

To:

Minister for Families and Social Services (for decision)

To:

Minister for the National Disability Insurance Scheme (for decision)

Subject:

Transfer of the Information, Linkages and Capacity Building (ILC) grant program Recommendations for Minister Ruston: That you 1. Agree with Minister Robert to transfer policy and administrative Agreed / Not Agreed responsibility for the ILC grant program from the National Disability Insurance Agency (NDIA) to the Department of Social Services (the department). 2. Agree the transfer occur as follows: a. The immediate transfer of policy responsibility for the Agreed / Not Agreed future of the ILC grant program, including the lead on the evaluation of ILC grant program and development of a new Investment Strategy. b. Transitioning approximately 300 existing ILC grants as soon Agreed / Not Agreed as practicable, with further advice on precise arrangements and timing to be provided. Agreed Not Agreed c. The department and the NDIA working closely to finalise the Individual Capacity Building grant round that closed on Need to be mid 6 May 2020, with further advice to be provided on how of Could recove these grants will be transitioned to the department. imperatives. Agreed Not Agreed d. The NDIA's two planned Economic and Community Participation grant rounds not proceed until the department provides you with further advice on options for the remaining uncommitted ILC grant funding. 3. Agree the NDIA retain the Local Area Coordination function. Agreed Not Agreed 4. If you agree recommendations 1 to 3, agree the Secretary of the Agreed Not Agreed department write to the Chief Executive Officer (CEO) of the NDIA to advise of your decision and the implications for the NDIA's planned forthcoming grant rounds. Minister Robert's Comments RUGIONS Date: 28/5./ 2020 Minister Ruston's signature:

Recommendations for Minister Robert: That you

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	Minister Robert's Comments	
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4.	If you agree recommendations 1 to 3, agree the Secretary of the department write to the Chief Executive Officer (CEO) of the NDIA to advise of your decision and the implications for the NDIA's planned forthcoming grant rounds.	Agreed / Not Agreed
3.	Agree the NDIA retain the Local Area Coordination function.	Agreed / Not Agreed
	 c. The department and the NDIA working closely to finalise the Individual Capacity Building grant round that closed on 6 May 2020, with further advice to be provided on how these grants will be transitioned to the department. d. The NDIA's two planned Economic and Community Participation grant rounds not proceed until the department provides you with further advice on options for the remaining uncommitted ILC grant funding. 	Agreed / Not Agreed Agreed / Not Agreed
	 Transitioning approximately 300 existing ILC grants as soon as practicable, with further advice on precise arrangements and timing to be provided. 	Agreed / Not Agreed
	a. The immediate transfer of policy responsibility for the future of the ILC grant program, including the lead on the evaluation of ILC and development of a new Investment Strategy.	Agreed / Not Agreed
2.	Agree the transfer occur as follows:	
1.	Agree with Minister Ruston to transfer policy and administrative responsibility for the ILC grant program from the National Disability Insurance Agency (NDIA) to the Department of Social Services (the department).	Agreed / Not Agreed

Key Issues:

- 1. The ILC consists of two components: the ILC grants program, and referral, information and capacity building services undertaken by Local Area Coordinators (LAC) as part of their broader role. This brief recommends transitioning ILC policy responsibility and grant delivery to the department, with the National Disability Insurance Agency (NDIA) retaining responsibility for LAC in the medium term.
- 2. The ILC seeks to give effect to what was originally conceived by the Productivity Commission as "Tier 2" of the National Disability Insurance Scheme (NDIS). In line with the original concept, ILC grant activities are available to all 4.4 million people living with disability in Australia, including those who are not NDIS participants. The original Tier 2 concept focused on providing supports to people with disability outside the NDIS to improve their outcomes, in turn reducing the likelihood they would require support from the NDIS.

Э.	policy framework for all 4.4 million people with disability. \$47C
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5.	A properly integrated ILC remains a key lever, alongside other key programs and service systems.

A properly integrated ILC remains a key lever, alongside other key programs and service systems, to intervene early for people with disability to improve their life outcomes, therefore reducing the likelihood of requiring support through the NDIS.

