service provision to NDIS participants. Service providers assessed by an approved quality auditor as meeting the applicable NDIS Practice Standards prior to being approved as a registered NDIS provider.
2020-21 and beyond	<ul style="list-style-type: none"> Establish quality management expectation of service providers New service providers registered in the NDIS Commission Provider Registration system 	<ul style="list-style-type: none"> Service providers demonstrate capacity to provide quality support and service provision to NDIS participants. Service providers assessed by an approved quality auditor as meeting the applicable NDIS Practice Standards prior to being approved as a registered NDIS provider.
Purposes	Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.	
Material changes to Program 1.1: Nil		

Entity Additional Estimates Statements – NDIS Quality and Safeguards Commission

Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes.		
Delivery	Provide support to providers, workers and auditors in relation to transition to the new registration process.	
Performance information		
Year	Performance criteria	Targets
2019-20	<ul style="list-style-type: none"> The NDIS Commission will establish office locations across Australia. The NDIS Commission will expand internal capacity to deliver its outcome. Refine performance measures Handle complaints about the quality and safety of NDIS services 	<ul style="list-style-type: none"> Office locations established in Western Australia. Internal resources increased incrementally as agency expands its operations Agency wide performance metrics further developed and approved. In addition to NSW and SA, complaints about the quality and safety of NDIS services handled in QLD, VIC, TAS, NT and ACT.
2020-21 and beyond	<ul style="list-style-type: none"> Handle complaints about the quality and safety of NDIS services 	<ul style="list-style-type: none"> Complaints about the quality and safety of NDIS services handled in WA in addition to existing states.
Purposes	Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education.	
Material changes to Program 1.1: Nil		

Section 3: Special account flows and budgeted financial statements

3.1 BUDGETED FINANCIAL STATEMENTS

3.1.1 Analysis of budgeted financial statements

Departmental

Income and Expenses

The NDIS Quality and Safeguards Commission has had to move \$3.5 million from departmental appropriations to contributed equity in order to complete the fit out of its eight state and territory offices. This has reduced the appropriations available for departmental expenses. The income statement now includes the impact of AASB 16 Leases showing depreciation of the right-of-use asset and interest expense in relation to the lease liability.

Balance Sheet

The NDIS Quality and Safeguards Commission balance sheet includes the impact of AASB 16 Leases as well as an increase to contributed equity that will be used to complete the fit-out of its eight state and territory offices.

Administered

Income and Expenses

The NDIS Quality and Safeguards Commission will administer programs totalling \$5.7 million in 2019-20. This includes grants of financial assistance of \$4.8 million and \$0.9 million for strategy and engagement.

Balance Sheet

The net liability administered on behalf of Government for 2019-20 is expected to be \$0.1 million.

3.1.2 Budgeted financial statements

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2018-19 Actual	2019-20 Revised budget	2020-21 Forward estimate	2021-22 Forward estimate	2022-23 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
EXPENSES					
Employee benefits	16,328	28,542	29,106	29,215	29,426
Suppliers	8,886	15,310	20,108	19,112	16,261
Depreciation and amortisation	954	2,970	2,970	2,970	2,970
Finance costs	42	323	282	240	193
Other expenses	4,271	-	-	-	-
Total expenses	30,481	47,145	52,466	51,537	48,850
LESS:					
OWN-SOURCE INCOME					
Gains					
Other gains	73	-	-	-	-
Total gains	73	-	-	-	-
Total own-source income	73	-	-	-	-
Net cost of / (contribution by) services	(30,408)	(47,145)	(52,466)	(51,537)	(48,850)
Revenue from Government	35,122	46,115	51,566	50,771	48,226
Surplus/(deficit) attributable to the Australian Government	4,714	(1,030)	(900)	(766)	(624)
Total comprehensive income/(loss) attributable to the Australian Government	4,714	(1,030)	(900)	(766)	(624)

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Total comprehensive income/(loss) excluding depreciation/amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets	5,668	-	-	-	-
less depreciation/amortisation expenses previously funded through revenue appropriations (a)	954	613	613	613	613
less depreciation/amortisation expenses for ROU (b)	-	2,357	2,357	2,357	2,357
add principal repayments on leased assets (b)	-	1,940	2,070	2,204	2,346
Total comprehensive income/(loss) - as per the statement of comprehensive income	4,714	(1,030)	(900)	(766)	(624)

Prepared on Australian Accounting Standards basis.

- (a) From 2010-11, the Government introduced net cash appropriation arrangements where *Appropriation Act (No. 1)* or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through *Appropriation Act (No. 1)* or Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.
- (b) Applies to leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Cash and cash equivalents	380	542	601	580	580
Trade and other receivables	12,647	12,967	12,985	12,989	12,989
Total financial assets	13,027	13,509	13,586	13,569	13,569
Non-financial assets					
Land and buildings	6,392	26,445	22,556	19,586	16,616
Property, plant and equipment	1,085	1,485	1,485	1,485	1,485
Other non-financial assets	179	179	179	179	179
Total non-financial assets	7,656	28,109	24,220	21,250	18,280
Assets held for sale					
Total assets	20,683	41,618	37,806	34,819	31,849
LIABILITIES					
Payables					
Suppliers	1,994	2,224	2,283	2,262	2,262
Other payables	2,062	163	163	163	163
Total payables	4,056	2,387	2,446	2,425	2,425
Interest bearing liabilities					
Leases	-	17,209	14,220	12,016	9,670
Total interest bearing liabilities	-	17,209	14,220	12,016	9,670
Provisions					
Employee provisions	4,220	4,540	4,558	4,562	4,562
Other provisions	412	412	412	412	412
Total provisions	4,616	4,952	4,970	4,974	4,974
Total liabilities	8,672	24,548	21,636	19,415	17,069
Net assets	12,312	17,070	16,170	15,404	14,780
EQUITY (a)					
Parent entity interest					
Contributed equity	7,598	11,667	11,667	11,667	11,667
Retained surplus / (accumulated deficit)	4,714	5,403	4,503	3,737	3,113
Total parent entity interest	12,312	17,070	16,170	15,404	14,780
Total Equity	12,312	17,070	16,170	15,404	14,780

Prepared on Australian Accounting Standards basis.

(a) 'Equity' is the residual interest in assets after the deduction of liabilities.

Table 3.3: Departmental statement of changes in equity — summary of movement (2019-20 Budget Year)

	Retained earnings \$'000	Asset revaluation reserve \$'000	Contributed equity / capital \$'000	Total equity \$'000
Opening balance as at 1 July 2019				
Balance carried forward from previous period	4,714	-	7,598	12,312
Adjustment for changes in accounting policies	1,719	-	-	1,719
Adjusted opening balance	6,433	-	7,598	14,031
Comprehensive income				
Surplus/(deficit) for the period	(1,030)	-	-	(1,030)
Total comprehensive income	(1,030)	-	-	(1,030)
of which:				
Attributable to the Australian Government	(1,030)	-	-	(1,030)
Transactions with owners				
Contributions by owners				
Equity Injection - Appropriation	-	-	4,069	4,069
Sub-total transactions with owners	-	-	4,069	4,069
Estimated closing balance as at 30 June 2020	5,403	-	11,667	17,070
Closing balance attributable to the Australian Government	5,403	-	11,667	17,070

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Appropriations	27,021	45,795	51,548	50,767	48,226
Net GST received	671	-	-	-	-
Other	815	-	-	-	-
Total cash received	28,507	45,795	51,548	50,767	48,226
Cash used					
Employees	13,560	28,222	29,088	29,211	29,426
Suppliers	13,361	17,411	22,401	21,577	18,800
s74 External Revenue transferred to the OPA	1,206	-	-	-	-
Total cash used	28,127	45,633	51,489	50,788	48,226
Net cash from / (used by) operating activities	380	162	59	(21)	-
Cash used					
Purchase of property, plant, and equipment and intangibles	2,169	4,069	-	-	-
Total cash used	2,169	4,069	-	-	-
Net cash from / (used by) investing activities	(2,169)	(4,069)	-	-	-
FINANCING ACTIVITIES					
Cash received					
Contributed equity	2,169	4,069	-	-	-
Total cash received	2,169	4,069	-	-	-
Net cash from/(used by) financing activities	2,169	4,069	-	-	-
Net increase/(decrease) in cash held	380	162	59	(21)	-
Cash and cash equivalents at the beginning of the reporting period	-	380	542	601	580
Cash and cash equivalents at the end of the reporting period	380	542	601	580	580

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
NEW CAPITAL APPROPRIATIONS					
Equity injections – Act No. 2 and Bill 4	2,498	4,069	-	-	-
Total new capital appropriations	2,498	4,069	-	-	-
<i>Provided for:</i>					
<i>Purchase of non-financial assets</i>	2,498	4,069	-	-	-
Total Items	2,498	4,069	-	-	-
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriations (a)	2,283	4,069	-	-	-
Funded internally from departmental resources (b)	6,148	-	-	-	-
TOTAL	8,431	4,069	-	-	-
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	8,431	4,069	-	-	-
less additions by creditors / borrowings	(114)	-	-	-	-
less s75 Restructuring	(6,148)	-	-	-	-
Total cash used to acquire assets	2,169	4,069	-	-	-

Prepared on Australian Accounting Standards basis.

