Portfolio Additional

Estimates Statements 2019-20

Social Services Portfolio

Explanations of Additional Estimates 2019-20

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PARLIAMENT HOUSE

CANBERRA 2600

President of the Senate

Australian Senate

Parliament House

CANBERRA ACT 2600

Speaker

House of Representatives

Parliament House

CANBERRA ACT 2600

Dear Mr President

Dear Mr Speaker

We hereby submit Portfolio Additional Estimates Statements in support of the 2019‑20 Additional Estimates for the Social Services Portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the funding requirements being sought for the Portfolio.

We present these statements by virtue of our ministerial responsibilities for accountability to the Parliament and, through it, the public.

Yours sincerely



Senator the Hon Anne Ruston The Hon Stuart Robert MP

Abbreviations and conventions

The following notations may be used:

NEC/nec not elsewhere classified

– nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

Enquiries

Should you have any enquiries regarding this publication, please contact Andrew Harvey, Chief Finance Officer, in the Department of Social Services on 1300 653 227.

Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Estimates Statements) can be found on the Australian Government Budget website at [www.budget.gov.au](http://www.budget.gov.au).

##### User guide to the Portfolio Additional Estimates Statements

User Guide

The purpose of the 2019‑20 Portfolio Additional Estimates Statements (PAES), like that of the Portfolio Budget Statements (PB Statements), is to inform Senators and Members of Parliament of the proposed allocation of resources to Government outcomes by entities within the portfolio. The focus of the PAES differs from the PB Statements in one important aspect. While the PAES include an Entity Resource Statement to inform Parliament of the revised estimate of the total resources available to an entity, the focus of the PAES is on explaining the changes in resourcing by outcome(s) since the Budget. As such, the PAES provides information on new measures and their impact on the financial and/or non‑financial planned performance of programs supporting those outcomes.

The PAES facilitate understanding of the proposed appropriations in Appropriation Bills (Nos. 3 and 4)and Appropriation (Parliamentary Departments) Bill (No. 2*)* 2019‑2020. In this sense, the PAES is declared by the Additional Estimates Appropriation Bills to be a ‘relevant document’ to the interpretation of the Bills according to section 15AB of the *Acts Interpretation Act 1901*.

Whereas the *Mid‑Year Economic and Fiscal Outlook (MYEFO) 2019‑20* is a mid‑year budget report which provides updated information to allow the assessment of the Government’s fiscal performance against its fiscal strategy, the PAES update the most recent budget appropriations for entities within the portfolio.

Structure of the Portfolio Additional Estimates Statements

The PAES are presented in three parts with subsections.

|  |  |
| --- | --- |
| **User guide** | |
| Provides a brief introduction explaining the purpose of the PAES. | |
| **Portfolio Overview** |  |
| Provides an overview of the portfolio, including a chart that outlines the outcomes for entities in the portfolio. | |
| **Entity Additional Estimates Statements** | |
| A statement (under the name of the entity) for each entity affected by Additional Estimates. | |
| **Section 1: Entity overview and resources** | This section details the changes in total resources available to an entity, the impact of any measures since Budget, and impact on Appropriation Bills Nos. 3 and 4. |
| **Section 2: Revisions to outcomes and planned performance** | This section details **changes** to Government outcomes and/or **changes** to the planned performance of entity programs. |
| **Section 3: Special account flows and budgeted financial statements** | This section contains updated explanatory tables on special account flows and staffing levels and revisions to the budgeted financial statements. |
| **Portfolio glossary** | |
| Explains key terms and abbreviations relevant to the portfolio | |

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##### Portfolio overview

# Social Services Portfolio overview

This document provides information about the changes within the Social Services Portfolio since the publication of the 2019-20 Portfolio Budget Statements. As part of the Administrative Arrangements Order (AAO) that took effect on 1 February 2020, Services Australia (formerly known as the Department of Human Services) was established as a new Executive Agency within the Social Services Portfolio and the Digital Transformation Agency also transferred to the Social Services Portfolio.

## Ministers and portfolio responsibilities

Two new Cabinet Ministers and one new Assistant Minister for the Social Services Portfolio were sworn into Parliament on 29 May 2019. The Ministers and Assistant Ministers responsible for the Social Services Portfolio and its entities since the 2019‑20 Portfolio Budget Statements are as below:

| From 2019-20 Budget to 29 May 2019 | From 29 May 2019 |
| --- | --- |
| Minister for Families and Social Services  The Hon Paul Fletcher MP | Minister for Families and Social Services  Senator the Hon Anne Ruston |
| Minister for Human Services and Digital Transformation  The Hon Michael Keenan MP | Minister for the National Disability Insurance Scheme  Minister for Government Services  The Hon Stuart Robert MP |
| Assistant Minister for Children and Families  The Hon Michelle Landry MP | Assistant Minister for Children and Families  The Hon Michelle Landry MP |
| Assistant Minister for Social Services, Housing and Disability Services  The Hon Sarah Henderson MP | Assistant Minister for Community Housing, Homelessness and Community Services  The Hon Luke Howarth MP |

## Overview of additional estimates sought for the portfolio

Additional appropriations of $920.9 million are being sought through Appropriation Bills (Nos. 3 and 4) 2019-2020 as a result of new measures and variations. In addition, these statements reflect decreased estimates of $950.6 million for the portfolio’s special appropriations.

## Structure of the portfolio

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act), the portfolio comprises of five non-corporate Commonwealth entities (one Department of State and four listed entities) and two corporate Commonwealth entities. Refer to Figure 1 for further information on the portfolio’s structure.

**Department of Social Services**

The Department of Social Services was formed in September 2013 and is subject to the PGPA Act. The Department of Social Services’ mission is to improve the lifetime wellbeing of individuals and families in Australian communities. The department works in partnership with government and non‑government organisations to achieve this mission through the effective development, management and delivery of payments, policies, programs, and services. The Department of Social Services is a non-corporate Commonwealth entity under the PGPA Act.

**Australian Institute of Family Studies**

The Australian Institute of Family Studies is a statutory body established under the *Family Law Act 1975*. Its role is to increase understanding of factors affecting how Australian families function by conducting research and disseminating findings. The Australian Institute of Family Studies work provides an evidence base for developing policy and practice relating to the wellbeing of families in Australia. The Australian Institute of Family Studies is a non-corporate Commonwealth entity under the PGPA Act.

**Digital Transformation Agency**

The Digital Transformation Agency’s mission is to accelerate the government’s digital transformation agenda by helping agencies move more services online, deliver a better user experience to users and ensure the best use of government’s Information and Communication Technology (ICT) spend. The Digital Transformation Agency is a non‑corporate Commonwealth entity under the PGPA Act.

**National Disability Insurance Agency**

The National Disability Insurance Agency is a statutory authority established under the *National Disability Insurance Scheme Act 2013* to deliver the National Disability Insurance Scheme. It provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, and the social and economic participation of eligible people with disability, their families and carers. The National Disability Insurance Agency will also play a key role in building community awareness and understanding of disability matters to reduce the barriers to community inclusion for people with disability, their families and carers. The National Disability Insurance Agency is a corporate Commonwealth entity under the PGPA Act.

**NDIS Quality and Safeguards Commission**

The NDIS Quality and Safeguards Commission is an independent Commonwealth statutory body established under the *National Disability Insurance Scheme Amendment (Quality and Safeguards and Other Measures) Act 2017*. The NDIS Quality and Safeguards Commission commenced operations in New South Wales and South Australia on 1 July 2018 and will commence in the remaining states and territories when those jurisdictions complete the transition to the full scheme. The NDIS Quality and Safeguards Commission registers providers and manages quality standards, supports the resolution of complaints, receives and analyses reportable incident notifications, provides leadership to reduce and eliminate restrictive practices and leads collaboration with states and territories to design and implement nationally consistent NDIS worker screening. The NDIS Quality and Safeguards Commission is a non‑corporate Commonwealth entity under the PGPA Act.

**Services Australia**

Services Australia is an Executive Agency with responsibility to: design, develop, deliver, co-ordinate and monitor government services and payments relating to social security, child support, students, families, aged care and health programs (excluding Health provider compliance); and provide the Government with advice on the delivery of government services and payments. Services Australia functions also include collaborating with other agencies, providers and businesses to deliver convenient, accessible and efficient services to individuals, families and communities.

**Hearing Australia**

Hearing Australia’s mission is to provide world leading research and hearing services for the wellbeing of all Australians. Hearing Australia is a Public Non-financial Corporation (Trading) entity established under the *Australian Hearing Services Act 1991*. Accordingly, Hearing Australia is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements. Hearing Australia is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for Government Services.

Figure 1: Social Services Portfolio structure and outcomes

| **Minister for Families and Social Services**  Senator the Hon Anne Ruston  **Minister for the National Disability Insurance Scheme**  **Minister for Government Services**  The Hon Stuart Robert MP  **Assistant Minister for Children and Families**  The Hon Michelle Landry MP  **Assistant Minister for Community Housing, Homelessness and Community Services**  The Hon Luke Howarth MP |
| --- |
|  |
| **Department of Social Services**  Secretary: Ms Kathryn Campbell AO CSC  **Outcome 1: Social Security**  Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance.  **Outcome 2: Families and Communities**  Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives.  **Outcome 3: Disability and Carers**  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services.  **Outcome 4: Housing**  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
|  |
| **Australian Institute of Family Studies**  Director: Ms Anne Hollonds  **Outcome 1:**  Increased understanding of factors affecting how families function by conducting research and communicating findings to policy-makers, service providers and the broader community. |
|  |
| **Digital Transformation Agency**  Chief Executive Officer: Randall Brugeaud  **Outcome 1:**  To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole‑of‑government service delivery policies and standards, platforms and joined up services. |
|  |
| **National Disability Insurance Agency**  Chief Executive Officer: Mr Martin Hoffman  **Outcome 1:**  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
|  |
| **NDIS Quality and Safeguards Commission**  Commissioner: Mr Graeme Head AO  **Outcome 1:**  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |

Figure 1: Social Services Portfolio structure and outcomes (continued)

|  |
| --- |
| **Services Australia**  Acting Chief Executive Officer: Ms Amanda Cattermole PSM  **Outcome 1:**  Support individuals, families and communities to achieve greater self-sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery. |
|  |
| **Hearing Australia**  Managing Director: Mr Kim Terrell |

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##### Social Services

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# Department of Social Services

Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The following outlines key updates to policy priorities in the strategic direction statement since the publication of the 2019-20 Social Services Portfolio Budget Statements. For full details of the statement refer to pages 15-18 of the Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15A, Social Services Portfolio.

**Key updates to policy priorities since the 2019-20 Budget**

**Bushfire recovery**

The Government is supporting bushfire-affected communities through a $50 million package which includes $40 million for emergency relief services and $10 million for Commonwealth Financial Counselling and the National Debt Helpline. This will assist tens of thousands of people affected by bushfires to rebuild and recover, boost local economies and help individuals and families get back on their feet.

**Income management and extending the cashless debit card trial**

The Government continues to ensure the welfare system is sustainable, encouraging independence and participation in employment. From 1 July 2019, Cashless Debit Card participants have been able to apply to exit the program if they are able to demonstrate reasonable and responsible management of their affairs, including financial affairs. The Government provided funding to 30 June 2020 to administer this process.

Place-based Income Management will continue in locations across Australia that are not transitioning to the Cashless Debit Card, with funding extended for a further year until 30 June 2021. This builds on the 2019-20 Budget measure *Cashless Debit Card – further extension and expansion*. This will ensure these participants can continue meeting the essential needs of children, individuals and families.

**Financial wellbeing and capability**

The Government has committed an additional 12 months funding to 30 June 2021, for Money Support Hubs, Microfinance and Problem Gambling Financial Counselling programs. This will support financially vulnerable people to navigate financial crisis through access to affordable financial products, to address high levels of indebtedness, and assistance with developing financial capability.

**Activities to assist older Australians**

To address loneliness and social isolation amongst older Australians, the Government has committed $10 million to deliver Seniors Connected to 2023-24. $9.3 million will extend the Be Connected program for an additional 12 months to help older Australians engage online by increasing their skills, confidence and online safety.

**Assisting Australians with disability**

To assist providers to transition to the NDIS and to grow the disability workforce, the Boosting the Local Care Workforce Program’s website and Regional Coordinator initiatives have been extended to 30 June 2021. The website hosts provider resources, including the NDIS Demand Map. Regional Coordinators provide localised support, gather market intelligence and recommend strategies to address workforce challenges.

The Government has signed NDIS full Scheme agreements with Victoria and Queensland, providing certainty that the future of the NDIS is secure in these states. NDIS full Scheme agreements are now in place between the Government and all states and territories except Western Australia. Full Scheme financial arrangements will commence in Western Australia in July 2023.

The participant-centred focus of the NDIS will be enhanced and strengthened with the design and implementation of the Participant Service Guarantee (the Guarantee) from 1 July 2020. The Guarantee will set new standards and timeframes for key steps in the NDIS process, including access decisions, having a plan approved or reviewed, and is supported by a 2019 review of the NDIS Act. The Government has committed $2 million across four years from 2020-21 to enable the Commonwealth Ombudsman to monitor the NDIA’s performance against the Guarantee, providing an important accountability mechanism to ensure the NDIA is delivering improved participant experiences.

The Government is providing $45 million over three years to establish a National Disability Information Gateway for people with disability, their families and carers. This online resource will bring together information across different programs, jurisdictions, legislative authorities and locations, including a national contact centre.

**National Disability Data Asset Pilot**

The Government is sharing and integrating data to better understand how people with disability are accessing payments, services and programs. The pilot phase will focus on five high priority subject areas: early childhood, mental health, the pathway from education to employment, the justice system, and mapping the larger service system for people with disabilities.

**National Redress Scheme**

The National Redress Scheme for people who have experienced institutional child sexual abuse is improving support to applicants by engaging more independent decision makers to finalise applications as quickly as possible, and increasing the capacity of redress support services.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for the Department of Social Services at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as at February 2020

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  | *2018-19* | 2019-20 | 2019-20 | Estimates |
|  |  |  |  | 2019-20 |
|  | *$'000* | $'000 | $'000 | $'000 |
| **Departmental** |  |  |  |  |
| Annual appropriations – ordinary annual services (a)(b) |  |  |  |  |
| Prior year appropriations available (c) | *82,987* | 77,510 | 22,028 | 99,538 |
| Departmental appropriation (d)(e) | *420,522* | 433,757 | (6,922) | 426,835 |
| s74 External Revenue (f) | *59,216* | 37,569 | 18,159 | 55,728 |
| Departmental capital budget (e)(g) | *17,063* | 17,513 | (670) | 16,843 |
| Annual appropriations – other services –  non-operating (h) |  |  |  |  |
| Equity injections | *21,469* | 10,845 | – | 10,845 |
| *Total departmental annual appropriations* | *601,257* | *577,194* | *32,595* | *609,789* |
| ***Total departmental resourcing*** | ***601,257*** | ***577,194*** | ***32,595*** | ***609,789*** |
| **Administered** |  |  |  |  |
| Annual appropriations – ordinary annual services (a)(b) |  |  |  |  |
| Outcome 1 | *96,501* | 47,899 | 5,430 | 53,329 |
| Outcome 2 (e) | *945,335* | 822,557 | (142,331) | 680,226 |
| Outcome 3 (i) | *8,171,547* | 8,187,926 | 514,374 | 8,702,300 |
| Outcome 4 | *209,924* | 148,013 | (14,912) | 133,101 |
| Payments to corporate entities (j) | *1,477,674* | 1,408,255 | 5,002 | 1,413,257 |
| *Total administered annual appropriations* | *10,900,981* | *10,614,650* | *367,563* | *10,982,213* |
| Special appropriations (b) |  |  |  |  |
| *Social Security (Administration) Act 1999* | *90,774,884* | 93,880,729 | (451,518) | 93,429,211 |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | *17,631,905* | 18,042,932 | (469,945) | 17,572,987 |
| *Paid Parental Leave Act 2010* | *2,335,090* | 2,328,215 | (7,070) | 2,321,145 |
| *Student Assistance Act 1973* | *350,525* | 364,592 | (22,062) | 342,530 |
| *Business Services Wage Assessment Tool Payment Scheme Act 2015* | *29,856* | – | – | – |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*(k) | *18,032* | nfp | nfp | nfp |
| *Public Governance, Performance and Accountability Act 2013* | *137* | – | – | – |
| Total administered special appropriations | *111,140,429* | 114,616,468 | (950,595) | 113,665,873 |

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *available* | as at | Additional | estimate at |
|  | *appropriation* | Budget | Estimates | Additional |
|  | *2018-19* | 2019-20 | 2019-20 | Estimates |
|  |  |  |  | 2019-20 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Special accounts |  |  |  |  |
| Opening balance | *338,921* | 322,517 | 79,846 | 402,363 |
| Appropriation receipts(l) | *452,168* | 509,921 | – | 509,921 |
| Non–appropriated receipts | *2,538* | 4,530 | (1,130) | 3,400 |
| Total special accounts receipts | *793,627* | 836,968 | 78,716 | 915,684 |
| less administered appropriations drawn from annual/special appropriations and credited to special accounts | *5,000* | 1,700 | (1,700) | – |
| less payments to corporate entities from annual/special appropriations | *5,356,945* | 8,385,691 | 7,900 | 8,393,591 |
| **Total administered resourcing** | ***117,473,092*** | **117,680,695** | **(510,516)** | **117,170,179** |
| **Total resourcing for DSS** | ***118,074,349*** | **118,257,889** | **(477,921)** | **117,779,968** |
|  |  |  |  |  |
|  |  |  | *Actual 2018-19* | 2019-20 |
| **Average staffing level (number)** |  |  | *2,128* | 2,035 |

Note: All figures are GST exclusive.

1. *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019‑2020.
2. Includes Pre-election Economic and Fiscal Outlook (PEFO) 2019 measures and 2019 election commitments.
3. Estimated adjusted balance carried forward from previous year for annual appropriations.
4. Excludes departmental capital budget.
5. Includes appropriations transferred under section 75 Public Governance, Performance and Accountability Act 2013 (PGPA Act) determinations to the Department of Home Affairs.
6. Estimated external revenue receipts under section 74 of the PGPA Act.
7. Departmental capital budgets are not separately identified in *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020*, or Appropriation Bill (No. 3) 2019-2020 and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a ‘contribution by owner’.
8. *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019‑2020.
9. Includes Commonwealth cash contributions to the National Disability Insurance Agency for reasonable and necessary support for participants and community inclusion, and capacity development grants.
10. ‘Corporate entities’ are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
11. The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication (nfp) due to ongoing negotiations with other organisations.
12. Includes amounts credited to the special accounts from DSS annual and special appropriations.

Table 1.1: Department of Social Services Resource Statement — Additional Estimates for 2019-20 as February 2020 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual* | Estimate | Proposed | Total |
| --- | --- | --- | --- | --- |
|  | *Payments* | as at | Additional | estimate at |
|  | *2018-19* | Budget | Estimates | Additional |
|  |  | 2019-20 | 2019-20 | Estimates |
|  |  |  |  | 2019-20 |
|  | *$'000* | $'000 | $'000 | $'000 |
| Payments made by Services Australia on behalf of DSS: |  |  |  |  |
| Special appropriations – *Social Security (Administration) Act 1999* | *91,203,126* | 94,596,177 | (217,334) | 94,378,843 |
| Special appropriations – *A New Tax System (Family Assistance) (Administration) Act 1999* | *17,944,835* | 18,097,324 | (319,167) | 17,778,157 |
| Special appropriations – *Paid Parental Leave*  *Act 2010* | *2,346,122* | 2,331,642 | 3,682 | 2,335,324 |
| *S*pecial appropriations – *Student Assistance Act 1973* | *356,825* | 378,018 | (18,993) | 359,025 |
| Special Appropriations – *Business Services Wage Assessment Tool Payment Scheme*  *Act 2015* | *28,640* | – | – | – |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018* (a) | *19,713* | nfp | nfp | nfp |
| Annual administered appropriations | *3,645* | 7,367 | – | 7,367 |
| Payments made by the Department of Veterans' Affairs on behalf of DSS: |  |  |  |  |
| Special appropriations – *Social Security (Administration) Act 1999* | *44,477* | 39,415 | 2,469 | 41,884 |
| Payments made to other entities for the provision of services: |  |  |  |  |
| Department of Veterans' Affairs | *149* | 147 | 5 | 152 |
| Payments made to corporate entities within the Portfolio: |  |  |  |  |
| National Disability Insurance Agency (b) | *5,304,982* | 8,385,691 | 7,900 | 8,393,591 |
| Receipts received from other entities for the provision of services |  |  |  |  |
| Department of Health | *23,139* | 6,323 | 4,754 | 11,077 |
| Department of the Prime Minister and Cabinet | *10,210* | 4,663 | 1,084 | 5,747 |
| Department of Education, Skills and Employment | *6,411* | 6,709 | 591 | 7,300 |
| NDIS Quality and Safeguards Commission | *4,471* | – | 11,400 | 11,400 |
| Department of Agriculture, Water and the Environment | *4,445* | 6,357 | (976) | 5,381 |
| National Disability Insurance Agency | *3,169* | – | 4,147 | 4,147 |
| Department of Veterans' Affairs | *1,563* | – | 2,300 | 2,300 |
| Attorney-General's Department | *762* | 5,503 | (4,894) | 609 |
| Department of Home Affairs | *717* | – | 3,823 | 3,823 |
| National Indigenous Australians Agency | *–* | – | 2,556 | 2,556 |
| Other | *1,683* | 8,014 | (6,626) | 1,388 |

Note: All figures are GST exclusive.

1. The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations.
2. The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

### 1.3 2019-20 measures since Budget

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Department of Social Services 2019-20 measures since Budget

|  |  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  | $'000 | $'000 | $'000 | $'000 |
| **Expense measures** | |  |  |  |  |  |
| Energy Assistance Payment – extension to additional payments(a) | | 1.2, 1.3, 1.6, 1.9, 1.10, 1.11 |  |  |  |  |
|  | Administered expenses |  | 124 | – | – | – |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **124** | **–** | **–** | **–** |
| Drought Response, Resilience and Preparedness Plan – additional support for farmers and communities in drought(b) | | 1.2, 1.10, 1.11 |  |  |  |  |
|  | Administered expenses |  | 52 | 343 | 585 | 840 |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **52** | **343** | **585** | **840** |
| Bushfire response package – additional emergency relief and financial counselling for affected communities(c) | | 2.1 |  |  |  |  |
|  | Administered expenses |  | 50,000 | – | – | – |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **50,000** | **–** | **–** | **–** |
| Digital Literacy for Older Australians – extension | | 2.1 |  |  |  |  |
|  | Administered expenses |  | – | 5,381 | – | – |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **–** | **5,381** | **–** | **–** |
| Drug Testing Trial policy – amendments(d) | | 2.1 |  |  |  |  |
|  | Administered expenses |  | nfp | nfp | nfp | – |
|  | Departmental expenses |  | nfp | nfp | nfp | – |
| **Total** | |  | **nfp** | **nfp** | **nfp** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

|  |  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  | $'000 | $'000 | $'000 | $'000 |
| **Expense measures (continued)** | |  |  |  |  |  |
| Election Commitment – Improving Social Connections for Older Australians (e) | | 2.1 |  |  |  |  |
|  | Administered expenses |  | 2,500 | 2,500 | 2,500 | 2,500 |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **2,500** | **2,500** | **2,500** | **2,500** |
| Addressing the Implementation Risks Associated with the National Redress Scheme | | 2.1, 2.4 |  |  |  |  |
|  | Administered expenses |  | 5,067 | – | – | – |
|  | Departmental expenses |  | 10,231 | – | – | – |
| **Total** | |  | **15,298** | **–** | **–** | **–** |
| Cashless Debit Card – amendments (f) | | 2.1, 2.4 |  |  |  |  |
|  | Administered expenses |  | 150 | 205 | – | – |
|  | Departmental expenses |  | 1,503 | 507 | – | – |
| **Total** | |  | **1,653** | **712** | **–** | **–** |
| Extension of Funding for Financial Wellbeing and Capability Measures | | 2.1, 2.4 |  |  |  |  |
|  | Administered expenses |  | – | 9,762 | – | – |
|  | Departmental expenses |  | – | 458 | – | – |
| **Total** | |  | **–** | **10,220** | **–** | **–** |
| Place-Based Income Management and Transition to Cashless Debit Card – extension(g) | | 2.4 |  |  |  |  |
|  | Administered expenses |  | nfp | nfp | nfp | **–** |
|  | Departmental expenses |  | nfp | nfp | nfp | **–** |
| **Total** | |  | **nfp** | **nfp** | **nfp** | **–** |
| National Disability Data Asset pilot | | 3.1 |  |  |  |  |
|  | Administered expenses |  | 15,000 | – | – | – |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **15,000** | **–** | **–** | **–** |
| Election Commitment – National Disability Information Gateway (h) | | 3.1, 3.3 |  |  |  |  |
|  | Administered expenses |  | (1,638) | 472 | (1,137) | – |
|  | Departmental expenses |  | 602 | 908 | 793 | – |
| **Total** | |  | **(1,036)** | **1,380** | **(344)** | **–** |
| National Disability Insurance Scheme – transition to full Scheme | | 3.2 |  |  |  |  |
|  | Administered expenses |  | 3,850 | 4,150 | 12,000 | – |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **3,850** | **4,150** | **12,000** | **–** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

|  |  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  | $'000 | $'000 | $'000 | $'000 |
| **Cross-Outcome** | |  |  |  |  |  |
| Election Commitment – Efficiency Dividend – extension(i) | |  |  |  |  |  |
| Outcome 1 | | 1.12 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (526) | (1,392) | (1,843) | (1,849) |
| Outcome 2 | | 2.4 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (1,012) | (2,886) | (3,634) | (3,592) |
| Outcome 3 | | 3.3 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (563) | (1,613) | (2,124) | (2,031) |
| Outcome 4 | | 4.3 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (101) | (238) | (314) | (314) |
| **Total** | |  | **(2,202)** | **(6,129)** | **(7,915)** | **(7,786)** |
| Protecting Your Super Package – putting members' interests first – amendments(j) | |  |  |  |  |  |
| Outcome 1 | | 1.8, 1.10 |  |  |  |  |
|  | Administered expenses |  | (2,875) | (2,831) | (1,836) | (1,908) |
|  | Departmental expenses |  | – | – | – | – |
| Outcome 3 | | 3.1 |  |  |  |  |
|  | Administered expenses |  | (112) | (232) | (146) | (148) |
|  | Departmental expenses |  | – | – | – | – |
| **Total** | |  | **(2,987)** | **(3,063)** | **(1,982)** | **(2,056)** |
| Supporting People with Disability | |  |  |  |  |  |
| Outcome 1 | | 1.8 |  |  |  |  |
|  | Administered expenses |  | – | 39 | 7 | – |
|  | Departmental expenses |  | – | – | – | – |
| Outcome 3 | | 3.2, 3.3 |  |  |  |  |
|  | Administered expenses |  | 1,194 | 7,291 | – | – |
|  | Departmental expenses |  | 96 | 414 | – | – |
| **Total** | |  | **1,290** | **7,744** | **7** | **–** |
| **Total expense measures** (k) | |  |  |  |  |  |
|  | Administered expenses |  | 73,312 | 27,080 | 11,973 | 1,284 |
|  | Departmental expenses |  | 10,230 | (3,842) | (7,122) | (7,786) |
| **Total** | |  | **83,542** | **23,238** | **4,851** | **(6,502)** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 1.2: Department of Social Services 2019-20 measures since Budget (continued)

| Program | | | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  | $'000 | $'000 | $'000 | $'000 |
| **Capital measures** | |  |  |  |  |  |
| Election Commitment – Efficiency Dividend – extension(i) | |  |  |  |  |  |
| Outcome 1 | | 1.12 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (35) | (100) | (135) | (136) |
| Outcome 2 | | 2.4 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (24) | (73) | (100) | (100) |
| Outcome 3 | | 3.3 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (29) | (89) | (120) | (121) |
| Outcome 4 | | 4.3 |  |  |  |  |
|  | Administered expenses |  | – | – | – | – |
|  | Departmental expenses |  | (1) | (2) | (3) | (3) |
| **Total** | |  | **(89)** | **(264)** | **(358)** | **(360)** |
| **Total capital measures** | |  |  |  |  |  |
|  | Administered |  | – | – | – | – |
|  | Departmental |  | (89) | (264) | (358) | (360) |
| **Total** | |  | **(89)** | **(264)** | **(358)** | **(360)** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

1. The measure Energy Assistance Payment – extension to additional payments relates to a commitment identified under Appendix B included in the Pre-election Economic and Fiscal Outlook (PEFO) 2019. The annual estimates shown for DSS also included administered expenditure of $85.3 million in 2018‑19. The measure has been included in the *Social Services Legislation Amendment (Energy Assistance Payment) Act 2019*.
2. The lead entity for the measure Drought Response, Resilience and Preparedness Plan – additional support for farmers and communities in drought is the Department of Agriculture, Water and the Environment. The full measure description and package details appear in the Mid-Year Economic and Fiscal Outlook (MYEFO) 2019-20 under the Agriculture portfolio.
3. The measure Bushfire response package – Additional emergency relief and financial counselling for affected communities is part of the Australian Government’s more immediate support that was announced by the Prime Minister, the Hon Scott Morrison MP, and the Minister for Families and Social Services, Senator the Hon Anne Ruston on 15 January 2020.
4. The financial implications for the measure Drug Testing Trial policy – amendments are not for publication due to commercial-in-confidence sensitivities.
5. The measure Election Commitment – Improving Social Connections for Older Australians relates to the election commitment Seniors Connected Program identified at Appendix A included with the Explanatory Memorandum to *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
6. The measure Cashless Debit Card – amendments relates to a commitment identified under Appendix B included in the PEFO 2019. The measure is being funded through *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
7. The expenditure for the measure Place-Based Income Management and Transition to Cashless Debit Card – extension is not for publication as negotiations with potential commercial providers are yet to be finalised.
8. The measure Election Commitment – National Disability Information Gateway is part of an election commitment. The DSS component is being provided from existing resources within the department and has no net financial total impacts over the three years.
9. The measure Election Commitment – Efficiency Dividend – extension relates to an election commitment identified under Appendix A included with the Explanatory Memorandum to *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.
10. The lead entity for the measure Protecting Your Super Package – putting members’ interests first – amendments is the Department of the Treasury. The full measure description and package details appear in the MYEFO 2019-20 as a Revenue measure under the Treasury portfolio.
11. Total includes PEFO 2019 decisions and election commitments including the Savings Efficiency Dividend applied against *Appropriation Act (No. 1) 2019-2020* and *Appropriation Act (No. 2) 2019-2020*.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for the Department of Social Services at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the   
2019-20 Budget in Appropriation Bills No. 3 and No. 4.

