Portfolio Budget Statements 2022–23

Budget Related Paper No. 1.12

**Social Services Portfolio**

Budget Initiatives and Explanations of

Appropriations Specified by Outcomes

and Programs by Entity

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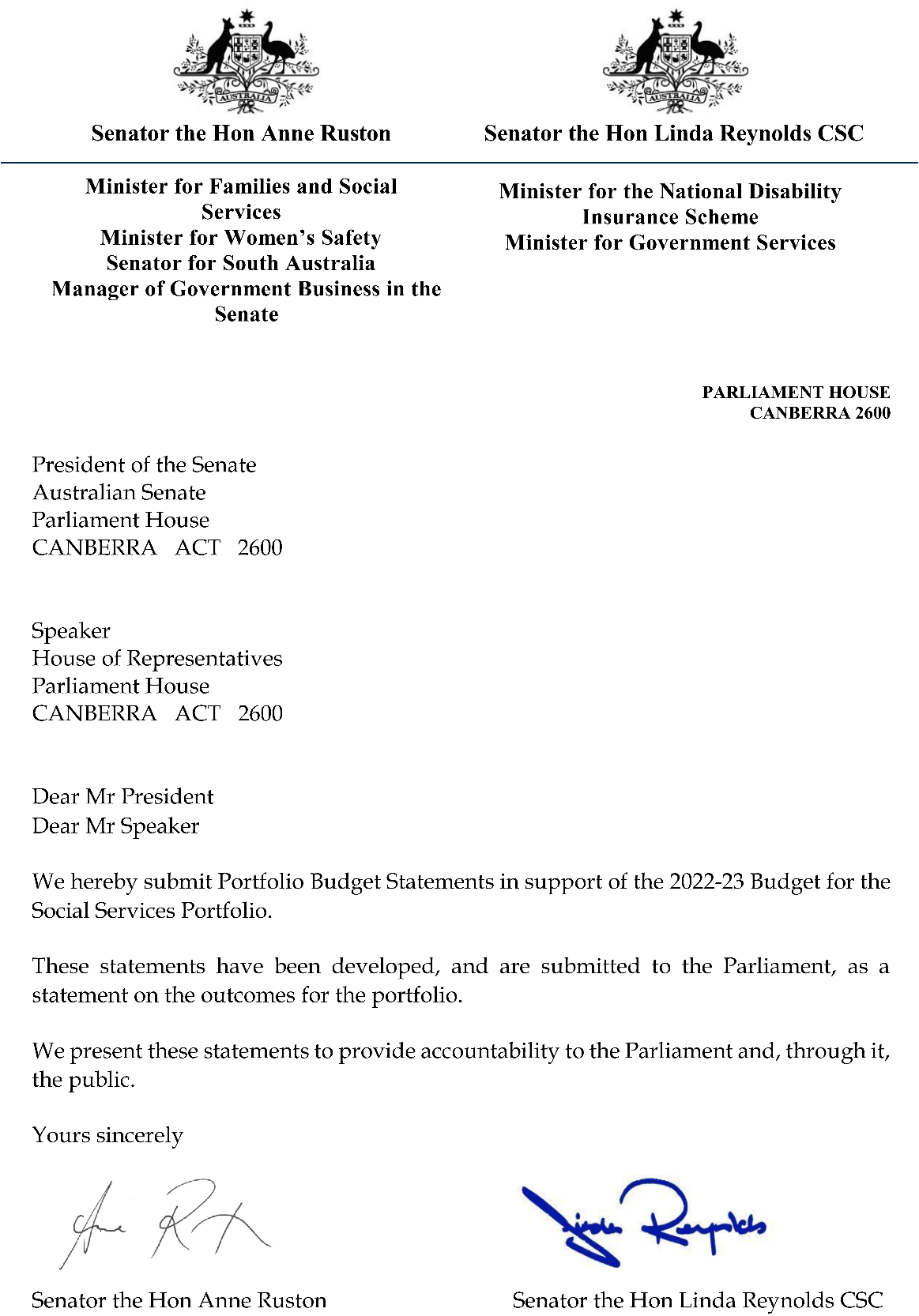
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#### Abbreviations and conventions

The following notations may be used:

NEC/nec not elsewhere classified

– nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

$m $ million

$b $ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

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Should you have any enquiries regarding this publication, please contact  
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| User Guide  to the  Portfolio Budget Statements |
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# User guide

The purpose of the *2022­23 Portfolio Budget Statements* (PB Statements) is to inform Senators and Members of Parliament of the proposed allocation of resources to government outcomes by entities within the portfolio. Entities receive resources from the annual appropriations acts, special appropriations (including standing appropriations and special accounts), and revenue from other sources.

A key role of the PB Statements is to facilitate the understanding of proposed annual appropriations in Appropriation Bills (No. 1 and No. 2) 2022­23 (or Appropriation (Parliamentary Departments) Bill *(*No. 1) 2022­23 for the parliamentary departments). In this sense, the PB Statements are Budget related papers and are declared by the Appropriation Acts to be ‘relevant documents’ to the interpretation of the Acts according to section 15AB of the *Acts Interpretation Act 1901*.

The PB Statements provide information, explanation and justification to enable Parliament to understand the purpose of each outcome proposed in the Bills.

As required under section 12 of the *Charter of Budget Honesty Act 1998*, only entities within the general government sector are included as part of the Commonwealth general government sector fiscal estimates and produce PB Statements where they receive funding (either directly or via portfolio departments) through the annual appropriation acts.

**The Commonwealth Performance Framework**

The following diagram outlines the key components of the Commonwealth performance framework. The diagram identifies the content of each of the publications and the relationship between them. Links to the publications for each entity within the portfolio can be found in the introduction to Section 2: Outcomes and planned performance.

**Commonwealth Performance Framework**Key components of relevant publications

Portfolio Budget Statements (March)   
*Portfolio based*

Corporate Plan (August)  
*Entity based*

Supports Annual Appropriations. Informs Senators and Members of Parliament of the proposed allocation of other resources to **government outcomes and programs**.

Provides links to **relevant programs**  
undertaken by other Commonwealth  
entities.

Provides high level performance  
information for current, ongoing programs, particularly a **forecast of performance for the current year**.

Provides **detailed** prospective  
performance information for proposed new budget measures that require **a new program** or **significantly change an existing program**.

**Primary planning document** of a  
Commonwealth entity.

Sets out the **purposes** of the entity, the **activities** it will undertake to achieve its purposes and the **results** it expects to achieve over a minimum four year period.

Describes the **environment** in which the entity **operates**, the **capability** it requires to undertake **activities** and a discussion  
of **risk**.

Explains how the entity’s **performance** will be **measured** and **assessed**.

Annual Performance Statement (October following year) *Entity based*

Included in the Commonwealth entity’s Annual Report. Focuses on **recent  
performance**.

Reports on the **actual performance results** for the year against the **forecasts** made in the **corporate plan** and **Portfolio Budget Statements**, and provides other performance information relevant to the entity.

Provides an **analysis** of the factors that **contributed** to the **entity’s  
performance results**.

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Portfolio overview

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# Social Services Portfolio overview

This section provides a brief overview of the Social Services Portfolio, including the relevant Portfolio Ministers and the structure of the Social Services Portfolio. The Social Services Portfolio structure is summarised in Figure 1.

## **Ministers and portfolio responsibilities**

The Ministers and Assistant Ministers responsible for the portfolio and its entities are:

* Senator the Hon Anne Ruston, Minister for Families and Social Services and Minister for Women's Safety
* Senator the Hon Linda Reynolds CSC, Minister for the National Disability Insurance Scheme and Minister for Government Services
* The Hon Michael Sukkar MP, Minister for Homelessness, Social and Community Housing
* The Hon Michelle Landry MP, Assistant Minister for Children and Families

## **Structure of the portfolio**

Under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act),   
the portfolio comprises four non-corporate Commonwealth entities (one Department of State and three listed entities) and two corporate Commonwealth entities.   
Refer to Figure 1 for further information on the portfolio’s structure.

**Department of Social Services**

The Department of Social Services’ mission is to improve the wellbeing of individuals and families in Australian communities. The Department of Social Services works in partnership with government and non‑government organisations to achieve this mission through the effective development, management and delivery of payments, policies, programs and services.

The Department of Social Services is a non‑corporate Commonwealth entity under the PGPA Act.

**Australian Institute of Family Studies**

The Australian Institute of Family Studies is a statutory body established under the *Family Law Act 1975*. The Australian Institute of Family Studies’ role is to increase understanding of factors affecting how Australian families function by conducting research and disseminating findings. The Australian Institute of Family Studies’ work provides an evidence base for developing policy and practice relating to the wellbeing of families in Australia.

The Australian Institute of Family Studies is a non-corporate Commonwealth entity under the PGPA Act.

**National Disability Insurance Agency**

The National Disability Insurance Agency is a statutory body established under the *National Disability Insurance Scheme Act 2013* to deliver the National Disability Insurance Scheme (NDIS). It provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, and the social and economic participation of eligible people with disability, their families and carers. The National Disability Insurance Agency also plays a key role in building community awareness and understanding of disability matters to reduce the barriers to community inclusion for people with disability, their families and carers.

The National Disability Insurance Agency is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for the National Disability Insurance Scheme.

**NDIS Quality and Safeguards Commission**

The NDIS Quality and Safeguards Commission is a statutory body established under the *National Disability Insurance Scheme Amendment (Quality and Safeguards and Other Measures) Act 2017*. The NDIS Quality and Safeguards Commission commenced operations on 1 July 2018 in two states and is now operating in every state and territory following completion of its national rollout on 1 December 2020.

The NDIS Quality and Safeguards Commission registers providers and manages quality standards, supports the resolution of complaints, receives and analyses reportable incident notifications, provides leadership to reduce and eliminate restrictive practices and leads collaboration with states and territories with regard to the operation of nationally consistent NDIS worker screening.

The NDIS Quality and Safeguards Commission is a non-corporate Commonwealth entity under the PGPA Act.

**Services Australia**

Services Australia is an Executive Agency with responsibility for supporting individuals, families, businesses and communities by efficiently delivering high‑quality, accessible services and payments on behalf of the Government.

Services Australia is continuing on its transformation journey to become a leading, customer-focused service delivery agency by making changes across its business. Services Australia is working together with partner agencies to improve systems that work for and support Australians while continuing to ensure the integrity of Government outlays.

Services Australia is a non-corporate Commonwealth entity under the PGPA Act.

**Hearing Australia**

Hearing Australia is a Public Non-financial Corporation (Trading) entity established under the *Australian Hearing Services Act 1991.* Accordingly, Hearing Australia is not reported in the Portfolio Budget Statements or Portfolio Additional Estimates Statements. Hearing Australia’s mission is to provide world leading research and hearing services for the wellbeing of all Australians.

Hearing Australia is a corporate Commonwealth entity under the PGPA Act and is governed by a board that is appointed by the Minister for Government Services.

For information on resourcing across the portfolio, please refer to Part 1: Agency Financial Resourcing in *Budget Paper No. 4: Agency Resourcing*.

Figure 1: Social Services Portfolio structure and outcomes

| **Minister for Families and Social Services**  **Minister for Women's Safety**  Senator the Hon Anne Ruston  **Minister for the National Disability Insurance Scheme**  **Minister for Government Services**  Senator the Hon Linda Reynolds CSC  **Minister for Homelessness, Social and Community Housing**  The Hon Michael Sukkar MP  **Assistant Minister for Children and Families**  The Hon Michelle Landry MP |
| --- |
|  |
| **Department of Social Services**  Portfolio Secretary: Mr Ray Griggs AO CSC  **Outcome 1: Social Security**  A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.  **Outcome 2: Families and Communities**  Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.  **Outcome 3: Disability and Carers**  Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.  **Outcome 4: Housing**  Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. |
|  |
| **Australian Institute of Family Studies**  Acting Director: Mr Andrew Whitecross  **Outcome 1:**  The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. |
|  |
| **National Disability Insurance Agency**  Chief Executive Officer: Mr Martin Hoffman  **Outcome 1:**  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |

| **NDIS Quality and Safeguards Commission**  Commissioner: Ms Tracy Mackey  **Outcome 1:**  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
| --- |
|  |
| **Services Australia**  Chief Executive Officer: Ms Rebecca Skinner PSM  **Outcome 1:**  Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. |
|  |
| **Hearing Australia**  Managing Director: Mr Kim Terrell |

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Entity resources and planned performance

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# Department of Social Services

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

The Department of Social Services (DSS) provides assistance to individuals and families in Australian communities.

Through policies, payments, programs and services, DSS outcomes reflect four core areas in which we assist people: Social Security; Families and Communities; Disability and Carers; and Housing.

**Key priorities**

DSS will continue to support the wellbeing of Australians, both of themselves and their families, while also encouraging economic recovery and financial independence as the COVID-19 pandemic continues.

As part of the 2022-23 Budget, DSS will lead the implementation of a number of measures. This includes the Cost of Living Payment, further funding to support the safety of women and children, an enhanced Paid Parental Leave scheme and providing emergency relief, food relief and financial counselling to support the recovery of communities affected by the 2022 Queensland and New South Wales floods.

**Cost of Living Payment**

The Australian Government is providing $1.5 billion in 2021-22 to pay a $250 Cost of Living Payment to around 6 million Australians. The payment will be provided to eligible payment recipients and concession card holders residing in Australia, including pensioners, allowance recipients, recipients of Carer Allowance and Double Orphan Pension, holders of a Commonwealth Seniors Health Card or Pensioner Concession Card, and certain Department of Veterans’ Affairs payment recipients and concession card holders. The payment will be delivered progressively from late April 2022 to those who have a payment entitlement or hold a card on 29 March 2022.

**Women’s Safety**

The Australian Government is providing funding for a range of initiatives to support the safety of women and children. Respect, dignity, choice and equality of opportunity and justice are fundamental to the safety of women in our country.

A series of new funding commitments for women’s safety will drive outcomes under the forthcoming National Plan to End Violence against Women and Children 2022‑2032 (National Plan). The Commonwealth investment also recognises that we need new ways to prevent and respond to violence, and much has changed since the first National Plan commenced in 2010.

In the 2022-23 Budget, the Australian Government is investing $1.3 billion to the ‘towards zero’ target to end violence against women and children. The investment in ending violence against women and children takes into account the diverse lived experiences of victim‑survivors and prioritises actions and targets across four National Pillars: Prevention, Early Intervention, Response and Recovery. DSS is delivering on these pillars as part of the first phase of the Commonwealth’s contribution to the First Action Plan 2022-27, under the next National Plan.

Funding of $211.6 million will be provided for prevention initiatives, including:

* $104.4 million over five years from 2022-23 to support the national primary prevention organisation Our Watch. This funding will enable Our Watch to boost its efforts in prevention for LGBTIQA+ people, women with disability and migrant women, and develop further resources to educate young people about consent.
* $46 million over four years from 2022-23 to continue the award-winning campaign, Stop it at the Start, building on the $24.4 million the Australian Government committed as part of the 2021‑22 Budget.
* $32.2 million over four years from 2022-23 to expand the Commonwealth’s consent campaign, to provide young people aged 12 years and older and their parents with materials, information and resources on consensual and respectful relationships, building on the $10.7 million committed in the 2021-22 Budget, bringing the total investment to around $43 million.

Funding of $264.7 million will be provided towards the early intervention and prevention of all forms of family, domestic and sexual violence, including:

* $100 million over five years from 2022-23 to continue and expand counselling services to assist individuals, couples and families who are experiencing, witnessing or at risk of family or domestic violence including a focus on supporting children impacted by family and domestic violence.
* $39.7 million over five years from 2022-23 to extend DV‑alert training, which supports non‑specialist frontline workers to recognise, respond and refer women experiencing or at risk of family, domestic and sexual violence. The Australian Government will also invest $14.8 million over five years from 2022‑23 to continue providing accredited sexual violence response training to community frontline workers, health professionals and the legal sector.
* $47.9 million over five years from 2022-23 for a new campaign that focuses on confronting the attitudes and expectations of some men which can condone or excuse violence.
* $30 million over five years from 2022-23 to build and maintain links between Safe and Supported: the National Framework for Protecting Australia’s Children 2021-2031 and the next National Plan. These initiatives will support the implementation of both strategies to prevent and protect children from violence, abuse and neglect, including improved supports for those providing care, with a focus on supporting at risk Aboriginal and Torres Strait Islander children and young people.
* $10.5 million over four years from 2022-23 to enable No to Violence to continue national coverage for the Men’s Referral Service, a direct telephone and online support for men who use violent and controlling behaviour, and the Brief Intervention Service, telephone‑based counselling for men who use violence.
* $6.7 million over five years from 2022‑23 for the Helping Children Heal program, a pilot program of trauma-informed services for mothers and children aged 6-12 years.

Funding of $442.7 million for response initiatives will be provided to support women and children who are experiencing family, domestic and sexual violence, including:

* $240 million to extend the Escaping Violence Payment trial for a further three years from 2023‑24, which provides financial and in‑kind support to women escaping family and domestic violence to establish a home that is free from violence.
* $100 million over five years from 2022‑23 to extend the Safe Places Emergency Accommodation program. This will leverage state efforts and target investment in areas where national approaches will drive change and support victim‑survivors regardless of where they live. The expanded Safe Places program will fund the building, renovation or purchase of emergency accommodation and will deliver around 720 new safe places to assist women and children escaping family, domestic and sexual violence.
* $54.6 million over five years from 2022-23 to support up to 30,000 victim‑survivors, to stay safe in their own homes through security assessments and upgrades including cameras, bug sweeps and safe phones. The Commonwealth will also provide $20 million over five years from 2022‑23 to establish a fund for states and territories to trial electronic monitoring of high‑risk and persistent family and domestic violence offenders.
* $8 million over five years from 2022-23 for the Support for Trafficked People Program to extend and enhance support for victims of human trafficking.

**Enhanced Paid Parental Leave**

In the 2022-23 Budget, the Australian Government is committing $346.1 million over five years from 2021-22 to deliver a single combined payment under the Paid Parental Leave scheme. From 2023, families will have increased choice and flexibility to decide what is best for them in managing work and care. These changes will increase eligibility for financial support for working parents, encouraging women’s workforce participation and improving gender equality. Key changes comprise:

* Combining the current Dad and Partner Pay and Parental Leave Pay, increasing Parental Leave Pay from 18 weeks to 20 weeks.
* Making all Parental Leave Pay entitlements fully flexible, to be shared between primary carers.
* Amending the income test, to allow those who do not meet the individual income threshold (currently $151,350 per annum) to still qualify for payment if they meet a family income threshold of $350,000 per annum.

**Support for People with Disability**

Funding of up to $6.1 million over two years from 2022-23 will be provided to increase employment outcomes for job seekers with disability. The measure will support continued development and awareness of The Field, an online job platform that is being designed to directly connect people with disability with potential employers. The Field will provide job seekers with disability an opportunity to showcase their strengths and abilities online to registered employers.

The Australian Government will invest an additional $1.2 million in 2022-23 to expand ‘Autism: What Next?’, a digital toolkit that helps people with autism, their families and carers navigate the diagnostic process and supports them in the first year after diagnosis. This expansion will bring together information around whole‑of‑life education, transitions through to adulthood, employment and independent living.

**Additional Financial Wellbeing and Capability Support for Flood‑Affected Communities in New South Wales and Queensland**

The Australian Government is providing an additional $25 million in 2021-22 for emergency relief, food relief and financial counselling services in response to the flooding disaster in New South Wales and Queensland. This additional funding will bolster support services available to vulnerable individuals and families in flood‑affected communities, enabling them to deliver vital support where it is most needed.

**Building the Long-Term Viability of the Financial Counselling Sector**

The Australian Government is partnering with Australian businesses and the financial counselling sector to deliver more frontline services for people in financial stress and hardship, through a voluntary industry funding model from 1 July 2022. Funding of $10.5 million over four years from 2021-22 will be provided to support the voluntary model, including $1.5 million in seed funding to establish a new, not-for-profit body to manage industry funding, and $9 million for a range of measures to improve data collection and capability, national coordination and innovation of service delivery in the financial counselling sector. The Australian Government will also evaluate the model for its first two years to inform a long-term approach for ensuring the viability of the financial counselling sector.

**Supporting Communities across Australia**

The Australian Government is committing up to $2.6 million over two years from 2022‑23 for work on establishing an innovative National Centre for Place-Based Collaboration (National Centre). The National Centre will support existing and emerging initiatives designed to help communities across Australia address their specific needs and create lasting change. The funding will enable a Foundation Partner to collaborate with government, experts, service providers, investors and communities to inform a fully operational National Centre focused on best practice approaches for community-led change.

### 1.2 Entity resource statement

Table 1.1 shows the total resources from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing.*

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome X’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Department of Social Services resource statement – Budget estimates for 2022­23 as at Budget March 2022

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Prior year appropriations available (b) | *96,678* | 90,959 |
| Departmental appropriation (c) | *426,891* | 425,855 |
| s74 External Revenue (d) | *25,338* | 22,814 |
| Departmental capital budget (e) | *3,758* | 3,713 |
| Total departmental annual appropriations | *552,665* | 543,341 |
| ***Total departmental resourcing*** | ***552,665*** | ***543,341*** |
| **Administered** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Outcome 1 | *4,565* | 4,575 |
| Outcome 2 | *878,132* | 964,494 |
| Outcome 3 (f) | *20,061,246* | 24,384,032 |
| Outcome 4 (g) | *137,424* | 91,365 |
| Payments to corporate entities (h) | *1,263,386* | 1,409,230 |
| Total administered annual appropriations | *22,344,753* | 26,853,696 |
| Special appropriations |  |  |
| *Social Security (Administration) Act 1999* | *104,510,553* | 104,933,796 |
| *A New Tax System (Family Assistance) (Administration) Act 1999* | *16,708,494* | 17,910,545 |
| *Paid Parental Leave Act 2010* | *2,588,218* | 2,656,059 |
| *Student Assistance Act 1973* | *400,585* | 413,318 |
| *National Redress Scheme for Institutional Child Sexual*  *Abuse Act 2018* | *321,734* | 367,942 |
| *Public Governance, Performance and Accountability Act 2013* | *200* | 200 |
| Total administered special appropriations | *124,529,784* | 126,281,860 |
| Special accounts |  |  |
| Opening balance | *6,374* | 1,438 |
| Appropriation receipts (i) | *21,126* | 6,714 |
| Non-appropriated receipts | *1,986* | – |
| Total special accounts receipts | *29,486* | 8,152 |
| *less payments to corporate entities from annual/special appropriations* | *19,436,425* | *23,830,315* |
| ***Total administered resourcing*** | ***127,467,598*** | ***129,313,393*** |
| **Total resourcing for the Department of Social Services** | ***128,020,263*** | **129,856,734** |
|  |  |  |
|  | *2021­22* | 2022­23 |
| **Average staffing level (number)** | *2,044* | 2,188 |

Table 1.1: Department of Social Services resource statement – Budget estimates for 2022­23 as at Budget March 2022 (continued)

Third-party payments from and on behalf of other entities

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Payments made by Services Australia on behalf of DSS: |  |  |
| Special appropriations – *Social Security (Administration) Act 1999* | *104,773,366* | 105,217,275 |
| Special appropriations – *A New Tax System*  *(Family Assistance) (Administration) Act 1999* | *17,113,232* | 17,943,052 |
| Special appropriations – *Paid Parental Leave Act 2010* | *2,606,635* | 2,663,563 |
| Special appropriations – *Student Assistance Act 1973* | *407,392* | 413,845 |
| Special appropriations – *National Redress Scheme for*  *Institutional Child Sexual Abuse Act 2018* | *315,741* | 364,379 |
| Annual administered appropriations | *6,367* | 7,374 |
| Payments made by the Department of Veterans' Affairs on behalf of DSS: |  |  |
| Special appropriations – *Social Security (Administration) Act 1999* | *53,195* | 62,237 |
| Payments made to other entities for the provision of services: |  |  |
| Department of Veterans' Affairs | *172* | 173 |
| Payments made to corporate entities within the Portfolio: |  |  |
| National Disability Insurance Agency  (Annual appropriations – ordinary annual services) (j) | *19,436,425* | 23,830,315 |
| Receipts received from other entities for the provision of services |  |  |
| Australian Government entities (related parties) | *23,684* | 21,008 |
| Non-government entities | *1,654* | 1,806 |

Prepared on a resourcing (that is, appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The ‘2021-22 Estimated actual’ includes $2.7 billion to be received through the Appropriation Bill (No. 3) 2021‑22 which has not received Royal Assent.

1. Appropriation Bill (No. 1) 2022-23.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Excludes departmental capital budget.
4. Estimated External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
6. Includes Commonwealth cash contributions to the National Disability Insurance Agency for Program 1.1 – Reasonable and necessary support for participants.
7. Includes amount subject to administrative quarantine withheld under section 51 of the PGPA Act.
8. 'Corporate entities' are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.
9. Includes amounts credited to the special accounts from DSS annual and special appropriations.
10. The National Disability Insurance Agency is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as the responsible non-corporate Commonwealth entity, which are then paid to the National Disability Insurance Agency.

### 1.3 Budget measures

Budget measures relating to DSS are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: Department of Social Services 2022­23 Budget measures

**Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO)**

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |  |
| Women's Economic Security  Package (a) | 1.1 |  |  |  |  |  |
| Administered payment |  | – | – | 127,194 | 179,559 | 183,955 |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **127,194** | **179,559** | **183,955** |
| Cost of Living Payment | 1.1, 1.2, 1.3, 1.4, 1.5, 1.6 |  |  |  |  |  |
| Administered payment |  | 1,443,945 | – | – | – | – |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **1,443,945** | **–** | **–** | **–** | **–** |
| Humanitarian Program 2022-23 and  Update on Afghan Arrivals (b) | 1.1, 1.2, 1.3, 1.4, 1.5, 1.6 |  |  |  |  |  |
| Administered payment |  | – | 36,392 | 98,957 | 153,926 | 202,539 |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **36,392** | **98,957** | **153,926** | **202,539** |
| Changes to Visa Rules –  supplementing Australia's  workforce during the recovery (b) | 1.1, 1.3, 1.4, 1.5, 1.6 |  |  |  |  |  |
| Administered payment |  | (1,942) | (2,245) | (1,923) | (1,773) | (6,757) |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **(1,942)** | **(2,245)** | **(1,923)** | **(1,773)** | **(6,757)** |
| Migration Program – 2022-23  planning levels (b) | 1.1, 1.3, 1.4, 1.5, 1.6 |  |  |  |  |  |
| Administered payment |  | – | (131) | (204) | (155) | (105) |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **(131)** | **(204)** | **(155)** | **(105)** |
| Boosting Participation and Building  Australia's Workforce (c) | 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **–** | **–** | **–** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Social Services 2022­23 Budget measures

**Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO)** **(continued)**

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures (continued)** |  |  |  |  |  |  |
| Supporting Retirees – extension of the  temporary reduction in  superannuation minimum  drawdown rates (d) | 1.2, 1.3, 1.4 |  |  |  |  |  |
| Administered payment |  | – | 17,988 | (5,676) | (5,546) | (5,414) |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **17,988** | **(5,676)** | **(5,546)** | **(5,414)** |
| Remote Engagement Program (e) | 1.3, 1.5 |  |  |  |  |  |
| Administered payment |  | – | – | 5,756 | 229 | – |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **–** | **–** | **5,756** | **229** | **–** |
| Flood Package (a) | 2.1 |  |  |  |  |  |
| Administered payment |  | 25,000 | – | – | – | – |
| Departmental payment |  | – | – | – | – | – |
| **Total** |  | **25,000** | **–** | **–** | **–** | **–** |
| Building the Long-Term Viability of the  Financial Counselling Sector | 2.1 |  |  |  |  |  |
| Administered payment |  | – | 4,357 | 1,874 | 537 | – |
| Departmental payment |  | 135 | 1,002 | 582 | 4 | – |
| **Total** |  | **135** | **5,359** | **2,456** | **541** | **–** |
| Support for People with Disability | 3.2 |  |  |  |  |  |
| Administered payment |  | – | 4,200 | 3,042 | – | – |
| Departmental payment |  | – | 52 | 6 | – | – |
| **Total** |  | **–** | **4,252** | **3,048** | **–** | **–** |
| Ageing and Aged Care (f) | 3.2 |  |  |  |  |  |
| Administered payment |  | – | 1,650 | 1,671 | – | – |
| Departmental payment |  | – | 813 | 112 | – | – |
| **Total** |  | **–** | **2,463** | **1,783** | **–** | **–** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

Table 1.2: Department of Social Services 2022­23 Budget measures

**Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO)** **(continued)**

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures (continued)** |  |  |  |  |  |  |
| **Cross-Outcome** |  |  |  |  |  |  |
| Women's Safety (a) |  |  |  |  |  |  |
| Outcome 2 | 2.1 |  |  |  |  |  |
| Administered payment |  | 40,000 | 83,618 | 184,402 | 182,839 | 193,938 |
| Departmental payment |  | – | 6,514 | 9,143 | 8,385 | 7,673 |
| Outcome 4 | 4.1 |  |  |  |  |  |
| Administered payment |  | – | 999 | 4,567 | 23,123 | 25,425 |
| Departmental payment |  | – | 2,017 | 2,433 | 1,887 | 1,575 |
| **Total** |  | **40,000** | **93,148** | **200,545** | **216,234** | **228,611** |
| **Total payment measures** |  |  |  |  |  |  |
| Administered |  | **1,507,003** | **146,828** | **419,660** | **532,739** | **593,581** |
| Departmental |  | **135** | **10,398** | **12,276** | **10,276** | **9,248** |
| **Total** |  | **1,507,138** | **157,226** | **431,936** | **543,015** | **602,829** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

The full measure description and details appear in *Budget Paper No. 2* under Cross Portfolio.

The full measure description and details appear in *Budget Paper No. 2* under the Home Affairs Portfolio.

The full measure description and details appear in *Budget Paper No. 2* under the Education, Skills and Employment Portfolio.

The full measure description and details appear in *Budget Paper No. 2* under the Treasury Portfolio.

The full measure description and details appear in *Budget Paper No. 2* under the Prime Minister and Cabinet Portfolio.

The full measure description and details appear in *Budget Paper No. 2* under the Health Portfolio.

## **Section 2: Outcomes and planned performance**

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the PGPA Act. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity’s planned and actual performance.

The most recent corporate plan and annual performance statement for DSS can be found at: www.dss.gov.au.

