

 <p>Australian Government Department of Social Services</p>	<p>General Brief MB19-000663</p>
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To: Minister for Families and Social Services, Senator the Hon Anne Ruston (for decision)

Subject: Options to implement the Cashless Debit Card (CDC) financial capability exits and budget commitments.

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Background:

- 24. The Cashless Debit Card (CDC) began on 15 March 2016 in Ceduna, South Australia. Since then it has expanded to the East Kimberley region, Western Australia on 26 April 2016, the Goldfields region, Western Australia on 26 March 2018 and the Bundaberg and Hervey Bay region, Queensland on 29 January 2019.
- 25. In the first three sites of Ceduna, East Kimberley and the Goldfields regions, the program applies to all people who receive a working age welfare payment. Age Pension and Department of Veterans' Affairs Pension recipients can also volunteer to go on the card if they live within a program site.
- 26. In the Bundaberg and Hervey Bay region, the program will apply to people aged 35 and under who receive Newstart Allowance, Youth Allowance (Job seeker), and Parenting Payment (Partnered and Single).

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Department of Social Services

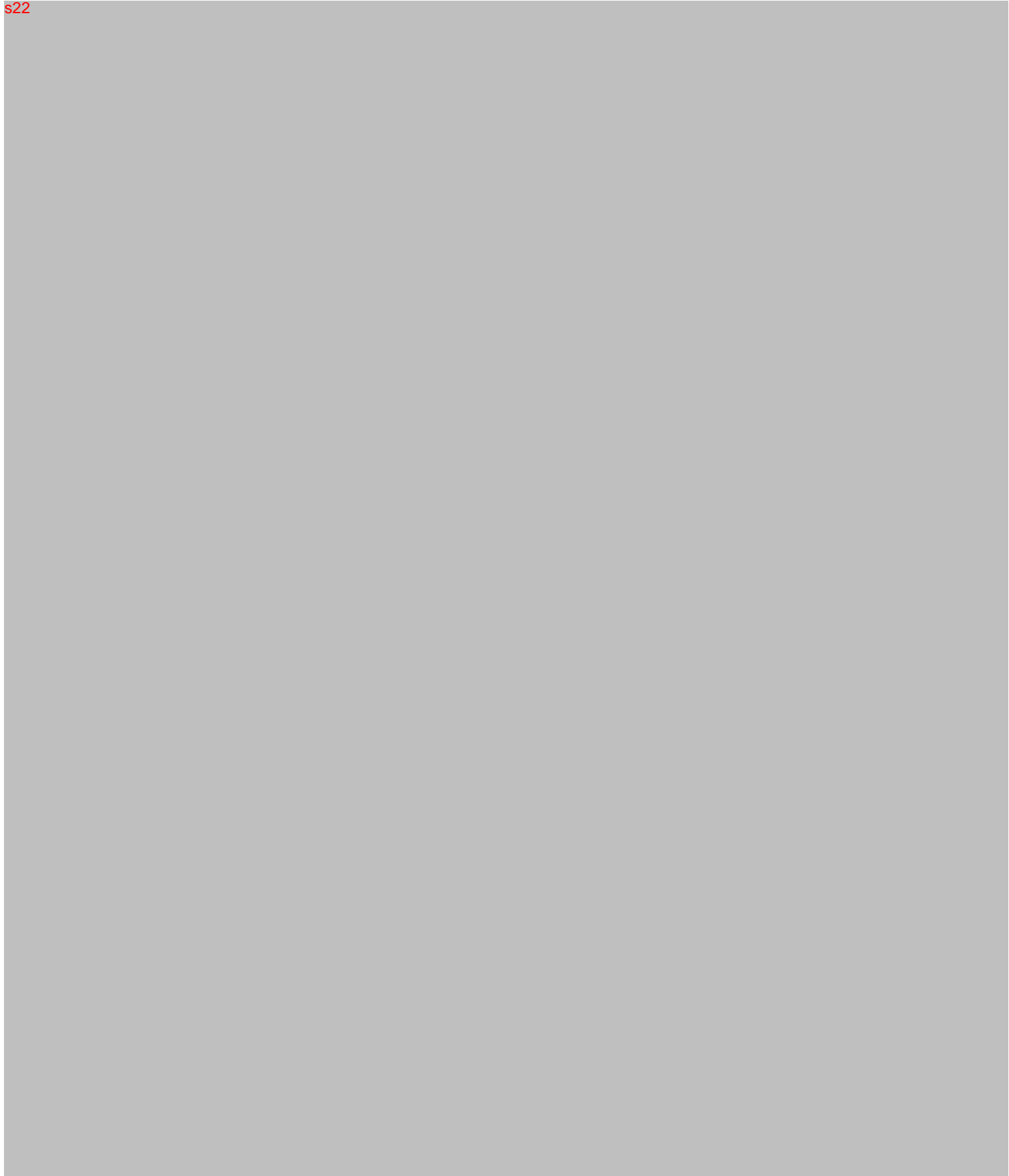
Meeting Brief

MB19-000976

To: Minister for Families and Social Services (for Information)

Subject: Meeting with Australia and New Zealand Banking Group, Government Relations Team

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Cashless Debit Card (CDC)

The CDC aims to test whether restricting the amount of cash in a community reduces the overall social harm caused by welfare-fuelled alcohol, gambling, and drug misuse at the individual and community level.

In the Ceduna, East Kimberley and Goldfields regions, the CDC applies to all people on working age income support payments (excluding age pensioners, who are able to volunteer).

In the Bundaberg and Hervey Bay regions, a targeted approach to the CDC is being trialled, with participants who are under 36 years of age, and in receipt of Newstart Allowance, Youth Allowance (Jobseeker), Parenting Payment (Single) and Parenting Payment (Partnered) only.



To: Minister for Families and Social Services (for decision)

Subject: Proposed Amendments to the Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019

Critical Date: Please action by 11 November 2019 to ensure amendments are prepared for introduction in the next House of Representatives sitting week (week commencing 25 November 2019)

Recommendations for Minister Ruston: That you:

<p>1. Agree to the proposed amendments to the Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019 to:</p> <ul style="list-style-type: none"> a. s 22 [Redacted] b. exclude people of Age Pension age in the Northern Territory from becoming compulsory trial participants c. s 22 [Redacted] <p>2. s 22 [Redacted]</p>	<p>Agreed / Not Agreed</p> <p>Agreed / Not Agreed</p> <p>Agreed / Not Agreed</p> <p>Noted / Please Discuss</p>
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Minister Ruston's Comments

Minister Ruston's signature:..... Date:...../...../ 2019

Key Issues:

1. The Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019 (the Bill) was introduced into Parliament on 11 September 2019. The Bill enables the transition of Income Management (IM) participants in the Northern Territory and the Cape York region in Queensland onto the Cashless Debit Card (CDC).

2. s22 [Redacted]

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3. It is recommended that:

a. s 22

b. s47 E(d)

c. s 22

s 22



Australian Government
Department of Social Services

To: Minister for Families and Social Services (for information)

Subject: Meeting with ACOSS to discuss the Government's social services agenda



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Background

Cashless Debit Card

The Cashless Debit Card (CDC) program supports communities in places where high levels of welfare dependence co-exist with high levels of social harm. The CDC trial is testing whether reducing the amount of cash available in a community will reduce the overall harm caused by welfare-fuelled alcohol, gambling or drug misuse.

The CDC began on 15 March 2016 in Ceduna, South Australia. Since then, it has expanded to the East Kimberley region, Western Australia on 26 April 2016, the Goldfields region, Western Australia on 26 March 2018 and the Bundaberg and Hervey Bay region, Queensland on 29 January 2019. The current legislative sunset date is 30 June 2020.

There are currently about 11,400 CDC participants across all CDC trial areas. CDC participants receive 20 per cent of their welfare payment in their nominated regular bank account and 80 per cent in their welfare-restricted bank account. The welfare-restricted funds cannot be used to buy alcohol or gambling products, some gifts cards or to withdraw cash.

In the Ceduna, Goldfields and East Kimberley regions, the CDC applies to all people who receive a working age welfare payment, with the exception of Age Pension and Veterans' Pension recipients. However, Age Pension and Veterans' Pension recipients, as well as people who earn money from other sources, such as paid work, may volunteer to participate. In the Bundaberg and Hervey Bay region, the CDC applies to people aged 35 and under who receive Newstart Allowance, Youth Allowance (Job seeker), Parenting Payment (Partnered) and Parenting Payment (Single). Unlike the other three sites, people in the Bundaberg and Hervey Bay region are not able to volunteer to participate in the program.

Cashless Debit Card - Goldfields Region

- The Cashless Debit Card Trial commenced in the Western Australia Goldfields Region in Kalgoorlie/Boulder, Coolgardie, Leonora, Laverton, Menzies and Kambalda on 26 March 2018.
- The trial was the first to have the Department of Social Services co-locate with the Department of Human Services at the Kalgoorlie Service Centre for the initial rollout.
- The trial was the largest of the rollouts so far with approximately 3000 customers from the Goldfields area transitioned to the Cashless Debit Card.
- Under the Cashless Debit Card trial, 80 per cent of a participant's welfare payment is placed on a Visa debit card that can be used at any merchant that accepts EFTPOS.
- The only time the Cashless Debit Card cannot be used is for the purchase of alcohol or gambling products or to withdraw cash.
- Recognising that participants will still need cash for minor expenses, such as children's lunch money, local farmer's markets or bus fares, the remaining 20 per cent of the welfare payment is deposited into the participant's regular account and can be withdrawn as cash.
- The Goldfields program applies to all people who receive a working age welfare payment, with the exception of Age Pension and Veterans Pension recipients.