- (a) Includes current Appropriation Bill (No. 4) and prior year Appropriation Act No. 2/4/6.
 (b) Includes the current Appropriation Bill (No. 3) and prior year Appropriation Act 1/3/5 appropriations (excluding amounts from the DCBs).

Table 3.6: Statement of asset movements (2019-20 Budget year)

	Buildings	Other property, plant and equipment	Total
	\$'000	\$'000	\$'000
As at 1 July 2019			
Gross book value	7,182	1,249	8,431
Gross book value – ROU	19,354	-	19,354
Accumulated depreciation/ amortisation and impairment	(790)	(164)	(954)
Opening net book balance	25,746	1,085	26,831
CAPITAL ASSET ADDITIONS			
Estimated expenditure on new or replacement assets			
By purchase – appropriation equity (a)	3,669	400	4,069
Total additions	3,669	400	4,069
Other movements			
Depreciation/amortisation expense	(613)	-	(613)
Depreciation/amortisation on ROU	(2,357)	(2,357)	(4,714)
Total other movements	(2,970)	(2,357)	(5,327)
As at 30 June 2020			
Gross book value	10,851	1,649	12,500
Gross book value – ROU	19,354	-	19,354
Accumulated depreciation/ amortisation and impairment	(1,403)	(164)	(1,567)
Accumulated depreciation/amortisation and impairment – ROU	(2,357)	-	(2,357)
Closing net book balance	26,445	1,485	27,930

Prepared on Australian Accounting Standards basis.

- (a) 'Appropriation equity' refers to equity injections or Administered Assets and Liabilities appropriations provided through *Appropriation Act (No. 2) 2019-2020* and *Appropriation Bill (No. 4) 2019-2020*, including Collection Development Acquisition Budget.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES ADMINISTERED ON BEHALF OF GOVERNMENT					
Suppliers	931	900	500	-	-
Grants	3,899	4,833	4,445	4,507	4,575
Total expenses administered on behalf of Government	4,830	5,733	4,945	4,507	4,575
Net cost of/(contribution by) services	4,830	5,733	4,945	4,507	4,575
Surplus/(deficit) before income tax	(4,830)	(5,733)	(4,945)	(4,507)	(4,575)
Surplus/(deficit) after income tax	(4,830)	(5,733)	(4,945)	(4,507)	(4,575)
OTHER COMPREHENSIVE INCOME					
Total comprehensive income (loss) attributable to the Australian Government	(4,830)	(5,733)	(4,945)	(4,507)	(4,575)

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Taxation receivables	428	428	428	428	428
Total financial assets	428	428	428	428	428
Total assets administered on behalf of Government	428	428	428	428	428
LIABILITIES					
Payables					
Suppliers	444	444	444	444	444
Grants	-	11	21	32	32
Other payables	-	104	104	104	104
Total payables	444	559	569	580	580
Total liabilities administered on behalf of Government	444	559	569	580	580
Net assets/(liabilities)	(16)	(131)	(141)	(152)	(152)

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised budget \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Net GST received	33	-	-	-	-
Total cash received	33	-	-	-	-
Cash used					
Grants	4,289	4,822	4,435	4,496	4,575
Suppliers	558	1,197	500	-	-
Other	-	-	-	-	-
Total cash used	4,847	6,019	4,935	4,496	4,575
Net cash from / (used by) operating activities	(4,814)	(6,019)	(4,935)	(4,496)	(4,575)
Cash and cash equivalents at beginning of reporting period	-	-	-	-	-
Cash from Official Public Account for:					
- Appropriations	4,847	6,019	4,935	4,496	4,575
Total cash from Official Public Account	4,847	6,019	4,935	4,496	4,575
Cash to Official Public Account for:					
- Appropriations	33	-	-	-	-
Total cash to Official Public Account	33	-	-	-	-
Cash and cash equivalents at end of reporting period	-	-	-	-	-

Prepared on Australian Accounting Standards basis.

SERVICES AUSTRALIA

ENTITY ADDITIONAL ESTIMATES STATEMENTS

SERVICES AUSTRALIA

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SERVICES AUSTRALIA

Section 1: Entity overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

There have been no significant changes to the strategic direction since the Portfolio Budget Statements.

Services Australia delivers payments and associated services to individuals, families and communities through face-to-face, telephone and digital channels.

To shape more effective and efficient service delivery, Services Australia plays an active role in developing new approaches to social and health-related service delivery with partner agencies. Services Australia will continue to build on its foundation of service excellence to the Australian community through close collaboration with the community and third parties. A key aim of Services Australia is to deliver digital services that support customers to be self-sufficient and manage their own affairs wherever possible.

The contribution of Services Australia to the government's agenda is reflected in its Outcome Statement which is to:

- Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery

Services Australia supports the economic health and wellbeing of Australians by delivering high-quality services and payments to the community on behalf of the Government.

Services Australia vision is to provide 'customer-centred, trusted services that are respectful, simple, helpful and transparent'.

1.2 ENTITY RESOURCE STATEMENT

The Entity Resource Statement details the resourcing for Services Australia at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Departmental				
Annual appropriations - ordinary annual services (a)				
Prior year appropriations available (b)	1,659,996	1,107,908	-	1,107,908
Departmental appropriation (c)	4,319,132	4,306,838	287,502	4,594,340
s74 External Revenue (d)	272,958	237,039	42,768	279,807
Departmental Capital Budget (DCB) (e)	183,121	182,757	-	182,757
Annual appropriations - other services - non-operating (f)				
Prior year appropriations available (g)	30,600	6,300	-	6,300
Equity injection	148,292	128,641	21,415	150,056
Total departmental resourcing	6,614,099	5,969,483	351,685	6,321,168
Administered				
Annual appropriations - ordinary annual services (a)				
Prior year appropriations available (h)	3,013	3,056	-	3,056
Outcome 1 (i)	1,595	1,643	(1)	1,642
s74 retained receipts (j)	1,112	1,643	(1)	1,642
Total administered annual appropriations	5,720	6,342	(2)	6,340
Special Accounts				
Opening balance (k)	135,013	120,021	-	120,021
Appropriation receipts (l)	1,153	1,643	(1)	1,642
Non-appropriation receipts (m)	1,814,418	1,859,924	35,876	1,895,800
Adjustments (n)	37,631	61,528	(11)	61,517
Total special account receipts	1,988,215	2,043,116	35,864	2,078,980
less administered appropriations drawn from annual/special appropriations and credited to special accounts (l)	1,153	1,643	(1)	1,642
Total administered resourcing	1,992,782	2,047,815	35,863	2,083,678
Total resourcing for Services Australia	8,606,881	8,017,298	387,548	8,404,846
			<i>Actual</i>	
			2018-19	2019-20
Average staffing level (number)			27,529	27,325

