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Department of Social Services

Australian Government Disability Services, 2009-10

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Table 1. Characteristics of users of disability employment services, 2009-10

Service user characteristics	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users	Female Supported employment service users	Total Supported employment service users	Total Disability employment service users
Age (year)							
<25	15,080	7,915	22,995	2,350	1,098	3,448	26,443
25-34	13,518	7,186	20,704	3,184	1,740	4,924	25,628
35-44	12,237	8,338	20,575	3,666	2,033	5,699	26,274
45-54	11,142	10,550	21,692	3,208	1,949	5,157	26,849
55-64	8,061	5,586	13,647	1,556	856	2,412	16,059
65+	433	67	500	271	109	380	880
Median age (year)	36	40	38	39	40	39	38
State/Territory							
New South Wales	19,503	12,954	32,457	5,454	2,933	8,387	40,844
Victoria	15,276	10,745	26,021	3,136	1,696	4,832	30,853
Queensland	13,419	8,175	21,594	1,435	809	2,244	23,838
Western Australia	4,701	2,909	7,610	1,509	886	2,395	10,005
South Australia	4,938	3,171	8,109	1,957	1,041	2,998	11,107
Tasmania	1,475	864	2,339	372	215	587	2,926
Australian Capital Territory	785	570	1,355	210	117	327	1,682
Northern Territory	373	254	627	56	33	89	716
Not stated	1	-	1	106	55	161	162
Remoteness area (a)							
Major cities	38,974	26,160	65,134	9,408	5,334	14,742	79,876
Inner regional	13,973	8,753	22,726	3,371	1,716	5,087	27,814
Outer regional	6,514	4,083	10,597	1,240	618	1,857	12,455
Remote/Very remote	951	619	1,569	106	57	162	1,732
Not stated	59	27	87	110	60	172	256
Primary disability group							
Intellectual	7,126	4,508	11,634	9,262	5,682	14,944	26,578
Specific learning/ADD	6,278	2,809	9,087	251	99	350	9,437
Autism	3,326	635	3,961	678	109	787	4,748
Physical	17,087	12,641	29,728	954	533	1,487	31,215
Acquired brain injury	1,941	653	2,594	510	125	635	3,229
Neurological	1,678	1,151	2,829	351	167	518	3,347
Sensory/Speech (b)	3,301	2,347	5,648	397	241	638	6,286
Psychiatric	19,734	14,898	34,632	1,810	814	2,624	37,256
Not stated	-	-	-	22	15	37	37
Severity of disability							
Profound	1,701	1,038	2,739	4,244	2,438	6,682	9,421
Severe	25,136	15,329	40,465	7,303	4,004	11,307	51,772
Moderate to none	33,634	23,275	56,909	2,608	1,303	3,911	60,820
Not known	-	-	-	80	40	120	120
Country of birth (English Proficiency Group countries)							
Australia (c)	48,771	30,701	79,472	13,109	7,215	20,324	99,796
Born overseas, EPG 1 (d)	3,726	2,481	6,207	256	120	376	6,583
Born overseas, EPG 2-4 (e)	7,974	6,460	14,434	640	319	959	15,393
Not stated	-	-	-	230	131	361	361
Indigenous status							
Indigenous (f)	2,536	1,603	4,139	316	168	484	4,623
Non-Indigenous	57,935	38,039	95,974	13,510	7,424	20,934	116,908
Not stated	-	-	-	409	193	602	602
Main income source							
Disability support pension	24,926	16,448	41,374	12,859	7,249	20,108	61,482
Other pension or benefit	21,921	15,263	37,184	272	174	446	37,630
Paid employment	9,526	5,407	14,933	812	239	1,051	15,984
Other income	1,319	954	2,273	-	-	-	2,273
Nil income	2,408	1,432	3,840	-	-	-	3,840
Not known /Not applicable	371	138	509	292	123	415	924