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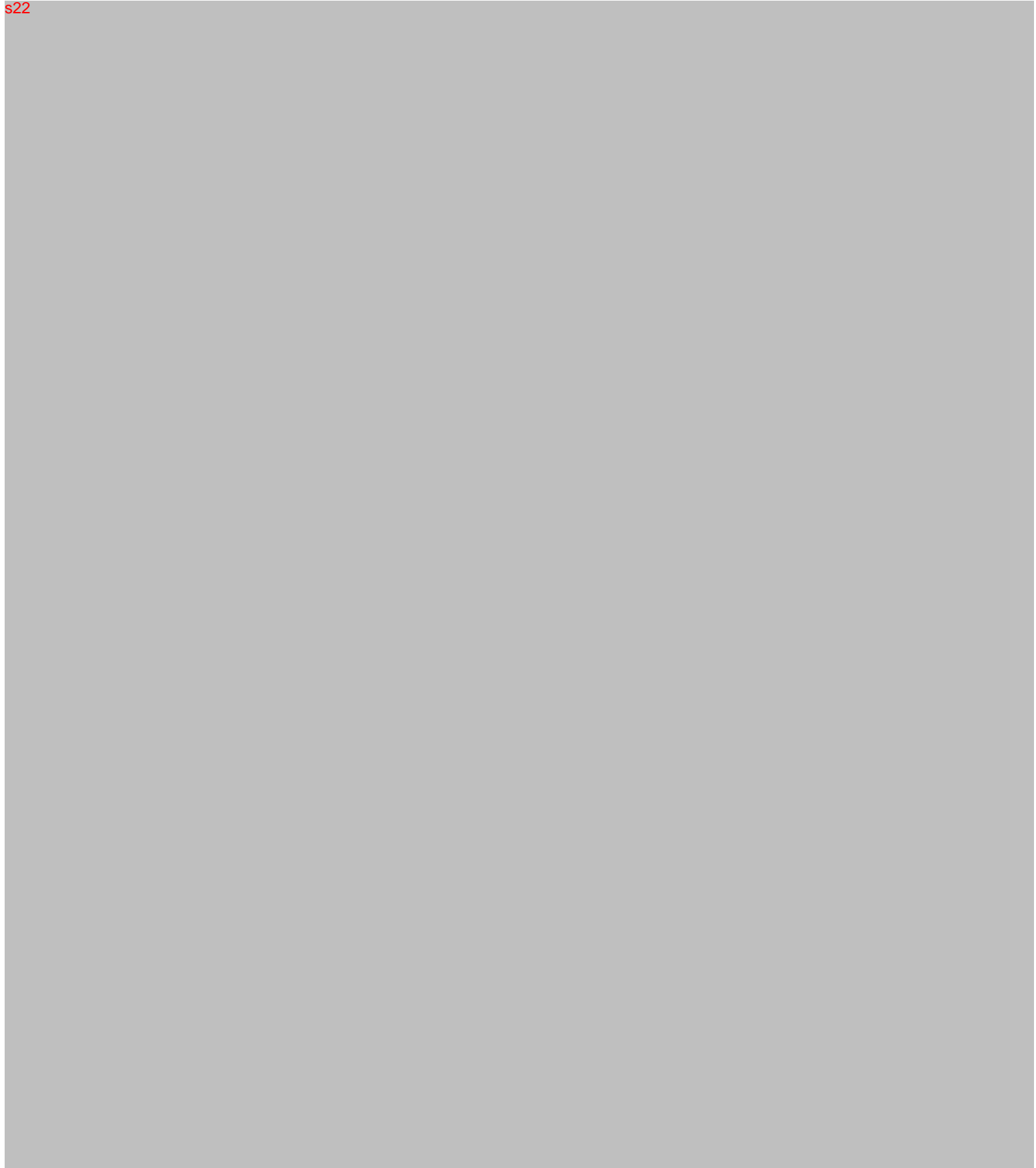
General Brief

MB20-000462

To: Minister for Families and Social Services (for decision)

Subject: Cashless Debit Card Support Services Funding in Goldfields

s22



Background:

CDC in the Goldfields region

The CDC commenced in the Goldfields region on 26 March 2018, and is operating in the local government areas of Kalgoorlie-Boulder, Laverton, Leonora, Coolgardie and the suburbs of Menzies, Kookynie and Ularring, in the Shire of Menzies. People who are recipients of working age payments receive the card. Age Pension payment recipients are not included, however they can volunteer to be part of the program.