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

- (a) *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020.
- (b) The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year departmental appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements and excludes: \$56.5 million of operating appropriations withheld under section 51 of the PGPA Act; a quarantined amount of \$0.6 million due to reversal of a 2017-18 measure; \$46.3 million withheld under section 51 of the PGPA Act with a determination date of 25 June 2019; a \$9.4 million reduction to appropriation receivable in 2018-19 for funding model adjustment.
- (c) Departmental appropriation amount excludes Departmental Capital Budget. The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the funding adjustments for measures at PEFO 2019 and for the cross portfolio measure, Election Commitment — Efficiency Dividend — extension, published in MYEFO 2019-20.
- (d) Estimated revenue receipts retained under section 74 of the PGPA Act.
- (e) Departmental Capital Budgets form part of ordinary annual services items but are not separately identified in *Supply Act (No.1), Appropriation Act (No.1)* or Appropriation Bill (No. 3). Please refer to Table 3.6 for further details. For accounting purposes, DCB has been designated as a 'contribution by owner'. The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the funding adjustments for the cross portfolio measure, Election Commitment — Efficiency Dividend — extension, published in MYEFO 2019-20.
- (f) *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020.
- (g) The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year departmental appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements and excludes \$29.0 million of 2016-17 appropriation withheld under section 51 of the PGPA Act and \$3.3 million of 2018-19 appropriation withheld under section 51 of the PGPA Act with a determination date of 25 June 2019.
- (h) The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year administered appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements.
- (i) *Supply Act (No.1) 2019-2020* and *Appropriation Act (No. 1) 2019-2020* provide funding for operating expenses only. Services Australia does not have an administered capital budget.
- (j) Administered repayments received by Services Australia.
- (k) The amount in the column 'Estimate as at Budget 2019-20' has been updated to reflect the actual balance of special accounts carried forward from the previous year.
- (l) Amounts credited to special accounts from annual administered appropriations relating to Child Support.
- (m) Non-appropriation receipts comprise receipts from non-custodial parents through the Child Support special account, deposits for recovery of compensation and monies credited to the services for other entities and trust monies services special account.
- (n) The available balance of the Child Support special account is adjusted under s77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under s78 of the Child Support Act for unexplained remittances not yet credited.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Department of Agriculture, Water and the Environment (a)				
Special appropriation - <i>Farm Household Support Act 2014 s 105</i> - payments for Farm Household Allowance and Exceptional circumstances relief payments	112,381	59,712	103,519	163,231
Total	112,381	59,712	103,519	163,231
Department of Education, Skills and Employment (a)				
Special appropriation - <i>A New Tax System (Family Assistance) (Administration) Act 1999</i> (a)	7,772,649	8,174,386	(8,950)	8,165,436
Annual appropriation				
- Additional Child Care Subsidy	50,243	64,113	339	64,452
- PaTH Internship Supplement	2,639	30,000		30,000
Total	7,825,531	8,268,499	(8,611)	8,259,888
Department of Health				
Special account - Medicare Guarantee Fund				
Medical benefits	24,087,216	25,405,013	(48,377)	25,356,636
Pharmaceutical benefits	11,778,553	11,162,341	1,103,006	12,265,347
Special appropriation - <i>Private Health Insurance Act 2007</i>	6,061,728	6,312,805	(39,193)	6,273,612
Special appropriation - <i>Dental Benefits Act 2008</i>	321,938	364,256	(17,964)	346,292
Special appropriation - <i>National Health Act 1953</i> - Aids and Appliances	95,982	93,134	-	93,134
Special appropriation - <i>Medical Indemnity Agreement Act 2002</i>	83,021	78,364	(6,642)	71,722
Special Account - Australian Childhood Immunisation Register	9,499	9,820	(5,967)	3,853
Special appropriation - <i>Midwife Professional Indemnity (Commonwealth Contribution) Scheme Act 2010</i>	-	3,289	(982)	2,307
Special appropriation - <i>Aged Care Act 1997</i>	14,857,338	20,150,918	(3,692,866)	16,458,052
Special appropriation - <i>National Health Act 1953</i> - Continence Aids Assistance Scheme	90,061	84,276	(4,364)	79,912
Special appropriation - <i>Public Governance, Performance and Accountability Act 2013 s77</i>	296	-	-	-
Annual appropriation				
Pharmaceutical Benefits	169,584	150,892	(6,151)	144,741
Health Workforce	505,973	534,278	(18,995)	515,283
Medical Benefits	6,477	7,614	26,287	33,901
Medical Indemnity	142	242	-	242
Primary Care Practice Incentives	339,923	432,658	(25,442)	407,216
Primary Health Care Quality & Coordination	8,617	-	-	-
Preventative Health and Chronic Disease	934	500	-	500
Hearing Services	432,949	582,127	(1,401)	580,726
Total	58,850,231	65,372,527	(2,739,051)	62,633,476

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Department of Home Affairs				
<i>Special appropriation - Social Security (Administration) Act 1999</i>				
Australian Victim of Terrorism Overseas Payment	790	1,020	2,675	3,695
Disaster Recovery Allowance	1,278	75	292,471	292,546
Disaster Recovery Payment	118,311	19,979	208,936	228,915
Annual appropriation				
Ex gratia assistance - New Zealand citizens	885	321	309	630
Asylum Seeker Support	65,538	52,649	-	52,649
Back to School Payment	-	-	19,119	19,119
Total	186,802	74,044	523,510	597,554
Department of Infrastructure, Transport, Regional Development and Communications (a)				
Annual appropriation				
Bass Strait Passenger Vehicle Equalisation Scheme	51,360	50,846	1,200	52,046
Tasmanian Freight Equalisation Scheme	153,197	173,690	-	173,690
Total	204,557	224,536	1,200	225,736
Department of Social Services				
<i>Special appropriation - Social Security (Administration) Act 1999</i>				
Special appropriation - <i>A New Tax System (Family Assistance) (Administration) Act 1999</i>	91,203,126	94,596,177	(217,334)	94,378,843
Special appropriation - <i>Paid Parental Leave Act 2010</i>	17,944,835	18,097,324	(319,167)	17,778,157
Special appropriation - <i>Student Assistance Act 1973</i>	2,346,122	2,331,642	3,682	2,335,324
Special appropriations - <i>Business Services Wage Assessment Tool Payment Scheme Act 2015 (b)</i>	356,825	378,018	(18,993)	359,025
Special appropriations - <i>National Redress Scheme for Institutional Child Sexual Abuse Act 2018 (c)</i>	28,640	-	-	-
	19,713	nfp	nfp	nfp
Annual appropriation	3,645	7,367	-	7,367
Total	111,902,906	115,410,528	(551,812)	114,858,716

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

	<i>Actual available appropriation</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates 2019-20
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Department of Veterans' Affairs				
Special appropriation - <i>Veterans' Entitlements Act 1986</i> and related acts	3,217,923	3,132,633	(8,514)	3,124,119
Special appropriation - <i>Military Rehabilitation and Compensation Act 2004</i>	95,688	94,488	24,736	119,224
Special appropriation - <i>Safety, Rehabilitation and Compensation Act 1988</i>	12,812	14,847	(4,192)	10,655
Special appropriation - <i>Australian Participants in British Nuclear Tests (Treatment) Act 2006</i>	11,062	13,961	-	13,961
Total	3,337,485	3,255,929	12,030	3,267,959
Total Payments made on behalf of other entities	182,419,893	192,665,775	(2,659,215)	190,006,560

Prepared on a resourcing (i.e. appropriations available) basis.

- (a) Under Administrative Arrangements Order (AAO) effective from 1 February 2020: agriculture functions and environment functions were transferred to the new Department of Agriculture, Water and the Environment; employment and skills functions, and education functions were transferred to the new Department of Education, Skills and Employment; communications and arts functions, and infrastructure, transport, cities and regional development functions were transferred to the new Department of Infrastructure, Transport, Regional Development and Communications.
- (b) Business Services Wage Assessment Tool Payment Scheme is now closed.
- (c) The payments relating to National Redress Scheme for Institutional Child Sexual Abuse is not for publication (nfp) due to ongoing negotiations with state, territory and local governments and organisations.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Payments made to other entities for the provision of services

	<i>Actual</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	2018-19 \$'000	2019-20 \$'000	2019-20 \$'000	2019-20 \$'000
Attorney-General's Department	135	-	-	-
Australian Federal Police	2,571	2,000	-	2,000
Australian Government Solicitor	709	-	-	-
Australian Postal Corporation	72,106	70,473	-	70,473
Australian Public Service Commission	1,424	-	-	-
Comcare	23,931	22,426	584	23,010
Commonwealth Superannuation Corporation	5,285	5,285	-	5,285
Department of Defence	2,210	849	-	849
Department of Education, Skills and Employment	2,561	-	-	-
Department of Finance	12,318	43,738	(33,628)	10,110
Department of Health	2,237	-	-	-
Department of Home Affairs	2,123	1,727	-	1,727
Department of Social Services	1,277	-	-	-
Department of Veterans' Affairs	2,183	-	-	-
Digital Transformation Agency	78,804	42,701	-	42,701
National Archives of Australia	35	-	-	-
Reserve Bank of Australia	12,680	13,966	-	13,966
Other	5,738	-	-	-
Total payments to other entities for the provision of services	228,327	203,165	(33,044)	170,121

Prepared on a resourcing basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Revenue received from other entities for the provision of services (s74 revenue)

	<i>Actual</i>	Estimate as at Budget	Proposed Additional Estimates	Total estimate at Additional Estimates
	<i>2018-19</i>	2019-20	2019-20	2019-20
	<i>\$'000</i>	\$'000	\$'000	\$'000
Australian Bureau of Statistics	41	-	-	-
Australian Digital Health Agency	24,352	21,891	-	21,891
Australian Electoral Commission	8,233	177	(71)	106
Australian Taxation Office	9,717	7,920	430	8,350
Department of Defence	646	-	-	-
Department of Education, Skills and Employment	5,905	1,630	1,849	3,479
Department of Finance	232	-	-	-
Department of Foreign Affairs and Trade	5,340	6,043	-	6,043
Department of Health	28,438	1,582	18,980	20,562
Department of Home Affairs	4,829	1,943	-	1,943
Department of Social Services	2,679	3,009	512	3,521
Department of the Prime Minister and Cabinet	2,115	307	53	360
Department of the Treasury	276	-	-	-
Department of Veterans' Affairs	48,148	87,215	-	87,215
Digital Transformation Agency	11,230	-	-	-
National Disability Insurance Agency	90,454	76,833	20,637	97,470
Other	2,032	-	-	-
Total revenue received from other entities for the provision of services	244,667	208,550	42,390	250,940

Prepared on a resourcing basis.