Table 1. Characteristics of users of disability employment services, 2009-10

Service user characteristics	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users	Female Supported employment service users	Total Supported employment service users	Total Disability employment service users
Living arrangement							
Lives alone	19,294	15,290	34,584	2,384	1,174	3,558	38,142
Lives with family	14,334	6,633	20,967	7,962	4,232	12,194	33,161
Lives with others	26,843	17,719	44,562	3,247	2,055	5,302	49,864
Not known	-	-	-	642	324	966	966
Residential setting							
Private residence	56,802	37,970	94,772	11,130	5,832	16,962	111,734
Domestic-scale supported living facility	-	-	-	1,835	1,291	3,126	3,126
Supported accommodation facility	-	-	-	892	480	1,372	1,372
Boarding house/private hotel	3,638	1,656	5,294	75	31	106	5,400
Residential aged care facility	31	16	47	64	35	99	146
Other ^(a)	-	-	-	238	116	354	354
Not known	-	-	-	1	-	1	1
Communication method							
Spoken language	60,134	39,342	99,476	12,554	6,943	19,497	118,973
Sign language	337	300	637	234	125	359	996
Other non-spoken communication	-	-	-	66	28	94	94
Little or no effective communication	-	-	-	1,308	659	1,967	1,967
Not stated	-	-	-	73	30	103	103
Need for interpreter services							
For spoken language other than English	2,610	2,782	5,392	148	95	243	5,635
For non-spoken communication	337	300	637	172	79	251	888
Does not need an interpreter	57,524	36,560	94,084	7,782	4,403	12,185	106,269
Not stated	-	-	-	6,133	3,208	9,341	9,341
Exit status							
Current	32,765	21,353	54,118	12,076	6,678	18,754	72,872
Exited	27,706	18,289	45,995	2,159	1,107	3,266	49,261
Existence of an informal carer							
Has an informal carer	6,076	3,223	9,299	4,266	2,338	6,604	15,903
Does not have an informal carer	54,395	36,419	90,814	9,969	5,447	15,416	106,230
Relationship of carer to service user							
Partner	1,191	532	1,723	210	101	311	2,034
Mother	3,579	1,875	5,454	2,915	1,626	4,541	9,995
Father	406	165	571	391	184	575	1,146
Daughter/Son	59	174	233	74	72	146	379
Other relative	567	340	907	504	252	756	1,663
Friend/neighbour	266	132	398	154	94	248	646
Not stated	8	5	13	18	9	27	40
Not applicable	54,395	36,419	90,814	9,969	5,447	15,416	106,230
Total	60,471	39,642	100,113	14,235	7,785	22,020	122,133

(a) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service users. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's population can be classified as living in one remoteness areas and the rest in another. Population figures allocated to each remoteness area were rounded to the nearest whole person. As a result of rounding components may not add to column totals.

(b) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.

(c) Includes external territories, excludes Norfolk Island.

(d) English Proficiency Group 1 countries include Canada, Ireland, New Zealand, South Africa, United Kingdom, United States of America and Zimbabwe.

(e) English Proficiency Groups 2-4 include all countries except Australia and countries in English Proficiency Group 2 as listed above.

(f) Includes Aboriginal origin, Torres Strait Islander origin, and both Aboriginal and Torres Strait Islander origin.

(g) Other includes Residence with an Aboriginal/Torres Strait Islander community, Independent living unit within a retirement village, Psychiatric/mental health community care facility, Short term crisis, emergency or transitional accommodation, Hospital, Public place/temporary shelter, and other.



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Table 2. New starters of Disability employment services, by service type, 2009-10

Service user characteristics	Open employment	Supported employment	Total new starters
Sex			
Male	27,202	1,936	29,138
Female	17,894	959	18,853
Age (year)			
<25	10,594	1,026	11,620
25-34	8,327	667	8,994
35-44	9,162	532	9,694
45-54	10,134	468	10,602
55-64	6,754	180	6,934
65+	125	22	147
State/Territory			
New South Wales	15,097	1,145	16,242
Victoria	11,963	652	12,615
Queensland	9,698	196	9,894
Western Australia	3,189	334	3,523
South Australia	3,381	387	3,768
Tasmania	1,014	63	1,077
Australian Capital Territory	519	23	542
Northern Territory	234	20	254
Not stated	1	75	76
Total	45,096	2,895	47,991



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Table 3. Employment outcome of disability employment service users aged 15 years and over, 2009-10