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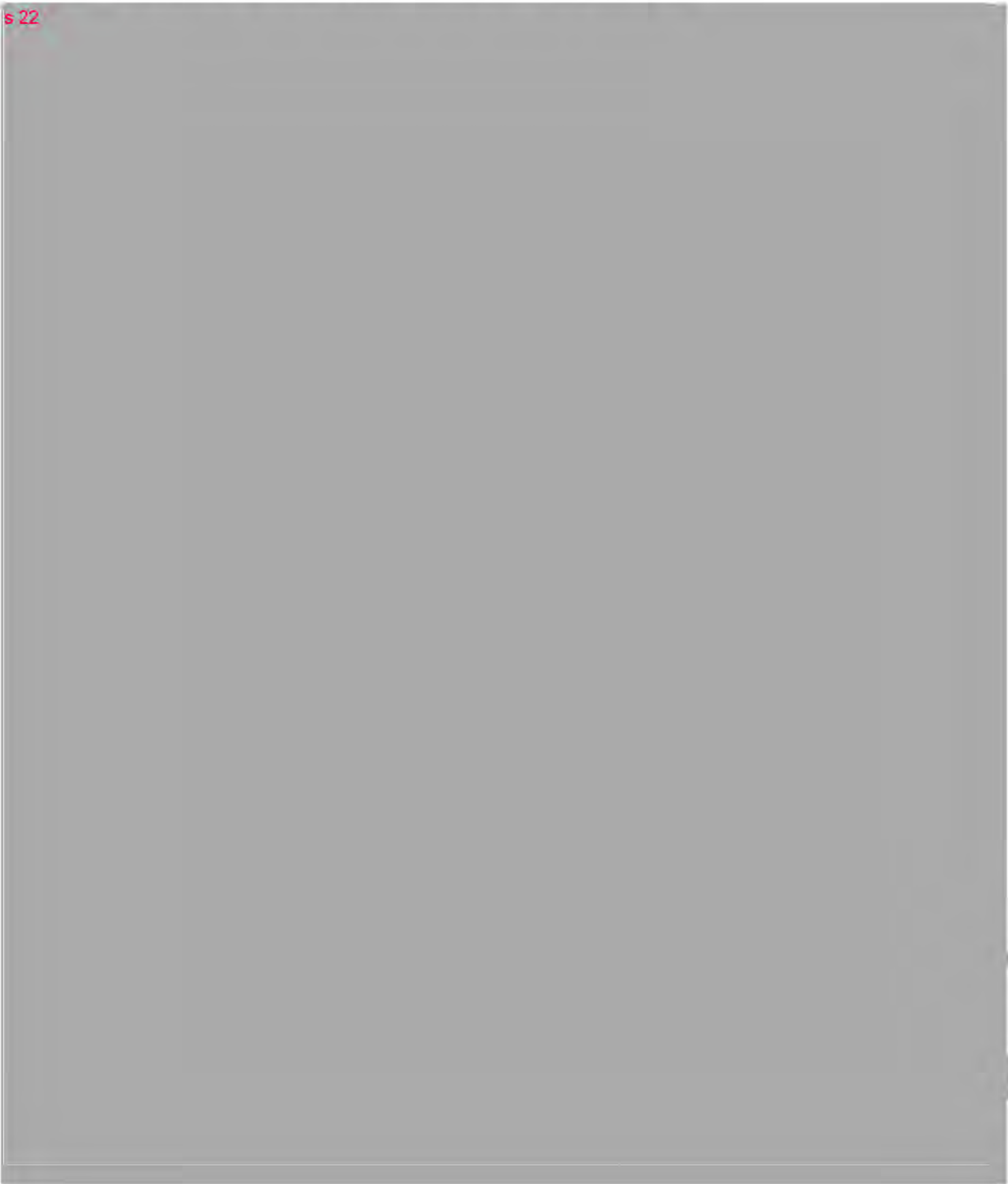
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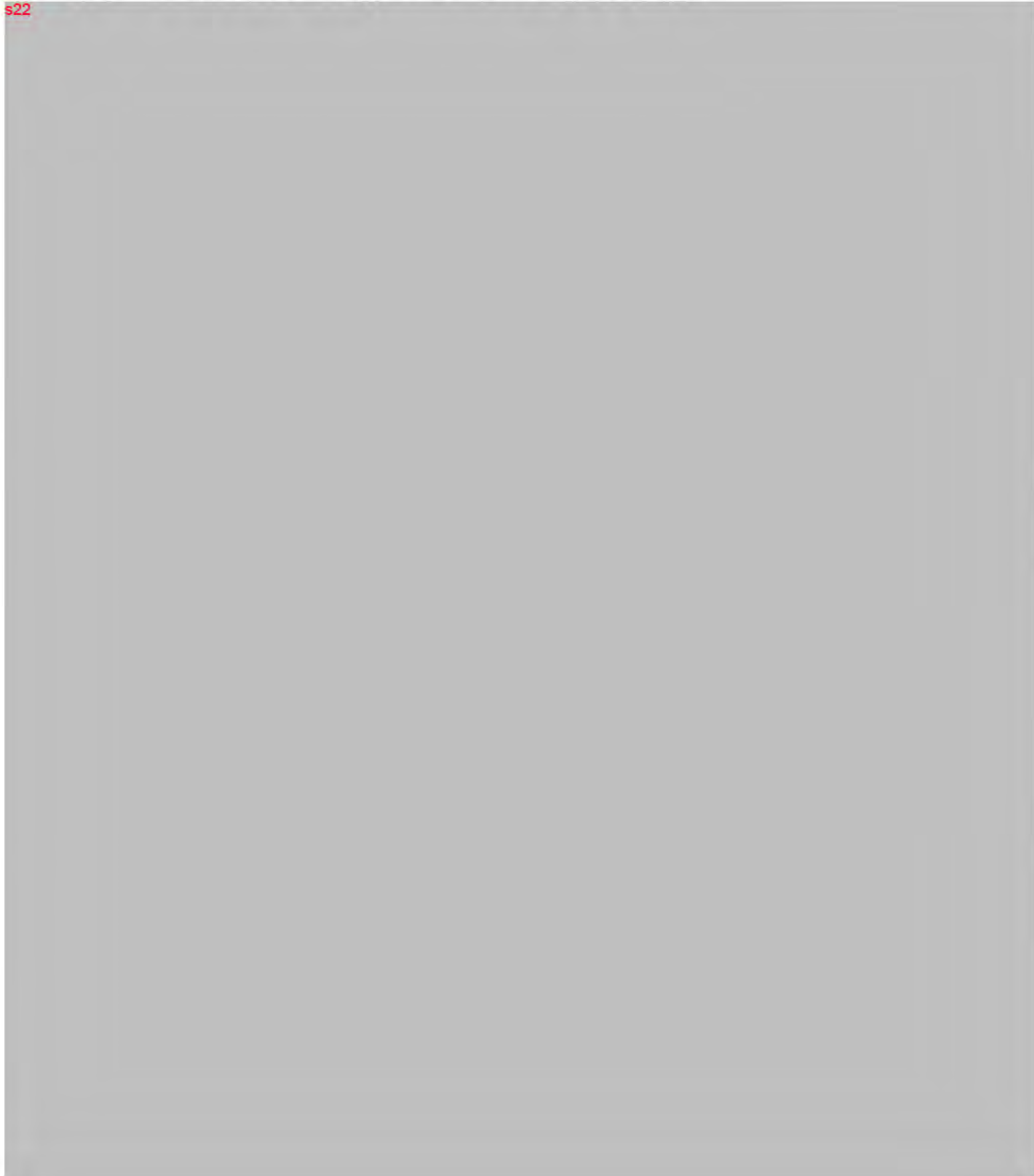
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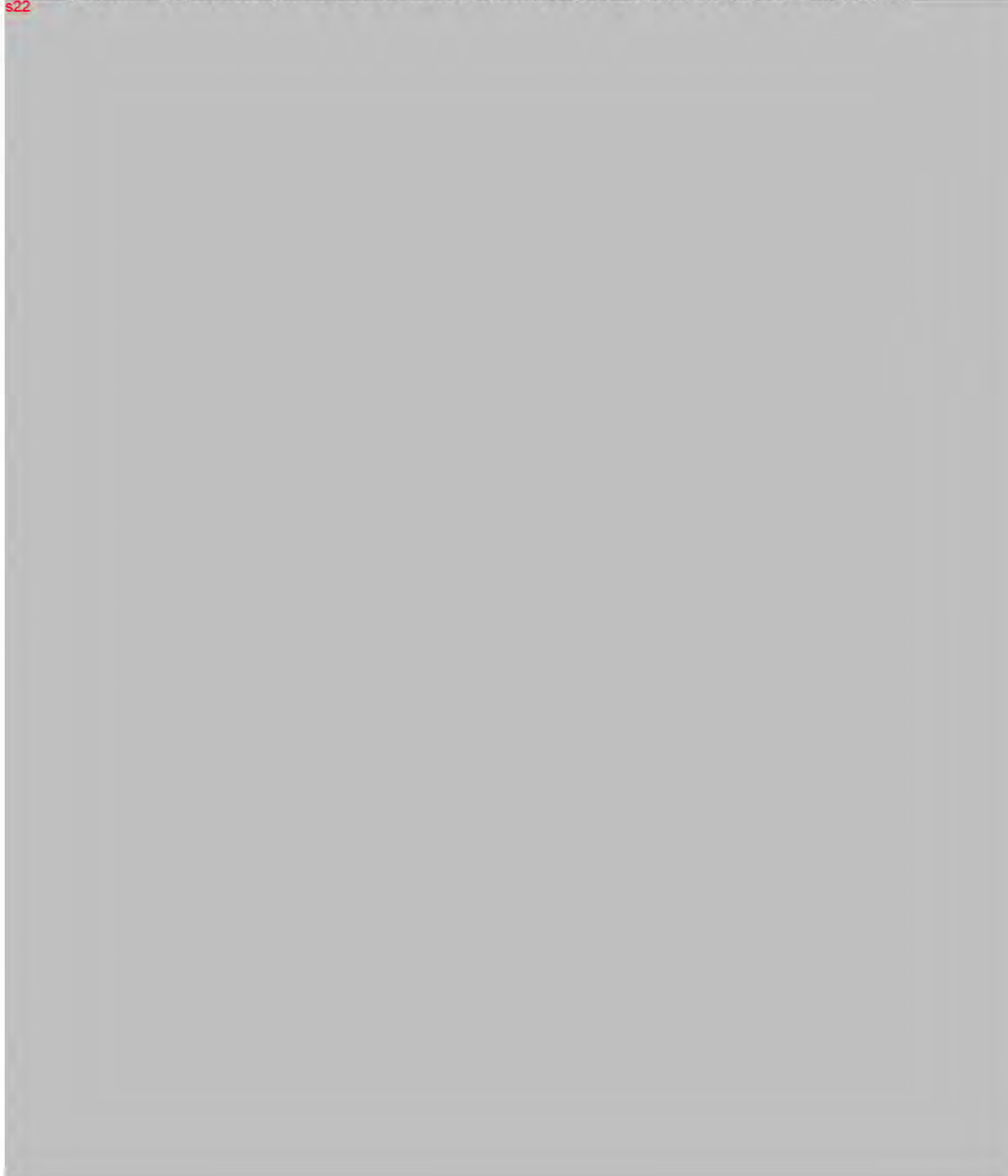


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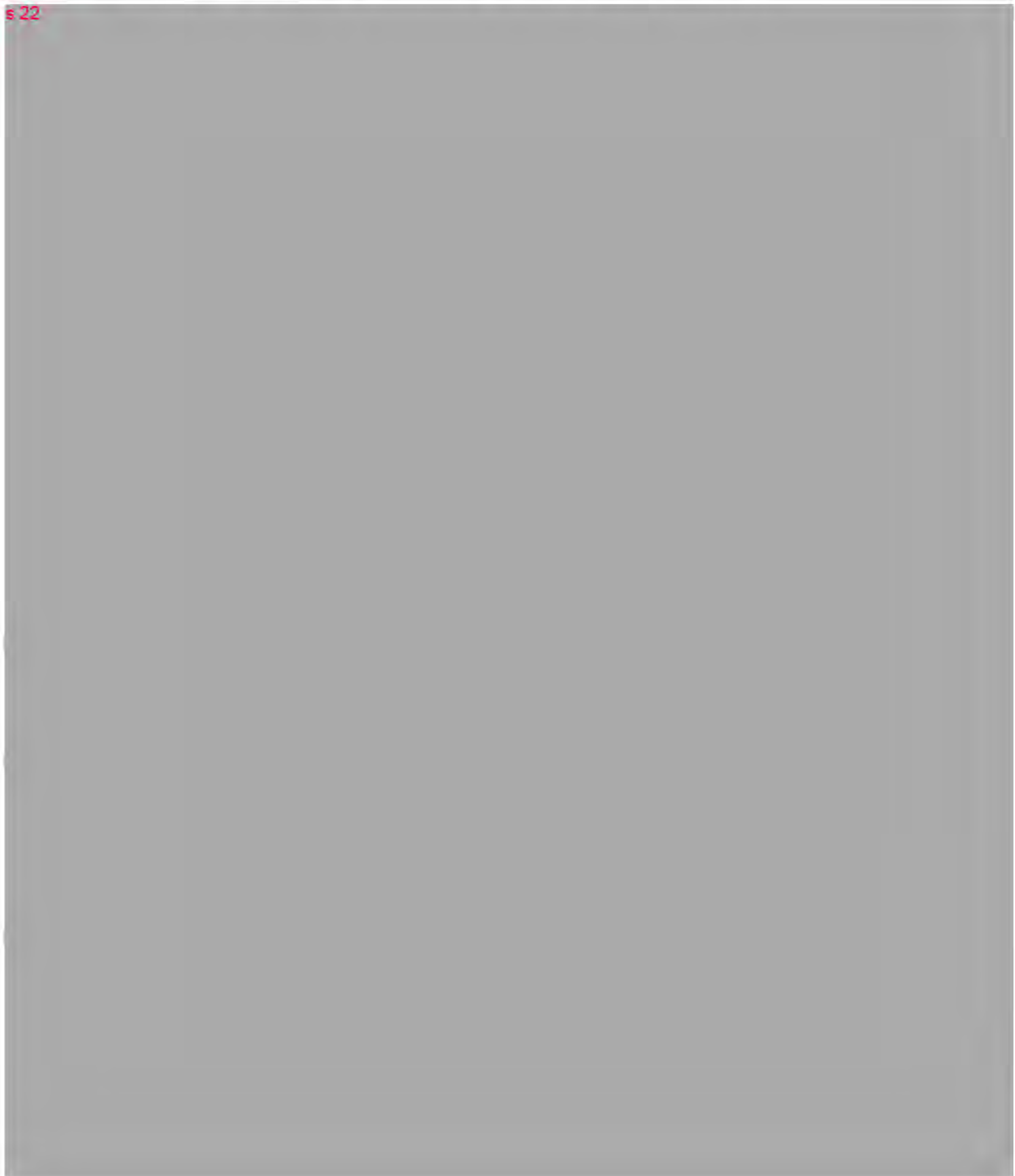
Meeting Brief