1.3 2019-20 MEASURES SINCE BUDGET

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Services Australia 2019-20 measures since Budget

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Expense measures (a)					
Services Australia					
Election Commitment — Efficiency Dividend — extension (b)	1.1, 1.2,				
Departmental expense	1.3	(21,947)	(58,417)	(75,996)	(72,930)
Guaranteeing Medicare — health and aged care payments system maintenance					
Departmental expense	1.2	23,426	-	-	-
Department of Agriculture, Water and the Environment					
Drought Response, Resilience and Preparedness Plan — additional support for farmers and communities in drought					
Departmental expense	1.1	11,099	6,999	4,598	4,525
Election Commitment — Farm Household Allowance — permanently maintain the farm assets value limit at \$5 million (c)					
Departmental expense	1.1	-	-	-	-
Department of Education, Skills and Employment					
Bushfire Response Package — Child Care Subsidy — Assisting families in bushfire affected areas (d)					
Departmental expense	1.1	1,173	149	14	-
Transition to Work — extending support for young people					
Departmental expense	1.1	552	35	-	-
Department of Health					
Aged Care — response to the Aged Care Royal Commission Interim Report and ongoing aged care reforms					
Departmental expense	1.1	3,841	-	-	-
Bushfire Response Package — Supporting the Mental Health of Australians Affected by Bushfires (d)					
Departmental expense	1.2	40	104	21	-
Election Commitment — Pharmaceutical Benefits Scheme — Safety Net (e)					
Departmental expense	1.2	-	-	-	-

Prepared on a Government Finance Statistics (fiscal) basis.

Table 1.2: Services Australia 2019-20 measures since Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Department of Health (Continued)					
Guaranteeing Medicare — Medicare Benefits Schedule — new and amended listings					
Departmental expense	1.2	9	59	55	52
Guaranteeing Medicare — Medicare Benefits Schedule Review					
Departmental expense	1.2	-	(26)	(207)	(214)
Pharmaceutical Benefits Scheme — new and amended listings					
Departmental expense	1.2	1,208	139	144	142
Department of Infrastructure, Transport, Regional Development and Communications					
Tasmanian Freight Equalisation Scheme — increased assistance and reduced claim times					
Departmental expense	1.1	3,883	1,459	1,449	1,508
Department of Social Services					
Addressing the Implementation Risks Associated with the National Redress Scheme					
Departmental expense	1.1	(3,629)	-	-	-
Cashless Debit Card — amendments (f) (g)					
Departmental expense	1.1	360	-	-	-
Drug Testing Trial policy — amendments (h)					
Departmental expense	1.1	nfp	nfp	nfp	-
Energy Assistance Payment — extension to additional payments (f)					
Departmental expense	1.1	1	-	-	-
Place-Based Income Management and Transition to Cashless Debit Card — extension (h)					
Departmental expense	1.1	nfp	nfp	nfp	-
Supporting People with Disability (e)					
Departmental expense	1.1	-	-	-	-

Prepared on a Government Finance Statistics (fiscal) basis.

Table 1.2: Services Australia 2019-20 measures since Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	
Department of the Treasury						
Protecting Your Super Package — putting members' interests first — amendments						
	Departmental expense	1.1	(213)	(120)	(76)	(77)
Total expense measures			19,803	(49,619)	(69,998)	(66,994)
	Administered		-	-	-	-
	Departmental		19,803	(49,619)	(69,998)	(66,994)
Total			19,803	(49,619)	(69,998)	(66,994)
Capital measures (a)						
Services Australia						
Election Commitment — Efficiency Dividend — extension (b)						
	Departmental expense	1.1, 1.2, 1.3	(932)	(2,797)	(3,743)	(3,768)
Guaranteeing Medicare — health and aged care payments system maintenance						
	Departmental capital	1.1	12,825	-	-	-
Department of Agriculture, Water and the Environment						
Drought Response, Resilience and Preparedness Plan — additional support for farmers and communities in drought						
	Departmental capital	1.1	7,855	-	-	-
Department of Health						
Aged Care — response to the Aged Care Royal Commission Interim Report and ongoing aged care reforms						
	Departmental capital	1.1	5	-	-	-
Total capital measures			19,753	(2,797)	(3,743)	(3,768)
	Administered		-	-	-	-
	Departmental		19,753	(2,797)	(3,743)	(3,768)
Total			19,753	(2,797)	(3,743)	(3,768)

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

- Measures are listed by lead entity and the full measure description and package details appear in the MYEFO 2019-20 under the relevant portfolio except for measures as referred in the notes (d) and (f) below.
- This is a cross portfolio measure published in the MYEFO 2019-20. The amounts shown relate to financial impact on Services Australia. The financial impact was included in *Appropriation Act (No. 1) 2019-2020*.
- Funding for this measure was included in the MYEFO 2018-19 under: "Assistance for farmers and farm communities in drought". As part of the election commitment, the nature of funding for this measure was changed to ongoing.
- This is an Additional Estimates 2019-20 measure.
- The costs for this measure will be absorbed by Services Australia.
- This measure was published in the PEFO 2019. The financial impact was included in *Appropriation Act (No. 1) 2019-2020*.
- The figures shown for this measure reflect the whole of government effect on fiscal balance. Additional resourcing provided to Services Australia is detailed in Table 1.3.
- The expenditure for this measure is not for publication (nfp) as negotiations with potential commercial providers are yet to be finalised.

1.4 ADDITIONAL ESTIMATES, RESOURCING AND VARIATIONS TO OUTCOMES

The following table details the changes to the resourcing for Services Australia at Additional Estimates by outcome resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and other variations to outcomes since the 2019-20 Budget

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Outcome 1					
Administered					
Annual appropriations					
(net increase)	1.3	-	-	-	-
(net decrease)	1.3	(1)	(3)	(3)	(7)
Net impact on appropriations for Outcome 1 (administered)					
		(1)	(3)	(3)	(7)
Departmental					
Annual appropriations					
Measures					
Election Commitment — Efficiency Dividend — extension (a)	1.1, 1.2, 1.3	(22,879)	(61,214)	(79,739)	(76,699)
Guaranteeing Medicare — health and aged care payments system maintenance	1.2	36,251	-	-	-
Drought Response, Resilience and Preparedness Plan — additional support for farmers and communities in drought	1.1	18,954	6,999	4,598	4,525
Election Commitment — Farm Household Allowance — permanently maintain the farm assets value limit at \$5 million (b)	1.1	-	-	-	-
Bushfire Response Package — Child Care Subsidy — Assisting families in bushfire affected areas (c)	1.1	1,173	149	14	-
Transition to Work — extending support for young people	1.1	552	35	-	-
Aged Care — response to the Aged Care Royal Commission Interim Report and ongoing aged care reforms	1.1	3,846	-	-	-
Bushfire Response Package — Supporting the Mental Health of Australians Affected by Bushfires (c)	1.2	40	104	21	-
Election Commitment — Pharmaceutical Benefits Scheme — Safety Net (d)	1.1	-	-	-	-

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.3: Additional estimates and other variations to outcomes since the 2019-20 Budget (continued)

	Program	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Guaranteeing Medicare – Medicare Benefits Schedule — new and amended listings	1.2	9	59	55	52
Guaranteeing Medicare — Medicare Benefits Schedule Review	1.2	-	(26)	(207)	(214)
Pharmaceutical Benefits Scheme — new and amended listings	1.2	1,208	139	144	142
Tasmanian Freight Equalisation Scheme — increased assistance and reduced claim times	1.2	3,883	1,459	1,449	1,508
Addressing the Implementation Risks Associated with the National Redress Scheme	1.1	(3,629)	-	-	-
Cashless Debit Card — amendments (e)	1.1	5,260	6,407	-	-
Drug Testing Trial policy — amendments (f)	1.1	nfp	nfp	nfp	-
Energy Assistance Payment — extension to additional payments (e)	1.1	1	-	-	-
Place-Based Income Management and Transition to Cashless Debit Card — extension (f)	1.2	nfp	nfp	nfp	-
Supporting People with Disability (d)	1.1	-	-	-	-
Protecting Your Super Package — putting members' interests first — amendments	1.1	(213)	(120)	(76)	(77)
Changes in Parameters					
(net increase)	1.1	-	-	-	-
(net decrease)	1.1, 1.2	-	(7,713)	(7,509)	(7,217)
Other Variations					
(net increase)	1.1	252,270	9,727	7,948	76
(net decrease)	1.1	(5,427)	(978)	(2,670)	(5,698)
Net impact on appropriations for Outcome 1 (departmental)		291,299	(44,973)	(75,972)	(83,602)
Total net impact on appropriations for Outcome 1		291,298	(44,976)	(75,975)	(83,609)

Prepared on a resourcing (i.e. appropriations available) basis.