**2.1 Budgeted expenses and performance for Outcome 1**

|  |
| --- |
| Outcome 1: Social Security  **A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance.** |

**Linked programs**

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 2.4 – Higher Education Loan Program * Program 4.1 – Employment Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Education, Skills and Employment is linked to Outcome 1 as the Higher Education Loan Program contains eligibility requirements in connection with some of the payments and concessions that fall under this Outcome. Mutual obligation requirements and compliance frameworks for various payments under this Outcome are also stipulated in the Employment Services program. |
| **Department of Health** |
| **Program**   * Program 1.9 – Immunisation |
| **Contribution to Outcome 1 made by linked program**  The Department of Health has policy responsibility for the National Immunisation Program. Eligibility for Family Tax Benefit Part A is contingent on satisfying requirements for age-related immunisation requirements contained in this Outcome. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Strategy and Corporate Enabling * Program 1.2 – Customer Service Delivery * Program 1.3 – Technology and Transformation |
| **Contribution to Outcome 1 made by linked programs**  Various payments, concessions and the Child Support Scheme under this Outcome are delivered through the above linked programs administered by Services Australia. |

**Linked programs (continued)**

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy * Program 1.2 – Indigenous Advancement – Children and Schooling |
| **Contribution to Outcome 1 made by linked programs**  Mutual exclusion provisions are shared between scholarships administered by the National Indigenous Australian Agency and scholarships administered under this Outcome. Mutual obligation requirements for various payments are linked under this Outcome. |
| **Department of Veterans’ Affairs** |
| **Program**   * Program 1.1 – Veterans’ Income Support and Allowances |
| **Contribution to Outcome 1 made by linked program**  Various payments and concessions under this Outcome are delivered through the above linked program administered by the Department of Veterans’ Affairs. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

##### Table 2.1.1: Budgeted expenses for Outcome 1

| **Outcome 1: Social Security** | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Family Assistance** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 16,708,494 | 17,910,545 | 18,426,930 | 18,684,534 | 19,142,352 |
| *Paid Parental Leave Act 2010* | 2,588,218 | 2,656,059 | 2,957,608 | 3,018,678 | 3,077,656 |
| *Social Security (Administration)*  *Act 1999* | 2,678 | 2,347 | 2,338 | 2,257 | 2,129 |
| **Administered Total** | **19,299,390** | **20,568,951** | **21,386,876** | **21,705,469** | **22,222,137** |
| **Total expenses for Program 1.1** | **19,299,390** | **20,568,951** | **21,386,876** | **21,705,469** | **22,222,137** |
| **Program 1.2 – Support for Seniors** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 51,594,416 | 54,148,212 | 56,578,729 | 58,848,898 | 61,897,698 |
| **Administered Total** | **51,594,416** | **54,148,212** | **56,578,729** | **58,848,898** | **61,897,698** |
| **Total expenses for Program 1.2** | **51,594,416** | **54,148,212** | **56,578,729** | **58,848,898** | **61,897,698** |
| **Program 1.3 – Financial Support for People with Disability** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 18,299,165 | 18,978,515 | 19,962,264 | 20,579,187 | 21,324,558 |
| **Administered Total** | **18,299,165** | **18,978,515** | **19,962,264** | **20,579,187** | **21,324,558** |
| **Total expenses for Program 1.3** | **18,299,165** | **18,978,515** | **19,962,264** | **20,579,187** | **21,324,558** |
| **Program 1.4 – Financial Support for Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 9,883,760 | 10,322,002 | 10,897,448 | 11,399,189 | 11,932,569 |
| **Administered Total** | **9,886,560** | **10,324,802** | **10,900,248** | **11,401,989** | **11,935,369** |
| **Total expenses for Program 1.4** | **9,886,560** | **10,324,802** | **10,900,248** | **11,401,989** | **11,935,369** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

| **Outcome 1: Social Security** | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.5 – Working Age Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 6,254 | 2,897 | 1,783 | 1,790 | 1,797 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 21,839,917 | 18,629,785 | 18,105,525 | 18,416,549 | 19,251,917 |
| **Administered Total** | **21,846,171** | **18,632,682** | **18,107,308** | **18,418,339** | **19,253,714** |
| **Total expenses for Program 1.5** | **21,846,171** | **18,632,682** | **18,107,308** | **18,418,339** | **19,253,714** |
| **Program 1.6 – Student Payments** | | | | | |
| Administered expenses |  |  |  |  |  |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 2,741,795 | 2,682,188 | 2,670,830 | 2,657,911 | 2,697,371 |
| *Student Assistance Act 1973* | 398,502 | 411,268 | 421,983 | 428,999 | 431,217 |
| **Administered Total** | **3,140,297** | **3,093,456** | **3,092,813** | **3,086,910** | **3,128,588** |
| **Total expenses for Program 1.6** | **3,140,297** | **3,093,456** | **3,092,813** | **3,086,910** | **3,128,588** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 9,054 | 5,697 | 4,583 | 4,590 | 4,597 |
| Special appropriations | 124,056,945 | 125,740,921 | 130,023,655 | 134,036,202 | 139,757,467 |
| **Administered Total** | **124,065,999** | **125,746,618** | **130,028,238** | **134,040,792** | **139,762,064** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 102,454 | 98,290 | 86,213 | 83,971 | 82,684 |
| s74 External Revenue (a) | 6,054 | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | 18,891 | 17,558 | 17,456 | 16,469 | 15,985 |
| **Departmental Total** | **127,399** | **121,902** | **109,723** | **106,494** | **104,723** |
| **Total expenses for Outcome 1** | **124,193,398** | **125,868,520** | **130,137,961** | **134,147,286** | **139,866,787** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation expenses and audit fees.

Table 2.1.2: Program component expenses for Outcome 1

| **Program 1.1 – Family Assistance** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.1.1 – Component 1 (Family Tax Benefit Part A)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 13,176,867 | 14,089,548 | 14,509,591 | 14,710,576 | 15,072,755 |
| Total component 1 expenses | 13,176,867 | 14,089,548 | 14,509,591 | 14,710,576 | 15,072,755 |
| *1.1.2 – Component 2 (Family Tax Benefit Part B)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 3,515,719 | 3,813,304 | 3,910,167 | 3,967,079 | 4,062,581 |
| Total component 2 expenses | 3,515,719 | 3,813,304 | 3,910,167 | 3,967,079 | 4,062,581 |
| *1.1.3 – Component 3 (Single Income Family Supplement)* (a) | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 12,847 | 4,540 | 3,953 | 3,591 | 3,663 |
| Total component 3 expenses | 12,847 | 4,540 | 3,953 | 3,591 | 3,663 |
| *1.1.4 – Component 4 (Stillborn Baby Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *A New Tax System*  *(Family Assistance)*  *(Administration) Act 1999* | 3,061 | 3,153 | 3,219 | 3,288 | 3,353 |
| Total component 4 expenses | 3,061 | 3,153 | 3,219 | 3,288 | 3,353 |
| *1.1.5 – Component 5 (Double Orphan Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 2,678 | 2,347 | 2,338 | 2,257 | 2,129 |
| Total component 5 expenses | 2,678 | 2,347 | 2,338 | 2,257 | 2,129 |
| *1.1.6 – Component 6 (Dad and Partner Pay)* (b) | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 144,182 | 147,291 | – | – | – |
| Total component 6 expenses | 144,182 | 147,291 | – | – | – |
| *1.1.7 – Component 7 (Parental Leave Pay)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Paid Parental Leave Act 2010* | 2,444,036 | 2,508,768 | 2,957,608 | 3,018,678 | 3,077,656 |
| Total component 7 expenses | 2,444,036 | 2,508,768 | 2,957,608 | 3,018,678 | 3,077,656 |
| **Total Program expenses** | **19,299,390** | **20,568,951** | **21,386,876** | **21,705,469** | **22,222,137** |

1. The Single Income Family Supplement was closed to new recipients from 1 July 2017. Grandfathering arrangements will permit eligible recipients with entitlements to Single Income Family Supplement at 30 June 2017 to continue to receive this payment as long as they remain eligible.
2. From 2023, the 2022-23 Budget measure *Women’s Economic Security Package* combines Dad and Partner Pay and Parental Leave Pay under the Paid Parental Leave scheme.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.2 – Support for Seniors** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.2.1 – Component 1 (Age Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 51,399,813 | 54,062,585 | 56,495,753 | 58,769,156 | 61,820,149 |
| Total component 1 expenses | 51,399,813 | 54,062,585 | 56,495,753 | 58,769,156 | 61,820,149 |
| *1.2.2 – Component 2 (Energy Supplement for Commonwealth Seniors Health Card holders)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 187,999 | 74,188 | 69,840 | 65,746 | 61,917 |
| Total component 2 expenses | 187,999 | 74,188 | 69,840 | 65,746 | 61,917 |
| *1.2.3 – Component 3 (Home Equity Access Scheme)* (c) | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 6,604 | 11,439 | 13,136 | 13,996 | 15,632 |
| Total component 3 expenses | 6,604 | 11,439 | 13,136 | 13,996 | 15,632 |
| **Total Program expenses** | **51,594,416** | **54,148,212** | **56,578,729** | **58,848,898** | **61,897,698** |

1. The Pension Loans Scheme was renamed to the Home Equity Access Scheme on 1 January 2022.

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.3 – Financial Support for People with Disability** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.3.1 – Component 1 (Disability Support Pension)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 18,256,125 | 18,936,482 | 19,922,612 | 20,541,788 | 21,288,962 |
| Total component 1 expenses | 18,256,125 | 18,936,482 | 19,922,612 | 20,541,788 | 21,288,962 |
| *1.3.2 – Component 2 (Essential Medical Equipment Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 8,490 | 9,021 | 9,464 | 9,981 | 10,458 |
| Total component 2 expenses | 8,490 | 9,021 | 9,464 | 9,981 | 10,458 |
| *1.3.3 – Component 3 (Mobility Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 34,550 | 33,012 | 30,188 | 27,418 | 25,138 |
| Total component 3 expenses | 34,550 | 33,012 | 30,188 | 27,418 | 25,138 |
| **Total Program expenses** | **18,299,165** | **18,978,515** | **19,962,264** | **20,579,187** | **21,324,558** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.4 – Financial Support for Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.4.1 – Component 1 (Carer Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 6,599,636 | 6,935,413 | 7,358,045 | 7,731,395 | 8,123,674 |
| Total component 1 expenses | 6,599,636 | 6,935,413 | 7,358,045 | 7,731,395 | 8,123,674 |
| *1.4.2 – Component 2 (Carer Allowance (Adult))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 1,793,540 | 1,843,632 | 1,931,279 | 2,003,930 | 2,087,063 |
| Total component 2 expenses | 1,793,540 | 1,843,632 | 1,931,279 | 2,003,930 | 2,087,063 |
| *1.4.3 – Component 3 (Carer Allowance (Child))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 693,105 | 726,804 | 770,948 | 807,975 | 848,732 |
| Total component 3 expenses | 693,105 | 726,804 | 770,948 | 807,975 | 848,732 |
| *1.4.4 – Component 4 (Carer Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 606,679 | 619,970 | 635,197 | 647,465 | 659,721 |
| Total component 4 expenses | 606,679 | 619,970 | 635,197 | 647,465 | 659,721 |
| *1.4.5 – Component 5 (Child Disability Assistance Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 190,800 | 196,183 | 201,979 | 208,424 | 213,379 |
| Total component 5 expenses | 190,800 | 196,183 | 201,979 | 208,424 | 213,379 |
| *1.4.6 – Component 6 (Carer Adjustment Payment)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
| Total component 6 expenses | 2,800 | 2,800 | 2,800 | 2,800 | 2,800 |
| **Total Program expenses** | **9,886,560** | **10,324,802** | **10,900,248** | **11,401,989** | **11,935,369** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.5 – Working Age Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.1 – Component 1 (JobSeeker Payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 14,725,868 | 11,677,468 | 11,032,542 | 11,155,654 | 11,714,941 |
| Total component 1 expenses | 14,725,868 | 11,677,468 | 11,032,542 | 11,155,654 | 11,714,941 |
| *1.5.2 – Component 2 (Youth Allowance (Other))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 1,021,208 | 902,245 | 894,903 | 918,160 | 968,144 |
| Total component 2 expenses | 1,021,208 | 902,245 | 894,903 | 918,160 | 968,144 |
| *1.5.3 – Component 3 (Parenting Payment Single)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 4,870,393 | 4,922,791 | 5,038,761 | 5,177,175 | 5,363,190 |
| Total component 3 expenses | 4,870,393 | 4,922,791 | 5,038,761 | 5,177,175 | 5,363,190 |
| *1.5.4 – Component 4 (Parenting Payment Partnered)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 1,009,833 | 951,670 | 957,120 | 976,942 | 1,008,765 |
| Total component 4 expenses | 1,009,833 | 951,670 | 957,120 | 976,942 | 1,008,765 |
| *1.5.5 – Component 5 (Special Benefit)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 165,708 | 142,108 | 147,123 | 152,549 | 159,923 |
| Total component 5 expenses | 165,708 | 142,108 | 147,123 | 152,549 | 159,923 |
| *1.5.6 – Component 6 (Priority Investment Approach – Validation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 200 | 200 | 200 | 200 | 200 |
| Total component 6 expenses | 200 | 200 | 200 | 200 | 200 |
| *1.5.7 – Component 7 (Pensioner Education Supplement)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 32,931 | 19,706 | 20,303 | 20,859 | 21,477 |
| Total component 7 expenses | 32,931 | 19,706 | 20,303 | 20,859 | 21,477 |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.5 – Working Age Payments (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.5.8 – Component 8 (Utilities Allowance)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 13,976 | 13,797 | 14,773 | 15,210 | 15,477 |
| Total component 8 expenses | 13,976 | 13,797 | 14,773 | 15,210 | 15,477 |
| *1.5.9 – Component 9 (Payments under Special Circumstances)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 1,565 | 1,575 | 1,583 | 1,590 | 1,597 |
| Total component 9 expenses | 1,565 | 1,575 | 1,583 | 1,590 | 1,597 |
| *1.5.10 – Component 10 (Drug Testing Trial – Treatment Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 4,489 | 1,122 | – | – | – |
| Total component 10 expenses | 4,489 | 1,122 | – | – | – |
| **Total Program expenses** | **21,846,171** | **18,632,682** | **18,107,308** | **18,418,339** | **19,253,714** |

Table 2.1.2: Program component expenses for Outcome 1 (continued)

| **Program 1.6 – Student Payments** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *1.6.1 – Component 1 (Youth Allowance (student))* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 2,119,060 | 2,067,342 | 2,052,863 | 2,037,816 | 2,072,676 |
| Total component 1 expenses | 2,119,060 | 2,067,342 | 2,052,863 | 2,037,816 | 2,072,676 |
| *1.6.2 – Component 2 (Austudy)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 543,679 | 525,026 | 516,257 | 502,067 | 497,366 |
| Total component 2 expenses | 543,679 | 525,026 | 516,257 | 502,067 | 497,366 |
| *1.6.3 – Component 3 (ABSTUDY – Secondary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 178,431 | 184,276 | 186,846 | 187,108 | 186,120 |
| Total component 3 expenses | 178,431 | 184,276 | 186,846 | 187,108 | 186,120 |
| *1.6.4 – Component 4 (ABSTUDY – Tertiary)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 130,381 | 133,242 | 137,638 | 141,585 | 142,057 |
| Total component 4 expenses | 130,381 | 133,242 | 137,638 | 141,585 | 142,057 |
| *1.6.5 – Component 5 (Student Start-up Loan)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 79,056 | 89,820 | 101,710 | 118,028 | 127,329 |
| Total component 5 expenses | 79,056 | 89,820 | 101,710 | 118,028 | 127,329 |
| *1.6.6 – Component 6 (Student Start-up Loan – ABSTUDY)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 2,246 | 2,370 | 2,505 | 2,833 | 3,069 |
| Total component 6 expenses | 2,246 | 2,370 | 2,505 | 2,833 | 3,069 |
| *1.6.7 – Component 7 (Assistance for Isolated Children)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Student Assistance Act 1973* | 87,444 | 91,380 | 94,994 | 97,473 | 99,971 |
| Total component 7 expenses | 87,444 | 91,380 | 94,994 | 97,473 | 99,971 |
| **Total Program expenses** | **3,140,297** | **3,093,456** | **3,092,813** | **3,086,910** | **3,128,588** |

Cash projections for Rent Assistance(a)

|  |  |  |  |
| --- | --- | --- | --- |
| **Cross-Program – Rent Assistance** | | | |
|  |  | 2021­22 | 2022­23 |
|  |  | Estimated | Budget |
|  |  | actual |  |
|  |  | $'000 | $'000 |
| DSS: *A New Tax System (Family Assistance) (Administration) Act 1999* |  |  |  |
| Family Tax Benefit |  | 1,875,620 | 1,926,353 |
| DSS: *Social Security (Administration) Act 1999* |  |  |  |
| Age Pension |  | 1,001,378 | 1,051,984 |
| Austudy |  | 46,948 | 44,450 |
| Carer Payment |  | 151,631 | 162,996 |
| Disability Support Pension |  | 800,286 | 832,572 |
| JobSeeker Payment |  | 806,648 | 649,900 |
| Parenting Payment (Partnered) |  | 2,422 | 2,338 |
| Parenting Payment (Single) |  | 45,904 | 47,038 |
| Special Benefit |  | 10,192 | 8,954 |
| Youth Allowance |  | 193,073 | 186,772 |
| DSS: ABSTUDY *(Student Assistance Act 1973)* |  | 19,921 | 19,296 |
| Department of Veterans' Affairs: *Veterans' Entitlements Act 1986* (b) |  | 30,597 | 27,618 |
| **Total cash projections** |  | **4,984,620** | **4,960,271** |

1. Rent Assistance is a supplementary payment included in the calculation of the primary income support payment, Family Tax Benefit or service pension. This table provides cash projections for the Rent Assistance component included in the primary income support payment, Family Tax Benefit or service pension.
2. Rent Assistance is paid to eligible service pension and income support supplement recipients.

Table 2.1.3: Performance measures for Outcome 1

Table 2.1.3 details the performance measures for each program associated with Outcome 1. It also outlines the key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022­23 Budget measures that have created new programs or materially changed existing programs are provided.

| **Outcome 1 –** A sustainable social security system that incentivises self-reliance and supports people who cannot fully support themselves by providing targeted payments and assistance. | | |
| --- | --- | --- |
| **Program 1.1 – Family Assistance** – Assist families to take time out of the workforce to bond with their children following birth or adoption and with the costs of their children. | | |
| **Key Activity** | **Family Tax Benefit** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which families with lower incomes are supported with the costs of raising children through Family Tax Benefit. | Payment targeted to low income families (at least 67 per cent of support received by families under the Family Tax Benefit lower income free area).  *Year-end forecast: On track* |
| 2022­23 | Extent to which families with lower incomes are supported with the costs of raising children through Family Tax Benefit. | Payment targeted to low income families (at least 67 per cent of support received by families under the Family Tax Benefit lower income free area). |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Program 1.1 – Family Assistance** –Assist families to take time out of the workforce to bond with their children following birth or adoption and with the costs of their children. | | |
| --- | --- | --- |
| **Key Activity** | **Child Support Scheme** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which separated parents in the child support system are supporting their children. | At least 85 per cent of Family Tax Benefit Part A children of separated parents meet the maintenance action test requirements.  *Year-end forecast: On track* |
| 2022­23 | Extent to which separated parents in the child support system are supporting their children. | At least 85 per cent of Family Tax Benefit Part A children of separated parents meet the maintenance action test requirements. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Number of cases | | |
| **Key Activity** | **Dad and Partner Pay** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which parents take Dad and Partner Pay. | At least 95 per cent of eligible Dad and Partner Pay claimants access payment.  *Year-end forecast: On track* |
| 2022­23 | Extent to which parents take Dad and Partner Pay. | At least 95 per cent of eligible Dad and Partner Pay claimants access payment. |
| 2023­24 and forward estimates (a) | Not applicable. | Not applicable. |
| Outputs:   * Administered outlays * Number of recipients | | |

1. From 2023, the 2022-23 Budget measure *Women’s Economic Security Package* combines Dad and Partner Pay and Parental Leave Pay under the Paid Parental Leave scheme.

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Program 1.1 – Family Assistance** –Assist families to take time out of the workforce to bond with their children following birth or adoption and with the costs of their children. | | |
| --- | --- | --- |
| **Key Activity** | **Parental Leave Pay** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which parents take Parental Leave Pay. | At least 95 per cent of eligible Parental Leave Pay families access payment.  *Year-end forecast: On track* |
| 2022­23 | Extent to which parents take Parental Leave Pay. | At least 95 per cent of eligible Parental Leave Pay families access payment. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients | | |
| **Material changes to Program 1.1 resulting from 2022­23** **Budget measures:** *Women’s Economic Security Package –* From 2023, this measure combines Dad and Partner Pay and the Parental Leave Pay under the Paid Parental Leave scheme. | | |

| **Program 1.2 – Support for Seniors** – To assist eligible senior Australians financially and to encourage them to use their financial resources to support their retirement income. | | |
| --- | --- | --- |
| **Key Activity** | **Age Pension** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which people over the Age Pension qualification age are supported in their retirement through the Age Pension or other income support. | 75 per cent or below of people of Age Pension age are supported by the Age Pension or other income support.  *Year-end forecast: On track* |
| 2022­23 | Extent to which people over the Age Pension qualification age are supported in their retirement through the Age Pension or other income support. | 75 per cent or below of people of Age Pension age are supported by the Age Pension or other income support. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |
| **Material changes to Program 1.2 resulting from 2022­23** **Budget measures:** Nil. | | |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Program 1.3 – Financial Support for People with Disability** – To financially assist eligible people with disability. | | |
| --- | --- | --- |
| **Key Activity** | **Disability Support Pension** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which people of working age with a profound or severe disability are paid Disability Support Pension. | At least 90 per cent of people with a profound or severe disability of working age are supported by the Disability Support Pension.  *Year-end forecast: On track* |
| 2022­23 | Extent to which people of working age with a profound or severe disability are paid Disability Support Pension. | At least90 per cent of people with a profound or severe disability of working age are supported by the Disability Support Pension. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |
| **Material changes to Program 1.3 resulting from 2022­23** **Budget measures:** Nil. | | |

| **Program 1.4 – Financial Support for Carers –** To financially assist eligible carers of people with disability or a severe medical condition. | | |
| --- | --- | --- |
| **Key Activities** | **Carer Payment and Carer Allowance** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which payments are made to, or with respect to, carers unable to fully support themselves. | At least 70 per cent of primary carers in Australia are supported by Carer Payment and/or Carer Allowance.  *Year-end forecast: On track* |
| 2022­23 | Extent to which payments are made to, or with respect to, carers unable to fully support themselves. | At least70 per cent of primary carers in Australia are supported by Carer Payment and/or Carer Allowance. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |
| **Material changes to Program 1.4 resulting from 2022­23** **Budget measures:** Nil. | | |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Program 1.5** **– Working Age Payments –** To provide financial assistance to people while they are unable to fully support themselves through work. | | |
| --- | --- | --- |
| **Key Activities** | **JobSeeker Payment, Youth Allowance (Other) and Parenting Payment** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which payments are made to, or with respect to, people unable to fully support themselves. | Changes in recipient numbers align with movements in the unemployment rate.  *Year-end forecast: Partially on track* |
| 2022­23 | Extent to which payments are made to, or with respect to, people unable to fully support themselves. | Changes in recipient numbers align with movements in the unemployment rate. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |
| **Material changes to Program 1.5 resulting from 2022­23** **Budget measures:** Nil. | | |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Program 1.6 – Student Payments –** To support eligible students whilst they undertake education and training, so that they can gain employment. To increase access and participation by Indigenous Australian students in secondary and tertiary education and accelerate their educational outcomes. | | |
| --- | --- | --- |
| **Key Activities** | **Youth Allowance (Student), Austudy and ABSTUDY** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which payment recipients have improved financial self-reliance. | The proportion of Austudy, Youth Allowance (Student) and ABSTUDY recipients who are not receiving income support 3/6/12 months after exiting student payments aligns with movements in the unemployment rate.  *Year-end forecast: On track* |
| 2022­23 | Extent to which payment recipients have improved financial self-reliance. | The proportion of Austudy, Youth Allowance (Student) and ABSTUDY recipients who are not receiving income support 3/6/12 months after exiting student payments aligns with movements in the unemployment rate. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |
| **Material changes to Program 1.6 resulting from 2022­23** **Budget measures:** Nil. | | |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Cross Program – Rent Assistance –** To make payments to income support or family payment recipients to assist with the costs of renting private and community housing. | | |
| --- | --- | --- |
| **Key Activity** | **Rent Assistance** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which income support or family payment recipients are assisted with the costs of renting private and community housing. | Of the individuals and families renting and receiving Rent Assistance, the proportion experiencing rental stress after receipt of Rent Assistance is at least 25 percentage points lower than it would be without Rent Assistance.  *Year-end forecast: On track* |
| 2022­23 | Extent to which income support or family payment recipients are assisted with the costs of renting private and community housing. | Of the individuals and families renting and receiving Rent Assistance, the proportion experiencing rental stress after receipt of Rent Assistance is at least 25 percentage points lower than it would be without Rent Assistance. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of recipients * Payment accuracy | | |

**2.2 Budgeted expenses and performance for Outcome 2**

|  |
| --- |
| Outcome 2: Families and Communities  **Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports.** |

Linked programs

|  |
| --- |
| **Attorney-General’s Department** |
| **Programs**   * Program 1.1 – Attorney-General’s Department Operating Expenses – Civil Justice and Legal Services * Program 1.4 – Justice Services * Program 1.5 – Family Relationships |
| **Contribution to Outcome 2 made by linked programs**  The Attorney-General’s Department has policy responsibility for improving access to justice for Indigenous people and for family matters, including Family Law Services. These linked programs provide payments for services to support this responsibility, and are administered by DSS under this Outcome. |
| **Department of Health** |
| **Program**   * Program 1.2 – Mental Health |
| **Contribution to Outcome 2 made by linked program**  The Department of Health has policy responsibility for Medicare Benefits Schedule items in relation to mental health. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Strategy and Corporate Enabling * Program 1.2 – Customer Service Delivery * Program 1.3 – Technology and Transformation |
| **Contribution to Outcome 2 made by linked programs**  The administrative aspects of Income Management and Cashless Debit Card and payments under the Transition to Independent Living Allowance that falls under this Outcome are delivered by Services Australia through the above linked programs. |

Linked programs (continued)

|  |
| --- |
| **National Indigenous Australians Agency** |
| **Programs**   * Program 1.2 – Indigenous Advancement – Children and Schooling * Program 1.3 – Indigenous Advancement – Safety and Wellbeing * Program 1.5 – Indigenous Advancement – Remote Australia Strategies |
| **Contribution to Outcome 2 made by linked programs**  These linked programs support Government efforts to ensure Aboriginal and Torres Strait Islander children receive a healthy and safe start to life; and families and communities can access responsive, connected and fit-for-purpose services. These linked programs also contribute to this Outcome by supporting remote strategic investments. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 2 made by linked program**  The Treasury, on behalf of DSS, makes National Partnership payments to the states for Social Impact Investment and other agreements. |

Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.2.1: Budgeted expenses for Outcome 2**

| **Outcome 2: Families and Communities** | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 2.1 – Families and Communities** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 1,008,239 | 981,570 | 943,215 | 897,576 | 898,967 |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 8 | 8 | – | – | – |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 322,620 | 367,478 | 356,999 | 355,546 | 355,598 |
| Special accounts |  |  |  |  |  |
| Special account to support the  National Plan to End Violence  against Women and Children | 28,048 | 6,714 | 2,000 | 2,000 | – |
| **Administered Total** | **1,358,915** | **1,355,770** | **1,302,214** | **1,255,122** | **1,254,565** |
| **Total expenses for Program 2.1** | **1,358,915** | **1,355,770** | **1,302,214** | **1,255,122** | **1,254,565** |
| **Outcome 2 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 1,008,239 | 981,570 | 943,215 | 897,576 | 898,967 |
| Special appropriations | 322,628 | 367,486 | 356,999 | 355,546 | 355,598 |
| Special accounts | 28,048 | 6,714 | 2,000 | 2,000 | – |
| **Administered Total** | **1,358,915** | **1,355,770** | **1,302,214** | **1,255,122** | **1,254,565** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 204,907 | 206,446 | 182,916 | 177,102 | 173,811 |
| s74 External Revenue (a) | 12,067 | 9,543 | 9,544 | 9,544 | 9,544 |
| Expenses not requiring  appropriation in the  Budget year (b) | 32,251 | 29,344 | 29,287 | 32,167 | 31,198 |
| **Departmental Total** | **249,225** | **245,333** | **221,747** | **218,813** | **214,553** |
| **Total expenses for Outcome 2** | **1,608,140** | **1,601,103** | **1,523,961** | **1,473,935** | **1,469,118** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation, amortisation expenses and audit fees.

