

Data Extracted in response to applicant questions

Redress Scheme summary as at 31 May 2019

Redress Scheme Applications Data (as at 31 May 2019)	Total
Applications recorded in Case Manager	4046
Applications closed (e.g. duplicates)	81
Applications received	3965
Applications withdrawn	128
Application finalised (payment made)	200
Applications in progress:	3020

Responses to Applicants Questions

1. How many applications for Redress has the Scheme received between the starting date for applications and 30 May 2019?

Response:

As at 31 May 2019, the National Redress Scheme received 3,965 applications. This figure excludes duplicate applications received.

2. How many applications for Redress have been successfully completed and actioned by the Scheme since it began accepting applications?

Response:

As at 31 May 2019, 200 applications are complete/finalised. 3,020 applications are in progress.

3. What is the average time taken, across all successfully completed and actioned applications to date, from receipt of an application until its successful completion and actioning?

Response:

It is not possible to provide this data. Applications are not complete/finalised until the survivor accepts or declines their offer of redress. Survivors have a period of 6 months to consider their offer of redress. Survivors are also able to seek a review of their offer which may extend the period to complete/finalise an application.

In addition, institutions have until 30 June 2020 to join the National Redress Scheme. Applications may be on hold for a period of time until the relevant institution joins the Scheme – this will distort the time period to complete/action applications. Note: The Commonwealth Government cannot compel institutions to join the Scheme.