- (a) This is a cross portfolio measure published in the MYEFO 2019-20. The amounts shown relate to financial impact on Services Australia. The financial impact was included in *Appropriation Act (No. 1) 2019-2020*.
- (b) Funding for this measure was included in the MYEFO 2018-19 under: "Assistance for farmers and farm communities in drought". As part of the election commitment, the nature of funding for this measure was changed to ongoing.
- (c) This is an Additional Estimates 2019-20 measure.
- (d) The costs for this measure will be absorbed by Services Australia.
- (e) This measure was published in PEFO 2019. The financial impact was included in *Appropriation Act (No. 1) 2019-2020*.
- (f) The expenditure for this measure is not for publication (nfp) as negotiations with potential commercial providers are yet to be finalised.

1.5 BREAKDOWN OF ADDITIONAL ESTIMATES BY APPROPRIATION BILL

The following tables detail the Additional Estimates sought for Services Australia through Appropriation Bills Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

	2018-19 Available \$'000	2019-20 Budget \$'000	2019-20 Revised \$'000	Increased Estimates \$'000	Reduced Estimates \$'000
Administered items					
Outcome 1	1,595	1,643	1,642	-	(1)
Total administered	1,595	1,643	1,642	-	(1)
Departmental programs					
Outcome 1	4,502,253	4,489,595	4,777,097	287,502	-
Total departmental	4,502,253	4,489,595	4,777,097	287,502	-
Total administered and departmental	4,503,848	4,491,238	4,778,739	287,502	(1)

Table 1.5: Appropriation Bill (No. 4) 2019-2020

	2018-19 Available \$'000	2019-20 Budget \$'000	2019-20 Revised \$'000	Increased Estimates \$'000	Reduced Estimates \$'000
Non-operating					
Equity injections	148,292	128,641	150,056	21,415	-
Total non-operating	148,292	128,641	150,056	21,415	-
Total other services	148,292	128,641	150,056	21,415	-

Section 2: Revisions to outcomes and planned performance

2. CHANGES TO OUTCOME AND PROGRAM STRUCTURES

Table 2: Changes to the outcome and program structures since the last portfolio statement

Outcome changes

<p>New Outcome Statement Outcome 1</p>	<p><i>Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.</i></p>
<p>Description of change:</p> <p>As part of the Machinery of Government changes announced on 5 December 2019, Services Australia was established as an Executive Agency in the Social Services portfolio on 1 February 2020. In line with this change, the Services Australia outcome statement has been amended to omit reference to the provision of policy advice, whilst continuing to provide advice on service delivery.</p>	
<p>Old Statement:</p> <p><i>Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.</i></p>	

2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

Outcome 1: Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.

Linked programs for Outcome 1

For full details of linked programs refer to pages 25-27 of the *Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15B Social Services Portfolio (Department of Human Services)*.

Program links have been revised as follows since the 2019-20 Budget:

Entity: Department of Home Affairs	
Delete: 2.4	Refugee and Humanitarian Assistance
Insert: 2.4	Refugee, Humanitarian, Settlement and Migrant Services
Entity: Department of Education and Training (a)	
Delete: 1.1	Support for the Child Care System
Delete: 1.2	Child Care Subsidy
Delete: 2.8	Building Skills and Capability
Entity: Department of Jobs and Small Business (a)	
Delete: 1.1	Employment Services
Entity: Department of Education, Skills and Employment (a)	
Insert: 1.1	Support for the Child Care System
Insert: 1.2	Child Care Subsidy
Insert: 3.1	Building Skills and Capability
Insert: 4.1	Employment Services
Entity: Department of the Prime Minister and Cabinet (b)	
Delete: 2.1	Indigenous Advancement - Jobs, Land and Economy
Entity: National Indigenous Australians Agency (b)	
Insert: 1.1	Indigenous Advancement – Jobs, Land and the Economy

- (a) Under Administrative Arrangements Order (AAO) effective from 1 February 2020: Employment and skills functions, and education functions were transferred to the new Department of Education, Skills and Employment.
- (b) NIAA was established as an Executive Agency on 1 July 2019. Outcome 2 and its related programs have transferred from the Department of the Prime Minister and Cabinet to NIAA and are now presented as Outcome 1 (i.e. Program 1.1 Indigenous Advancement – Jobs, Land and the Economy).

2.1.1 BUDGETED EXPENSES FOR OUTCOME 1

This table shows how much the agency intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted Expenses for Outcome 1

	2018-19 Actual expenses \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Program 1.1: Services to the Community - Social Security and Welfare					
Administered expenses					
Expenses not requiring appropriation in the Budget year (a)	271	-	-	-	-
Administered total	271	-	-	-	-
Departmental expenses					
Departmental appropriation (b)	3,572,605	3,634,335	2,951,257	2,818,316	2,640,762
s74 Retained revenue (c)	195,721	204,856	184,104	191,876	184,872
Expenses not requiring appropriation in the Budget year (a)	232,701	227,801	235,992	234,816	214,449
Departmental total	4,001,027	4,066,992	3,371,353	3,245,008	3,040,083
Total expenses for Program 1.1	4,001,298	4,066,992	3,371,353	3,245,008	3,040,083
Program 1.2: Services to the Community - Health					
Departmental expenses					
Departmental appropriation (b)	589,003	571,150	493,439	503,527	519,772
s74 Retained revenue (c)	61,855	51,530	10,371	9,916	9,927
Expenses not requiring appropriation in the Budget year (a)	54,751	52,856	54,013	52,657	47,196
Departmental total	705,609	675,536	557,823	566,100	576,895
Total expenses for Program 1.2	705,609	675,536	557,823	566,100	576,895
Program 1.3: Child Support					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,153	1,642	1,686	1,723	1,762
Special accounts:					
Child Support special account	1,610,672	1,636,510	1,670,245	1,706,669	1,743,845
Expenses not requiring appropriation in the Budget year (a)	69,598	102,565	103,097	103,897	104,710
Administered total	1,681,423	1,740,717	1,775,028	1,812,289	1,850,317
Departmental expenses					
Departmental appropriation (b)	416,480	414,466	411,626	409,267	410,401
s74 Retained revenue (c)	2,382	1,752	1,752	1,752	1,752
Expenses not requiring appropriation in the Budget year (a)	28,815	26,118	24,009	22,759	17,618
Departmental total	447,677	442,336	437,387	433,778	429,771
Total expenses for program 1.3	2,129,100	2,183,053	2,212,415	2,246,067	2,280,088

Table 2.1.1: Budgeted Expenses for Outcome 1 (continued)

	2018-19 Actual expenses \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Outcome 1 Totals by appropriation type					
Administered expenses					
Ordinary annual services (Appropriation Act No. 1 and Bill No. 3)	1,153	1,642	1,686	1,723	1,762
Special accounts					
Child Support special account	1,610,672	1,636,510	1,670,245	1,706,669	1,743,845
Expenses not requiring appropriation in the Budget year (a)	69,869	102,565	103,097	103,897	104,710
Administered total	1,681,694	1,740,717	1,775,028	1,812,289	1,850,317
Departmental expenses					
Departmental appropriation (b)	4,578,088	4,619,951	3,856,322	3,731,110	3,570,935
s74 Retained revenue (c)	259,958	258,138	196,227	203,544	196,551
Expenses not requiring appropriation in the Budget year (a)	316,267	306,775	314,014	310,232	279,263
Departmental total	5,154,313	5,184,864	4,366,563	4,244,886	4,046,749
Total expenses for Outcome 1	6,836,007	6,925,581	6,141,591	6,057,175	5,897,066
	Actual 2018-19	2019-20			
Average staffing level (number)	27,529	27,325			

Departmental appropriation program splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

- (a) Administered expenses not requiring appropriation in the estimates years comprise write-down of assets. Departmental expenses not requiring appropriation include unfunded depreciation and amortisation expense, and resources consumed free of charge.
- (b) Reporting as per the new accounting standard AASB 16 Leases came into effect for Commonwealth entities from 1 July 2019.
- (c) Estimated expenses incurred in relation to external revenue retained under section 74 of the PGPA Act.

2.1.2 PERFORMANCE CRITERIA FOR OUTCOME 1

There have been no changes to the performance criteria since the publication of the 2019-20 PB Statements.

For full details of the performance criteria for Outcome 1 refer pages 30-34 of the *Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15B Social Services Portfolio (Department of Human Services)*.