Table 2.2.2: Program component expenses for Outcome 2

| **Program 2.1 – Families and Communities** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.1 – Component 1 (Families and Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 381,515 | 396,520 | 410,571 | 392,498 | 403,808 |
| Total component 1 expenses | 381,515 | 396,520 | 410,571 | 392,498 | 403,808 |
| *2.1.2 – Component 2 (Family Safety)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 270,271 | 254,486 | 253,316 | 262,651 | 246,960 |
| Total component 2 expenses | 270,271 | 254,486 | 253,316 | 262,651 | 246,960 |
| *2.1.3 – Component 3 (Protecting Australia's Children)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 16,305 | 29,922 | 33,158 | 23,771 | 28,015 |
| Total component 3 expenses | 16,305 | 29,922 | 33,158 | 23,771 | 28,015 |
| *2.1.4 – Component 4 (Sector Representation)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 3,130 | 2,915 | 2,933 | 2,730 | 2,749 |
| Total component 4 expenses | 3,130 | 2,915 | 2,933 | 2,730 | 2,749 |
| *2.1.5 – Component 5 (Financial Wellbeing and Capability)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 214,821 | 183,535 | 157,824 | 152,908 | 153,954 |
| Total component 5 expenses | 214,821 | 183,535 | 157,824 | 152,908 | 153,954 |
| *2.1.6 – Component 6 (Volunteering and Community Connectedness)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 101,531 | 85,948 | 63,957 | 56,931 | 56,842 |
| Total component 6 expenses | 101,531 | 85,948 | 63,957 | 56,931 | 56,842 |
| *2.1.7 – Component 7 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Redress payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 319,164 | 364,130 | 353,908 | 352,474 | 352,525 |
| Total component 7 expenses | 319,164 | 364,130 | 353,908 | 352,474 | 352,525 |

Table 2.2.2: Program component expenses for Outcome 2 (continued)

| **Program 2.1 – Families and Communities (continued)** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *2.1.8 – Component 8 (National Redress Scheme for Survivors of Institutional Child Sexual Abuse – Psychological Support payment)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *National Redress Scheme for*  *Institutional Child Sexual*  *Abuse Act 2018* | 3,456 | 3,348 | 3,091 | 3,072 | 3,073 |
| Total component 8 expenses | 3,456 | 3,348 | 3,091 | 3,072 | 3,073 |
| *2.1.9 – Component 9 (Special account to support the National Plan to End Violence against Women and Children)* | | | | | |
| Special Account expenses |  |  |  |  |  |
| Special account to support the  National Plan to End  Violence against Women and  Children | 28,048 | 6,714 | 2,000 | 2,000 | – |
| Total component 9 expenses | 28,048 | 6,714 | 2,000 | 2,000 | – |
| *2.1.10 – Component 10 (Transition to Independent Living Allowance)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 2,512 | 3,512 | 3,512 | 3,512 | 3,512 |
| Total component 10 expenses | 2,512 | 3,512 | 3,512 | 3,512 | 3,512 |
| *2.1.11 – Component 11 (Social Impact Investing Initiatives)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 18,154 | 24,732 | 17,944 | 2,575 | 3,127 |
| Total component 11 expenses | 18,154 | 24,732 | 17,944 | 2,575 | 3,127 |
| *2.1.12 – Component 12 (Income Management Balancing Appropriation)* | | | | | |
| Special appropriations |  |  |  |  |  |
| *Social Security (Administration)*  *Act 1999* | 8 | 8 | – | – | – |
| Total component 12 expenses | 8 | 8 | – | – | – |
| **Total Program expenses** | **1,358,915** | **1,355,770** | **1,302,214** | **1,255,122** | **1,254,565** |

Table 2.2.3: Performance measures for Outcome 2

Table 2.2.3 details the performance measures for each program associated with Outcome 2. It also outlines the key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022­23 Budget measures that have created new programs or materially changed existing programs are provided.

| Outcome 2 – Contribute to stronger and more resilient individuals, children, families and communities by providing targeted supports. | | |
| --- | --- | --- |
| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| **Key Activity** | **Families and Children** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which individuals have improved individual and family functioning. | At least 75 per cent of clients in reporting services have improved family functioning.  *Year-end forecast: Partially on track* |
| Funded organisations’ members are satisfied with the support offered to them by these funded organisations. | 90 per cent of funded organisations’ members are satisfied with the support offered to them by these funded organisations.  *Year-end forecast: Partially on track* |
| 2022­23 | Extent to which individuals have improved individual and family functioning. | At least 75 per cent of clients in reporting services have improved family functioning. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of individuals assisted * Number of organisations contracted or receiving grant funding to deliver services * Percentage of assisted individuals from priority groups | | |

**Table 2.2.3: Performance measures for Outcome 2 (continued)**

| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| --- | --- | --- |
| **Key Activity** | **Family Safety** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent of contribution to a reduction in violence through successful implementation of the National Plan to Reduce Violence against Women and their Children 2010-2022. | Successful implementation of departmental actions to contribute towards a reduction in women experiencing family, domestic and sexual violence and a reduction in attitudes supportive of violence.  *Year-end forecast: On track* |
| 2022­23 | Successful implementation of initiatives to reduce family, domestic and sexual violence against women and children. | Demonstrated achievement towards successful implementation of initiatives to reduce family, domestic and sexual violence against women and children. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Nil | | |
| **Key Activity** | **Protecting Australia’s Children** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent of departmental leadership towards reducing child abuse and neglect. | Successful implementation of departmental actions in the Safe and Supported: the National Framework for Protecting Australia’s Children 2021‑2031, guided by an agreed implementation plan\*.  \*The agreed implementation plan is expected to be created and endorsed by May 2022.  *Year-end forecast: Partially on track* |
| 2022­23 | A new measure and target are being designed to monitor the implementation of the Safe and Supported: the National Framework for Protecting Australia’s Children 2021-2031. The new measure will be published in the DSS 2022-23 Corporate Plan. | A new measure and target are being designed to monitor the implementation of the Safe and Supported: the National Framework for Protecting Australia’s Children 2021-2031. The new measure will be published in the DSS 2022-23 Corporate Plan. |
| Outputs:   * Nil | | |

Table 2.2.3: Performance measures for Outcome 2 (continued)

| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| --- | --- | --- |
| **Key Activity** | **Financial Wellbeing and Capability** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which individuals and families can navigate through financial crisis, build financial resilience and reduce vulnerability to financial shock. | At least a 20 per cent reduction in the number of people with multiple requests for emergency relief.  *Year-end forecast: On track* |
| At least 70 per cent of people report an improvement in their financial wellbeing following engagement with a funded service.  *Year-end forecast: On track* |
| 2022­23 | Extent to which individuals and families can navigate through financial crisis, build financial resilience and reduce vulnerability to financial shock. | At least a 20 per cent reduction in the number of people with multiple requests for emergency relief. |
| At least 70 per cent of people report an improvement in their financial wellbeing following engagement with a funded service. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of individuals assisted * Number of organisations contracted or receiving grant funding to deliver services | | |

Table 2.2.3: Performance measures for Outcome 2 (continued)

| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| --- | --- | --- |
| **Key Activity** | **Volunteering and Community Connectedness** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which participants are satisfied with the support received through the Be Connected program to develop their digital skills, confidence and online safety. | At least 85 per cent of participants report satisfaction with the quality of the Be Connected program supports.  *Year-end forecast: On track* |
| 2022­23 | Extent to which participants are satisfied with the support received through the Be Connected program to develop their digital skills, confidence and online safety. | At least 85 per cent of participants report satisfaction with the quality of the Be Connected program supports. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of individuals assisted * Number of organisations contracted or receiving grant funding to deliver services | | |

Table 2.2.3: Performance measures for Outcome 2 (continued)

| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| --- | --- | --- |
| **Key Activity** | **Cashless Debit Card** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which the Cashless Debit Card supports a reduction in social harm in communities. | Cashless Debit Card program data demonstrates improvement in social outcomes through analysis of card spending and use.  *Year-end forecast: On track* |
| Extent to which the Cashless Debit Card is used in responsible and meaningful ways and not used on products and activities that contribute to social harm. | At least 95 per cent of Cashless Debit Card participants have activated their card and are using their card to purchase non-restricted items.  *Year-end forecast: On track* |
| 2022­23 | Extent to which the Cashless Debit Card supports a reduction in social harm in communities. | Cashless Debit Card program data demonstrates improvement in social outcomes through analysis of card spending and use. |
| Extent to which the Cashless Debit Card is used in responsible and meaningful ways and not used on products and activities that contribute to social harm. | At least 95 per cent of Cashless Debit Card participants have activated their card and are using their card to purchase non-restricted items. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of individuals assisted | | |

Table 2.2.3: Performance measures for Outcome 2 (continued)

| **Program 2.1** – **Families and Communities** – To strengthen relationships, support families, improve wellbeing of children and young people, reduce the cost of family breakdown, and strengthen family and community functioning. | | |
| --- | --- | --- |
| **Key Activity** | **National Redress Scheme for Institutional Child Sexual Abuse** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Maximise engagement of institutions with the National Redress Scheme. | Engagement of newly named institutions continues, and current participation is maintained, with institutions on board to cover at least 90 per cent of applications received.  *Year-end forecast: On track* |
| 2022­23 | Maximise engagement of institutions with the National Redress Scheme. | Engagement of newly named institutions continues, and current participation is maintained, with institutions on board to cover at least 90 per cent of applications received. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays * Number of National Redress Scheme recipients * Number of National Redress Scheme applications received * Number of institutions that have joined the National Redress Scheme | | |
| **Material changes to Program 2.1 resulting from 2022­23 Budget measures:** Nil. | | |

**2.3 Budgeted expenses and performance for Outcome 3**

|  |
| --- |
| Outcome 3: Disability and Carers  **Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports.** |

Linked programs

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Program**   * Program 4.1 – Employment Services |
| **Contribution to Outcome 3 made by linked program**  The Department of Education, Skills and Employment is responsible for the provision of employment programs that assist job seekers into work. This Outcome benefits from this linked program as it encourages job seekers receiving working age payments support to meet their mutual obligation requirements and aligns program activities with broader economic participation policy and compliance frameworks. |
| **Department of Health** |
| **Programs**   * Program 3.1 – Access and Information * Program 3.2 – Aged Care Services * Program 3.3 – Aged Care Quality |
| **Contribution to Outcome 3 made by linked programs**  This Outcome benefits from these linked programs as they also seek to improve the independence of, and participation by, people with disability and carers. The Department of Health also has policy responsibility for Medicare Benefits Schedule items in relation to disability. |
| **Services Australia** |
| **Programs**   * Program 1.1 – Strategy and Corporate Enabling * Program 1.2 – Customer Service Delivery * Program 1.3 – Technology and Transformation |
| **Contribution to Outcome 3 made by linked programs**  Various payments and concessions under this Outcome are delivered through these linked programs administered by Services Australia. |

Linked programs (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.2 – Agency costs |
| Contribution to Outcome 3 made by linked programs  These linked programs provide for the delivery of the NDIS. |
| **NDIS Quality and Safeguards Commission** |
| **Program**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration |
| **Contribution to Outcome 3 made by linked program**  The NDIS Quality and Safeguards Commission supports NDIS participants to exercise choice and control, ensure appropriate safeguards are in place for NDIS supports, and establish expectations for providers and their staff to deliver quality support. |
| **The Treasury** |
| **Program**   * Program 1.9 – National Partnership Payments to the States |
| Contribution to Outcome 3 made by linked program  The Treasury, on behalf of DSS, makes National Partnership payments to the states on transition to the NDIS and other agreements. |

Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.3.1: Budgeted expenses for Outcome 3**

| **Outcome 3: Disability and Carers** | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 3.1 – Disability and Carers** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 1,725,280 | 1,879,868 | 1,703,718 | 1,678,692 | 1,704,793 |
| **Administered Total** | **1,725,280** | **1,879,868** | **1,703,718** | **1,678,692** | **1,704,793** |
| **Total expenses for Program 3.1** | **1,725,280** | **1,879,868** | **1,703,718** | **1,678,692** | **1,704,793** |
| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 18,368,184 | 22,613,539 | 26,037,045 | 28,927,683 | 31,610,133 |
| Payments to corporate entities | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| **Administered Total** | **19,631,570** | **24,022,769** | **27,312,460** | **30,262,452** | **32,975,437** |
| **Total expenses for Program 3.2** | **19,631,570** | **24,022,769** | **27,312,460** | **30,262,452** | **32,975,437** |
| **Outcome 3 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 20,093,464 | 24,493,407 | 27,740,763 | 30,606,375 | 33,314,926 |
| Payments to corporate entities | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| **Administered Total** | **21,356,850** | **25,902,637** | **29,016,178** | **31,941,144** | **34,680,230** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 102,454 | 102,720 | 86,556 | 84,525 | 82,827 |
| s74 External Revenue (a) | 6,054 | 6,054 | 6,054 | 6,054 | 6,054 |
| Expenses not requiring  appropriation in the  Budget year (b) | 20,167 | 15,121 | 16,858 | 13,507 | 13,023 |
| **Departmental Total** | **128,675** | **123,895** | **109,468** | **104,086** | **101,904** |
| **Total expenses for Outcome 3** | **21,485,525** | **26,026,532** | **29,125,646** | **32,045,230** | **34,782,134** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation expenses and audit fees.

Table 2.3.2: Program component expenses for Outcome 3

| **Program 3.1 – Disability and Carers** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.1.1 – Component 1 (Employment Services)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 1,387,738 | 1,411,603 | 1,366,096 | 1,369,020 | 1,401,930 |
| Total component 1 expenses | 1,387,738 | 1,411,603 | 1,366,096 | 1,369,020 | 1,401,930 |
| *3.1.2 – Component 2 (Disability and Carer Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 337,542 | 468,265 | 337,622 | 309,672 | 302,863 |
| Total component 2 expenses | 337,542 | 468,265 | 337,622 | 309,672 | 302,863 |
| **Total Program expenses** | **1,725,280** | **1,879,868** | **1,703,718** | **1,678,692** | **1,704,793** |

Table 2.3.2: Program component expenses for Outcome 3 (continued)

| **Program 3.2 – National Disability Insurance Scheme** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *3.2.1 – Component 1 (NDIS Transitioning Commonwealth Programs and Continuity of Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 21,128 | 16,931 | 10,420 | 4,344 | 3,740 |
| Total component 1 expenses | 21,128 | 16,931 | 10,420 | 4,344 | 3,740 |
| *3.2.2 – Component 2 (Sector Development Fund and Jobs and Market Fund)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 39,573 | 22,151 | 2,402 | – | – |
| Total component 2 expenses | 39,573 | 22,151 | 2,402 | – | – |
| *3.2.3 – Component 3 (National Disability Insurance Scheme Participant Plans)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 18,173,039 | 22,421,085 | 25,870,090 | 28,788,254 | 31,464,321 |
| Total component 3 expenses | 18,173,039 | 22,421,085 | 25,870,090 | 28,788,254 | 31,464,321 |
| *3.2.4 – Component 4 (National Disability Insurance Scheme Information, Linkages and Capacity Building)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 134,444 | 153,372 | 154,133 | 135,085 | 142,072 |
| Total component 4 expenses | 134,444 | 153,372 | 154,133 | 135,085 | 142,072 |
| *3.2.5 – Component 5 (Payments to Corporate Entity – NDIA Agency costs)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Payments to corporate entities | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| Total component 5 expenses | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| **Total Program expenses** | **19,631,570** | **24,022,769** | **27,312,460** | **30,262,452** | **32,975,437** |

Table 2.3.3: Performance measures for Outcome 3

Table 2.3.3 details the performance measures for each program associated with Outcome 3. It also outlines the key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022­23 Budget measures that have created new programs or materially changed existing programs are provided.

| Outcome 3 – Supporting the independence of, and economic participation by, people with disability and carers by providing targeted supports. | | |
| --- | --- | --- |
| **Program 3.1 –** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| **Key Activity** | **Disability Employment Services** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which people with disability are supported to find and maintain employment through Disability Employment Services. | At least 40 per cent of job placements sustained to 13 weeks.  *Year-end forecast: On track* |
| At least 30 per cent of job placements sustained to 26 weeks.  *Year-end forecast: On track* |
| At least 20 per cent of job placements sustained to 52 weeks.  *Year-end forecast: On track* |
| Delivery by Disability Employment Services providers is in accordance with the specified requirements including service level standards of the contracts and agreements between organisations and DSS. | At least 90 per cent of Disability Employment Services providers met service level standards of the contracts and agreements between organisations and DSS.  *Year-end forecast: On track* |
| 2022­23 | Extent to which people with disability are supported to find and maintain employment through Disability Employment Services. | At least 40 per cent of job placements sustained to 13 weeks. |
| At least 30 per cent of job placements sustained to 26 weeks. |
| At least 20 per cent of job placements sustained to 52 weeks. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Number of Disability Employment Services participants and providers * Number of Disability Employment Services providers * Administered outlays | | |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.1 –** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| --- | --- | --- |
| **Key Activity** | **Support for Carers** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which carers access information, supports and services. | At least 10 per cent annual increase in people accessing Carer Gateway (website and 1800 number).  *Year-end forecast: On track* |
| 2022­23 | Extent to which carers access information, supports and services. | At least 10 per cent annual increase in people accessing Carer Gateway (website and 1800 number). |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Number of Disability Employment Services participants and providers * Number of Disability Employment Services providers * Administered outlays | | |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.1 –** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| --- | --- | --- |
| **Key Activity** | **Advocacy support for people with disability** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which people provided advocacy through the National Disability Advocacy Program experience improved choice and control to make decisions. | At least 75 per cent of people who accessed the National Disability Advocacy Program reported improved choice and control to make their own decisions.  *Year-end forecast: Partially on track* |
| Number of people with disability provided with direct advocacy support through the NDIS Appeals program. | Number of individual NDIS Appeals clients is less than 1 per cent of active NDIS participants.  *Year-end forecast: Data not available* |
| 2022­23 | Extent to which people provided advocacy through the National Disability Advocacy Program experience improved choice and control to make decisions. | At least 75 per cent of people who accessed the National Disability Advocacy Program reported improved choice and control to make their own decisions. |
| Number of people with disability provided with direct advocacy support through the NDIS Appeals program | Number of individual NDIS Appeals clients is less than 1 per cent of active NDIS participants. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Number of carers assisted * Number of people with disability provided with direct advocacy support * Administered outlays | | |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.1 –** **Disability and Carers** – To support people with disabilities and carers to actively participate in community and economic life. | | |
| --- | --- | --- |
| **Key Activity** | **Disability Strategy** (cross-program activity, covering programs 3.1 and 3.2) | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent of contribution to creating and implementing national disability policy and reform initiatives. | A new National Disability Strategy is finalised by the Commonwealth, State and Territory First Ministers by the end of 2021.  *Year-end forecast: Achieved* |
| 2022­23 | A new measure and target are being designed to monitor the implementation of Australia’s Disability Strategy. The new measure will be published in the DSS 2022-23 Corporate Plan. | A new measure and target are being designed to monitor the implementation of Australia’s Disability Strategy. The new measure will be published in the DSS 2022-23 Corporate Plan. |
| Outputs:   * Nil | | |
| **Material changes to Program 3.1 resulting from 2022­23 Budget measures:** Nil. | | |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.2 –** **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Key Activity** | **NDIS Continuity of Support** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Number of people supported through the NDIS. | 500,000 NDIS participants by 30 June 2023.  *Year-end forecast: Achieved* |
| 2022­23 | DSS works with states and territories and the National Disability Insurance Agency to support national implementation of the NDIS in accordance with inter‑government agreements. | Full scheme agreements signed with all states and territories by 30 June 2023. |
| Outputs:   * Administered outlays (NDIS; NDIS Participant Plans; Information, Linkages and Capacity Building and Boosting the Local Care Workforce) * Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS | | |
| **Key Activity** | **Development of NDIS market** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Market indicators signal that participants have improved opportunity to access services in the market. | At least 15 per cent reduction in market supply gaps by 30 June 2024, with at least 9 per cent reduction in market supply gaps by 30 June 2022.  *Year-end forecast: Data not available* |
| At least 15 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2024, with at least 9 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2022.  *Year-end forecast: Data not available* |
| 2022­23 | Market indicators signal that participants have improved opportunity to access services in the market. | At least 15 per cent reduction in market supply gaps by 30 June 2024, with at least 12 per cent reduction in market supply gaps by 30 June 2023. |
| At least 12 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2024, with at least 12 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2023. |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.2 –** **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Key Activity** | **Development of NDIS market** (continued) | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2023­24 and forward estimates | As per 2022­23 | At least 15 per cent reduction in market supply gaps by 30 June 2024. |
| At least 15 per cent increase in NDIS market competition (a decrease in market concentration) in remote areas by 30 June 2024. |
| Outputs:   * Administered outlays (NDIS; NDIS Participant Plans; Information, Linkages and Capacity Building; Boosting the Local Care Workforce) * Value and number of Jobs and Market Fund projects supporting the market, sector and workforce to transition to the NDIS | | |
| **Key Activity** | **NDIS Participant Plans** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which outcomes for children with disability more closely align with outcomes for all children. | At least 60 per cent of NDIS participants school-aged to age 14 attend school in a mainstream class.  *Year-end forecast: On track* |
| At least 70 per cent of NDIS participants with disability aged 18-24 have completed secondary school.  *Year-end forecast: Not on track* |
| Extent to which NDIS participant outcomes are met. | At least 80 per cent of NDIS participants report satisfaction with the NDIS planning process.  *Year-end forecast: On track* |
| At least 25 per cent of working age NDIS participants in paid employment.  *Year-end forecast: Not on track* |
| At least 45 per cent of NDIS participants involved in community and social activities.  *Year-end forecast: Partially on track* |

**Table 2.3.3: Performance measures for Outcome 3 (continued)**

| **Program 3.2 –** **National Disability Insurance Scheme** – To improve the wellbeing and social and economic participation of people with disability, and their families and carers, by building a NDIS that delivers individualised support through an insurance approach. This program also includes the Jobs and Market Fund. | | |
| --- | --- | --- |
| **Key Activity** | **NDIS Participant Plans** (continued) | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Extent to which NDIS participant outcomes are met (continued). | No people aged under 65 years entering residential aged care by the end of 2022 apart from in exceptional circumstances.  *Year-end forecast: On track* |
| No people aged under 45 years living in residential aged care by the end of 2022 apart from in exceptional circumstances.  *Year-end forecast: On track* |
| No people aged under 65 years living in residential aged care by the end of 2025 apart from in exceptional circumstances.  *Year-end forecast: On track* |
| 2022­23 | Extent to which NDIS participant outcomes are met. | At least 25 per cent of working age NDIS participants in paid employment. |
| At least 45 per cent of NDIS participants involved in community and social activities. |
| Implementation of the Government’s Younger People In Residential Aged Care Strategy 2020-25 | No people aged under 65 years entering residential aged care by the end of 2022 apart from in exceptional circumstances. |
| No people aged under 45 years living in residential aged care by the end of 2022 apart from in exceptional circumstances. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Administered outlays (NDIS; NDIS Participant Plans; Information, Linkages and Capacity Building and Boosting the Local Care Workforce) | | |
| **Material changes to Program 3.2 resulting from 2022­23 Budget measures:** Nil. | | |

**2.4 Budgeted expenses and performance for Outcome 4**

|  |
| --- |
| Outcome 4: Housing  **Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports.** |

Linked programs

|  |
| --- |
| **The Treasury** |
| **Programs**   * Program 1.8 – Assistance to the States for Affordable Housing * Program 1.9 – National Partnership Payments to the States |
| **Contribution to Outcome 4 made by linked programs**  The Treasury, on behalf of DSS, makes payments to the states for the National Housing and Homelessness Agreement. Annual incentives under the National Rental Affordability Scheme are issued by DSS as cash or refundable tax offset certificates. Refundable tax offset certificates are processed by the Australian Taxation Office. |

Budgeted expenses for Outcome 4

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.4.1: Budgeted expenses for Outcome 4**

| **Outcome 4: Housing** | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 4.1 – Housing and Homelessness** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 39,014 | 26,317 | 15,553 | 25,199 | 25,551 |
| **Administered Total** | **39,014** | **26,317** | **15,553** | **25,199** | **25,551** |
| **Total expenses for Program 4.1** | **39,014** | **26,317** | **15,553** | **25,199** | **25,551** |
| **Program 4.2 – Affordable Housing** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 100,880 | 75,699 | 55,870 | 29,224 | 14,500 |
| **Administered Total** | **100,880** | **75,699** | **55,870** | **29,224** | **14,500** |
| **Total expenses for Program 4.2** | **100,880** | **75,699** | **55,870** | **29,224** | **14,500** |
| **Outcome 4 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 139,894 | 102,016 | 71,423 | 54,423 | 40,051 |
| **Administered Total** | **139,894** | **102,016** | **71,423** | **54,423** | **40,051** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 17,076 | 18,399 | 16,802 | 15,882 | 15,356 |
| s74 External Revenue (a) | 1,163 | 1,163 | 1,163 | 1,163 | 1,163 |
| Expenses not requiring  appropriation in the  Budget year (b) | 3,511 | 3,285 | 3,266 | 3,152 | 3,072 |
| **Departmental Total** | **21,750** | **22,847** | **21,231** | **20,197** | **19,591** |
| **Total expenses for Outcome 4** | **161,644** | **124,863** | **92,654** | **74,620** | **59,642** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation expenses and audit fees.

Table 2.4.2: Program component expenses for Outcome 4

| **Program 4.1 – Housing and Homelessness** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.1.1 – Component 1 (Housing and Homelessness Service Improvement and Sector Support)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 39,014 | 26,317 | 15,553 | 25,199 | 25,551 |
| Total component 1 expenses | 39,014 | 26,317 | 15,553 | 25,199 | 25,551 |
| **Total Program expenses** | **39,014** | **26,317** | **15,553** | **25,199** | **25,551** |

| **Program 4.2 – Affordable Housing** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| *4.2.1 – Component 1 (National Rental Affordability Scheme)* | | | | | |
| Annual administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No.1) | 100,880 | 75,699 | 55,870 | 29,224 | 14,500 |
| Total component 1 expenses | 100,880 | 75,699 | 55,870 | 29,224 | 14,500 |
| **Total Program expenses** | **100,880** | **75,699** | **55,870** | **29,224** | **14,500** |

Table 2.4.3: Performance measures for Outcome 4

Table 2.4.3 details the performance measures for each program associated with Outcome 4. It also outlines the key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022­23 Budget measures that have created new programs or materially changed existing programs are provided.

| Outcome 4 – Improving housing affordability, supporting social housing for individuals and preventing and addressing homelessness by providing targeted supports. | | |
| --- | --- | --- |
| **Program 4.1 – Housing and Homelessness** – Contribute to and provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| **Key Activity** | **National Housing and Homelessness Agreement** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Management and assurance of the National Housing and Homelessness Agreement to support its purpose of ensuring those at risk, or experiencing homelessness are supported to participate economically and across the housing spectrum, houses are sustainable, safe and affordable. | All of states and territories meet their requirements under the National Housing and Homelessness Agreement by:   * having a publicly available housing strategy * having a publicly available homelessness strategy * contributing to the ongoing collection and transparent reporting of agreed data * providing annual statement of assurance reports outlining their housing and homelessness expenditure.   *Year-end forecast: On track* |

Table 2.4.3: Performance measures for Outcome 4 (continued)

| **Program 4.1 – Housing and Homelessness** – Contribute to and provide support for affordable housing and homelessness prevention initiatives, including the design and implementation of innovative early stage projects. | | |
| --- | --- | --- |
| **Key Activity** | **National Housing and Homelessness Agreement** (continued) | |
| **Year** | **Performance measures\*** | **Expected performance results** |
| 2022­23 | Standard of delivery by states and territories and organisations is in accordance with the terms and conditions of contracts and agreements with DSS. | All of states and territories meet their requirements under the National Housing and Homelessness Agreement by:   * having a publicly available housing strategy * having a publicly available homelessness strategy * contributing to the ongoing collection and transparent reporting of agreed data * providing annual statement of assurance reports outlining their housing and homelessness expenditure.   \*The current National Housing and Homelessness Agreement expires on 30 June 2023 and targets beyond 2022-23 will be developed following outcomes of the Productivity Commission review of the current agreement. |
| National reporting by states and territories on the number of dwellings for social housing and the number of specialist homelessness services delivered. | States and territories report on the number of dwellings for social housing and the number of specialist homelessness services delivered. |
| 2023­24 and forward estimates | As per 2022­23 | To be developed |
| Outputs:   * Nil | | |
| **Material changes to Program 4.1 resulting from 2022­23 Budget measures:** Nil. | | |

Table 2.4.3: Performance measures for Outcome 4 (continued)

| **Program 4.2 – Affordable Housing** – To improve the supply of affordable rental housing to low and moderate income households. | | |
| --- | --- | --- |
| **Key Activity** | **National Rental Affordability Scheme** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants. | At least 90 per cent of statements of compliance are processed within 60 days.  *Year-end forecast: On track* |
| 2022­23 | Delivery complies with relevant legislation to ensure that incentives are issued accurately to approved participants. | At least 90 per cent of statements of compliance are processed within 60 days. |
| Incentives delivered through the National Rental Affordability Scheme are maximised to improve the supply of affordable rental housing to low and moderate income households. | At least 90 per cent of allocations set under the National Rental Affordability Scheme are active and receiving incentive payments. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| Outputs:   * Percentage of dwellings that were paid an incentive for the relevant National Rental Affordability Scheme year * Number of incentives issued for the relevant National Rental Affordability Scheme year (Cash payments and Refundable Tax Offsets) | | |
| **Material changes to Program 4.2 resulting from 2022­23 Budget measures:** Nil**.** | | |

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022­23 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

Budgeted statements of income and expenditure, assets and liabilities, and cash flows have been included for the financial years 2021­22 to 2025­26. These statements are prepared in accordance with the requirements of the Australian Government's financial budget and reporting framework.

Amounts in these statements are rounded to the nearest thousand dollars.

##### Departmental and Administered Items

Departmental revenues, expenses, assets and liabilities are those which are controlled by DSS. Departmental expenses include employee and supplier expenses and other administrative costs which are incurred by DSS in providing its goods and services.

Administered items are revenues, expenses, assets and liabilities which are managed by DSS on behalf of the Government, according to set government directions. Administered expenses include subsidies, grants, personal benefit payments and suppliers.

##### Commentary – Financial Statements

##### Departmental

###### Income and expenses

DSS is budgeting for a balanced operating result in 2022­23 before allowing for unfunded items such as depreciation and lease repayments.

Revenue from Government for 2022­23 is estimated at $423.9 million, lower than in 2021­22. Expenditure for 2022­23 is estimated to be $514.0 million (inclusive of $33.7 million of unfunded depreciation), lower than in 2021­22 due to Budget measures and other Budget adjustments.

###### Balance sheet

DSS’ budgeted net liability position for 2022­23 is expected to be $10.6 million, $5.6 million higher than 2021­22.

##### Administered

###### Income and expenses

DSS administers the collection of non-taxation revenue estimated at $467.5 million in 2022­23, higher than in 2021­22, and is comprised mainly of recoveries of National Redress Scheme for Survivors of Institutional Child Sexual Abuse payments made on behalf of other governments and organisations.

DSS expenses administered on behalf of the Australian Government will total $153.1 billion in 2022­23, higher than in 2021­22, mainly due to indexation of social security payment rates in line with the latest Consumer Price Index and continued growth in spending for the NDIS.

###### Balance sheet

Total assets administered on behalf of the Australian Government are expected to be $5.7 billion, broadly similar to the estimates for 2021-22.