MB21-000211

To: Minister for Families and Social Services (for information)

Subject: Meeting with the Shire of Laverton to discuss the Cashless Debit Card

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CDC participants in Goldfields [Pg 44]:

Currently 2,663 active CDC participants in the Goldfields are:

Government benefit type

- 48% Newstart Allowance (now known as JobSeeker Payment)
- 19% Parenting Payment Single
- 18% Disability Support Pension
- 6% Carer Payment
- 5% Youth Allowance
- 3% Parenting Payment Partnered



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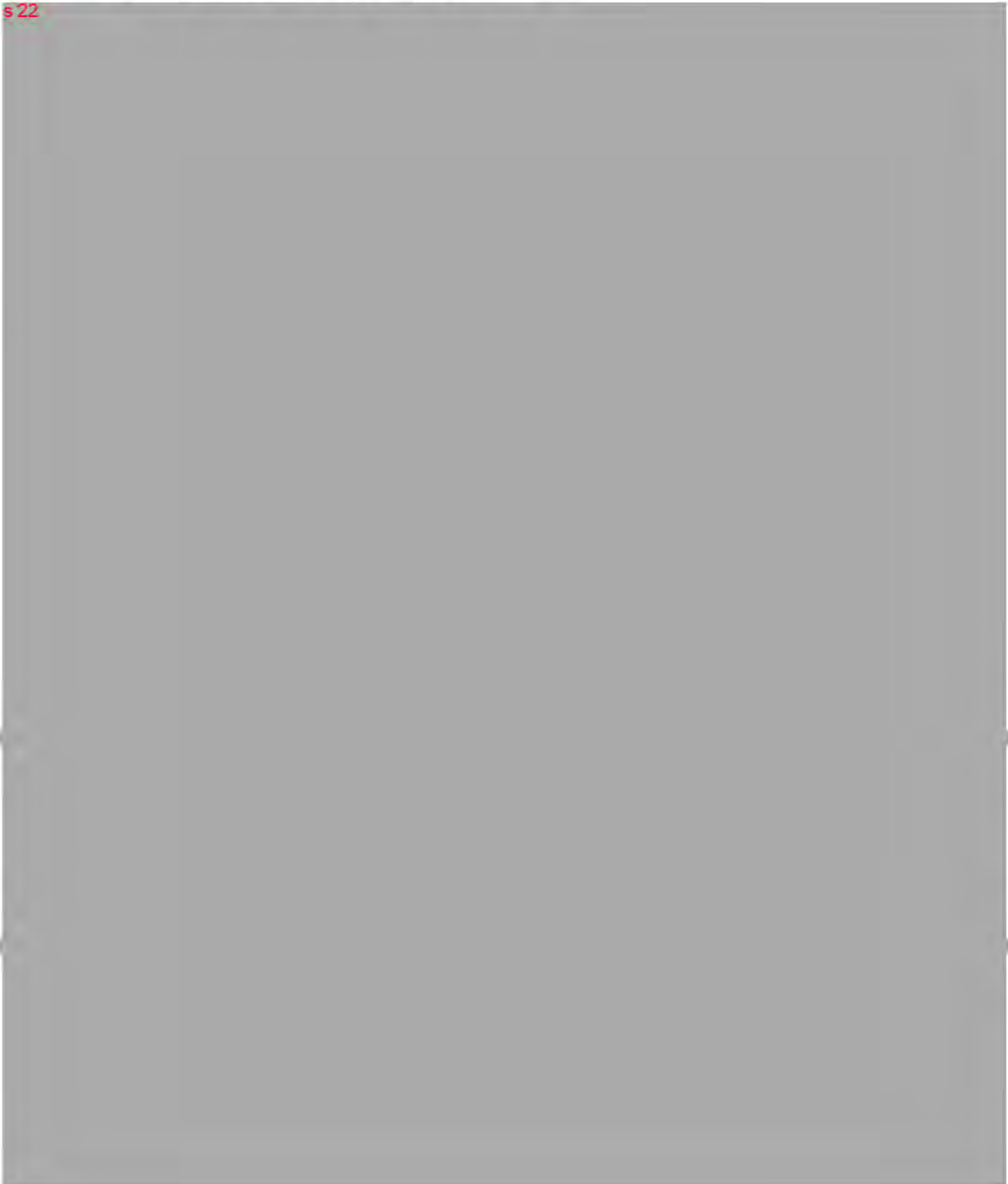
General Brief

MS21-000040

To: Minister for Families and Social Services (for information)

Subject: Cashless Debit Card (CDC) Impact Evaluation

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Financial
planning and
money
management

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	<p>s 22</p> <p>- s 22</p> <p>- Elder abuse was said to be occurring in both the East Kimberley and Goldfields sites for two groups of older people: those participating in the CDC and those receiving Age Pension (who were outside the auspices of the CDC) (Qualitative Supplementary Report, p.61 and p.101).</p>	<p>s 22</p> <p>- Other issues raised are related to financial and elder abuse more generally and are noted as also affecting those people receiving other payments such as Age Pension.</p> <p>- s 22</p> <p>s22</p>

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How many people participated in the qualitative interviews?

- 178 stakeholders and 231 card participants were interviewed across all three sites.
- 78 per cent of Cashless Debit Card participant interviewees identified as being Indigenous, while around a third of interviewees were male (34 per cent) and two-thirds were female (66 per cent).
- More than half (58 per cent) of Cashless Debit Card participant interviewees received JobSeeker Payment (formerly Newstart Allowance), around 14 per cent received the Disability Support Pension, approximately 15 per cent received Parenting Payment (Partnered or Single), and the remainder were on other payments.

Cashless Debit Card program overview dashboard

A range of evidence shows that the CDC is working and that the program has had a positive impact for participants and communities. Program data is as at 1 February 2021 unless otherwise noted.

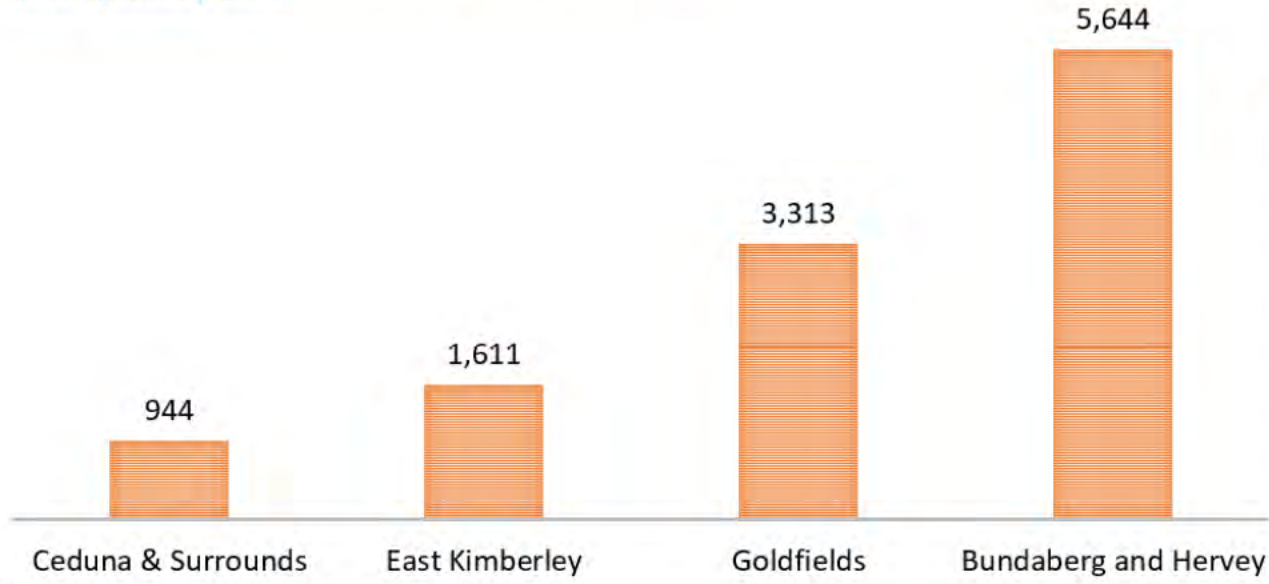
Total number of active CDC participants

As at 1 January 2021

11,512

Active participants broken down by CDC region

As at 1 January 2021



Participants exiting the CDC program

As at 1 January 2021

A total of **201** people have been granted a Wellbeing Exemption and **334** people have exited the program via the CDC Exit Process.