Section 3: Special account flows and budgeted financial statements

3.1 SPECIAL ACCOUNT FLOWS

Estimates of special account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by Services Australia.

Table 3.1: Estimates of special account flows and balances

	Outcome	Opening balance	Receipts	Payments	Adjustments	Closing balance
		\$'000	\$'000	\$'000	\$'000	\$'000
Child Support Account (a) (A)	1					
2019-20 Revised estimate		57,259	1,579,012	(1,640,529)	61,517	57,259
2018-19 Actual		52,204	1,511,347	(1,545,743)	39,451	57,259
Recovery of Compensation for Health Care & Other Services Special Account (b) (A)	1					
2019-20 Revised estimate		62,674	317,130	(317,130)	-	62,674
2018-19 Actual		82,809	303,283	(322,261)	(1,157)	62,674
Services for Other Entities and Trust Moneys - Department of Human Services Special Account (c) (A) & (D)	1					
2019-20 Revised estimate		88	1,300	(1,300)	-	88
2018-19 Actual		-	941	(853)	-	88
Total special accounts						
2019-20 Revised estimate		120,021	1,897,442	(1,958,959)	61,517	120,021
Total special accounts						
2018-19 Actual		135,013	1,815,571	(1,868,857)	38,294	120,021

(A) = Administered

(D) = Departmental

(a) Appropriation: *Public Governance, Performance and Accountability Act 2013*, section 80.

Establishing Instrument: *Child Support (Registration and Collection) Act 1988*, section 73.

Purpose: For the receipt of child support payments and the making of regular and timely payments to custodial parents.

(b) Appropriation: *Public Governance, Performance and Accountability Act 2013*, section 78.

Establishing Instrument: Determination 2015/06 under the *Public Governance, Performance and Accountability Act 2013* section 78.

Purpose:

1. to credit monies received by the Commonwealth following a judgement or settlement made in relation to a claimant under the *Health and Other Services (Compensation) Act 1995* (HOSC Act) and amounts received by the Commonwealth for the purposes of the special account; and
2. to debit monies:
 - i. to pay a person an amount consistent with the HOSC Act;
 - ii. to pay an amount to a commonwealth entity that manages a benefit, subsidy or scheme related to the HOSC Act;
 - iii. activities that are incidental to a purpose mentioned in paragraph (i) or (ii);
 - iv. to reduce the balance of the special account (and, therefore, the available appropriation for the special account) without making a real or notional payment; and
 - v. to repay amounts where an Act or other law requires or permits the repayment of an amount received.

Table 3.1: Estimates of special account flows and balances (continued)

(c) Appropriation: *Public Governance, Performance and Accountability Act 2013*, section 78.
Establishing Instrument: Determination 2011/13 under the *Public Governance, Performance and Accountability Act 2013* section 78.

Purpose:

1. to credit monies:
 - i. amounts held on trust or otherwise for the benefit of a person other than the Commonwealth;
 - ii. amounts received in the course of the performance of functions that relate to the purposes of the special account; and
2. to debit monies:
 - i. to disburse amounts held on trust or otherwise for the benefit of a person other than the Commonwealth;
 - ii. to disburse amounts in connection with services performed on behalf of other governments and bodies that are non-corporate Commonwealth entities;
 - iii. to repay amounts where an Act or other law requires or permits the repayment of an amount received;
 - iv. to reduce the balance of the special account (and, therefore, the available appropriation for the special account) without making a real or notional payment.

3.2 BUDGETED FINANCIAL STATEMENTS

3.2.1 Analysis of budgeted financial statements

Departmental comprehensive income statement (Table 3.2)

Since Budget 2019-20, revenue from the government in 2019-20 has increased by \$270.8 million. Estimates of own-source income have increased by \$41.5 million, mainly due to changes in revenue from service agreements with other entities. Total expenses in 2019-20 have increased by \$326.1 million since the 2019-20 Budget as a result of the increased effort required to meet the objectives of new measures and own-source income.

Following the implementation of Australian Accounting Standard AASB 16 Leases, the comprehensive income statement now includes an additional depreciation of \$355.1 million related to the right of use assets and interest on lease liabilities of \$27.6 million. The financial impact of the aforementioned expense amounts is offset by the de-recognition of lease expenses amounting \$357.1 million. The net result is an additional loss of \$25.6 million due to the implementation of AASB 16 Leases.

Departmental balance sheet (Table 3.3)

The budgeted net asset position at 30 June 2020 has increased by \$137.4 million since the 2019-20 Budget. Revised estimates take into account the 2018-19 operating result and the flow-on effect of audited financial statements as at 30 June 2019 and an increase in equity as a result of new measures.

The total assets have increased by \$2.1 billion, and total liabilities increased by \$1.9 billion as per the new accounting standard AASB 16 Leases which came into effect for Commonwealth entities from 1 July 2019. The equity includes an adjustment of \$160.5 million mainly resulting from the implementation of AASB 16 Leases.

Departmental statement of cash flows (Table 3.5)

Since Budget 2019-20, departmental cash receipts and payments have been affected by changes in appropriation; own source revenue; expenses and equity injections.

Departmental Capital Budget Statement (Table 3.6)

Following Budget 2019-20, equity injection funding increased by \$21.4 million to \$150.1 million, due to new measures \$20.7 million and other variations \$0.7 million. The departmental capital budget has decreased by \$0.9 million to \$182.8 million since the publication of the PB Statements. This decrease is attributable to the “Election Commitment – Efficiency Dividend – extension” measure.

Statement of departmental asset movements (Table 3.7)

The estimated net book value of land, buildings, property plant and equipment and intangible assets as at 30 June 2020 has increased by \$2.2 billion since Budget 2019-20 due to implementation of AASB 16 Leases.

3.2.1 Analysis of budgeted financial statements (continued)
Schedule of administered activity

Administered income and expenses (Table 3.8)

Since Budget 2019-20, administered non-taxation revenue has increased by \$43.6 million, mainly reflecting changes in Child Support maintenance revenue.

Administered assets and liabilities (Table 3.9)

Following Budget 2019-20, the estimated closing asset balance for 2019-20 has increased by \$52.0 million, mostly due to an increase in the Child Support receivables balances.

Administered statement of cash flows (Table 3.10)

Changes in administered cash flows since Budget 2019-20 in the most part reflect changes to Child Support and Health Compensation Recovery receipts and payments.

3.2.2 Budgeted financial statements

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Employee benefits	2,814,542	2,722,473	2,549,786	2,499,827	2,401,252
Supplier expenses	2,023,162	1,770,761	1,106,080	1,038,554	934,938
Depreciation and amortisation	296,662	659,727	681,990	681,191	682,608
Finance costs	-	28,392	25,196	21,932	24,569
Impairment loss allowance on financial instruments	418	-	-	-	-
Write-down and impairment of assets	17,039	129	129	-	-
Other expenses	2,490	3,382	3,382	3,382	3,382
Total expenses	5,154,313	5,184,864	4,366,563	4,244,886	4,046,749
LESS:					
OWN SOURCE INCOME					
Own-source revenue					
Rendering of goods and services	258,297	259,551	195,448	202,293	194,836
Rental income	14,325	15,384	15,779	16,251	16,715
Other revenue	336	-	-	-	-
Total own-source revenue	272,958	274,935	211,227	218,544	211,551
Gains					
Reversal of previous asset write-downs and impairments	23	-	-	-	-
Resources received free of charge	2,148	2,120	2,120	2,120	2,120
Other Gains	2,343	-	-	-	-
Total gains	4,514	2,120	2,120	2,120	2,120
Total own-source Income	277,472	277,055	213,347	220,664	213,671
Net cost of services	(4,876,841)	(4,907,809)	(4,153,216)	(4,024,222)	(3,833,078)
Revenue from government	4,546,335	4,594,340	3,820,219	3,709,047	3,548,906
Deficit attributable to the Australian Government	(330,506)	(313,469)	(332,997)	(315,175)	(284,172)
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation surplus	13,002	-	-	-	-
Total other comprehensive income	13,002	-	-	-	-
Total comprehensive deficit attributable to the Australian Government	(317,504)	(313,469)	(332,997)	(315,175)	(284,172)

Prepared on Australian Accounting Standards basis.

Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
Total comprehensive surplus/ deficit excluding depreciation/ amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayment on leased assets	(20,842)	16,797	15,000	15,000	15,000
less depreciation/amortisation expenses previously funded through revenue appropriations (a)	296,662	304,655	311,894	308,112	277,143
less depreciation/amortisation expenses for ROU (b)	-	355,072	370,096	373,079	405,465
add principal repayments on leased assets (b)	-	329,461	333,993	351,016	383,436
Total comprehensive deficit - as per the statement of comprehensive income	(317,504)	(313,469)	(332,997)	(315,175)	(284,172)

Prepared on Australian Accounting Standards basis.