Total liabilities administered on behalf of the Australian Government are expected to be $6.6 billion, largely similar to the estimates for 2021-22.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 306,456 | 295,779 | 264,231 | 258,827 | 254,889 |
| Suppliers | 175,233 | 176,645 | 156,969 | 151,530 | 148,948 |
| Depreciation and amortisation | 37,211 | 33,707 | 33,422 | 31,970 | 29,953 |
| Finance costs | 8,149 | 7,846 | 7,547 | 7,263 | 6,981 |
| **Total expenses** | **527,049** | **513,977** | **462,169** | **449,590** | **440,771** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Revenue from contracts with  customers | 22,750 | 19,894 | 19,894 | 19,894 | 19,894 |
| Rental income | 2,588 | 2,920 | 2,921 | 2,921 | 2,921 |
| Resources received free of charge | 58,610 | 57,988 | 57,858 | 57,738 | 57,738 |
| **Total own-source revenue** | **83,948** | **80,802** | **80,673** | **80,553** | **80,553** |
| **Total own-source income** | **83,948** | **80,802** | **80,673** | **80,553** | **80,553** |
| **Net (cost of)/contribution by**  **services** | **(443,101)** | **(433,175)** | **(381,496)** | **(369,037)** | **(360,218)** |
| Revenue from Government | 428,865 | 423,881 | 372,487 | 361,480 | 354,678 |
| **Surplus/(deficit) attributable**  **to the Australian**  **Government** | **(14,236)** | **(9,294)** | **(9,009)** | **(7,557)** | **(5,540)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(14,236)** | **(9,294)** | **(9,009)** | **(7,557)** | **(5,540)** |

Table 3.1: Comprehensive income statement (showing net cost of services)   
for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) – as per**  **statement of comprehensive**  **income** | **(14,236)** | **(9,294)** | **(9,009)** | **(7,557)** | **(5,540)** |
| plus: depreciation/amortisation of  assets funded through  appropriations (DCB) (a) | 6,212 | 5,447 | 5,276 | 4,781 | 4,244 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 30,999 | 28,260 | 28,146 | 27,189 | 25,709 |
| less: lease principal repayments (b) | 22,975 | 24,413 | 24,413 | 24,413 | 24,413 |
| **Net cash operating surplus/(deficit)** | **–** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 4,746 | 6,720 | 6,720 | 6,720 | 6,720 |
| Trade and other receivables | 88,187 | 85,700 | 85,700 | 85,701 | 85,701 |
| ***Total financial assets*** | ***92,933*** | ***92,420*** | ***92,420*** | ***92,421*** | ***92,421*** |
| **Non-financial assets** |  |  |  |  |  |
| Leasehold improvements | 534,736 | 504,702 | 474,871 | 446,367 | 419,831 |
| Property, plant and equipment | 1,572 | 2,036 | 2,227 | 2,459 | 2,765 |
| Intangibles | 361 | 246 | 131 | 131 | 131 |
| Prepayments | 1,852 | 1,852 | 1,852 | 1,852 | 1,852 |
| ***Total non-financial assets*** | ***538,521*** | ***508,836*** | ***479,081*** | ***450,809*** | ***424,579*** |
| **Total assets** | **631,454** | **601,256** | **571,501** | **543,230** | **517,000** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 11,445 | 11,216 | 11,216 | 11,217 | 11,217 |
| Other payables | 10,379 | 10,394 | 10,409 | 10,424 | 10,439 |
| ***Total payables*** | ***21,824*** | ***21,610*** | ***21,625*** | ***21,641*** | ***21,656*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 521,353 | 495,128 | 470,715 | 446,302 | 421,889 |
| ***Total interest bearing liabilities*** | ***521,353*** | ***495,128*** | ***470,715*** | ***446,302*** | ***421,889*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 93,056 | 94,878 | 94,863 | 94,848 | 94,833 |
| Other provisions | 273 | 273 | 273 | 273 | 273 |
| ***Total provisions*** | ***93,329*** | ***95,151*** | ***95,136*** | ***95,121*** | ***95,106*** |
| **Total liabilities** | **636,506** | **611,889** | **587,476** | **563,064** | **538,651** |
| **Net assets** | **(5,052)** | **(10,633)** | **(15,975)** | **(19,834)** | **(21,651)** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Accumulated deficit | (424,459) | (433,753) | (442,762) | (450,319) | (455,859) |
| Asset revaluation reserve | 80,946 | 80,946 | 80,946 | 80,946 | 80,946 |
| Contributed equity | 338,461 | 342,174 | 345,841 | 349,539 | 353,262 |
| ***Total parent entity interest*** | ***(5,052)*** | ***(10,633)*** | ***(15,975)*** | ***(19,834)*** | ***(21,651)*** |
| **Total equity** | **(5,052)** | **(10,633)** | **(15,975)** | **(19,834)** | **(21,651)** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2022­23)

|  | Accumulated | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | deficit | revaluation | equity | equity |
|  |  | reserve |  |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2022** |  |  |  |  |
| Balance carried forward from  previous period | (424,459) | 80,946 | 338,461 | (5,052) |
| ***Adjusted opening balance*** | ***(424,459)*** | ***80,946*** | ***338,461*** | ***(5,052)*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (9,294) | – | – | (9,294) |
| ***Total comprehensive income*** | ***(9,294)*** | **–** | **–** | ***(9,294)*** |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Departmental capital budget | – | – | 3,713 | 3,713 |
| ***Sub-total transactions with owners*** | **–** | **–** | ***3,713*** | ***3,713*** |
| **Closing balance attributable to**  **the Australian Government** | **(433,753)** | **80,946** | **342,174** | **(10,633)** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 455,120 | 447,101 | 390,980 | 380,204 | 373,403 |
| Rendering of services | 25,502 | 22,971 | 22,941 | 22,936 | 22,935 |
| Net GST received | 11,375 | 10,801 | 8,788 | 8,543 | 8,338 |
| ***Total cash received*** | ***491,997*** | ***480,873*** | ***422,709*** | ***411,683*** | ***404,676*** |
| **Cash used** |  |  |  |  |  |
| Employees | 304,719 | 293,942 | 264,231 | 258,827 | 254,889 |
| Suppliers | 131,644 | 131,965 | 108,025 | 102,455 | 99,668 |
| Interest payments on lease liability | 8,149 | 7,846 | 7,547 | 7,263 | 6,981 |
| s74 receipts transferred to  Official Public Account | 24,484 | 20,733 | 18,493 | 18,725 | 18,725 |
| ***Total cash used*** | ***468,996*** | ***454,486*** | ***398,296*** | ***387,270*** | ***380,263*** |
| **Net cash from/(used by)**  **operating activities** | **23,001** | **26,387** | **24,413** | **24,413** | **24,413** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant,  equipment and intangibles | 5,758 | 3,713 | 3,667 | 3,698 | 3,723 |
| ***Total cash used*** | ***5,758*** | ***3,713*** | ***3,667*** | ***3,698*** | ***3,723*** |
| **Net cash from/(used by)**  **investing activities** | **(5,758)** | **(3,713)** | **(3,667)** | **(3,698)** | **(3,723)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 3,758 | 3,713 | 3,667 | 3,698 | 3,723 |
| ***Total cash received*** | ***3,758*** | ***3,713*** | ***3,667*** | ***3,698*** | ***3,723*** |
| **Cash used** |  |  |  |  |  |
| Principal payments of lease liability | 22,975 | 24,413 | 24,413 | 24,413 | 24,413 |
| ***Total cash used*** | ***22,975*** | ***24,413*** | ***24,413*** | ***24,413*** | ***24,413*** |
| **Net cash from/(used by)**  **financing activities** | **(19,217)** | **(20,700)** | **(20,746)** | **(20,715)** | **(20,690)** |
| **Net increase/(decrease)**  **in cash held** | **(1,974)** | **1,974** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 6,720 | 4,746 | 6,720 | 6,720 | 6,720 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **4,746** | **6,720** | **6,720** | **6,720** | **6,720** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended   
30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Bill 1 (DCB) | 3,758 | 3,713 | 3,667 | 3,698 | 3,723 |
| **Total new capital appropriations** | **3,758** | **3,713** | **3,667** | **3,698** | **3,723** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *3,758* | *3,713* | *3,667* | *3,698* | *3,723* |
| ***Total items*** | ***3,758*** | ***3,713*** | ***3,667*** | ***3,698*** | ***3,723*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations  – DCB (a) | 5,758 | 3,713 | 3,667 | 3,698 | 3,723 |
| **TOTAL** | **5,758** | **3,713** | **3,667** | **3,698** | **3,723** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 5,758 | 3,713 | 3,667 | 3,698 | 3,723 |
| **Total cash used to acquire assets** | **5,758** | **3,713** | **3,667** | **3,698** | **3,723** |

Prepared on Australian Accounting Standards basis.

1. Includes purchases from current and previous years’ departmental capital budgets.

Table 3.6: Statement of departmental asset movements (Budget Year 2022­23)

|  | Leasehold | Property, | Intangibles | Total |
| --- | --- | --- | --- | --- |
|  | improvements | plant and |  |  |
|  |  | equipment |  |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2022** |  |  |  |  |
| Gross book value | 49,143 | 1,814 | 1,332 | 52,289 |
| Gross book value – ROU assets | 586,059 | 835 | – | 586,894 |
| Accumulated depreciation/amortisation  and impairment | (6,031) | (556) | (971) | (7,558) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (94,435) | (521) | – | (94,956) |
| **Opening net book balance** | **534,736** | **1,572** | **361** | **536,669** |
| **Capital asset additions** |  |  |  |  |
| **Estimated expenditure on new or**  **replacement assets** |  |  |  |  |
| By purchase – appropriation ordinary  annual services (a) | 3,113 | 600 | – | 3,713 |
| By purchase – appropriation ordinary  annual services – ROU assets | 3 | 306 | – | 309 |
| **Total additions** | **3,116** | **906** | **–** | **4,022** |
| **Other movements** |  |  |  |  |
| Depreciation/amortisation expense | (4,939) | (393) | (115) | (5,447) |
| Depreciation/amortisation on ROU assets | (28,211) | (49) | – | (28,260) |
| **Total other movements** | **(33,150)** | **(442)** | **(115)** | **(33,707)** |
| **As at 30 June 2023** |  |  |  |  |
| Gross book value | 52,256 | 2,414 | 1,332 | 56,002 |
| Gross book value – ROU assets | 586,062 | 1,141 | – | 587,203 |
| Accumulated depreciation/amortisation  and impairment | (10,970) | (949) | (1,086) | (13,005) |
| Accumulated depreciation/amortisation  and impairment – ROU assets | (122,646) | (570) | – | (123,216) |
| **Closing net book balance** | **504,702** | **2,036** | **246** | **506,984** |

Prepared on Australian Accounting Standards basis.

‘Appropriation ordinary annual services’ refers funding provided through Appropriation Bill (No. 1) 2022‑23 for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Suppliers | 219,373 | 271,497 | 229,684 | 218,464 | 226,107 |
| Subsidies | 100,880 | 75,702 | 55,873 | 29,227 | 14,503 |
| Grants | 2,754,400 | 2,809,040 | 2,598,955 | 2,521,630 | 2,546,214 |
| Personal benefits | 124,298,182 | 126,012,388 | 130,271,036 | 134,263,046 | 139,973,346 |
| Finance costs | 87,750 | 103,385 | 117,000 | 136,091 | 147,115 |
| Payments to corporate  entities | 19,436,425 | 23,830,315 | 27,145,505 | 30,123,023 | 32,829,625 |
| Other expenses | 24,648 | 4,714 | – | – | – |
| **Total expenses**  **administered on behalf**  **of Government** | **146,921,658** | **153,107,041** | **160,418,053** | **167,291,481** | **175,736,910** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Interest | 38,580 | 55,447 | 70,621 | 89,319 | 126,292 |
| Dividends | 1,010 | 1,007 | 1,007 | 1,007 | 1,007 |
| Recoveries and  rendering of services | 341,773 | 386,499 | 376,818 | 376,094 | 376,130 |
| Other sources of  non­taxation revenue | 37,454 | 24,527 | 25,127 | 37,146 | 35,397 |
| ***Total non-taxation revenue*** | ***418,817*** | ***467,480*** | ***473,573*** | ***503,566*** | ***538,826*** |
| **Total own-source revenue**  **administered on behalf**  **of Government** | **418,817** | **467,480** | **473,573** | **503,566** | **538,826** |
| **Total own-source income**  **administered on behalf**  **of Government** | **418,817** | **467,480** | **473,573** | **503,566** | **538,826** |
| **Net (cost of)/contribution**  **by services** | **(146,502,841)** | **(152,639,561)** | **(159,944,480)** | **(166,787,915)** | **(175,198,084)** |
| **Total comprehensive**  **income/(loss)** | **(146,502,841)** | **(152,639,561)** | **(159,944,480)** | **(166,787,915)** | **(175,198,084)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 14,093 | 14,093 | 14,093 | 14,093 | 14,093 |
| Receivables | 5,132,904 | 5,259,028 | 5,494,187 | 5,768,185 | 6,073,340 |
| Investments | 622,026 | 446,078 | 441,595 | 436,977 | 432,222 |
| ***Total financial assets*** | ***5,769,023*** | ***5,719,199*** | ***5,949,875*** | ***6,219,255*** | ***6,519,655*** |
| **Total assets administered on**  **behalf of Government** | **5,769,023** | **5,719,199** | **5,949,875** | **6,219,255** | **6,519,655** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 17,425 | 17,392 | 17,392 | 17,392 | 17,392 |
| Subsidies | 67,486 | 58,976 | 48,520 | 34,471 | 26,708 |
| Personal benefits payable | 2,264,330 | 2,266,381 | 3,092,102 | 3,147,419 | 3,228,442 |
| Grants | 61,919 | 61,919 | 61,919 | 61,919 | 61,919 |
| Other payables | 4,437 | 4,437 | 4,437 | 4,437 | 4,437 |
| ***Total payables*** | ***2,415,597*** | ***2,409,105*** | ***3,224,370*** | ***3,265,638*** | ***3,338,898*** |
| **Provisions** |  |  |  |  |  |
| Personal benefits provision | 4,170,650 | 4,214,599 | 4,185,021 | 4,145,376 | 4,105,083 |
| ***Total provisions*** | ***4,170,650*** | ***4,214,599*** | ***4,185,021*** | ***4,145,376*** | ***4,105,083*** |
| **Total liabilities administered**  **on behalf of Government** | **6,586,247** | **6,623,704** | **7,409,391** | **7,411,014** | **7,443,981** |
| **Net assets/(liabilities)** | **(817,224)** | **(904,505)** | **(1,459,516)** | **(1,191,759)** | **(924,326)** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Interest | 63,934 | 28,099 | 28,284 | 28,603 | 30,338 |
| GST received | 286,263 | 286,183 | 252,503 | 242,522 | 249,977 |
| Goods and services | 316,178 | 386,657 | 377,790 | 376,058 | 376,127 |
| Dividends | 1,009 | 1,008 | 1,007 | 1,007 | 1,007 |
| Personal benefits  recoveries | 724,392 | 681,973 | 700,253 | 722,332 | 727,780 |
| ***Total cash received*** | ***1,391,776*** | ***1,383,920*** | ***1,359,837*** | ***1,370,522*** | ***1,385,229*** |
| **Cash used** |  |  |  |  |  |
| Grants | 3,015,851 | 3,073,165 | 2,834,382 | 2,750,848 | 2,783,681 |
| Subsidies | 107,464 | 84,212 | 66,329 | 43,276 | 22,266 |
| Personal benefits | 125,226,176 | 126,612,843 | 130,245,391 | 135,053,828 | 140,747,686 |
| Suppliers | 244,218 | 293,588 | 246,760 | 231,768 | 238,546 |
| Payments to corporate  entities | 19,436,425 | 23,830,315 | 27,145,505 | 30,123,023 | 32,829,625 |
| Other | 24,648 | 4,714 | – | – | – |
| ***Total cash used*** | ***148,054,782*** | ***153,898,837*** | ***160,538,367*** | ***168,202,743*** | ***176,621,804*** |
| **Net cash from/(used by)**  **operating activities** | **(146,663,006)** | **(152,514,917)** | **(159,178,530)** | **(166,832,221)** | **(175,236,575)** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Repayments of loans and  advances | 37,210 | 41,037 | 44,484 | 50,240 | 48,914 |
| ***Total cash received*** | ***37,210*** | ***41,037*** | ***44,484*** | ***50,240*** | ***48,914*** |
| **Cash used** |  |  |  |  |  |
| Advances and loans  made | 238,576 | 276,239 | 297,183 | 322,097 | 331,960 |
| ***Total cash used*** | ***238,576*** | ***276,239*** | ***297,183*** | ***322,097*** | ***331,960*** |
| **Net cash from/(used**  **by) investing activities** | **(201,366)** | **(235,202)** | **(252,699)** | **(271,857)** | **(283,046)** |
| ***Net increase/(decrease)***  ***in cash held*** | ***(146,864,372)*** | ***(152,750,119)*** | ***(159,431,229)*** | ***(167,104,078)*** | ***(175,519,621)*** |
| Cash and cash equivalents  at beginning of reporting  period | 19,029 | 14,093 | 14,093 | 14,093 | 14,093 |
| Cash from Official  Public Account for: |  |  |  |  |  |
| – Appropriations | 148,265,511 | 154,168,794 | 160,834,155 | 168,523,033 | 176,953,878 |
| Cash to Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 1,406,075 | 1,418,675 | 1,402,926 | 1,418,955 | 1,434,257 |
| **Cash and cash**  **equivalents at end**  **of reporting period** | **14,093** | **14,093** | **14,093** | **14,093** | **14,093** |

Prepared on Australian Accounting Standards basis.

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Australian Institute of Family Studies

Entity resources and planned performance

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# Australian Institute of Family Studies

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

#### The Australian Institute of Family Studies (AIFS) creates and communicates knowledge for policy-makers, service providers and the broader community to improve the wellbeing of families and communities.

As a result of AIFS’ activities, policy-makers use AIFS’ insights to enact systemic change via policy and resource allocation. Service providers also use AIFS’ insights to develop their people, enhance their programs and practices, and deliver services which draw on the latest evidence.

The outcome is more effective legislation, programs and practices. The impact is better outcomes for Australian families.

**Key priorities for 2022-23**

This period will mark the second year of the AIFS Strategy 2021-2026 (the Strategy). AIFS’ focus for the duration of the Strategy will be to tell the stories of families and put that knowledge into the hands of those who make decisions that improve families’ lives. This means AIFS will be putting in place initiatives to deepen its collaboration with families in all their diversity, so they can better inform AIFS’ research and priorities. There are four goals in the Strategy which guide AIFS’ activities.

**Goal 1 – Own-initiated research program and funding**

AIFS will continue developing its funding model to plan for future sustainability for its research program dedicated to under-researched areas of inquiry and questions that are important to families’ lives. This will enable AIFS to implement its rolling program of independent research priorities.

**Goal 2 – Amplify the voices of families through research**

AIFS will be developing a collaboration framework to include families in its research – as research participants and in research design – using inclusive research methods and applying co-design principles.

AIFS is partnering with Drummond Street Services and the Centre for Innovative Justice Studies at the Royal Melbourne Institute of Technology to examine how the COVID-19 pandemic affected experiences of and responses to family violence. Among the outcomes of the Future-Proofing Safety Project (funded by the Victorian Department of Families, Fairness and Housing) will be a Crisis Readiness Framework for the family violence sector.

AIFS is undertaking significant work funded by the Australian Government to contribute new knowledge and data for three major national studies: Growing Up in Australia: The Longitudinal Study of Australian Children; Ten to Men: The Australian Longitudinal Study on Male Health; and Building a New Life in Australia: The Longitudinal Study of Humanitarian Migrants. These studies will contribute to a robust evidence base to equip policy‑makers, researchers and the general public with data to make service and policy improvements, identify patterns and pathways of development, and understand how challenges arise for some people but are avoided or resolved by others.

AIFS will also collect data for, and publish insights and analysis from the Families in Australia Survey, which touches on areas of everyday life including family relationships, work, finances and caring responsibilities, and impacts of the COVID‑19 pandemic.

AIFS is also undertaking research to understand family experiences of military life, how they shape continued service in the Australian Defence Force and how the transition from military service to civilian life can be improved for veteran families.

One of AIFS’ responsibilities is fulfilling the research functions of the Australian Gambling Research Centre. AIFS will continue to develop the National Gambling Reporting System, to identify emerging trends and monitor changes over time in gambling participation and related harm in Australia. Findings will help to inform evidence-based policy and practice responses to prevent and reduce gambling-related harm.

**Goal 3 – Tell the stories of what matters to families through excellence in research communication and knowledge translation**

AIFS is investing in engagement with families and the end-users of its research, right from the start of every research project. This ensures that AIFS is asking the right research questions and communicating the evidence in a way that is easy to understand and meaningful to the audience.

Building the capacity of service providers in the child and family welfare sector is also a key focus. AIFS will continue to create resources and deliver professional development to increase the sector’s knowledge about the latest evidence and how it can be applied.

AIFS is also undertaking a series of activities to build the capacity of government‑funded programs to plan and implement high quality, evidence-based programs to families in need, including tailored program planning and evaluation advice.

The outcomes AIFS is seeking from these activities include: improved planning and delivery of family support and child protection services; better support for the mental health needs of children; improvement in service systems supporting families and children; and improvement in the broad societal structures that support and/or protect children and families.

**Goal 4 – Build collaborations that bring new insights to complex policy and practical responses in the area of family wellbeing**

AIFS is developing and implementing a stakeholder engagement and collaboration strategy to ensure it delivers outcomes that have impact and reach.

**Enabling initiatives**

To enable the achievement of the goals, several initiatives will be undertaken, including workforce planning to ensure AIFS has the right staff with the right capabilities to deliver its planned outcomes, particularly in relation to participatory co‑design. In addition, a program of improvement for business processes and systems is being undertaken to position AIFS to deliver on its strategic goals.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing.*

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome 1’ table in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Australian Institute of Family Studies resource statement – Budget estimates for 2022­23 as at Budget March 2022

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Prior year appropriations available (b) | *3,740* | 4,721 |
| Departmental appropriation (c) | *4,469* | 4,509 |
| s74 External Revenue receipts (d) | *12,124* | 16,527 |
| Departmental capital budget (e) | *190* | 193 |
| Total departmental annual appropriations | *20,523* | 25,950 |
| ***Total departmental resourcing*** | ***20,523*** | ***25,950*** |
| **Total resourcing for the Australian Institute of Family Studies** | ***20,523*** | **25,950** |
|  |  |  |
|  | *2021­22* | 2022­23 |
| **Average staffing level (number)** | *82* | 82 |

Prepared on a resourcing (that is, appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

1. Appropriation Bill (No. 1) 2022­23.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Excludes departmental capital budget.
4. Estimated External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

### 1.3 Budget measures

There are no new Budget measures relating to AIFS.

## **Section 2: Outcomes and planned performance**

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the PGPA Act. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity’s planned and actual performance.

The most recent corporate plan and annual performance statement for AIFS can be found at: www.aifs.gov.au.

### 2.1 Budgeted expenses and performance for Outcome 1

| **Outcome 1:**  **The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities.** |
| --- |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Australian Institute of Family Studies** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,469 | 4,509 | 4,535 | 4,570 | 4,602 |
| s74 External Revenue (a) | 11,511 | 15,744 | 12,645 | 13,742 | 12,465 |
| Expenses not requiring  appropriation in the Budget  year (b) | 1,035 | 1,235 | 1,333 | 1,264 | 1,143 |
| **Departmental Total** | **17,015** | **21,488** | **18,513** | **19,576** | **18,210** |
| **Total expenses for Program 1.1** | **17,015** | **21,488** | **18,513** | **19,576** | **18,210** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 4,469 | 4,509 | 4,535 | 4,570 | 4,602 |
| s74 External Revenue (a) | 11,511 | 15,744 | 12,645 | 13,742 | 12,465 |
| Expenses not requiring  appropriation in the Budget  year (b) | 1,035 | 1,235 | 1,333 | 1,264 | 1,143 |
| **Departmental Total** | **17,015** | **21,488** | **18,513** | **19,576** | **18,210** |
| **Total expenses for Outcome 1** | **17,015** | **21,488** | **18,513** | **19,576** | **18,210** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation expenses, make-good expenses and audit fees.

Table 2.1.2: Performance measures for Outcome 1

Table 2.1.2 below details the performance measures for each program associated with Outcome 1. It also summarises how each program is delivered and where 2022­23 Budget measures have created new programs or materially changed existing programs.

| Outcome 1 – The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. | | |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. To deliver on this outcome, AIFS will manage our resources and capabilities to:   * undertake high-quality, impactful research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Key Activities** | * **Tell the stories of what matters to families through our research and communication activities**: AIFS will use its expertise, skills, data assets and organisational capabilities to provide insight and understanding of the issues impacting families in Australia. * **Put this knowledge into the hands of decision makers across policy, practice and broader community sectors to improve the lives of families**: AIFS will ensure that the research and insights it generates influences new conversations that are a catalyst for positive change for families. * **Actively partner with families in the creation, translation and communication of our research**: AIFS will expand its engagement with families beyond being participants in its research to being active stakeholders in how it does its work and meet its statutory purpose. | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | **Outcome criteria** | |
| **End users seek out AIFS research, resources and expertise** | |
| Number of e-News subscribers | *Year-end forecast: 40,000* |
| Accessing publications (number of page views) | *Year-end forecast: 4,500,000* |
| Number of webinar attendees | *Year-end forecast: 13,000* |
| Number media citations | *Year-end forecast: 3,600* |
| Number of media comment | *Year-end forecast: 50* |
| Stakeholder survey – Frequency of engagement – minimum monthly | *Year-end forecast: 70 per cent* |

Table 2.1.2: Performance measures for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. To deliver on this outcome, AIFS will manage our resources and capabilities to:   * undertake high-quality, impactful research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | **End users find AIFS research and resources relevant to their work** | |
| AIFS resources are easy to find | *Year-end forecast: 70 per cent* |
| AIFS resources are accessible and easy to understand | *Year-end forecast: 80 per cent* |
| End users use AIFS resources | *Year-end forecast: 80 per cent* |
| **Organisational capability enables AIFS to achieve impact** | |
| Australian Public Service employee census scores – Staff engagement | *Year-end forecast: 75 per cent* |
| Australian Public Service employee census scores – Staff wellbeing | *Year-end forecast: 75 per cent* |
| Australian Public Service employee census scores – Innovation | *Year-end forecast: 70 per cent* |
| **Impact criteria (stakeholder survey results)** | |
| AIFS resources expand stakeholders’ knowledge about issues affecting families | *Year-end forecast: 80 per cent* |
| AIFS resources are incorporated into work practice | *Year-end forecast: 75 per cent* |
| AIFS resources are used to make evidence‑based decisions | *Year-end forecast: 75 per cent* |
| AIFS resources are used to debate and discuss different options for action | *Year-end forecast: 70 per cent* |

Table 2.1.2: Performance measures for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. To deliver on this outcome, AIFS will manage our resources and capabilities to:   * undertake high-quality, impactful research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2022­23 | **Outcomes criteria** | |
| **End users seek out AIFS research, resources and expertise** | |
| Number of e-News subscribers | Greater than or equal to 2021-22 |
| Accessing publications (number of page views) | Greater than or equal to 2021-22 |
| Number of webinar attendees | Greater than or equal to 2021-22 |
| Number media citations | Greater than or equal to 2021-22 |
| Number of media comment | Greater than or equal to 2021-22 |
| Stakeholder survey – Frequency of engagement – minimum monthly | Greater than or equal to 2021-22 |
| **End users find AIFS research and resources relevant to their work** | |
| AIFS resources are easy to find | Greater than or equal to 2021-22 |
| AIFS resources are accessible and easy to understand | Greater than or equal to 2021-22 |
| End users use AIFS resources | Greater than or equal to 2021-22 |
| **Organisational capability enables AIFS to achieve impact** | |
| Australian Public Service employee census scores – Staff engagement | Greater than or equal to 2021-22 |
| Australian Public Service employee census scores – Staff wellbeing | Greater than or equal to 2021-22 |
| Australian Public Service employee census scores – Innovation | Greater than or equal to 2021-22 |

Table 2.1.2: Performance measures for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.1 – Australian Institute of Family Studies** – The creation and communication of knowledge for policy-makers, service providers and the broader community to improve the wellbeing of children, families and communities. To deliver on this outcome, AIFS will manage our resources and capabilities to:   * undertake high-quality, impactful research relating to the wellbeing of families in Australia; * disseminate findings through multiple channels to identified target audiences; * connect and collaborate with organisations that have a stake in research, policy and practice influencing the wellbeing of families; and * build and maintain a successful organisational culture that ensures high standards of performance, underpinned by ethical behaviour, sound risk and resource management, effective governance, and rigorous accountability procedures, as expected of an Australian Government agency. | | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2022­23 | **Impact criteria (stakeholder survey results)** | |
| AIFS resources expand stakeholders’ knowledge about issues affecting families | Greater than or equal to 2021-22 |
| AIFS resources are incorporated into work practice | Greater than or equal to 2021-22 |
| AIFS resources are used to make evidence-based decisions | Greater than or equal to 2021-22 |
| AIFS resources are used to debate and discuss different options for action | Greater than or equal to 2021-22 |
| 2023­24 and forward estimates | As per 2022­23 | Target increases of outcome and impact measures will be based on the averages of year to year changes from 2020-21 to 2022‑23. |
| **Material changes to Program 1.1 resulting from 2022­23 Budget measures:** Nil. | | |

## **Section 3****: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022­23 Budget year, including the impact of Budget measures and resourcing on financial statements.

**3.1 Budgeted financial statements**

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

Income and expenses

AIFS is budgeting for a break-even position in 2022­23 and the forward years after adjusting for depreciation and amortisation expenses.

Total own-source revenue for 2022­23 is expected to be $15.7 million and revenue from the Government is expected to be $4.5 million.

Balance sheet

AIFS has a budgeted net liability position of $0.7 million at 30 June 2023.

Total assets at 30 June 2023 are estimated to be $13.3 million, comprising $7.4 million in financial assets and $6.0 million in non-financial assets.

Total liabilities at 30 June 2023 are estimated to be $14.1 million, includes accrued employee entitlements, which total $2.6 million, supplier payables $0.4 million and unearned revenue $7.2 million.