Service user characteristic	Employed Open employment service users	Unemployed Open employment service users	Total Open employment service users	Employed Supported employment service users	Unemployed Supported employment service users	Total Supported employment service users	Total Disability employment service users
Age (years)							
<25	8,856	14,128	22,984	3,447	-	3,447	26,431
25-34	8,375	12,329	20,704	4,924	-	4,924	25,628
35-44	6,792	13,783	20,575	5,699	-	5,699	26,274
45-54	6,133	15,559	21,692	5,157	-	5,157	26,849
55-64	3,170	10,477	13,647	2,412	-	2,412	16,059
65+	173	327	500	380	-	380	880
Sex							
Male	20,962	39,500	60,462	14,234	-	14,234	74,696
Female	12,537	27,103	39,640	7,785	-	7,785	47,425
State / Territory							
New South Wales	9,740	22,714	32,454	8,386	-	8,386	40,840
Victoria	8,276	17,745	26,021	4,832	-	4,832	30,853
Queensland	7,746	13,840	21,586	2,244	-	2,244	23,830
Western Australia	3,165	4,445	7,610	2,395	-	2,395	10,005
South Australia	2,792	5,317	8,109	2,998	-	2,998	11,107
Tasmania	873	1,466	2,339	587	-	587	2,926
Australian Capital Territory	596	759	1,355	327	-	327	1,682
Northern Territory	311	316	627	89	-	89	716
Not stated	-	1	1	161	-	161	162
Remoteness area ^(a)							
Major cities	20,893	44,233	65,126	14,741	-	14,741	79,867
Inner regional	7,994	14,730	22,724	5,087	-	5,087	27,811
Outer regional	3,995	6,602	10,597	1,857	-	1,857	12,454
Remote/Very remote	585	984	1,569	162	-	162	1,731
Unknown	32	54	86	171	-	171	257
Primary disability group							
Intellectual	5,972	5,661	11,633	14,944	-	14,944	26,577
Specific learning/ADD	4,019	5,062	9,081	350	-	350	9,431
Autism	1,668	2,289	3,957	787	-	787	4,744
Physical	7,161	22,567	29,728	1,487	-	1,487	31,215
Acquired brain injury	1,045	1,549	2,594	635	-	635	3,229
Neurological	981	1,848	2,829	518	-	518	3,347
Sensory/Speech ^(b)	2,493	3,155	5,648	638	-	638	6,286
Psychiatric	10,160	24,472	34,632	2,624	-	2,624	37,256
Not stated	-	-	-	36	-	36	36
Severity of disability							
Profound	798	1,941	2,739	6,682	-	6,682	9,421
Severe	13,721	26,744	40,465	11,307	-	11,307	51,772
Moderate to none	18,980	37,918	56,898	3,911	-	3,911	60,809
Unknown	-	-	-	119	-	119	119
Indigenous status							
Indigenous ^(c)	1,064	3,073	4,137	484	-	484	4,621
Non-Indigenous	32,435	63,530	95,965	20,933	-	20,933	116,898
Not stated	-	-	-	602	-	602	602
Country of birth (English Proficiency Group countries)							
Australia	28,674	50,788	79,462	20,323	-	20,323	99,785
Born overseas, EPG 1 ^(d)	1,962	4,245	6,207	376	-	376	6,583
Born overseas, EPG 2-4 ^(e)	2,863	11,570	14,433	959	-	959	15,392
Not stated	-	-	-	361	-	361	361
Total	33,499	66,603	100,102	22,019	-	22,019	122,121

(a) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service users. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's population can be classified as living in one remoteness areas and the rest in another. Population figures allocated to each remoteness area were rounded to the nearest whole person. As a result of rounding components may not add to column totals.

(b) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.

(c) Includes Aboriginal origin, Torres Strait Islander origin, and both Aboriginal and Torres Strait Islander origin.

(d) English Proficiency Group 1 countries include Canada, Ireland, New Zealand, South Africa, United Kingdom, United States of America and Zimbabwe.

(e) English Proficiency Groups 2-4 include all countries except Australia and countries in English Proficiency Group 1, as listed above.



