



Disability Employment Reforms

2024-25 May Budget Factsheet

A new specialist disability employment program National Panel of Assessors (NPA) program

As part of the new specialist disability employment program, the National Panel of Assessors (NPA) program will continue to provide high-quality assessment services from 1 July 2025.

The role of independent NPA providers

The NPA program is a standing panel of independent assessment service providers contracted to provide assessments to support the needs of people with disability in the workplace.

Services by NPA providers will continue to play an important role in helping people with disability in employment. In the second half of 2024, the Australian Government will approach the market to identify a suitable network of NPA providers to deliver high-quality assessment services from 1 July 2025.

Future NPA providers will continue to deliver the following independent assessments.

- **Ongoing Support:** NPA providers will deliver Ongoing Support Assessments to ensure that DES participants receive the Ongoing Support they need in the workplace to maintain sustainable employment. From 1 July 2025, the approach for these assessments will be updated to align with the new specialist disability employment program.
- **Supported Wage System:** NPA providers will deliver Supported Wage System Assessments to determine productivity-based wages for eligible people with disability.
- **Workplace Modifications Services:** NPA providers will provide Workplace Modification Assessments to assess the suitability of modifications (such as equipment or assistive technology) that will support people with disability to undertake their employment duties.

Next steps

Existing NPA providers do not need to do anything at this stage.

The Department of Social Services will continue to release further information about the procurement process for selecting providers to deliver services from 1 July 2025.

More information

For more information about the disability employment reforms, visit the [Department of Social Services](#) website. This website, along with the Provider Portal and [JobAccess](#) website, will be updated with new information as it becomes available.

For any queries, please contact the NPA Policy team at NPA.Assessors@dss.gov.au.