**3.2 Budgeted financial statements tables**

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 11,380 | 11,347 | 11,555 | 11,844 | 12,141 |
| Suppliers | 4,529 | 8,846 | 5,576 | 6,430 | 4,900 |
| Depreciation and amortisation (a) | 1,035 | 1,235 | 1,333 | 1,264 | 1,143 |
| Finance costs | 71 | 60 | 49 | 38 | 26 |
| **Total expenses** | **17,015** | **21,488** | **18,513** | **19,576** | **18,210** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of  services | 10,747 | 15,655 | 11,880 | 13,653 | 11,700 |
| Other revenue | 732 | 56 | 732 | 56 | 732 |
| **Total own-source revenue** | **11,479** | **15,711** | **12,612** | **13,709** | **12,432** |
| **Gains** |  |  |  |  |  |
| Other gains | 33 | 33 | 33 | 33 | 33 |
| **Total gains** | **33** | **33** | **33** | **33** | **33** |
| **Total own-source income** | **11,512** | **15,744** | **12,645** | **13,742** | **12,465** |
| **Net (cost of)/contribution by**  **services** | **(5,503)** | **(5,744)** | **(5,868)** | **(5,834)** | **(5,745)** |
| Revenue from Government | 4,469 | 4,509 | 4,535 | 4,570 | 4,602 |
| **Surplus/(deficit) attributable to**  **the Australian Government** | **(1,034)** | **(1,235)** | **(1,333)** | **(1,264)** | **(1,143)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(1,034)** | **(1,235)** | **(1,333)** | **(1,264)** | **(1,143)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) – as per the**  **statement of comprehensive**  **income** | **(1,034)** | **(1,235)** | **(1,333)** | **(1,264)** | **(1,143)** |
| plus: depreciation/amortisation  expenses previously funded  through appropriations (DCB) (a) | 485 | 686 | 784 | 715 | 594 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 549 | 549 | 549 | 549 | 549 |
| less: lease principal repayments (b) | 480 | 541 | 549 | 585 | 624 |
| **Net cash operating**  **surplus/(deficit)** | **(480)** | **(541)** | **(549)** | **(585)** | **(624)** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 201 | 272 | 223 | 224 | 242 |
| Trade and other receivables | 6,237 | 6,384 | 6,387 | 6,336 | 6,242 |
| Other financial assets | 578 | 697 | 710 | 730 | 751 |
| ***Total financial assets*** | ***7,016*** | ***7,353*** | ***7,320*** | ***7,290*** | ***7,235*** |
| **Non-financial assets** |  |  |  |  |  |
| Property, plant and equipment | 5,052 | 4,340 | 3,431 | 2,582 | 1,765 |
| Intangibles | 798 | 1,170 | 882 | 598 | 368 |
| Other non-financial assets | 357 | 461 | 466 | 478 | 488 |
| ***Total non-financial assets*** | ***6,207*** | ***5,971*** | ***4,779*** | ***3,658*** | ***2,621*** |
| **Total assets** | **13,223** | **13,324** | **12,099** | **10,948** | **9,856** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 329 | 438 | 447 | 457 | 467 |
| Other payables | 6,329 | 7,655 | 7,887 | 8,151 | 8,381 |
| ***Total payables*** | ***6,658*** | ***8,093*** | ***8,334*** | ***8,608*** | ***8,848*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 3,499 | 2,985 | 2,436 | 1,851 | 1,227 |
| ***Total interest bearing liabilities*** | ***3,499*** | ***2,985*** | ***2,436*** | ***1,851*** | ***1,227*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 2,415 | 2,637 | 2,860 | 3,090 | 3,328 |
| Other provisions | 349 | 349 | 349 | 349 | 349 |
| ***Total provisions*** | ***2,764*** | ***2,986*** | ***3,209*** | ***3,439*** | ***3,677*** |
| **Total liabilities** | **12,921** | **14,064** | **13,979** | **13,898** | **13,752** |
| **Net assets** | **302** | **(740)** | **(1,880)** | **(2,950)** | **(3,896)** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Accumulated deficit | (4,926) | (6,161) | (7,494) | (8,758) | (9,901) |
| Asset revaluation reserve | 296 | 296 | 296 | 296 | 296 |
| Contributed equity | 4,932 | 5,125 | 5,318 | 5,512 | 5,709 |
| ***Total parent entity interest*** | ***302*** | ***(740)*** | ***(1,880)*** | ***(2,950)*** | ***(3,896)*** |
| **Total equity** | **302** | **(740)** | **(1,880)** | **(2,950)** | **(3,896)** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2022­23)

|  | Accumulated | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | deficit | revaluation | equity | equity |
|  |  | reserve |  |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2022** |  |  |  |  |
| Balance carried forward from previous period | (4,926) | 296 | 4,932 | 302 |
| ***Adjusted opening balance*** | ***(4,926)*** | ***296*** | ***4,932*** | ***302*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (1,235) | – | – | (1,235) |
| ***Total comprehensive income*** | ***(1,235)*** | ***–*** | ***–*** | ***(1,235)*** |
| **Transactions with owners** |  |  |  |  |
| ***Contributions by owners*** |  |  |  |  |
| Departmental capital budget | – | – | 193 | 193 |
| ***Sub-total transactions with owners*** | ***–*** | ***–*** | ***193*** | ***193*** |
| **Closing balance attributable to the**  **Australian Government** | **(6,161)** | **296** | **5,125** | **(740)** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 3,488 | 4,669 | 4,568 | 4,670 | 4,749 |
| Sale of goods and rendering of  services | 11,297 | 16,589 | 11,983 | 13,808 | 11,861 |
| Net GST received | (276) | 8 | 1 | 3 | 2 |
| Other | 827 | (62) | 718 | 37 | 712 |
| ***Total cash received*** | ***15,336*** | ***21,204*** | ***17,270*** | ***18,518*** | ***17,324*** |
| **Cash used** |  |  |  |  |  |
| Employees | 11,103 | 11,049 | 11,239 | 11,558 | 11,890 |
| Suppliers | 4,335 | 8,808 | 5,539 | 6,399 | 4,867 |
| Interest payments on lease  liability | 71 | 60 | 49 | 38 | 26 |
| Other | 6 | – | – | – | – |
| ***Total cash used*** | ***15,515*** | ***19,917*** | ***16,827*** | ***17,995*** | ***16,783*** |
| **Net cash from/(used by)**  **operating activities** | **(179)** | **1,287** | **443** | **523** | **541** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and  equipment | 497 | 895 | 136 | 131 | 96 |
| ***Total cash used*** | ***497*** | ***895*** | ***136*** | ***131*** | ***96*** |
| **Net cash from/(used by)**  **investing activities** | **(497)** | **(895)** | **(136)** | **(131)** | **(96)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 190 | 193 | 193 | 194 | 197 |
| ***Total cash received*** | ***190*** | ***193*** | ***193*** | ***194*** | ***197*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease  liability | 480 | 514 | 549 | 585 | 624 |
| ***Total cash used*** | ***480*** | ***514*** | ***549*** | ***585*** | ***624*** |
| **Net cash from/(used by)**  **financing activities** | **(290)** | **(321)** | **(356)** | **(391)** | **(427)** |
| **Net increase/(decrease) in cash**  **held** | **(966)** | **71** | **(49)** | **1** | **18** |
| Cash and cash equivalents at  the beginning of the reporting  period | 1,167 | 201 | 272 | 223 | 224 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **201** | **272** | **223** | **224** | **242** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Bill 1 (DCB) | 190 | 193 | 194 | 195 | 197 |
| **Total new capital appropriations** | **190** | **193** | **194** | **195** | **197** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *190* | *193* | *194* | *195* | *197* |
| ***Total items*** | ***190*** | ***193*** | ***194*** | ***195*** | ***197*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriation  – DCB (a) | 190 | 193 | 194 | 195 | 197 |
| **TOTAL** | **190** | **193** | **194** | **195** | **197** |
| **RECONCILIATION OF CASH USED**  **TO ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 190 | 193 | 194 | 195 | 197 |
| **Total cash used to acquire assets** | **190** | **193** | **194** | **195** | **197** |

Prepared on Australian Accounting Standards basis.

1. Does not include annual finance lease costs. Includes purchases from current and previous years’ departmental capital budgets.

Table 3.6: Statement of departmental asset movements (Budget Year 2022­23)

|  | Property, | Intangibles | Total |
| --- | --- | --- | --- |
|  | plant and |  |  |
|  | equipment |  |  |
|  | $'000 | $'000 | $'000 |
| **As at 1 July 2022** |  |  |  |
| Gross book value | 3,065 | 882 | 3,947 |
| Gross book value – ROU assets | 4,844 | – | 4,844 |
| Accumulated depreciation/amortisation and impairment | (1,211) | (84) | (1,295) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (1,646) | – | (1,646) |
| **Opening net book balance** | **5,052** | **798** | **5,850** |
| **Capital asset additions** |  |  |  |
| **Estimated expenditure on new or replacement**  **assets** |  |  |  |
| By purchase – appropriation ordinary annual  services (a) | 295 | 600 | 895 |
| **Total additions** | **295** | **600** | **895** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (458) | (228) | (686) |
| Depreciation/amortisation expense on ROU assets | (549) | – | (549) |
| **Total other movements** | **(1,007)** | **(228)** | **(1,235)** |
| **As at 30 June 2023** |  |  |  |
| Gross book value | 3,360 | 1,482 | 4,842 |
| Gross book value – ROU assets | 4,844 | – | 4,844 |
| Accumulated depreciation/amortisation and  impairment | (1,669) | (312) | (1,981) |
| Accumulated depreciation/amortisation and  impairment – ROU assets | (2,195) | – | (2,195) |
| **Closing net book balance** | **4,340** | **1,170** | **5,510** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation ordinary annual services’ refers to funding provided through Appropriation Bill (No. 1) 2022­23 for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

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National Disability Insurance Agency

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# National Disability Insurance Agency

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

The National Disability Insurance Agency (NDIA) was established under the National Disability Insurance Act 2013 (the Act) and has responsibility for administering the NDIS. The Act (in conjunction with other laws) gives effect to Australia’s obligations under the United Nations Convention on the Rights of Persons with Disabilities.

The NDIS was established in 2013 as a new way of providing support to Australians with significant and permanent disability, their families and carers.

The NDIA is overseen by a Board which has responsibility for ensuring the proper, efficient and effective performance of the NDIA’s functions, and setting the NDIA’s strategic direction. The NDIA’s governance structure also includes an Independent Advisory Council that provides independent advice to the Board, which the Board must consider when performing its duties.

#### Key areas of focus

The NDIA remains focused on the participant experience through the delivery of the Participant Service Charter and Participant Service Improvement Plan. Collectively this effort delivers a better, fairer, simpler, more flexible and affordable NDIS for all Australians.

The 2022-26 Corporate Plan outlines how NDIA plans to improve the NDIS in line with the participant focused vision embodied in the 2011 Productivity Commission Report. This includes:

* Improving NDIA’s operating capability especially through investment in underlying systems and processes.
* Continued enhancement of fraud and integrity controls.
* Continued management of COVID-19 related impacts on participants, providers and agency workforce.

The NDIA is aware that this cannot be done in isolation and it will continue to strongly engage, collaborate and co-design with the disability sector to enhance the experience and outcome of participants, their families and carers.

**COVID-19 Response Package – rapid antigen tests**

The Australian Government is committed to supporting the health and wellbeing of people with disability. The Australian Government will provide funding to the NDIA to provide free Rapid Antigen Tests to NDIS Supported Independent Living residents and workers. The provision of Rapid Antigen Tests in higher-risk residential disability settings provides an additional control to ensure the safety of NDIS participants and workers, and support providers to help manage any COVID-19 outbreaks.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by program.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome 1’ table in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: National Disability Insurance Agency resource statement – Budget estimates for 2022­23 as at Budget March 2022

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Opening balance/cash reserves at 1 July** | ***1,819,084*** | **1,808,580** |
| **Funds from Government** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Outcome 1 | *1,263,386* | 1,409,230 |
| Total annual appropriations | *1,263,386* | 1,409,230 |
| Amounts received from related entities (b) |  |  |
| Amounts from portfolio department | *18,173,039* | 22,421,085 |
| Total amounts received from related entities | *18,173,039* | 22,421,085 |
| **Total funds from Government** | ***19,436,425*** | **23,830,315** |
| **Funds from other sources** |  |  |
| Contributions from state and territory governments (c) | *10,015,009* | 10,457,372 |
| Resources received free of charge (d) | *1,035,400* | 1,088,200 |
| Interest | *8,563* | 7,027 |
| **Total funds from other sources** | ***11,058,972*** | **11,552,599** |
| **Total net resourcing for the National Disability Insurance Agency** | ***32,314,481*** | **37,191,494** |
|  |  |  |
|  | *2021­22* | 2022­23 |
| **Average staffing level (number)** | *4,500* | 4,500 |
| **EMPTY** |  |  |
| **Third party payments from and on behalf of other entities** | | |
|  | *2021­22* | 2022­23 |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Payments made to other entities for the provision of services |  |  |
| Comcare | *3,838* | 7,074 |
| Department of Finance | *12,298* | 12,589 |
| Department of Health | *400,000* | – |
| Services Australia | *52,446* | 45,144 |

Prepared on a resourcing (that is, appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The NDIA is not directly appropriated as it is a corporate Commonwealth entity. Appropriations are made to DSS, as a responsible non-corporate Commonwealth entity, which are then paid to the NDIA and are considered ‘departmental’ for all purposes.

The ‘2021-22 Estimated actual’ includes $25.9 million to be received through the Appropriation Bill (No. 3) 2021‑22 which has not received Royal Assent.

Appropriation Bill (No. 1) 2022-­23.

1. Commonwealth cash contributions for Program 1.1 – Reasonable and necessary support for participants.
2. Cash contributions from state and territory governments.
3. Services provided in-kind to participants on behalf of the Australian Government and/or state and territory governments.

### 1.3 Budget measures

Budget measures relating to NDIA are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: National Disability Insurance Agency 2022­23 Budget measures

**Measures announced since the 2021­22 Mid-Year Economic and Fiscal Outlook (MYEFO)**

|  | Program | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |  |
| COVID-19 Response Package – personal  protective equipment and rapid antigen  tests (a) | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 81,054 | – | – | – | – |
| **Total** |  | **81,054** | **–** | **–** | **–** | **–** |
| **Total payment measures** |  |  |  |  |  |  |
| Administered |  | – | – | – | – | – |
| Departmental |  | 81,054 | – | – | – | – |
| **Total** |  | **81,054** | **–** | **–** | **–** | **–** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. The full measure description and details appear in *Budget Paper No. 2* under the Health Portfolio.

## **Section 2: Outcomes and planned performance**

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the PGPA Act. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity’s planned and actual performance.

The most recent corporate plan and annual performance statement for the NDIA can be found at: www.ndis.gov.au.

**Revisions to outcome statements and programs**

**Table 2: Changes to program structure since last portfolio statements**

|  |  |  |
| --- | --- | --- |
| **Program Structure at the**  **2021-22 Budget** |  | **Program Structure at the**  **2022-23 Budget** |
|  |  |  |
| **Outcome 1** | | |
|  |  |  |
| **Program 1.1** – Reasonable and necessary supports for participants | **→** | **Program 1.1** – Reasonable and necessary supports for participants |

|  |  |  |
| --- | --- | --- |
| **Program 1.2** – Community inclusion and capacity development grants | **→** | Responsibility for the Information, Linkages and Capacity Building Program was transferred from NDIA to DSS effective 31 January 2021. |

|  |  |  |
| --- | --- | --- |
| **Program 1.3** – Agency costs | **→** | **Program 1.2** – Agency costs |

### 2.1 Budgeted expenses and performance for Outcome 1

| Outcome 1:  To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. |
| --- |

#### Linked programs

|  |
| --- |
| **Department of Social Services** |
| **Programs**   * Program 1.3 – Financial Support for People with Disability * Program 1.4 – Financial Support for Carers * Program 3.1 – Disability and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  DSS contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by administering programs such as the Carers and Disability Employment program and by developing the policy and legal framework for the NDIS in which the NDIA operates.  This includes encouraging better collaboration between programs and services, including with the NDIA's Early Childhood approach, by leading the Early Childhood Targeted Action Plan to support Australia’s Disability Strategy 2021‑2031.  DSS is also responsible for the National Early Childhood Program for children with disability or developmental concerns. This program has strong connections with NDIS Early Childhood Partners to ensure appropriate referral and complementary supports. |
| **Department of Health** |
| **Programs**   * Program 1.2 – Mental Health * Program 2.2 – Hearing Services * Program 3.2 – Aged Care Services |
| **Contribution to Outcome 1 made by linked programs**  The Department of Health contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers including through the provision of relevant supports to people with disability and NDIS participants. |

#### Linked programs (continued)

|  |
| --- |
| **Services Australia** |
| **Programs**   * Program 1.1 – Strategy and Corporate Enabling * Program 1.2 – Customer Service Delivery * Program 1.3 – Technology and Transformation |
| **Contribution to Outcome 1 made by linked programs**  Services Australia contributes to improving the wellbeing and social and economic participation of people with disability, their families and carers by supporting the NDIA with the delivery of shared services arrangements, provision of specialised resources, and the provision of payments on NDIA’s behalf. |
| **NDIS Quality and Safeguards Commission** |
| **Programs**   * Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration * Program 1.2 – Program support for the NDIS Quality and Safeguards Commission |
| **Contribution to Outcome 1 made by linked programs**  The NDIS Quality and Safeguards Commission contributes to improving the wellbeing and social and economic participation of people with disability, their families and their carers by: regulating NDIS providers; developing a nationally consistent approach to delivering quality and safeguards for people with disability receiving supports; registering providers who provide supports under the NDIS; managing complaints; receiving and acting on reportable incidents; providing leadership in behaviour support; and providing education and training for providers, workers and auditors. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Reasonable and necessary support for participants** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Payment from related entities | 18,173,039 | 22,421,085 | 25,870,090 | 28,788,254 | 31,464,321 |
| Contributions from state and territory  governments | 10,015,009 | 10,457,372 | 11,790,150 | 12,584,365 | 13,086,441 |
| Expenses not requiring appropriation  in the Budget year (a) | 80,203 | (80,203) | – | – | – |
| Revenue from other independent  sources (b) | 1,035,400 | 1,088,200 | 312,300 | – | – |
| **Total expenses for Program 1.1** | **29,303,651** | **33,886,454** | **37,972,540** | **41,372,619** | **44,550,762** |
| **Program 1.2 – Agency costs** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| Expenses not requiring appropriation  in the Budget year (a) | 396,819 | 256,151 | 4,483 | 4,618 | 4,755 |
| Revenue – other (c) | 8,563 | 7,027 | 7,211 | 7,488 | 6,758 |
| **Total expenses for Program 1.2** | **1,668,768** | **1,672,408** | **1,287,109** | **1,346,875** | **1,376,817** |
| **Outcome 1 totals by resource type** | | | | | |
| Revenue from Government |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| Payment from related entities | 18,173,039 | 22,421,085 | 25,870,090 | 28,788,254 | 31,464,321 |
| Contributions from state and territory  governments | 10,015,009 | 10,457,372 | 11,790,150 | 12,584,365 | 13,086,441 |
| Expenses not requiring appropriation  in the Budget year (a) | 477,022 | 175,948 | 4,483 | 4,618 | 4,755 |
| Revenues from other independent  sources (b) | 1,035,400 | 1,088,200 | 312,300 | – | – |
| Revenue – other (c) | 8,563 | 7,027 | 7,211 | 7,488 | 6,758 |
| **Total expenses for Outcome 1** | **30,972,419** | **35,558,862** | **39,259,649** | **42,719,494** | **45,927,579** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. ‘Expenses not requiring appropriation in the Budget year’ relates to an approved 2021-22 and 2022‑23 operating loss, the Tune Operating Review and AASB 16 Lease accounting treatment.
2. ‘Revenue from other independent sources’ relates to services provided in-kind to participants on behalf of state and territory governments.
3. Interest received.

Table 2.1.2: Performance measures for Outcome 1

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022­23 Budget measures that have created new programs or materially changed existing programs are provided.

| Outcome 1 – To implement a National Disability Insurance Scheme that provides individual control and choice in the delivery of reasonable and necessary supports to improve the independence, social and economic participation of eligible people with disability, their families and carers, and associated referral services and activities. | | |
| --- | --- | --- |
| **Program 1.1** **–** **Reasonable and necessary support for participants** – The objective of this program is to provide funding for reasonable and necessary supports to eligible people with disability through consistent, high quality plans, and to ensure they are in control and have choices to appropriately support their independence and social and economic participation.  This program contributes to the outcome by the delivery of financially sustainable funding for participants’ reasonable supports, enabling participants to source services in their plans to pursue their goals. | | |
| **Key Activities** | **Corporate Plan Aspiration – A financially sustainable NDIS.**  **Corporate Plan Aspiration – A quality experience and improved outcomes for participants.** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | * NDIS support costs * Participant satisfaction * Participant Service Guarantee timeframes | * Support costs are within budget. * Participant satisfaction survey results are greater than 80 per cent positive. * Participant Service Guarantee timeframes are met.   *Year-end forecast: On track* |
| 2022­23 | * NDIS financial sustainability and integrity * Participant and stakeholder sentiment | * Support costs are within budget. * Improper payments due to error, mistake or fraud are less than 1 per cent. * Participant satisfaction survey results are 80 per cent positive. * Participant perception of choice and control is equal to 75 per cent. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| **Material changes to Program 1.1 resulting from 2022­23 Budget measures:** Nil. | | |

**Table 2.1.2: Performance measures for Outcome 1 (continued)**

| **Program 1.2** **– Agency costs** – The Agency costs program ensures efficient and effective use of the NDIA operating resources to implement the outcomes of the NDIA.  This program contributes to the outcome as it is the primary delivery mechanism for the implementation of the NDIS. The NDIA is responsible for assessing applicants to the NDIS and developing plans, for those who are eligible, in a manner which is based on insurance principles, and administering the payments made under Program 1.1. | | |
| --- | --- | --- |
| **Key Activity** | **Corporate Plan Aspiration – A financially sustainable NDIS.** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | NDIA operating costs | NDIA operating costs are within budget.  *Year-end forecast: On track* |
| 2022­23 | NDIA spend (Program 1.2) compared to estimates published in the 2022-23 Social Services Portfolio Budget Statements | NDIA operating costs are within budget. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| **Material changes to Program 1.2 resulting from 2022-23 Budget measures:** Nil. | | |

## **Section 3****: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022­23 Budget year, including the impact of Budget measures and resourcing on financial statements.

**3.1 Budgeted financial statements**

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

Income and expenses

Sale of goods and services revenue will increase from $32.9 billion in 2022-23 to $44.6 billion by 2025-26. The increase in revenue supports expected increased participant plan expenses as further participants join the NDIS and average package costs rise.

The NDIA receives services provided in-kind to participants on behalf of state and territory governments, reflected as resources received free of charge. This revenue reduces from $1.1 billion in 2022-23 to $312.3 million in 2023-24. From 2024-25, the in‑kind arrangement will have phased out. Participants will use their NDIS planned funding to pay for their reasonable and necessary services, just like any other NDIS supports.

In support of the NDIA’s operating costs in 2022-23, revenue from the Government is expected to be $1.4 billion and interest revenue is expected to be $7.0 million. This revenue offsets expected operating expenses of $1.7 billion.

The NDIA received approvals for operating losses in 2021-22 and 2022-23.

Revenue from the Government will be received to support NDIA initiatives as detailed in Table 1.2.

Balance sheet

The NDIA is budgeting for a net asset position of $354.4 million at 30 June 2023.

Total assets as at 30 June 2023 are estimated to be $3.3 billion, comprising $3.1 billion in financial assets and $270.5 million in non-financial assets.

Total liabilities as at 30 June 2023 are estimated to be $3.0 billion, mostly comprising of $1.9 billion in participant plan provisions, $663.8 million in other payables, $196.3 million in supplier payables and $176.5 million in leases.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 446,066 | 456,594 | 396,167 | 404,042 | 361,010 |
| Suppliers | 1,147,515 | 1,141,443 | 819,645 | 873,572 | 945,236 |
| Depreciation and amortisation | 72,322 | 71,426 | 68,835 | 66,725 | 67,960 |
| Finance costs | 2,865 | 2,945 | 2,462 | 2,536 | 2,611 |
| Participant plan expenses | 29,303,651 | 33,886,454 | 37,972,540 | 41,372,619 | 44,550,762 |
| **Total expenses** | **30,972,419** | **35,558,862** | **39,259,649** | **42,719,494** | **45,927,579** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of  services | 28,188,048 | 32,878,457 | 37,660,240 | 41,372,619 | 44,550,762 |
| Interest | 8,563 | 7,027 | 7,211 | 7,488 | 6,758 |
| **Total own-source revenue** | **28,196,611** | **32,885,484** | **37,667,451** | **41,380,107** | **44,557,520** |
| **Gains** |  |  |  |  |  |
| Other gains | 1,035,400 | 1,088,200 | 312,300 | – | – |
| **Total gains** | **1,035,400** | **1,088,200** | **312,300** | **–** | **–** |
| **Total own-source income** | **29,232,011** | **33,973,684** | **37,979,751** | **41,380,107** | **44,557,520** |
| **Net (cost of)/contribution by**  **services** | **(1,740,408)** | **(1,585,178)** | **(1,279,898)** | **(1,339,387)** | **(1,370,059)** |
| Revenue from Government | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| **Surplus/(deficit) attributable to**  **the Australian Government** | **(477,022)** | **(175,948)** | **(4,483)** | **(4,618)** | **(4,755)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(477,022)** | **(175,948)** | **(4,483)** | **(4,618)** | **(4,755)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) – as per the**  **statement of comprehensive**  **income** | **(477,022)** | **(175,948)** | **(4,483)** | **(4,618)** | **(4,755)** |
| plus: depreciation/amortisation  expenses for ROU assets (a) | 44,482 | 45,793 | 47,144 | 48,535 | 49,968 |
| less: lease principal repayments (a) | 40,255 | 41,439 | 42,661 | 43,917 | 45,213 |
| **Net cash operating surplus/(deficit)** | **(472,795)** | **(171,594)** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 1,808,580 | 2,003,516 | 2,227,058 | 2,413,069 | 2,586,939 |
| Trade and other receivables | 55,668 | 55,883 | 55,145 | 55,413 | 55,413 |
| Other financial assets | 1,145,137 | 1,015,978 | 1,006,592 | 1,005,131 | 1,000,021 |
| ***Total financial assets*** | ***3,009,385*** | ***3,075,377*** | ***3,288,795*** | ***3,473,613*** | ***3,642,373*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 240,257 | 240,685 | 247,157 | 252,788 | 260,437 |
| Property, plant and equipment | 11,781 | 11,153 | 9,219 | 10,617 | 10,527 |
| Other non-financial assets | 18,616 | 18,616 | 18,616 | 18,616 | 18,616 |
| ***Total non-financial assets*** | ***270,654*** | ***270,454*** | ***274,992*** | ***282,021*** | ***289,580*** |
| **Total assets** | **3,280,039** | **3,345,831** | **3,563,787** | **3,755,634** | **3,931,953** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 157,545 | 196,344 | 188,838 | 191,563 | 191,563 |
| Other payables | 663,043 | 663,759 | 663,234 | 663,834 | 664,016 |
| ***Total payables*** | ***820,588*** | ***860,103*** | ***852,072*** | ***855,397*** | ***855,579*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 170,109 | 176,537 | 183,156 | 189,974 | 196,996 |
| ***Total interest bearing liabilities*** | ***170,109*** | ***176,537*** | ***183,156*** | ***189,974*** | ***196,996*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 92,414 | 92,721 | 93,030 | 93,341 | 93,341 |
| Participant provisions | 1,658,922 | 1,853,858 | 2,077,400 | 2,263,411 | 2,437,281 |
| Other provisions | 7,627 | 8,181 | 8,181 | 8,181 | 8,181 |
| ***Total provisions*** | ***1,758,963*** | ***1,954,760*** | ***2,178,611*** | ***2,364,933*** | ***2,538,803*** |
| **Total liabilities** | **2,749,660** | **2,991,400** | **3,213,839** | **3,410,304** | **3,591,378** |
| **Net assets** | **530,379** | **354,431** | **349,948** | **345,330** | **340,575** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Retained surplus | 332,768 | 156,820 | 152,337 | 147,719 | 142,964 |
| Asset revaluation reserve | 22,137 | 22,137 | 22,137 | 22,137 | 22,137 |
| Contributed equity | 175,474 | 175,474 | 175,474 | 175,474 | 175,474 |
| ***Total parent entity interest*** | ***530,379*** | ***354,431*** | ***349,948*** | ***345,330*** | ***340,575*** |
| **Total equity** | **530,379** | **354,431** | **349,948** | **345,330** | **340,575** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2022­23)

|  | Retained | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | surplus | revaluation | equity | equity |
|  |  | reserve |  |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2022** |  |  |  |  |
| Balance carried forward from previous period | 332,768 | 22,137 | 175,474 | 530,379 |
| ***Adjusted opening balance*** | ***332,768*** | ***22,137*** | ***175,474*** | ***530,379*** |
| Surplus/(deficit) for the period | (175,948) | – | – | (175,948) |
| ***Total comprehensive income*** | ***(175,948)*** | ***–*** | ***–*** | ***(175,948)*** |
| **Closing balance attributable to the**  **Australian Government** | **156,820** | **22,137** | **175,474** | **354,431** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Receipts from Government | 1,263,386 | 1,409,230 | 1,275,415 | 1,334,769 | 1,365,304 |
| Sale of goods and rendering of  services | 28,188,048 | 32,878,457 | 37,660,240 | 41,372,619 | 44,550,762 |
| Interest received | 8,563 | 7,027 | 7,211 | 7,488 | 6,758 |
| Net GST received | 96,083 | 93,937 | 87,296 | 94,572 | 102,387 |
| ***Total cash received*** | ***29,556,080*** | ***34,388,651*** | ***39,030,162*** | ***42,809,448*** | ***46,025,211*** |
| **Cash used** |  |  |  |  |  |
| Employees | 444,964 | 455,571 | 396,383 | 403,131 | 360,828 |
| Suppliers | 1,464,452 | 1,102,644 | 827,151 | 870,847 | 945,236 |
| Net GST paid | 96,230 | 94,152 | 86,558 | 94,840 | 102,387 |
| Interest payments on lease liability | 2,322 | 2,391 | 2,462 | 2,536 | 2,611 |
| Participant plan expenses | 27,868,251 | 32,603,318 | 37,436,698 | 41,186,608 | 44,376,892 |
| ***Total cash used*** | ***29,876,219*** | ***34,258,076*** | ***38,749,252*** | ***42,557,962*** | ***45,787,954*** |
| **Net cash from/(used by)**  **operating activities** | **(320,139)** | **130,575** | **280,910** | **251,486** | **237,257** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Proceeds from sales of  investments | 350,514 | 129,159 | 9,386 | 1,461 | 5,110 |
| ***Total cash received*** | ***350,514*** | ***129,159*** | ***9,386*** | ***1,461*** | ***5,110*** |
| **Cash used** |  |  |  |  |  |
| Purchases of non-financial assets | 35,361 | 23,359 | 24,093 | 23,019 | 23,284 |
| ***Total cash used*** | ***35,361*** | ***23,359*** | ***24,093*** | ***23,019*** | ***23,284*** |
| **Net cash from/(used by)**  **investing activities** | **315,153** | **105,800** | **(14,707)** | **(21,558)** | **(18,174)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Cash received due to  restructuring (a) | 34,737 | – | – | – | – |
| ***Total cash received*** | ***34,737*** | ***–*** | ***–*** | ***–*** | ***–*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease  liability | 40,255 | 41,439 | 42,661 | 43,917 | 45,213 |
| ***Total cash used*** | ***40,255*** | ***41,439*** | ***42,661*** | ***43,917*** | ***45,213*** |
| **Net cash from/(used by)**  **financing activities** | **(5,518)** | **(41,439)** | **(42,661)** | **(43,917)** | **(45,213)** |
| **Net increase/(decrease) in**  **cash held** | **(10,504)** | **194,936** | **223,542** | **186,011** | **173,870** |
| Cash and cash equivalents at the  beginning of the reporting period | 1,819,084 | 1,808,580 | 2,003,516 | 2,227,058 | 2,413,069 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **1,808,580** | **2,003,516** | **2,227,058** | **2,413,069** | **2,586,939** |

Prepared on Australian Accounting Standards basis.