Table 1.3: Additional estimates and other variations to outcomes since the 2019‑20 Budget

|  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 1.10 | 5,430 | 673 | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.4 | – | (1) | (1) | (1) |
| **Net impact on appropriations**  **for Outcome 1 (administered)** |  | **5,430** | **672** | **(1)** | **(1)** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.12 | – | (184) | (182) | (182) |
| **Net impact on appropriations for**  **Outcome 1 (departmental)** |  | **–** | **(184)** | **(182)** | **(182)** |
| **Total net impact on appropriations for Outcome 1** |  | **5,430** | **488** | **(183)** | **(183)** |

Table 1.3: Additional Estimates and variations to outcomes from measures since the 2019-20 Budget (continued)

|  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 2** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Extension of Funding for Financial Wellbeing and Capability Measures | 2.1 | – | 9,762 | – | – |
| Digital Literacy for Older Australians – extension | 2.1 | – | 5,381 | – | – |
| Addressing the Implementation Risks Associated with the National Redress Scheme | 2.1 | 5,067 | – | – | – |
| Bushfire response package – additional emergency relief and financial counselling for affected communities | 2.1 | 50,000 | – | – | – |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 2.1 | 5,029 | – | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 2.1 | – | (1,141) | (1,001) | (852) |
| **Self balancing transfers** |  |  |  |  |  |
| (net increase) | 2.1 | 2,000 | (1,663) | – | – |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 2.1 | – | – | – | (5,471) |
| **Net impact on appropriations**  **for Outcome 2 (administered)** |  | **62,096** | **12,339** | **(1,001)** | **(6,323)** |
| **Outcome 2** |  |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Extension of Funding for Financial Wellbeing and Capability Measures | 2.4 | – | 458 | – | – |
| Place-Based Income Management and Transition to Cashless Debit Card – extension | 2.4 | nfp | nfp | nfp | – |
| Addressing the Implementation Risks Associated with the National Redress Scheme | 2.4 | 10,231 | – | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 2.4 | – | (323) | (301) | (297) |
| **Self balancing transfers** |  |  |  |  |  |
| (net increase) | 2.4 | (243) | (16) | 183 | 193 |
| **Other Variations** |  |  |  |  |  |
| (net decrease) | 2.4 | – | (8) | (8) | (8) |
| **Net impact on appropriations**  **for Outcome 2 (departmental)** |  | **9,988** | **111** | **(126)** | **(112)** |
| **Total net impact on appropriations for Outcome 2** |  | **72,084** | **12,450** | **(1,127)** | **(6,435)** |

Table 1.3: Additional Estimates and variations to outcomes from measures since Budget (continued)

|  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| National Disability Insurance Scheme – transition to full Scheme | 3.2 | 3,850 | 4,150 | 12,000 | – |
| Supporting People with Disability | 3.2 | 1,194 | 7,291 | – | – |
| National Disability Data Asset pilot | 3.1 | 15,000 | – | – | – |
| Election Commitment – National Disability Information Gateway | 3.1 | (1,638) | 472 | (1,137) | – |
| Protecting Your Super Package – putting members' interests first – amendments | 3.1 | (112) | (232) | (146) | (148) |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 3.1, 3.2 | 17,064 | 2,260 | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 3.1, 3.2 | – | (19,494) | (39,621) | (50,184) |
| **Other Variations** |  |  |  |  |  |
| (net increase) | 3.1 | 479,016 | – | – | – |
| **Net impact on appropriations**  **for Outcome 3 (administered)** |  | **514,374** | **(5,553)** | **(28,904)** | **(50,332)** |
| **Outcome 3** | |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Supporting People with Disability | 3.3 | 96 | 414 | – | – |
| Election Commitment – National Disability Information Gateway | 3.3 | 602 | 908 | 793 | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 3.3 | – | (210) | (207) | (198) |
| **Net impact on appropriations**  **for Outcome 3 (departmental)** |  | **698** | **1,112** | **586** | **(198)** |
| **Total net impact on appropriations for Outcome 3** |  | **515,072** | **(4,441)** | **(28,318)** | **(50,530)** |

Table 1.3: Additional Estimates and variations to outcomes from measures since Budget (continued)

|  | Program | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | impacted | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 4.1 | (14,800) | 17,800 | – | – |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 4.1, 4.2 | (176) | (1,104) | (1,134) | (860) |
| **Other Variations** |  |  |  |  |  |
| (net increase) | 4.2 | 64 | 65 | 67 | 68 |
| **Net impact on appropriations**  **for Outcome 4 (administered)** |  | **(14,912)** | **16,761** | **(1,067)** | **(792)** |
| **Outcome 4** |  |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 4.3 | – | (29) | (29) | (29) |
| **Net impact on appropriations**  **for Outcome 4 (departmental)** |  | **–** | **(29)** | **(29)** | **(29)** |
| **Total net impact on appropriations for Outcome 4** |  | **(14,912)** | **16,732** | **(1,096)** | **(821)** |

### 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for the Department of Social Services through Appropriation Bills No. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

|  | *2018-19* | 2019-20 | 2019-20 | Additional | Reduced |
| --- | --- | --- | --- | --- | --- |
| *Available* | Budget | Revised | Estimates | Estimates |
| *$'000* | $'000 | $'000 | $'000 | $'000 |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** – Social Security | *53,772* | 47,899 | 53,329 | 5,430 | – |
| **Outcome 2** – Families and Communities | *783,371* | 618,130 | 680,226 | 62,096 | – |
| **Outcome 3** – Disability and Carers | *7,261,383* | 8,187,926 | 8,702,300 | 514,374 | – |
| **Outcome 4** – Housing | *152,758* | 148,013 | 133,101 | – | (14,912) |
| **Total administered** | ***8,251,284*** | **9,001,968** | **9,568,956** | **581,900** | **(14,912)** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** – Social Security | *109,147* | 110,354 | 110,354 | – | – |
| **Outcome 2** – Families and Communities | *191,717* | 186,307 | 196,295 | 9,988 | – |
| **Outcome 3** – Disability and Carers | *116,951* | 116,311 | 117,009 | 698 | – |
| **Outcome 4** – Housing | *19,769* | 20,020 | 20,020 | – | – |
| **Total departmental** | ***437,585*** | **432,992** | **443,678** | **10,686** | **–** |
| **Total administered and**  **departmental** | ***8,688,869*** | **9,434,960** | **10,012,634** | **592,586** | **(14,912)** |

## Section 2: Revisions to outcomes and planned performance

2. Changes to program structure

**Table 2: Changes to the program structure since the last portfolio statement**

| **Program No.** | **Program title** | **Description of change** |
| --- | --- | --- |
| 2.1 | Families and communities | Component 2.1.6 Settlement Services transferred to Department of Home Affairs, AAO 29 May 2019 |

### 2.1 Budgeted expenses and performance for Outcome 1

| Outcome 1: Social Security  Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. |
| --- |

#### Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Program**   * Program 2.4 – Higher Education Loan Program * Program 4.1 – Employment Services |
| **Contribution to Outcome 1 made by linked program**  The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program. |
| **Department of Health** |
| **Program**   * Program 5.3 – Immunisation |
| **Contribution to Outcome 1 made by linked program**  The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for the Family Tax Benefit Part A is contingent on satisfying age‑related immunisation requirements contained in this Outcome. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Services to the Community – Social Security and Welfare * Program 1.3 – Child Support |
| **Contribution to Outcome 1 made by linked programs**  Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia. |

#### Linked programs (continued)

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.1 – Indigenous Advancement – Jobs, Land and Economy * Program 1.2 – Indigenous Advancement – Children and Schooling |
| **Contribution to Outcome 1 made by linked programs**  Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australians Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome. |
| **Department of Veterans’ Affairs** |
| **Programs**   * Program 1.1 – Veterans’ Income Support and Allowances |
| **Contribution to Outcome 1 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs. |
| **Department of the Treasury (the Treasury)** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 1 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment. |

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

| **Outcome 1: Social Security** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1: Family Tax Benefit** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 18,067,306 | 17,554,383 | 17,789,768 | 18,130,744 | 18,302,409 |
| **Administered Total** | 18,067,306 | 17,554,383 | 17,789,768 | 18,130,744 | 18,302,409 |
| **Total expenses for Program 1.1** | **18,067,306** | **17,554,383** | **17,789,768** | **18,130,744** | **18,302,409** |
| **Program 1.2: Child Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 3,002 | 3,072 | 3,047 | 3,100 | 3,179 |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 23,949 | 18,604 | 14,466 | 11,493 | 9,336 |
| *Student Assistance Act 1973* | 77,189 | 79,568 | 81,416 | 84,264 | 87,394 |
| **Administered Total** | 104,140 | 101,244 | 98,929 | 98,857 | 99,909 |
| **Total expenses for Program 1.2** | **104,140** | **101,244** | **98,929** | **98,857** | **99,909** |
| **Program 1.3: Income Support for Vulnerable People** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 103,151 | 120,891 | 141,870 | 151,923 | 158,284 |
| **Administered Total** | 103,151 | 120,891 | 141,870 | 151,923 | 158,284 |
| **Total expenses for Program 1.3** | **103,151** | **120,891** | **141,870** | **151,923** | **158,284** |
| **Program 1.4: Income Support for People in Special Circumstances** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 781 | 1,367 | 1,373 | 1,380 | 1,387 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 3,419 | 3,190 | – | – | – |
| **Administered Total** | 4,200 | 4,557 | 1,373 | 1,380 | 1,387 |
| **Total expenses for Program 1.4** | **4,200** | **4,557** | **1,373** | **1,380** | **1,387** |

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

| **Outcome 1: Social Security** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.5: Supplementary Payments and Support for Income Support Recipients** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 27,176 | 22,739 | 21,361 | 19,880 | 20,217 |
| **Administered Total** | 27,176 | 22,739 | 21,361 | 19,880 | 20,217 |
| **Total expenses for Program 1.5** | **27,176** | **22,739** | **21,361** | **19,880** | **20,217** |
| **Program 1.6: Income Support for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 46,525,304 | 48,350,933 | 50,179,196 | 52,250,610 | 54,818,918 |
| **Administered Total** | 46,525,304 | 48,350,933 | 50,179,196 | 52,250,610 | 54,818,918 |
| **Total expenses for Program 1.6** | **46,525,304** | **48,350,933** | **50,179,196** | **52,250,610** | **54,818,918** |
| **Program 1.7: Allowances and Concessions for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 92,664 | 89,228 | 83,999 | 79,075 | 74,438 |
| **Administered Total** | 92,664 | 89,228 | 83,999 | 79,075 | 74,438 |
| **Total expenses for Program 1.7** | **92,664** | **89,228** | **83,999** | **79,075** | **74,438** |
| **Program 1.8: Income Support for People with Disability** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 16,776,716 | 17,084,381 | 17,086,727 | 17,667,426 | 17,923,935 |
| **Administered Total** | 16,776,716 | 17,084,381 | 17,086,727 | 17,667,426 | 17,923,935 |
| **Total expenses for Program 1.8** | **16,776,716** | **17,084,381** | **17,086,727** | **17,667,426** | **17,923,935** |

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

| **Outcome 1: Social Security** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.9: Income Support for Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,540 | 2,800 | 2,800 | 2,800 | 2,800 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 8,731,737 | 9,102,113 | 9,362,451 | 9,791,967 | 10,294,787 |
| **Administered Total** | 8,733,277 | 9,104,913 | 9,365,251 | 9,794,767 | 10,297,587 |
| **Total expenses for Program 1.9** | **8,733,277** | **9,104,913** | **9,365,251** | **9,794,767** | **10,297,587** |
| **Program 1.10: Working Age Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 27,103 | 49,162 | 16,694 | 6,256 | 5,998 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 15,960,654 | 16,446,262 | 16,516,940 | 17,016,886 | 17,562,750 |
| **Administered Total** | 15,987,757 | 16,495,424 | 16,533,634 | 17,023,142 | 17,568,748 |
| **Total expenses for Program 1.10** | **15,987,757** | **16,495,424** | **16,533,634** | **17,023,142** | **17,568,748** |
| **Program 1.11: Student Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 2,096,807 | 2,127,775 | 2,170,687 | 2,227,695 | 2,337,848 |
| *Student Assistance Act 1973* | 264,874 | 261,440 | 268,885 | 276,477 | 290,802 |
| **Administered Total** | 2,361,681 | 2,389,215 | 2,439,572 | 2,504,172 | 2,628,650 |
| **Total expenses for Program 1.11** | **2,361,681** | **2,389,215** | **2,439,572** | **2,504,172** | **2,628,650** |
| **Program 1.12: Program Support for Outcome 1** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 103,567 | 100,510 | 93,447 | 92,384 | 92,396 |
| s74 Retained revenue receipts(a) | 1,696 | 1,518 | 887 | 854 | 854 |
| Expenses not requiring appropriation in the budget year(b) | 21,099 | 9,686 | 7,410 | 5,751 | 4,367 |
| **Departmental Total** | 126,362 | 111,714 | 101,744 | 98,989 | 97,617 |
| **Total expenses for Program 1.12** | **126,362** | **111,714** | **101,744** | **98,989** | **97,617** |

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

| **Outcome 1: Social Security** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 29,424 | 53,329 | 20,867 | 10,436 | 10,185 |
| Special appropriations | 108,753,948 | 111,264,579 | 113,720,813 | 117,711,540 | 121,884,297 |
| **Administered Total** | 108,783,372 | 111,317,908 | 113,741,680 | 117,721,976 | 121,894,482 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 103,567 | 100,510 | 93,447 | 92,384 | 92,396 |
| s74 Retained revenue receipts(a) | 1,696 | 1,518 | 887 | 854 | 854 |
| Expenses not requiring appropriation in the budget year(b) | 21,099 | 9,686 | 7,410 | 5,751 | 4,367 |
| **Departmental Total** | 126,362 | 111,714 | 101,744 | 98,989 | 97,617 |
| **Total expenses for Outcome 1** | **108,909,734** | **111,429,622** | **113,843,424** | **117,820,965** | **121,992,099** |
|  |  |  |  |  |  |
| **Movement of administered funds between years (c)** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 1: |  |  |  |  |  |
| Program 1.10: Working Age Payments | (6,102) | 5,430 | 673 | – | – |
| **Total movement of administered funds** | **(6,102)** | **5,430** | **673** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*
2. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.1.2: Program components of Outcome 1

| **Program 1.1: Family Tax Benefit** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 - Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 13,962,336 | 13,517,291 | 13,705,853 | 13,976,466 | 14,100,497 |
| Total component 1 expenses | 13,962,336 | 13,517,291 | 13,705,853 | 13,976,466 | 14,100,497 |
| *1.1.2 - Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 4,104,970 | 4,037,092 | 4,083,915 | 4,154,278 | 4,201,912 |
| Total component 2 expenses | 4,104,970 | 4,037,092 | 4,083,915 | 4,154,278 | 4,201,912 |
| **Total Program expenses** | **18,067,306** | **17,554,383** | **17,789,768** | **18,130,744** | **18,302,409** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.2: Child Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 - Component 1 (Single Income Family Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999*(a) | 22,220 | 16,790 | 12,587 | 9,555 | 7,336 |
| Total component 1 expenses | 22,220 | 16,790 | 12,587 | 9,555 | 7,336 |
| *1.2.2 - Component 2 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | 1,729 | 1,814 | 1,879 | 1,938 | 2,000 |
| Total component 2 expenses | 1,729 | 1,814 | 1,879 | 1,938 | 2,000 |
| *1.2.3 - Component 3 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 3,002 | 3,072 | 3,047 | 3,100 | 3,179 |
| Total component 3 expenses | 3,002 | 3,072 | 3,047 | 3,100 | 3,179 |
| *1.2.4 - Component 4 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 77,189 | 79,568 | 81,416 | 84,264 | 87,394 |
| Total component 4 expenses | 77,189 | 79,568 | 81,416 | 84,264 | 87,394 |
| **Total Program expenses** | **104,140** | **101,244** | **98,929** | **98,857** | **99,909** |

1. The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.

| **Program 1.3: Income Support for Vulnerable People** |
| --- |

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 - Component 1 (Special Benefit)* | | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 103,151 | 120,891 | 141,870 | 151,923 | 158,284 |
| Total component 1 expenses | 103,151 | 120,891 | 141,870 | 151,923 | 158,284 |
| **Total Program expenses** | **103,151** | **120,891** | **141,870** | **151,923** | **158,284** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.4: Income Support for People in Special Circumstances** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 - Component 1 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 781 | 1,367 | 1,373 | 1,380 | 1,387 |
| Total component 1 expenses | 781 | 1,367 | 1,373 | 1,380 | 1,387 |
| *1.4.2 - Component 2 (Bereavement Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*(a) | 3,419 | 3,190 | – | – | – |
| Total component 2 expenses | 3,419 | 3,190 | – | – | – |
| **Total Program expenses** | **4,200** | **4,557** | **1,373** | **1,380** | **1,387** |

1. This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.

| **Program 1.5: Supplementary Payments and Support for Income Support Recipients** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 - Component 1 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 7,613 | 7,827 | 8,021 | 8,267 | 8,516 |
| Total component 1 expenses | 7,613 | 7,827 | 8,021 | 8,267 | 8,516 |
| *1.5.2 - Component 2 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 19,563 | 14,912 | 13,340 | 11,613 | 11,701 |
| Total component 2 expenses | 19,563 | 14,912 | 13,340 | 11,613 | 11,701 |
| **Total Program expenses** | **27,176** | **22,739** | **21,361** | **19,880** | **20,217** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.6: Income Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 - Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 46,443,591 | 48,292,439 | 50,179,196 | 52,250,610 | 54,818,918 |
| Total component 1 expenses | 46,443,591 | 48,292,439 | 50,179,196 | 52,250,610 | 54,818,918 |
| *1.6.2 - Component 2 (Widow B Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*(a) | 5,356 | 4,024 | – | – | – |
| Total component 2 expenses | 5,356 | 4,024 | – | – | – |
| *1.6.3 - Component 3 (Wife Pension (Age))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*(a) | 76,357 | 54,470 | – | – | – |
| Total component 3 expenses | 76,357 | 54,470 | – | – | – |
| **Total Program expenses** | **46,525,304** | **48,350,933** | **50,179,196** | **52,250,610** | **54,818,918** |

1. This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.

| **Program 1.7: Allowances and Concessions for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.7.1 - Component 1 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 92,664 | 89,228 | 83,999 | 79,075 | 74,438 |
| Total component 1 expenses | 92,664 | 89,228 | 83,999 | 79,075 | 74,438 |
| **Total Program expenses** | **92,664** | **89,228** | **83,999** | **79,075** | **74,438** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.8: Income Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.8.1 - Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 16,711,946 | 17,038,330 | 17,045,575 | 17,629,880 | 17,888,997 |
| Total component 1 expenses | 16,711,946 | 17,038,330 | 17,045,575 | 17,629,880 | 17,888,997 |
| *1.8.2 - Component 2 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 64,770 | 46,051 | 41,152 | 37,546 | 34,938 |
| Total component 2 expenses | 64,770 | 46,051 | 41,152 | 37,546 | 34,938 |
| **Total Program expenses** | **16,776,716** | **17,084,381** | **17,086,727** | **17,667,426** | **17,923,935** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.9: Income Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.9.1 - Component 1 (Ex-Gratia Payments to Unsuccessful Applicants of Carer Payment (Child))* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,540 | 2,800 | 2,800 | 2,800 | 2,800 |
| Total component 1 expenses | 1,540 | 2,800 | 2,800 | 2,800 | 2,800 |
| *1.9.2 - Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 1,674,476 | 1,722,647 | 1,756,638 | 1,815,568 | 1,892,899 |
| Total component 2 expenses | 1,674,476 | 1,722,647 | 1,756,638 | 1,815,568 | 1,892,899 |
| *1.9.3 - Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 627,316 | 646,181 | 671,147 | 706,806 | 745,475 |
| Total component 3 expenses | 627,316 | 646,181 | 671,147 | 706,806 | 745,475 |
| *1.9.4 - Component 4 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 5,590,585 | 5,900,092 | 6,136,143 | 6,456,202 | 6,823,729 |
| Total component 4 expenses | 5,590,585 | 5,900,092 | 6,136,143 | 6,456,202 | 6,823,729 |
| *1.9.5 - Component 5 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 584,939 | 599,604 | 607,858 | 617,250 | 630,837 |
| Total component 5 expenses | 584,939 | 599,604 | 607,858 | 617,250 | 630,837 |
| *1.9.6 - Component 6 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 185,874 | 187,664 | 190,665 | 196,141 | 201,847 |
| Total component 6 expenses | 185,874 | 187,664 | 190,665 | 196,141 | 201,847 |
| *1.9.7 - Component 7 (Wife Pension (Disability Support Pension))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* (a) | 68,547 | 45,925 | – | – | – |
| Total component 7 expenses | 68,547 | 45,925 | – | – | – |
| **Total Program expenses** | **8,733,277** | **9,104,913** | **9,365,251** | **9,794,767** | **10,297,587** |

1. This payment will cease on 20 March 2020. This change is a result of the 2017-18 Budget measure Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.10: Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.1 - Component 1 (Compensation and Debt Relief)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | – | 198 | 198 | 198 | 198 |
| Total component 1 expenses | – | 198 | 198 | 198 | 198 |
| *1.10.2 - Component 2 (Investment Approach to Welfare - Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 24,797 | 37,370 | 9,400 | 200 | 200 |
| Total component 2 expenses | 24,797 | 37,370 | 9,400 | 200 | 200 |
| *1.10.3 - Component 3 (Newstart Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*(a) | 9,684,894 | 7,073,679 | – | – | – |
| Total component 3 expenses | 9,684,894 | 7,073,679 | – | – | – |
| *1.10.4 - Component 4 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 806,003 | 729,456 | 685,855 | 706,025 | 745,994 |
| Total component 4 expenses | 806,003 | 729,456 | 685,855 | 706,025 | 745,994 |
| *1.10.5 - Component 5 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 4,305,239 | 4,185,304 | 4,267,728 | 4,365,267 | 4,517,131 |
| Total component 5 expenses | 4,305,239 | 4,185,304 | 4,267,728 | 4,365,267 | 4,517,131 |
| *1.10.6 - Component 6 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 36,340 | 36,755 | 19,350 | 20,046 | 19,678 |
| Total component 6 expenses | 36,340 | 36,755 | 19,350 | 20,046 | 19,678 |
| *1.10.7 - Component 7 (Sickness Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999*(b) | 84,623 | 56,221 | 41 | – | – |
| Total component 7 expenses | 84,623 | 56,221 | 41 | – | – |
| *1.10.8 - Component 8 (Widow Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 161,993 | 112,354 | 43,320 | 8,146 | – |
| Total component 8 expenses | 161,993 | 112,354 | 43,320 | 8,146 | – |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.10: Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.10.9 - Component 9 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 862,751 | 929,033 | 962,886 | 984,286 | 1,041,539 |
| Total component 9 expenses | 862,751 | 929,033 | 962,886 | 984,286 | 1,041,539 |
| *1.10.10 - Component 10 (Seasonal Work Incentives - Evaluation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 323 | – | – | – | – |
| Total component 10 expenses | 323 | – | – | – | – |
| *1.10.11 - Component 11 (Partner Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 18,811 | 10,577 | 3,937 | 198 | – |
| Total component 11 expenses | 18,811 | 10,577 | 3,937 | 198 | – |

| *1.10.12 - Component 12 (JobSeeker Payment)* | | | | | |
| --- | --- | --- | --- | --- | --- |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | – | 3,312,883 | 10,533,823 | 10,932,918 | 11,238,408 |
| Total component 12 expenses | – | 3,312,883 | 10,533,823 | 10,932,918 | 11,238,408 |
| *1.10.13 - Component 13 (Social Impact Investment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,983 | 7,105 | 5,974 | 5,858 | 5,600 |
| Total component 13 expenses | 1,983 | 7,105 | 5,974 | 5,858 | 5,600 |
| *1.10.14 - Component 14 (Drug Testing Trial - Treatment Fund)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | – | 4,489 | 1,122 | – | – |
| Total component 14 expenses | – | 4,489 | 1,122 | – | – |
| **Total Program expenses** | **15,987,757** | **16,495,424** | **16,533,634** | **17,023,142** | **17,568,748** |

1. Newstart Allowance will cease from 20 March 2020 when the new JobSeeker Payment is introduced. This change is as a result of the 2017-18 Budget measure: Working Age Payments Reforms.
2. Sickness Allowance will close to new entrants from 20 March 2020 when the new JobSeeker Payment is introduced, and then will cease on 20 September 2020. This change is as a result of the 2017‑18 Budget measure: Working Age Payments Reforms.

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.11: Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.11.1 - Component 1 (ABSTUDY - Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 154,370 | 149,973 | 155,860 | 159,943 | 168,412 |
| Total component 1 expenses | 154,370 | 149,973 | 155,860 | 159,943 | 168,412 |
| *1.11.2 - Component 2 (ABSTUDY - Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 110,504 | 108,224 | 109,526 | 112,799 | 118,407 |
| Total component 2 expenses | 110,504 | 108,224 | 109,526 | 112,799 | 118,407 |
| *1.11.3 - Component 3 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 442,466 | 419,121 | 426,240 | 435,102 | 454,128 |
| Total component 3 expenses | 442,466 | 419,121 | 426,240 | 435,102 | 454,128 |
| *1.11.4 - Component 4 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 1,652,383 | 1,563,104 | 1,588,895 | 1,626,450 | 1,706,126 |
| Total component 4 expenses | 1,652,383 | 1,563,104 | 1,588,895 | 1,626,450 | 1,706,126 |
| *1.11.5 - Component 5 (Student Start-up Loan - ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | – | 3,243 | 3,499 | 3,735 | 3,983 |
| Total component 5 expenses | – | 3,243 | 3,499 | 3,735 | 3,983 |
| *1.11.6 - Component 6 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | 1,958 | 145,550 | 155,552 | 166,143 | 177,594 |
| Total component 6 expenses | 1,958 | 145,550 | 155,552 | 166,143 | 177,594 |
| **Total Program expenses** | **2,361,681** | **2,389,215** | **2,439,572** | **2,504,172** | **2,628,650** |

Table 2.1.2: Program components of Outcome 1 (continued)

| **Program 1.12: Program Support for Outcome 1** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.12.1 - Component 1 (Departmental DSS - Outcome 1)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 103,567 | 100,510 | 93,447 | 92,384 | 92,396 |
| s74 External Revenue(a) | 1,696 | 1,518 | 887 | 854 | 854 |
| Expenses not requiring appropriation in the budget year(b) | 21,099 | 9,686 | 7,410 | 5,751 | 4,367 |
| Total component 1 expenses | 126,362 | 111,714 | 101,744 | 98,989 | 97,617 |
| **Total Program expenses** | **126,362** | **111,714** | **101,744** | **98,989** | **97,617** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.1.3: Performance Criteria for Outcome 1

Table 2.1.3 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| **Outcome 1 –** Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance. | | |
| --- | --- | --- |
| **Program 1.1 –** **Family Tax Benefit** – To make payments to assist low and medium income families with the direct and indirect costs of raising dependent children. | | |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of the family assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that the delivery of the payments/programs below are made in accordance with relevant legislation, policy and guidelines:   * Family Tax Benefit Part A * Family Tax Benefit Part B * Child Support Scheme | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of eligible children * Administered outlays * Payment accuracy (Family Tax Benefit) |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.1: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.2 –** **Child Payments** – To make payments to families in certain circumstances to assist with the costs of children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Single Income Family Supplement is paid through Services Australia to eligible families under the provisions of the family assistance law  Stillborn Baby Payment is made through Services Australia to eligible claimants under the provisions of the family assistance law  Double Orphan Pension is paid through Services Australia to eligible claimants under the provisions of social security law  Assistance for Isolated Children is paid through the Services Australia to eligible families. The appropriation for payments is in the *Student Assistance Act 1973* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Single Income Family Supplement * Stillborn Baby Payment * Double Orphan Pension * Assistance for Isolated Children | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Number of children (Double Orphan Pension) * Administered outlays |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.2: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.3 – Income Support for Vulnerable People** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australiato provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Special Benefit | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.3: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.4 –** **Income Support for People in Special Circumstances** – To make payments to financially assist eligible people in severe financial hardship who do not have any other means of support. To make payments to Australians in circumstances beyond their control to support them in overcoming those circumstances and maintaining their financial wellbeing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments under Special Circumstances are made to eligible claimants under the provisions of social security law and the PGPA Act  Bereavement Allowance payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Payments under Special Circumstances * Bereavement Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.4: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.5 –** **Supplementary Payments and Support for Income Support Recipients** – To make payments and subsidise services to certain income support recipients and low income households to assist them financially and to help them continue to participate economically and socially. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Essential Medical Equipment Payment and Utilities Allowance are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australiato provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Essential Medical Equipment Payment * Utilities Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients (Utilities Allowance) * Number of payments (Essential Medical Equipment Payment) * Administered outlays |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.5: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.6 –** **Income Support for Seniors** – To make payments to senior Australians to assist them financially in a manner that encourages them to productively manage resources and life transitions. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Age Pension * Widow B Pension * Wife Pension (Age) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Age Pension) |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.6: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.7 –** **Allowances and Concessions for Seniors** – To make payments and provide services to senior Australians to assist with household expenses, enabling them to maintain their standard of living. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Allowances and Concessions for Seniors | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.7: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.8** **– Income Support for People with Disability** – To make payments to eligible people with disability who are unable to support themselves to achieve financial independence. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Disability Support Pension * Mobility Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Disability Support Pension) |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.8: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.9** **–** **Income Support for Carers** – To make payments and allowances to financially assist eligible carers of people with disability or a severe medical condition. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law  Ex-gratia payments to unsuccessful applicants of Carer Payment (Child) (Carer Adjustment Payment) are paid under the provisions of the PGPA Act | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Carer Allowance (Adult) and (Child) * Carer Payment * Carer Supplement * Child Disability Assistance Payment * Wife Pension (Disability Support Pension) | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (Carer Allowance (Adult) and (Child) and Carer Payment) |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.9: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.10 –** **Working Age Payments** – To assist people who are temporarily unable to support themselves through work or have a limited capacity to work due to disability or caring responsibilities for young children. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments are made through Services Australia to eligible claimants under the provisions of social security law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Newstart Allowance * Parenting Payment * Sickness Allowance * Widow Allowance * Youth Allowance (Other) * Partner Allowance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.10: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.11 – Student Payments** – To achieve growth in skills, qualifications and productivity through providing income support and other financial assistance to students to assist them to undertake further education and training. To increase access and participation by Indigenous Australian students in school education, vocational education and training and higher education and accelerate their educational outcomes. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Payments and other financial assistance are made through Services Australia to eligible claimants under the provisions of social security and student assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments and other financial assistance below are made in accordance with relevant legislation, policy and guidelines:   * ABSTUDY * Austudy * Youth Allowance (student) * Student Start­up Loans | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays * Payment accuracy (ABSTUDY, Austudy, Youth Allowance (student)) |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.11: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Program 1.12** **– Program Support for Outcome 1** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Total departmental funding for Outcome 1 | Funding is expended on activities that contribute to agency outcomes |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance | |
| **Material changes to Program 1.12: Nil** | | |

Table 2.1.3: Performance Criteria for Outcome 1 (continued)

| **Cross-Program – Rent Assistance** – To make payments to low and moderate income Australians receiving income support or family payments to assist with the costs of renting private and community housing. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Rent Assistance payments are made through Services Australia to eligible claimants under the provisions of the social security law and family assistance law | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Rent Assistance | Agreement is in place  Due to the nature of this program, where assistance is provided to all those that are eligible, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Output:   * Number of income units |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purposes** | Encourage self-reliance and support people who cannot fully support themselves by providing sustainable social security payments and assistance  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Cross-Program: Rent Assistance: Nil** | | |

### 2.2 Budgeted expenses and performance for Outcome 2

| Outcome 2: Families and Communities  Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. |
| --- |

Linked programs

| **Attorney-General’s Department** |
| --- |
| **Programs**   * Program 1.1 – Attorney-General’s Department operating expenses – Civil justice and legal services * Program 1.4 – Justice Services * Program 1.5 – Family Relationships * Program 1.6 – Indigenous Legal and Native Title Assistance |
| **Contribution to Outcome 2 made by linked programs**  The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 2 made by linked program**  The administrative aspects of Income Management, payments under Paid Parental Leave Scheme and the Transition to Independent Living Allowance that fall under this Outcome are delivered by Services Australia through the above linked program. |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.2 – Indigenous Advancement – Children and Schooling * Program 1.3 – Indigenous Advancement – Safety and Wellbeing * Program 1.5 – Indigenous Advancement – Remote Australia Strategies |
| **Contribution to Outcome 2 made by linked programs**  These linked programs support Government efforts to ensure: Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments. |

Linked programs (continued)

|  |
| --- |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 2 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for the Social and Community Sector and other agreements. |

Table 2.2.1: Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

| **Outcome 2: Families and Communities** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1: Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 737,768 | 680,226 | 621,557 | 488,425 | 450,020 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | (15) | 8 | 8 | 8 | – |
| *National Redress Scheme for Institutional Child Sexual Abuse Act 2018*(a) | 19,713 | nfp | nfp | nfp | nfp |
| Special Accounts |  |  |  |  |  |
| Other Services - Services for Other Entities and Trust Moneys | 13,578 | 3,400 | 3,400 | 3,400 | – |
| **Administered total** | 771,044 | 683,634 | 624,965 | 491,833 | 450,020 |
| **Total expenses for Program 2.1** | **771,044** | **683,634** | **624,965** | **491,833** | **450,020** |
| **Program 2.2: Paid Parental Leave** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,314,725 | 2,321,145 | 2,380,355 | 2,465,722 | 2,544,825 |
| **Administered total** | 2,314,725 | 2,321,145 | 2,380,355 | 2,465,722 | 2,544,825 |
| **Total expenses for Program 2.2** | **2,314,725** | **2,321,145** | **2,380,355** | **2,465,722** | **2,544,825** |
| **Program 2.3: Social and Community Services** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special Accounts |  |  |  |  |  |
| Social and Community Services Pay Equity Special Account | 377,095 | 437,566 | 513,797 | – | – |
| **Administered total** | 377,095 | 437,566 | 513,797 | – | – |
| **Total expenses for Program 2.3** | **377,095** | **437,566** | **513,797** | **–** | **–** |