Noting the current Legislation on Age Pension age increases, participants who turn 66 *before 1 July 2021* are exited off the program. Between March 2021 and June 2021, **23** participants who are currently on the program will reach this age.

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Australian Government
Department of Social Services

General Brief

MS20-000481

To: Minister for Families and Social Services (for decision)

Subject: Services report on the Income Management to Cashless Debit Card transition in the Northern Territory and Cape York

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Department of Social Services

Income Management transition to the Cashless Debit Card Services Map Report



Building a better working world

1. Executive Summary	3
2. Background	4
3. Key Messaging	6
4. Overview of IM and CDC key differences	7
5. Northern Territory IM	9
6. Cape York IM	19
7. CDC Transition	26
8. Appendices	35
Appendix A: Definitions	36



EY acknowledges Aboriginal and Torres Strait Islander people as the first people of Australia and the Traditional Owners of this land and its waters. We pay our respects to Elders, knowledge holders and leaders both past and present.

The Department of Social Services (the department) is responsible for the Cashless Debit Card (CDC), currently being trialled in Ceduna and surrounds, East Kimberley, Goldfields, and Bundaberg and Hervey Bay regions and surrounds.

As part of the 2019-20 Budget, the Australian Government announced the transition of IncomeManagement (IM) participants to the CDC in the Northern Territory (NT) and Cape York region and the extension of existing CDC sites for a further year to 30 June 2021. This included the transition of approximately 23,000 IM participants in the NT and Cape York to the CDC in 2020, commencing after legislation is passed.

The Social Security (Administration) Amendment (IM to CDC Transition) Bill 2019 (the Bill) was introduced to implement these measures. The Bill passed the House of Representatives on 27 November 2019 and has been introduced into the Senate. However, the Bill did not pass the Senate prior to the new arrangements for Parliament due to the COVID-19 pandemic.

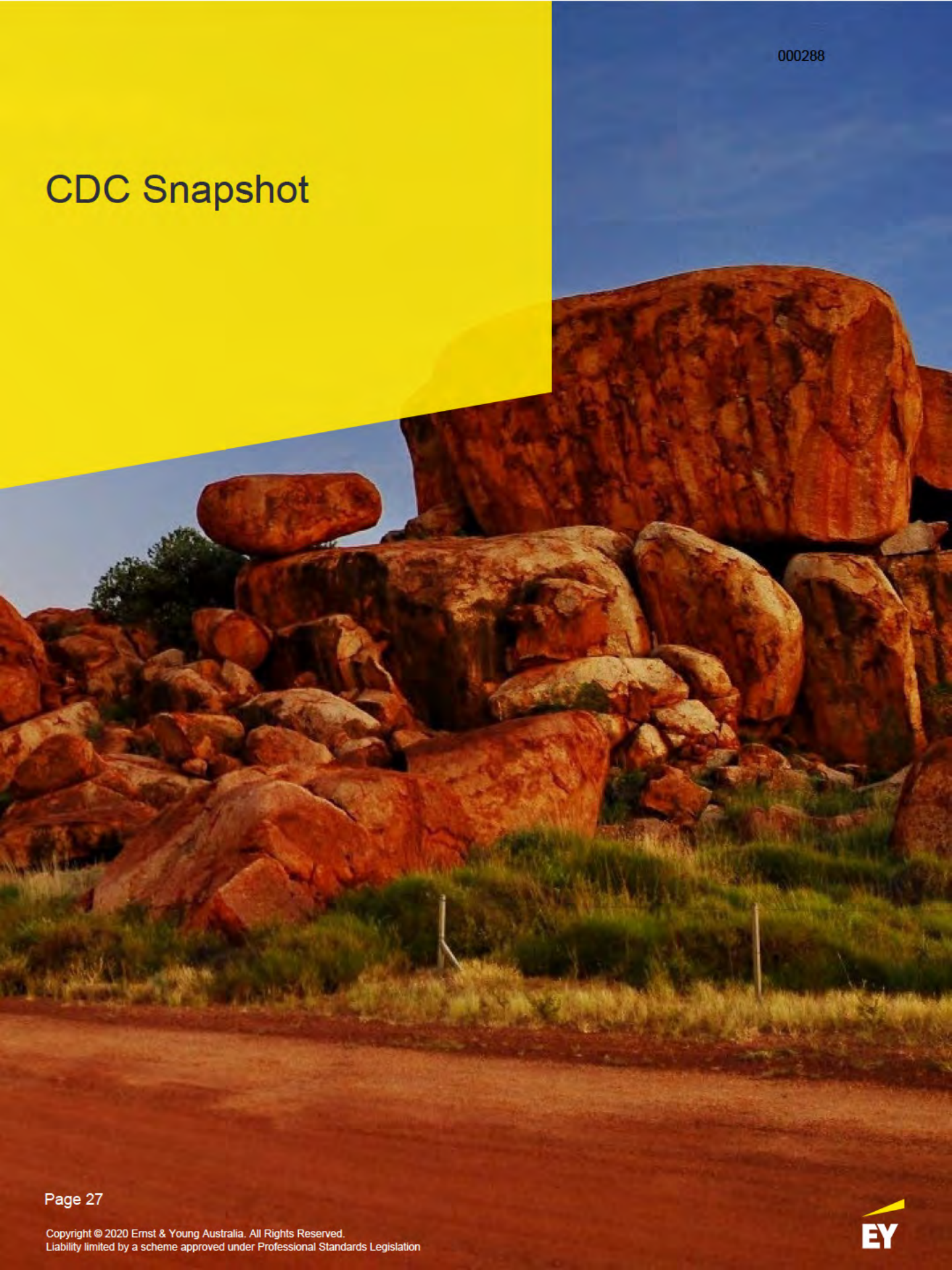
The Government is committed to the passage of the Bill, as soon as possible in the next Parliamentary sitting period.

The department is responsible for the legislation, policy, engagement and other strategic elements of the CDC program. The department works closely with Services Australia, who is responsible for the IM to CDC transition of Northern Territory and Cape York participants, but the transition is dependent of the passage of legislation.

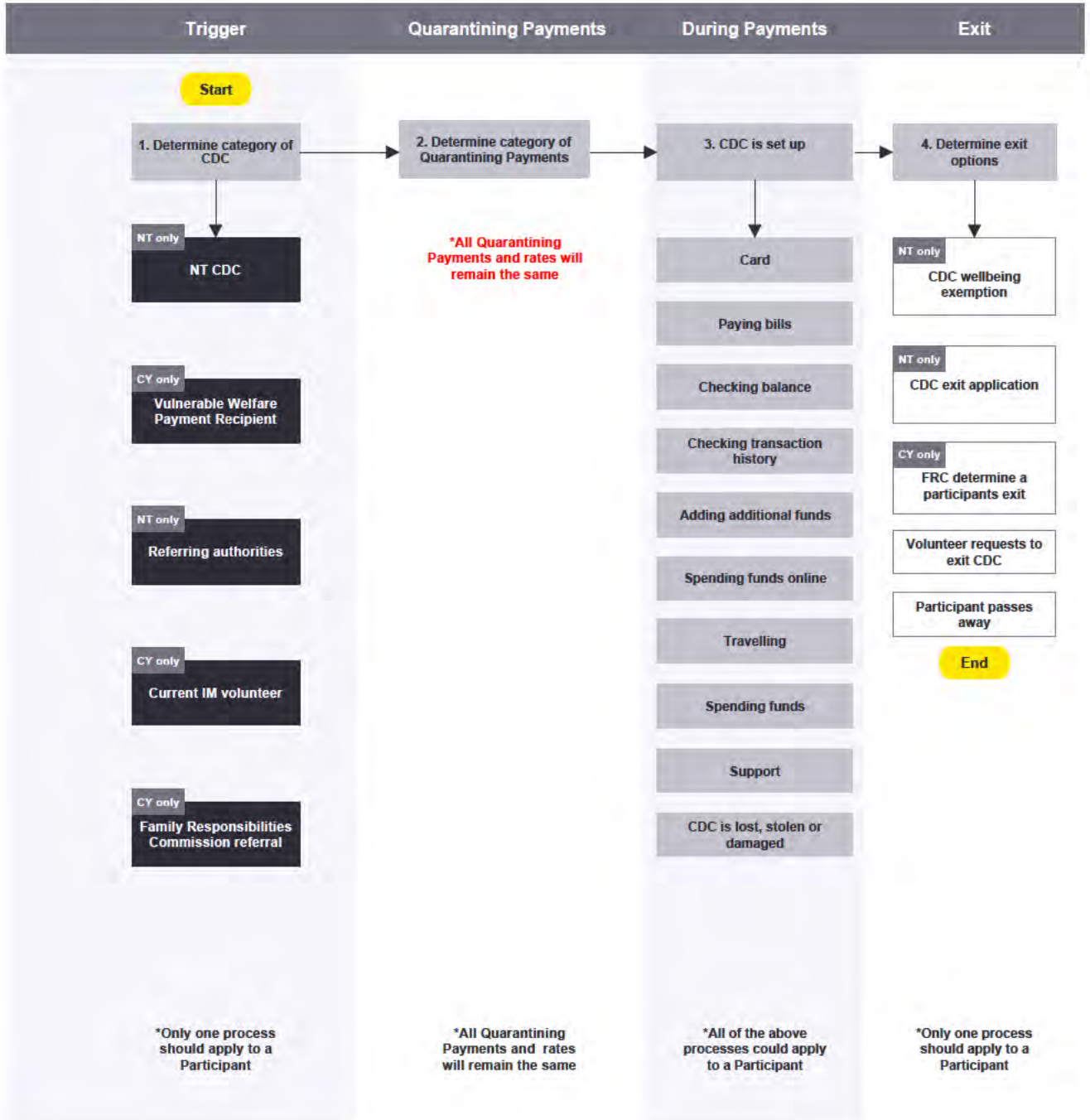
The department commenced engagement in the NT and Cape York on the IM to CDC transition in October 2019. As at 6 March, the department had conducted 83 community information sessions, visited over 70 communities, engaged with nearly 3,500 community members and met with 120 stakeholder and local organisations. A key finding from the engagement process is that participants are primarily concerned with how the transition will practically affect them.