- (a) From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act (No. 1) or Appropriation Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.
- (b) Reporting as per the new accounting standard AASB 16 Leases came into effect for Commonwealth entities from 1 July 2019.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
ASSETS					
Financial assets					
Cash	11,800	20,000	20,000	20,000	20,000
Trade and other receivables	1,237,219	1,267,064	1,272,432	1,256,714	1,277,216
Total financial assets	1,249,019	1,287,064	1,292,432	1,276,714	1,297,216
Non-financial assets					
Land and buildings	387,265	2,362,038	2,063,558	1,849,139	2,035,166
Plant and equipment	307,909	429,848	403,781	364,134	379,359
Software	471,762	517,306	428,596	345,992	290,066
Prepayments	254,629	207,452	198,673	228,473	213,162
Total non-financial assets	1,421,565	3,516,644	3,094,608	2,787,738	2,917,753
Total assets	2,670,584	4,803,708	4,387,040	4,064,452	4,214,969
LIABILITIES					
Payables					
Leases	-	2,092,537	1,822,540	1,616,155	1,860,121
Suppliers	511,107	435,797	443,698	449,196	453,455
Employee benefits	28,913	47,361	30,575	39,914	39,914
Lease incentives	101,128	-	-	-	-
Other payables	6,564	6,564	6,564	6,564	6,564
Total payables	647,712	2,582,259	2,303,377	2,111,829	2,360,054
Provisions					
Employee provisions	825,731	843,766	848,500	846,988	847,146
Other provisions	33,987	34,708	35,448	36,205	36,979
Total provisions	859,718	878,474	883,948	883,193	884,125
Total liabilities	1,507,430	3,460,733	3,187,325	2,995,022	3,244,179
Net assets	1,163,154	1,342,975	1,199,715	1,069,430	970,790
EQUITY*					
Parent entity interest					
Contributed equity	2,639,388	2,972,201	3,161,938	3,346,828	3,532,360
Reserves	199,404	199,404	199,404	199,404	199,404
Accumulated deficit	(1,675,638)	(1,828,630)	(2,161,627)	(2,476,802)	(2,760,974)
Total parent entity interest	1,163,154	1,342,975	1,199,715	1,069,430	970,790
Total equity	1,163,154	1,342,975	1,199,715	1,069,430	970,790

Prepared on Australian Accounting Standards basis.

*Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity — summary of movement (Budget Year 2019-20)

	Retained earnings \$'000	Asset revaluation reserve \$'000	Contributed equity/ capital \$'000	Total equity \$'000
Opening balance as at 1 July 2019				
Balance carried forward from previous period	(1,675,638)	199,404	2,639,388	1,163,154
Opening Balance Adjustments	160,477	-	-	160,477
Adjusted opening balance	(1,515,161)	199,404	2,639,388	1,323,631
Comprehensive income				
Deficit for the period	(313,469)	-	-	(313,469)
Total comprehensive deficit attributable to the Australian Government	(313,469)	-	-	(313,469)
Transactions with owners				
Contribution by owners				
Equity injection:				
Equity Injection - Appropriation	-	-	150,056	150,056
Departmental Capital Budget (DCB)	-	-	182,757	182,757
Total transactions with owners	-	-	332,813	332,813
Closing balance as at 30 June 2020 attributable to the Australian Government	(1,828,630)	199,404	2,972,201	1,342,975

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Appropriations	5,480,761	5,114,848	4,232,379	4,149,223	3,888,432
Rendering of services	282,403	282,517	219,083	220,738	213,747
Net GST received	235,281	227,119	158,003	158,002	146,281
Other	98,900	45,718	45,718	45,718	-
Total cash received	6,097,345	5,670,202	4,655,183	4,573,681	4,248,460
Cash used					
Employees	2,877,895	2,713,419	2,589,267	2,519,429	2,401,094
Suppliers	2,469,586	2,015,918	1,266,281	1,239,221	1,061,725
Borrowing and other financing costs	33	-	-	-	-
Competitive neutrality payments	447	382	382	382	382
Returns to the official public account	616,717	555,354	422,804	424,458	360,028
Other	5,780	30,671	27,456	24,175	26,795
Total cash used	5,970,458	5,315,744	4,306,190	4,207,665	3,850,024
Net cash from/(used by) operating activities	126,887	354,458	348,993	366,016	398,436
INVESTING ACTIVITIES					
Cash received					
Proceeds from sales of plant and equipment	133	-	-	-	-
Total cash received	133	-	-	-	-
Cash used					
Purchase of property, plant and equipment and software	481,172	349,610	204,737	199,890	200,532
Total cash used	481,172	349,610	204,737	199,890	200,532
Net cash used by investing activities	(481,039)	(349,610)	(204,737)	(199,890)	(200,532)
FINANCING ACTIVITIES					
Cash received					
Contributed equity	360,713	332,813	189,737	184,890	185,532
Total cash received	360,713	332,813	189,737	184,890	185,532
Cash used					
Lease liability - principal payments	-	329,461	333,993	351,016	383,436
Returns on capital - appropriations	9,563	-	-	-	-
Total cash used	9,563	329,461	333,993	351,016	383,436
Net cash from financing activities	351,150	3,352	(144,256)	(166,126)	(197,904)
Net increase/(decrease) in cash held	(3,002)	8,200	-	-	-
Cash at the beginning of the reporting period	14,802	11,800	20,000	20,000	20,000
Cash at the end of the reporting period	11,800	20,000	20,000	20,000	20,000

Prepared on Australian Accounting Standards basis.

Table 3.6: Departmental capital budget statement for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
CAPITAL APPROPRIATIONS					
Capital budget - Act No. 1 (DCB)	183,121	182,757	181,790	182,106	183,349
Equity injections - Act No. 2	148,292	150,056	7,947	2,784	2,183
Total capital appropriations	331,413	332,813	189,737	184,890	185,532
Provided for:					
Purchase of non-financial assets	331,413	332,813	189,737	184,890	185,532
Total Items	331,413	332,813	189,737	184,890	185,532
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriations (a)	171,964	150,056	7,947	2,784	2,183
Funded by capital appropriation – DCB (b)	188,121	182,757	181,790	182,106	183,349
Funded internally from departmental resources (c)	38,450	16,797	15,000	15,000	15,000
TOTAL PURCHASES	398,535	349,610	204,737	199,890	200,532
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	398,535	349,610	204,737	199,890	200,532
plus reduction in payables	82,637	-	-	-	-
TOTAL CASH USED TO ACQUIRE ASSETS	481,172	349,610	204,737	199,890	200,532

Prepared on Australian Accounting Standards basis.

- (a) Includes through *Supply Act (No. 2) 2019-2020*, *Appropriation Act (No. 2) 2019-2020* and *Appropriation Bill (No. 4) 2019-2020* and prior *Appropriation Acts No. 2/4/6*.
- (b) Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental Capital Budgets (DCBs).
- (c) Includes funding from s74 retained revenue.

Table 3.7: Statement of asset movements (Budget Year 2019-20)

	Land	Buildings	Plant and equipment	Software	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
As at 1 July 2019					
Gross book value	4,209	407,970	401,895	1,156,664	1,970,738
Accumulated depreciation/ amortisation and impairment	-	(24,914)	(93,986)	(684,902)	(803,802)
Opening net book balance	4,209	383,056	307,909	471,762	1,166,936
CAPITAL ASSET ADDITIONS					
Estimated expenditure on new or replacement assets					
By purchase – appropriation – Equity (a)	-	-	23,770	126,286	150,056
By purchase – appropriation ordinary annual services – ROU	418	2,349,892	102,063	-	2,452,373
By purchase – appropriation ordinary annual services – Other (b)	-	50,000	104,002	28,755	182,757
By purchase – other	-	-	16,797	-	16,797
Total additions	418	2,399,892	246,632	155,041	2,801,983
Other movements					
Depreciation/amortisation expense - ROU	(21)	(328,419)	(26,632)	-	(355,072)
Depreciation/amortisation expense - other	-	(97,097)	(98,061)	(109,497)	(304,655)
Total other movements	(21)	(425,516)	(124,693)	(109,497)	(659,727)
As at 30 June 2020					
Gross book value - ROU	418	2,349,892	102,063	-	2,452,373
Gross book value - Other	4,209	457,970	546,464	1,311,705	2,320,348
Accumulated depreciation/ amortisation and impairment – ROU	(21)	(328,419)	(26,632)	-	(355,072)
Accumulated depreciation/ amortisation and impairment Other	-	(122,011)	(192,047)	(794,399)	(1,108,457)
Closing net book balance	4,606	2,357,432	429,848	517,306	3,309,192

Prepared on Australian Accounting Standards basis.