Table 2.2.1: Budgeted expenses for Outcome 2 (continued)

| **Outcome 2: Families and Communities** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.4: Program Support for Outcome 2** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 192,538 | 207,022 | 177,795 | 165,774 | 163,073 |
| s74 External Revenue(b) | 51,479 | 49,800 | 29,322 | 28,267 | 28,267 |
| Expenses not requiring appropriation in the budget year (c) | 48,913 | 18,067 | 13,798 | 10,686 | 8,092 |
| **Departmental total** | 292,930 | 274,889 | 220,915 | 204,727 | 199,432 |
| **Total expenses for Program 2.4** | **292,930** | **274,889** | **220,915** | **204,727** | **199,432** |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 737,768 | 680,226 | 621,557 | 488,425 | 450,020 |
| Special appropriations | 2,334,423 | 2,321,153 | 2,380,363 | 2,465,730 | 2,544,825 |
| Special Accounts | 390,673 | 440,966 | 517,197 | 3,400 | – |
| **Administered total** | 3,462,864 | 3,442,345 | 3,519,117 | 2,957,555 | 2,994,845 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 192,538 | 207,022 | 177,795 | 165,774 | 163,073 |
| s74 External Revenue(b) | 51,479 | 49,800 | 29,322 | 28,267 | 28,267 |
| Expenses not requiring appropriation in the budget year(c) | 48,913 | 18,067 | 13,798 | 10,686 | 8,092 |
| **Departmental total** | 292,930 | 274,889 | 220,915 | 204,727 | 199,432 |
| **Total expenses for Outcome 2** | **3,755,794** | **3,717,234** | **3,740,032** | **3,162,282** | **3,194,277** |
|  |  |  |  |  |  |
| **Movement of administered funds between years****(d)** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| Outcome 2 |  |  |  |  |  |
| Program 2.1: Families and Communities | (5,029) | 5,029 | - | - | - |
| **Total movement of administered funds** | **(5,029)** | **5,029** | **-** | **-** | **-** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. The payments relating to National Redress Scheme for Survivors of Institutional Child Sexual Abuse are not for publication due to ongoing negotiations with other organisations. 2018-19 actual expenses exclude recoveries from participating jurisdictions and institutions.
2. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
3. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.
4. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.2.2: Program components of Outcome 2

| **Program 2.1: Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 - Component 1 (Civil Society)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 430 | 1,098 | 1,126 | 1,604 | 1,633 |
| Total component 1 expenses | 430 | 1,098 | 1,126 | 1,604 | 1,633 |
| *2.1.2 - Component 2 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 271,739 | 296,976 | 274,787 | 259,196 | 258,848 |
| Total component 2 expenses | 271,739 | 296,976 | 274,787 | 259,196 | 258,848 |
| *2.1.3 - Component 3 (Families and Communities Services Improvement)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 2,605 | 2,725 | 2,667 | 2,686 | 2,704 |
| Total component 3 expenses | 2,605 | 2,725 | 2,667 | 2,686 | 2,704 |
| *2.1.4 - Component 4 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 111,070 | 198,577 | 147,936 | 96,495 | 96,120 |
| Total component 4 expenses | 111,070 | 198,577 | 147,936 | 96,495 | 96,120 |
| *2.1.5 - Component 5 (National Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 75,158 | 95,667 | 113,438 | 69,581 | 31,111 |
| Total component 5 expenses | 75,158 | 95,667 | 113,438 | 69,581 | 31,111 |

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.1: Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.6 - Component 6 (Settlement Services)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) (a) | 196,245 | – | – | – | – |
| Total component 6 expenses | 196,245 | – | – | – | – |
| *2.1.7 - Component 7 (Strong and Resilient Communities)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 53,838 | 65,859 | 62,016 | 38,968 | 39,595 |
| Total component 7 expenses | 53,838 | 65,859 | 62,016 | 38,968 | 39,595 |
| *2.1.8 - Component 8 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,948 | 3,512 | 3,512 | 3,512 | 3,512 |
| Total component 8 expenses | 1,948 | 3,512 | 3,512 | 3,512 | 3,512 |
| *2.1.9 - Component 9 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration) Act 1999* | (15) | 8 | 8 | 8 | – |
| Total component 9 expenses | (15) | 8 | 8 | 8 | – |
| *2.1.10 - Component 10 (Other Services - Services for Other Entities and Trust Moneys)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Other Services - Services for Other Entities and Trust Moneys | 13,578 | 3,400 | 3,400 | 3,400 | – |
| Total component 10 expenses | 13,578 | 3,400 | 3,400 | 3,400 | – |

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.1: Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.11 - Component 11 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse - Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| National Redress Scheme for Institutional Child Sexual Abuse Act 2018(b) | 19,609 | nfp | nfp | nfp | nfp |
| Total component 11 expenses | 19,609 | nfp | nfp | nfp | nfp |
| *2.1.12 - Component 12 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse - Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| National Redress Scheme for Institutional Child Sexual Abuse Act 2018(b) | 104 | nfp | nfp | nfp | nfp |
| Total component 12 expenses | 104 | nfp | nfp | nfp | nfp |
| *2.1.13 - Component 13 (Volunteer Management)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 5,730 | 5,812 | 6,075 | 6,383 | 6,497 |
| Total component 13 expenses | 5,730 | 5,812 | 6,075 | 6,383 | 6,497 |
| *2.1.14 - Component 14 (Volunteer Grants)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 19,005 | 10,000 | 10,000 | 10,000 | 10,000 |
| Total component 14 expenses | 19,005 | 10,000 | 10,000 | 10,000 | 10,000 |
| **Total Program expenses** | **771,044** | **683,634** | **624,965** | **491,833** | **450,020** |

1. The Settlement Services function was transferred from the Department of Social Services to the Department of Home Affairs on 1 July 2019.
2. The payments relating to National Redress Scheme for Institutional Child Sexual Abuse are not for publication (nfp) due to ongoing negotiations with other organisations. 2018-19 actual expenses exclude recoveries from participating jurisdictions and institutions.

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.2: Paid Parental Leave** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.2.1 - Component 1 (Dad and Partner Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 136,952 | 114,255 | 121,374 | 127,166 | 130,502 |
| Total component 1 expenses | 136,952 | 114,255 | 121,374 | 127,166 | 130,502 |
| *2.2.2 - Component 2 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,177,773 | 2,206,890 | 2,258,981 | 2,338,556 | 2,414,323 |
| Total component 2 expenses | 2,177,773 | 2,206,890 | 2,258,981 | 2,338,556 | 2,414,323 |
| **Total Program expenses** | **2,314,725** | **2,321,145** | **2,380,355** | **2,465,722** | **2,544,825** |

| **Program 2.3: Social and Community Services** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.3.1 - Component 1 (Social and Community Services Pay Equity Special Account)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Social and Community Services Pay Equity Special Account(a) | 377,095 | 437,566 | 513,797 | – | – |
| Total component 1 expenses | 377,095 | 437,566 | 513,797 | – | – |
| **Total Program expenses** | **377,095** | **437,566** | **513,797** | **–** | **–** |

1. The funding for the Social and Community Services Pay Equity Special Account is directly appropriated through the *Social and Community Services Pay Equity Special Account 2012*. This Act ceases to have effect on 30 June 2021.

Table 2.2.2: Program components of Outcome 2 (continued)

| **Program 2.4: Program Support for Outcome 2** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.4.1 - Component 1 (Departmental DSS - Outcome 2)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 192,538 | 207,022 | 177,795 | 165,774 | 163,073 |
| s74 External Revenue(a) | 51,479 | 49,800 | 29,322 | 28,267 | 28,267 |
| Expenses not requiring  appropriation in the budget year(b) | 48,913 | 18,067 | 13,798 | 10,686 | 8,092 |
| Total component 1 expenses | 292,930 | 274,889 | 220,915 | 204,727 | 199,432 |
| **Total Program expenses** | **292,930** | **274,889** | **220,915** | **204,727** | **199,432** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.3: Performance Criteria for Outcome 2

Table 2.2.3 below details the performance criteria for each program associated with Outcome 2. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| Outcome 2 – Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives. | | |
| --- | --- | --- |
| **Program 2.1 –** **Families and Communities**  – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning and facilitate the settlement of migrants and humanitarian entrants into the community. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting families, children, young people, volunteers, humanitarian entrants, migrants and other individuals with special circumstances | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS. Agreements and contracts require:   * support and capacity building that contribute to strengthening individual and family functioning and communities; or * national leadership and representation for services to build capacity within the families and community sector that works to strengthen family and community functioning | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |
| 20­20-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.1: Nil** | | |

Table 2.2.3: Performance Criteria for Outcome 2 (continued)

| **Program 2.2 –** **Paid Parental Leave** – To provide financial support to parents to help them take time off work following the birth or adoption of a child. | | |
| --- | --- | --- |
| **Delivery** | DSS administers the program as part of the social security system  Dad and Partner Pay is paid by Services Australia directly to eligible fathers or partners in accordance with the *Paid Parental Leave Act 2010*  Services Australia either funds employers to provide Parental Leave Pay to eligible employees, or provides Parental Leave Pay directly to eligible parents and other persons, according to the provisions of the *Paid Parental Leave Act 2010* | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Agreement is in place with Services Australia to provide assurance that payments below are made in accordance with relevant legislation, policy and guidelines:   * Dad and Partner Pay * Parental Leave Pay | Agreement is in place  Due to the nature of this payment, where assistance is provided to all those who are eligible and apply, targets are not reported. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of recipients * Administered outlays |
| 20­20-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.2: Nil** | | |

Table 2.2.3: Performance Criteria for Outcome 2 (continued)

| **Program 2.3 –** **Social and Community Services** – To set aside funding for the implementation period of Fair Work Australia’s Social, Community and Disability Services Industry Equal Remuneration Order. | | |
| --- | --- | --- |
| **Delivery** | Funds are issued to eligible service providers to meet the Australian Government’s share of the pay increases  Funds are issued to other government agencies to meet the Australian Government’s share of the pay increases for their eligible service providers | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Delivery complies with relevant legislation  The funds appropriated to the Department are issued to meet the Australian Government’s share of the pay increases | Payments made as described |
| 20­20-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.3: Nil** | | |

| **Program 2.4 –** **Program Support for Outcome 2** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Total departmental funding for Outcome 2 | Funding is expended on activities that contribute to agency outcomes |
| 20­20-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Contribute to stronger and more resilient individuals, families and communities by providing targeted services and initiatives | |
| **Material changes to Program 2.4: Nil** | | |

### 2.3 Budgeted expenses and performance for Outcome 3

| Outcome 3: Disability and Carers  Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Program**   * Program 4.1 – Employment Services |
| **Contribution to Outcome 3 made by linked program**  The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks. |
| **Department of Health** |
| **Programs**   * Program 2.1 – Mental Health * Program 6.1 – Access and Information * Program 6.2 – Aged Care Services * Program 6.3 – Aged Care Quality |
| **Contribution to Outcome 3 made by linked programs**  This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. In particular, the Department of Health manages programs that will have partial or full funding transition to the National Disability Insurance Scheme (NDIS) and a continuity of support program for people aged 65 and over currently in state specialist disability services who are not eligible for the NDIS. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability and mental health. |
| **Services Australia** |
| **Program**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 3 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by Services Australia. |

Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary care and support participants * Program 1.2 – Community inclusion and capacity development grants |
| Contribution to Outcome 3 made by linked programs  These linked programs provide for the delivery of the NDIS. |
| NDIS Quality and Safeguards Commission |
| Program   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| Contribution to Outcome 3 made by linked program  The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support. |
| **The Treasury** |
| **Programs**   * Program 1.7 – Assistance to the State for Disability Services * Program 1.9 – National Partnership Payments to the States |
| Contribution to Outcome 3 made by linked programs  The Treasury makes National Specific Purpose Payments to the states for disability services. It also makes National Partnership payments on behalf of DSS to the states for the NDIS and related agreements, as well as other agreements. |

Table 2.3.1: Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

| **Outcome 3: Disability and Carers** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1: Disability Mental Health and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,088,171 | 1,631,511 | 1,139,145 | 1,147,714 | 1,166,983 |
| Special Accounts |  |  |  |  |  |
| National Disability Special Account | 1,002 | 1,559 | – | – | – |
| **Administered total** | 1,089,173 | 1,633,070 | 1,139,145 | 1,147,714 | 1,166,983 |
| **Total expenses for Program 3.1** | **1,089,173** | **1,633,070** | **1,139,145** | **1,147,714** | **1,166,983** |
| **Program 3.2: National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 4,250,366 | 7,070,789 | 10,143,059 | 11,090,602 | 11,820,909 |
| Payments to corporate entities | 1,477,674 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| **Administered total** | 5,728,040 | 8,484,046 | 11,356,887 | 12,342,144 | 13,109,393 |
| **Total expenses for Program 3.2** | **5,728,040** | **8,484,046** | **11,356,887** | **12,342,144** | **13,109,393** |
| **Program 3.3: Program Support for Outcome 3** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 107,217 | 116,225 | 109,413 | 107,132 | 101,518 |
| s74 External Revenue(a) | 2,830 | 3,715 | 2,174 | 2,095 | 2,095 |
| Expenses not requiring appropriation in the budget year(b) | 22,058 | 10,467 | 8,001 | 6,204 | 4,704 |
| **Departmental total** | 132,105 | 130,407 | 119,588 | 115,431 | 108,317 |
| **Total expenses for Program 3.3** | **132,105** | **130,407** | **119,588** | **115,431** | **108,317** |

Table 2.3.1: Budgeted expenses for Outcome 3 (continued)

| **Outcome 3: Disability and Carers** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 5,338,537 | 8,702,300 | 11,282,204 | 12,238,316 | 12,987,892 |
| Payments to corporate entities | 1,477,674 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| Special Accounts | 1,002 | 1,559 | – | – | – |
| **Administered total** | 6,817,213 | 10,117,116 | 12,496,032 | 13,489,858 | 14,276,376 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 107,217 | 116,225 | 109,413 | 107,132 | 101,518 |
| s74 External Revenue(a) | 2,830 | 3,715 | 2,174 | 2,095 | 2,095 |
| Expenses not requiring appropriation in the budget year(b) | 22,058 | 10,467 | 8,001 | 6,204 | 4,704 |
| **Departmental total** | 132,105 | 130,407 | 119,588 | 115,431 | 108,317 |
| **Total expenses for Outcome 3** | **6,949,318** | **10,247,523** | **12,615,620** | **13,605,289** | **14,384,693** |
|  |  |  |  |  |  |
| **Movement of administered funds between years (c)** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | '$'000 |
| Outcome 3: |  |  |  |  |  |
| Program 3.1: Disability Mental Health and Carers | (2,000) | 2,000 | – | – | – |
| Program 3.2 : National Disability Insurance Scheme | (17,324) | 15,064 | 2,260 | – | – |
| **Total movement of administered funds** | **(19,324)** | **17,064** | **2,260** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*
2. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.3.2: Program components of Outcome 3

| **Program 3.1: Disability Mental Health and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 - Component 1 (Community Mental Health)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 49,634 | 54,075 | 54,103 | 54,860 | 55,792 |
| Total component 1 expenses | 49,634 | 54,075 | 54,103 | 54,860 | 55,792 |
| *3.1.2 - Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 139,852 | 240,534 | 226,153 | 235,256 | 207,287 |
| Total component 2 expenses | 139,852 | 240,534 | 226,153 | 235,256 | 207,287 |
| *3.1.3 - Component 3 (Disability Employment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 891,280 | 1,268,879 | 782,580 | 798,426 | 846,652 |
| Total component 3 expenses | 891,280 | 1,268,879 | 782,580 | 798,426 | 846,652 |
| *3.1.4 - Component 4 (Disability and Carer Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 7,405 | 68,023 | 76,309 | 59,172 | 57,252 |
| Total component 4 expenses | 7,405 | 68,023 | 76,309 | 59,172 | 57,252 |
| *3.1.5 - Component 5 (Business Services Wage Assessment Tool Payment Scheme)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Business Services Wage Assessment Tool Payment Scheme Act 2015* | – | – | – | – | – |
| Total component 5 expenses | – | – | – | – | – |
| *3.1.6 - Component 6 (National Disability Research Special Account 2016)* | | | | | |
| Special Account Expenses: |  |  |  |  |  |
| National Disability Special Account 2016 | 1,002 | 1,559 | – | – | – |
| Total component 6 expenses | 1,002 | 1,559 | – | – | – |
| **Total Program expenses** | **1,089,173** | **1,633,070** | **1,139,145** | **1,147,714** | **1,166,983** |

Table 2.3.2: Program components of Outcome 3 (continued)

| **Program 3.2: National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 - Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 402,057 | 218,589 | 38,268 | 31,794 | 37,303 |
| Total component 1 expenses | 402,057 | 218,589 | 38,268 | 31,794 | 37,303 |
| *3.2.2 - Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 21,043 | 49,050 | 32,054 | 12,000 | – |
| Total component 2 expenses | 21,043 | 49,050 | 32,054 | 12,000 | – |
| *3.2.3 - Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 3,715,706 | 6,665,892 | 9,939,902 | 10,912,114 | 11,646,892 |
| Total component 3 expenses | 3,715,706 | 6,665,892 | 9,939,902 | 10,912,114 | 11,646,892 |

| *3.2.4 - Component 4 (National Disability Insurance Scheme Information Linkages and Capacity Building)* | | | | | |
| --- | --- | --- | --- | --- | --- |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 111,379 | 134,513 | 132,835 | 134,694 | 136,714 |
| Total component 4 expenses | 111,379 | 134,513 | 132,835 | 134,694 | 136,714 |
| *3.2.5 - Component 5 (Establishment of the NDIS Quality and Safeguards Commission)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 181 | 2,745 | – | – | – |
| Total component 5 expenses | 181 | 2,745 | – | – | – |
| *3.2.6 - Component 6 (Payments to Corporate Entity - NDIA agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to Corporate Entities | 1,477,674 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| Total component 6 expenses | 1,477,674 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| **Total Program expenses** | **5,728,040** | **8,484,046** | **11,356,887** | **12,342,144** | **13,109,393** |

Table 2.3.2: Program components of Outcome 3 (continued)

| **Program 3.3: Program Support for Outcome 3** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.3.1 - Component 1 (Departmental DSS - Outcome 3)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 107,217 | 116,225 | 109,413 | 107,132 | 101,518 |
| s74 External Revenue(a) | 2,830 | 3,715 | 2,174 | 2,095 | 2,095 |
| Expenses not requiring  appropriation in the budget  year(b) | 22,058 | 10,467 | 8,001 | 6,204 | 4,704 |
| Total component 1 expenses | 132,105 | 130,407 | 119,588 | 115,431 | 108,317 |
| **Total Program expenses** | **132,105** | **130,407** | **119,588** | **115,431** | **108,317** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.3.3: Performance Criteria for Outcome 3

Table 2.3.3 below details the performance criteria for each program associated with Outcome 3. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| Outcome 3 – Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services. | | |
| --- | --- | --- |
| **Program 3.1** – **Disability Mental Health and Carers** – To provide support and community-based initiatives for people with disability, mental illness and carers, so they can develop their capabilities and actively participate in community and economic life. | | |
| **Delivery** | Assist organisations through a program of grants, procurements and subsidies targeting support to people with disability, carers and people with, or at risk of, mental illness | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Delivery by organisations is in accordance with specified requirements which may include service level standards of the contracts and agreements between organisations and DSS. Agreements and contracts require services that contribute to developing capabilities and active participation:   * employment assistance and other services to people with disability * direct advocacy support to people with disability * support to carers * support through community based initiatives to assist people with, or at risk of, mental illness * national leadership and representation for services to build capacity within the disability, carers or community mental health sectors | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS. No quantifiable targets as programs are demand driven. Actual performance will be reported in the DSS Annual Report.  Outputs:   * Number of organisations contracted or receiving grant funding to deliver services * Number of individuals assisted * Administered outlays |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.1: Nil** | | |

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

| **Program 3.2** – **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a National Disability Insurance Scheme (NDIS) that delivers individualised support through an insurance approach. This program also includes funding from existing Commonwealth programs that are transitioning into the Scheme in a phased approach and the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Delivery** | Negotiate NDIS agreements, policy settings and financial arrangements with states and territories for the transition to full scheme  Through a program of grants for disability sector improvement, assist people with disability, people with severe mental illness, carers and service providers, to transition to the NDIS | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Policy, financial and partnership arrangements are in place to create an effective and sustainable NDIS including:   * developing and implementing policy settings for full scheme * implementing funding mechanisms for NDIS transitions * negotiating and implementing agreements with states and territories for full scheme | Timely and effective policy advice (including Quality and Safeguards) is provided for full scheme  Appropriate management of the NDIS cash flow  Strategic implementation issues are identified and resolved  Outputs:   * Value of Commonwealth program funding transitioned to the NDIS * Value and Jobs and Market Fund projects supporting the growth of the NDIS market and workforce |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.2:** **Nil** | | |

Table 2.3.3: Performance Criteria for Outcome 3 (continued)

| **Program 3.3** – **Program Support for Outcome 3** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Total departmental funding for Outcome 3 | Funding is expended on activities that contribute to agency outcomes |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Improved independence of, and participation by, people with disability, including improved support for carers, by providing targeted support and services | |
| **Material changes to Program 3.3: Nil** | | |

### 2.4 Budgeted expenses and performance for Outcome 4

| Outcome 4: Housing  Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. |
| --- |

Linked programs

|  |
| --- |
| **The Treasury** |
| **Programs**   * Program 1.8 – Assistance to the States for Affordable Housing * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 4 made by linked programs**  On behalf of DSS, the Treasury makes payments to the states for a number of agreements, including the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office. |

Table 2.4.1: Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

| **Outcome 4: Housing** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| Expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 4.1: Housing and Homelessness** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,500 | 13,786 | 49,283 | 30,347 | 15 |
| **Administered total** | 1,500 | 13,786 | 49,283 | 30,347 | 15 |
| **Total expenses for Program 4.1** | **1,500** | **13,786** | **49,283** | **30,347** | **15** |
| **Program 4.2: Affordable Housing** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 122,204 | 119,315 | 114,706 | 105,358 | 86,835 |
| **Administered total** | 122,204 | 119,315 | 114,706 | 105,358 | 86,835 |
| **Total expenses for Program 4.2** | **122,204** | **119,315** | **114,706** | **105,358** | **86,835** |
| **Program 4.3: Program Support for Outcome 4** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 18,574 | 16,817 | 15,965 | 15,742 | 15,710 |
| s74 External Revenue(a) | 565 | 695 | 407 | 392 | 392 |
| Expenses not requiring appropriation in the budget year(b) | 3,836 | 2,013 | 1,539 | 1,193 | 905 |
| **Departmental total** | 22,975 | 19,525 | 17,911 | 17,327 | 17,007 |
| **Total expenses for Program 4.3** | **22,975** | **19,525** | **17,911** | **17,327** | **17,007** |

Table 2.4.1: Budgeted expenses for Outcome 4 (continued)

| **Outcome 4: Housing** | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
| Expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Outcome 4 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 123,704 | 133,101 | 163,989 | 135,705 | 86,850 |
| **Administered total** | 123,704 | 133,101 | 163,989 | 135,705 | 86,850 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 18,574 | 16,817 | 15,965 | 15,742 | 15,710 |
| s74 External Revenue(a) | 565 | 695 | 407 | 392 | 392 |
| Expenses not requiring appropriation in the budget year(b) | 3,836 | 2,013 | 1,539 | 1,193 | 905 |
| **Departmental total** | 22,975 | 19,525 | 17,911 | 17,327 | 17,007 |
| **Total expenses for Outcome 4** | **146,679** | **152,626** | **181,900** | **153,032** | **103,857** |

| **Movement of administered funds between years (c)** | Actual | Revised | Forward | Forward | Forward |
| --- | --- | --- | --- | --- | --- |
| expenses | estimated | estimate | estimate | estimate |
|  | expenses |  |  |  |
| $'000 | $'000 | $'000 | $'000 | '$'000 |
| Outcome 4: |  |  |  |  |  |
| Program 4.1: Housing and Homelessness | (3,000) | (14,800) | 17,800 | – | – |
| **Total movement of administered funds** | **(3,000)** | **(14,800)** | **17,800** | **–** | **–** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*
2. ‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.
3. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.4.2: Program components of Outcome 4

| **Program 4.1: Housing and Homelessness** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.1.1 - Component 1 (Housing and Homelessness Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 1,500 | 13,786 | 49,283 | 30,347 | 15 |
| Total component 1 expenses | 1,500 | 13,786 | 49,283 | 30,347 | 15 |
| **Total Program expenses** | **1,500** | **13,786** | **49,283** | **30,347** | **15** |

| **Program 4.2: Affordable Housing** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.2.1 - Component 1 (National Rental Affordability Scheme)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 122,204 | 119,315 | 114,706 | 105,358 | 86,835 |
| Total component 1 expenses | 122,204 | 119,315 | 114,706 | 105,358 | 86,835 |
| **Total Program expenses** | **122,204** | **119,315** | **114,706** | **105,358** | **86,835** |

| **Program 4.3: Program Support for Outcome 4** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.3.1 - Component 1 (Departmental DSS - Outcome 4)* | | | | | |
| Annual departmental expenses |  |  |  |  |  |
| Departmental appropriation | 18,574 | 16,817 | 15,965 | 15,742 | 15,710 |
| s74 Retained revenue receipts(a) | 565 | 695 | 407 | 392 | 392 |
| Expenses not requiring appropriation in the budget year(b) | 3,836 | 2,013 | 1,539 | 1,193 | 905 |
| Total component 1 expenses | 22,975 | 19,525 | 17,911 | 17,327 | 17,007 |
| **Total Program expenses** | **22,975** | **19,525** | **17,911** | **17,327** | **17,007** |

Note: Departmental appropriation items and totals by Outcome are indicative estimates and may change in the course of the budget year as Government priorities change.

Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

‘Expenses not requiring appropriation in the budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.4.3: Performance Criteria for Outcome 4

Table 2.4.3 below details the performance criteria for each program associated with Outcome 4. It is to be used be entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| Outcome 4 – Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services. | | |
| --- | --- | --- |
| **Program 4.1 – Housing and Homelessness** – To provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| **Delivery** | Fund organisations to design and implement initiatives that improve the availability of affordable housing and prevent homelessness. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * Delivery by organisations is in accordance with specified requirements, which may include service level standards, of the contracts and agreements between organisations and DSS | Standard of delivery is performed in accordance with the terms and conditions of organisations’ contracts and agreements with DSS |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.1: Nil** | | |

Table 2.4.3: Performance Criteria for Outcome 4 (continued)

| **Program 4.2 – Affordable Housing** – To improve the supply of affordable rental housing to low and moderate income households. | | |
| --- | --- | --- |
| **Delivery** | Provide National Rental Affordability Scheme incentives in accordance with statutory criteria to approved participants | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants who comply with the regulations, so National Rental Affordability Scheme dwellings are made available at reduced rents for eligible low and moderate income households | National Rental Affordability Scheme incentives are issued only after approved participants lodge Statements of Compliance for dwellings and DSS assesses whether the conditions of allocation have been satisfied. Actual performance will be reported in the DSS Annual Report.   * Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets) * Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.2: Nil** | | |

| **Program 4.3 – Program Support for Outcome 4** – To provide departmental funding for the annual operating costs of DSS to achieve agency objectives. | | |
| --- | --- | --- |
| **Delivery** | Departmental funding | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | Total departmental funding for Outcome 4 | Funding is expended on activities that contribute to agency outcomes |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | Increased housing supply, improved community housing and assisting individuals experiencing homelessness through targeted support and services | |
| **Material changes to Program 4.3: Nil** | | |

## Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

#### Estimates of Special Account flows

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by the Department of Social Services.

Table 3.1: Estimates of special account flows and balances

|  | Outcome | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Other Services - Services for Other Entities and Trust Moneys (A) 2019-20 | 2.1 | 397 | 3,400 | (3,400) | – | 397 |
| *Other Services - Services for Other Entities and Trust Moneys (A) 2018-19* |  | *7,265* | *6,711* | *(13,579)* | *–* | *397* |
| Social and Community Services Pay Equity Special Account (A) 2019-20 | 2.3 | 400,407 | 509,921 | (437,566) | – | 472,762 |
| *Social and Community Services Pay Equity Special Account (A) 2018-19* |  | *329,095* | *447,995* | *(376,683)* | *–* | *400,407* |
| National Disability Research Special Account 2016 (A) 2019-20 | 3.1 | 1,559 | – | (1,559) | – | – |
| *National Disability Research Special Account 2016 (A) 2018-19* |  | *2,561* | *–* | *(1,002)* | *–* | *1,559* |
| **Total Special Accounts 2019-20 Budget estimate** |  | **402,363** | **513,321** | **(442,525)** | **–** | **473,159** |
| *Total Special Accounts 2018-19 actual* |  | *338,921* | *454,706* | *(391,264)* | *–* | *402,363* |

(A) = Administered

### 3.2 Budgeted financial statements

#### 3.2.1 Analysis of budgeted financial statements

**Departmental**

Income and expenses

The Department of Social Services is budgeting for a balanced operating result   
in 2019-20 before allowing for unfunded depreciation expenses of $73.3 million. Under net cash funding arrangements, asset replacement is funded through capital appropriations.

Total operating revenue for 2019-20 is estimated at $484.0 million while expenditure is estimated to be $536.5 million, inclusive of unfunded depreciation.

Balance sheet

The Department of Social Services’ budgeted net asset position for 2019-20 is expected to be $131.2 million, which is lower than 2018-19.

**Administered**

Income and expenses

The Department of Social Services will administer the collection of non-taxation revenue estimated at $845.0 million in 2019-20, higher than 2018-19.

The Department of Social Services will administer programs expenses totalling  
$125.7 billion in 2019-20, higher than in 2018-19 due to demographic changes and policy initiatives.

Balance sheet

Total assets administered on behalf of the Australian Government are expected to be $7.9 billion, higher than in 2018-19.

Total liabilities administered on behalf of the Australian Government are expected to be $6.8 billion, higher than 2018-19.

**3.2.2 Budgeted financial statements**

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 287,835 | 265,641 | 266,355 | 269,966 | 274,668 |
| Supplier | 188,363 | 188,486 | 121,128 | 100,317 | 87,315 |
| Depreciation and amortisation | 95,906 | 73,261 | 63,776 | 57,046 | 51,606 |
| Write-down and impairment of assets | 1,861 | – | – | – | – |
| Other expenses | 407 | 500 | 500 | 500 | 500 |
| Other Financing Costs | – | 8,647 | 8,399 | 8,645 | 8,284 |
| **Total expenses** | **574,372** | **536,535** | **460,158** | **436,474** | **422,373** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of services | 56,570 | 55,728 | 32,790 | 31,608 | 31,608 |
| Rental Income | 1,948 | – | – | – | – |
| Other revenue | 18,591 | 1,470 | 1,470 | 1,470 | 1,470 |
| **Total own-source revenue** | **77,109** | **57,198** | **34,260** | **33,078** | **33,078** |
| **Gains** |  |  |  |  |  |
| Sale of assets | 172 | – | – | – | – |
| Other gains | 511 | – | – | – | – |
| **Total gains** | **683** | **–** | **–** | **–** | **–** |
| **Total own-source income** | **77,792** | **57,198** | **34,260** | **33,078** | **33,078** |
| **Net cost of/(contribution by) services** | **(496,580)** | **(479,337)** | **(425,898)** | **(403,396)** | **(389,295)** |
| Revenue from Government | 420,522 | 426,835 | 384,290 | 369,325 | 362,102 |
| **Surplus/(deficit) attributable to the Australian Government** | **(76,058)** | **(52,502)** | **(41,608)** | **(34,071)** | **(27,193)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| Changes in asset revaluation reserves | 3,221 | – | – | – | – |
| **Total other comprehensive income** | **3,221** | **–** | **–** | **–** | **–** |
| **Total comprehensive income/(loss)** | **(72,837)** | **(52,502)** | **(41,608)** | **(34,071)** | **(27,193)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **(72,837)** | **(52,502)** | **(41,608)** | **(34,071)** | **(27,193)** |

Prepared on Australian Accounting Standard basis.

Table 3.2: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June (continued)

| **Note: Impact of Net Cash Appropriation Arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **Total comprehensive income/(loss) excluding depreciation/ amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets** | **23,069** | **–** | **–** | **–** | **–** |
| less depreciation/amortisation expenses previously funded through revenue appropriations (a) | 95,906 | 38,763 | 29,278 | 22,364 | 16,598 |
| less depreciation/amortisation expenses for ROU (b) |  | 34,498 | 34,498 | 34,682 | 35,008 |
| add principal repayments on leased assets (b) |  | 20,759 | 22,168 | 22,975 | 24,413 |
| **Total comprehensive income/(loss) - as per the Statement of Comprehensive Income** | **(72,837)** | **(52,502)** | **(41,608)** | **(34,071)** | **(27,193)** |

Prepared on Australian Accounting Standard basis.