1. As a result of change in Australian Government policy, responsibility for the Information, Linkages and Capacity Building Program was transferred from the NDIA to DSS effective 31 January 2021.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
| Estimated | Budget | Forward | Forward | Forward |
| actual |  | estimate | estimate | estimate |
| $'000 | $'000 | $'000 | $'000 | $'000 |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded internally from  departmental resources | 35,361 | 23,359 | 24,093 | 23,019 | 23,284 |
| **TOTAL** | **35,361** | **23,359** | **24,093** | **23,019** | **23,284** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 35,361 | 23,359 | 24,093 | 23,019 | 23,284 |
| **Total cash used to acquire assets** | **35,361** | **23,359** | **24,093** | **23,019** | **23,284** |

Prepared on Australian Accounting Standards basis.

Table 3.6: Statement of departmental asset movements (Budget Year 2022­23)

|  | Land and | Property, | Total |
| --- | --- | --- | --- |
| buildings | plant and |  |
|  | equipment |  |
| $'000 | $'000 | $'000 |
| **As at 1 July 2022** |  |  |  |
| Gross book value | 156,911 | 16,148 | 173,059 |
| Gross book value – ROU assets | 277,281 | 4,187 | 281,468 |
| Accumulated depreciation/amortisation and impairment | (74,684) | (5,576) | (80,260) |
| Accumulated depreciation/amortisation and impairment –  ROU assets | (119,251) | (2,978) | (122,229) |
| **Opening net book balance** | **240,257** | **11,781** | **252,038** |
| **Capital asset additions** |  |  |  |
| **Estimated expenditure on new or replacement assets** |  |  |  |
| By purchase – other (a) | 19,394 | 3,965 | 23,359 |
| By purchase – other – ROU assets | 47,113 | 754 | 47,867 |
| **Total additions** | **66,507** | **4,719** | **71,226** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (21,046) | (4,587) | (25,633) |
| Depreciation/amortisation on ROU assets | (45,033) | (760) | (45,793) |
| **Total other movements** | **(66,079)** | **(5,347)** | **(71,426)** |
| **As at 30 June 2023** |  |  |  |
| Gross book value | 176,305 | 20,113 | 196,418 |
| Gross book value – ROU assets | 324,394 | 4,941 | 329,335 |
| Accumulated depreciation/amortisation and impairment | (95,730) | (10,163) | (105,893) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (164,284) | (3,738) | (168,022) |
| **Closing net book balance** | **240,685** | **11,153** | **251,838** |

Prepared on Australian Accounting Standards basis.

1. Purchase will be funded internally through departmental resources.

NDIS Quality and Safeguards Commission

Entity resources and planned performance

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NDIS Quality and Safeguards Commission

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# NDIS Quality and Safeguards Commission

## **Section 1****: Entity overview and resources**

### Strategic direction statement

The NDIS Quality and Safeguards Commission (NDIS Commission) is an independent body that works with people with disability, providers and the community to deliver nationally consistent, responsive and effective regulation of NDIS providers. It was established by the National Disability Insurance Scheme Act 2013 (NDIS Act), as amended by the National Disability Insurance Scheme Amendment (Quality and Safeguards Commission and Other Measures) Act 2017 and is a non-corporate Commonwealth entity subject to the PGPA Act.

The NDIS Commission is responsible for the following functions:

* upholding the rights and promoting the health, safety and wellbeing, of people with disability receiving supports or services, including those received under the NDIS.
* developing a nationally consistent approach to managing quality and safeguards for people with disability receiving supports or services, including those received under the NDIS.
* promoting the provision of advice, information, education and training to NDIS providers and people with disability.
* securing compliance through effective enforcement arrangements, including through the monitoring and investigation functions, and analysis of reports from NDIS providers on serious incidents affecting NDIS participants.
* promoting continuous improvement among NDIS providers and the delivery of progressively higher standards of supports and services to people with disability.
* developing and overseeing the broad policy design for a nationally consistent framework relating to the screening of workers involved in the provision of supports and services to people with disability.
* engaging in, promoting and coordinating the sharing of information to achieve the objectives of the NDIS Act.
* providing NDIS market oversight, including by:
* monitoring changes in the NDIS market that may indicate emerging risk
* monitoring and mitigating the risks of unplanned service withdrawal.
* monitoring registered NDIS providers’ compliance with their conditions of registration, including in relation to the screening of workers in accordance with the NDIS practice standards.
* investigating, managing and resolving complaints referred to the NDIS Commission, including the notification and management of reportable incidents.
* providing leadership in relation to behaviour support, and in the reduction and elimination of the use of unauthorised restrictive practices by NDIS providers.

**Key priorities for 2022-23**

After three years of incrementally transitioning states and territories to the NDIS, and completing that transition, the NDIS Commission is now able to heighten its focus on its future state – to bring to life the enhancement of the consumer rights of people with disability. The NDIS Commission is currently crafting a five-year vision for itself and its stakeholders, and 2022-23 will be the first year of that strategy.

Key priorities for the NDIS Commission in 2022-23 will be:

* continuing, and enhancing, engagement with NDIS participants, their families, carers and providers, to improve the quality and safety of NDIS supports and services.
* ensuring that participants are empowered to exercise their right to access good quality services, as informed, protected consumers; with participants able to make complaints to the NDIS Commission about services that do not meet the NDIS Code of Conduct and Practice Standards.
* providing oversight of reportable incidents and complaints relating to the abuse and neglect of people with disability who receive NDIS supports and services.
* helping to manage the ongoing impact of the COVID-19 pandemic and the impact of natural disasters, including by supporting whole-of-government responses and delivering timely advice to providers.
* monitoring and forecasting changes in the NDIS market, and serious incidents affecting NDIS participants, to develop an informed view of quality and risk in the sector.
* leading the reduction and elimination of the unauthorised use of restrictive practices in the NDIS by providing leadership in behaviour support.
* targeting compliance and enforcement action on providers and workers.
* ensuring the NDIS Commission has the resources, systems, skills and capabilities to regulate, support and educate NDIS providers and participants.
* drawing information from across NDIS Commission functions to report on the experience of people with disability who receive NDIS services and develop information and education to build the capability of NDIS providers to deliver safe and quality services.
* working with DSS and states and territories to support the ongoing operation of nationally consistent NDIS worker screening.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome 1’ table in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: NDIS Quality and Safeguards Commission resource statement – Budget estimates for 2022­23 as at Budget March 2022

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Prior year appropriations available (b) | *27,184* | 16,084 |
| Departmental appropriation (c) | *79,904* | 76,301 |
| s74 External Revenue (d) | *1,690* | – |
| Departmental capital budget (e) | *4,514* | 512 |
| Total departmental annual appropriations | *113,292* | 92,897 |
| ***Total departmental resourcing*** | ***113,292*** | ***92,897*** |
| **Administered** |  |  |
| Annual appropriations – ordinary annual services (a) |  |  |
| Prior year appropriations available (b) | *945* | – |
| Outcome 1 | *4,507* | 4,589 |
| Total administered annual appropriations | *5,452* | 4,589 |
| ***Total administered resourcing*** | ***5,452*** | ***4,589*** |
| **Total resourcing for NDIS Quality and Safeguards Commission** | ***118,744*** | **97,486** |
|  |  |  |
|  | *2021-22* | 2022-23 |
| **Average staffing level (number)** | *352* | 352 |
|  |  |  |
| **Third party payments from and on behalf of other entities** |  |  |
|  | *2021­22* | 2022­23 |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Payments made to other entities for the provision of services | *10,400* | 9,156 |
| Receipts received from other entities for the provision of services  (disclosed in s74 External Revenue section above) | *1,690* | – |
| Payments made to corporate entities within the Portfolio: |  |  |
| Department of Social Services | *674* | 1,004 |
| Services Australia | *9,726* | 8,152 |

Prepared on a resourcing (that is, appropriations available) basis.

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

The ‘2021-22 Estimated actual’ includes $8.7 million to be received through the Appropriation Bill (No. 3) 2021‑22 which has not received Royal Assent.

1. Appropriation Bill (No. 1) 2022-23. Excludes $3.5 million subject to administrative quarantine by the Department of Finance or withheld under section 51 of the PGPA Act.
2. Estimated adjusted balance carried forward from previous year for annual appropriations.
3. Excludes departmental capital budget.
4. Estimated External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

### 1.3 Budget measures

Budget measures relating to the NDIS Commission are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: NDIS Quality and Safeguards Commission 2022­23 Budget measures

Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO)

|  | Program | | 2021-22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  | |  |  |  |  |  |
| Ageing and Aged Care (a) | 1.2 | |  |  |  |  |  |
| Administered payment |  | | – | – | – | – | – |
| Departmental payment |  | | – | 352 | – | – | – |
| **Total** |  | | – | 352 | – | – | – |
| **Total payment measures** |  | |  |  |  |  |  |
| Administered |  | | – | – | – | – | – |
| Departmental | |  | – | 352 | – | – | – |
| **Total** | |  | **–** | **352** | **–** | **–** | **–** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. The full measure description and details appear in *Budget Paper No. 2* under the Health Portfolio.

## **Section 2: Outcomes and planned performance**

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the PGPA Act. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity’s planned and actual performance.

The most recent corporate plan and annual performance statements for the NDIS Commission can be found at: www.ndiscommission.gov.au

### 2.1 Budgeted expenses and performance for Outcome 1

| Outcome 1:  Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. |
| --- |

#### Linked programs

| **National Disability Insurance Agency** |
| --- |
| **Program**   * Program 1.1 – Reasonable and necessary support to participants |
| **Department of Social Services** |
| **Program**   * Program 3.2 – National Disability Insurance Scheme |
| **Contribution to Outcome 1 made by linked programs**  The linked programs provide for the delivery of the NDIS. |

##### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Support for National Disability Insurance Scheme providers in relation to registration** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 5,452 | 4,589 | 4,666 | 4,755 | 4,841 |
| **Administered Total** | **5,452** | **4,589** | **4,666** | **4,755** | **4,841** |
| **Total expenses for Program 1.1** | **5,452** | **4,589** | **4,666** | **4,755** | **4,841** |
| **Program 1.2 – Program support for NDIS Quality and Safeguards Commission** | | | | | |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 91,004 | 76,301 | 72,082 | 70,947 | 70,827 |
| s74 External Revenue (a) | 1,690 | – | – | – | – |
| Expenses not requiring  appropriation in the Budget  year (b) | 2,856 | 2,671 | 2,264 | 2,078 | 1,933 |
| **Departmental Total** | **95,550** | **78,972** | **74,346** | **73,025** | **72,760** |
| **Total expenses for Program 1.2** | **95,550** | **78,972** | **74,346** | **73,025** | **72,760** |
| **Outcome 1 Totals by appropriation type** | | | | | |
| Administered expenses |  |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 5,452 | 4,589 | 4,666 | 4,755 | 4,841 |
| **Administered Total** | **5,452** | **4,589** | **4,666** | **4,755** | **4,841** |
| Departmental expenses |  |  |  |  |  |
| Departmental appropriation | 91,004 | 76,301 | 72,082 | 70,947 | 70,827 |
| s74 External Revenue (a) | 1,690 | – | – | – | – |
| Expenses not requiring  appropriation in the Budget  year (b) | 2,856 | 2,671 | 2,264 | 2,078 | 1,933 |
| **Departmental Total** | **95,550** | **78,972** | **74,346** | **73,025** | **72,760** |
| **Total expenses for Outcome 1** | **101,002** | **83,561** | **79,012** | **77,780** | **77,601** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as Government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act*.*
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation expenses and make good expenses.

Table 2.1.2: Performance measures for Outcome 1

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022‑23 Budget measures that have created new programs or materially changed existing programs are provided.

| Outcome 1 – Promote the delivery of quality supports and services to people with disability under the National Disability Insurance Scheme and other prescribed supports and services, including through nationally consistent and responsive regulation, policy development, advice and education. | | |
| --- | --- | --- |
| **Program 1.1** **– Support for National Disability Insurance Scheme providers in relation to registration** – Support for NDIS providers with the costs of obtaining registration to support service providers with cost of obtaining NDIS registration and to support the provision of education and training for providers, workers and auditors**.** | | |
| **Key Activity** | **Provide support to providers, workers and auditors in relation to the registration process, via administration of the NDIS Commission grants program and management of its deliverables.** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | Provide guidance and support to service providers, workers and auditors. | The program supports provision of guidance, education and training for providers, workers and auditors. |
| 2022­23 | Provide guidance and support to service providers, workers and auditors. | The program supports provision of guidance, education and training for providers, workers and auditors. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| **Material changes to Program 1.1 resulting from 2022-23 Budget measures:** Nil. | | |

Table 2.1.2: Performance measures for Outcome 1 (continued)

|  |  |  |
| --- | --- | --- |
| **Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission** – To provide departmental funding for the annual operating costs of the NDIS Commission to enable the NDIS Commission to achieve its outcomes. | | |
| **Key Activity** | **Complaints and reportable incidents management, communications and engagement with stakeholders, behaviour support leadership, registration of NDIS service providers, management of worker screening processes, compliance operations, intra-agency operational, legal, policy and administrative support.** | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021­22 | * Manage complaints about the quality and safety of NDIS services. * Manage reportable incidents with respect to NDIS services. * Increase capability and capacity of behaviour support practitioners through leadership and guidance on education. * Manage the registration of NDIS service providers. | * Complaints about the quality and safety of NDIS services managed across Australia. * Reportable incidents are effectively managed across Australia. * Leadership and guidance on behaviour support is provided across Australia. * Service provider registration is managed across Australia. |
| 2022­23 | * Manage complaints about the quality and safety of NDIS services. * Manage reportable incidents with respect to NDIS services. * Increase capability and capacity of behaviour support practitioners through leadership and guidance on education. * Manage the registration of NDIS service providers and nationally consistent NDIS worker screening processes. * Enhance stakeholder engagement to improve supports and services for NDIS participants. | * Complaints about the quality and safety of NDIS services managed across Australia. * Reportable incidents are effectively managed across Australia. * Leadership and guidance on behaviour support is provided across Australia. * Service provider registration and nationally consistent worker screening processes are managed across Australia. * Enhanced engagement with NDIS participants and providers, as well as advocates and the market, resulting in continuous improvement of NDIS Commission processes and support services. |
| 2023­24 and forward estimates | As per 2022­23 | As per 2022­23 |
| **Material changes to Program 1.2 resulting from 2022-23 Budget measures:** Nil. | | |

## **Section 3****: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022­23 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Explanatory notes and analysis of budgeted financial statements

**Departmental**

Income and expenses

The NDIS Commission is now operational in all eight states and territories.

In 2022-23, revenue from government will change by $3.6 million compared to 2021‑22. This represents the planned tapering of spending on system improvements and suppliers across the years.

Additional support will continue to be provided in 2022-23 to the NDIS Commission to work:

* on COVID-19 vaccination monitoring and compliance for disability support workers.
* on care workforce regulatory alignment.
* with the Department of Health in establishing national care and support worker regulation.
* on supporting the NDIA on NDIS payment compliance and fraud integrity.
* on supporting the Attorney‑General’s Department with the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability.

Expenditure, inclusive of unfunded depreciation, is estimated to decrease from $95.6 million to $79.0 million.

Balance sheet

Total assets are budgeted to be $39.5 million in 2022-23 compared to $45.2 million in 2021-22. This largely relates to a planned change to the office space in Melbourne and the corresponding right of use asset as well as an increase in depreciation.

Total liabilities for 2022-23 are budgeted to be $26.6 million compared to $30.2 million in 2021-22 due to a corresponding decrease in the lease liabilities in Melbourne.

The NDIS Commission’s net asset position is budgeted to be $12.9 million for 2022-23 compared to $15.0 million for 2021-22 as a result of the planned change to the office space in Melbourne.

**Administered**

Income and expenses

The NDIS Commission is expecting to administer a grants program totalling $4.6 million in 2022-23 compared to $5.5 million in 2021-22.

Balance sheet

Total assets and total liabilities administered on behalf of government for 2022-23 are expected to be the same as 2021-22.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 44,962 | 45,356 | 45,207 | 45,522 | 45,836 |
| Suppliers | 44,427 | 27,188 | 22,967 | 21,360 | 21,045 |
| Depreciation and amortisation (a) | 5,988 | 6,278 | 6,054 | 6,057 | 5,828 |
| Finance costs | 173 | 150 | 118 | 86 | 51 |
| **Total expenses** | **95,550** | **78,972** | **74,346** | **73,025** | **72,760** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Sale of goods and rendering of  services | 1,690 | – | – | – | – |
| **Total own-source revenue** | **1,690** | **–** | **–** | **–** | **–** |
| **Total own-source income** | **1,690** | **–** | **–** | **–** | **–** |
| **Net (cost of)/contribution by**  **services** | **(93,860)** | **(78,972)** | **(74,346)** | **(73,025)** | **(72,760)** |
| Revenue from Government | 79,904 | 76,301 | 72,082 | 70,947 | 70,827 |
| **Surplus/(deficit) attributable to**  **the Australian Government** | **(13,956)** | **(2,671)** | **(2,264)** | **(2,078)** | **(1,933)** |
| **Total comprehensive**  **income/(loss) attributable to**  **the Australian Government** | **(13,956)** | **(2,671)** | **(2,264)** | **(2,078)** | **(1,933)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive**  **income/(loss) – as per the**  **statement of comprehensive**  **income** | **(13,956)** | **(2,671)** | **(2,264)** | **(2,078)** | **(1,933)** |
| plus: depreciation/amortisation of  assets funded through  appropriations (DCB) (a) | 2,680 | 2,849 | 2,625 | 2,628 | 2,632 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 3,308 | 3,429 | 3,429 | 3,429 | 3,196 |
| less: lease principal  repayments (b) | 3,132 | 3,607 | 3,790 | 3,979 | 3,895 |
| **Net cash operating**  **surplus/(deficit)** | **(11,100)** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 124 | 124 | 124 | 124 | 124 |
| Trade and other receivables | 16,947 | 16,947 | 16,947 | 16,947 | 16,947 |
| ***Total financial assets*** | ***17,071*** | ***17,071*** | ***17,071*** | ***17,071*** | ***17,071*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings | 26,435 | 20,836 | 15,287 | 10,188 | 5,322 |
| Property, plant and equipment | 1,721 | 1,554 | 1,564 | 1,127 | 691 |
| ***Total non-financial assets*** | ***28,156*** | ***22,390*** | ***16,851*** | ***11,315*** | ***6,013*** |
| **Total assets** | **45,227** | **39,461** | **33,922** | **28,386** | **23,084** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 5,349 | 5,349 | 5,349 | 5,349 | 5,349 |
| Other payables | 710 | 710 | 710 | 710 | 710 |
| ***Total payables*** | ***6,059*** | ***6,059*** | ***6,059*** | ***6,059*** | ***6,059*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 16,850 | 13,243 | 9,453 | 5,474 | 1,579 |
| ***Total interest bearing liabilities*** | ***16,850*** | ***13,243*** | ***9,453*** | ***5,474*** | ***1,579*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 6,205 | 6,205 | 6,205 | 6,205 | 6,205 |
| Other provisions | 1,076 | 1,076 | 1,076 | 1,076 | 1,076 |
| ***Total provisions*** | ***7,281*** | ***7,281*** | ***7,281*** | ***7,281*** | ***7,281*** |
| **Total liabilities** | **30,190** | **26,583** | **22,793** | **18,814** | **14,919** |
| **Net assets** | **15,037** | **12,878** | **11,129** | **9,572** | **8,165** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Accumulated deficit | (1,525) | (4,196) | (6,460) | (8,538) | (10,471) |
| Contributed equity | 16,562 | 17,074 | 17,589 | 18,110 | 18,636 |
| ***Total parent entity interest*** | ***15,037*** | ***12,878*** | ***11,129*** | ***9,572*** | ***8,165*** |
| **Total equity** | **15,037** | **12,878** | **11,129** | **9,572** | **8,165** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2022­23)

|  | Accumulated | Contributed | Total |
| --- | --- | --- | --- |
|  | deficit | equity | equity |
|  |  |  |  |
|  | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2022** |  |  |  |
| Balance carried forward from previous period | (1,525) | 16,562 | 15,037 |
| ***Adjusted opening balance*** | ***(1,525)*** | ***16,562*** | ***15,037*** |
| **Comprehensive income** |  |  |  |
| Surplus/(deficit) for the period | (2,671) | – | (2,671) |
| ***Total comprehensive income*** | ***(2,671)*** | ***–*** | ***(2,671)*** |
| of which: |  |  |  |
| Attributable to the Australian Government | (2,671) | – | (2,671) |
| **Transactions with owners** |  |  |  |
| ***Contributions by owners*** |  |  |  |
| Departmental capital budget | – | 512 | 512 |
| ***Sub-total transactions with owners*** | ***–*** | ***512*** | ***512*** |
| **Closing balance attributable to the Australian**  **Government** | **(4,196)** | **17,074** | **12,878** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 91,000 | 76,301 | 72,082 | 70,947 | 70,827 |
| Sale of goods and rendering of  services | 1,690 | – | – | – | – |
| ***Total cash received*** | ***92,690*** | ***76,301*** | ***72,082*** | ***70,947*** | ***70,827*** |
| **Cash used** |  |  |  |  |  |
| Employees | 44,958 | 45,356 | 45,207 | 45,522 | 45,836 |
| Suppliers | 44,448 | 27,188 | 22,967 | 21,360 | 21,045 |
| Interest payments on lease liability | 173 | 150 | 118 | 86 | 51 |
| ***Total cash used*** | ***89,579*** | ***72,694*** | ***68,292*** | ***66,968*** | ***66,932*** |
| **Net cash from/(used by)**  **operating activities** | **3,111** | **3,607** | **3,790** | **3,979** | **3,895** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and  equipment and intangibles | 4,514 | 512 | 515 | 521 | 526 |
| ***Total cash used*** | ***4,514*** | ***512*** | ***515*** | ***521*** | ***526*** |
| **Net cash from/(used by)**  **investing activities** | **(4,514)** | **(512)** | **(515)** | **(521)** | **(526)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity | 4,514 | 512 | 515 | 521 | 526 |
| ***Total cash received*** | ***4,514*** | ***512*** | ***515*** | ***521*** | ***526*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 3,132 | 3,607 | 3,790 | 3,979 | 3,895 |
| ***Total cash used*** | ***3,132*** | ***3,607*** | ***3,790*** | ***3,979*** | ***3,895*** |
| **Net cash from/(used by)**  **financing activities** | **1,382** | **(3,095)** | **(3,275)** | **(3,458)** | **(3,369)** |
| **Net increase/(decrease) in cash**  **held** | **(21)** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 145 | 124 | 124 | 124 | 124 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **124** | **124** | **124** | **124** | **124** |

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Bill 1 (DCB) | 4,514 | 512 | 515 | 521 | 526 |
| **Total new capital appropriations** | **4,514** | **512** | **515** | **521** | **526** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *4,514* | *512* | *515* | *521* | *526* |
| ***Total items*** | ***4,514*** | ***512*** | ***515*** | ***521*** | ***526*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations  – DCB (a) | 4,514 | 512 | 515 | 521 | 526 |
| **TOTAL** | **4,514** | **512** | **515** | **521** | **526** |
| **RECONCILIATION OF CASH**  **USED TO ACQUIRE ASSETS**  **TO ASSET MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases | 4,514 | 512 | 515 | 521 | 526 |
| **Total cash used to acquire**  **assets** | **4,514** | **512** | **515** | **521** | **526** |

Prepared on Australian Accounting Standards basis.

1. Includes purchases from current and previous years’ departmental capital budgets.

Table 3.6: Statement of departmental asset movements (Budget Year 2022­23)

|  | Land and | Property, | Total |
| --- | --- | --- | --- |
|  | buildings | plant and |  |
|  |  | equipment |  |
|  | $'000 | $'000 | $'000 |
| **As at 1 July 2022** |  |  |  |
| Gross book value | 15,763 | 3,492 | 19,255 |
| Gross book value – ROU assets | 23,650 | – | 23,650 |
| Accumulated depreciation/amortisation and impairment | (5,512) | (1,771) | (7,283) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (7,466) | – | (7,466) |
| **Opening net book balance** | **26,435** | **1,721** | **28,156** |
| **Capital asset additions** |  |  |  |
| **Estimated expenditure on new or replacement**  **assets** |  |  |  |
| By purchase – appropriation ordinary annual  services (a) | – | 512 | 512 |
| **Total additions** | **–** | **512** | **512** |
| **Other movements** |  |  |  |
| Depreciation/amortisation expense | (2,170) | (679) | (2,849) |
| Depreciation/amortisation on ROU assets | (3,429) | – | (3,429) |
| **Total other movements** | **(5,599)** | **(679)** | **(6,278)** |
| **As at 30 June 2023** |  |  |  |
| Gross book value | 15,763 | 4,004 | 19,767 |
| Gross book value – ROU assets | 23,650 | – | 23,650 |
| Accumulated depreciation/amortisation and impairment | (7,682) | (2,450) | (10,132) |
| Accumulated depreciation/amortisation and impairment  – ROU assets | (10,895) | – | (10,895) |
| **Closing net book balance** | **20,836** | **1,554** | **22,390** |

Prepared on Australian Accounting Standards basis.

1. 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2022‑23 for depreciation/amortisation expenses, departmental capital budget or other operational expenses.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Grants | 5,452 | 4,589 | 4,666 | 4,755 | 4,841 |
| **Total expenses administered**  **on behalf of Government** | **5,452** | **4,589** | **4,666** | **4,755** | **4,841** |
| **Net (cost of)/contribution by**  **services** | **(5,452)** | **(4,589)** | **(4,666)** | **(4,755)** | **(4,841)** |
| **Total comprehensive**  **income/(loss)** | **(5,452)** | **(4,589)** | **(4,666)** | **(4,755)** | **(4,841)** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Trade and other receivables | 350 | 350 | 350 | 350 | 350 |
| ***Total financial assets*** | ***350*** | ***350*** | ***350*** | ***350*** | ***350*** |
| **Total assets administered on**  **behalf of Government** | **350** | **350** | **350** | **350** | **350** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 42 | 42 | 42 | 42 | 42 |
| Grants | 11 | 11 | 11 | 11 | 11 |
| ***Total payables*** | ***53*** | ***53*** | ***53*** | ***53*** | ***53*** |
| **Total liabilities administered on**  **behalf of Government** | **53** | **53** | **53** | **53** | **53** |
| **Net assets/(liabilities)** | **297** | **297** | **297** | **297** | **297** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flow (for the period ended  
30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Grants | 5,441 | 4,589 | 4,666 | 4,755 | 4,841 |
| ***Total cash used*** | ***5,441*** | ***4,589*** | ***4,666*** | ***4,755*** | ***4,841*** |
| **Net cash from/(used by)**  **operating activities** | **(5,441)** | **(4,589)** | **(4,666)** | **(4,755)** | **(4,841)** |
| ***Net increase/(decrease) in***  ***cash held*** | ***(5,441)*** | ***(4,589)*** | ***(4,666)*** | ***(4,755)*** | ***(4,841)*** |
| Cash and cash equivalents at  beginning of reporting period | – | – | – | – | – |
| Cash from Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 5,441 | 4,589 | 4,666 | 4,755 | 4,841 |
| **Cash and cash equivalents at end**  **of reporting period** | **–** | **–** | **–** | **–** | **–** |

Prepared on Australian Accounting Standards basis.

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# Services Australia

## **Section 1****: Entity overview and resources**

### 1.1 Strategic direction statement

Services Australia’s purpose is to support Australians by efficiently delivering high‑quality, accessible services and payments on behalf of the Government.

Services Australia is committed to making Government services simple so people can get on with their lives. To achieve this vision, Services Australia is focusing on transformation and modernisation, building the capacity and structures for sustained change to deliver streamlined customer services seamlessly and efficiently.

Services Australia is making changes across its business, collaborating with policy agencies, the community and third parties to improve the systems that support Australians, while continuing to provide its extensive services and payments to its customers.

Services Australia will continue its modernisation journey in 2022-23 to further grow its capabilities, and accelerate progress made during the COVID‑19 pandemic crisis, while continuing to support the Australian Government’s response to the COVID‑19 pandemic.

**Key priorities for 2022-23**

**Service Delivery Modernisation**

Services Australia is focused on improving the customer experience and delivering services that are simple, helpful, respectful and transparent. Digital is the preferred channel for the vast majority of our customers, so a key focus for 2022-23 is continuing to enhance the digital service offer. In parallel, Services Australia is continuing to transform its service offer across each of its major service delivery channels including face-to-face and telephony.

**Technology Foundations**

Services Australia is improving technology and systems through transformation projects and investment in core technology enablers. Key transformation programs of work, such as Enhanced myGov, Welfare Payment Infrastructure Transformation, Health Delivery Modernisation and Aged Care, will assist Services Australia in achieving its vision of making government services simple so people can get on with their lives. Through the GovERP program, Services Australia will deliver scalable and reusable digital capabilities to provide shared corporate services across the Australian Public Service.

**Organisational Health**

Strong agency capability is essential in delivering on government commitments and transforming the organisation. Through focusing on organisational health, Services Australia is working to ensure it can meet future customer needs and continue to deliver essential services that Australians rely on. Services Australia will maintain its surge capacity, building on lessons learned during the COVID-19 pandemic, to better respond to peak workload periods.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses for Outcome 1’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Services Australia resource statement – Budget estimates for 2022­23 as at Budget March 2022

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Departmental** |  |  |
| Prior year appropriations available (a) | *1,275,072* | 1,215,292 |
| Annual appropriations – ordinary annual services |  |  |
| Departmental appropriation (b, c) | *5,520,239* | 3,967,690 |
| s74 External Revenue (d) | *272,757* | 276,782 |
| Departmental capital budget (e) | *194,711* | 196,484 |
| Annual appropriations – other services – non-operating |  |  |
| Equity injection (f) | *325,045* | 166,860 |
| Total departmental annual appropriations | *6,312,752* | 4,607,816 |
| ***Total departmental resourcing*** | ***7,587,824*** | ***5,823,108*** |
| **Administered** |  |  |
| Prior year appropriations available (g) | *4,892* | 6,673 |
| Annual appropriations – ordinary annual services |  |  |
| Outcome 1 (b, c) | *1,781* | 1,804 |
| s74 retained receipts (h) | *1,781* | 1,804 |
| Total administered annual appropriations | *8,454* | 10,281 |
| Total administered special appropriations | *600* | 600 |
| Special accounts |  |  |
| Opening balance | *223,265* | 223,265 |
| Appropriation receipts (i) | *1,781* | 1,804 |
| Non-appropriation receipts (j) | *2,180,823* | 2,211,675 |
| Adjustments (k) | *51,344* | 51,932 |
| Total special account receipts | *2,457,213* | 2,488,676 |
| *less administered appropriations drawn from annual/special*  *appropriations and credited to special accounts* | *(1,781)* | *(1,804)* |
| ***Total administered resourcing*** | ***2,464,486*** | ***2,497,753*** |
| **Total resourcing for Services Australia** | ***10,052,310*** | **8,320,861** |
|  |  |  |
|  | *2021-22* | 2022-23 |
| **Average staffing level (number)** (l) | *28,869* | 26,150 |

All figures shown above are GST exclusive – these may not match figures in the cash flow statement.