The department commissioned Ernst & Young to articulate the differences between the two programs and to map the service offers between IM (BasicsCard) and the CDC in a way that could be used as a supporting communication tool. It is recommended this document be released to other Commonwealth agencies and relevant stakeholders in the NT and Cape York that participants are likely to contact for support and to clarify information about the proposed transition.

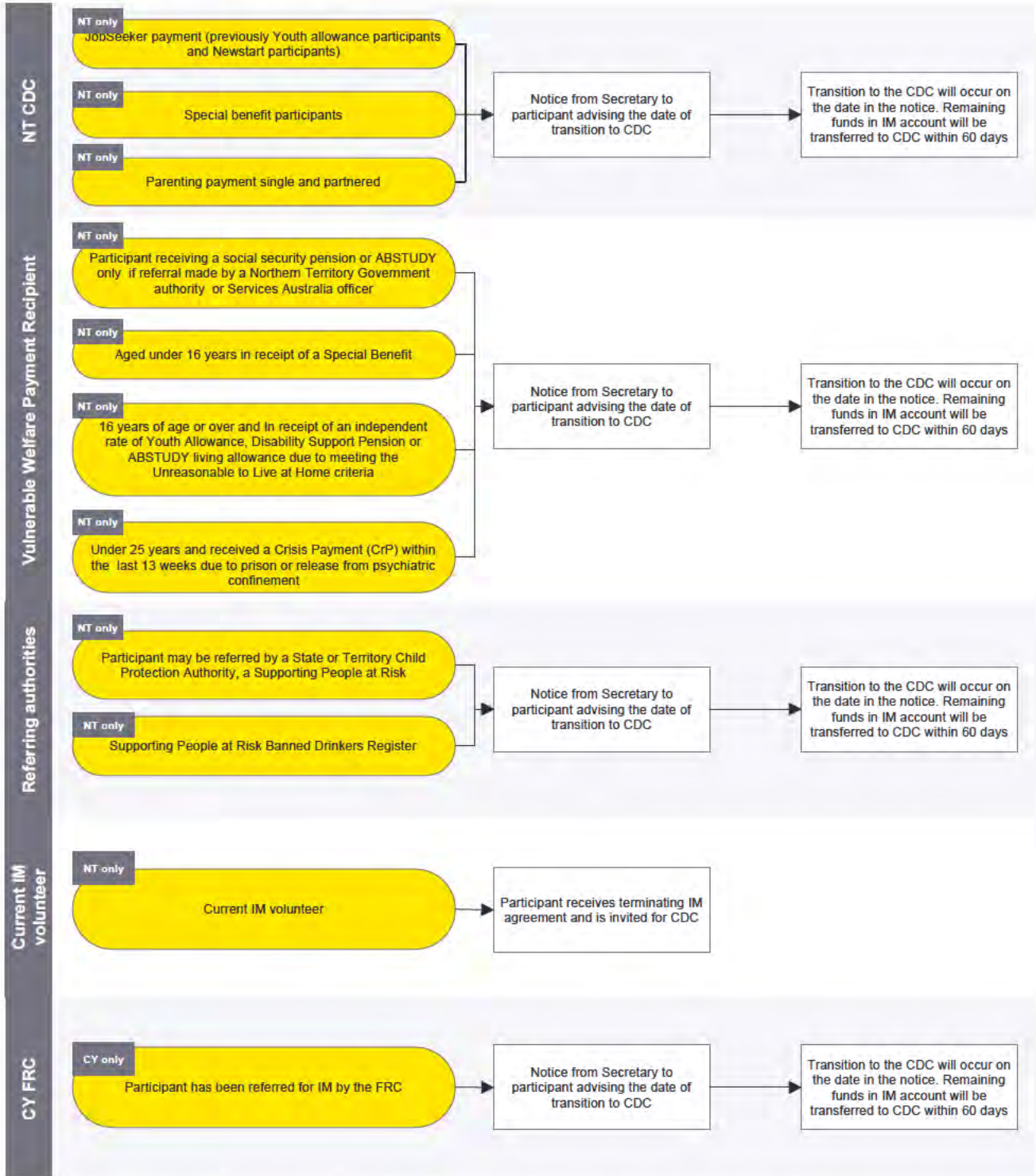
CDC Snapshot



CDC snapshot

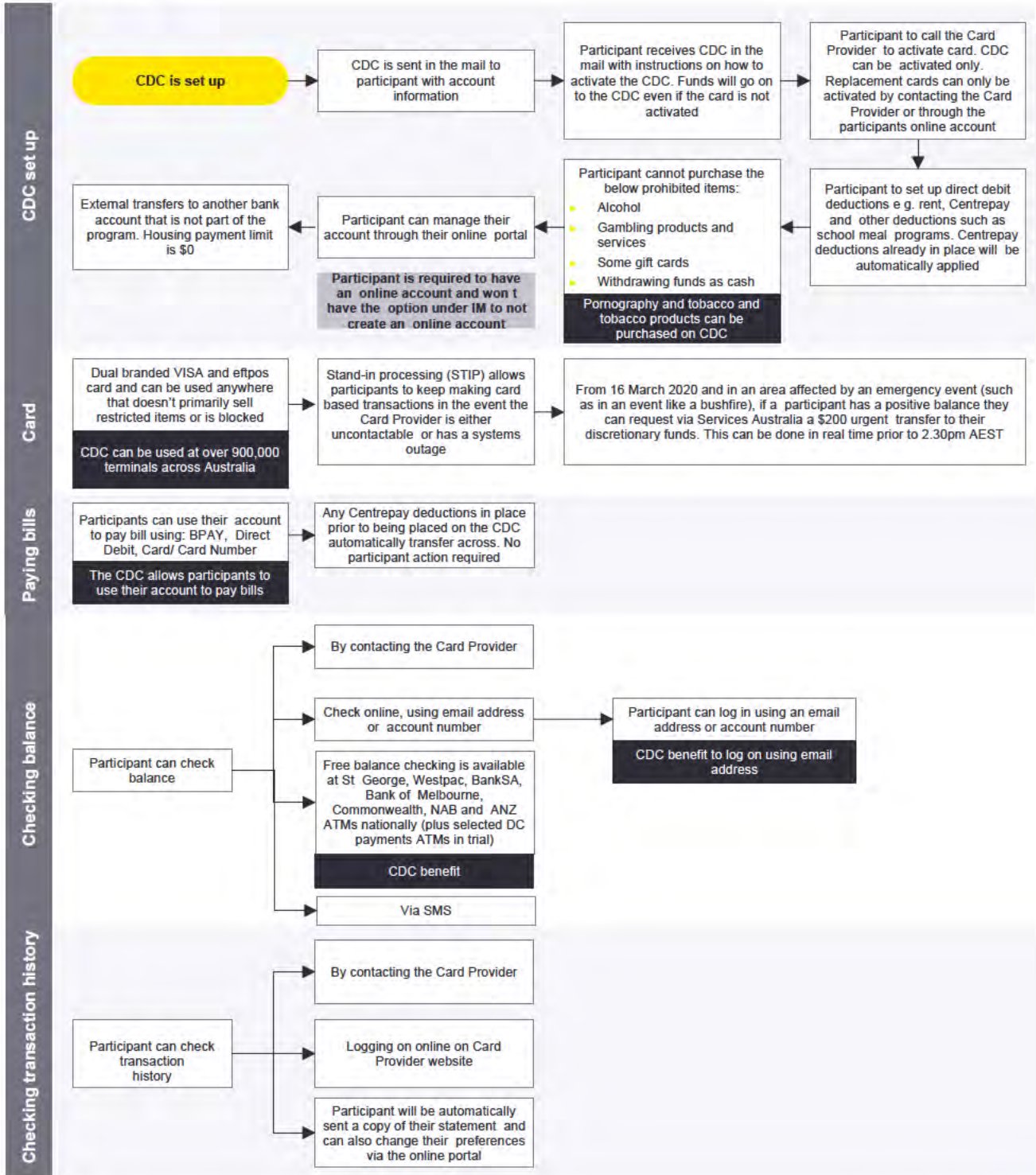


1. Identification for transition to CDC

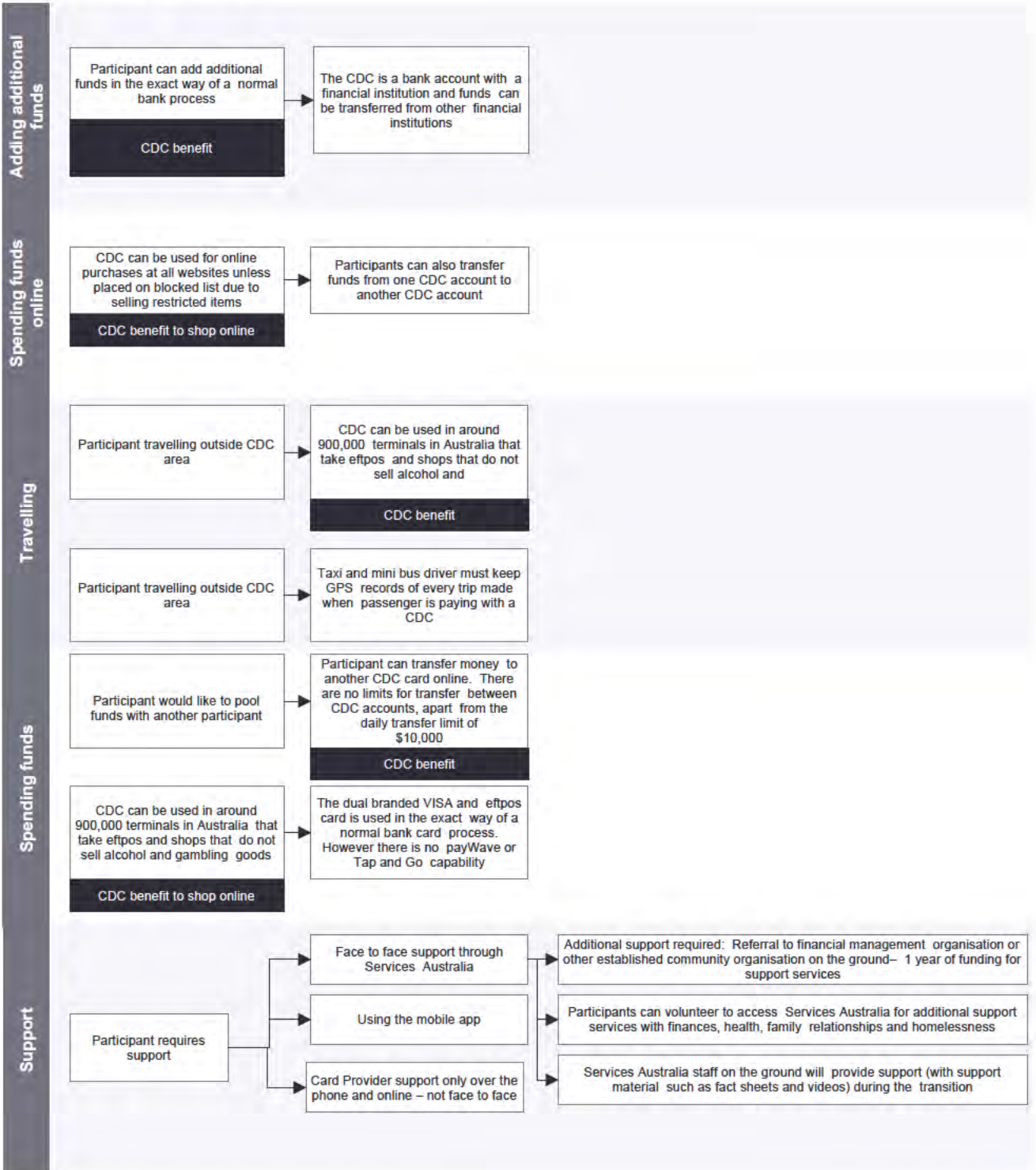


2. Determine category of Quarantining Payments *All Quarantining Payments and rates will remain the same

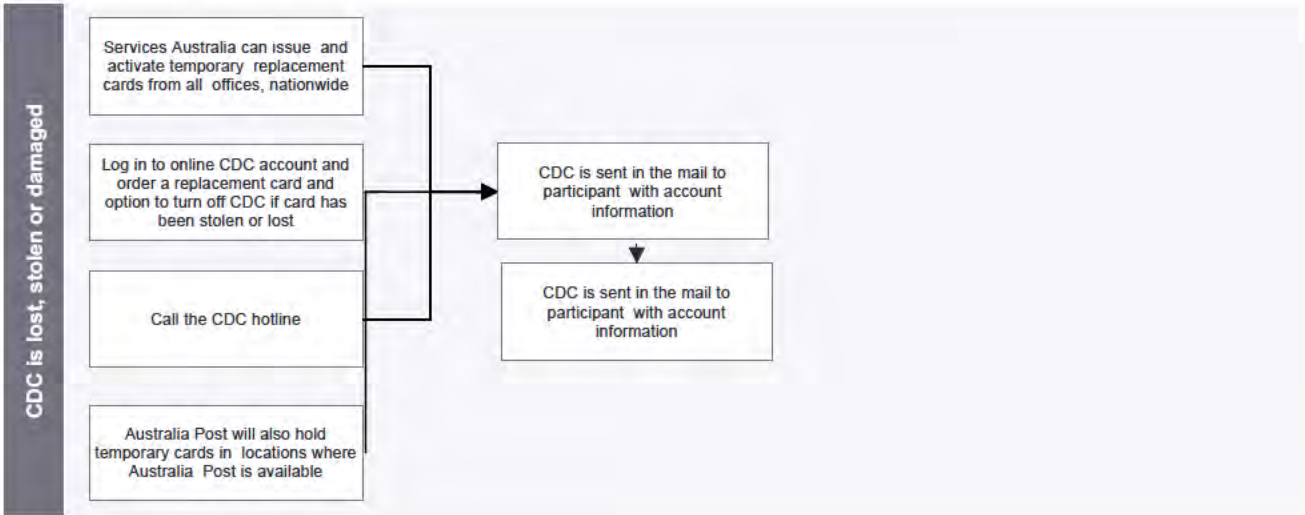
3. CDC is set up



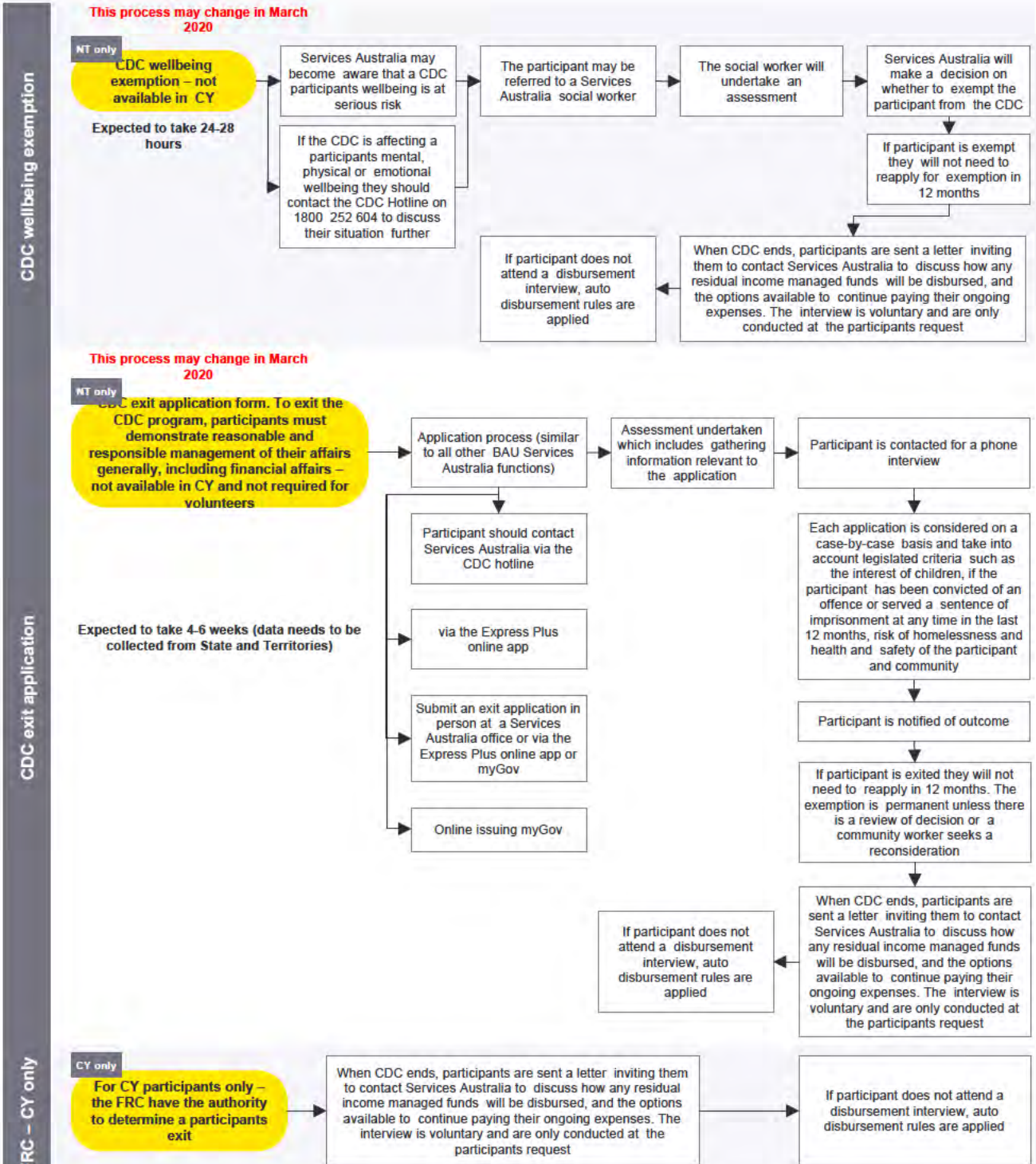
3. CDC is set up -continued



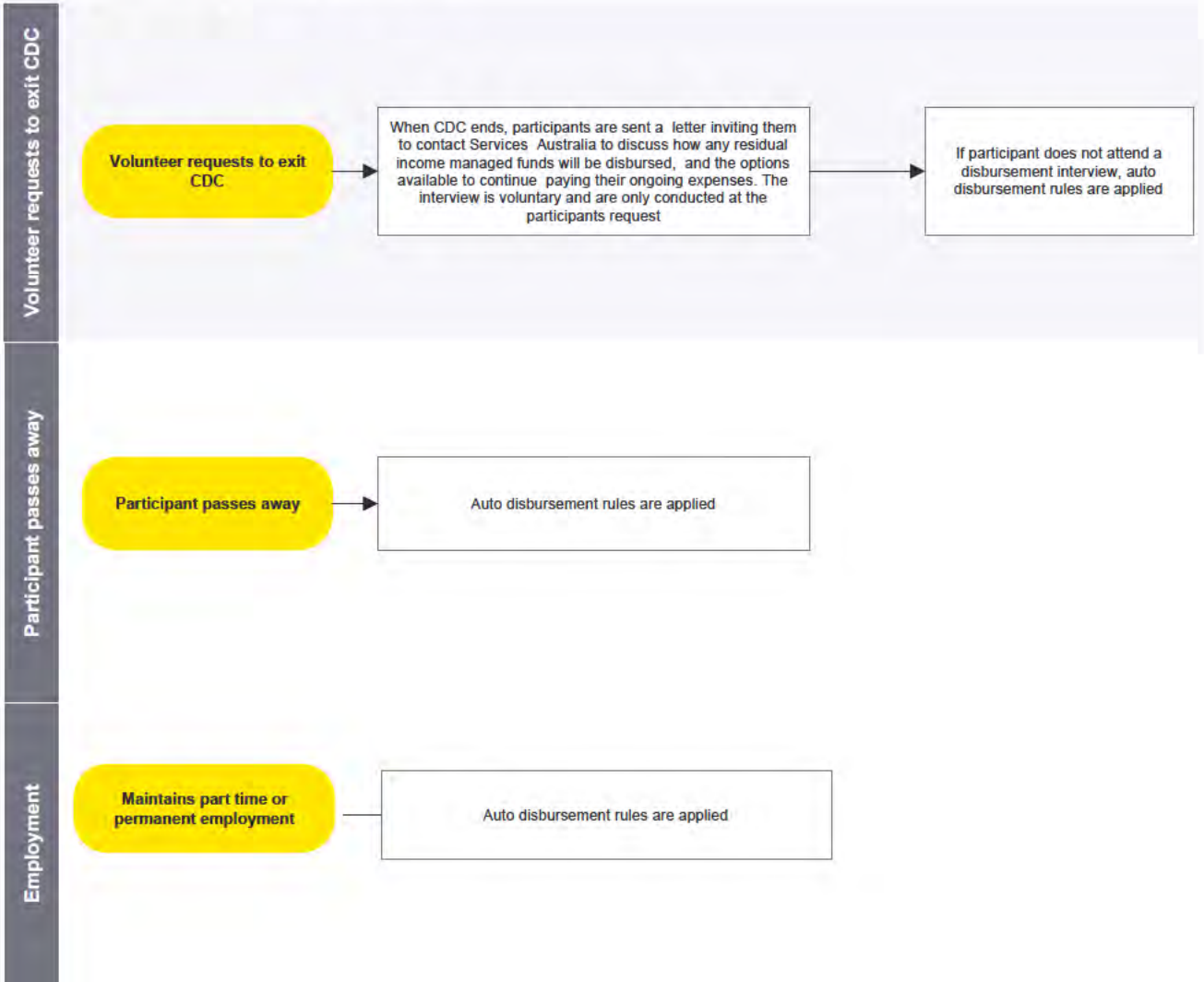
3. CDC is set up - continued



4. Determine exit options



4. Determine exit options - continued



Appendices



Term	Definition
Card Provider	The card provider that will be selected to operate and manage the Cashless Debit Card. The current card provider is Indue and is not the confirmed provider for the transition
CDC	Cashless Debit Card
Category E welfare payment	Youth allowance, newstart allowance, special benefit, pension PP (single) or benefit PP (partnered)
Category P welfare payment	Widow allowance, Youth allowance, Austudy payment, Newstart allowance, Sickness allowance, Special benefit, Partner Allowance MAA under the Social Security (Administration) Act 1999, Benefit PPP, Parenting allowance (other than non—benefit allowance), Disability support pension, Wife pension, Pension PPS, Sole parent pension, Bereavement allowance, Widow B pension, Disability wage supplement, Mature age partner allowance, Special needs pension, ABSTUDY