1. From 2010­-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No.1) and Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non‑corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act (No.1) and Appropriation Bill (No. 3) equity appropriations. For information regarding DCBs, please refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 9,313 | 9,313 | 9,313 | 9,313 | 9,313 |
| Trade and other receivables | 90,225 | 82,334 | 75,421 | 73,676 | 73,164 |
| ***Total financial assets*** | ***99,538*** | ***91,647*** | ***84,734*** | ***82,989*** | ***82,477*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and Buildings | 52,265 | 599,072 | 560,897 | 554,502 | 519,491 |
| Property, plant and equipment | 27,711 | 28,819 | 31,924 | 34,024 | 36,947 |
| Intangibles | 123,980 | 88,569 | 79,855 | 75,209 | 73,129 |
| Prepayments | 25,819 | 25,819 | 25,819 | 25,819 | 25,819 |
| ***Total non-financial assets*** | ***229,775*** | ***742,279*** | ***698,495*** | ***689,554*** | ***655,386*** |
| Assets held for sale | 50 | – | – | – | – |
| **Total assets** | **329,363** | **833,926** | **783,229** | **772,543** | **737,863** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 23,707 | 33,974 | 29,322 | 27,960 | 27,732 |
| Other | 45,574 | 1,118 | 1,118 | 1,118 | 1,118 |
| Leases | – | 564,418 | 543,253 | 549,230 | 523,005 |
| ***Total payables*** | ***69,281*** | ***599,510*** | ***573,693*** | ***578,308*** | ***551,855*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 96,172 | 102,431 | 102,348 | 104,085 | 105,922 |
| Other provisions | 743 | 743 | 743 | 743 | 743 |
| ***Total provisions*** | ***96,915*** | ***103,174*** | ***103,091*** | ***104,828*** | ***106,665*** |
| **Total liabilities** | **166,196** | **702,684** | **676,784** | **683,136** | **658,520** |
| **Net assets** | **163,167** | **131,242** | **106,445** | **89,407** | **79,343** |
| **EQUITY****(a)** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 467,376 | 459,786 | 476,597 | 493,630 | 510,759 |
| Reserves | 75,613 | 75,613 | 75,613 | 75,613 | 75,613 |
| Retained surpluses (accumulated deficit) | (379,822) | (404,157) | (445,765) | (479,836) | (507,029) |
| ***Total parent entity interest*** | ***163,167*** | ***131,242*** | ***106,445*** | ***89,407*** | ***79,343*** |
| **Total Equity** | **163,167** | **131,242** | **106,445** | **89,407** | **79,343** |

Prepared on Australian Accounting Standard basis.

1. ‘Equity’ is the residual interest in assets after deduction of liabilities.

Table 3.4: Departmental statement of changes in equity – summary of movement (Budget Year 2019-20)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | earnings | revaluation | equity/ | equity |
|  |  | reserve | capital |  |
|  | $’000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2019** |  |  |  |  |
| Balance carried forward from previous period | (379,822) | 75,613 | 467,376 | 163,167 |
| Adjustments for changes in accounting policies | 28,167 | – | – | 28,167 |
| ***Adjusted opening balance*** | ***(351,655)*** | ***75,613*** | ***467,376*** | ***191,334*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (52,502) | – | – | (52,502) |
| ***Total comprehensive income*** | ***(52,502)*** | ***–*** | ***–*** | ***(52,502)*** |
| of which: |  |  |  |  |
| Attributable to the Australian Government | (52,502) | – | – | (52,502) |
| **Transactions with owners** |  |  |  |  |
| ***Distributions to owners*** |  |  |  |  |
| Returns of capital: |  |  |  |  |
| Restructuring | – | – | (35,278) | (35,278) |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection – Appropriation | – | – | 10,845 | 10,845 |
| Departmental Capital Budget (DCB) | – | – | 16,843 | 16,843 |
| ***Subtotal transactions with owners*** | ***–*** | ***–*** | ***(7,590)*** | ***(7,590)*** |
| **Estimated closing balance as at**  **30 June 2020** | **(404,157)** | **75,613** | **459,786** | **131,242** |
| **Closing balance attributable to the Australian Government** | **(404,157)** | **75,613** | **459,786** | **131,242** |

Prepared on Australian Accounting Standard basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 479,809 | 434,726 | 391,203 | 371,070 | 362,614 |
| Goods and services | 57,870 | 55,728 | 32,790 | 31,608 | 31,608 |
| Other | 32,036 | – | – | – | – |
| ***Total cash received*** | ***569,715*** | ***490,454*** | ***423,993*** | ***402,678*** | ***394,222*** |
| **Cash used** |  |  |  |  |  |
| Employees | 288,883 | 262,430 | 266,438 | 268,229 | 272,831 |
| Suppliers | 209,879 | 222,542 | 157,055 | 133,949 | 120,891 |
| Other | 67,141 | 500 | 500 | 500 | 500 |
| ***Total cash used*** | ***565,903*** | ***485,472*** | ***423,993*** | ***402,678*** | ***394,222*** |
| **Net cash from/(used by) operating activities** | **3,812** | **4,982** | **–** | **–** | **–** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of property,  plant and equipment | 299 | – | – | – | – |
| ***Total cash received*** | ***299*** | ***–*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, equipment and intangibles | 40,148 | 32,670 | 16,811 | 17,033 | 17,129 |
| ***Total cash used*** | ***40,148*** | ***32,670*** | ***16,811*** | ***17,033*** | ***17,129*** |
| **Net cash from/(used by) investing activities** | **(39,849)** | **(32,670)** | **(16,811)** | **(17,033)** | **(17,129)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations – contributed equity | 38,748 | 27,688 | 16,811 | 17,033 | 17,129 |
| ***Total cash received*** | ***38,748*** | ***27,688*** | ***16,811*** | ***17,033*** | ***17,129*** |
| **Net cash from/(used by) financing activities** | **38,748** | **27,688** | **16,811** | **17,033** | **17,129** |
| **Net increase/(decrease) in cash held** | **2,711** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the beginning of the reporting period | 6,602 | 9,313 | 9,313 | 9,313 | 9,313 |
| **Cash and cash equivalents at the end of the reporting period** | **9,313** | **9,313** | **9,313** | **9,313** | **9,313** |

Prepared on Australian Accounting Standard basis.

Table 3.6: Departmental capital budget statement

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Act No. 1 (DCB) | 17,063 | 16,843 | 16,529 | 16,749 | 16,844 |
| Equity Injections – Act No. 2 | 21,469 | 10,845 | 282 | 284 | 285 |
| **Total new capital appropriations** | **38,532** | **27,688** | **16,811** | **17,033** | **17,129** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *38,532* | *27,688* | *16,811* | *17,033* | *17,129* |
| ***Total Items*** | ***38,532*** | ***27,688*** | ***16,811*** | ***17,033*** | ***17,129*** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital appropriations(a) | 24,021 | 13,103 | 282 | 284 | 285 |
| Funded by capital appropriations – DCB(b) | 14,727 | 19,567 | 16,529 | 16,749 | 16,844 |
| Funded by lease incentive | 1,400 | – | – | – | – |
| **TOTAL** | **40,148** | **32,670** | **16,811** | **17,033** | **17,129** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 40,148 | 32,670 | 16,811 | 17,033 | 17,129 |
| **Total cash used to acquire assets** | **40,148** | **32,670** | **16,811** | **17,033** | **17,129** |

Prepared on Australian Accounting Standard basis.

1. Includes both current Appropriation Bill (No. 4) and prior Act 2/4/6 appropriations.
2. Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental Capital Budgets (DCBs).

Table 3.7: Statement of asset movements (2019-20)

|  | Land and | Property, | Intangibles | Other | Total |
| --- | --- | --- | --- | --- | --- |
|  | buildings | plant & |  |  |  |
|  |  | equipment |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2019** |  |  |  |  |  |
| Gross book value | 52,378 | 28,153 | 303,279 | 25,819 | 409,629 |
| Accumulated depreciation/  amortisation and impairment | (113) | (392) | (179,299) | – | (179,804) |
| **Opening net book balance** | **52,265** | **27,761** | **123,980** | **25,819** | **229,825** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |  |  |
| By purchase – appropriation equity(a) | – | – | 13,103 | – | 13,103 |
| By purchase – appropriation ordinary annual services(b) | 338 | 10,357 | 8,872 | – | 19,567 |
| **Total additions** | **338** | **10,357** | **21,975** | **–** | **32,670** |
| **Other movements** |  |  |  |  |  |
| Restructuring | – | – | (35,278) | – | (35,278) |
| Depreciation/amortisation  expense | (7,200) | (9,455) | (22,108) | – | (38,763) |
| Depreciation/amortisation  expense - ROU | (34,362) | (136) | – | – | (34,498) |
| Other - ROU | 588,031 | 292 | – | – | 588,323 |
| **Total other movements** | **546,469** | **(9,299)** | **(57,386)** | **–** | **479,784** |
| **As at 30 June 2020** |  |  |  |  |  |
| Gross book value | 52,716 | 38,510 | 191,662 | 25,819 | 308,707 |
| Gross book value - ROU | 588,031 | 292 | – | – | 588,323 |
| Accumulated depreciation/  amortisation and impairment | (7,313) | (9,847) | (103,093) | – | (120,253) |
| Accumulated depreciation/  amortisation and impairment - ROU | (34,362) | (136) | – | – | (34,498) |
| **Closing net book balance** | **599,072** | **28,819** | **88,569** | **25,819** | **742,279** |

Prepared on Australian Accounting Standard basis.

'Appropriation equity' refers to equity injections or administered assets and liabilities appropriations provided through *Appropriation Act (No. 2) 2019-2020*.

'Appropriation ordinary annual services' refers to funding provided through *Appropriation Act (No. 1) 2019-2020,* and Appropriation Bill (No. 3) 2019-2020 for depreciation/amortisation expenses, departmental capital budgets or other operational expenses.

Table 3.8: Schedule of budgeted income and expenses administered on behalf of government for the period ended 30 June

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
|  | Actual | Revised | Forward | Forward | Forward |
|  |  | Budget | estimate | estimate | estimate |
|  | $’000 | $’000 | $’000 | $’000 | $’000 |
| **EXPENSES** |  |  |  |  |  |
| Grants | 2,425,806 | 2,269,993 | 1,529,413 | 1,409,995 | 1,431,189 |
| Subsidies | 126,378 | 119,315 | 114,706 | 105,358 | 86,835 |
| Personal benefits | 110,804,402 | 113,882,285 | 116,371,421 | 120,330,064 | 124,735,623 |
| Suppliers | 229,419 | 385,191 | 350,530 | 269,327 | 225,931 |
| Write down and impairment of assets | 241,755 | 384,369 | 358,320 | 316,148 | 103,311 |
| Payments to corporate entities | 5,304,982 | 8,393,591 | 11,536,156 | 12,298,350 | 13,072,089 |
| Other | 6,377 | 259,322 | 291,884 | 48,280 | 11,366 |
| **Total expenses administered on behalf of Government** | **119,139,119** | **125,694,066** | **130,552,430** | **134,777,522** | **139,666,344** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Interest | 71,780 | 96,389 | 94,683 | 90,688 | 81,088 |
| Other sources of non­taxation revenues | 64,136 | 748,601 | 703,102 | 534,250 | 468,906 |
| ***Total non-taxation revenue*** | ***135,916*** | ***844,990*** | ***797,785*** | ***624,938*** | ***549,994*** |
| **Total own-source revenue administered on behalf of Government** | **135,916** | **844,990** | **797,785** | **624,938** | **549,994** |
| **Gains** |  |  |  |  |  |
| Fair value gains | 74,146 | – | – | – | – |
| Write back of impairment | 304,800 | – | – | – | – |
| **Total gains administered on behalf of Government** | **378,946** | **–** | **–** | **–** | **–** |
| **Total own-source income administered on behalf of Government** | **514,862** | **844,990** | **797,785** | **624,938** | **549,994** |
| **Net Cost of services** | **(118,624,257)** | **(124,849,076)** | **(129,754,645)** | **(134,152,584)** | **(139,116,350)** |
| **Surplus/(deficit)** | **(118,624,257)** | **(124,849,076)** | **(129,754,645)** | **(134,152,584)** | **(139,116,350)** |
| **Total comprehensive**  **income/(loss)** | **(118,624,257)** | **(124,849,076)** | **(129,754,645)** | **(134,152,584)** | **(139,116,350)** |

Prepared on Australian Accounting Standard basis.

Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of government (as at 30 June)

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 412,483 | 483,279 | 545,946 | 545,946 | 545,946 |
| Receivables | 4,550,616 | 4,988,387 | 5,307,686 | 5,551,111 | 5,453,549 |
| Investments | 2,532,466 | 2,407,904 | 2,403,801 | 2,399,574 | 2,395,220 |
| ***Total financial assets*** | **7,495,565** | **7,879,570** | **8,257,433** | **8,496,631** | **8,394,715** |
| **Total assets administered on behalf of Government** | **7,495,565** | **7,879,570** | **8,257,433** | **8,496,631** | **8,394,715** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 185,120 | 185,087 | 185,054 | 185,021 | 185,021 |
| Subsidies | 86,512 | 85,191 | 82,766 | 77,840 | 68,080 |
| Personal benefits payable | 2,262,729 | 2,458,150 | 2,422,370 | 2,397,020 | 2,380,900 |
| Grants | 44,249 | 44,249 | 44,249 | 44,249 | 44,249 |
| Other payables | 3,695 | 3,695 | 3,695 | 3,695 | 3,695 |
| ***Total payables*** | **2,582,305** | **2,776,372** | **2,738,134** | **2,707,825** | **2,681,945** |
| **Provisions** |  |  |  |  |  |
| Personal benefits provision | 4,050,253 | 3,996,180 | 4,038,482 | 4,057,583 | 4,065,931 |
| ***Total provisions*** | **4,050,253** | **3,996,180** | **4,038,482** | **4,057,583** | **4,065,931** |
| **Total liabilities administered on behalf of Government** | **6,632,558** | **6,772,552** | **6,776,616** | **6,765,408** | **6,747,876** |
| **Net assets/(liabilities)** | **863,007** | **1,107,018** | **1,480,817** | **1,731,223** | **1,646,839** |

Prepared on Australian Accounting Standard basis.

Table 3.10: Schedule of budgeted administered cash flows for the period ended 30 June

|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| --- | --- | --- | --- | --- | --- |
| Actual | Revised | Forward | Forward | Forward |
|  | Budget | estimate | estimate | estimate |
| $’000 | $’000 | $’000 | $’000 | $’000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Goods and services | – | 575,879 | 678,556 | 539,439 | 451,074 |
| Interest | 1,620 | 102,672 | 92,582 | 81,043 | 44,891 |
| Other | 1,040,406 | 778,576 | 848,093 | 930,032 | 953,655 |
| ***Total cash received*** | **1,042,026** | **1,457,127** | **1,619,231** | **1,550,514** | **1,449,620** |
| **Cash used** |  |  |  |  |  |
| Grant payments | 2,684,786 | 2,269,993 | 1,529,413 | 1,409,995 | 1,431,189 |
| Subsidies paid | 78,764 | 120,636 | 117,131 | 110,284 | 96,595 |
| Personal benefits | 111,700,745 | 115,139,626 | 117,781,884 | 121,673,831 | 125,565,717 |
| Suppliers | 224,996 | 385,224 | 350,563 | 269,360 | 225,931 |
| Payment to corporate entities | 5,212,756 | 8,393,591 | 11,536,156 | 12,298,350 | 13,072,089 |
| Other | 23,032 | 249,289 | 281,472 | 37,422 | – |
| **Total cash used** | **119,925,079** | **126,558,359** | **131,596,619** | **135,799,242** | **140,391,521** |
| **Net cash from/(used by) operating activities** | **(118,883,053)** | **(125,101,232)** | **(129,977,388)** | **(134,248,728)** | **(138,941,901)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Repayments of loans and advances | 57,473 | 45,238 | 45,238 | 45,238 | – |
| ***Total cash received*** | **57,473** | **45,238** | **45,238** | **45,238** | **–** |
| **Cash used** |  |  |  |  |  |
| Advances and loans made | 208,121 | 228,934 | 273,517 | 346,818 | 246,006 |
| ***Total cash used*** | **208,121** | **228,934** | **273,517** | **346,818** | **246,006** |
| **Net cash from/(used by) investing activities** | **(150,648)** | **(183,696)** | **(228,279)** | **(301,580)** | **(246,006)** |
| ***Net increase/(decrease) in cash held*** | **(119,033,701)** | **(125,284,928)** | **(130,205,667)** | **(134,550,308)** | **(139,187,907)** |
| Cash and cash equivalents at beginning of reporting period | 344,311 | 412,483 | 483,279 | 545,946 | 545,946 |
| Cash from Official Public Account for: |  |  |  |  |  |
| – Appropriations | 119,394,029 | 126,867,521 | 131,942,235 | 136,142,660 | 140,637,540 |
| Cash to Official Public Account for: |  |  |  |  |  |
| – Appropriations | (292,156) | (1,511,797) | (1,673,901) | (1,592,352) | (1,449,633) |
| **Cash and cash equivalents at end of reporting period** | **412,483** | **483,279** | **545,946** | **545,946** | **545,946** |

Prepared on Australian Accounting Standard basis.

Department of Social Services

Department of Social Services

##### Digital Transformation Agency

##### Entity Additional Estimates Statements

DIGITAL TRANSFORMATION AGENCY

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# Digital Transformation Agency

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The Digital Transformation Agency’s (DTA) mission is to encourage coordinated investment in digital services, assist to transform the user experience for individuals and business, and improve the return on information and communications technology (ICT) and digital investment.

In 2019-20, the DTA will deliver on this mission in the following ways:

* Delivery of a Digital Transformation Strategy and Roadmap, looking out to 2025.
* Developing whole-of-government strategies and policies that accelerate digital transformation, focusing on emerging technologies and improving services for users.
* Delivery of investment advice and whole-of-government portfolio oversight on ICT and digital investments.
* Providing advice on all significant ICT and digital investment projects and new policy proposals — ensuring delivery of intended benefits and alignment to the digital transformation agenda.
* Delivery of whole-of-government digital platforms such as Digital Identity, Notifications, Tell us Once and improvements to myGov.
* Developing whole-of-government digital platforms and services to reduce costs, reduce duplication and provide better ICT infrastructure for Commonwealth entities.
* A program of digital capability improvement, including sourcing reform.
* Transforming ICT and digital sourcing to make it a simpler and faster process and help government buy and sell the ICT and digital products and services it needs.
* Building the digital capability of the Australian Public Service (APS) — focusing on upskilling staff, developing digital leadership skills and attracting and retaining digital talent.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for the Digital Transformation Agency at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Digital Transformation Agency Resource Statement — Additional Estimates for 2019-20 as at February 2020

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Departmental** |  |  |  |  |
| Annual appropriations - ordinary annual  services |  |  |  |  |
| Departmental appropriation (a) | *115,356* | 57,054 | 9,575 | 66,629 |
| s74 External Revenue (b) | *4,329* | 2,170 | - | 2,170 |
| Prior year appropriations available | *35,030* | 33,290 | - | 33,290 |
| *Total departmental annual appropriations* | *154,715* | 92,514 | 9,575 | **102,089** |
| Special accounts |  |  |  |  |
| Opening balance | *59,264* | 95,738 | - | 95,738 |
| Non-appropriation receipts (c) | *282,407* | 70,934 | - | 70,934 |
| *Total special accounts* | *341,671* | 166,672 | - | **166,672** |
| ***Total departmental resourcing*** | ***496,386*** | **259,186** | **9,575** | **268,761** |
| **Total resourcing for Digital Transformation Agency** | ***496,386*** | **259,186** | **9,575** | **268,761** |
|  |  |  |  |  |
|  |  |  | *Actual*  *2018-19* | 2019-20 |
| **Average staffing level (number)** |  |  | *214* | 217 |
|  |  |  |  |  |
| **Third party payments from and on behalf of other entities** | | |  |  |
|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| Receipts received from other entities for the  provision of services (disclosed above in  s74 External Revenue section above) | *286,736* | 73,104 | - | 73,104 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

1. *Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020.
2. Estimated external revenue receipts under section 74 of the PGPA Act.
3. Excludes special account pass through costs for 2019-2020 following adoption of *AASB 15 Revenue from Contracts* and *AASB 1058 Income of not-for-profit entities.*

### 1.3 Measures since the 2019-20 Budget

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Digital Transformation Agency 2019-20 measures since the 2019‑20 Budget

|  | Program | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Expense measures** |  |  |  |  |  |
| Whole-of-Government Digital Initiatives | 1.1 |  |  |  |  |
| Departmental expenses |  | 9,575 | 13,198 | - | - |
| Election Commitment – Efficiency Dividend – extension (a) |  |  |  |  |  |
| Departmental expenses | 1.1 | (291) | (533) | (692) | (697) |
| **Total** |  | **9,284** | **12,665** | **(692)** | **(697)** |
| Departmental |  | 9,284 | 12,665 | (692) | (697) |
| **Total** |  | **9,284** | **12,655** | **(692)** | **(697)** |

Prepared on a Government Finance Statistics (fiscal) basis.

1. The measure Election Commitment – Efficiency Dividend – extension is a Cross Portfolio measure. The full measure description and package details appear in the 2019-20 MYEFO under Cross Portfolio.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for Digital Transformation Agency at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

**Table 1.3: Additional estimates and other variations to outcomes since the 2019‑20 Budget**

|  | Program impacted | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Whole-of-Government Digital  Initiatives | 1.1 | 9,575 | 13,198 | - | - |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) |  |  |  |  |  |
| Changes in Price and Wages Indices | 1.1 | - | (68) | (66) | (67) |
| **Net impact on appropriations for  Outcome 1 (departmental)** |  | **9,575** | **13,130** | **(66)** | **(67)** |
| **Total net impact on appropriations  for Outcome 1** |  | **9,575** | **13,130** | **(66)** | **(67)** |

Prepared on a resourcing (i.e. appropriations available) basis.

### 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for the Digital Transformation Agency through Appropriation Bills Nos. 3 and 4.

**Table 1.4: Appropriation Bill (No. 3) 2019-2020**

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Additional Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | 115,356 | 57,054 | 66,629 | 9,575 | - |
| **Total departmental** | **115,356** | **57,054** | **66,629** | **9,575** | **-** |

## Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for Outcome 1

|  |
| --- |
| **Outcome 1:**  To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole-of-government service delivery policies and standards, platforms and joined up services. |

**2.1.1 Budgeted expenses for Outcome 1**

This table shows how much the Digital Transformation Agency intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2018-19 Actual expenses  $'000 | 2019-20 Revised estimated expenses $'000 | 2020-21 Forward estimate  $'000 | 2021-22 Forward estimate  $'000 | 2022-23 Forward estimate  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Program 1.1: Digital Transformation Agency** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 112,804 | 66,945 | 48,014 | 33,789 | 33,622 |
| s74 External Revenue (a) | 4,329 | 2,170 | 2,121 | 2,121 | 2,121 |
| Special appropriations (b) |  |  |  |  |  |
| *ICT Coordinated Procurement* | 226,373 | 64,797 | 74,322 | 27,416 | 5,121 |
| Expenses not requiring appropriation in the Budget year (c) | 2,352 | 2,028 | 1,417 | 1,932 | 2,350 |
| **Departmental total** | **345,858** | **135,940** | **125,873** | **65,257** | **43,214** |
| **Total expenses for program 1.1** | **345,858** | **135,940** | **125,873** | **65,257** | **43,214** |
|  |  |  |  |  |  |
|  | Actual  2018-19 | 2019-20 |  |  |  |
| **Average staffing level (number)** | 214 | 217 |  |  |  |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act 2013.
2. Excludes special account pass through costs for 2019-2020 in following adoption of AASB 15 – Revenue from Contracts with Customers and AASB 1058 Income of Not-for-Profit Entities.
3. Expenses not requiring appropriation in the Budget year are made up of depreciation / amortisation expenses and resources received free of charge.

### 2.1.2 Performance criteria for Outcome 1

**Table 2.1.2: Performance criteria for Outcome 1**

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| **Outcome 1 –** To improve the user experience for all Australians accessing government information and services by leading the design, development and continual enhancement of whole-of-government service delivery policies and standards, platforms and joined up services. | |
| --- | --- |
| **Program 1.1** – The objective of this program is to support agency delivery of high volume services, build and contribute to whole-of-government platforms and increase capability of the public service to deliver digital transformation. | |
| **Delivery** | Delivery of a Digital Transformation Strategy and Roadmap, looking out to 2025.   * Developing annual digital transformation priorities to inform investment decisions * Creating policy to support consistent service transformation across Commonwealth entities * Supporting delivery of government-wide initiatives to join up services * Providing advice to government on emerging trends and opportunities   Delivery of investment advice and whole-of-government oversight on ICT and digital investments.   * Providing advice to government and Commonwealth entities on ICT investment, delivery and implementation of ICT policies   Delivery of whole-of-government digital platforms such as Digital Identity, Notifications, Tell Us Once and improvements to myGov.   * Delivering whole-of-government platforms and services * Partnering with Commonwealth entities on delivery of services so that these services are simpler, clearer and faster for their users   A program of digital capability improvement, including sourcing reform.   * Simplifying sourcing processes for suppliers * Making sourcing processes easier for Commonwealth entities * Driving value optimisation on government ICT spend * Improving the tools that support sourcing * Delivering high quality ICT Emerging Talent Programs to entities   Establishing communities, developing best practices and building a digital culture Building digital leadership and capability across government and Commonwealth entities |

|  |  |  |
| --- | --- | --- |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * Provide advice to Government and Commonwealth entities on digital and ICT investment to deliver a better user experience. * Develop whole-of-government digital platforms and services to reduce costs, reduce duplication and provide better infrastructure for Commonwealth entities * Improve the sourcing experience for the sellers and buyers of government digital products and services. * Improve the digital capability of the APS to accelerate the government's transformation agenda. | * Provide advice to government and Commonwealth entities on how to leverage emerging technologies. * Provide advice to Government and Commonwealth entities on the design and delivery of digital and ICT projects. * Lead and partner on the development and enhancement of digital platforms and services. * Provide greater value for money when buying Government digital products and services. * Deliver programs and resources that increase the ICT and digital capability of Commonwealth entities and their staff. |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purposes** | We accelerate the digital transformation of Government by:   * encouraging investment in digital services * helping to transform the user experience for people and businesses dealing with government * improving the return on ICT and digital investment. | |
| **Material changes to Program 1.1: Nil** | | |

## Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

**Estimates of special account flows**

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by the Digital Transformation Agency.

**Table 3.1: Estimates of special account flows and balances**

|  | Outcome | Opening balance $'000 | Receipts  $'000 | Payments  $'000 | Adjustments  $'000 | Closing balance $'000 |
| --- | --- | --- | --- | --- | --- | --- |
| Special Account by Determination - ICT Coordinated Procurement Special Account 2017 - s78 PGPA Act (D) |  |  |  |  |  |  |
| **2019-20** | **1** | **95,738** | **70,934** | **(64,797)** | **-** | ***101,875*** |
| *2018-19* | *1* | *59,264* | *282,407* | *(245,933)* | *-* | *95,738* |
| **Total special accounts  2019-20 Budget estimate** |  | **95,738** | **70,934** | **(64,797)** | - | ***101,875*** |
| *Total special accounts* |  |  |  |  |  |  |
| *2018-19 actual* |  | *59,264* | *282,407* | *(245,933)* | *-* | *95,738* |

(D) = Departmental

### 3.2 Budgeted financial statements

**3.2.1 Analysis of budgeted financial statements**

There are no significant variations between these statements and the Portfolio Budget Statements, except measures already identified.

**3.2.2 Budgeted financial statements**

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 31,811 | 25,068 | 23,583 | 24,004 | 23,079 |
| Suppliers | 312,002 | 105,801 | 97,822 | 36,652 | 15,402 |
| Depreciation and amortisation | 1,492 | 4,827 | 4,216 | 4,339 | 4,464 |
| Finance costs | 4 | 244 | 252 | 262 | 269 |
| Write-down and impairment of assets | 549 | - | - | - | - |
| **Total expenses** | **345,858** | **135,940** | **125,873** | **65,257** | **43,214** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of services | 236,621 | 73,104 | 81,741 | 33,279 | 10,712 |
| Interest | 1 | - | - | - | - |
| Other revenue | 53 | - | - | - | - |
| **Total own-source revenue** | **236,675** | **73,104** | **81,741** | **33,279** | **10,712** |
| **Gains** |  |  |  |  |  |
| Other gains | 293 | 185 | 185 | 577 | 577 |
| **Total gains** | **293** | **185** | **185** | **577** | **577** |
| **Total own-source income** | **236,968** | **73,289** | **81,926** | **33,856** | **11,289** |
| **Net cost of / (contribution by)  services** | **(108,890)** | **(62,651)** | **(43,947)** | **(31,401)** | **(31,925)** |
| Revenue from Government | 115,356 | 66,629 | 47,803 | 33,676 | 33,906 |
| **Surplus/(deficit) attributable to the  Australian Government** | **6,466** | **3,978** | **3,856** | **2,275** | **1,981** |
| **Total comprehensive income/(loss)  attributable to the Australian  Government** | **6,466** | **3,978** | **3,856** | **2,275** | **1,981** |

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

|  | 2018-19 $'000 | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Total comprehensive income/(loss)  excluding depreciation/  amortisation expenses previously  funded through revenue  appropriations, depreciation on   ROU, principal repayments on   leased assets** | **7,958** | **5,882** | **5,046** | **3,481** | **3,534** |
| less depreciation/amortisation expenses previously funded through revenue appropriations (a) | (1,492) | (1,843) | (1,232) | (1,355) | (1,773) |
| less depreciation/amortisation expenses for ROU (b) | - | (2,984) | (2,984) | (2,984) | (2,691) |
| add principal repayments on leased assets (b) | - | 2,923 | 3,026 | 3,133 | 2,911 |
| **Total comprehensive income/(loss)  - as per the statement of  comprehensive income** | 6,466 | 3,978 | 3,856 | 2,275 | 1,981 |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where *Appropriation Act (No. 1)* or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through *Appropriation Act (No. 1)* or Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.
2. Applies to leases under AASB 16 Leases.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 96,526 | 94,551 | 92,522 | 87,113 | 21,433 |
| Trade and other receivables | 169,947 | 160,314 | 128,777 | 77,755 | 48,877 |
| ***Total financial assets*** | ***266,473*** | ***254,865*** | ***221,299*** | ***164,868*** | ***70,310*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 6,174 | 20,497 | 19,804 | 19,104 | 18,396 |
| Property, plant and equipment | 1,392 | 923 | 669 | 415 | 163 |
| Other non-financial assets | 21,162 | 21,164 | 21,164 | 21,164 | 21,164 |
| ***Total non-financial assets*** | ***28,728*** | ***42,584*** | ***41,637*** | ***40,683*** | ***39,723*** |
| **Total assets** | **295,201** | **297,449** | **262,936** | **205,551** | **110,033** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 62,087 | 63,714 | 63,714 | 63,714 | 63,714 |
| Other payables | 183,419 | 173,753 | 142,216 | 91,194 | 2,316 |
| ***Total payables*** | ***245,506*** | ***237,467*** | ***205,930*** | ***154,908*** | ***66,030*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | - | 14,129 | 14,624 | 15,137 | 15,666 |
| ***Total interest bearing liabilities*** | ***-*** | ***14,129*** | ***14,624*** | ***15,137*** | ***15,666*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 9,615 | 9,634 | 9,634 | 9,634 | 9,634 |
| Other provisions | 1,200 | 1,200 | 1,200 | 1,200 | 1,200 |
| ***Total provisions*** | ***10,815*** | ***10,834*** | ***10,834*** | ***10,834*** | ***10,834*** |
| **Total liabilities** | **256,321** | **262,430** | **231,388** | **180,879** | **92,530** |
| **Net assets** | **38,880** | **35,019** | **31,548** | **24,672** | **17,503** |
| **EQUITY (a)** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 13,671 | 13,671 | 13,671 | 13,671 | 13,671 |
| Reserves | 367 | 367 | 367 | 367 | 367 |
| Retained surplus / (accumulated  deficit) | 24,842 | 20,981 | 17,510 | 10,634 | 3,465 |
| ***Total parent entity interest*** | ***38,880*** | ***35,019*** | ***31,548*** | ***24,672*** | ***17,503*** |
| **Total Equity** | **38,880** | **35,019** | **31,548** | **24,672** | **17,503** |

Prepared on Australian Accounting Standards basis.

1. Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity — summary of movement (Budget Year 2019-20)

|  | Retained earnings   $'000 | Asset revaluation reserve $'000 | Other reserves  $'000 | Contributed equity / capital $'000 | Total equity  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Opening balance as at 1 July 2019** |  |  |  |  |  |
| Balance carried forward from previous period | 24,842 | 367 | - | 13,671 | 38,880 |
| Adjustment for changes in accounting policies | 273 | - | - | - | 273 |
| ***Adjusted opening balance*** | ***25,115*** | ***367*** | ***-*** | ***13,671*** | ***39,153*** |
| **Comprehensive income** |  |  |  |  |  |
| Surplus/(deficit) for the period | 3,978 | - | - | - | 3,978 |
| ***Total comprehensive income*** | ***3,978*** | ***-*** | ***-*** | ***-*** | ***3,978*** |
| ***Contributions by owners*** |  |  |  |  |  |
| Other | (8,112) | - | - | - | (8,112) |
| ***Sub-total transactions with  owners*** | **(8,112)** | **-** | **-** | **-** | **(8,112)** |
| **Estimated closing balance as at 30 June 2020** | **20,981** | **367** | **-** | **13,671** | **35,019** |
| **Closing balance attributable to the Australian Government** | **20,981** | **367** | **-** | **13,671** | **35,019** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 126,566 | 66,629 | 47,803 | 33,676 | 33,906 |
| Sale of goods and rendering of services | 288,101 | 73,104 | 81,741 | 33,279 | 10,712 |
| Net GST received | 27,485 | - | - | - | - |
| Other | - | 122,566 | 81,362 | 74,354 | 7,793 |
| ***Total cash received*** | ***442,152*** | ***262,299*** | ***210,906*** | ***141,309*** | ***52,411*** |
| **Cash used** |  |  |  |  |  |
| Employees | 32,131 | 25,049 | 23,583 | 24,004 | 23,079 |
| Suppliers | 353,629 | 226,313 | 178,747 | 110,168 | 82,682 |
| s74 External Revenue   transferred to the OPA | 9,476 | 8,112 | 7,327 | 9,151 | 9,150 |
| Other | - | 33 | - | - | - |
| ***Total cash used*** | ***395,236*** | ***259,507*** | ***209,657*** | ***143,323*** | ***114,911*** |
| **Net cash from / (used by) operating activities** | **46,916** | **2,792** | **1,249** | **(2,014)** | **(62,500)** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, and   equipment and intangibles | 4,406 | 1,600 | - | - | - |
| Principal payments on lease liability | - | 2,923 | 3,026 | 3,133 | 2,911 |
| ***Total cash used*** | ***4,406*** | ***4,523*** | ***3,026*** | ***3,133*** | ***2,911*** |
| **Net cash from / (used by)  investing activities** | **(4,406)** | **(4,523)** | **(3,026)** | **(3,133)** | **(2,911)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| Cash used |  |  |  |  |  |
| Interest payments on lease liability | - | 244 | 252 | 262 | 269 |
| Other | 6,042 | - | - | - | - |
| ***Total cash used*** | ***6,042*** | ***244*** | ***252*** | ***262*** | ***269*** |
| **Net cash from/(used by)  financing activities** | **(6,042)** | **(244)** | **(252)** | **(262)** | **(269)** |
| **Net increase/(decrease) in cash  held** | **36,468** | **(1,975)** | **(2,029)** | **(5,409)** | **(65,680)** |
| Cash and cash equivalents at the beginning of the reporting period | 60,058 | 96,526 | 94,551 | 92,522 | 87,113 |
| **Cash and cash equivalents at   the end of the reporting period** | **96,526** | **94,551** | **92,522** | **87,113** | **21,433** |

Prepared on Australian Accounting Standards basis.

Table 3.6: Departmental capital budget statement for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| Funded internally from departmental  resources (a) | - | (1,600) | - | - | - |
| **TOTAL** | **-** | **(1,600)** | **-** | **-** | **-** |
| **RECONCILIATION OF CASH USED TO  ACQUIRE ASSETS TO ASSET  MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | - | (1,600) | - | - | - |
| **Total cash used to acquire assets** | **-** | **(1,600)** | **-** | **-** | **-** |

Prepared on Australian Accounting Standards basis.

1. Includes the following sources of funding:

- current Appropriation Bill (No. 3) and prior year Appropriation Act No. 1/3/5 appropriations (excluding amounts from the DCB);

- s74 External Revenue.

**Table 3.7: Statement of asset movements (2019-20 Budget year)**

|  | Buildings    $'000 | Other property, plant and equipment $'000 | Computer software and intangibles $'000 | Total    $'000 |
| --- | --- | --- | --- | --- |
| **As at 1 July 2019** |  |  |  |  |
| Gross book value | 6,174 | 1,392 | 841 | 8,407 |
| Accumulated depreciation/  amortisation and impairment | - | - | (841) | (841) |
| **Opening net book balance** | **6,174** | **1,392** | **-** | **7,566** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |
| **Estimated expenditure on new**  **or replacement assets** |  |  |  |  |
| By purchase - other | 1,600 | - | - | 1,600 |
| By purchase - other - ROU | 17,081 | - | - | 17,081 |
| **Total additions** | **18,681** | **-** | **-** | **18,681** |
| **Other movements** |  |  |  |  |
| Depreciation/amortisation  expense | (1,374) | (469) | - | (1,843) |
| Depreciation/amortisation  expense - ROU | (2,984) | - | - | (2,984) |
| **Total other movements** | **(4,358)** | **(469)** | **-** | **(4,827)** |
| **As at 30 June 2020** |  |  |  |  |
| Gross book value | 7,774 | 1,392 | 841 | 25,488 |
| Gross book value - ROU | 17,081 | - | - | 17,081 |
| Accumulated depreciation/  amortisation and impairment | (1,374) | (469) | (841) | (2,684) |
| Accumulated  depreciation/amortisation and  impairment - ROU | (2,984) | - | - | (2,984) |
| **Closing net book balance** | **20,497** | **923** | **-** | **21,420** |

Prepared on Australian Accounting Standards basis.

**Department of Social Services**

Department of Social Services

National Disability  
Insurance Agency

##### Entity Additional Estimates Statements

National Disability Insurance Agency

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# 

# National Disability Insurance Agency

## Section 1: Agency overview and resources

### 1.1 Strategic direction statement

The National Disability Insurance Agency (NDIA) was established under the National Disability Insurance Act 2013 (the Act) and has responsibility for administering the National Disability Insurance Scheme (NDIS or the Scheme). The Act (in conjunction with other laws) gives effect to Australia’s obligations under the United Nations (UN) Convention on the Rights of Persons with Disabilities.

The NDIS is a new way of providing support to Australians with significant and permanent disability, their families and carers.

The NDIA is overseen by a Board which has responsibility for ensuring the proper, efficient and effective performance of the NDIA’s functions, and setting the NDIA’s strategic direction. The NDIA’s governance structure also includes an Independent Advisory Council that provides advice to the Board on how effectively the NDIA is delivering the NDIS.

**Key areas of focus**

There have been no significant changes to the key areas of focus since Budget.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for the National Disability Insurance Agency at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019‑20 Budget year, including variations through Appropriation Bills No. 3 and No. 4*,* Special Appropriations and Special Accounts.

Table 1.1: National Disability Insurance Agency Resource Statement — Additional Estimates for 2019-20 as at February 2020

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Opening balance/cash reserves at 1 July** | ***2,323,192*** | **2,358,524** | **1,501,336** | **3,859,860** |
| **Funds from Government** |  |  |  |  |
| Annual appropriations - ordinary annual services (a) |  |  |  |  |
| Outcome 1 | *1,477,674* | 1,408,255 | 5,002 | 1,413,257 |
| Total annual appropriations | ***1,477,674*** | **1,408,255** | **5,002** | **1,413,257** |
| Amounts received from related entities |  |  |  |  |
| Amounts from portfolio department (b) | ***3,827,085*** | **6,977,436** | **2,898** | **6,980,334** |
| Total amounts received from related entities | *3,827,085* | 6,977,436 | 2,898 | 6,980,334 |
| **Total funds from Government** | ***5,304,759*** | **8,385,691** | **7,900** | **8,393,591** |
| **Funds from industry sources** |  |  |  |  |
| **Funds from other sources** |  |  |  |  |
| Interest | *58,682* | 47,935 | 3,765 | 51,700 |
| Contributions from state and territory governments (c) | *5,949,221* | 7,758,689 | (390,216) | 7,368,473 |
| Resources received free of charge (d) | *1,258,834* | 1,657,949 | 260,216 | 1,918,165 |
| Other (e) | *4,196* | - | - | - |
| **Total funds from other sources** | ***7,270,933*** | **9,464,573** | **(126,235)** | **9,338,338** |
| **Total net resourcing for National Disability Insurance Agency** | ***14,898,884*** | **20,208,788** | **1,383,001** | **21,591,789** |
|  |  |  |  |  |
|  |  |  | *Actual 2018-19* | 2019-20 |
| **Average staffing level (number)** |  |  | *2,988* | 3,780 |
|  |  |  |  |  |

Table 1.1: National Disability Insurance Agency Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

| **Third party payments from and on behalf of other entities** | | |  |  |
| --- | --- | --- | --- | --- |
|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| Payments made to other entities for the   provision of services (disclosed above) | *141,123* | 76,833 | 7,087 | 83,920 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to the Department of Social Services, as a responsible non­corporate Commonwealth entity, which are then paid to the NDIA and are considered 'departmental' for all purposes.

1. *Appropriation Act (No. 1)* *2019-2020* and Appropriation Bill (No. 3) 2019-2020.
2. Commonwealth cash contributions for reasonable and necessary support for participants and community inclusion and capacity development grants.
3. Cash contributions from state and territory governments.
4. Services provided in-kind to participants on behalf of the Australian Government and/or state and territory governments.
5. Non-taxation revenue.

### 1.3 2019-20 measures since Budget

Table 1.2 summarises new government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: National Disability Insurance Agency 2019-20 measures since Budget

|  | Program | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Expense measure** |  |  |  |  |  |
| Election Commitment – National Disability Insurance Scheme Community Connectors – national expansion | 1.3 |  |  |  |  |
| Departmental expenses |  | 5,002 | 14,998 | - | - |
| **Total (a)** |  | **5,002** | **14,998** | **-** | **-** |
| **Total expense measures** |  |  |  |  |  |
| Departmental |  | 5,002 | 14,998 | - | - |
| **Total** |  | **5,002** | **14,998** | **-** | **-** |

Prepared on a Government Finance Statistics (fiscal) basis.

Total includes Election Commitments applied against Appropriation Act (No. 1) 2019-2020 and Appropriation Act (No. 2) 2019-2020.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for the National Disability Insurance Agency at Additional Estimates, by outcome. Table 1.3 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and variations to outcomes from measures since Budget

|  | Program impacted | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| Election Commitment – National Disability Insurance Scheme Community Connectors – national expansion | 1.3 | 5,002 | 14,998 | - | - |
| **Changes in Parameters** |  |  |  |  |  |
| Economic parameters | 1.3 | - | (2,320) | (2,424) | (2,497) |
| **Net impact on appropriations for Outcome 1 (departmental)** |  | **5,002** | **12,678** | **(2,424)** | **(2,497)** |

### 1.5 Breakdown of additional estimates by appropriation bill

The following table details the Additional Estimates sought for the National Disability Insurance Agency through Appropriation Bill Nos. 3 and 4.

Table 1.4: Appropriation Bill (No. 3) 2019-2020

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Additional Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | 1,477,674 | 1,408,255 | 1,413,257 | 5,002 | - |
| **Total departmental** | **1,477,674** | **1,408,255** | **1,413,257** | **5,002** | **-** |
| **Total administered  and departmental** | **1,477,674** | **1,408,255** | **1,413,257** | **5,002** | **-** |

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to the Department of Social Services, as the responsible non-corporate Commonwealth entity (NCCE), which are then paid to the NDIA and are considered ‘departmental’ for all purposes.

## Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for Outcome 1

|  |
| --- |
| Outcome 1:  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |

#### Linked programs

|  |
| --- |
| **Department of Social Services** |
| **Programs**   * Program 1.8 – Income Support for People with Disability * Program 1.9 – Income Support for Carers * Program 2.3 – Social and Community Services * Program 3.1 – Disability Mental Health and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  The Department of Social Services contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA, primarily, with policy support, ongoing negotiation of agreements with states and territories for transition to full scheme, administration of the NDIA’s funding arrangements and payments of grants for Program 1.2. |
| **Department of Health** |
| **Programs**   * Program 2.1 – Mental Health * Program 4.2 – Hearing Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Health contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the provision of relevant supports. |

#### Linked programs (continued)

|  |
| --- |
| **Services Australia** |
| **Programs**   * Program 1.1 – Services to the Community – Social Security and Welfare |
| **Contribution to Outcome 1 made by linked programs**  Services Australia contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on the NDIA’s behalf. |
| **NDIS Quality and Safeguards Commission** |
| **Programs**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 1 made by linked programs**  The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with a disability, their families and carers by supporting the NDIA in servicing the registration of providers and provision of education and training for providers, workers and auditors. |

Table 2.1.1: Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

|  | 2018-19 Actual expenses  $'000 | 2019-20 Revised estimated expenses $'000 | 2020-21 Forward estimate  $'000 | 2021-22 Forward estimate  $'000 | 2022-23 Forward estimate  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Program 1.1: Reasonable and necessary support for participants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 3,767,669 | 6,845,821 | 10,189,493 | 10,912,114 | 11,646,892 |
| Contributions from state and territory governments | 5,445,038 | 7,498,473 | 8,684,308 | 9,782,661 | 10,222,762 |
| Revenues from other independent sources (a) | 1,243,134 | 1,918,165 | 2,009,223 | 1,381,558 | 1,439,653 |
| Revenue – other (b) | 4,086 | - | - | - | - |
| **Total expenses for Program 1.1** | **10,459,927** | **16,262,459** | **20,883,024** | **22,076,333** | **23,309,307** |
| **Program 1.2: Community inclusion and capacity development grants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 111,218 | 134,513 | 132,835 | 134,694 | 136,714 |
| **Total expenses for Program 1.2** | **111,218** | **134,513** | **132,835** | **134,694** | **136,714** |
| **Program 1.3: Agency costs** |  |  |  | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1) | 1,235,655 | 1,417,242 | 1,217,931 | 1,255,769 | 1,292,838 |
| Revenues from other independent sources (a) | 15,700 | - | - | - | - |
| Revenue – other (b) | 58,792 | 51,700 | 47,938 | 48,194 | 49,335 |
| **Total expenses for Program 1.3** | **1,310,147** | **1,468,942** | **1,265,869** | **1,303,963** | **1,342,173** |
| **Outcome 1 totals by resource type** |  |  |  | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1) | 1,235,655 | 1,417,242 | 1,217,931 | 1,255,769 | 1,292,838 |
| Payment from related entities | 3,878,887 | 6,980,334 | 10,322,328 | 11,046,808 | 11,783,606 |
| Contributions from state and territory governments | 5,445,038 | 7,498,473 | 8,684,308 | 9,782,661 | 10,222,762 |
| Revenues from other independent sources (a) | 1,258,834 | 1,918,165 | 2,009,223 | 1,381,558 | 1,439,653 |
| Revenue – other (b) | 62,878 | 51,700 | 47,938 | 48,194 | 49,335 |
| **Total expenses for Outcome 1** | **11,881,292** | **17,865,914** | **22,281,728** | **23,514,990** | **24,788,194** |
|  |  |  |  |  |  |
|  | Actual  2018-19 | 2019-20 |  |  |  |
| **Average staffing level (number)** | 2,988 | 3,780 |  |  |  |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.

1. Revenues from other independent sources in Program 1.1 includes services provided in-kind to participants on behalf of either the Australian Government and/or state and territory governments.
2. Includes Revenue interest received and/or non-taxation revenue

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| Outcome 1 – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. | | |
| --- | --- | --- |
| **Program 1.1** **–** **Reasonable and necessary support for participants** – The objective of this program is to provide funding for reasonable and necessary support to eligible people with a disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation.  This program contributes to the outcome by the delivery of financially sustainable funding for participants’ reasonable support, enabling participants to source services in their plans to achieve their goals. | | |
| **Delivery** | The program provides funding for reasonable and necessary support to eligible participants in the Scheme with an approved plan. Funding arrangements are via cash payments to participants and registered service providers and the allocation of existing Commonwealth and state and territory arrangements. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * Number of participants * NDIS support costs * Participant satisfaction | * Number of participants entering the Scheme as per bilateral agreements and actuarial forecasts. * Costs are within expected amounts as per bilateral agreements and actuarial forecasts. * Participant satisfaction survey results are positive. |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | **Improving outcomes for people with disability**  Supporting people with disability to pursue their goals and maximise their independence and social and economic participation.  Providing reasonable and necessary supports, including early intervention supports, for Scheme participants.  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.  Developing the capacity of people with disability to participate in the community and in employment. | |
| **Material changes to Program 1.1: Nil** | | |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Community inclusion and capacity development grants** – The objective of this program is to provide funding to organisations to assist them to increase social and community participation for people with a disability.  By increasing community and social involvement of people with a disability, this program directly targets and contributes to those parts of the outcome. This has additional benefits for increasing community awareness of people with a disability and their capabilities which will improve economic participation and thus independence. | | |
| **Delivery** | The Agency will provide funding to organisations via grants which will allow them to assist all people with a disability, not only eligible participants. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * Number and nominal value of grants provided | * All grants successfully delivered in accordance with the program agreed with the Commonwealth and state and territory jurisdictions. |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purpose** | **Improving outcomes for people with disability**  Supporting people with disability to pursue their goals and maximise their independence and social and economic participation.  Developing the capacity of people with disability to participate in the community and in employment. | |
| **Material changes to Program 1.2: Nil** | | |

Table 2.1.2: Performance criteria for Outcome 1 (continued)

| **Program 1.3** **– Agency costs** – The Agency costs program ensures efficient and effective use of the Agency operating resources to implement the outcomes of the Agency.  This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the Scheme. The Agency is responsible for assessing applicants to the Scheme and developing plans, for those whom are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1 and 1.2. | | |
| --- | --- | --- |
| **Delivery** | The Agency develops and maintains the strategies and frameworks to be used in the transition of the NDIS to full scheme. These include the process for assessment and planning, disability services market development and community engagement and communications. The Agency executes these through a network of service centres throughout Australia and by working together with its community partners to deliver elements of the Scheme to people with a disability and the wider sector. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * NDIA operating costs * The Agency is able to successfully achieve delivery of service network across Australia | * NDIA operating costs are within budget * Required service network across Australia is operational as per bilateral agreements |
| 2020-21 and beyond | As per 2019-20 | As per 2019-20 |
| **Purposes** | Funding the operations of the Agency and its delivery partners to achieve the following:  **Improving outcomes for people with disability**  Facilitating the development of a nationally consistent approach to the access to, and the planning and funding of, supports for people with disability.  Supporting people with disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.  **Safeguarding the sustainability of the NDIS**  Building a sustainable scheme based on NDIS insurance principles, including assessing and reporting on whether NDIS investments improve outcomes and minimise lifetime support costs.  **Building public trust and stakeholder confidence**  Building trust and confidence amongst stakeholders (participants, carers, the community and the disability services market) through communication and engagement. | |
| **Material changes to Program 1.3: Nil** | | |

## Section 3: Budgeted financial statements

### 3.1 Budgeted financial statements

**3.1.1 Analysis of budgeted financial statements**

**Income and expenses**

In 2019­20 the NDIS enters the fourth year of transition to full scheme. The large uptake in participants is represented by the increase in participant plan expenses to $16.3 billion in 2019‑20. Participant plan expenses continue to increase across the forward estimates as further participants join the Scheme, rising to $23.3 billion in 2022‑23.

The growth in supplier expenses, primarily driven by the growth in community partnership costs for services provided by the NDIA’s community partners is the largest component of the NDIA operating costs and peaks at $1.1 billion in 2019-20, before reducing as the NDIS moves from the transition phase to full scheme. Similarly, employee benefit expenses increase to $319.6 million in 2019‑20 and $349.2 million in 2020‑21 as the NDIS rolls out to new locations prior to stabilising once full scheme is reached.

As part of the 2019 election, the Government announced a commitment to expand the NDIS community connectors program to support and assist those with a disability and their families in hard to reach communities. The Government committed to invest $5 million in 2019-20 and a further $15 million in 2020-21.

Sale of goods and services revenue increases from $9.8 billion in 2018‑­19 to $14.3 billion in 2019-20 and further increasing to $22.0 billion by 2022‑23. This change is due to the increase in participant numbers as the Scheme continues transition to full scheme.

Contributions from state and territory governments have reduced by $130.0 million due to NSW cash ceiling adjustment for 2018-19 finalised in 2019-20.

Since 2017‑18 Commonwealth funding for programs 1.1 and 1.2 has been appropriated to the Department of Social Services and paid to the NDIA as required. These amounts are reflected as revenue from the sale of goods and services in these years. Commonwealth funding for the NDIA’s operating costs will continue to be appropriated to the NDIA and is reflected as revenue from Government.

The NDIA receives services provided in-kind to participants on behalf of the Australian Government and state and territory governments, reflected as resources received free of charge. This revenue rises from $1.2 billion in 2018‑19 to $1.9 billion in 2019‑20. It continues to rise in 2020-21 before a reduction in the following year.

The NDIA had an operating surplus of $694.4 million in 2018‑19. This is primarily the result of a lower than expected level of supplier costs.

**Balance sheet**

The NDIA is budgeting for a net asset position of $2.4 billion in 2019­20.

Total assets in 2019­20 are forecast to be $4.6 billion, comprised of $4.3 billion in financial assets and $314.7 million in non-financial assets. The most significant asset is cash of $3.7 billion which will be used to fund payments for reasonable support as well as the NDIA’s operations. Total liabilities are expected to be $2.2 billion, comprised primarily of $1.4 billion in participant plan provisions, $111.6 million in supplier payables and $63.2 million in unpaid employee entitlements.

**Statement of cash flows**

The NDIA’s budgeted cash flows largely reflect activity in the income statement, with no significant variations between income and expenses and their associated cash flows. The total cash received from operating activities will increase from $11.7 billion in 2018­19 to $15.9 billion in 2019­20, rising to $23.4 billion in 2022­23. This primarily reflects increased funding from the Commonwealth, and state and territory governments as the NDIS moves towards full scheme. This will be offset by increased cash payments for reasonable and necessary support, and employee and supplier expenses as the Scheme grows.

**Capital budget statement**

The NDIA will invest $33.7 million in the purchase of leasehold improvements during 2019‑20, the final year of transition by which time the NDIA’s network will be fully established, requiring a lower level of capital funding to maintain in 2020‑21 and beyond.

This will be funded through the use of prior year unspent equity injections.

### 3.2 Budgeted financial statements tables

#### Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 313,781 | 319,645 | 349,183 | 352,348 | 355,078 |
| Suppliers | 978,489 | 1,084,362 | 849,930 | 883,517 | 917,617 |
| Grants | 111,379 | 134,513 | 132,835 | 134,694 | 136,714 |
| Depreciation and  amortisation | 16,556 | 62,746 | 64,502 | 65,776 | 67,087 |
| Finance costs | 1,308 | 2,189 | 2,254 | 2,322 | 2,391 |
| Write-down and impairment  of assets | 13 | - | - | - | - |
| Participant plan expenses | 10,459,766 | 16,262,459 | 20,883,024 | 22,076,333 | 23,309,307 |
| **Total expenses** | **11,881,292** | **17,865,914** | **22,281,728** | **23,514,990** | **24,788,194** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and  rendering of services | 9,776,306 | 14,348,807 | 19,006,636 | 20,829,469 | 22,006,368 |
| Interest | 58,682 | 51,700 | 47,938 | 48,194 | 49,335 |
| Other | 4,196 | - | - | - | - |
| **Total own-source revenue** | **9,839,184** | **14,400,507** | **19,054,574** | **20,877,663** | **22,055,703** |
| **Gains** |  |  |  |  |  |
| Other | 1,258,834 | 1,918,165 | 2,009,223 | 1,381,558 | 1,439,653 |
| **Total gains** | **1,258,834** | **1,918,165** | **2,009,223** | **1,381,558** | **1,439,653** |
| **Total own-source income** | **11,098,018** | **16,318,672** | **21,063,797** | **22,259,221** | **23,495,356** |
| **Net (cost of)/contribution by  services** | **(783,274)** | **(1,547,242)** | **(1,217,931)** | **(1,255,769)** | **(1,292,838)** |
| Revenue from Government | 1,477,674 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| **Surplus/(deficit) attributable to the Australian Government** | **694,400** | **(133,985)** | **(4,103)** | **(4,227)** | **(4,354)** |
| **Total comprehensive income/(loss) attributable to the Australian Government** | **694,400** | **(133,985)** | **(4,103)** | **(4,227)** | **(4,354)** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

| Table 3.1 Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued) | | | | | |
| --- | --- | --- | --- | --- | --- |
| **Note: Impact of Net Cash Appropriation Arrangements** | | |  |  |  |
|  | 2018-19 $'000 | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| **Total comprehensive income/(loss)  excluding depreciation/  amortisation expenses previously  funded through revenue  appropriations, depreciation on   ROU, principal repayments on   leased assets** | **694,400** | **(130,000)** | **-** | **-** | **-** |
| less depreciation/amortisation expenses for ROU (a) | - | 41,972 | 43,208 | 44,482 | 45,793 |
| add principal repayments on leased assets (a) | - | 37,987 | 39,105 | 40,255 | 41,439 |
| **Total comprehensive income/(loss)  - as per the statement of  comprehensive income** | **694,400** | **(133,985)** | **(4,103)** | **(4,227)** | **(4,354)** |

Prepared on Australian Accounting Standards basis.

1. Leases prepared in accordance with AASB 16 - Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 3,859,860 | 3,700,284 | 3,712,914 | 3,769,157 | 3,827,198 |
| Trade and other receivables | 587,055 | 585,166 | 584,429 | 584,576 | 584,791 |
| Other financial assets | 5,832 | 5,832 | 5,832 | 5,832 | 5,832 |
| ***Total financial assets*** | ***4,452,747*** | ***4,291,282*** | ***4,303,175*** | ***4,359,565*** | ***4,417,821*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 96,474 | 307,384 | 291,473 | 275,594 | 259,906 |
| Property, plant and equipment | 46 | 1,463 | 1,457 | 1,451 | 1,445 |
| Other non-financial assets | 5,833 | 5,833 | 5,833 | 5,833 | 5,833 |
| ***Total non-financial assets*** | ***102,353*** | ***314,680*** | ***298,763*** | ***282,878*** | ***267,184*** |
| **Total assets** | **4,555,100** | **4,605,962** | **4,601,938** | **4,642,443** | **4,685,005** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 140,233 | 111,606 | 104,114 | 140,886 | 179,685 |
| Other payables | 432,387 | 433,065 | 433,565 | 434,439 | 435,267 |
| ***Total payables*** | ***572,620*** | ***544,671*** | ***537,679*** | ***575,325*** | ***614,952*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | - | 203,347 | 209,403 | 215,641 | 222,069 |
| ***Total interest bearing liabilities*** | ***-*** | ***203,347*** | ***209,403*** | ***215,641*** | ***222,069*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 63,684 | 63,187 | 63,490 | 63,795 | 64,102 |
| Grants | 1,380,845 | 1,380,845 | 1,380,845 | 1,380,845 | 1,380,845 |
| Other provisions | 6,880 | 7,403 | 8,115 | 8,658 | 9,212 |
| ***Total provisions*** | ***1,451,409*** | ***1,451,435*** | ***1,452,450*** | ***1,453,298*** | ***1,454,159*** |
| **Total liabilities** | **2,024,029** | **2,199,453** | **2,199,532** | **2,244,264** | **2,291,180** |
| **Net assets** | **2,531,071** | **2,406,509** | **2,402,406** | **2,398,179** | **2,393,825** |
| **EQUITY (a)** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 205,733 | 205,733 | 205,733 | 205,733 | 205,733 |
| Reserves | 22,137 | 22,137 | 22,137 | 22,137 | 22,137 |
| Retained surplus / (accumulated  deficit) | 2,303,201 | 2,178,639 | 2,174,536 | 2,170,309 | 2,165,955 |
| ***Total parent entity interest*** | ***2,531,071*** | ***2,406,509*** | ***2,402,406*** | ***2,398,179*** | ***2,393,825*** |
| **Total Equity** | **2,531,071** | **2,406,509** | **2,402,406** | **2,398,179** | **2,393,825** |

Prepared on Australian Accounting Standard basis.

1. Equity is the residual interest in assets after the deduction of liabilities

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2019-20)

|  | Retained earnings   $'000 | Asset revaluation reserve $'000 | Contributed equity / capital $'000 | Total equity  $'000 |
| --- | --- | --- | --- | --- |
| **Opening balance as at 1 July 2019** |  |  |  |  |
| Balance carried forward from   previous period | 2,303,201 | 22,137 | 205,733 | 2,531,071 |
| Adjustment for changes in   accounting policies | 9,423 | - | - | 9,423 |
| ***Adjusted opening balance*** | ***2,312,624*** | ***22,137*** | ***205,733*** | ***2,540,494*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (133,985) |  |  | (133,985) |
| ***Total comprehensive income*** | ***(133,985)*** | ***-*** | ***-*** | ***(133,985)*** |
| **Estimated closing balance as at 30 June 2020** | **2,178,639** | **22,137** | **205,733** | **2,406,509** |
| **Closing balance attributable to the Australian Government** | **2,178,639** | **22,137** | **205,733** | **2,406,509** |

Prepared on Australian Accounting Standard basis.

Table 3.4: Budgeted departmental statement of cash flows for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Receipts from Government | 1,481,858 | 1,413,257 | 1,213,828 | 1,251,542 | 1,288,484 |
| Sale of goods and rendering  of services | 10,021,896 | 14,348,807 | 19,006,636 | 20,829,469 | 22,006,368 |
| Interest | 56,697 | 51,700 | 47,938 | 48,194 | 49,335 |
| Net GST received | 103,403 | 116,642 | 90,989 | 92,033 | 95,880 |
| ***Total cash received*** | ***11,663,854*** | ***15,930,406*** | ***20,359,391*** | ***22,221,238*** | ***23,440,067*** |
| **Cash used** |  |  |  |  |  |
| Employees | 295,787 | 318,476 | 347,994 | 351,246 | 354,055 |
| Suppliers | 1,033,973 | 1,129,535 | 884,321 | 882,237 | 915,483 |
| Net GST paid | 112,025 | 114,753 | 90,252 | 92,180 | 96,095 |
| Interest payments on lease  liability | - | 2,189 | 2,254 | 2,322 | 2,391 |
| Participant plan expenses | 8,537,727 | 14,319,319 | 18,847,288 | 20,659,206 | 21,832,877 |
| Grants | 111,379 | 134,513 | 132,835 | 134,694 | 136,714 |
| ***Total cash used*** | ***10,090,891*** | ***16,018,785*** | ***20,304,944*** | ***22,121,885*** | ***23,337,615*** |
| **Net cash from / (used by) operating activities** | **1,572,963** | **(88,379)** | **54,447** | **99,353** | **102,452** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, and equipment and intangibles | 36,294 | 33,210 | 2,712 | 2,855 | 2,972 |
| ***Total cash used*** | ***36,294*** | ***33,210*** | ***2,712*** | ***2,855*** | ***2,972*** |
| **Net cash from / (used by) investing activities** | **(36,294)** | **(33,210)** | **(2,712)** | **(2,855)** | **(2,972)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease  liability | - | 37,987 | 39,105 | 40,255 | 41,439 |
| ***Total cash used*** | **-** | ***37,987*** | ***39,105*** | ***40,255*** | ***41,439*** |
| **Net cash from/(used by) financing activities** | **-** | **(37,987)** | **(39,105)** | **(40,255)** | **(41,439)** |
| **Net increase/(decrease) in cash held** | **1,536,669** | **(159,576)** | **12,630** | **56,243** | **58,041** |
| Cash and cash equivalents at  the beginning of the reporting  period | 2,323,191 | 3,859,860 | 3,725,302 | 3,737,932 | 3,794,175 |
| **Cash and cash equivalents at  the end of the reporting period** | **3,859,860** | **3,725,302** | **3,737,932** | **3,794,175** | **3,852,216** |

Prepared on Australian Accounting Standard basis.

Table 3.5: Departmental capital budget statement for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | | | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  | |  |  | |
| **Total new capital appropriations** | **-** | **-** | **-** | | **-** | **-** | |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  | |  |  | |
| Funded internally from departmental  resources (a) | 40,482 | 33,733 | 3,424 | | 3,398 | 3,526 | |
| **TOTAL** | **40,482** | **33,733** | **3,424** | | **3,398** | **3,526** | |
| **RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE** |  |  |  | |  |  | |
| Total purchases | 40,482 | 33,733 | 3,424 | | 3,398 | 3,526 | |
| **Total cash used to acquire assets** | **40,482** | **33,733** | **3,424** | | **3,398** | **3,526** | |

Prepared on Australian Accounting Standard basis.

1. Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

Table 3.6: Statement of asset movements (Budget Year 2019-20)

|  | Buildings    $'000 | Other property, plant and equipment $'000 | Total    $'000 |
| --- | --- | --- | --- |
| **As at 1 July 2019** |  |  |  |
| Gross book value | 98,081 | 2,387 | 100,468 |
| Gross book value - ROU | 187,114 | 2,190 | 189,304 |
| Accumulated depreciation/  amortisation and impairment | (1,607) | (2,341) | (3,948) |
| **Opening net book balance** | **283,588** | **2,236** | **285,824** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase - appropriation equity (a) | 33,733 | - | 33,733 |
| By purchase - appropriation equity - ROU | 52,036 | - | 52,036 |
| **Total additions** | **85,769** | **-** | **85,769** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (20,761) | (13) | (20,774) |
| Depreciation/amortisation on ROU | (41,212) | (760) | (41,972) |
| **Total other movements** | **(61,973)** | **(773)** | **(62,746)** |
| **As at 30 June 2020** |  |  |  |
| Gross book value | 131,814 | 2,387 | 134,201 |
| Gross book value - ROU | 239,150 | 2,190 | 241,340 |
| Accumulated depreciation/  amortisation and impairment | (22,368) | (2,354) | (24,722) |
| Accumulated depreciation/amortisation and  impairment - ROU | (41,212) | (760) | (41,972) |
| **Closing net book balance** | **307,384** | **1,463** | **308,847** |

Prepared on Australian Accounting Standard basis.

1. Purchases will be funded through the use of prior year unspent equity injections from Act 2/4/6 appropriations.

NDIS Quality and Safeguards Commission

##### Entity Additional Estimates Statements

NDIS Quality and Safeguards Commission

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# NDIS Quality and Safeguards Commission

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

There have been no significant changes to the functions of the NDIS Quality and Safeguards Commission since the 2019-20 Budget.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for the NDIS Quality and Safeguards Commission at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 budget year, including variations through Appropriation Bill Nos. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: NDIS Quality and Safeguards Commission Resource Statement – additional estimates for 2019-20 as at February 2020

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Departmental** |  |  |  |  |
| Annual appropriations - ordinary annual services (a) |  |  |  |  |
| Prior year appropriations available (b) | *-* | 11,817 | - | 11,817 |
| Departmental appropriation | *35,122* | 49,615 | (3,500) | 46,115 |
| s75 Restructure (c) | *2,510* | - | - | - |
| s74 External Revenue (d) | *815* | - | - | - |
| Prior year appropriations available (b) | *-* | 329 | - | 329 |
| Equity injection (e) | *2,498* | 569 | 3,500 | 4,069 |
| *Total departmental annual appropriations* | *40,945* | *62,330* | *-* | ***62,330*** |
| ***Total departmental resourcing*** | ***40,945*** | ***62,330*** | ***-*** | ***62,330*** |
| **Administered** |  |  |  |  |
| Annual appropriations - ordinary annual services (a) |  |  |  |  |
| Outcome 1 | *7,120* | 4,383 | 1,350 | 5,733 |
| *Total administered annual appropriations* | *7,120* | *4,383* | *1,350* | *5,733* |
| ***Total administered resourcing*** | ***7,120*** | ***4,383*** | ***1,350*** | ***5,733*** |
| **Total resourcing for NDIS Quality and Safeguards Commission** | ***48,065*** | **66,713** | **1,097** | **68,063** |
|  |  |  |  |  |
|  |  |  | *Actual*  *2018-19* | 2019-20 |
| **Average staffing level (number)** |  |  | *112* | 237 |
|  |  |  |  |  |

Table 1.1: NDIS Quality and Safeguards Commission Resource Statement – additional estimates for 2019-20 as at February 2020 (continued)

| **Third party payments from and on behalf of other entities** | | |  |  |
| --- | --- | --- | --- | --- |
|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| Payments made to other entities for the  provision of services (disclosed above) | *4,217* | 11,400 | - | 11,400 |
| Receipts received from other entities for the  provision of services (disclosed above in  s74 External Revenue section above) | *815* | *-* | *-* | *-* |

Prepared on a resourcing (i.e. appropriations available) basis.

Note: All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. *Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020 adjusted to reflect the PEFO 2019.
2. There are no amounts subject to administrative quarantine by the Department of Finance or withheld under section 51 of the PGPA Act.
3. NDIS Quality and Safeguards Commission received $2.5 million under a section 75 determination.
4. Estimates external revenue receipts under section 74 of the PGPA Act.
5. *Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020.

### 1.3 2019-20 Measures since Budget

There are no new measures taken since the 2019-20 Budget relating to the NDIS Quality and Safeguards Commission.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following tables detail the changes to the resourcing for the NDIS Commission at Additional Estimates, by outcome. Table 1.2 details the Additional Estimates resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills No. 3 and No. 4.

Table 1.2: Additional estimates and variations to outcomes since the 2019‑20 Budget

|  | Program impacted | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Movement of Funds** |  |  |  |  |  |
| (net increase) | 1.1 | 1,350 | 500 | - | - |
| **Net impact on appropriations for Outcome 1 (administered)** |  | **1,350** | **500** | **-** | **-** |
| **Departmental** |  |  |  |  |  |
| **Changes in Parameters** |  |  |  |  |  |
| (net decrease) | 1.2 | - | (94) | (93) | (88) |
| **Other Variations (a)** |  |  |  |  |  |
| (net increase) | 1.2 | 3,500 | - | - | - |
| (net decrease) | 1.2 | (3,500) | - | - | - |
| **Net impact on appropriations for Outcome 1 (departmental)** |  | - | **(94)** | **(93)** | **(88)** |
| **Total net impact on appropriations for Outcome 1** |  | **1,350** | **406** | **(93)** | **(88)** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Re-appropriation between Appropriation Bill (No. 1) 2019-2020 and Appropriation Bill (No. 4) 2019‑2020.

### 1.5 Breakdown of Additional Estimates by Appropriation Bill

The following table details the Additional Estimates sought for the NDIS Quality and Safeguards Commission through Appropriation Bills Nos. 3 and No. 4.

Table 1.3: Appropriation Bill (No. 3) 2019-2020

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Additional Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** | 1,310 | 4,383 | 5,733 | 1,350 | - |
| **Total administered** | **1,310** | **4,383** | **5,733** | **1,350** | **-** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | 35,122 | 49,615 | 46,115 | - | (3,500) |
| **Total departmental** | **35,122** | **49,615** | **46,115** | **-** | **(3,500)** |
| **Total administered and departmental** | **36,432** | **53,998** | **51,848** | **1,350** | **(3,500)** |

Note 1: 2018-19 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

Note 2: No departmental appropriation is provided in Appropriation Bill No. 3 for an agency where the total funding change across outcomes for departmental programs is negative.

Note 3: NDIS Quality and Safeguards Commission transferred $3.5 million to Capital funding resulting in an increase to Appropriation Bill (No. 4) 2019-2020.

Table 1.4: Appropriation Bill (No. 4) 2019-2020

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Additional Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Non-operating** |  |  |  |  |  |
| Equity injections |  |  |  |  |  |
| Outcome 1 | 2,498 | 569 | 4,069 | 3,500 | - |
| **Total non-operating** | **2,498** | **569** | **4,069** | **3,500** | **-** |
| **Total other services** | **2,498** | **569** | **4,069** | **3,500** | **-** |

Note 1: 2018-19 available appropriation is included to allow a comparison of this year's appropriation with what was made available for use in the previous year.

## Section 2: Revisions to outcomes and planned performance

### 2.1 Budgeted expenses and performance for Outcome 1

|  |
| --- |
| Outcome 1:  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |

#### Linked programs

| **National Disability Insurance Agency** |
| --- |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants. * Program 1.2 – Community inclusion and capacity development grants |
| **Department of Social Services** |
| **Programs**   * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  The linked programs provide for the delivery of the National Disability Insurance Scheme. |

#### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budget expenses for Outcome 1

|  | 2018-19 Actual expenses  $'000 | 2019-20 Revised estimated expenses $'000 | 2020-21 Forward estimate  $'000 | 2021-22 Forward estimate  $'000 | 2022-23 Forward estimate  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Program 1.1:** Support for NDIS providers in relation to registration | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 4,830 | 5,733 | 4,445 | 4,507 | 4,575 |
| **Administered total** | **4,830** | **5,733** | **4,445** | **4,507** | **4,575** |
| **Total expenses for program 1.1** | **4,830** | **5,733** | **4,445** | **4,507** | **4,575** |
| **Program 1.2:** Program support for NDIS Quality and Safeguards Commission | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 35,122 | 46,115 | 51,566 | 50,771 | 48,226 |
| s74 External Revenue (a) | 73 | - | - | - | - |
| Expenses not requiring appropriation in the Budget year (b) | 954 | 1,030 | 900 | 766 | 624 |
| **Departmental total** | **36,149** | **47,145** | **52,466** | **51,537** | **48,850** |
| **Total expenses for program 1.2** | **36,149** | **47,145** | **52,466** | **51,537** | **48,850** |
| **Outcome 1 Totals by appropriation type** | |  |  |  |  |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation Act No. 1 and Bill No. 3) | 4,830 | 5,733 | 4,445 | 4,507 | 4,575 |
| **Administered total** | **4,830** | **5,733** | **4,445** | **4,507** | **4,575** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 35,122 | 46,115 | 51,566 | 50,771 | 48,226 |
| s74 External Revenue (a) | 73 | - | - | - | - |
| Expenses not requiring appropriation in the Budget year (b) | 954 | 1,030 | 900 | 766 | 624 |
| **Departmental total** | **36,149** | **47,145** | **52,466** | **51,537** | **48,850** |
| **Total expenses for Outcome 1** | **40,979** | **52,878** | **56,911** | **56,044** | **53,425** |

Table 2.1.1: Budget expenses for Outcome 1 (continued)

| **Movement of administered funds between years (c)** | 2018-19 Actual expenses  $'000 | 2019-20 Revised estimated expenses $'000 | 2020-21 Forward estimate  $'000 | 2021-22 Forward estimate  $'000 | 2022-23 Forward estimate  $'000 |
| --- | --- | --- | --- | --- | --- |
| Outcome 1: |  |  |  |  |  |
| Program 1 - Support for NDIS providers in relation to registration | (1,350) | 1,350 | **-** | **-** | **-** |
| **Total movement of administered funds** | **(1,350)** | **1,350** | **-** | **-** | **-** |

|  |  |  |
| --- | --- | --- |
|  | Actual  2018-19 | 2019-20 |
| **Average staffing level (number)** | 112 | 237 |

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act 2013.
2. Expenses not requiring appropriation in the Budget year are made up of depreciation / amortisation expenses, make good expenses, audit fees, lease liability interest, and right-of-use asset depreciation.
3. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

Table 2.1.2: Performance criteria for Outcome 1

Table 2.1.2 below details the performance criteria for each program associated with Outcome 1. It is to be used by entities to describe the results they plan to achieve with the resources provided for new programs, or materially changed existing programs resulting from decisions made since the 2019-20 Budget.

| Outcome 1 – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | | |
| --- | --- | --- |
| **Program 1.1** – **Support for National Disability Insurance Scheme providers in relation to registration** – Support for NDIS providers in relation to registration to support service providers with the costs of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors. | | |
| **Delivery** | Provide support to providers, workers and auditors in relation to transition to the new registration process. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * Establish quality management expectation of service providers * New service providers registered in NDIS Commission Provider Registration system | * Service providers demonstrate capacity to provide quality support and service provision to NDIS participants. * Service providers assessed by an approved quality auditor as meeting the applicable NDIS Practice Standards prior to being approved as a registered NDIS provider. |
| 2020-21 and beyond | * Establish quality management expectation of service providers * New service providers registered in the NDIS Commission Provider Registration system | * Service providers demonstrate capacity to provide quality support and service provision to NDIS participants. * Service providers assessed by an approved quality auditor as meeting the applicable NDIS Practice Standards prior to being approved as a registered NDIS provider. |
| **Purposes** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | |
| **Material changes to Program 1.1: Nil** | | |

| **Program 1.2** – **Program Support for the NDIS Quality and Safeguards Commission** – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes. | | |
| --- | --- | --- |
| **Delivery** | Provide support to providers, workers and auditors in relation to transition to the new registration process. | |
| **Performance information** | | |
| **Year** | **Performance criteria** | **Targets** |
| 2019-20 | * The NDIS Commission will establish office locations across Australia. * The NDIS Commission will expand internal capacity to deliver its outcome. * Refine performance measures * Handle complaints about the quality and safety of NDIS services | * Office locations established in Western Australia. * Internal resources increased incrementally as agency expands its operations * Agency wide performance metrics further developed and approved. * In addition to NSW and SA, complaints about the quality and safety of NDIS services handled in QLD, VIC, TAS, NT and ACT. |
| 2020-21 and beyond | * Handle complaints about the quality and safety of NDIS services | * Complaints about the quality and safety of NDIS services handled in WA in addition to existing states. |
| **Purposes** | Promote the delivery of quality supports and services to people with disability under the NDIS and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | |
| **Material changes to Program 1.1: Nil** | | |

## Section 3: Special account flows and budgeted financial statements

### 3.1 Budgeted financial statements

#### 3.1.1 Analysis of budgeted financial statements

**Departmental**

Income and Expenses

The NDIS Quality and Safeguards Commission has had to move $3.5 million from departmental appropriations to contributed equity in order to complete the fit out of its eight state and territory offices. This has reduced the appropriations available for departmental expenses. The income statement now includes the impact of AASB 16 Leases showing depreciation of the right-of-use asset and interest expense in relation to the lease liability.

Balance Sheet

The NDIS Quality and Safeguards Commission balance sheet includes the impact of AASB 16 Leases as well as an increase to contributed equity that will be used to complete the fit-out of its eight state and territory offices.

**Administered**

Income and Expenses

The NDIS Quality and Safeguards Commission will administer programs totalling $5.7 million in 2019-20. This includes grants of financial assistance of $4.8 million and $0.9 million for strategy and engagement.

Balance Sheet

The net liability administered on behalf of Government for 2019-20 is expected to be $0.1 million.

**3.1.2 Budgeted financial statements**

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 16,328 | 28,542 | 29,106 | 29,215 | 29,426 |
| Suppliers | 8,886 | 15,310 | 20,108 | 19,112 | 16,261 |
| Depreciation and amortisation | 954 | 2,970 | 2,970 | 2,970 | 2,970 |
| Finance costs | 42 | 323 | 282 | 240 | 193 |
| Other expenses | 4,271 | - | - | - | - |
| **Total expenses** | **30,481** | **47,145** | **52,466** | **51,537** | **48,850** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Gains** |  |  |  |  |  |
| Other gains | 73 | - | - | - | - |
| **Total gains** | **73** | **-** | **-** | **-** | **-** |
| **Total own-source income** | **73** | **-** | **-** | **-** | **-** |
| **Net cost of / (contribution by)  services** | **(30,408)** | **(47,145)** | **(52,466)** | **(51,537)** | **(48,850)** |
| Revenue from Government | 35,122 | 46,115 | 51,566 | 50,771 | 48,226 |
| **Surplus/(deficit) attributable to the  Australian Government** | **4,714** | **(1,030)** | **(900)** | **(766)** | **(624)** |
| **Total comprehensive income/(loss)  attributable to the Australian  Government** | **4,714** | **(1,030)** | **(900)** | **(766)** | **(624)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| **Total comprehensive income/(loss)  excluding depreciation/  amortisation expenses previously  funded through revenue  appropriations, depreciation on   ROU, principal repayments on   leased assets** | **5,668** | - | - | - | - |
| less depreciation/amortisation expenses previously funded through revenue appropriations (a) | 954 | 613 | 613 | 613 | 613 |
| less depreciation/amortisation expenses for ROU (b) | - | 2,357 | 2,357 | 2,357 | 2,357 |
| add principal repayments on leased assets (b) | - | 1,940 | 2,070 | 2,204 | 2,346 |
| **Total comprehensive income/(loss)  - as per the statement of  comprehensive income** | **4,714** | **(1,030)** | **(900)** | **(766)** | **(624)** |

Prepared on Australian Accounting Standards basis.

From 2010-11, the Government introduced net cash appropriation arrangements where *Appropriation Act (No. 1)* or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through *Appropriation Act (No. 1)* or Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.

Applies to leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 380 | 542 | 601 | 580 | 580 |
| Trade and other receivables | 12,647 | 12,967 | 12,985 | 12,989 | 12,989 |
| ***Total financial assets*** | ***13,027*** | ***13,509*** | ***13,586*** | ***13,569*** | ***13,569*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 6,392 | 26,445 | 22,556 | 19,586 | 16,616 |
| Property, plant and equipment | 1,085 | 1,485 | 1,485 | 1,485 | 1,485 |
| Other non-financial assets | 179 | 179 | 179 | 179 | 179 |
| ***Total non-financial assets*** | ***7,656*** | ***28,109*** | ***24,220*** | ***21,250*** | ***18,280*** |
| Assets held for sale |  |  |  |  |  |
| **Total assets** | **20,683** | **41,618** | **37,806** | **34,819** | **31,849** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 1,994 | 2,224 | 2,283 | 2,262 | 2,262 |
| Other payables | 2,062 | 163 | 163 | 163 | 163 |
| ***Total payables*** | ***4,056*** | ***2,387*** | ***2,446*** | ***2,425*** | ***2,425*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | - | 17,209 | 14,220 | 12,016 | 9,670 |
| ***Total interest bearing liabilities*** | ***-*** | ***17,209*** | ***14,220*** | ***12,016*** | ***9,670*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 4,220 | 4,540 | 4,558 | 4,562 | 4,562 |
| Other provisions | 412 | 412 | 412 | 412 | 412 |
| ***Total provisions*** | ***4,616*** | ***4,952*** | ***4,970*** | ***4,974*** | ***4,974*** |
| **Total liabilities** | **8,672** | **24,548** | **21,636** | **19,415** | **17,069** |
| **Net assets** | **12,312** | **17,070** | **16,170** | **15,404** | **14,780** |
| **EQUITY (a)** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 7,598 | 11,667 | 11,667 | 11,667 | 11,667 |
| Retained surplus / (accumulated  deficit) | 4,714 | 5,403 | 4,503 | 3,737 | 3,113 |
| ***Total parent entity interest*** | ***12,312*** | ***17,070*** | ***16,170*** | ***15,404*** | ***14,780*** |
| **Total Equity** | **12,312** | **17,070** | **16,170** | **15,404** | **14,780** |

Prepared on Australian Accounting Standards basis.

‘Equity’ is the residual interest in assets after the deduction of liabilities.

Table 3.3: Departmental statement of changes in equity — summary of movement (2019-20 Budget Year)

|  | Retained earnings   $'000 | Asset revaluation reserve $'000 | Contributed equity / capital $'000 | Total equity  $'000 |
| --- | --- | --- | --- | --- |
| **Opening balance as at 1 July 2019** |  |  |  |  |
| Balance carried forward from   previous period | 4,714 | - | 7,598 | 12,312 |
| Adjustment for changes in   accounting policies | 1,719 | - | - | 1,719 |
| ***Adjusted opening balance*** | ***6,433*** | ***-*** | ***7,598*** | ***14,031*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (1,030) | - | - | (1,030) |
| ***Total comprehensive income*** | ***(1,030)*** | ***-*** | ***-*** | ***(1,030)*** |
| of which: |  |  |  |  |
| Attributable to the Australian  Government | (1,030) | - | - | (1,030) |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Equity Injection - Appropriation | - | - | 4,069 | 4,069 |
| ***Sub-total transactions with owners*** | **-** | **-** | **4,069** | **4,069** |
| **Estimated closing balance as at 30 June 2020** | **5,403** | **-** | **11,667** | **17,070** |
| **Closing balance attributable to the Australian Government** | **5,403** | **-** | **11,667** | **17,070** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 27,021 | 45,795 | 51,548 | 50,767 | 48,226 |
| Net GST received | 671 | - | - | - | - |
| Other | 815 | - | - | - | - |
| ***Total cash received*** | ***28,507*** | ***45,795*** | ***51,548*** | ***50,767*** | ***48,226*** |
| **Cash used** |  |  |  |  |  |
| Employees | 13,560 | 28,222 | 29,088 | 29,211 | 29,426 |
| Suppliers | 13,361 | 17,411 | 22,401 | 21,577 | 18,800 |
| s74 External Revenue   transferred to the OPA | 1,206 | - | - | - | - |
| ***Total cash used*** | ***28,127*** | ***45,633*** | ***51,489*** | ***50,788*** | ***48,226*** |
| **Net cash from / (used by) operating activities** | **380** | **162** | **59** | **(21)** | **-** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant, and   equipment and intangibles | 2,169 | 4,069 | - | - | - |
| ***Total cash used*** | ***2,169*** | ***4,069*** | ***-*** | ***-*** | ***-*** |
| **Net cash from / (used by)  investing activities** | **(2,169)** | **(4,069)** | **-** | **-** | **-** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 2,169 | 4,069 | - | - | - |
| ***Total cash received*** | ***2,169*** | ***4,069*** | ***-*** | ***-*** | ***-*** |
| **Net cash from/(used by)  financing activities** | **2,169** | **4,069** | **-** | **-** | **-** |
| **Net increase/(decrease) in cash  held** | **380** | **162** | **59** | **(21)** | **-** |
| Cash and cash equivalents at the  beginning of the reporting period | - | 380 | 542 | 601 | 580 |
| **Cash and cash equivalents at   the end of the reporting period** | **380** | **542** | **601** | **580** | **580** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Equity injections – Act No. 2 and Bill 4 | 2,498 | 4,069 | - | - | - |
| **Total new capital appropriations** | **2,498** | **4,069** | **-** | **-** | **-** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *2,498* | *4,069* | *-* | *-* | *-* |
| ***Total Items*** | **2,498** | **4,069** | **-** | **-** | **-** |
| **PURCHASE OF NON-FINANCIAL ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 2,283 | 4,069 | - | - | - |
| Funded internally from departmental resources (b) | 6,148 | - | - | - | - |
| **TOTAL** | **8,431** | **4,069** | **-** | **-** | **-** |
| **RECONCILIATION OF CASH USED TO  ACQUIRE ASSETS TO ASSET  MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 8,431 | 4,069 | - | - | - |
| less additions by creditors / borrowings | (114) | - | - | - | - |
| less s75 Restructuring | (6,148) | - | **-** | **-** | **-** |
| **Total cash used to acquire assets** | **2,169** | **4,069** | **-** | **-** | **-** |

Prepared on Australian Accounting Standards basis.

Includes current Appropriation Bill (No. 4) and prior year Appropriation Act No. 2/4/6.

Includes the current Appropriation Bill (No. 3) and prior year Appropriation Act 1/3/5 appropriations (excluding amounts from the DCBs).

Table 3.6: Statement of asset movements (2019-20 Budget year)

|  | Buildings   $'000 | Other property, plant and equipment $'000 | Total   $'000 |
| --- | --- | --- | --- |
| **As at 1 July 2019** |  |  |  |
| Gross book value | 7,182 | 1,249 | 8,431 |
| Gross book value – ROU | 19,354 | - | 19,354 |
| Accumulated depreciation/ amortisation and impairment | (790) | (164) | (954) |
| **Opening net book balance** | **25,746** | **1,085** | **26,831** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase – appropriation equity (a) | 3,669 | 400 | 4,069 |
| **Total additions** | **3,669** | **400** | **4,069** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (613) | - | (613) |
| Depreciation/amortisation on  ROU | (2,357) | (2,357) | (4,714) |
| **Total other movements** | **(2,970)** | **(2,357)** | **(5,327)** |
| **As at 30 June 2020** |  |  |  |
| Gross book value | 10,851 | 1,649 | 12,500 |
| Gross book value – ROU | 19,354 | - | 19,354 |
| Accumulated depreciation/  amortisation and impairment | (1,403) | (164) | (1,567) |
| Accumulated depreciation/amortisation and impairment – ROU | (2,357) | - | (2,357) |
| **Closing net book balance** | **26,445** | **1,485** | **27,930** |

Prepared on Australian Accounting Standards basis.

‘Appropriation equity’ refers to equity injections or Administered Assets and Liabilities appropriations provided through *Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020, including Collection Development Acquisition Budget.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES ADMINISTERED ON BEHALF  OF GOVERNMENT** |  |  |  |  |  |
| Suppliers | 931 | 900 | 500 | - | - |
| Grants | 3,899 | 4,833 | 4,445 | 4,507 | 4,575 |
| **Total expenses administered on behalf  of Government** | **4,830** | **5,733** | **4,945** | **4,507** | **4,575** |
| **Net cost of/(contribution by) services** | **4,830** | **5,733** | **4,945** | **4,507** | **4,575** |
| **Surplus/(deficit) before income tax** | **(4,830)** | **(5,733)** | **(4,945)** | **(4,507)** | **(4,575)** |
| **Surplus/(deficit) after income tax** | **(4,830)** | **(5,733)** | **(4,945)** | **(4,507)** | **(4,575)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| **Total comprehensive income (loss)  attributable to the Australian  Government** | **(4,830)** | **(5,733)** | **(4,945)** | **(4,507)** | **(4,575)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Taxation receivables | 428 | 428 | 428 | 428 | 428 |
| ***Total financial assets*** | ***428*** | ***428*** | ***428*** | ***428*** | ***428*** |
| **Total assets administered on behalf of Government** | **428** | **428** | **428** | **428** | **428** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 444 | 444 | 444 | 444 | 444 |
| Grants | - | 11 | 21 | 32 | 32 |
| Other payables | - | 104 | 104 | 104 | 104 |
| ***Total payables*** | ***444*** | ***559*** | ***569*** | ***580*** | ***580*** |
| **Total liabilities administered on  behalf of Government** | **444** | **559** | **569** | **580** | **580** |
| **Net assets/(liabilities)** | **(16)** | **(131)** | **(141)** | **(152)** | **(152)** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flows for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised budget $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Net GST received | 33 | - | - | - | - |
| ***Total cash received*** | ***33*** | ***-*** | ***-*** | ***-*** | ***-*** |
| **Cash used** |  |  |  |  |  |
| Grants | 4,289 | 4,822 | 4,435 | 4,496 | 4,575 |
| Suppliers | 558 | 1,197 | 500 | - | - |
| Other | - | - | - | - | - |
| ***Total cash used*** | ***4,847*** | ***6,019*** | ***4,935*** | ***4,496*** | ***4,575*** |
| **Net cash from / (used by)  operating activities** | **(4,814)** | **(6,019)** | **(4,935)** | **(4,496)** | **(4,575)** |
| Cash and cash equivalents at beginning of reporting period | **-** | **-** | **-** | **-** | **-** |
| Cash from Official Public Account for: |  |  |  |  |  |
| - Appropriations | 4,847 | 6,019 | 4,935 | 4,496 | 4,575 |
| *Total cash from Official Public Account* | *4,847* | *6,019* | *4,935* | *4,496* | *4,575* |
| Cash to Official Public Account for: |  |  |  |  |  |
| - Appropriations | 33 | - | - | - | - |
| *Total cash to Official Public Account* | *33* | *-* | *-* | *-* | *-* |
| **Cash and cash equivalents at  end of reporting period** | **-** | **-** | **-** | **-** | **-** |

Prepared on Australian Accounting Standards basis.

Department of Social Services

Department of

vices

Services Australia

##### Entity Additional Estimates Statements

Services Australia

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# Services Australia

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

There have been no significant changes to the strategic direction since the Portfolio Budget Statements.

Services Australia delivers payments and associated services to individuals, families and communities through face-to-face, telephone and digital channels.

To shape more effective and efficient service delivery, Services Australia plays an active role in developing new approaches to social and health-related service delivery with partner agencies. Services Australia will continue to build on its foundation of service excellence to the Australian community through close collaboration with the community and third parties. A key aim of Services Australia is to deliver digital services that support customers to be self-sufficient and manage their own affairs wherever possible.

The contribution of Services Australia to the government’s agenda is reflected in its Outcome Statement which is to:

* Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery

Services Australia supports the economic health and wellbeing of Australians by delivering high‑quality services and payments to the community on behalf of the Government.

Services Australia vision is to provide ‘customer-centred, trusted services that are respectful, simple, helpful and transparent’.

### 1.2 Entity resource statement

The Entity Resource Statement details the resourcing for Services Australia at Additional Estimates. Table 1.1 outlines the total resourcing available from all sources for the 2019-20 Budget year, including variations through Appropriation Bills No. 3 and No. 4, Special Appropriations and Special Accounts.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at Budget  2019-20 $'000 | Proposed  Additional  Estimates  2019-20 $'000 | Total  estimate at  Additional  Estimates  2019-20  $'000 |
| --- | --- | --- | --- | --- |
| **Departmental** |  |  |  |  |
| Annual appropriations - ordinary annual services (a) |  |  |  |  |
| Prior year appropriations available (b) | *1,659,996* | 1,107,908 | - | 1,107,908 |
| Departmental appropriation (c) | *4,319,132* | 4,306,838 | 287,502 | 4,594,340 |
| s74 External Revenue (d) | *272,958* | 237,039 | 42,768 | 279,807 |
| Departmental Capital Budget (DCB) (e) | *183,121* | 182,757 | - | 182,757 |
| Annual appropriations - other services -  non-operating (f) |  |  |  |  |
| Prior year appropriations available (g) | *30,600* | 6,300 | - | 6,300 |
| Equity injection | *148,292* | 128,641 | 21,415 | 150,056 |
| ***Total departmental resourcing*** | ***6,614,099*** | ***5,969,483*** | ***351,685*** | ***6,321,168*** |
| **Administered** |  |  |  |  |
| Annual appropriations - ordinary annual services (a) |  |  |  |  |
| Prior year appropriations available (h) | *3,013* | 3,056 | - | 3,056 |
| Outcome 1 (i) | *1,595* | 1,643 | (1) | 1,642 |
| s74 retained receipts (j) | *1,112* | 1,643 | (1) | 1,642 |
| *Total administered annual appropriations* | *5,720* | *6,342* | *(2)* | *6,340* |
| Special Accounts |  |  |  |  |
| Opening balance (k) | *135,013* | 120,021 | - | 120,021 |
| Appropriation receipts (l) | *1,153* | 1,643 | (1) | 1,642 |
| Non-appropriation receipts (m) | *1,814,418* | 1,859,924 | 35,876 | 1,895,800 |
| Adjustments (n) | 37,631 | 61,528 | (11) | 61,517 |
| *Total special account receipts* | *1,988,215* | *2,043,116* | *35,864* | *2,078,980* |
| less administered appropriations drawn  from annual/special appropriations and  credited to special accounts (l) | *1,153* | 1,643 | (1) | 1,642 |
| ***Total administered resourcing*** | ***1,992,782*** | ***2,047,815*** | ***35,863*** | ***2,083,678*** |
| **Total resourcing for Services Australia** | ***8,606,881*** | **8,017,298** | **387,548** | **8,404,846** |
|  |  |  |  |  |
|  |  |  | *Actual* |  |
|  |  |  | *2018-19* | 2019-20 |
| **Average staffing level (number)** |  |  | *27,529* | 27,325 |

Prepared on a resourcing (i.e. appropriations available) basis.