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Transition timing

- 7. A transition is recommended to occur over the coming months, with immediate priority given to transferring the policy responsibility, including lead for the evaluation of the ILC grant program and development of a new Investment Strategy. Moving the ILC now would give the department control of the program's redesign at a critical juncture. If a transfer is delayed, it would limit the department's ability to successfully reform the program.
- 8. Pending your agreement, the department can provide more detailed advice on arrangements for the transfer of existing ILC grants and current and upcoming grant rounds. The following arrangements are broadly proposed:

- a. Approximately 300 existing ILC grants to transition as soon as practicable. The transfer requires detailed planning including a number of practical, administrative and legal issues. Pending your agreement the department will provide more detailed advice including proposed timing, and advice on any expiring grants including sensitivities and handling. The department's current understanding is around 100 grants are due to expire in the first six months of 2020-21.
- b. The Individual Capacity Building grant funding round (\$85 million over 2020-21 and 2021-22) closed on 6 May 2020 with outcomes due in July 2020. There is a strong expectation in the sector this round will proceed. The department will remain closely involved in the selection process and explore ways to ensure any new grants could be transitioned to the department quickly.
- c. The NDIA is planning two Economic and Community Participation grant rounds (approximately \$54 million over 2020-21 and 2021-22) to proceed from mid-June 2020 (MB20-000032 from the NDIA, at Attachment A, refers). \$47C
- 9. ILC funds in 2019-20 are fully committed in current grants. The table below provides an overview of the full ILC appropriation over the next two financial years, including funds committed in existing grants (legally committed), and uncommitted funds. The one current and two proposed grant rounds outlined above would largely commit these funds. The department will provide further advice on options for uncommitted ILC funds in 2020-21 and 2021-22. Funding from 1 July 2022 onwards would be subject to a reform of the program including the development of a new ILC Investment Strategy.

	2020-21	2021-22
Full appropriation	\$132.835 million	\$134.694 million
Legally committed	\$56.975 million	\$56.323 million
Uncommitted	\$75.860 million	\$78.371 million

Legal and financial considerations

10. The department is directly appropriated ILC grant funds through Program 3.2 – National Disability Insurance Scheme. \$42

While the department has not yet conducted detailed planning for transition, and legal issues may arise during that detailed planning process, the department is not currently aware of any legal impediments to the transfer.

- 11. Currently the ILC is administered by the NDIA and the department reimburses ILC grant payments made. The NDIA Board is the decision making body for decisions on grants. The NDIA does not have any specific legislative requirement to deliver the ILC, however utilises the powers under Sections 13 and 14 of the *National Disability Insurance Scheme Act 2013* (NDIS Act) to provide general supports to people with disability who are not participants.
- 12. Bilateral agreements with states and territories note state and territory financial contributions can be used to fund the ILC, but do not require them to be, and to date state and territory contributions have not been used for this purpose. There is no obligation under the existing legislative framework to seek agreement from states and territories to ILC transitioning from NDIA to the department.
- 13. Theoretically, NDIA could continue to make ILC grants even if responsibility for ILC was transferred to the department, however, this is unlikely without the requisite funding to support the program.

Local Area Coordination

- 14. Funding for the LAC function is appropriated directly to NDIA and is discrete from ILC grants. The primary function of LACs is to undertake initial plan development with NDIS participants on behalf of the NDIA, a function that was initially conceived to be a role for NDIA staff. LAC grant agreements require LAC personnel to utilise 20 per cent of their effort on ILC-type activities, providing information, referrals and helping people navigate the local service system. The LAC function and ILC grants are discrete and not contingent on each other.
- 15. As LAC activities are linked to NDIA's core function of administering the NDIS through plan development, and the LAC network is part of the NDIA's national footprint, it is not recommended that responsibility for LACs be transitioned to the department. The LAC function and ILC grants can be separately administered without any adverse impacts on people with disability. Any move of LAC functions would need to be carefully considered, noting there is significant work underway in the NDIA to look at alternative models of participant planning which could impact the LAC function in future. The LAC function is also evolving as the NDIS matures.
- 16. Key related activities underway in the department are not at a stage that would support any effective transition or change at this time, particularly the implementation of the Disability Information Gateway that needs time to mature and disability advocacy reform rolling out over the next 24 months. Similarly the Integrated Carer Support Service provides some help for carers to navigate service systems for people with disability. It is recommended that the LAC function remain with the NDIA now \$47C

Sensitivities:		
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- 19. The department understands there are around 50 NDIA staff who work on ILC grants, mostly based in Geelong and Melbourne (Victoria), and a small number in the Australian Capital Territory and South Australia. A detailed plan would be developed to manage any transfer of resources (including staff or associated ASL), noting any funding transfer would need to be agreed with the Department of Finance.
- 20. The department is not aware whether stakeholders in the disability sector have knowledge of the NDIA's proposed upcoming grant rounds. Clear messaging would need to be developed to aid the sector's acceptance of any change to both upcoming grant opportunities and a transfer of responsibility should it proceed. The messaging could highlight the benefits of better connecting ILC to other related grant activities in the department, and ensuring a closer connection between the ILC and the new NDS.