Category Q welfare payment	Widow allowance, Youth allowance, Austudy payment, Newstart allowance, Sickness allowance, Special benefit, Partner allowance, MAA under SSAct Part 2.12B, Benefit PPP, Parenting allowance (other than non-benefit allowance), Disability support pension, Wife pension, Pension PPS, Carer payment, Sole parent pension, Bereavement allowance, Widow B pension, Disability wage supplement, Mature age partner allowance, Special needs pension, ABSTUDY, Carer allowance, Child disability assistance, Carer supplement, Mobility allowance, Pensioner education supplement, TAL under SSAct Part 2.25, UA under SSAct Part 2.25A, distance education payment under the AIC scheme where the payment relates to a child or children at a Homelands Learning Centre, a social security bereavement payment (other than a bereavement payment in relation to an age pension or a carer payment), An advance payment under SSAct Part 2.22 (other than an advance payment of an age pension or a carer payment), an advance <u>PhA</u> under SSAct Part 2.23 (other than an allowance in relation to an age pension or a carer payment), a MOB advance under SSAct section 1045, Double orphan pension, Family Tax Benefit under the FFAAct, Family Tax Benefit advance under the FFAAct
Category R welfare payment	An age service pension under Part III of the Veterans' Entitlements Act 1986 (VEA), an invalidity service pension under Part III of the VEA, a partner service pension under Part III of the VEA, a carer service pension under Part III of the VEA, income supplement under Party III of the VEA, DFISA under Part III of the VEA
Category S welfare payment	Family Tax Benefit and advance under the FFAAct, Stillborn baby payment under the FFAAct (from 1 March 2014), Double orphan pension, Carer allowance, Child disability assistance, Carer supplement, A distance education payment under the scheme known as the AIC Scheme, where the payment relates to a child or children at a Homelands Learning Centre
CPIM	Child Protection Income Management
IM	Income Management
IMCO	Income Management Contact Officer
IMEAT	Income Management Exemption and Assessment Team