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Table 4. Support needs of users of disability employment services, by service type and sex, 2009-10

Support needs	Male Open employment service users	Female Open employment service users	Total Open employment service users	Male Supported employment service users	Female Supported employment service users	Total Supported employment service users	Total Disability employment service users
Self-care							
Always needs help	149	65	214	1,742	1,041	2,783	2,997
Sometimes needs help	1,441	787	2,228	4,910	2,812	7,722	9,950
Needs no help but uses aids	-	-	-	162	81	243	243
Needs no help and uses no aids	58,881	38,790	97,671	5,428	2,783	8,211	105,882
Not applicable/not stated	-	-	-	1,993	1,068	3,061	3,061
Mobility							
Always needs help	161	113	274	2,508	1,625	4,133	4,407
Sometimes needs help	5,520	3,740	9,260	3,610	2,207	5,817	15,077
Needs no help but uses aids	-	-	-	313	168	481	481
Needs no help and uses no aids	54,790	35,789	90,579	7,239	3,416	10,655	101,234
Not applicable/not stated	-	-	-	565	369	934	934
Communication							
Always needs help	1,465	904	2,369	2,914	1,475	4,389	6,758
Sometimes needs help	24,129	14,443	38,572	7,623	4,265	11,888	50,460
Needs no help but uses aids	-	-	-	122	66	188	188
Needs no help and uses no aids	34,877	24,295	59,172	3,461	1,919	5,380	64,552
Not applicable/not stated	-	-	-	115	60	175	175
Interpersonal interactions and relationships							
Always needs help	5,740	3,666	9,406	4,152	2,325	6,477	15,883
Sometimes needs help	18,618	11,842	30,460	8,468	4,602	13,070	43,530
Needs no help but uses aids	-	-	-	73	23	96	96
Needs no help and uses no aids	36,113	24,134	60,247	1,117	548	1,665	61,912
Not applicable/not stated	-	-	-	425	287	712	712
Learning							
Always needs help	8,976	5,497	14,473	6,475	3,755	10,230	24,703
Sometimes needs help	24,353	15,981	40,334	7,168	3,767	10,935	51,269
Needs no help but uses aids	-	-	-	45	26	71	71
Needs no help and uses no aids	27,142	18,164	45,306	406	181	587	45,893
Not applicable/not stated	-	-	-	141	56	197	197
Education							
Always needs help	3,421	1,767	5,188	5,141	2,891	8,032	13,220
Sometimes needs help	18,613	11,000	29,613	4,188	2,179	6,367	35,980
Needs no help but uses aids	-	-	-	47	29	76	76
Needs no help and uses no aids	38,437	26,875	65,312	770	393	1,163	66,475
Not applicable/not stated	-	-	-	4,089	2,293	6,382	6,382
Community(civic) and economic life							
Always needs help	11,318	7,745	19,063	3,837	2,310	6,147	25,210
Sometimes needs help	25,084	16,125	41,209	4,561	2,450	7,011	48,220
Needs no help but uses aids	-	-	-	85	46	131	131
Needs no help and uses no aids	24,069	15,772	39,841	1,429	735	2,164	42,005
Not applicable/not stated	-	-	-	4,323	2,244	6,567	6,567
Domestic life							
Always needs help	528	362	890	3,161	1,854	5,015	5,905
Sometimes needs help	7,171	5,562	12,733	4,365	2,439	6,804	19,537
Needs no help but uses aids	-	-	-	82	55	137	137
Needs no help and uses no aids	52,772	33,718	86,490	1,567	901	2,468	88,958
Not applicable/not stated	-	-	-	5,060	2,536	7,596	7,596
Working							
Always needs help	6,516	3,850	10,366	7,766	4,583	12,349	22,715
Sometimes needs help	22,747	14,256	37,003	6,214	3,055	9,269	46,272
Needs no help but uses aids	-	-	-	31	18	49	49
Needs no help and uses no aids	31,208	21,536	52,744	140	96	236	52,980
Not applicable/not stated	-	-	-	84	33	117	117
Total	60,471	39,642	100,113	14,235	7,785	22,020	122,133



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Table 5. Main reason for cessation of services of exited disability employment services users by service type, 2009-10

Main reason for cessation of services	Open employment service users	Supported employment service users	Total Disability employment service users
Assistance no longer required - moved to mainstream services	7,004	236	7,240
Assistance no longer required - other reason	3,875	825	4,700
Needs have increased - other service type required	95	308	403
Service user moved out of area	1,053	-	1,053
Service user died	162	77	239
Service user terminated service	6,307	700	7,007
Other reasons ^(a)	27,499	1,120	28,619
Total	45,995	3,266	49,261

(a) Other reasons include service user moved to residential, institutional or supported accommodation setting, services terminated due to budget/staffing constraints, and other.