Prepared on a resourcing (that is, appropriations available) basis.

The ‘2021-22 Estimated actual’ includes $577 million to be received through Appropriation Bill (No. 3) 2021‑22 and Appropriation Bill (No. 4) 2021‑22 which have not received Royal Assent.

Entity resource statement excludes cash at bank of $20.6 million.

1. The 2021-22 prior year appropriation balance has decreased mainly due to the quarantine of funds. The ‘2022-23 Estimate’ includes amounts which are included in Appropriation Bill (No. 1) 2022-23.
2. The ‘2021-22 Estimated actual’ includes *Supply Act (No. 1) 2021-22, Appropriation Act (No. 1) 2021-22*, and Appropriation Bill (No. 3) 2021-22.
3. The ‘2021-22 Estimated actual’ includes amounts included inAppropriation Bill (No. 1) 2022-23.
4. Estimated External Revenue receipts under section 74 of the PGPA Act.
5. Departmental capital budgets are not separately identified in either the Appropriation Bill (No. 1) or the Appropriation Act (No. 1) for the relevant year and form part of ordinary annual services.
6. The ‘2021-22 Estimated actual’ includes amounts included in Appropriation Bill (No. 2) 2022-23.
7. The ‘2022-23 Estimate’ of prior year appropriation available includes an increase of $1.8 million of 2021‑22 unspent appropriations.
8. Administered repayments received by Services Australia.

Table 1.1: Services Australia resource statement – Budget estimates for 2022­23 as at Budget March 2022 (continued)

1. Amounts credited to special accounts from annual administered appropriations relating to Child Support.
2. Non-appropriation receipts comprise: receipts from non-custodial parents through the Child Support special account; deposits for recovery of compensation; and Departure Prohibition Order receipts.
3. The available balance of the Child Support special account is adjusted under section 77 of the *Child Support (Registration and Collection) Act 1988* (Child Support Act) for deductions made by employers but not yet received; and under section 78 of the Child Support Act for unexplained remittances not yet credited.
4. The 2021-22 Average Staffing Level (ASL) includes a one-off increase of 2,031 ASL for administration of the COVID-19 Disaster Payments.

Table 1.1: Services Australia resource statement – Budget estimates for 2022­23 as at Budget March 2022 (continued)

Third-party payments from and on behalf of other entities

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Department of Agriculture, Water and the Environment** |  |  |
| Special appropriation – *Farm Household Support Act 2014* s105  payments for Farm Household Allowance and Exceptional  circumstances relief payments | *111,296* | 90,659 |
| **Total** | ***111,296*** | **90,659** |
| **Department of Education, Skills and Employment** |  |  |
| Special appropriation – *A New Tax System (Family Assistance)*  *(Administration) Act 1999* |  |  |
| – Child Care Subsidy | *10,056,501* | 10,801,221 |
| Annual appropriation |  |  |
| – PaTH Internship Supplement | *9,339* | 1,360 |
| **Total** | ***10,065,840*** | **10,802,581** |
| **Department of Foreign Affairs and Trade** |  |  |
| Annual appropriation |  |  |
| – MH17 Family Support Package | *–* | 702 |
| **Total** | ***–*** | **702** |
| **Department of Health** |  |  |
| Special account – Medicare Guarantee Fund |  |  |
| – Medical Benefits | *30,222,693* | 30,662,517 |
| – Pharmaceutical Benefits | *14,645,184* | 15,804,521 |
| Special appropriation – *Private Health Insurance Act 2007* | *6,494,551* | 6,640,317 |
| Special appropriation – *Dental Benefits Act 2008* | *338,908* | 343,172 |
| Special appropriation – *National Health Act 1953* – Aids and Appliances | *91,701* | 91,930 |
| Special appropriation – *Medical Indemnity Agreement Act 2002* | *93,635* | 101,074 |
| Special account – Australian Immunisation Register | *9,819* | 9,819 |
| Special appropriation – *Midwife Professional Indemnity (Commonwealth*  *Contribution) Scheme Act 2010* | *2,860* | 3,366 |
| Special appropriation – *Aged Care Act 1997* | *19,664,612* | 23,439,965 |
| Special appropriation – *National Health Act 1953* – Continence Aids  Assistance Scheme | *98,418* | 97,858 |
| Special appropriation – *Public Governance, Performance and*  *Accountability Act 2013* s77 | *4,000* | 2,000 |
| Annual appropriation |  |  |
| – Pharmaceutical Benefits | *12,073* | 12,073 |
| – Health Workforce | *511,978* | 545,056 |
| – Medical Benefits | *7,614* | 7,614 |
| – Primary Care Practice Incentives | *527,249* | 469,602 |
| – Preventative Health and Chronic Disease | *506* | 516 |
| – Hearing Services | *477,229* | 534,599 |
| – COVID-19 Vaccine Claim Scheme | *136,850* | 136,279 |
| **Total** | ***73,339,880*** | **78,902,278** |
| **Department of Home Affairs** |  |  |
| Special appropriation – *Social Security (Administration) Act 1999* |  |  |
| – Australian Victim of Terrorism Overseas Payment | *675* | – |
| Annual appropriation |  |  |
| – Asylum Seeker Support | *36,900* | 36,900 |
| **Total** | ***37,575*** | **36,900** |

Table 1.1: Services Australia resource statement – Budget estimates for 2022­23 as at Budget March 2022 (continued)

Third-party payments from and on behalf of other entities

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| **Department of Infrastructure, Transport, Regional**  **Development and Communications** |  |  |
| Annual appropriation |  |  |
| – Bass Strait Passenger Vehicle Equalisation Scheme | *53,195* | 54,419 |
| – Tasmanian Freight Equalisation Scheme | *175,847* | 177,984 |
| **Total** | ***229,042*** | **232,403** |
| **Department of Social Services** |  |  |
| Special appropriation – *Social Security (Administration) Act 1999* | *104,773,366* | 105,217,275 |
| Special appropriation – *A New Tax System (Family Assistance)*  *(Administration) Act 1999* | *17,113,232* | 17,943,052 |
| Special appropriation – *Paid Parental Leave Act 2010* | *2,606,635* | 2,663,563 |
| Special appropriation – *Student Assistance Act 1973* | *407,392* | 413,845 |
| Special appropriation – *National Redress Scheme for Institutional*  *Child Sexual Abuse Act 2018* | *315,741* | 364,379 |
| Annual administered appropriation | *6,367* | 7,374 |
| **Total** | ***125,222,733*** | **126,609,488** |
| **Department of Veterans' Affairs** |  |  |
| Special appropriation – *Veterans’ Entitlements Act 1986* and  related acts | *2,819,706* | 2,721,024 |
| Special appropriation – *Military Rehabilitation and Compensation*  *Act 2004* | *176,950* | 206,410 |
| Special appropriation – *Safety, Rehabilitation and Compensation*  *Act 1988* | *6,714* | 6,463 |
| Special appropriation – *Australian Participants in British Nuclear*  *Tests (Treatment) Act 2006* | *11,439* | 11,698 |
| **Total** | ***3,014,809*** | **2,945,595** |
| **National Recovery and Resilience Agency** |  |  |
| Special appropriation – *Social Security (Administration) Act 1999* |  |  |
| – Australian Government Disaster Recovery Payment | *1,695,640* | – |
| – Disaster Recovery Allowance | *98,930* | – |
| Special appropriation – *COVID-19 Disaster Payment*  *(Funding Arrangements) Act 2021* |  |  |
| – COVID-19 Disaster Payment | *12,992,387* | – |
| Annual appropriation |  |  |
| – Ex-gratia assistance – New Zealand citizens | *821* | 200 |
| – Pandemic Leave Disaster Payment | *2,500,300* | – |
| – Flood Recovery Package – Australian Government Disaster Recovery  Payment Special Supplement | *245,000* | – |
| **Total** | ***17,533,078*** | **200** |
| **Total payments made on behalf of other entities** | ***229,554,253*** | **219,620,806** |

This table has been prepared on a resourcing (i.e. appropriation available) basis.

Table 1.1: Services Australia resource statement – Budget estimates for 2022­23 as at Budget March 2022 (continued)

Payments made to related entities for the provision of services

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Australian Postal Corporation | *53,698* | 37,298 |
| Comcare | *15,337* | 15,491 |
| Commonwealth Superannuation Corporation | *5,437* | 5,496 |
| Department of Finance | *11,689* | 11,815 |
| Department of Home Affairs | *1,866* | 1,887 |
| Department of Social Services | *1,479* | 1,479 |
| Digital Transformation Agency | *55,398* | 55,398 |
| Reserve Bank of Australia | *12,663* | 12,803 |
| Other | *2,913* | 2,971 |
| **Total payments to related entities for the provision of services** | ***160,480*** | **144,638** |

Revenue received from related entities for the provision of services (s74 Revenue)

|  | *2021­22* | 2022­23 |
| --- | --- | --- |
|  | *Estimated* | Estimate |
|  | *actual* |  |
|  | *$'000* | $'000 |
| Australian Bureau of Statistics | *11,312* | – |
| Australian Digital Health Agency | *15,700* | 16,600 |
| Australian Electoral Commission | *6,589* | 189 |
| Australian Taxation Office | *10,100* | 10,101 |
| Department of Education, Skills and Employment | *30,971* | 64,058 |
| Department of Finance | *5,196* | – |
| Department of Foreign Affairs and Trade | *175* | 7,923 |
| Department of Health | *2,190* | 2,165 |
| Department of Home Affairs | *1,687* | 1,687 |
| Department of Social Services | *25,112* | 15,267 |
| Department of Veterans' Affairs | *72,704* | 74,791 |
| National Disability Insurance Agency | *52,446* | 45,144 |
| NDIS Quality and Safeguards Commission | *13,146* | 8,152 |
| Other | *1,672* | 1,576 |
| **Total revenue received from related entities for the provision**  **of services** | ***249,000*** | **247,653** |

### 1.3 Budget measures

Budget measures in Part 1 relating to Services Australia are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: Services Australia 2022­23 Budget measures (a)  
Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO)

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Payment measures** |  |  |  |  |  |  |
| **Services Australia** |  |  |  |  |  |  |
| Health Delivery Modernisation Program  – phase three | 1.1, 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 44,626 | 43,389 | (8,084) | (11,096) |
| Administration of the Pandemic  Disaster Leave Payment, Australian  Government Disaster Recovery  Payment and Disaster Recovery  Allowance | 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 450,000 | – | – | – | – |
| **Department of Education, Skills**  **and Employment** |  |  |  |  |  |  |
| Boosting Participation and Building  Australia's Workforce (b) | 1.1, 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 1,125 | 4,157 | 427 | – | – |
| Investing in Skills Development and  Growing Australia's Workforce | 1.1, 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 339 | 10,847 | 22,684 | 29,198 | 21,057 |
| **Department of Health** |  |  |  |  |  |  |
| COVID-19 Response Package –  ageing and aged care | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 122 | – | – | – |
| Improving Access to Medicines –  Pharmaceutical Benefits Scheme  new and amended listings | 1.1, 1.2,  1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 586 | 7,463 | 1,091 | 169 | 184 |
| COVID-19 Response Package –  vaccines and treatments | 1.1, 1.2,  1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | nfp | nfp | – | – | – |
| COVID-19 Response Package –  guaranteeing Medicare and access  to medicines | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 5,119 | – | – | – |

Table 1.2: Services Australia 2022­23 Budget measures (a)  
Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Department of Health (continued)** |  |  |  |  |  |  |
| Women's Health Package | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 11 | 16 | 17 | 17 |
| Prioritising Mental Health | 1.1, 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 64 | 1,013 | 19 | 21 | 22 |
| Preventative Health | 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 753 | – | – | – |
| Guaranteeing Medicare – Medical  Benefits Schedule new and  amended listings | 1.1, 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 188 | 167 | (257) | (234) | (244) |
| Guaranteeing Medicare – improved  patient access to magnetic  resonance imaging | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 18 | 35 | 36 | 37 |
| Pharmaceutical Benefit Scheme –  lowering the Safety Net threshold | 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 1,051 | 1,073 | 1,095 | 1,117 |
| **Department of Home Affairs** |  |  |  |  |  |  |
| Humanitarian Program 2022-23 and  Update on Afghan Arrivals | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 727 | 2,022 | 2,646 | 2,963 |
| Migration Program – 2022-23 planning  levels | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | (1) | (3) | (4) | (4) |
| Changes To Visa Rules –  supplementing Australia's workforce  during the recovery | 1.1, 1.2 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | (15) | 13 | 45 | 44 | (233) |

Table 1.2: Services Australia 2022­23 Budget measures (a)  
Measures announced since the 2021-22 Mid-Year Economic and Fiscal Outlook (MYEFO) (continued)

|  | Program | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Department of Social Services** |  |  |  |  |  |  |
| Women's Economic Security Package | 1.1, 1.2,  1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 2,665 | 18,971 | (4,160) | (7,220) | (4,914) |
| Cost of Living Payment | 1.1, 1.2,  1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 17,798 | 329 | – | – | – |
| **Digital Transformation Agency** |  |  |  |  |  |  |
| Digital Economy Strategy | 1.1, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 7,980 | – | – | – |
| **National Indigenous Australians**  **Agency** |  |  |  |  |  |  |
| Remote Engagement Program | 1.1, 1.2, |  |  |  |  |  |
| Administered payment | 1.3 | – | – | – | – | – |
| Departmental payment |  | (9) | (29) | (1,740) | 1,190 | 366 |
| **Treasury** |  |  |  |  |  |  |
| Supporting Retirees – extension of the  temporary reduction in  superannuation minimum  drawdown rates | 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | 37 | 129 | 216 | – | – |
| Treasury Portfolio – resourcing for  Government priorities | 1.2, 1.3 |  |  |  |  |  |
| Administered payment |  | – | – | – | – | – |
| Departmental payment |  | – | 748 | – | – | – |
| **Total payment measures** |  |  |  |  |  |  |
| Administered |  | – | – | – | – | – |
| Departmental |  | 472,778 | 104,214 | 64,857 | 18,874 | 9,272 |
| **Total** |  | **472,778** | **104,214** | **64,857** | **18,874** | **9,272** |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. Unless otherwise noted, measures are listed by lead entity and the full measure descriptions appear in the *Budget Paper No. 2* under the relevant portfolio.
2. Services Australia will absorb part of the costs for this measure.

## **Section 2: Outcomes and planned performance**

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to Government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the PGPA Act. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity’s planned and actual performance.

The most recent corporate plan and annual performance statement for Services Australia can be found at: [www.servicesaustralia.gov.au](http://www.servicesaustralia.gov.au).

### 2.1 Budgeted expenses and performance for Outcome 1

Services Australia has completed its transition period and will report against revised programs and key activities as reported within its 2021-22 Portfolio Budget Statements and the 2021-22 Additional Estimates Statements. The revised programs and key activities can be found at Table 2.1.1.

As this transition is now complete, Services Australia will no longer report against the legacy 27 measures used to report performance against the previous programs in 2021‑22.

| **Outcome 1:**  **Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience.** |
| --- |

Linked programs

|  |
| --- |
| **Australian Digital Health Agency** |
| **Program**   * Program 1.1 – Digital Health |
| **Australian Taxation Office** |
| **Programs**   * Program 1.1 – Australian Tax Office * Program 1.12 – Private Health Insurance Rebate |
| **Australian Transaction Reports and Analysis Centre** |
| **Program**   * Program 1.1 – AUSTRAC |
| **Department of Agriculture, Water and the Environment** |
| **Program**   * Program 3.12 – Rural Programs |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **Department of Education, Skills and Employment** |
| **Programs**   * Program 1.1 – Support for the Child Care System * Program 1.2 – Child Care Subsidy * Program 3.1 – Building Skills and Capability * Program 4.1 – Employment Services |
| **Department of Foreign Affairs and Trade** |
| **Programs**   * Program 2.1 – Consular Services * Program 2.2 – Passport Services |
| **Department of Health** |
| **Programs**   * Program 1.1 – Health Research, Coordination and Access * Program 1.3 – Aboriginal and Torres Strait Islander Health * Program 1.4 – Health Workforce * Program 1.5 – Preventive Health and Chronic Disease Support * Program 1.6 – Primary Health Care Quality and Coordination * Program 1.7 – Primary Care Practice Incentives and Medical Indemnity * Program 1.9 – Immunisation * Program 2.1 – Medical Benefits * Program 2.2 – Hearing Services * Program 2.3 – Pharmaceutical Benefits * Program 2.4 – Private Health Insurance * Program 2.5 – Dental Services * Program 2.6 – Health Benefit Compliance * Program 2.7 – Assistance through Aids and Appliances * Program 3.2 – Aged Care Services |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **Department of Home Affairs** |
| **Programs**   * Program 1.2 – National Security and Criminal Justice * Program 1.6 – Emergency Management * Program 2.3 – Refugee, Humanitarian, Settlement and Migrant Services * Program 2.5 – Multicultural Affairs and Citizenship * Program 3.5 – Onshore Compliance and Detention |
| **Department of Infrastructure, Transport, Regional Development and Communications** |
| **Program**   * Program 2.1 – Surface Transport |
| **Department of Social Services** |
| **Programs**   * Program 1.1 – Family Assistance * Program 1.2 – Support for Seniors * Program 1.3 – Financial Support for People with Disability * Program 1.4 – Financial Support for Carers * Program 1.5 – Working Age Payments * Program 1.6 – Student Payments * Program 2.1 – Families and Communities * Program 3.1 – Disability and Carers * Program 3.2 – National Disability Insurance Scheme |
| **Department of Veterans’ Affairs** |
| **Programs**   * Program 1.1 – Veterans' Income Support and Allowances * Program 2.1 – General Medical Consultations and Services * Program 2.2 – Veterans' Hospital Services * Program 2.3 – Veterans' Pharmaceuticals Benefits * Program 2.4 – Veterans' Community Care and Support * Program 2.5 – Veterans' Counselling and Other Health Services * Program 2.6 – Military Rehabilitation and Compensation Acts – Health and Other Care Services |

#### Linked programs for Outcome 1 (continued)

|  |
| --- |
| **National Disability Insurance Agency** |
| **Programs**   * Program 1.1 – Reasonable and necessary support for participants * Program 1.2 – Agency costs |
| **NDIS Quality and Safeguards Commission** |
| **Program**   * Program 1.2 – Program Support for the NDIS Quality and Safeguards Commission |
| **National Indigenous Australians Agency** |
| **Program**   * Program 1.1 – Indigenous Advancement – Jobs, Land and the Economy |
| **Organ and Tissue Authority** |
| **Program**   * Program 1.1 – A Nationally Coordinated System for Organ and Tissue Donation for Transplantation |
| **Professional Services Review** |
| **Program**   * Program 1.1 – Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme |
| **Contribution made by Outcome 1** Outcome 1 contributes to the linked programs above by the provision of a range of information, services and payments on behalf of the entities listed within Australia and where applicable, overseas*.* |

Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources. The ‘2021-22 Estimated actual’ figures are presented against the former program structure at Table 2.1.2.

Table 2.1.1: Budgeted expenses for Outcome 1

|  | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- |
|  | Budget | Forward | Forward | Forward |
|  |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 |
| **Program 1.1 – Strategy and Corporate Enabling** | | | | |
| Departmental expenses |  |  |  |  |
| Departmental appropriation | 587,520 | 545,061 | 578,194 | 526,550 |
| s74 External Revenue (a) | 18,788 | 18,970 | 19,181 | 19,328 |
| Expenses not requiring appropriation in the  Budget year (b) | 435,861 | 409,007 | 379,674 | 378,935 |
| **Departmental Total** | **1,042,169** | **973,038** | **977,049** | **924,813** |
| **Total expenses for Program 1.1** | **1,042,169** | **973,038** | **977,049** | **924,813** |
| **Program 1.2 – Customer Service Delivery** | | | | |
| Administered expenses |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 1,804 | 1,821 | 1,839 | 1,856 |
| Special accounts |  |  |  |  |
| Child Support special account | 1,803,698 | 1,822,211 | 1,840,297 | 1,856,650 |
| Expenses not requiring appropriation in the  Budget year (b) | 76,670 | 76,917 | 77,157 | 77,374 |
| **Administered Total** | **1,882,172** | **1,900,949** | **1,919,293** | **1,935,880** |
| Departmental expenses |  |  |  |  |
| Departmental appropriation | 2,188,689 | 2,074,105 | 1,983,753 | 2,047,413 |
| s74 External Revenue (a) | 125,883 | 92,565 | 70,466 | 61,253 |
| **Departmental Total** | **2,314,572** | **2,166,670** | **2,054,219** | **2,108,666** |
| **Total expenses for Program 1.2** | **4,196,744** | **4,067,619** | **3,973,512** | **4,044,546** |
| **Program 1.3 – Technology and Transformation** | | | | |
| Departmental expenses |  |  |  |  |
| Departmental appropriation | 822,109 | 615,096 | 631,553 | 626,743 |
| s74 External Revenue (a) | 110,232 | 86,125 | 80,962 | 81,361 |
| Expenses not requiring appropriation in the  Budget year (b) | 328,888 | 286,828 | 254,886 | 222,149 |
| **Departmental Total** | **1,261,229** | **988,049** | **967,401** | **930,253** |
| **Total expenses for Program 1.3** | **1,261,229** | **988,049** | **967,401** | **930,253** |

Table 2.1.1: Budgeted expenses for Outcome 1 (continued)

|  | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- |
|  | Budget | Forward | Forward | Forward |
|  |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 |
| **Outcome 1 Totals by appropriation type** | | | | |
| Administered expenses |  |  |  |  |
| Ordinary annual services  (Appropriation Bill No. 1) | 1,804 | 1,821 | 1,839 | 1,856 |
| Special accounts |  |  |  |  |
| Child Support special account | 1,803,698 | 1,822,211 | 1,840,297 | 1,856,650 |
| Expenses not requiring appropriation in the  Budget year (b) | 76,670 | 76,917 | 77,157 | 77,374 |
| **Administered Total** | **1,882,172** | **1,900,949** | **1,919,293** | **1,935,880** |
| Departmental expenses |  |  |  |  |
| Departmental appropriation | 3,598,318 | 3,234,110 | 3,193,501 | 3,200,705 |
| s74 External Revenue (a) | 254,903 | 197,660 | 170,609 | 161,943 |
| Expenses not requiring appropriation in the  Budget year (b) | 764,749 | 695,835 | 634,560 | 601,084 |
| **Departmental Total** | **4,617,970** | **4,127,757** | **3,998,669** | **3,963,732** |
| **Total expenses for Outcome 1** | **6,500,142** | **6,028,706** | **5,917,962** | **5,899,612** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act, adjusted for $15.0 million per annum for the purchase of non-financial assets.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation, resources received free of charge, write‑down and impairment of assets, and non‑cash adjustments to make-good provisions.

Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) in the 2021‑22 financial year on achieving Outcome 1, broken down by program under the former program structure, as well as by Administered and Departmental funding sources.

Table 2.1.2: Budgeted expenses for Outcome 1

|  | 2021­22 |
| --- | --- |
|  | Estimated |
|  | actual |
|  | $'000 |
| **Program 1.1 – Services to the Community – Social Security and Welfare** | |
| Departmental expenses |  |
| Departmental appropriation | 4,030,631 |
| s74 External Revenue (a) | 226,942 |
| Expenses not requiring appropriation in the Budget year (b) | 595,653 |
| **Departmental Total** | **4,853,226** |
| **Total expenses for Program 1.1** | **4,853,226** |
| **Program 1.2 – Services to the Community – Health** | |
| Departmental expenses |  |
| Departmental appropriation | 749,077 |
| s74 External Revenue (a) | 27,601 |
| Expenses not requiring appropriation in the Budget year (b) | 115,931 |
| **Departmental Total** | **892,609** |
| **Total expenses for Program 1.2** | **892,609** |
| **Program 1.3 – Child Support** | |
| Administered expenses |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,781 |
| Special accounts |  |
| Child Support special account | 1,794,352 |
| Expenses not requiring appropriation in the Budget year (b) | 50,945 |
| **Administered Total** | **1,847,078** |
| Departmental expenses |  |
| Departmental appropriation | 368,853 |
| s74 External Revenue (a) | 1,697 |
| Expenses not requiring appropriation in the Budget year (b) | 58,704 |
| **Departmental Total** | **429,254** |
| **Total expenses for Program 1.3** | **2,276,332** |

Table 2.1.2: Budgeted expenses for Outcome 1 (continued)

|  | 2021­22 |
| --- | --- |
|  | Estimated |
|  | actual |
|  | $'000 |
| **Outcome 1 Totals by appropriation type** | |
| Administered expenses |  |
| Ordinary annual services (Appropriation Bill No. 1) | 1,781 |
| Special accounts |  |
| Child Support special account | 1,794,352 |
| Expenses not requiring appropriation in the Budget year (b) | 50,945 |
| **Administered Total** | **1,847,078** |
| Departmental expenses |  |
| Departmental appropriation | 5,148,561 |
| s74 External Revenue (a) | 256,240 |
| Expenses not requiring appropriation in the Budget year (b) | 770,288 |
| **Departmental Total** | **6,175,089** |
| **Total expenses for Outcome 1** | **8,022,167** |

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the Budget year as government priorities change.

1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act, adjusted for $15.0 million per annum for the purchase of non-financial assets.
2. ‘Expenses not requiring appropriation in the Budget year’ is made up of depreciation/amortisation, resources received free of charge, write‑down and impairment of assets, and non‑cash adjustments to make-good provisions.

Table 2.1.3: Performance measures for Outcome 1

Table 2.1.3 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan, where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of 2022‑23 Budget measures that have created new programs or materially changed existing programs are provided.

| **Outcome 1** – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | |
| --- | --- | --- |
| **Program 1.1 – Strategy and Corporate Enabling –** Set Services Australia’s strategic direction, deliver corporate functions, and build capability. | | |
| **Key Activity** | **Organisational Health –** Modernising Services Australia to become a world-leading customer focussed government organisation where customer feedback is used at the core of both strategic and operational decision making to drive continual service delivery improvements. | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021-22 | Customer Satisfaction | Greater than or equal to 85 out of 100  *Year-end forecast*: *Substantially on track* |
| Customer Trust | Establish a baseline  *Year-end forecast*: *On track* |
| 2022-23 | Customer Satisfaction | Greater than or equal to 85 out of 100 |
| Customer Trust | Greater than or equal to 70 out of 100 |
| 2023-24 | Customer Satisfaction | Greater than or equal to 85 out of 100 |
| Customer Trust | Greater than or equal to 72 out of 100 |
| 2024-25 | Customer Satisfaction | Greater than or equal to 85 out of 100 |
| Customer Trust | Greater than or equal to 74 out of 100 |
| 2025-26 | Customer Satisfaction | Greater than or equal to 85 out of 100 |
| Customer Trust | Greater than or equal to 76 out of 100 |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Outcome 1** – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | |
| --- | --- | --- |
| **Program 1.2 – Customer Service Delivery –** Design and deliver government services to Australians through a range of service delivery channels including face‑to‑face, telephony and digital, and protect the integrity of government outlays. | | |
| **Key Activity** | **Service Delivery Modernisation –** Improved services, focused on providing customers with a seamless experience that includes high-quality, simplified and efficient access to the services and support customers need. | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021-22 | Payment Quality | Greater than or equal to 98 per cent  *Year-end forecast*: *On track* |
| Customers served within 15 minutes | Greater than or equal to 80 per cent  *Year-end forecast*: *Substantially on track* |
| Work processed within timeliness standards | Greater than or equal to 90 per cent  *Year-end forecast*: *On track* |
| 2022-23 | Payment Quality | Greater than or equal to 98 per cent |
| Customers served within 15 minutes | Greater than or equal to 80 per cent |
| Work processed within timeliness standards | Greater than or equal to 90 per cent |
| 2023-24 and forward estimates | Payment Quality | Greater than or equal to 98 per cent |
| Customers served within 15 minutes | Greater than or equal to 80 per cent |
| Work processed within timeliness standards | Greater than or equal to 90 per cent |

Table 2.1.3: Performance measures for Outcome 1 (continued)

| **Outcome 1** – Deliver high-quality, accessible services and payments to individuals, families, businesses and partner agencies on behalf of Government; with a focus on contemporary service delivery and customer experience. | | |
| --- | --- | --- |
| **Program 1.3 – Technology and Transformation –** Provide a robust ICT network and deliver major transformation projects, including ICT shared services. | | |
| **Key Activity** | **Technology Foundations –** Improve technology and systems through transformation projects and investment in core technology enabling a more efficient digital experience for customers. | |
| **Year** | **Performance measures** | **Expected performance results** |
| 2021-22 | Availability of digital channels | Greater than or equal to 98 per cent  *Year-end forecast*: *On track* |
| Self-managed work completed digitally | Greater than or equal to 80 per cent  *Year-end forecast*: *On track* |
| 2022-23 | Availability of digital channels | Greater than or equal to 98.5 per cent |
| Tasks managed by customers in digital channels (a) | Greater than or equal to 81 per cent |
| 2023-24 | Availability of digital channels | Greater than or equal to 99 per cent |
| Tasks managed by customers in digital channels | Greater than or equal to 82 per cent |
| 2024-25 | Availability of digital channels | Greater than or equal to 99 per cent |
| Tasks managed by customers in digital channels | Greater than or equal to 83 per cent |
| 2025-26 | Availability of digital channels | Greater than or equal to 99 per cent |
| Tasks managed by customers in digital channels | Greater than or equal to 84 per cent |

1. The title of this performance measure has been changed to improve clarity on what is being measured.

## **Section 3****: Budgeted financial statements**

Section 3 presents budgeted financial statements, which provide a comprehensive snapshot of entity finances for the 2022­23 Budget year, including the impact of Budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

**3.1.1 Explanatory notes and analysis of budgeted financial statements**

**Financial Statements**

Comprehensive income statement

Since the 2021-22 Additional Estimates, revenue from Government in 2022-23 has increased by $8 million to $3,968 million. The largest adjustments in revenue from Government since the 2021-22 Additional Estimates relates to the 2021-22 Estimated Actual, which has increased by $424 million to $5,520 million. This increase is mainly due to the 2022‑23 Budget measures, including $450 million for *Administration of the Pandemic Disaster Leave Payment, Australian Government Disaster Recovery Payment and Disaster Recovery Allowance*.

