

## DES Provider contacts by type and mode

1 July 2018 to 31 March 2019

	Total	Face to face		Telephone		Video	
		No.	%	No.	%	No.	%
<b>DES Initial</b>	<b>42,183</b>	41,827	99%	354	1%	2	0%
<b>DES Contact</b>	<b>822,430</b>	668,818	81%	153,384	19%	228	0%
<b>DES Re-engagement</b>	<b>17,570</b>	16,079	92%	1,491	8%	0	0%
<b>DES Capability Interview</b>	<b>3,190</b>	3,132	98%	55	2%	3	0%
<b>Total</b>	<b>885,373</b>	<b>729,856</b>	<b>82%</b>	<b>155,284</b>	<b>18%</b>	<b>233</b>	<b>0%</b>

This table shows the recorded mode of delivery of different DES provider appointment types, for appointments with a result of Attended.