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Table 6. Disability employment service users, severity of core-activity limitation by primary disability and service type, 2009-10

Primary disability	Profound core-activity limitation	Severe core-activity limitation	Moderate to none core-activity limitation	Unknown	Total
Open employment service					
Intellectual	225	6,593	4,816	-	11,634
Specific learning/ADD	150	4,923	4,014	-	9,087
Autism	122	2,172	1,667	-	3,961
Physical	489	10,184	19,055	-	29,728
Acquired brain injury	78	1,184	1,332	-	2,594
Neurological	92	1,099	1,638	-	2,829
Sensory/Speech ^(a)	578	2,264	2,806	-	5,648
Psychiatric	1,005	12,046	21,581	-	34,632
Not stated	-	-	-	-	-
Total	2,739	40,465	56,909	-	100,113
Supported employment service					
Intellectual	5,035	7,758	2,095	56	14,944
Specific learning/ADD	33	191	121	5	350
Autism	275	396	109	7	787
Physical	469	551	455	12	1,487
Acquired brain injury	179	329	123	4	635
Neurological	127	277	107	7	518
Sensory/Speech ^(a)	289	267	79	3	638
Psychiatric	268	1,520	811	25	2,624
Not stated	7	18	11	1	37
Total	6,682	11,307	3,911	120	22,020
Total disability employment service					
Intellectual	5,260	14,351	6,911	56	26,578
Specific learning/ADD	183	5,114	4,135	5	9,437
Autism	397	2,568	1,776	7	4,748
Physical	958	10,735	19,510	12	31,215
Acquired brain injury	257	1,513	1,455	4	3,229
Neurological	219	1,376	1,745	7	3,347
Sensory/Speech ^(a)	867	2,531	2,885	3	6,286
Psychiatric	1,273	13,566	22,392	25	37,256
Not stated	7	18	11	1	37
Total	9,421	51,772	60,820	120	122,133

(a) Includes Deaf/Blind, Vision, Hearing, and Speech disabilities.



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Table 7. Characteristics of disability service outlets, by service type^(a), 2009-10

Data item	Open employment	Supported employment	Advocacy	Information/referral and alternative formats of communication ^(b)	Total disability service outlets
State/Territory					
New South Wales	357	116	15	3	491
Victoria	255	89	20	2	366
Queensland	208	41	6	1	256
Western Australia	96	24	9	2	131
South Australia	135	38	6	1	180
Tasmania	21	13	3	-	37
Australian Capital Territory	10	3	2	2	17
Northern Territory	10	3	3	-	16
Agency sector					
Australian government	-	1	-	-	1
State/Territory government	-	2	-	-	2
Local government	2	1	-	-	3
Income tax exempt (charity)	991	313	30	11	1,345
Non-income tax exempt	99	10	34	-	143
Hours of operation per day					
Less than 7	63	19	1	2	85
7 to <9 hours	866	267	59	9	1,201
9 to <24	66	41	3	-	110
24 hours	1	-	-	-	1
No regular pattern	96	-	-	-	96
Not stated	-	-	1	-	1
Days of operation per week					
1 day	110	1	-	-	111
2 days	41	-	-	1	42
3 days	28	-	1	-	29
4 days	8	6	1	-	15
5 days	796	297	61	10	1,164
6 days	1	11	-	-	12
7 days	8	12	-	-	20
No regular pattern	100	-	-	-	100
Not stated	-	-	1	-	1
Weeks of operation per year					
1-39 weeks	61	1	-	-	62
40-47 weeks	4	3	-	2	9
48-51 weeks	565	177	47	6	795
52 weeks	366	146	16	3	531
No regular pattern	96	-	-	-	96
Not stated	-	-	1	-	1
Remoteness areas^(c)					
Major cities	619	149	44	11	823
Inner regional	257	106	14	-	377
Outer regional	168	62	4	-	234
Remote	35	7	2	-	43
Very Remote	12	1	-	-	13
Unknown	1	3	-	-	4
Total number of disability service outlets	1,092	327	64	11	1,494
Number of service users	100,113	22,020	15,944	66,594	204,671
Paid staff hours in the reference week	171,966	166,784	6,598	3,206	348,554
Paid staff hours in a typical week	163,528	160,850	7,367	3,298	335,043
Unpaid Staff hours in the reference week	1,268	7,198	1,314	1,608	11,388
Unpaid staff hours in a typical week	1,749	3,717	1,125	1,681	8,272

(a) The DSS (former FaHCSIA) discontinued collecting information from certain Australian Government funded respite services in 2009, but resumed collection from 2011.

