



# What happened at the NDIS Review Town Hall events





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## About this document



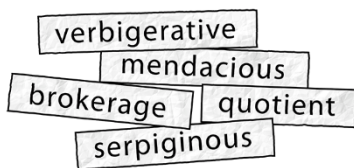
This document is about what happened at the **NDIS Review Town Hall** events.



This document is written in Easy Read.



It is a good idea to read this document with support.



Hard words are in **bold**.

We have written what they mean.



## About the NDIS Review

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The NDIS Review looked at

- What works well in the NDIS

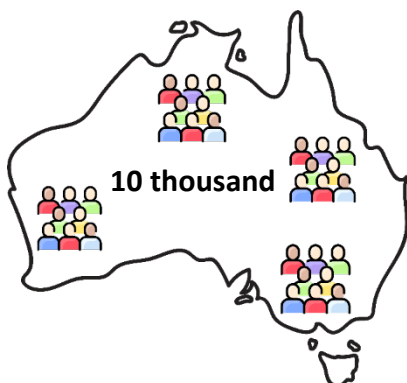
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- What needs to change in the NDIS



- How to make the NDIS last a long time.



Over 10 thousand people told the NDIS Review what they think about the NDIS and how it could be better.

The **NDIS Review Panel** is a separate group that



- Looked closely at the NDIS
- Came up with ideas to make the NDIS better.



The NDIS Review Panel gave a report to the Government in October 2023.

The report has ideas about how to make the NDIS better for everyone.



The Australian Government is still deciding what to do about the NDIS Review ideas.

## NDIS Review Town Hall events

The **NDIS Review Town Hall events** are a way for people to



- learn more about the ideas to make the NDIS better
- ask questions about the NDIS Review ideas.



Australian Government  
Department of Social Services

The events were run by the Department of Social Services.

The events were open to the disability community



- People with disability and their families
- Supporters of people with disability
- Disability organisations
- Disability service providers.



## The Town Hall events happened on



- 14 December 2023 in Melbourne
- 18 December 2023 in Sydney
- 25 January 2024 in Brisbane
- 19 February 2024 in Perth
- 5 March 2024 in Adelaide
- 13 March 2024 in Darwin
- 14 March 2024 in Hobart
- 19 March 2024 in Canberra.



## People came along to the events

- In person
- Online.





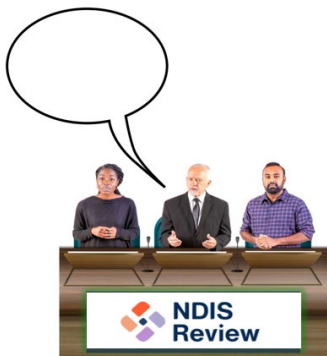
Disability Minister Bill Shorten was a special guest at the events.



At the events the NDIS Review Panel talked about their ideas about how to make the NDIS better.



People asked the Panel lots of questions about their ideas to change the NDIS.



In this document you can read the answers to some of the questions.



At the end of each event Bill Shorten was joined by 2 people with disability to talk about what the Panel had said.

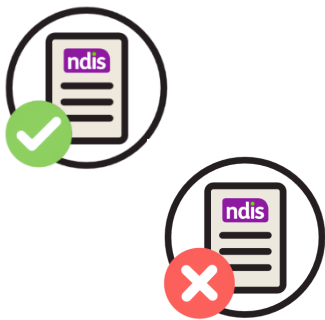


## New types of support for people with disability



The Panel wants all Australians with disability to get the support they need.

This means



- People on the NDIS
- and
- People under 65 years old who cannot get the NDIS.



The NDIS is only meant for people with disability who have high support needs.



This means there are a lot of people with disability who cannot get NDIS.



It is hard for anyone who is not on the NDIS to get the support they need.



The Panel wants the Government to bring in 2 new types of support

- **Foundational supports**
- **Targeted supports.**

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The Panel says these changes will

- Help the NDIS focus on people with disability with high support needs
- Make sure people who cannot get the NDIS still get the supports they need.



**Foundational supports** are supports that would be available for all Australians with disability.



**Foundational supports** are things like

- Advice and information
- Employment support



- **Advocacy** services

These are places that help people with disability to speak up and stand up for their rights



- **Peer support groups**

This is where people with disability get together to give each other advice and support.



Foundational supports would take over from what we call **Information, Linkages and Capacity Building**, or ILC for short.



**Targeted supports** are for people with disability who cannot get the NDIS.

Things like

- Support at home and in the community



- Equipment



- Mental health support



- **Early intervention**

This is extra support for children with disability.

## Navigators



People told the NDIS Review that the NDIS is confusing and hard to understand without support.



The Panel wants to fix this by bringing people called **navigators** into the NDIS.



Navigators would support people with disability and their families to



- Get the NDIS



- Understand their NDIS plan
- Find good supports and services.



Navigators would also help people with disability who cannot get the NDIS to get the supports and services they need.



There would be navigators instead of the Support Coordinators and Local Area Coordinators that we have now.



There will be specialist navigators to support NDIS participants with **complex support needs**.

This means people who have more than 1 system in their life

For example

- The health system
- The criminal justice system.



Specialist navigators will also

- help NDIS participants find and try out different housing options





- support people with **psychosocial disability** to find the right supports

This means people who have a disability because of their mental health



- support children on the NDIS and their families.



The Panel says having navigators means

- it will be easier for people with disability and their families to understand the NDIS





- people who cannot get the NDIS will still get help to find supports.



## Planning



The NDIS Review Panel wants NDIS planning to be better for people with disability.



This means NDIS participants will

- Get more say in what supports they get and who provides them



- Get resources they can access
- Be given enough time and information to make their own decisions about their NDIS plan



- Be supported to make their own decisions about their NDIS plan.



## Service provider registration



The NDIS Review Panel says they think all NDIS service providers should be **registered**.



This means people and places that support NDIS participants will be checked to make sure they are doing a good job.



At the moment NDIS participants can choose to use registered or unregistered providers.



The Panel says registration would make the NDIS safer for participants.



People said they are worried that registration will take choice and control away from NDIS participants.



Bill Shorten said the NDIS will set up a team to help NDIS participants and service providers understand registration.



## What happens next?



Bill Shorten said he wants to see changes to the NDIS start in the next 12 months.



The Australian government will work together with

- State and territory governments
- People with disability
- First Nations people



Bill Shorten said they will make sure there is easy information to help people understand the NDIS changes



For more information go to

<https://www.dss.gov.au/disability-and-carers-programs-services/ndis-reforms>