Next Steps

21. Pending your agreement the department will develop a more detailed transition plan and handling approach.

22. To facilitate an orderly transition, the department proposes the Secretary write to the CEO of the NDIA to advise of the Government's decision and the implications for the proposed upcoming grant rounds.

Consultation: The Chief Finance Officer and Chief Counsel were consulted in the preparation of this brief.

Attachments:

Attachment A: Copy of MB20-000032 - NDIA Brief

Contact Officer: Stephen Moger

Position:

Branch Manager

Branch:

Disability Policy

Phone/Mobile:

s 47E(d)

Cleared by:

Flora Carapellucci

Position:

Group Manager

Group:

Commonwealth/State Policy

Phone/Mobile: \$ 47E(d)

Cleared by: Catherine Rule

Position:

Deputy Secretary

Phone/Mobile: s 47E(d)

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Signature:

Date:

27/05/2020

Recor	nmendations for Minister Robert: That you
1.	Agree with Minister Ruston to transfer policy and administrative responsibility for the ILC grant program from the National Disability Insurance Agency (NDIA) to the Department of Social Services (the department).
2.	Agree the transfer occur as follows:
	a. The immediate transfer of policy responsibility for the future of the ILC grant program, including the lead on the evaluation of ILC and development of a new Investment Strategy.
	b. Transitioning approximately 300 existing ILC grants as soon as practicable, with further advice on precise arrangements and timing to be provided. Agreed / Not Agreed / N
	c. The department and the NDIA working closely to finalise the Individual Capacity Building grant round that closed on 6 May 2020, with further advice to be provided on how these grants will be transitioned to the department. d. The NDIA's two planned Economic and Community Participation grant rounds not proceed until the department provides you with further advice on options for the remaining uncommitted ILC grant funding. Agreed Not
3.	Agree the NDIA retain the Local Area Coordination function. Agreed Not Agreed
4.	If you agree recommendations 1 to 3, agree the Secretary of the department write to the Chief Executive Officer (CEO) of the NDIA to advise of your decision and the implications for the NDIA's planned forthcoming grant rounds.
	Minister Robert's Comments
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Key Issues:

Minister Robert's signature:....

- 1. The ILC consists of two components: the ILC grants program, and referral, information and capacity building services undertaken by Local Area Coordinators (LAC) as part of their broader role. This brief recommends transitioning ILC policy responsibility and grant delivery to the department, with the National Disability Insurance Agency (NDIA) retaining responsibility for LAC in the medium term.
- 2. The ILC seeks to give effect to what was originally conceived by the Productivity Commission as "Tier 2" of the National Disability Insurance Scheme (NDIS). In line with the original concept, ILC grant activities are available to all 4.4 million people living with disability in Australia, including those who are not NDIS participants. The original Tier 2 concept focused on providing supports to people with disability outside the NDIS to improve their outcomes, in turn reducing the likelihood they would require support from the NDIS.

Date!.../2020



Kathryn Campbell AO CSC Secretary

Ref: EC20-001006

Mr Martin Hoffman Chief Executive Officer National Disability Insurance Agency GPO Box 700 CANBERRA ACT 2601

Martin Dear Mr Hoffman

I am writing to you regarding the Information, Linkages and Capacity Building Program (ILC).

While ILC grant funds are appropriated to the Department of Social Services (the department), to date the program has been administered by the National Disability Insurance Agency (NDIA).

The Minister for Families and Social Services, Senator the Hon Anne Ruston and the Minister for the National Disability Insurance Scheme, the Hon Stuart Robert MP, have recently decided the administration of ILC would be better placed within the department. This is to ensure closer alignment with other disability services and initiatives, such as the National Disability Strategy, the National Disability Information Gateway and Disability Employment Services.

Minister Ruston and Minister Robert's decision includes the transfer of policy responsibility for the ILC grant program to the department, including the lead on the evaluation of the ILC and development of a new ILC Investment Strategy. It also includes the department and the NDIA working together to transition the management of existing ILC grant agreements from the NDIA to the department as soon as practicable.

The Ministers' decision has implications for the one current and two proposed ILC grant rounds. Ministers expect the department and the NDIA to work closely to finalise the Individual Capacity Building grant round that closed on 6 May 2020, including determining how and when these grants will transition to the department.

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It will be important this change is carefully managed to ensure a seamless transition for stakeholders, including existing service providers and the broader disability sector. To achieve this outcome I consider it important we align our communications. Further there are a number of legal and administrative issues the department and NDIA will need to work through to give effect to this transition, including resourcing implications.

