



**Australian Government**  
**Department of Social Services**

# **NABS is changing**

**What you need to do**

**Easy Read version**



# How to use this document



The Australian Government Department of Social Services (DSS) wrote this document. When you see the words 'we' or 'us', it means DSS.



We have written this document in an easy to read way.

We use pictures to explain some ideas.

Not bold  
**Bold**

We have written some words in **bold**.  
This means the letters are thicker and darker.



We explain what these words mean.  
There is a list of these words on page 12.



This Easy Read document is a summary of the **NABS webpage about the NDIS**. This means it only includes the most important ideas.



You can find the other document on our website at **<https://www.nabs.org.au/national-disability-insurance-scheme.html>**



You can ask for help to read this document.

A friend, family member or support person may be able to help you.

# NABS is changing



NABS helps you when you have medical and health appointments.



NABS can book and pay for an Auslan interpreter to support you at your appointment.



But now we have the National Disability Insurance Scheme (NDIS).



We are changing how we pay for NABS.



From 1 April 2021, if you are:

- over 65 years old you keep using NABS
- under 65 years old the NDIS will fund Auslan interpreting.



You need to apply for the NDIS if you:

- want to keep using NABS
- are under 65 years of age.

# What is the NDIS?



The NDIS provides services and support to people with disability.



From 1 April 2021, you must have an NDIS plan if you:

- are under 65 years old
- want to continue accessing free Auslan interpreting services



Your NDIS **funding** will pay for your interpreting services.



Your funding is the money you get to pay for your disability supports and services.

Your NDIS funding can pay for Auslan interpreters you need when you:



- go to medical and health appointments



- take part in training courses



- take part in community activities

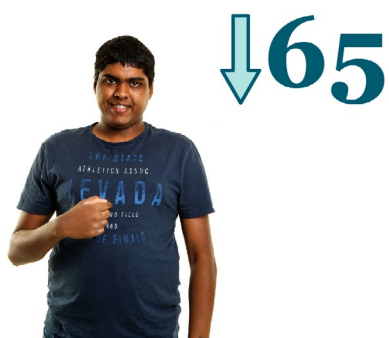


- get information or advice from a bank



- take part in hobbies.

To take part in the NDIS, you must:



- be under 65 years old.



- live in Australia as:
  - a citizen
  - a permanent resident.



You must apply to join the NDIS.



You can call the National Relay Service on **1800 555 727** then ask for them to call the NDIS on **1800 800 110**



Say you want to apply for the NDIS.



The NDIS will send you an Access Request form.



Or you can go to the **NDIS website** and **download the form**.



You must fill out the Access Request form.



You can get help to fill out the form.

A friend, family member or support person may be able to help you.



When you have filled out the form, send it back to the NDIS.



Or you can ask someone you trust to call the NDIA and talk to them instead of filling out the Access Request Form.



You can call the National Relay Service on **1800 555 727**

Ask them to call the NDIS on **1800 800 110**



Make sure you tell the NDIS that you use NABS to get Auslan interpreter services.



They will send you a letter to tell you if you can take part in the NDIS.



Applying for the NDIS can take a while.



You should apply for the NDIS before December 2020.



# What happens if you can't take part in the NDIS?



If you are under 65 and you have a letter that says you can't take part in the NDIS, NABS can still help you when you have medical and health appointments until 1 April 2021.



If you are older than 65, you will keep using NABS in the same way you did before, and this will not stop on 1 April 2021.

# More information

If you need more information, you can contact NABS:



Phone:

**1800 246 945**



TTY:

**1800 246 948**



SMS:

**0427 671 261**



[ndis.support@nabs.org.au](mailto:ndis.support@nabs.org.au)



[www.nabs.org.au](http://www.nabs.org.au)

# How to contact the NDIS

If you need more information about the NDIS,  
you can contact them:



Phone:

**1800 800 110**



TTY:

**1800 555 677**



Speak and Listen:

**1800 555 727**



**[enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au)**



**[www.ndis.gov.au/contact/information-auslan](http://www.ndis.gov.au/contact/information-auslan)**

# Word list



## Funding

Your funding is the money you are given to pay for your disability supports and services.



## Local Area Coordinator

Local Area Coordinators, or LACs, are people who support people with disability when they take part in the NDIS.



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