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

1. *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019‑2020.
2. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year departmental appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements and excludes: $56.5 million of operating appropriations withheld under section 51 of the PGPA Act; a quarantined amount of $0.6 million due to reversal of a 2017‑18 measure; $46.3 million withheld under section 51 of the PGPA Act with a determination date of 25 June 2019; a $9.4 million reduction to appropriation receivable in 2018-19 for funding model adjustment.
3. Departmental appropriation amount excludes Departmental Capital Budget. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the funding adjustments for measures at PEFO 2019 and for the cross portfolio measure, Election Commitment — Efficiency Dividend — extension, published in MYEFO 2019-20.
4. Estimated revenue receipts retained under section 74 of the PGPA Act.
5. Departmental Capital Budgets form part of ordinary annual services items but are not separately identified in *Supply Act (No.1), Appropriation Act (No.1)* or Appropriation Bill (No. 3). Please refer to Table 3.6 for further details. For accounting purposes, DCB has been designated as a 'contribution by owner'. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the funding adjustments for the cross portfolio measure, Election Commitment — Efficiency Dividend — extension, published in MYEFO 2019‑20.
6. *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019‑2020.
7. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year departmental appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements and excludes $29.0 million of 2016-17 appropriation withheld under section 51 of the PGPA Act and $3.3 million of 2018-19 appropriation withheld under section 51 of the PGPA Act with a determination date of 25 June 2019.
8. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the actual balance of annual appropriations carried forward from the previous year. Actual available prior year administered appropriation reflects the unspent annual appropriations as shown in the 2018-19 financial statements.
9. *Supply Act (No.1) 2019-2020* and *Appropriation Act (No. 1) 2019-2020* provide funding for operating expenses only. Services Australia does not have an administered capital budget.
10. Administered repayments received by Services Australia.
11. The amount in the column ‘Estimate as at Budget 2019-20’ has been updated to reflect the actual balance of special accounts carried forward from the previous year.
12. Amounts credited to special accounts from annual administered appropriations relating to Child Support.
13. Non-appropriation receipts comprise receipts from non-custodial parents through the Child Support special account, deposits for recovery of compensation and monies credited to the services for other entities and trust monies services special account.
14. The available balance of the Child Support special account is adjusted under s77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under s78 of the Child Support Act for unexplained remittances not yet credited.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at  Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Department of Agriculture, Water and the Environment (a)** |  |  |  |  |
| Special appropriation - *Farm Household*  *Support Act 2014 s 105* - payments for Farm  Household Allowance and Exceptional  circumstances relief payments | *112,381* | 59,712 | 103,519 | 163,231 |
| **Total** | ***112,381*** | **59,712** | **103,519** | **163,231** |
| **Department of Education, Skills and Employment (a)** |  |  |  |  |
| Special appropriation - *A New Tax System  (Family Assistance) (Administration) Act  1999* (a) | *7,772,649* | 8,174,386 | (8,950) | 8,165,436 |
| Annual appropriation |  |  |  |  |
| - Additional Child Care Subsidy | *50,243* | 64,113 | 339 | 64,452 |
| - PaTH Internship Supplement | *2,639* | 30,000 |  | 30,000 |
| **Total** | ***7,825,531*** | **8,268,499** | **(8,611)** | **8,259,888** |
| **Department of Health** |  |  |  |  |
| Special account - Medicare Guarantee Fund |  |  |  |  |
| Medical benefits | *24,087,216* | 25,405,013 | (48,377) | 25,356,636 |
| Pharmaceutical benefits | *11,778,553* | 11,162,341 | 1,103,006 | 12,265,347 |
| Special appropriation - *Private Health*  *Insurance Act 2007* | *6,061,728* | 6,312,805 | (39,193) | 6,273,612 |
| Special appropriation - *Dental Benefits Act*  *2008* | *321,938* | 364,256 | (17,964) | 346,292 |
| Special appropriation - *National Health Act  1953* - Aids and Appliances | *95,982* | 93,134 | - | 93,134 |
| Special appropriation - *Medical Indemnity  Agreement Act 2002* | *83,021* | 78,364 | (6,642) | 71,722 |
| Special Account - Australian Childhood  Immunisation Register | *9,499* | 9,820 | (5,967) | 3,853 |
| Special appropriation - *Midwife Professional  Indemnity (Commonwealth Contribution)  Scheme Act 2010* | *-* | 3,289 | (982) | 2,307 |
| Special appropriation - *Aged Care Act 1997* | *14,857,338* | 20,150,918 | (3,692,866) | 16,458,052 |
| Special appropriation - *National Health Act  1953* - Continence Aids Assistance Scheme | *90,061* | 84,276 | (4,364) | 79,912 |
| Special appropriation - *Public Governance,*  *Performance and Accountability Act 2013 s77* | *296* | - | - | - |
| Annual appropriation |  |  |  |  |
| Pharmaceutical Benefits | *169,584* | 150,892 | (6,151) | 144,741 |
| Health Workforce | *505,973* | 534,278 | (18,995) | 515,283 |
| Medical Benefits | *6,477* | 7,614 | 26,287 | 33,901 |
| Medical Indemnity | *142* | 242 | - | 242 |
| Primary Care Practice Incentives | *339,923* | 432,658 | (25,442) | 407,216 |
| Primary Health Care Quality & Coordination | *8,617* | - | - | - |
| Preventative Health and Chronic Disease | *934* | 500 | - | 500 |
| Hearing Services | *432,949* | 582,127 | (1,401) | 580,726 |
| **Total** | ***58,850,231*** | **65,372,527** | **(2,739,051)** | **62,633,476** |

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at  Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Department of Home Affairs** |  |  |  |  |
| *Special appropriation - Social Security  (Administration) Act 1999* |  |  |  |  |
| Australian Victim of Terrorism  Overseas Payment | *790* | 1,020 | 2,675 | 3,695 |
| Disaster Recovery Allowance | *1,278* | 75 | 292,471 | 292,546 |
| Disaster Recovery Payment | *118,311* | 19,979 | 208,936 | 228,915 |
| Annual appropriation |  |  |  |  |
| Ex gratia assistance - New Zealand  citizens | *885* | 321 | 309 | 630 |
| Asylum Seeker Support | *65,538* | 52,649 | - | 52,649 |
| Back to School Payment | *-* | - | 19,119 | 19,119 |
| **Total** | ***186,802*** | **74,044** | **523,510** | **597,554** |
| **Department of Infrastructure, Transport, Regional Development and Communications (a)** |  |  |  |  |
| Annual appropriation |  |  |  |  |
| Bass Strait Passenger Vehicle  Equalisation Scheme | *51,360* | 50,846 | 1,200 | 52,046 |
| Tasmanian Freight Equalisation  Scheme | *153,197* | 173,690 | - | 173,690 |
| **Total** | ***204,557*** | **224,536** | **1,200** | **225,736** |
| **Department of Social Services** |  |  |  |  |
| Special appropriation - *Social Security  (Administration) Act 1999* | *91,203,126* | 94,596,177 | (217,334) | 94,378,843 |
| Special appropriation - *A New Tax System*  *(Family Assistance) (Administration) Act*  *1999* | *17,944,835* | 18,097,324 | (319,167) | 17,778,157 |
| Special appropriation - *Paid Parental Leave*  *Act 2010* | *2,346,122* | 2,331,642 | 3,682 | 2,335,324 |
| Special appropriation - *Student Assistance*  *Act 1973* | *356,825* | 378,018 | (18,993) | 359,025 |
| Special appropriations - *Business Services*  *Wage Assessment Tool Payment Scheme*  *Act 2015* (b) | *28,640* | - | - | - |
| Special appropriations - *National Redress*  *Scheme for Institutional Child Sexual*  *Abuse Act 2018* (c) | *19,713* | nfp | nfp | nfp |
| Annual appropriation | *3,645* | 7,367 | - | 7,367 |
| **Total** | ***111,902,906*** | **115,410,528** | **(551,812)** | **114,858,716** |

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Third-party payments from and on behalf of other entities

|  | *Actual available appropriation  2018-19 $'000* | Estimate as at  Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| **Department of Veterans' Affairs** |  |  |  |  |
| Special appropriation - *Veterans’ Entitlements  Act 1986* and related acts | *3,217,923* | 3,132,633 | (8,514) | 3,124,119 |
| Special appropriation - *Military Rehabilitation  and Compensation Act 2004* | *95,688* | 94,488 | 24,736 | 119,224 |
| Special appropriation - *Safety, Rehabilitation  and Compensation Act 1988* | *12,812* | 14,847 | (4,192) | 10,655 |
| Special appropriation - *Australian Participants  in British Nuclear Tests (Treatment) Act 2006* | *11,062* | 13,961 | - | 13,961 |
| **Total** | ***3,337,485*** | **3,255,929** | **12,030** | **3,267,959** |
| **Total Payments made on behalf of  other entities** | ***182,419,893*** | **192,665,775** | **(2,659,215)** | **190,006,560** |

Prepared on a resourcing (i.e. appropriations available) basis.

1. Under Administrative Arrangements Order (AAO) effective from 1 February 2020: agriculture functions and environment functions were transferred to the new Department of Agriculture, Water and the Environment; employment and skills functions, and education functions were transferred to the new Department of Education, Skills and Employment; communications and arts functions, and infrastructure, transport, cities and regional development functions were transferred to the new Department of Infrastructure, Transport, Regional Development and Communications.
2. Business Services Wage Assessment Tool Payment Scheme is now closed.
3. The payments relating to National Redress Scheme for Institutional Child Sexual Abuse is not for publication (nfp) due to ongoing negotiations with state, territory and local governments and organisations.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Payments made to other entities for the provision of services

|  | *Actual    2018-19 $'000* | Estimate as at  Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| Attorney-General's Department | *135* | - | - | - |
| Australian Federal Police | *2,571* | 2,000 | - | 2,000 |
| Australian Government Solicitor | *709* | - | - | - |
| Australian Postal Corporation | *72,106* | 70,473 | - | 70,473 |
| Australian Public Service Commission | *1,424* | - | - | - |
| Comcare | *23,931* | 22,426 | 584 | 23,010 |
| Commonwealth Superannuation Corporation | *5,285* | 5,285 | - | 5,285 |
| Department of Defence | *2,210* | 849 | - | 849 |
| Department of Education, Skills and Employment | *2,561* | - | - | - |
| Department of Finance | *12,318* | 43,738 | (33,628) | 10,110 |
| Department of Health | *2,237* | - | - | - |
| Department of Home Affairs | *2,123* | 1,727 | - | 1,727 |
| Department of Social Services | *1,277* | - | - | - |
| Department of Veterans' Affairs | *2,183* | - | - | - |
| Digital Transformation Agency | *78,804* | 42,701 | - | 42,701 |
| National Archives of Australia | *35* | - | - | - |
| Reserve Bank of Australia | *12,680* | 13,966 | - | 13,966 |
| Other | *5,738* | - | - | - |
| **Total payments to other entities for the provision of services** | ***228,327*** | **203,165** | **(33,044)** | **170,121** |

Prepared on a resourcing basis.

Table 1.1: Services Australia Resource Statement — Additional Estimates for 2019-20 as at February 2020 (continued)

Revenue received from other entities for the provision of services (s74 revenue)

|  | *Actual    2018-19 $'000* | Estimate as at  Budget  2019-20 $'000 | Proposed Additional Estimates  2019-20 $'000 | Total estimate at Additional Estimates 2019-20 $'000 |
| --- | --- | --- | --- | --- |
| Australian Bureau of Statistics | *41* | - | - | - |
| Australian Digital Health Agency | *24,352* | 21,891 | - | 21,891 |
| Australian Electoral Commission | *8,233* | 177 | (71) | 106 |
| Australian Taxation Office | *9,717* | 7,920 | 430 | 8,350 |
| Department of Defence | *646* | - | - | - |
| Department of Education, Skills and Employment | *5,905* | 1,630 | 1,849 | 3,479 |
| Department of Finance | *232* | - | - | - |
| Department of Foreign Affairs and Trade | *5,340* | 6,043 | - | 6,043 |
| Department of Health | *28,438* | 1,582 | 18,980 | 20,562 |
| Department of Home Affairs | *4,829* | 1,943 | - | 1,943 |
| Department of Social Services | *2,679* | 3,009 | 512 | 3,521 |
| Department of the Prime Minister and Cabinet | *2,115* | 307 | 53 | 360 |
| Department of the Treasury | *276* | - | - | - |
| Department of Veterans' Affairs | *48,148* | 87,215 | - | 87,215 |
| Digital Transformation Agency | *11,230* | - | - | - |
| National Disability Insurance Agency | *90,454* | 76,833 | 20,637 | 97,470 |
| Other | *2,032* | - | - | - |
| **Total revenue received from other entities for the provision of services** | ***244,667*** | **208,550** | **42,390** | **250,940** |

Prepared on a resourcing basis.

### 1.3 2019-20 measures since Budget

Table 1.2 summarises new Government measures taken since the 2019-20 Budget. The table is split into revenue, expense and capital measures, with the affected program identified.

Table 1.2: Services Australia 2019-20 measures since Budget

|  | Program | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Expense measures (a)** |  |  |  |  |  |
| **Services Australia** |  |  |  |  |  |
| Election Commitment — Efficiency  Dividend — extension (b) | 1.1, 1.2, 1.3 |  |  |  |  |
| Departmental expense | (21,947) | (58,417) | (75,996) | (72,930) |
| Guaranteeing Medicare — health and  aged care payments system maintenance |  |  |  |  |  |
| Departmental expense | 1.2 | 23,426 | - | - | - |
| **Department of Agriculture, Water and the Environment** |  |  |  |  |  |
| Drought Response, Resilience and  Preparedness Plan — additional support for farmers and communities  in drought |  |  |  |  |  |
| Departmental expense | 1.1 | 11,099 | 6,999 | 4,598 | 4,525 |
| Election Commitment — Farm Household Allowance — permanently maintain the farm assets value limit at $5 million (c) |  |  |  |  |  |
| Departmental expense | 1.1 | - | - | - | - |
| **Department of Education, Skills  and Employment** |  |  |  |  |  |
| Bushfire Response Package — Child  Care Subsidy — Assisting families in  bushfire affected areas (d) |  |  |  |  |  |
| Departmental expense | 1.1 | 1,173 | 149 | 14 | - |
| Transition to Work — extending support for young people |  |  |  |  |  |
| Departmental expense | 1.1 | 552 | 35 | - | - |
| **Department of Health** |  |  |  |  |  |
| Aged Care — response to the Aged  Care Royal Commission Interim  Report and ongoing aged care reforms |  |  |  |  |  |
| Departmental expense | 1.1 | 3,841 | - | - | - |
| Bushfire Response Package — Supporting the Mental Health of Australians Affected by Bushfires (d) |  |  |  |  |  |
| Departmental expense | 1.2 | 40 | 104 | 21 | - |
| Election Commitment — Pharmaceutical Benefits Scheme — Safety Net (e) |  |  |  |  |  |
| Departmental expense | 1.2 | - | - | - | - |

Prepared on a Government Finance Statistics (fiscal) basis.

Table 1.2: Services Australia 2019-20 measures since Budget (continued)

|  | Program | 2019-20  $'000 | 2020-21  $'000 | 2021-22  $'000 | 2022-23  $'000 |
| --- | --- | --- | --- | --- | --- |
| **Department of Health (Continued)** |  |  |  |  |  |
| Guaranteeing Medicare — Medicare  Benefits Schedule — new and  amended listings |  |  |  |  |  |
| Departmental expense | 1.2 | 9 | 59 | 55 | 52 |
| Guaranteeing Medicare — Medicare  Benefits Schedule Review |  |  |  |  |  |
| Departmental expense | 1.2 | - | (26) | (207) | (214) |
| Pharmaceutical Benefits Scheme — new and amended listings |  |  |  |  |  |
| Departmental expense | 1.2 | 1,208 | 139 | 144 | 142 |
| **Department of Infrastructure, Transport, Regional Development and Communications** |  |  |  |  |  |
| Tasmanian Freight Equalisation  Scheme — increased assistance and  reduced claim times |  |  |  |  |  |
| Departmental expense | 1.1 | 3,883 | 1,459 | 1,449 | 1,508 |
| **Department of Social Services** |  |  |  |  |  |
| Addressing the Implementation Risks  Associated with the National Redress  Scheme |  |  |  |  |  |
| Departmental expense | 1.1 | (3,629) | - | - | - |
| Cashless Debit Card — amendments (f) (g) |  |  |  |  |  |
| Departmental expense | 1.1 | 360 | - | - | - |
| Drug Testing Trial policy — amendments (h) |  |  |  |  |  |
| Departmental expense | 1.1 | nfp | nfp | nfp | - |
| Energy Assistance Payment — extension to additional payments (f) |  |  |  |  |  |
| Departmental expense | 1.1 | 1 | - | - | - |
| Place-Based Income Management  and Transition to Cashless Debit  Card — extension (h) |  |  |  |  |  |
| Departmental expense | 1.1 | nfp | nfp | nfp | - |
| Supporting People with Disability (e) |  |  |  |  |  |
| Departmental expense | 1.1 | - | - | - | - |

Prepared on a Government Finance Statistics (fiscal) basis.

Table 1.2: Services Australia 2019-20 measures since Budget (continued)

|  | | Program | 2019-20  $'000 | 2020-21  $'000 | 2021-22  $'000 | 2022-23  $'000 |
| --- | --- | --- | --- | --- | --- | --- |
| **Department of the Treasury** |  | |  |  |  |  |
| Protecting Your Super Package — putting members' interests  first — amendments |  | |  |  |  |  |
| Departmental expense | 1.1 | | (213) | (120) | (76) | (77) |
| **Total expense measures** |  | | 19,803 | (49,619) | (69,998) | (66,994) |
| Administered |  | | - | - | - | - |
| Departmental |  | | 19,803 | (49,619) | (69,998) | (66,994) |
| **Total** |  | | **19,803** | **(49,619)** | **(69,998)** | **(66,994)** |
| **Capital measures (a)** |  | |  |  |  |  |
| **Services Australia** |  | |  |  |  |  |
| Election Commitment — Efficiency  Dividend — extension (b) | 1.1, 1.2, 1.3 | |  |  |  |  |
| Departmental expense | (932) | (2,797) | (3,743) | (3,768) |
| Guaranteeing Medicare — health and  aged care payments system  maintenance |  | |  |  |  |  |
| Departmental capital | 1.1 | | 12,825 | - | - | - |
| **Department of Agriculture, Water   and the Environment** |  | |  |  |  |  |
| Drought Response, Resilience and  Preparedness Plan — additional  support for farmers and communities  in drought |  | |  |  |  |  |
| Departmental capital | 1.1 | | 7,855 | - | - | - |
| **Department of Health** |  | |  |  |  |  |
| Aged Care — response to the Aged Care Royal Commission Interim  Report and ongoing aged care reforms |  | |  |  |  |  |
| Departmental capital | 1.1 | | 5 | - | - | - |
| **Total capital measures** |  | |  |  |  |  |
| Administered |  | | - | - | - | - |
| Departmental |  | | 19,753 | (2,797) | (3,743) | (3,768) |
| **Total** |  | | **19,753** | **(2,797)** | **(3,743)** | **(3,768)** |

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

1. Measures are listed by lead entity and the full measure description and package details appear in the MYEFO 2019-20 under the relevant portfolio except for measures as referred in the notes (d) and (f) below.
2. This is a cross portfolio measure published in the MYEFO 2019-20. The amounts shown relate to financial impact on Services Australia. The financial impact was included in *Appropriation Act (No.1) 2019-2020*.
3. Funding for this measure was included in the MYEFO 2018-19 under: “Assistance for farmers and farm communities in drought”. As part of the election commitment, the nature of funding for this measure was changed to ongoing.
4. This is an Additional Estimates 2019-20 measure.
5. The costs for this measure will be absorbed by Services Australia.
6. This measure was published in the PEFO 2019. The financial impact was included in *Appropriation Act (No.1) 2019-2020*.
7. The figures shown for this measure reflect the whole of government effect on fiscal balance. Additional resourcing provided to Services Australia is detailed in Table 1.3.
8. The expenditure for this measure is not for publication (nfp) as negotiations with potential commercial providers are yet to be finalised.

### 1.4 Additional estimates, resourcing and variations to outcomes

The following table details the changes to the resourcing for Services Australia at Additional Estimates by outcome resulting from new measures and other variations since the 2019-20 Budget in Appropriation Bills Nos. 3 and 4.

Table 1.3: Additional estimates and other variations to outcomes since the 2019‑20 Budget

|  | Program | 2019-20 $'000 | 2020-21 $'000 | 2021-22 $'000 | 2022-23 $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1** |  |  |  |  |  |
| **Administered** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| (net increase) | 1.3 | - | - | - | - |
| (net decrease) | 1.3 | (1) | (3) | (3) | (7) |
| **Net impact on appropriations for Outcome 1 (administered)** |  | **(1)** | **(3)** | **(3)** | **(7)** |
| **Departmental** |  |  |  |  |  |
| **Annual appropriations** |  |  |  |  |  |
| **Measures** |  |  |  |  |  |
| Election Commitment — Efficiency  Dividend — extension (a) | 1.1, 1.2, 1.3 | (22,879) | (61,214) | (79,739) | (76,699) |
| Guaranteeing Medicare — health and  aged care payments system  maintenance | 1.2 | 36,251 | - | - | - |
| Drought Response, Resilience and  Preparedness Plan — additional  support for farmers and communities  in drought | 1.1 | 18,954 | 6,999 | 4,598 | 4,525 |
| Election Commitment — Farm  Household Allowance — permanently maintain the farm assets value limit at $5 million (b) | 1.1 | - | - | - | - |
| Bushfire Response Package — Child Care Subsidy — Assisting families in bushfire affected areas (c) | 1.1 | 1,173 | 149 | 14 | - |
| Transition to Work — extending support for young people | 1.1 | 552 | 35 | - | - |
| Aged Care — response to the Aged Care Royal Commission Interim Report and ongoing aged care reforms | 1.1 | 3,846 | - | - | - |
| Bushfire Response Package — Supporting the Mental Health of Australians Affected by Bushfires (c) | 1.2 | 40 | 104 | 21 | - |
| Election Commitment — Pharmaceutical Benefits Scheme — Safety Net (d) | 1.1 | - | - | - | - |

Prepared on a resourcing (i.e. appropriations available) basis.

Table 1.3: Additional estimates and other variations to outcomes since the 2019‑20 Budget (continued)

|  | Program | | 2019-20 $'000 | 2020-21 $'000 | | 2021-22 $'000 | | 2022-23 $'000 | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Guaranteeing Medicare – Medicare Benefits Schedule — new and amended listings | | 1.2 | 9 | 59 | 55 | | 52 | |
| Guaranteeing Medicare — Medicare Benefits Schedule Review | | 1.2 | - | (26) | (207) | | (214) | |
| Pharmaceutical Benefits Scheme — new and amended listings | | 1.2 | 1,208 | 139 | 144 | | 142 | |
| Tasmanian Freight Equalisation Scheme — increased assistance and reduced claim times | | 1.2 | 3,883 | 1,459 | 1,449 | | 1,508 | |
| Addressing the Implementation Risks Associated with the National Redress Scheme | | 1.1 | (3,629) | - | - | | - | |
| Cashless Debit Card — amendments (e) | | 1.1 | 5,260 | 6,407 | - | | - | |
| Drug Testing Trial policy — amendments (f) | | 1.1 | nfp | nfp | nfp | | - | |
| Energy Assistance Payment — extension to additional payments (e) | | 1.1 | 1 | - | - | | - | |
| Place-Based Income Management and Transition to Cashless Debit Card — extension (f) | | 1.2 | nfp | nfp | nfp | | - | |
| Supporting People with Disability (d) | | 1.1 | - | - | - | | - | |
| Protecting Your Super Package — putting members' interests first — amendments | | 1.1 | (213) | (120) | (76) | | (77) | |
| **Changes in Parameters** | |  |  |  |  | |  | |
| (net increase) | | 1.1 | - | - | - | | - | |
| (net decrease) | | 1.1, 1.2 | - | (7,713) | (7,509) | | (7,217) | |
| **Other Variations** | |  |  |  |  | |  | |
| (net increase) | | 1.1 | 252,270 | 9,727 | 7,948 | | 76 | |
| (net decrease) | | 1.1 | (5,427) | (978) | (2,670) | | (5,698) | |
| **Net impact on appropriations for Outcome 1 (departmental)** | |  | **291,299** | **(44,973)** | **(75,972)** | | **(83,602)** | |
| **Total net impact on appropriations for Outcome 1** | |  | **291,298** | **(44,976)** | **(75,975)** | | **(83,609)** | |

Prepared on a resourcing (i.e. appropriations available) basis.

1. This is a cross portfolio measure published in the MYEFO 2019-20. The amounts shown relate to financial impact on Services Australia. The financial impact was included in *Appropriation Act (No.1) 2019-2020*.
2. Funding for this measure was included in the MYEFO 2018-19 under: “Assistance for farmers and farm communities in drought”. As part of the election commitment, the nature of funding for this measure was changed to ongoing.
3. This is an Additional Estimates 2019-20 measure.
4. The costs for this measure will be absorbed by Services Australia.
5. This measure was published in PEFO 2019. The financial impact was included in *Appropriation Act (No.1) 2019-2020*.
6. The expenditure for this measure is not for publication (nfp) as negotiations with potential commercial providers are yet to be finalised.

### 1.5 Breakdown of additional estimates by appropriation bill

The following tables detail the Additional Estimates sought for Services Australia through Appropriation Bills Nos. 3 and 4.

**Table 1.4: Appropriation Bill (No. 3) 2019-2020**

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Increased Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Administered items** |  |  |  |  |  |
| **Outcome 1** | *1,595* | 1,643 | 1,642 | - | (1) |
| **Total administered** | ***1,595*** | **1,643** | **1,642** | **-** | **(1)** |
| **Departmental programs** |  |  |  |  |  |
| **Outcome 1** | *4,502,253* | 4,489,595 | 4,777,097 | 287,502 | - |
| **Total departmental** | ***4,502,253*** | **4,489,595** | **4,777,097** | **287,502** | **-** |
| **Total administered and departmental** | ***4,503,848*** | **4,491,238** | **4,778,739** | **287,502** | **(1)** |

Table 1.5: Appropriation Bill (No. 4) 2019-2020

|  | *2018-19 Available $'000* | 2019-20 Budget $'000 | 2019-20 Revised $'000 | Increased Estimates $'000 | Reduced Estimates $'000 |
| --- | --- | --- | --- | --- | --- |
| **Non-operating** |  |  |  |  |  |
| Equity injections | *148,292* | 128,641 | 150,056 | 21,415 | - |
| **Total non-operating** | ***148,292*** | **128,641** | **150,056** | **21,415** | **-** |
| **Total other services** | ***148,292*** | **128,641** | **150,056** | **21,415** | **-** |

## Section 2: Revisions to outcomes and planned performance

### 2. Changes to outcome and program structures

**Table 2: Changes to the outcome and program structures since the last portfolio statement**

|  |  |  |
| --- | --- | --- |
| **Outcome changes** | |  |
|  |  |  |
| **New**  **Outcome Statement  Outcome 1** | *Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.* | |
|  | | |
| Description of change: | |  |
|  | As part of the Machinery of Government changes announced on 5 December 2019, Services Australia was established as an Executive Agency in the Social Services portfolio on 1 February 2020. In line with this change, the Services Australia outcome statement has been amended to omit reference to the provision of policy advice, whilst continuing to provide advice on service delivery. | |
|  |  |  |
| Old Statement: |  |  |
|  | *Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of policy advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.* | |

### 2.1 Budgeted expenses and performance for Outcome 1

|  |
| --- |
| **Outcome 1: Support individuals, families and communities to achieve greater self‑sufficiency; through the delivery of advice and high quality accessible social, health and child support services and other payments; and support providers and businesses through convenient and efficient service delivery.** |

**Linked programs for Outcome 1**

For full details of linked programs refer to pages 25-27 of the *Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15B Social Services Portfolio (Department of Human Services).*

Program links have been revised as follows since the 2019-20 Budget:

|  |
| --- |
| **Entity:Department of Home Affairs** |
| Delete: 2.4 Refugee and Humanitarian Assistance  Insert: 2.4 Refugee, Humanitarian, Settlement and Migrant Services |
| **Entity: Department of Education and Training (a)** |
| Delete: 1.1 Support for the Child Care System |
| Delete: 1.2 Child Care Subsidy |
| Delete: 2.8 Building Skills and Capability |
| **Entity: Department of Jobs and Small Business (a)** |
| Delete: 1.1 Employment Services |
| **Entity: Department of Education, Skills and Employment (a)** |
| Insert: 1.1 Support for the Child Care System |
| Insert: 1.2 Child Care Subsidy |
| Insert: 3.1 Building Skills and Capability |
| Insert: 4.1 Employment Services |
| **Entity: Department of the Prime Minister and Cabinet (b)** |
| Delete: 2.1 Indigenous Advancement - Jobs, Land and Economy |
| **Entity: National Indigenous Australians Agency (b)** |
| Insert: 1.1 Indigenous Advancement – Jobs, Land and the Economy |

1. Under Administrative Arrangements Order (AAO) effective from 1 February 2020: Employment and skills functions, and education functions were transferred to the new Department of Education, Skills and Employment.
2. NIAA was established as an Executive Agency on 1 July 2019. Outcome 2 and its related programs have transferred from the Department of the Prime Minister and Cabinet to NIAA and are now presented as Outcome 1 (i.e. Program 1.1 Indigenous Advancement – Jobs, Land and the Economy).

**2.1.1 Budgeted expenses for Outcome 1**

This table shows how much the agency intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1.1: Budgeted Expenses for Outcome 1**

|  | 2018-19 Actual expenses $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **Program 1.1: Services to the Community - Social Security and Welfare** | | | | | |
| Administered expenses |  |  |  |  |  |
| Expenses not requiring  appropriation in the Budget year (a) | 271 | - | - | - | - |
| **Administered total** | 271 | - | - | - | - |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation (b) | 3,572,605 | 3,634,335 | 2,951,257 | 2,818,316 | 2,640,762 |
| s74 Retained revenue (c) | 195,721 | 204,856 | 184,104 | 191,876 | 184,872 |
| Expenses not requiring appropriation in the Budget year (a) | 232,701 | 227,801 | 235,992 | 234,816 | 214,449 |
| **Departmental total** | 4,001,027 | 4,066,992 | 3,371,353 | 3,245,008 | 3,040,083 |
| **Total expenses for Program 1.1** | **4,001,298** | **4,066,992** | **3,371,353** | **3,245,008** | **3,040,083** |
| **Program 1.2: Services to the Community - Health** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation (b) | 589,003 | 571,150 | 493,439 | 503,527 | 519,772 |
| s74 Retained revenue (c) | 61,855 | 51,530 | 10,371 | 9,916 | 9,927 |
| Expenses not requiring appropriation in the Budget year (a) | 54,751 | 52,856 | 54,013 | 52,657 | 47,196 |
| **Departmental total** | 705,609 | 675,536 | 557,823 | 566,100 | 576,895 |
| **Total expenses for Program 1.2** | **705,609** | **675,536** | **557,823** | **566,100** | **576,895** |
| **Program 1.3: Child Support** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services (Appropriation  Act No. 1 and Bill No. 3) | 1,153 | 1,642 | 1,686 | 1,723 | 1,762 |
| Special accounts: |  |  |  |  |  |
| Child Support special account | 1,610,672 | 1,636,510 | 1,670,245 | 1,706,669 | 1,743,845 |
| Expenses not requiring appropriation  in the Budget year (a) | 69,598 | 102,565 | 103,097 | 103,897 | 104,710 |
| **Administered total** | 1,681,423 | 1,740,717 | 1,775,028 | 1,812,289 | 1,850,317 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation (b) | 416,480 | 414,466 | 411,626 | 409,267 | 410,401 |
| s74 Retained revenue (c) | 2,382 | 1,752 | 1,752 | 1,752 | 1,752 |
| Expenses not requiring appropriation  in the Budget year (a) | 28,815 | 26,118 | 24,009 | 22,759 | 17,618 |
| **Departmental total** | 447,677 | 442,336 | 437,387 | 433,778 | 429,771 |
| **Total expenses for program 1.3** | **2,129,100** | **2,183,053** | **2,212,415** | **2,246,067** | **2,280,088** |

**Table 2.1.1: Budgeted Expenses for Outcome 1 (continued)**

|  | 2018-19 Actual expenses $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Act No. 1 and  Bill No. 3) | 1,153 | 1,642 | 1,686 | 1,723 | 1,762 |
| Special accounts |  |  |  |  |  |
| Child Support special account | 1,610,672 | 1,636,510 | 1,670,245 | 1,706,669 | 1,743,845 |
| Expenses not requiring  appropriation in the Budget year (a) | 69,869 | 102,565 | 103,097 | 103,897 | 104,710 |
| **Administered total** | 1,681,694 | 1,740,717 | 1,775,028 | 1,812,289 | 1,850,317 |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation (b) | 4,578,088 | 4,619,951 | 3,856,322 | 3,731,110 | 3,570,935 |
| s74 Retained revenue (c) | 259,958 | 258,138 | 196,227 | 203,544 | 196,551 |
| Expenses not requiring  appropriation in the Budget year (a) | 316,267 | 306,775 | 314,014 | 310,232 | 279,263 |
| **Departmental total** | 5,154,313 | 5,184,864 | 4,366,563 | 4,244,886 | 4,046,749 |
| **Total expenses for Outcome 1** | **6,836,007** | **6,925,581** | **6,141,591** | **6,057,175** | **5,897,066** |
|  |  |  |  |  |  |
|  | Actual  2018-19 | 2019-20 |  |  |  |
| **Average staffing level (number)** | 27,529 | 27,325 |  |  |  |

Departmental appropriation program splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

1. Administered expenses not requiring appropriation in the estimates years comprise write-down of assets. Departmental expenses not requiring appropriation include unfunded depreciation and amortisation expense, and resources consumed free of charge.
2. Reporting as per the new accounting standard AASB 16 Leases came into effect for Commonwealth entities from 1 July 2019.
3. Estimated expenses incurred in relation to external revenue retained under section 74 of the PGPA Act.

