

Forced Adoption Support Services Summary of Services



Summary of Services provided through the Forced Adoption Support Services, by Provider

Service	Relationships Australia New South Wales	Relationships Australia Northern Territory	Jigsaw Queensland	Relationships Australia South Australia	Relationships Australia Tasmania	Relationships Australia Victoria	Relationships Australia Western Australia
1800 information line	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Referrals and information based on individual needs	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Face-to-face support	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Casework/case management	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Intake/assessment	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Outreach (for service accessibility)	Yes	No	Yes	No	Yes	Yes	Yes
Group activities	Yes	No	Yes	Yes	Yes	No	Yes
Records tracing	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Dedicated records staff	Yes	Yes	No	No	No	No	Yes
Assistance with family searching and intermediary services	Yes	Yes	Yes	Yes	Yes	No	No
Emotional support/counselling ¹	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Access to peer support	Yes	No	Yes ²	Yes ²	Yes	Yes ²	Yes ²
Advocacy	Yes	Yes	Yes	Yes	No	Yes	Yes
Small grants	Yes	Yes (optional)	Yes	Yes	No	Yes	Yes
SCORE reporting	Yes	Yes	- Yes	Yes	No	Yes	Yes

1. Emotional support/counselling does not include therapeutic counselling. The delivery of therapeutic counselling services is not a mandatory part of the service offer; however, it may be part of the individual provider's service offer, where they have the expertise and capacity.
2. Access to peer support is provided through Small Grants funding and through referrals.