(b) Includes Australian Government funded disability information, captioning and print disability services.

(c) Remoteness area data was derived by applying the ABS Australian Standard Geographic Classification Remoteness Area (ASGC RA) ratios in the ABS postcode-ASGC RA 2006 concordance file to postcode data collected for service outlets. As the boundary between one level of remoteness and another may cut across postcodes, a certain proportion of a postcode's service outlets can be classified as locating in one remoteness areas and the rest in another. Service outlet figures allocated to each remoteness area were rounded to the nearest whole number. Components may not add up to totals due to rounding.



Australian Government

Department of Social Services

Table 8. Number of paid and unpaid staff hours in the reference week and a typical week, by state and service type^(a), 2009-10

Data Item	Open employment services	Supported employment services	Advocacy	Information/referral and alternative formats of communication ^(b)	Total
New South Wales					
Paid staff hours in the reference week	51,228	54,710	1,810	350	108,098
Paid staff hours in a typical week	54,082	55,814	2,020	388	112,304
Unpaid Staff hours in the reference week	117	1,145	266	76	1,604
Unpaid staff hours in a typical week	529	1,180	197	86	1,992
Victoria					
Paid staff hours in the reference week	30,699	36,884	1,916	2,260	71,759
Paid staff hours in a typical week	31,482	39,807	2,184	2,278	75,751
Unpaid Staff hours in the reference week	85	926	280	1,085	2,376
Unpaid staff hours in a typical week	291	900	296	1,081	2,568
Queensland					
Paid staff hours in the reference week	37,171	31,353	742	97	69,363
Paid staff hours in a typical week	38,555	12,719	765	99	52,138
Unpaid Staff hours in the reference week	289	4,577	65	190	5,121
Unpaid staff hours in a typical week	355	1,089	15	200	1,659
Western Australia					
Paid staff hours in the reference week	16,300	18,450	822	260	35,832
Paid staff hours in a typical week	17,464	21,232	901	277	39,874
Unpaid Staff hours in the reference week	21	222	567	229	1,039
Unpaid staff hours in a typical week	71	87	504	260	922
South Australia					
Paid staff hours in the reference week	29,888	13,771	848	139	44,646
Paid staff hours in a typical week	14,683	19,504	894	159	35,240
Unpaid Staff hours in the reference week	261	260	133	17	671
Unpaid staff hours in a typical week	16	355	105	41	517
Tasmania					
Paid staff hours in the reference week	3,332	9,652	200	-	13,184
Paid staff hours in a typical week	3,733	9,789	210	-	13,732
Unpaid Staff hours in the reference week	317	35	3	-	355
Unpaid staff hours in a typical week	317	60	8	-	385
Australian Capital Territory					
Paid staff hours in the reference week	2,125	624	170	100	3,019
Paid staff hours in a typical week	2,229	666	207	97	3,199
Unpaid Staff hours in the reference week	18	9	-	11	38
Unpaid staff hours in a typical week	10	36	-	13	59
Northern Territory					
Paid staff hours in the reference week	1,223	1,340	90	-	2,653
Paid staff hours in a typical week	1,300	1,319	186	-	2,805
Unpaid Staff hours in the reference week	160	24	-	-	184
Unpaid staff hours in a typical week	160	10	-	-	170
Total					
Paid staff hours in the reference week	171,966	166,784	6,598	3,206	348,554
Paid staff hours in a typical week	163,528	160,850	7,367	3,298	335,043
Unpaid Staff hours in the reference week	1,268	7,198	1,314	1,608	11,388
Unpaid staff hours in a typical week	1,749	3,717	1,125	1,681	8,272

(a) DSS (former FaHCSIA) discontinued collecting information from certain Australian Government funded respite services in 2009, but resumed collection from 2011.

(b) Includes Australian Government funded disability information, captioning and print disability services.