### 2.1.2 Performance criteria for Outcome 1

There have been no changes to the performance criteria since the publication of the 2019‑20 PB Statements.

For full details of the performance criteria for Outcome 1 refer pages 30-34 of the *Portfolio Budget Statements 2019-20, Budget Related Paper No. 1.15B Social Services Portfolio (Department of Human Services).*

## Section 3: Special account flows and budgeted financial statements

### 3.1 Special account flows

**Estimates of special account flows**

Special Accounts provide a means to set aside and record amounts used for specified purposes. Table 3.1 shows the expected additions (receipts) and reductions (payments) for each account used by Services Australia.

**Table 3.1: Estimates of special account flows and balances**

|  | Outcome | Opening | Receipts | Payments | Adjustments | Closing |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | balance |  |  |  | balance |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| Child Support Account (a) (A) | 1 |  |  |  |  |  |
| 2019-20 Revised estimate |  | 57,259 | 1,579,012 | (1,640,529) | 61,517 | 57,259 |
| *2018-19 Actual* |  | *52,204* | *1,511,347* | *(1,545,743)* | *39,451* | *57,259* |
| Recovery of Compensation for Health Care & Other Services Special Account (b) (A) | 1 |  |  |  |  |  |
| 2019-20 Revised estimate |  | 62,674 | 317,130 | (317,130) | - | 62,674 |
| *2018-19 Actual* |  | *82,809* | *303,283* | *(322,261)* | *(1,157)* | *62,674* |
| Services for Other Entities and Trust Moneys - Department of Human Services Special Account (c) (A) & (D) | 1 |  |  |  |  |  |
| 2019-20 Revised estimate |  | 88 | 1,300 | (1,300) | - | 88 |
| *2018-19 Actual* |  | *-* | *941* | *(853)* | *-* | *88* |
| **Total special accounts  2019-20 Revised estimate** |  | **120,021** | **1,897,442** | **(1,958,959)** | **61,517** | **120,021** |
| *Total special accounts  2018-19 Actual* |  | *135,013* | *1,815,571* | *(1,868,857)* | *38,294* | *120,021* |

(A) = Administered

(D) = Departmental

(a) Appropriation: *Public Governance, Performance and Accountability Act 2013*, section 80.

Establishing Instrument: *Child Support (Registration and Collection) Act 1988*, section 73.

Purpose: For the receipt of child support payments and the making of regular and timely payments to custodial parents.

(b) Appropriation: *Public Governance, Performance and Accountability Act 2013,* section 78.

Establishing Instrument: Determination 2015/06 under the *Public Governance, Performance and Accountability Act 2013* section 78.

Purpose:

1. to credit monies received by the Commonwealth following a judgement or settlement made in relation to a claimant under the *Health and Other Services (Compensation) Act 1995* (HOSC Act) and amounts received by the Commonwealth for the purposes of the special account; and
2. to debit monies:
   * 1. to pay a person an amount consistent with the HOSC Act;
     2. to pay an amount to a commonwealth entity that manages a benefit, subsidy or scheme related to the HOSC Act;
     3. activities that are incidental to a purpose mentioned in paragraph (i) or (ii);
     4. to reduce the balance of the special account (and, therefore, the available appropriation for the special account) without making a real or notional payment; and
     5. to repay amounts where an Act or other law requires or permits the repayment of an amount received.

**Table 3.1: Estimates of special account flows and balances (continued)**

(c) Appropriation: *Public Governance, Performance and Accountability Act 2013,* section 78.

Establishing Instrument: Determination 2011/13 under the *Public Governance, Performance and Accountability Act 2013* section 78.

Purpose:

1. to credit monies:
2. amounts held on trust or otherwise for the benefit of a person other than the Commonwealth;
3. amounts received in the course of the performance of functions that relate to the purposes of the special account; and
4. to debit monies:
5. to disburse amounts held on trust or otherwise for the benefit of a person other than the Commonwealth;
6. to disburse amounts in connection with services performed on behalf of other governments and bodies that are non-corporate Commonwealth entities;
7. to repay amounts where an Act or other law requires or permits the repayment of an amount received;
8. to reduce the balance of the special account (and, therefore, the available appropriation for the special account) without making a real or notional payment.

### 3.2 Budgeted financial statements

**3.2.1 Analysis of budgeted financial statements**

**Departmental comprehensive income statement (Table 3.2)**

Since Budget 2019‑20, revenue from the government in 2019‑20 has increased by $270.8 million. Estimates of own-source income have increased by $41.5 million, mainly due to changes in revenue from service agreements with other entities. Total expenses in 2019‑20 have increased by $326.1 million since the 2019‑20 Budget as a result of the increased effort required to meet the objectives of new measures and own‑source income.

Following the implementation of Australian Accounting Standard AASB 16 Leases, the comprehensive income statement now includes an additional depreciation of $355.1 million related to the right of use assets and interest on lease liabilities of $27.6 million. The financial impact of the aforementioned expense amounts is offset by the de‑recognition of lease expenses amounting $357.1 million. The net result is an additional loss of $25.6 million due to the implementation of AASB 16 Leases.

**Departmental balance sheet (Table 3.3)**

The budgeted net asset position at 30 June 2020 has increased by $137.4 million since the 2019‑20 Budget. Revised estimates take into account the 2018‑19 operating result and the flow‑on effect of audited financial statements as at 30 June 2019 and an increase in equity as a result of new measures.

The total assets have increased by $2.1 billion, and total liabilities increased by $1.9 billion as per the new accounting standard AASB 16 Leases which came into effect for Commonwealth entities from 1 July 2019. The equity includes an adjustment of $160.5 million mainly resulting from the implementation of AASB 16 Leases.

**Departmental statement of cash flows (Table 3.5)**

Since Budget 2019‑20, departmental cash receipts and payments have been affected by changes in appropriation; own source revenue; expenses and equity injections.

**Departmental Capital Budget Statement (Table 3.6)**

Following Budget 2019‑20, equity injection funding increased by $21.4 million to $150.1 million, due to new measures $20.7 million and other variations $0.7 million. The departmental capital budget has decreased by $0.9 million to $182.8 million since the publication of the PB Statements. This decrease is attributable to the “Election Commitment —Efficiency Dividend—extension” measure.

**Statement of departmental asset movements (Table 3.7)**

The estimated net book value of land, buildings, property plant and equipment and intangible assets as at 30 June 2020 has increased by $2.2 billion since Budget 2019‑20 due to implementation of AASB 16 Leases.

**3.2.1 Analysis of budgeted financial statements (continued)**

**Schedule of administered activity**

**Administered income and expenses (Table 3.8)**

Since Budget 2019‑20, administered non‑taxation revenue has increased by $43.6 million, mainly reflecting changes in Child Support maintenance revenue.

**Administered assets and liabilities (Table 3.9)**

Following Budget 2019‑20, the estimated closing asset balance for 2019‑20 has increased by $52.0 million, mostly due to an increase in the Child Support receivables balances.

**Administered statement of cash flows (Table 3.10)**

Changes in administered cash flows since Budget 2019‑20 in the most part reflect changes to Child Support and Health Compensation Recovery receipts and payments.

**3.2.2 Budgeted financial statements**

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 2,814,542 | 2,722,473 | 2,549,786 | 2,499,827 | 2,401,252 |
| Supplier expenses | 2,023,162 | 1,770,761 | 1,106,080 | 1,038,554 | 934,938 |
| Depreciation and amortisation | 296,662 | 659,727 | 681,990 | 681,191 | 682,608 |
| Finance costs | - | 28,392 | 25,196 | 21,932 | 24,569 |
| Impairment loss allowance on financial instruments | 418 | - | - | - | - |
| Write-down and impairment of assets | 17,039 | 129 | 129 | - | - |
| Other expenses | 2,490 | 3,382 | 3,382 | 3,382 | 3,382 |
| **Total expenses** | **5,154,313** | **5,184,864** | **4,366,563** | **4,244,886** | **4,046,749** |
| **LESS:** |  |  |  |  |  |
| **OWN SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Rendering of goods and services | 258,297 | 259,551 | 195,448 | 202,293 | 194,836 |
| Rental income | 14,325 | 15,384 | 15,779 | 16,251 | 16,715 |
| Other revenue | 336 | - | - | - | - |
| **Total own-source revenue** | **272,958** | **274,935** | **211,227** | **218,544** | **211,551** |
| **Gains** |  |  |  |  |  |
| Reversal of previous asset write-downs and impairments | 23 | - | - | - | - |
| Resources received free of charge | 2,148 | 2,120 | 2,120 | 2,120 | 2,120 |
| Other Gains | 2,343 | - | - | - | - |
| **Total gains** | **4,514** | **2,120** | **2,120** | **2,120** | **2,120** |
| **Total own-source Income** | **277,472** | **277,055** | **213,347** | **220,664** | **213,671** |
| **Net cost of services** | **(4,876,841)** | **(4,907,809)** | **(4,153,216)** | **(4,024,222)** | **(3,833,078)** |
| Revenue from government | 4,546,335 | 4,594,340 | 3,820,219 | 3,709,047 | 3,548,906 |
| **Deficit attributable to the Australian Government** | **(330,506)** | **(313,469)** | **(332,997)** | **(315,175)** | **(284,172)** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| Changes in asset revaluation surplus | 13,002 | **-** | - | - | - |
| **Total other comprehensive income** | **13,002** | **-** | **-** | **-** | **-** |
| **Total comprehensive deficit  attributable to the Australian  Government** | **(317,504)** | **(313,469)** | **(332,997)** | **(315,175)** | **(284,172)** |

Prepared on Australian Accounting Standards basis.

**Table 3.2: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **Total comprehensive surplus/  deficit excluding depreciation/  amortisation expenses  previously funded through  revenue appropriations,** |  |  |  |  |  |
| **depreciation on ROU, principal   repayment on leased assets** | **(20,842)** | **16,797** | **15,000** | **15,000** | **15,000** |
| less depreciation/amortisation expenses previously funded through revenue appropriations (a) | 296,662 | 304,655 | 311,894 | 308,112 | 277,143 |
| less depreciation/amortisation expenses for ROU (b) | - | 355,072 | 370,096 | 373,079 | 405,465 |
| add principal repayments on leased assets (b) | - | 329,461 | 333,993 | 351,016 | 383,436 |
| **Total comprehensive deficit  - as per the statement of  comprehensive income** | **(317,504)** | **(313,469)** | **(332,997)** | **(315,175)** | **(284,172)** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Act (No. 1) or Appropriation Bill (No. 3) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Appropriation Act (No. 1)or Appropriation Bill (No. 3) equity appropriations. For information regarding DCB, please refer to Table 3.6 Departmental Capital Budget Statement.
2. Reporting as per the new accounting standard AASB 16 Leases came into effect for Commonwealth entities from 1 July 2019.

Table 3.3: Budgeted departmental balance sheet (as at 30 June)

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash | 11,800 | 20,000 | 20,000 | 20,000 | 20,000 |
| Trade and other receivables | 1,237,219 | 1,267,064 | 1,272,432 | 1,256,714 | 1,277,216 |
| **Total financial assets** | **1,249,019** | **1,287,064** | **1,292,432** | **1,276,714** | **1,297,216** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 387,265 | 2,362,038 | 2,063,558 | 1,849,139 | 2,035,166 |
| Plant and equipment | 307,909 | 429,848 | 403,781 | 364,134 | 379,359 |
| Software | 471,762 | 517,306 | 428,596 | 345,992 | 290,066 |
| Prepayments | 254,629 | 207,452 | 198,673 | 228,473 | 213,162 |
| **Total non-financial assets** | **1,421,565** | **3,516,644** | **3,094,608** | **2,787,738** | **2,917,753** |
| **Total assets** | **2,670,584** | **4,803,708** | **4,387,040** | **4,064,452** | **4,214,969** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Leases | - | 2,092,537 | 1,822,540 | 1,616,155 | 1,860,121 |
| Suppliers | 511,107 | 435,797 | 443,698 | 449,196 | 453,455 |
| Employee benefits | 28,913 | 47,361 | 30,575 | 39,914 | 39,914 |
| Lease incentives | 101,128 | - | - | - | - |
| Other payables | 6,564 | 6,564 | 6,564 | 6,564 | 6,564 |
| **Total payables** | **647,712** | **2,582,259** | **2,303,377** | **2,111,829** | **2,360,054** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 825,731 | 843,766 | 848,500 | 846,988 | 847,146 |
| Other provisions | 33,987 | 34,708 | 35,448 | 36,205 | 36,979 |
| **Total provisions** | **859,718** | **878,474** | **883,948** | **883,193** | **884,125** |
| **Total liabilities** | **1,507,430** | **3,460,733** | **3,187,325** | **2,995,022** | **3,244,179** |
| **Net assets** | **1,163,154** | **1,342,975** | **1,199,715** | **1,069,430** | **970,790** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Contributed equity | 2,639,388 | 2,972,201 | 3,161,938 | 3,346,828 | 3,532,360 |
| Reserves | 199,404 | 199,404 | 199,404 | 199,404 | 199,404 |
| Accumulated deficit | (1,675,638) | (1,828,630) | (2,161,627) | (2,476,802) | (2,760,974) |
| **Total parent entity interest** | **1,163,154** | **1,342,975** | **1,199,715** | **1,069,430** | **970,790** |
| **Total equity** | **1,163,154** | **1,342,975** | **1,199,715** | **1,069,430** | **970,790** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after the deduction of liabilities.

Table 3.4: Departmental statement of changes in equity — summary of movement (Budget Year 2019-20)

|  | Retained earnings $'000 | Asset revaluation reserve $'000 | Contributed equity/ capital $'000 | Total equity  $'000 |
| --- | --- | --- | --- | --- |
| **Opening balance as at 1 July 2019** |  |  |  |  |
| Balance carried forward from previous  period | (1,675,638) | 199,404 | 2,639,388 | 1,163,154 |
| Opening Balance Adjustments | 160,477 | - | - | 160,477 |
| ***Adjusted opening balance*** | **(1,515,161)** | **199,404** | **2,639,388** | **1,323,631** |
| **Comprehensive income** |  |  |  |  |
| Deficit for the period | (313,469) | - | - | (313,469) |
| ***Total comprehensive deficit attributable to the Australian Government*** | **(313,469)** | **-** | **-** | **(313,469)** |
| **Transactions with owners** |  |  |  |  |
| ***Contribution by owners*** |  |  |  |  |
| Equity injection: |  |  |  |  |
| Equity Injection - Appropriation | - | - | 150,056 | 150,056 |
| Departmental Capital Budget (DCB) | - | - | 182,757 | 182,757 |
| ***Total transactions with owners*** | **-** | **-** | **332,813** | **332,813** |
| **Closing balance as at 30 June 2020 attributable to the Australian Government** | **(1,828,630)** | **199,404** | **2,972,201** | **1,342,975** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Budgeted departmental statement of cash flows for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 5,480,761 | 5,114,848 | 4,232,379 | 4,149,223 | 3,888,432 |
| Rendering of services | 282,403 | 282,517 | 219,083 | 220,738 | 213,747 |
| Net GST received | 235,281 | 227,119 | 158,003 | 158,002 | 146,281 |
| Other | 98,900 | 45,718 | 45,718 | 45,718 | - |
| **Total cash received** | **6,097,345** | **5,670,202** | **4,655,183** | **4,573,681** | **4,248,460** |
| **Cash used** |  |  |  |  |  |
| Employees | 2,877,895 | 2,713,419 | 2,589,267 | 2,519,429 | 2,401,094 |
| Suppliers | 2,469,586 | 2,015,918 | 1,266,281 | 1,239,221 | 1,061,725 |
| Borrowing and other financing costs | 33 | - | - | - | - |
| Competitive neutrality payments | 447 | 382 | 382 | 382 | 382 |
| Returns to the official public account | 616,717 | 555,354 | 422,804 | 424,458 | 360,028 |
| Other | 5,780 | 30,671 | 27,456 | 24,175 | 26,795 |
| **Total cash used** | **5,970,458** | **5,315,744** | **4,306,190** | **4,207,665** | **3,850,024** |
| **Net cash from/(used by) operating activities** | **126,887** | **354,458** | **348,993** | **366,016** | **398,436** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of plant and  equipment | 133 | - | - | - | - |
| **Total cash received** | **133** | **-** | **-** | **-** | **-** |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and  equipment and software | 481,172 | 349,610 | 204,737 | 199,890 | 200,532 |
| **Total cash used** | **481,172** | **349,610** | **204,737** | **199,890** | **200,532** |
| **Net cash used by investing activities** | **(481,039)** | **(349,610)** | **(204,737)** | **(199,890)** | **(200,532)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 360,713 | 332,813 | 189,737 | 184,890 | 185,532 |
| **Total cash received** | **360,713** | **332,813** | **189,737** | **184,890** | **185,532** |
| **Cash used** |  |  |  |  |  |
| Lease liability - principal payments | - | 329,461 | 333,993 | 351,016 | 383,436 |
| Returns on capital - appropriations | 9,563 | - | - | - | - |
| **Total cash used** | **9,563** | **329,461** | **333,993** | **351,016** | **383,436** |
| **Net cash from financing activities** | **351,150** | **3,352** | **(144,256)** | **(166,126)** | **(197,904)** |
| **Net increase/(decrease) in cash held** | **(3,002)** | **8,200** | **-** | **-** | **-** |
| Cash at the beginning of the  reporting period | 14,802 | 11,800 | 20,000 | 20,000 | 20,000 |
| **Cash at the end of the reporting period** | **11,800** | **20,000** | **20,000** | **20,000** | **20,000** |

Prepared on Australian Accounting Standards basis.

Table 3.6: Departmental capital budget statement for the period ended 30 June

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital budget - Act No. 1 (DCB) | 183,121 | 182,757 | 181,790 | 182,106 | 183,349 |
| Equity injections - Act No. 2 | 148,292 | 150,056 | 7,947 | 2,784 | 2,183 |
| **Total capital appropriations** | **331,413** | **332,813** | **189,737** | **184,890** | **185,532** |
| **Provided for:** |  |  |  |  |  |
| Purchase of non-financial assets | 331,413 | 332,813 | 189,737 | 184,890 | 185,532 |
| **Total Items** | **331,413** | **332,813** | **189,737** | **184,890** | **185,532** |
| **PURCHASE OF NON-FINANCIAL  ASSETS** |  |  |  |  |  |
| Funded by capital appropriations (a) | 171,964 | 150,056 | 7,947 | 2,784 | 2,183 |
| Funded by capital appropriation –  DCB (b) | 188,121 | 182,757 | 181,790 | 182,106 | 183,349 |
| Funded internally from departmental  resources (c) | 38,450 | 16,797 | 15,000 | 15,000 | 15,000 |
| **TOTAL PURCHASES** | **398,535** | **349,610** | **204,737** | **199,890** | **200,532** |
| **RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 398,535 | 349,610 | 204,737 | 199,890 | 200,532 |
| plus reduction in payables | 82,637 | - | - | - | - |
| **TOTAL CASH USED TO ACQUIRE  ASSETS** | **481,172** | **349,610** | **204,737** | **199,890** | **200,532** |

Prepared on Australian Accounting Standards basis.

1. Includes through *Supply Act (No. 2) 2019-2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020 and prior Appropriation Acts No. 2/4/6.
2. Does not include annual finance lease costs. Includes purchases from current and previous years’ Departmental Capital Budgets (DCBs).
3. Includes funding from s74 retained revenue.

**Table 3.7: Statement of asset movements (Budget Year 2019-20)**

|  | Land  $'000 | Buildings  $'000 | Plant and equipment $'000 | Software  $'000 | Total  $'000 |
| --- | --- | --- | --- | --- | --- |
| **As at 1 July 2019** |  |  |  |  |  |
| Gross book value | 4,209 | 407,970 | 401,895 | 1,156,664 | 1,970,738 |
| Accumulated depreciation/  amortisation and impairment | - | (24,914) | (93,986) | (684,902) | (803,802) |
| **Opening net book balance** | **4,209** | **383,056** | **307,909** | **471,762** | **1,166,936** |
| **CAPITAL ASSET ADDITIONS** |  |  |  |  |  |
| **Estimated expenditure on**  **new or replacement assets** |  |  |  |  |  |
| By purchase – appropriation  – Equity (a) | - | - | 23,770 | 126,286 | 150,056 |
| By purchase – appropriation  ordinary annual services –  ROU | 418 | 2,349,892 | 102,063 | - | 2,452,373 |
| By purchase – appropriation  ordinary annual services –  Other (b) | - | 50,000 | 104,002 | 28,755 | 182,757 |
| By purchase – other | - | - | 16,797 | - | 16,797 |
| **Total additions** | **418** | **2,399,892** | **246,632** | **155,041** | **2,801,983** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation  expense - ROU | (21) | (328,419) | (26,632) | - | (355,072) |
| Depreciation/amortisation  expense - other | - | (97,097) | (98,061) | (109,497) | (304,655) |
| **Total other movements** | **(21)** | **(425,516)** | **(124,693)** | **(109,497)** | **(659,727)** |
| **As at 30 June 2020** |  |  |  |  |  |
| Gross book value - ROU | 418 | 2,349,892 | 102,063 | **-** | 2,452,373 |
| Gross book value - Other | 4,209 | 457,970 | 546,464 | 1,311,705 | 2,320,348 |
| Accumulated depreciation/  amortisation and impairment  – ROU | (21) | (328,419) | (26,632) | - | (355,072) |
| Accumulated depreciation/  amortisation and impairment  Other | - | (122,011) | (192,047) | (794,399) | (1,108,457) |
| **Closing net book balance** | **4,606** | **2,357,432** | **429,848** | **517,306** | **3,309,192** |

Prepared on Australian Accounting Standards basis.

1. Appropriation equity refers to equity injection appropriations provided through *Supply Act (No. 2) 2019‑2020, Appropriation Act (No. 2) 2019-2020* and Appropriation Bill (No. 4) 2019-2020 and prior Appropriation Acts No. 2/4/6.
2. Appropriation ordinary annual services refers to funding provided through *Supply Act (No. 1) 2019-2020, Appropriation Act (No. 1) 2019-2020* and Appropriation Bill (No. 3) 2019-2020 for DCBs or other operational expenses.

**Table 3.8: Schedule of budgeted income and expenses administered on behalf of Government for the period ended 30 June**

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **EXPENSES** |  |  |  |  |  |
| Child support maintenance expense | 1,611,825 | 1,638,152 | 1,671,931 | 1,708,392 | 1,745,607 |
| Write-down and impairment of assets | 69,598 | 102,565 | 103,097 | 103,897 | 104,710 |
| Other goods and services expenses | 271 | - | - | - | - |
| **Total expenses** | **1,681,694** | **1,740,717** | **1,775,028** | **1,812,289** | **1,850,317** |
| **INCOME** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Child support maintenance revenue | 1,657,141 | 1,720,388 | 1,765,022 | 1,802,283 | 1,840,311 |
| Competitive neutrality revenue | 13,912 | 14,461 | 15,344 | 16,742 | 17,074 |
| Fees and fines | 8,091 | 9,100 | 9,337 | 9,534 | 9,736 |
| Dividends | 9,825 | 12,192 | 13,199 | 14,920 | 15,219 |
| Health compensation revenue | 82,432 | - | - | - | - |
| Other revenue | 779 | 330 | 330 | 330 | 330 |
| **Total non-taxation revenue** | **1,772,180** | **1,756,471** | **1,803,232** | **1,843,809** | **1,882,670** |
| **Gains** |  |  |  |  |  |
| Other Gains | 23,951 | 20,000 | 10,000 | 10,000 | 10,000 |
| **Total gains** | **23,951** | **20,000** | **10,000** | **10,000** | **10,000** |
| **Total income** | **1,796,131** | **1,776,471** | **1,813,232** | **1,853,809** | **1,892,670** |
| **Net contribution by services** | **114,437** | **35,754** | **38,204** | **41,520** | **42,353** |
| **Surplus** | **114,437** | **35,754** | **38,204** | **41,520** | **42,353** |
| **OTHER COMPREHENSIVE INCOME** |  |  |  |  |  |
| **Items subject to subsequent reclassification to the net cost of services** |  |  |  |  |  |
| Gain on investment | 6,775 | - | - | - | - |
| **Total comprehensive income** | **121,212** | **35,754** | **38,204** | **41,520** | **42,353** |

Prepared on Australian Accounting Standards basis.

**Table 3.9: Schedule of budgeted assets and liabilities administered on behalf of Government as at 30 June**

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 120,021 | 120,021 | 120,021 | 120,021 | 120,021 |
| Child support receivables | 917,156 | 977,640 | 1,029,799 | 1,083,022 | 1,137,333 |
| Trade and other receivables | 21,882 | 21,055 | 20,186 | 19,204 | 18,203 |
| Investment – Hearing Australia | 78,989 | 78,989 | 78,989 | 78,989 | 78,989 |
| **Total financial assets** | **1,138,048** | **1,197,705** | **1,248,995** | **1,301,236** | **1,354,546** |
| **Total assets** | **1,138,048** | **1,197,705** | **1,248,995** | **1,301,236** | **1,354,546** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Recovery of compensation payable | 9,126 | 9,126 | 9,126 | 9,126 | 9,126 |
| Child support and other payables | 34,119 | 34,119 | 34,119 | 34,119 | 34,119 |
| Child support payments received in advance | 23,228 | 23,228 | 23,228 | 23,228 | 23,228 |
| **Total payables** | **66,473** | **66,473** | **66,473** | **66,473** | **66,473** |
| **Provisions** |  |  |  |  |  |
| Child support provisions | 914,766 | 975,548 | 1,027,707 | 1,080,930 | 1,135,241 |
| Recovery of compensation  provisions | 48,739 | 48,739 | 48,739 | 48,739 | 48,739 |
| **Total provisions** | **963,505** | **1,024,287** | **1,076,446** | **1,129,669** | **1,183,980** |
| **Total liabilities** | **1,029,978** | **1,090,760** | **1,142,919** | **1,196,142** | **1,250,453** |
| **Net assets/(liabilities)** | **108,070** | **106,945** | **106,076** | **105,094** | **104,093** |

Prepared on Australian Accounting Standards basis.

**Table 3.10: Schedule of budgeted administered cash flows for the period ended 30 June**

|  | 2018-19 Actual  $'000 | 2019-20 Revised estimate $'000 | 2020-21 Forward estimate $'000 | 2021-22 Forward estimate $'000 | 2022-23 Forward estimate $'000 |
| --- | --- | --- | --- | --- | --- |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Child support | 1,529,098 | 1,577,370 | 1,619,772 | 1,655,169 | 1,691,296 |
| Health compensation | 303,281 | 317,130 | 325,058 | 333,184 | 341,514 |
| Fees and fines | 8,167 | 9,100 | 9,337 | 9,534 | 9,736 |
| Competitive neutrality | 12,241 | 14,461 | 15,344 | 16,742 | 17,074 |
| Dividends | 11,079 | 12,994 | 14,068 | 15,902 | 16,220 |
| Other | 1,352 | 1,924 | 1,924 | 1,924 | 1,924 |
| **Total cash received** | **1,865,218** | **1,932,979** | **1,985,503** | **2,032,455** | **2,077,764** |
| **Cash used** |  |  |  |  |  |
| Child support | 1,524,642 | 1,577,370 | 1,619,772 | 1,655,169 | 1,691,296 |
| Health compensation | 259,544 | 317,130 | 325,058 | 333,184 | 341,514 |
| Other | 1,074 | 1,600 | 1,600 | 1,600 | 1,600 |
| **Total cash used** | **1,785,260** | **1,896,100** | **1,946,430** | **1,989,953** | **2,034,410** |
| **Net cash from operating activities** | **79,958** | **36,879** | **39,073** | **42,502** | **43,354** |
| **Net increase/(decrease) in cash held** | **79,958** | **36,879** | **39,073** | **42,502** | **43,354** |
| **Cash at beginning of reporting  period** | **135,175** | **120,021** | **120,021** | **120,021** | **120,021** |
| **Cash from the Official Public**  **Account** |  |  |  |  |  |
| Appropriations | 38,651 | 63,759 | 65,457 | 66,875 | 68,323 |
| **Total cash from the Official**  **Public Account** | **38,651** | **63,759** | **65,457** | **66,875** | **68,323** |
| **Cash to the Official Public**  **Account** |  |  |  |  |  |
| Special accounts (a) | (63,873) | - | - | - | - |
| Appropriations | (38,052) | (63,159) | (64,857) | (66,275) | (67,723) |
| Other | (31,838) | (37,479) | (39,673) | (43,102) | (43,954) |
| **Total cash to the Official Public**  **Account** | **(133,763)** | **(100,638)** | **(104,530)** | **(109,377)** | **(111,677)** |
| **Cash and cash equivalents at end of reporting period** | **120,021** | **120,021** | **120,021** | **120,021** | **120,021** |

Prepared on Australian Accounting Standards basis.

1. From 1 July 2019 Services Australia is responsible for reporting and recording all items for the Health Compensation Recovery Programme within its administered financial statements. Estimates for the Health Compensation Recovery will be updated in the PB Statements 2020-21.

**Table 3.11: Schedule of administered capital budget for the period ended 30 June**

Services Australia does not have an administered capital budget.

**Table 3.12: Statement of administered asset movements 2019-20 Budget year**

Services Australia does not administer any non-financial assets on behalf of

Government.

# 

# Portfolio Glossary

|  |  |
| --- | --- |
| activities | The actions/functions performed by agencies to deliver government policies. |
| additional estimates | Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts. |
| administered funds | Usually, the funds or expenses an entity manages on behalf of the Government. |
| administered items | Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right. |
| annual appropriation | Two appropriation Bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations. |
| appropriation | An amount of public money parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts. |
| Appropriation Bills (No. 3 and No. 4) | If an amount provided in *Appropriation Acts (No. 1 or No. 2*) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). Once these Bills are passed by Parliament and given Royal Assent, they become the *Appropriation Acts (No. 3 and No. 4)*. However, they are also commonly referred to as the Additional Estimates Bills. |
| assets | Future economic benefits controlled by an entity as a result of past transactions or other past events. |
| available appropriation | Indicates the total appropriations available to the entity in the year. |

|  |  |
| --- | --- |
| average staffing level (ASL) | The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full-time equivalent. |
| Consolidated Revenue Fund | The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government. |
| Departmental Capital Budget | Funds proposed in Supply or Appropriation Bill Nos. 1, 3 and 5 for the ongoing replacement of minor assets. |
| departmental items | Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program. |
| depreciation | Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time. |
| estimates | An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance. (See also *forward estimates* and *additional estimates*.) |
| expenses | Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity. |
| expenses not requiring appropriation in the Budget year | Expenses not involving a cash flow impact are generally not included within the calculation of an appropriation. Appropriation funding is not provided in respect of depreciation or amortisation expense. Also no funding is required for goods or services received free of charge that are then expensed. Similarly, bad debts are recognised as an expense but are not recognised for the purpose of calculating administered appropriation amounts to be sought from Parliament. |
| forward estimates | The financial statement estimate for the three out years after the budget year. |
| grants | Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return. |
| measure | A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth. |
| Mid-Year Economic and Fiscal Outlook (MYEFO) | Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement. |
| outcome | The intended result, consequence or impact of government actions on the Australian community. |
| outcome statement | Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:   * to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities * to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds * to measure and assess entity and program (non-financial) performance in contributing to government policy objectives. |
| performance information | Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them. |
| portfolio | A minister’s area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes. |
| program | An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement. |
| program support | The entity running costs allocated to a program. This is funded as part of the entity’s departmental appropriations. |
| *Public Governance, Performance and Accountability Act 2013* | The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014. |
| receipts | The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received. |
| revenue | Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity. |
| special accounts | Balances existing within the CRF that are supported by standing appropriations (PGPA Act sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (*PGPA Act*, section 78) or through an Act of Parliament (referred to in section 80 of the *PGPA Act*). |
| special appropriation (including standing appropriations) | An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.  Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation. |

# Abbreviations

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| AAO | Administrative Arrangements Order |
| AIFS | Australian Institute of Family Studies |
| CRF | Consolidated Revenue Fund |
| DCB | Departmental Capital Budget |
| DSS | Department of Social Services |
| DTA | Digital Transformation Agency |
| NDIA | National Disability Insurance Agency |
| NDIS | National Disability Insurance Scheme |
| PGPA Act | *Public Governance, Performance and Accountability Act 2013* |