Balance sheet

Since the 2021-22 Additional Estimates, net assets as at 30 June 2023 has increased by $60 million to $1,815 million. This is primarily due to capital 2022‑23 Budget measures and other 2022‑23 Budget adjustments including *Health Delivery Modernisation Program – phase three* and *Women’s Economic Security Package.*

Statement of changes in equity

Movements in equity since the 2021-22 Additional Estimates relate to investment in capital through contributed equity increases for Budget measures, including those outlined in the Balance sheet notes above.

Statement of cash flows

Since the 2021‑22 Additional Estimates, cash received and used has been updated for adjustments in appropriation, own-source revenue and the timing of estimated expenditure.

Departmental capital budget statement

Movements in total new capital appropriations since the 2021-22 Additional Estimates are primarily due to increased equity injections through the 2022‑23 Budget measures as outlined in the Balance sheet notes above. The departmental capital budget for asset replacement remains relatively consistent over the forward estimates.

Statement of asset movements

During 2022-23, the net book value of land, buildings, plant and equipment, and software assets increase by $356 million, due to asset additions in excess of budgeted depreciation for the year, primarily related to right of use asset additions.

**Administered Schedules**

Income and expenses

Total comprehensive income in 2022-23 is consistent with the 2021-22 Additional Estimates.

Assets and liabilities

The net assets administered on behalf of Government is consistent with   
the 2021-22 Additional Estimates.

Cash flows

Since the 2021-22 Additional Estimates, changes to administered cash flows and balances are primarily due to changes in child support maintenance and health compensation receipts and payments.

### 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Employee benefits | 3,301,397 | 2,706,150 | 2,633,639 | 2,721,615 | 2,773,934 |
| Suppliers | 2,080,468 | 1,131,531 | 781,379 | 623,566 | 569,534 |
| Depreciation and amortisation | 767,750 | 762,196 | 693,284 | 631,738 | 598,254 |
| Finance costs | 22,223 | 14,783 | 16,084 | 18,338 | 18,558 |
| Other expenses | 3,251 | 3,310 | 3,371 | 3,412 | 3,452 |
| **Total expenses** | **6,175,089** | **4,617,970** | **4,127,757** | **3,998,669** | **3,963,732** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| Rendering of services | 259,287 | 257,771 | 200,346 | 173,098 | 164,288 |
| Rental income | 11,953 | 12,133 | 12,315 | 12,511 | 12,655 |
| Resources received free of charge | 2,060 | 2,060 | 2,060 | 2,170 | 2,170 |
| **Total own-source revenue** | **273,300** | **271,964** | **214,721** | **187,779** | **179,113** |
| **Total own-source income** | **273,300** | **271,964** | **214,721** | **187,779** | **179,113** |
| **Net (cost of)/contribution by**  **services** | **(5,901,789)** | **(4,346,006)** | **(3,913,036)** | **(3,810,890)** | **(3,784,619)** |
| Revenue from Government | 5,520,239 | 3,967,690 | 3,589,842 | 3,520,640 | 3,531,771 |
| **Surplus/(deficit) attributable to the**  **Australian Government** | **(381,550)** | **(378,316)** | **(323,194)** | **(290,250)** | **(252,848)** |
| **Total comprehensive income/(loss)**  **attributable to the Australian**  **Government** | **(381,550)** | **(378,316)** | **(323,194)** | **(290,250)** | **(252,848)** |

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

| **Note: Impact of net cash appropriation arrangements** | | | | | |
| --- | --- | --- | --- | --- | --- |
|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **Total comprehensive income/(loss)**  **– as per the statement of**  **comprehensive income** | **(381,550)** | **(378,316)** | **(323,194)** | **(290,250)** | **(252,848)** |
| plus: depreciation/amortisation  expenses previously funded  through appropriations (DCB) (a) | 377,228 | 373,604 | 317,373 | 282,611 | 244,937 |
| plus: depreciation/amortisation  expenses for ROU assets (b) | 390,522 | 388,592 | 375,911 | 349,127 | 353,317 |
| less: lease principal payments (b) | (371,200) | (368,880) | (355,090) | (326,488) | (330,406) |
| **Net cash operating surplus/(deficit)** | **15,000** | **15,000** | **15,000** | **15,000** | **15,000** |

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Appropriation Bill (No. 1) revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the departmental capital budget, or DCB) provided through Appropriation Bill (No. 1) equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 20,637 | 20,637 | 20,637 | 20,637 | 20,637 |
| Trade and other receivables | 1,313,909 | 1,190,461 | 1,205,621 | 1,221,234 | 1,221,018 |
| ***Total financial assets*** | ***1,334,546*** | ***1,211,098*** | ***1,226,258*** | ***1,241,871*** | ***1,241,655*** |
| **Non-financial assets** |  |  |  |  |  |
| Land and buildings (a) | 2,070,072 | 2,263,081 | 2,323,747 | 2,326,186 | 2,024,536 |
| Property, plant and equipment | 432,081 | 486,337 | 478,046 | 507,578 | 493,790 |
| Software | 844,809 | 953,394 | 851,438 | 756,424 | 689,755 |
| Other non-financial assets | 157,259 | 141,948 | 121,374 | 121,374 | 121,374 |
| ***Total non-financial assets*** | ***3,504,221*** | ***3,844,760*** | ***3,774,605*** | ***3,711,562*** | ***3,329,455*** |
| **Total assets** | **4,838,767** | **5,055,858** | **5,000,863** | **4,953,433** | **4,571,110** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Suppliers | 206,345 | 176,777 | 155,294 | 145,393 | 145,393 |
| Employee benefits | 62,899 | 69,645 | 69,815 | 78,634 | 78,634 |
| Other payables | 7,315 | 7,315 | 7,315 | 7,315 | 7,315 |
| ***Total payables*** | ***276,559*** | ***253,737*** | ***232,424*** | ***231,342*** | ***231,342*** |
| **Interest bearing liabilities** |  |  |  |  |  |
| Leases | 1,891,816 | 2,150,338 | 2,213,928 | 2,241,138 | 1,910,732 |
| ***Total interest bearing liabilities*** | ***1,891,816*** | ***2,150,338*** | ***2,213,928*** | ***2,241,138*** | ***1,910,732*** |
| **Provisions** |  |  |  |  |  |
| Employee provisions | 799,656 | 795,879 | 811,625 | 828,320 | 828,104 |
| Other provisions | 40,713 | 40,853 | 41,006 | 41,006 | 41,006 |
| ***Total provisions*** | ***840,369*** | ***836,732*** | ***852,631*** | ***869,326*** | ***869,110*** |
| **Total liabilities** | **3,008,744** | **3,240,807** | **3,298,983** | **3,341,806** | **3,011,184** |
| **Net assets** | **1,830,023** | **1,815,051** | **1,701,880** | **1,611,627** | **1,559,926** |
| **EQUITY\*** |  |  |  |  |  |
| **Parent entity interest** |  |  |  |  |  |
| Accumulated deficit | (2,263,478) | (2,641,794) | (2,964,988) | (3,255,238) | (3,508,086) |
| Asset revaluation reserve | 240,985 | 240,985 | 240,985 | 240,985 | 240,985 |
| Contributed equity | 3,852,516 | 4,215,860 | 4,425,883 | 4,625,880 | 4,827,027 |
| ***Total parent entity interest*** | ***1,830,023*** | ***1,815,051*** | ***1,701,880*** | ***1,611,627*** | ***1,559,926*** |
| **Total equity** | **1,830,023** | **1,815,051** | **1,701,880** | **1,611,627** | **1,559,926** |

Prepared on Australian Accounting Standards basis.

\*Equity is the residual interest in assets after deduction of liabilities.

1. Includes ROU assets, in accordance with AASB 16 Leases.

Table 3.3: Departmental statement of changes in equity – summary of movement (Budget Year 2022­23)

|  | Accumulated | Asset | Contributed | Total |
| --- | --- | --- | --- | --- |
|  | deficit | revaluation | equity | equity |
|  |  | reserve |  |  |
|  | $'000 | $'000 | $'000 | $'000 |
| **Opening balance as at 1 July 2022** |  |  |  |  |
| Balance carried forward from previous period | (2,263,478) | 240,985 | 3,852,516 | 1,830,023 |
| ***Adjusted opening balance*** | ***(2,263,478)*** | ***240,985*** | ***3,852,516*** | ***1,830,023*** |
| **Comprehensive income** |  |  |  |  |
| Surplus/(deficit) for the period | (378,316) | – | – | (378,316) |
| ***Total comprehensive income*** | ***(378,316)*** | ***–*** | ***–*** | ***(378,316)*** |
| **Transactions with owners** |  |  |  |  |
| ***Contribution by owners*** |  |  |  |  |
| Equity injection – Appropriation | – | – | 166,860 | 166,860 |
| Departmental capital budget | – | – | 196,484 | 196,484 |
| ***Sub-total transactions with owners*** | ***–*** | ***–*** | ***363,344*** | ***363,344*** |
| **Closing balance attributable to the**  **Australian Government** | **(2,641,794)** | **240,985** | **4,215,860** | **1,815,051** |

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Appropriations | 6,238,513 | 4,360,425 | 3,912,268 | 3,822,782 | 3,766,377 |
| Rendering of services (a) | 272,757 | 276,782 | 212,756 | 186,054 | 176,943 |
| Net GST received | 280,943 | 179,295 | 128,863 | 110,448 | 75,883 |
| ***Total cash received*** | ***6,792,213*** | ***4,816,502*** | ***4,253,887*** | ***4,119,284*** | ***4,019,203*** |
| **Cash used** |  |  |  |  |  |
| Employees | 3,373,843 | 2,703,181 | 2,617,723 | 2,696,101 | 2,774,150 |
| Suppliers | 2,334,019 | 1,323,023 | 909,865 | 741,745 | 643,247 |
| Interest payments on lease liability | 13,730 | 14,150 | 15,440 | 17,639 | 17,851 |
| Amounts transferred to Official  Public Account | 560,803 | 388,465 | 337,681 | 318,200 | 234,390 |
| Other | 123,618 | 3,802 | 3,088 | 4,111 | 4,159 |
| ***Total cash used*** | ***6,406,013*** | ***4,432,621*** | ***3,883,797*** | ***3,777,796*** | ***3,673,797*** |
| **Net cash from/(used by)**  **operating activities** | **386,200** | **383,881** | **370,090** | **341,488** | **345,406** |
| **INVESTING ACTIVITIES** |  |  |  |  |  |
| **Cash used** |  |  |  |  |  |
| Purchase of property, plant and  equipment and intangibles | 482,536 | 490,645 | 225,023 | 214,997 | 216,147 |
| ***Total cash used*** | ***482,536*** | ***490,645*** | ***225,023*** | ***214,997*** | ***216,147*** |
| **Net cash from/(used by)**  **investing activities** | **(482,536)** | **(490,645)** | **(225,023)** | **(214,997)** | **(216,147)** |
| **FINANCING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Contributed equity (b) | 467,536 | 475,644 | 210,023 | 199,997 | 201,147 |
| ***Total cash received*** | ***467,536*** | ***475,644*** | ***210,023*** | ***199,997*** | ***201,147*** |
| **Cash used** |  |  |  |  |  |
| Principal payments on lease liability | 371,200 | 368,880 | 355,090 | 326,488 | 330,406 |
| ***Total cash used*** | ***371,200*** | ***368,880*** | ***355,090*** | ***326,488*** | ***330,406*** |
| **Net cash from/(used by)**  **financing activities** | **96,336** | **106,764** | **(145,067)** | **(126,491)** | **(129,259)** |
| **Net increase/(decrease) in cash**  **held** | **–** | **–** | **–** | **–** | **–** |
| Cash and cash equivalents at the  beginning of the reporting period | 20,637 | 20,637 | 20,637 | 20,637 | 20,637 |
| **Cash and cash equivalents at**  **the end of the reporting period** | **20,637** | **20,637** | **20,637** | **20,637** | **20,637** |

Prepared on Australian Accounting Standards basis.

1. Cash received for rendering of services excludes GST.
2. Cash received for contributed equity includes amounts to and from prior year appropriations available.

Table 3.5: Departmental capital budget statement (for the period 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **NEW CAPITAL APPROPRIATIONS** |  |  |  |  |  |
| Capital Budget – Bill 1 (DCB) | 194,711 | 196,484 | 197,702 | 199,769 | 201,147 |
| Equity injections – Bill 2 | 325,045 | 166,860 | 12,321 | 228 | – |
| **Total new capital appropriations** | **519,756** | **363,344** | **210,023** | **199,997** | **201,147** |
| ***Provided for:*** |  |  |  |  |  |
| *Purchase of non-financial assets* | *519,756* | *363,344* | *210,023* | *199,997* | *201,147* |
| ***Total items*** | ***519,756*** | ***363,344*** | ***210,023*** | ***199,997*** | ***201,147*** |
| **PURCHASE OF NON-FINANCIAL**  **ASSETS** |  |  |  |  |  |
| Funded by capital appropriations  (a, d) | 325,125 | 166,860 | 12,321 | 228 | – |
| Funded by capital appropriation  – DCB (b, d) | 142,411 | 308,785 | 197,702 | 199,769 | 201,147 |
| Funded internally from departmental  resources (c) | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 |
| **TOTAL** | **482,536** | **490,645** | **225,023** | **214,997** | **216,147** |
| **RECONCILIATION OF CASH USED**  **TO ACQUIRE ASSETS TO ASSET**  **MOVEMENT TABLE** |  |  |  |  |  |
| Total purchases (d) | 482,536 | 490,645 | 225,023 | 214,997 | 216,147 |
| **Total cash used to acquire assets** | **482,536** | **490,645** | **225,023** | **214,997** | **216,147** |

Prepared on Australian Accounting Standards basis.

1. Includes current Appropriation Bill (No. 2), Appropriation Bill (No. 4) 2021-22 and prior Act 2/4/6 appropriations.
2. Does not include annual finance lease costs. Includes purchases from current and previous years’ departmental capital budgets.
3. Includes funding from section 74 receipts.
4. Purchases of non-financial assets include purchases funded through prior year appropriations available.

Table 3.6: Statement of departmental asset movements (Budget Year 2022­23)

|  | Land | Buildings | Property, | Software | Total |
| --- | --- | --- | --- | --- | --- |
|  |  |  | plant and |  |  |
|  |  |  | equipment |  |  |
|  |  |  |  |  |  |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **As at 1 July 2022** |  |  |  |  |  |
| Gross book value | 4,209 | 402,463 | 708,997 | 1,878,795 | 2,994,464 |
| Gross book value – ROU assets | 1,059 | 2,847,674 | 125,871 | – | 2,974,604 |
| Accumulated depreciation/  amortisation and impairment | – | (117,405) | (311,842) | (1,033,986) | (1,463,233) |
| Accumulated depreciation/  amortisation and impairment  – ROU assets | (103) | (1,067,825) | (90,945) | – | (1,158,873) |
| **Opening net book balance** | **5,165** | **2,064,907** | **432,081** | **844,809** | **3,346,962** |
| **Capital asset additions** |  |  |  |  |  |
| **Estimated expenditure on new**  **or replacement assets** |  |  |  |  |  |
| By purchase – appropriation  equity (a) | – | – | 52,288 | 114,571 | 166,860 |
| By purchase – appropriation ordinary  annual services (b) | – | 72,719 | 73,975 | 162,091 | 308,785 |
| By purchase – appropriation ordinary  annual services – ROU assets | 5 | 552,224 | 75,173 | – | 627,402 |
| By purchase – other | – | – | 15,000 | – | 15,000 |
| **Total additions** | **5** | **624,943** | **216,436** | **276,662** | **1,118,047** |
| **Other movements** |  |  |  |  |  |
| Depreciation/amortisation expense | – | (75,371) | (130,156) | (168,077) | (373,604) |
| Depreciation/amortisation on  ROU assets | (36) | (356,532) | (32,024) | – | (388,592) |
| **Total other movements** | **(36)** | **(431,903)** | **(162,180)** | **(168,077)** | **(762,196)** |
| **As at 30 June 2023** |  |  |  |  |  |
| Gross book value | 4,209 | 475,182 | 850,260 | 2,155,457 | 3,485,108 |
| Gross book value – ROU assets | 1,064 | 3,399,898 | 201,044 | – | 3,602,006 |
| Accumulated depreciation/  amortisation and impairment | – | (192,776) | (441,998) | (1,202,063) | (1,836,837) |
| Accumulated depreciation/  amortisation and impairment  – ROU assets | (139) | (1,424,357) | (122,969) | – | (1,547,465) |
| **Closing net book balance** | **5,134** | **2,257,947** | **486,337** | **953,394** | **3,702,812** |

Prepared on Australian Accounting Standards basis.

1. ‘Appropriation equity’ refers to equity injections or Administered Assets and Liabilities appropriations provided through Appropriation Bill (No. 2) 2022-23.
2. ‘Appropriation ordinary annual services’ refers to funding provided through Appropriation Bill (No. 1) 2022‑23.

Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **EXPENSES** |  |  |  |  |  |
| Child support maintenance expense | 1,796,133 | 1,805,502 | 1,824,032 | 1,842,136 | 1,858,506 |
| Write-down and impairment of  assets | 50,945 | 76,670 | 76,917 | 77,157 | 77,374 |
| **Total expenses administered on**  **behalf of Government** | **1,847,078** | **1,882,172** | **1,900,949** | **1,919,293** | **1,935,880** |
| **LESS:** |  |  |  |  |  |
| **OWN-SOURCE INCOME** |  |  |  |  |  |
| **Own-source revenue** |  |  |  |  |  |
| **Non-taxation revenue** |  |  |  |  |  |
| Child support maintenance revenue | 1,851,523 | 1,872,164 | 1,890,943 | 1,909,287 | 1,925,874 |
| Compensation recovery for health  care services | 51,587 | 51,587 | 51,587 | 51,587 | 51,587 |
| Fees and fines | 9,699 | 9,808 | 9,907 | 10,004 | 10,092 |
| Other revenue | 330 | 330 | 330 | 330 | 330 |
| ***Total non-taxation revenue*** | ***1,913,139*** | ***1,933,889*** | ***1,952,767*** | ***1,971,208*** | ***1,987,883*** |
| **Total own-source revenue**  **administered on behalf of**  **Government** | **1,913,139** | **1,933,889** | **1,952,767** | **1,971,208** | **1,987,883** |
| **Gains** |  |  |  |  |  |
| Other gains | 11,026 | 10,000 | 10,000 | 10,000 | 10,000 |
| **Total gains administered on**  **behalf of Government** | **11,026** | **10,000** | **10,000** | **10,000** | **10,000** |
| **Total own-source income**  **administered on behalf of**  **Government** | **1,924,165** | **1,943,889** | **1,962,767** | **1,981,208** | **1,997,883** |
| **Net (cost of)/contribution by**  **services** | **77,087** | **61,717** | **61,818** | **61,915** | **62,003** |
| **Total comprehensive income/(loss)** | **77,087** | **61,717** | **61,818** | **61,915** | **62,003** |

Prepared on Australian Accounting Standards basis.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **ASSETS** |  |  |  |  |  |
| **Financial assets** |  |  |  |  |  |
| Cash and cash equivalents | 223,265 | 223,265 | 223,265 | 223,265 | 223,265 |
| Child support receivables | 1,313,445 | 1,387,888 | 1,463,025 | 1,538,838 | 1,615,264 |
| Trade and other receivables | 14,805 | 14,805 | 14,805 | 14,805 | 14,805 |
| ***Total financial assets*** | ***1,551,515*** | ***1,625,958*** | ***1,701,095*** | ***1,776,908*** | ***1,853,334*** |
| **Total assets administered on**  **behalf of Government** | **1,551,515** | **1,625,958** | **1,701,095** | **1,776,908** | **1,853,334** |
| **LIABILITIES** |  |  |  |  |  |
| **Payables** |  |  |  |  |  |
| Child support and other payables | 35,336 | 35,336 | 35,336 | 35,336 | 35,336 |
| Recovery of compensation  payables | 7,805 | 7,805 | 7,805 | 7,805 | 7,805 |
| Child support payments received  in advance | 25,941 | 25,941 | 25,941 | 25,941 | 25,941 |
| ***Total payables*** | ***69,082*** | ***69,082*** | ***69,082*** | ***69,082*** | ***69,082*** |
| **Provisions** |  |  |  |  |  |
| Child support provisions | 1,295,799 | 1,370,244 | 1,445,381 | 1,521,194 | 1,597,620 |
| Recovery of compensation  provisions | 152,269 | 152,269 | 152,269 | 152,269 | 152,269 |
| ***Total provisions*** | ***1,448,068*** | ***1,522,513*** | ***1,597,650*** | ***1,673,463*** | ***1,749,889*** |
| **Total liabilities administered on**  **behalf of Government** | **1,517,150** | **1,591,595** | **1,666,732** | **1,742,545** | **1,818,971** |
| **Net assets/(liabilities)** | **34,365** | **34,363** | **34,363** | **34,363** | **34,363** |

Prepared on Australian Accounting Standards basis.

Table 3.9: Schedule of budgeted administered cash flow on behalf of Government (for the period ended 30 June)

|  | 2021­22 | 2022­23 | 2023­24 | 2024­25 | 2025­26 |
| --- | --- | --- | --- | --- | --- |
|  | Estimated | Budget | Forward | Forward | Forward |
|  | actual |  | estimate | estimate | estimate |
|  | $'000 | $'000 | $'000 | $'000 | $'000 |
| **OPERATING ACTIVITIES** |  |  |  |  |  |
| **Cash received** |  |  |  |  |  |
| Child support | 1,721,921 | 1,741,639 | 1,759,576 | 1,777,101 | 1,792,946 |
| Health compensation | 469,225 | 480,468 | 492,941 | 505,246 | 517,354 |
| ***Total cash received*** | ***2,191,146*** | ***2,222,107*** | ***2,252,517*** | ***2,282,347*** | ***2,310,300*** |
| **Cash used** |  |  |  |  |  |
| Child support | 1,712,048 | 1,731,657 | 1,749,495 | 1,766,923 | 1,782,680 |
| Health compensation | 417,488 | 428,731 | 441,204 | 453,509 | 465,617 |
| ***Total cash used*** | ***2,129,536*** | ***2,160,388*** | ***2,190,699*** | ***2,220,432*** | ***2,248,297*** |
| **Net cash from/(used by)**  **operating activities** | **61,610** | **61,719** | **61,818** | **61,915** | **62,003** |
| ***Net increase/(decrease)***  ***in cash held*** | ***61,610*** | ***61,719*** | ***61,818*** | ***61,915*** | ***62,003*** |
| Cash and cash equivalents at  beginning of reporting period | 223,265 | 223,265 | 223,265 | 223,265 | 223,265 |
| Cash from Official Public  Account for: |  |  |  |  |  |
| – Appropriations | 53,725 | 54,336 | 54,887 | 55,430 | 55,919 |
| *Total cash from Official Public*  *Account* | *53,725* | *54,336* | *54,887* | *55,430* | *55,919* |
| Cash to Official Public Account for: |  |  |  |  |  |
| – Appropriations | 53,725 | 54,336 | 54,887 | 55,430 | 55,919 |
| – Special accounts | 42,218 | 42,109 | 42,010 | 41,913 | 41,825 |
| – Other | 19,392 | 19,610 | 19,808 | 20,002 | 20,178 |
| *Total cash to Official Public*  *Account* | *115,335* | *116,055* | *116,705* | *117,345* | *117,922* |
| **Cash and cash equivalents at end**  **of reporting period** | **223,265** | **223,265** | **223,265** | **223,265** | **223,265** |

Prepared on Australian Accounting Standards basis.

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# Portfolio glossary

| Accrual accounting | System of accounting in which items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid. |
| --- | --- |
| Additional estimates | Where amounts appropriated at budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts. |
| Administered funds | Usually the funds or expenses an entity manages on behalf of the Government. |
| Administered items | Appropriation that consists of funding managed on behalf of the Commonwealth. This funding is not at the discretion of the entity, and any unspent appropriation is returned to the Consolidated Revenue Fund (CRF) at the end of the financial year. An administered item is a component of an administered program. It may be a measure but will not constitute a program in its own right. |
| Annual appropriation | Two appropriation bills are introduced into Parliament in May and comprise the Budget. Further Bills are introduced later in the financial year as part of the additional estimates. Parliamentary departments have their own appropriations. |
| Appropriation | An amount of public money Parliament authorises for spending (i.e. funds to be withdrawn from the CRF). Parliament makes laws for appropriating money under the Annual Appropriation Acts and under special appropriations, with spending restricted to the purposes specified in the Appropriation Acts. |
| Appropriation Bill (No. 1) | The Bill proposes spending from the CRF for the ordinary annual services of Government. Once the Bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 1). |

|  |  |
| --- | --- |
| Appropriation Bill (No. 2) | This bill proposes spending from the CRF for purposes other than the ordinary annual services of Government. Under existing arrangements between the two Houses of Parliament (the ‘Compact’), this Bill includes appropriation funding of administered expenses for new outcomes, for payments to the states and territories, and for departmental or administered capital. Funding for extensions to existing programs can be included in Appropriation Bill (No. 1). Once the bill is passed by Parliament and given Royal Assent, it becomes the Appropriation Act (No. 2). |
| Appropriation Bills (No. 3 and No. 4) | If an amount provided in Appropriation Acts (No.1 or No. 2) is not enough to meet approved expenditure to be paid in a financial year, supplementary appropriation may be sought in Appropriation Bills (No. 3 or No. 4). However, they are also commonly referred to as the Additional Estimates Bills. Once these bills are passed by Parliament and given Royal Assent, they become the Appropriation Acts (No. 3 and No. 4). |
| Assets | Future economic benefits controlled by an entity as a result of past transactions or other past events. |
| Average staffing levels | The average number of employees receiving salary/wages (or compensation in lieu of salary/wages) over a financial year, with adjustments for casual and part-time employees to show the full­time equivalent. |
| Consolidated Revenue Fund (CRF) | The principal operating fund from which money is drawn to pay for the activities of the Government. Section 81 of the Australian Constitution provides that all revenue raised or monies received by the Executive Government form one consolidated revenue fund from which appropriations are made for the purposes of the Australian Government. |
| Cross Portfolio measure | A Budget measure that affects programs administered in a number of portfolios. |

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| --- | --- |
| Departmental items | Resources (assets, liabilities, revenues and expenses) that entity chief executive officers control directly. This includes outsourced activities funded and controlled by the entity. Examples of departmental items include entity running costs, accrued employee entitlements and net appropriations. A departmental item is a component of a departmental program. |
| Depreciation | Apportionment of an asset’s capital value as an expense over its estimated useful life to take account of normal usage, obsolescence or the passage of time. |
| Equity or net assets | Residual interest in the assets of an entity after deduction of its liabilities. |
| Estimates | An entity’s expected revenues, expenses, assets, liabilities and cash flows. They are prepared for each program in the Budget, in consultation with the Department of Finance (see also *forward estimates* and *additional estimates*). |
| Expenses | Total value of all of the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of an entity. |
| Forward estimates | The financial statement estimate for the three out years after the budget year. |
| Grants | Non-reciprocal transfers of economic resources, in which the payer entity does not receive approximately equal value in return. |
| Key performance indicators | Qualitative and quantitative measures of a program that provide a guide on performance where direct causal links are not obvious and changes in performance are difficult to measure directly. |
| Measure | A new policy or savings decision of the Government with financial impacts on the Government’s underlying cash balance, fiscal balance, operating balance, headline cash balance, net debt or net worth. |

|  |  |
| --- | --- |
| Mid-Year Economic and Fiscal Outlook (MYEFO) | Provides an update of the Government’s budget estimates by examining expenses and revenues year to date, as well as provisions for new decisions that have been taken since the Budget. The report provides updated information to allow assessment of the Government’s fiscal performance against the fiscal strategy set out in its current fiscal strategy statement. |
| Outcome | The intended result, consequence or impact of government actions on the Australian community. |
| Outcome statement | Articulates the intended results, activities and target group of an Australian Government entity. An outcome statement serves three main purposes within the financial framework:   * to explain and control the purposes for which annual appropriations are approved by the Parliament for use by entities; * to provide a basis for annual budgeting, including (financial) reporting against the use of appropriated funds; and * to measure and assess entity and program (non­financial) performance in contributing to government policy objectives. |
| Performance information | Evidence about performance that is collected and used systematically. Evidence may relate to appropriateness, effectiveness and efficiency. It may be about outcomes, factors that affect outcomes, and what can be done to improve them. |
| Portfolio | A minister’s area of responsibility as a member of Cabinet. A portfolio consists of one or more Departments of State (portfolio departments) and entities with similar general objectives and outcomes. |
| Program | An activity that delivers benefits, services or transfer payments to individuals, industry and/or the community as a whole, with the aim of achieving the intended result specified in an outcome statement. |

|  |  |
| --- | --- |
| *Public Governance, Performance and Accountability Act 2013* (PGPA Act) | The primary piece of Commonwealth resource management legislation, establishing a coherent system of governance and accountability for public resources, with an emphasis on planning, performance and reporting. The Act applies to all Commonwealth entities and Commonwealth companies from 1 July 2014. |
| Receipts | The total or gross amount received by the Commonwealth. Each receipt item is either revenue, an offset within outlays, or financing transactions. Receipts include taxes, interest, charges for goods and services, borrowings and government business enterprise dividends received. |
| Revenue | Total value of resources earned or received to cover the production of goods and services, or increases in future economic benefits in the form of increases in assets or reductions in liabilities of an entity. |
| Right of Use (ROU) asset | The right of use asset (under AASB 16 Leases) is the balance sheet representation of the lessee’s right to use an asset over the life of a lease. |
| Special accounts | Balances existing within the CRF that are supported by standing appropriations (PGPA Act, sections 78 and 80). Special accounts allow money in the CRF to be acknowledged as set aside (hypothecated) for a particular purpose. Amounts credited to a special account may only be spent for the purposes of the special account. Special accounts can only be established by a written determination of the Finance Minister (PGPA Act, section 78) or through an Act of Parliament (referred to in section 80 of the PGPA Act). |
| Special appropriation (including standing appropriations) | An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the CRF does not generally cease at the end of the financial year.  Standing appropriations are a subcategory consisting of ongoing special appropriations; the amount appropriated will depend on circumstances specified in the legislation. |

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# Abbreviations

|  |  |
| --- | --- |
| ASL | Average Staffing Level |
| AIFS | Australian Institute of Family Studies |
| CRF | Consolidated Revenue Fund |
| DCB | Departmental Capital Budget |
| DSS | Department of Social Services |
| GST | Goods and Services Tax |
| ICT | Information and Communication Technology |
| MYEFO | Mid-Year Economic and Fiscal Outlook |
| NDIA | National Disability Insurance Agency |
| NDIS | National Disability Insurance Scheme |
| NDIS Commission | NDIS Quality and Safeguards Commission |
| PGPA Act | *Public Governance, Performance and Accountability  Act 2013* |
| ROU | Right of Use |