I propose a transition committee be established between the department and the NDIA to manage this change. The lead contact within the department is Ms Flora Carapellucci, Group Manager, Commonwealth/State Policy. Ms Carapellucci can be contacted on \$47E(d) or flora.carapellucci@dss.gov.au. I would appreciate you advising of an appropriate contact in the NDIA.

Yours sincerely



Information Linkages and Capacity Building Transition Committee Terms of Reference

Chair	The Group Manager Commonwealth/State Policy, Department of Social Services.
Membership	Department of Social Services
	Group Manager Commonwealth/State Policy
	Group Manager Corporate Group
	Group Manager Community Grants Hub
	Branch Manager Financial Management
	Branch Manager Disability Policy
	Branch Manager Grants Management Office
	Principal Legal Officer Disability, Housing and Redress
	National Disability Insurance Agency
	General Manager Government and ILC Programs
	Branch Manager Information, Linkages and Capacity Building Programs
	Branch Manager Strategic Communications
	Branch Manager HR Advisory Services
	Branch Manager Finance
	Deputy Chief Legal Counsel
	Other participants may attend as required, as agreed by the General Manager Government and ILC Programs and the Group Manager Commonwealth/State Policy.
Operations	The Transition Committee will meet twice weekly from the week commencing 15 June 2020 until a further decision is made on meeting regularity.
	Secretariat will be provided by the Department of Social Services.
	The operations of the Transition Committee will be supported by a project plan including joint issues and risk registers, using the Department of Social Services corporate templates.
Scope	The Transition Committee is responsible for working collaboratively to ensure the seamless and timely transition of policy and administrative lead on the Information Linkages and Capacity Building program from the NDIA to the Department of Social Services.
	The transfer has been authorised by decision of the Minister for Families and Social Services, Senator the Hon Anne Ruston, and the Minister for the National Disability Insurance Scheme, the Hon Stuart Robert MP.
	The Transition Committee's work is to be guided by letters exchanged by the Secretary of the Department of Social Services and the Chief Executive Officer of the National Disability Insurance Agency, dated 3 June 2020 and 15 June 2020 respectively.
	The transfer includes:
	lead on the evaluation of ILC and development of a new Investment Strategy;

Information Linkages and Capacity Building Transition Committee Terms of Reference

- transitioning existing ILC grants as soon as practicable, and establishing protocols to inform any decisions relating to existing grants before the transition occurs;
- working closely to finalise the Individual Capacity Building grant round that closed on 6 May 2020, and how these grants will be transitioned to the Department of Social Services;
- ensuring a pause on any proposed future grant opportunities.

The Transition Committee will also work to develop a joint plan including setting milestones and a completion date for the transfer. The Transition Committee will also work to resolve any legal and administrative issues to facilitate the transfer, including resourcing implications, and facilitating the transfer of ILC program records.

To facilitate the seamless transfer the Transition Committee has responsibility for the agreement of key messages for joint use that will be used to communicate the changes to stakeholders including staff; external stakeholders; existing service providers; state and territory governments and the broader disability sector.

The Transition Committee will work collaboratively to determine timing and which agency will lead communications to these stakeholders.

Resolving disputes / escalation

Issues that cannot be agreed and resolved by the Transition Committee, or where more senior decision making is deemed appropriate, are to be escalated for decision to:

- the Deputy Secretary Disability and Carers (Department of Social Services); and
- the Deputy CEO Markets Government and Engagement (NDIA).

Issues requiring further escalation will be referred to the Secretary of the Department of Social Services and the Chief Executive Officer of the National Disability Insurance Agency.



Senator the Hon Anne Ruston Minister for Families and Social Services Senator for South Australia Manager of Government Business in the Senate

The Hon Stuart Robert MP

Minister for the National Disability Insurance Scheme Minister for Government Services

Ref: MS20-900349

The Hon Scott Morrison MP Prime Minister Parliament House CANBERRA ACT 2600

Dear Priyne Minister

We are writing about the Information Linkages and Capacity Building (ILC) grants program, which to date has been administered by the National Disability Insurance Agency (NDIA). In reviewing the broad picture of support for the 4.4 million Australians with disability, we consider responsibility for the ILC program is best placed with the Department of Social Services (the department), and have decided to transfer the program from the NDIA to the department. We seek your formal endorsement of our decision, and agreement for funding under Outcome 3, program 3.2, relating to the National Disability Insurance Scheme (NDIS), to be reallocated to reflect the transfer.