- (a) Appropriation equity refers to equity injection appropriations provided through *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020 and prior Appropriation Acts No. 2/4/6.
- (b) Appropriation ordinary annual services refers to funding provided through *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020 for DCBs or other operational expenses.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
EXPENSES					
Child support maintenance expense	1,611,825	1,638,152	1,671,931	1,708,392	1,745,607
Write-down and impairment of assets	69,598	102,565	103,097	103,897	104,710
Other goods and services expenses	271	-	-	-	-
Total expenses	1,681,694	1,740,717	1,775,028	1,812,289	1,850,317
INCOME					
Non-taxation revenue					
Child support maintenance revenue	1,657,141	1,720,388	1,765,022	1,802,283	1,840,311
Competitive neutrality revenue	13,912	14,461	15,344	16,742	17,074
Fees and fines	8,091	9,100	9,337	9,534	9,736
Dividends	9,825	12,192	13,199	14,920	15,219
Health compensation revenue	82,432	-	-	-	-
Other revenue	779	330	330	330	330
Total non-taxation revenue	1,772,180	1,756,471	1,803,232	1,843,809	1,882,670
Gains					
Other Gains	23,951	20,000	10,000	10,000	10,000
Total gains	23,951	20,000	10,000	10,000	10,000
Total income	1,796,131	1,776,471	1,813,232	1,853,809	1,892,670
Net contribution by services	114,437	35,754	38,204	41,520	42,353
Surplus	114,437	35,754	38,204	41,520	42,353
OTHER COMPREHENSIVE INCOME					
Items subject to subsequent reclassification to the net cost of services					
Gain on investment	6,775	-	-	-	-
Total comprehensive income	121,212	35,754	38,204	41,520	42,353

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government as at 30 June

	2018-19 Actual	2019-20 Revised estimate	2020-21 Forward estimate	2021-22 Forward estimate	2022-23 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
ASSETS					
Financial assets					
Cash and cash equivalents	120,021	120,021	120,021	120,021	120,021
Child support receivables	917,156	977,640	1,029,799	1,083,022	1,137,333
Trade and other receivables	21,882	21,055	20,186	19,204	18,203
Investment – Hearing Australia	78,989	78,989	78,989	78,989	78,989
Total financial assets	1,138,048	1,197,705	1,248,995	1,301,236	1,354,546
Total assets	1,138,048	1,197,705	1,248,995	1,301,236	1,354,546
LIABILITIES					
Payables					
Recovery of compensation payable	9,126	9,126	9,126	9,126	9,126
Child support and other payables	34,119	34,119	34,119	34,119	34,119
Child support payments received in advance	23,228	23,228	23,228	23,228	23,228
Total payables	66,473	66,473	66,473	66,473	66,473
Provisions					
Child support provisions	914,766	975,548	1,027,707	1,080,930	1,135,241
Recovery of compensation provisions	48,739	48,739	48,739	48,739	48,739
Total provisions	963,505	1,024,287	1,076,446	1,129,669	1,183,980
Total liabilities	1,029,978	1,090,760	1,142,919	1,196,142	1,250,453
Net assets/(liabilities)	108,070	106,945	106,076	105,094	104,093

Prepared on Australian Accounting Standards basis.

Table 3.10: Schedule of budgeted administered cash flows for the period ended 30 June

	2018-19 Actual \$'000	2019-20 Revised estimate \$'000	2020-21 Forward estimate \$'000	2021-22 Forward estimate \$'000	2022-23 Forward estimate \$'000
OPERATING ACTIVITIES					
Cash received					
Child support	1,529,098	1,577,370	1,619,772	1,655,169	1,691,296
Health compensation	303,281	317,130	325,058	333,184	341,514
Fees and fines	8,167	9,100	9,337	9,534	9,736
Competitive neutrality	12,241	14,461	15,344	16,742	17,074
Dividends	11,079	12,994	14,068	15,902	16,220
Other	1,352	1,924	1,924	1,924	1,924
Total cash received	1,865,218	1,932,979	1,985,503	2,032,455	2,077,764
Cash used					
Child support	1,524,642	1,577,370	1,619,772	1,655,169	1,691,296
Health compensation	259,544	317,130	325,058	333,184	341,514
Other	1,074	1,600	1,600	1,600	1,600
Total cash used	1,785,260	1,896,100	1,946,430	1,989,953	2,034,410
Net cash from operating activities	79,958	36,879	39,073	42,502	43,354
Net increase/(decrease) in cash held	79,958	36,879	39,073	42,502	43,354
Cash at beginning of reporting period	135,175	120,021	120,021	120,021	120,021
Cash from the Official Public Account					
Appropriations	38,651	63,759	65,457	66,875	68,323
Total cash from the Official Public Account	38,651	63,759	65,457	66,875	68,323
Cash to the Official Public Account					
Special accounts (a)	(63,873)	-	-	-	-
Appropriations	(38,052)	(63,159)	(64,857)	(66,275)	(67,723)
Other	(31,838)	(37,479)	(39,673)	(43,102)	(43,954)
Total cash to the Official Public Account	(133,763)	(100,638)	(104,530)	(109,377)	(111,677)
Cash and cash equivalents at end of reporting period	120,021	120,021	120,021	120,021	120,021

Prepared on Australian Accounting Standards basis.

(a) From 1 July 2019 Services Australia is responsible for reporting and recording all items for the Health Compensation Recovery Programme within its administered financial statements. Estimates for the Health Compensation Recovery will be updated in the PB Statements 2020-21.

Table 3.11: Schedule of administered capital budget for the period ended 30 June

Services Australia does not have an administered capital budget.

Table 3.12: Statement of administered asset movements 2019-20 Budget year

Services Australia does not administer any non-financial assets on behalf of Government.

PORTFOLIO GLOSSARY

activities	The actions/functions performed by agencies to deliver government policies.
additional estimates	Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts.
administered funds	Usually, the funds or expenses an entity manages on behalf of the Government.
administered items	Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right.
annual appropriation	Two appropriation Bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations.
appropriation	An amount of public money parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts.
Appropriation Bills (No. 3 and No. 4)	If an amount provided in <i>Appropriation Acts (No. 1 or No. 2)</i> is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). Once these Bills are passed by Parliament and given Royal Assent, they become the <i>Appropriation Acts (No. 3 and No. 4)</i> . However, they are also commonly referred to as the Additional Estimates Bills.
assets	Future economic benefits controlled by an entity as a result of past transactions or other past events.
available appropriation	Indicates the total appropriations available to the entity in the year.

Glossary

average staffing level (ASL)	The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full-time equivalent.
Consolidated Revenue Fund	The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government.
Departmental Capital Budget	Funds proposed in Supply or Appropriation Bill Nos. 1, 3 and 5 for the ongoing replacement of minor assets.
departmental items	Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program.
depreciation	Apportionment of an asset's capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time.
estimates	An entity's expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance. (See also <i>forward estimates</i> and <i>additional estimates</i> .)
expenses	Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity.
expenses not requiring appropriation in the Budget year	Expenses not involving a cash flow impact are generally not included within the calculation of an appropriation. Appropriation funding is not provided in respect of depreciation or amortisation expense. Also no funding is required for goods or services received free of charge that are then expensed. Similarly, bad debts are recognised as an expense but are not recognised for the purpose of calculating administered appropriation amounts to be sought from Parliament.

forward estimates	The financial statement estimate for the three out years after the budget year.
grants	Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return.
measure	A new policy or savings decision of the Government with financial impacts on the Government's underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth.
Mid-Year Economic and Fiscal Outlook (MYEFO)	Provides an update of the Government's budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government's fiscal performance against the fiscal strategy set out in its current fiscal strategy statement.
outcome	The intended result, consequence or impact of government actions on the Australian community.
outcome statement	Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework: <ul style="list-style-type: none"> • to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities • to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds • to measure and assess entity and program (non-financial) performance in contributing to government policy objectives.
performance information	Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them.
portfolio	A minister's area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes.

Glossary

program	An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement.
program support	The entity running costs allocated to a program. This is funded as part of the entity's departmental appropriations.
<i>Public Governance, Performance and Accountability Act 2013</i>	The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014.
receipts	The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received.
revenue	Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity.
special accounts	Balances existing within the CRF that are supported by standing appropriations (PGPA Act sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (<i>PGPA Act</i> , section 78) or through an Act of Parliament (referred to in section 80 of the <i>PGPA Act</i>).
special appropriation (including standing appropriations)	<p>An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.</p> <p>Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation.</p>

ABBREVIATIONS

AAO	Administrative Arrangements Order
AIFS	Australian Institute of Family Studies
CRF	Consolidated Revenue Fund
DCB	Departmental Capital Budget
DSS	Department of Social Services
DTA	Digital Transformation Agency
NDIA	National Disability Insurance Agency
NDIS	National Disability Insurance Scheme
PGPA Act	<i>Public Governance, Performance and Accountability Act 2013</i>