ILC provides grants of around \$134 million per annum to organisations to deliver projects in the community that benefit all Australians with disability, their carers and families, by connecting them with broader systems of support, building the capacity of organisations and individuals, and creating more inclusive communities. ILC contributes to the sustainability of the NDIS by building the capacity of the community, people with disability, their families and carers, which in turn will reduce the need for funding of individualised supports for people with disability.

The transfer from the NDIA to the department will allow for better alignment of ILC with disability policy and programs managed by the department. This includes the National Disability Strategy – which provides Australia's key overarching disability policy framework for all Australians with disability – disability employment services, disability advocacy and the disability information gateway benefiting all people with disability.

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The Commonwealth will continue to abide by its commitments in the NDIS bilateral agreements with states and territories to support the implementation of ILC by "promoting collaboration and partnership with local communities and other service systems to create greater inclusivity and accessibility of people with disability".

Further, we have indicated the department will take forward the work commenced by the NDIA to develop a new evidence-based ILC strategy for consideration by disability ministers, as agreed by the then Disability Reform Council in December 2019. In the meantime, the ILC will be administered in accordance with two key documents, the ILC Policy Framework 2015 and the ILC Investment Strategy that commenced in early 2019.

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The department and the NDIA are working collaboratively to transition the ILC through a joint ILC transition committee, as agreed between the Secretary of the department and the CEO of the NDIA. The transition committee has agreed on approaches to stakeholder communication, risk management, the transfer of responsibility on current grants and planned grant rounds, and is considering resourcing implications in accordance with the principles outlined in the Machinery of Government guidelines provided by the Australian Public Service Commission.

Under current funding arrangements, ILC grant funds are appropriated to the department through Program 3.2.4 and the department reimburses the NDIA for ILC grant payments made. This is reflected in the NDIA's Program 1.2. The Department of Finance has advised a reallocation is required to remove the related entity relationship between the department and the NDIA, noting there will be a transition period in 2020-21 to enable the NDIA to make final payments under existing grant agreements.

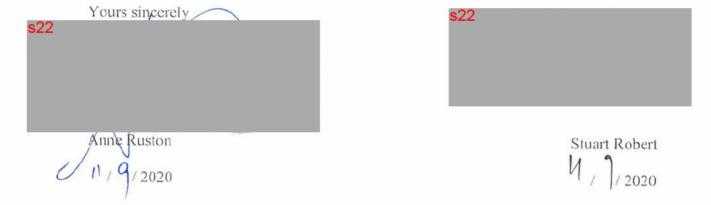
As such, we seek your agreement to:

- remove the related entity payment arrangement for ILC grants in the department's and the NDIA's estimates following the transition period in 2020-21
- decrease the NDIA Operating Costs (SM20/0874/ERC refers) and increase the
 department's departmental appropriation by the resourcing costs of managing the ILC,
 with the amount to be agreed between the department and the NDIA and verified
 by the Department of Finance.

The net impact of the transfer of administrative responsibility of the ILC to the department is budget neutral as it does not involve any increase or reduction in overall Commonwealth expenditure.

We appreciate in advance your urgent consideration of this matter, to facilitate the ongoing timely and efficient administration of this program, including the initial payment for 138 successful applicants announced on 1 September 2020 for the most recent ILC grant round.

Copies of this letter have been provided to the Treasurer, the Hon Josh Frydenberg MP, and the Minister for Finance, Senator the Hon Mathias Cormann, for their information.





Reference: MC20-145896

30 SEP 2020

Senator the Hon Anne Ruston
Minister for Families and Social Services
Parliament House
CANBERRA ACT 2600

The Hon Stuart Robert MP
Minister for the National Disability Insurance Scheme
Minister for Government Services
Parliament House
CANBERRA ACT 2600

Dear Ministers

Thank you for your joint letter dated 11 September 2020 regarding the transfer of administrative responsibility for the Information, Linkages and Capacity Building (ILC) grants program from the National Disability Insurance Agency (NDIA) to the Department of Social Services (the Department).



I have reviewed your advice and agree with the proposal as outlined in your letter, on the understanding that the NDIA Board has considered and agreed with the proposal, and that consultation with government and sector stakeholders, including State and Territory disability ministers, has also occurred. I understand this transfer will be budget neutral as it does not involve any change to overall Commonwealth expenditure.

A copy of this letter has been provided to the Treasurer, the Hon Josh Frydenberg MP, the Minister for Finance, Senator the Hon Mathias Cormann, and the Australian Public Service Commissioner, Mr Peter Woolcott AO, for their information.