SPaR	Supporting People at Risk
Supplementary provisions	Refers to Northern Territory 'other triggers' for CDC including Child Protection by Northern Territory Government referral, Supporting People at Risk – Banned Drinkers Register and Vulnerable Participants referred by Services Australia
VWPR	Vulnerable Welfare Payment Recipient



Australian Government
Department of Social Services

General Brief

MS20-000128











To: Minister for Families and Social Services (for information)












Subject: Communications Products used in Northern Territory and Cape York regarding Income Management to Cashless Debit Card - 2010/20 Overview

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Printed Materials

4. In addition to conducting community information sessions, the department utilises a range of tools at **Attachment A** to convey key messages on the IM to CDC transition, particularly for those participants where English is a second (or more) language.

What Payments will trigger the Cashless Debit Card?	Cape York Hope Vale, Aurukun, Mossman Gorge, Coen and Doomadgee
Income Management - trigger payment type	
Newstart Allowance	
Youth Allowance	
Parenting Payment (Single)	
Parenting Payment (Partnered)	
Disability Support Pension	
Carer Payment	
Special Benefit	
Age Pension	
Income Management referrals	
Family Responsibilities Commission referral	
Other Triggers	
Can I volunteer? - Veterans Pension	

What Payments will trigger the Cashless Debit Card?	Northern Territory
Income Management - trigger payment type	
Newstart Allowance	
Youth Allowance	
Parenting Payment (Single)	
Parenting Payment (Partnered)	
Special Benefit	
Income Management referrals	
Territory authority referral - e.g. Banned Drinkers Register	
Child Protection Authority referral	
Social Worker referral	
Other Triggers	
Can I volunteer? - Age Pension	
Can I volunteer or be referred? - Carer Payment	
Can I volunteer or be referred? - Disability Support Pension	

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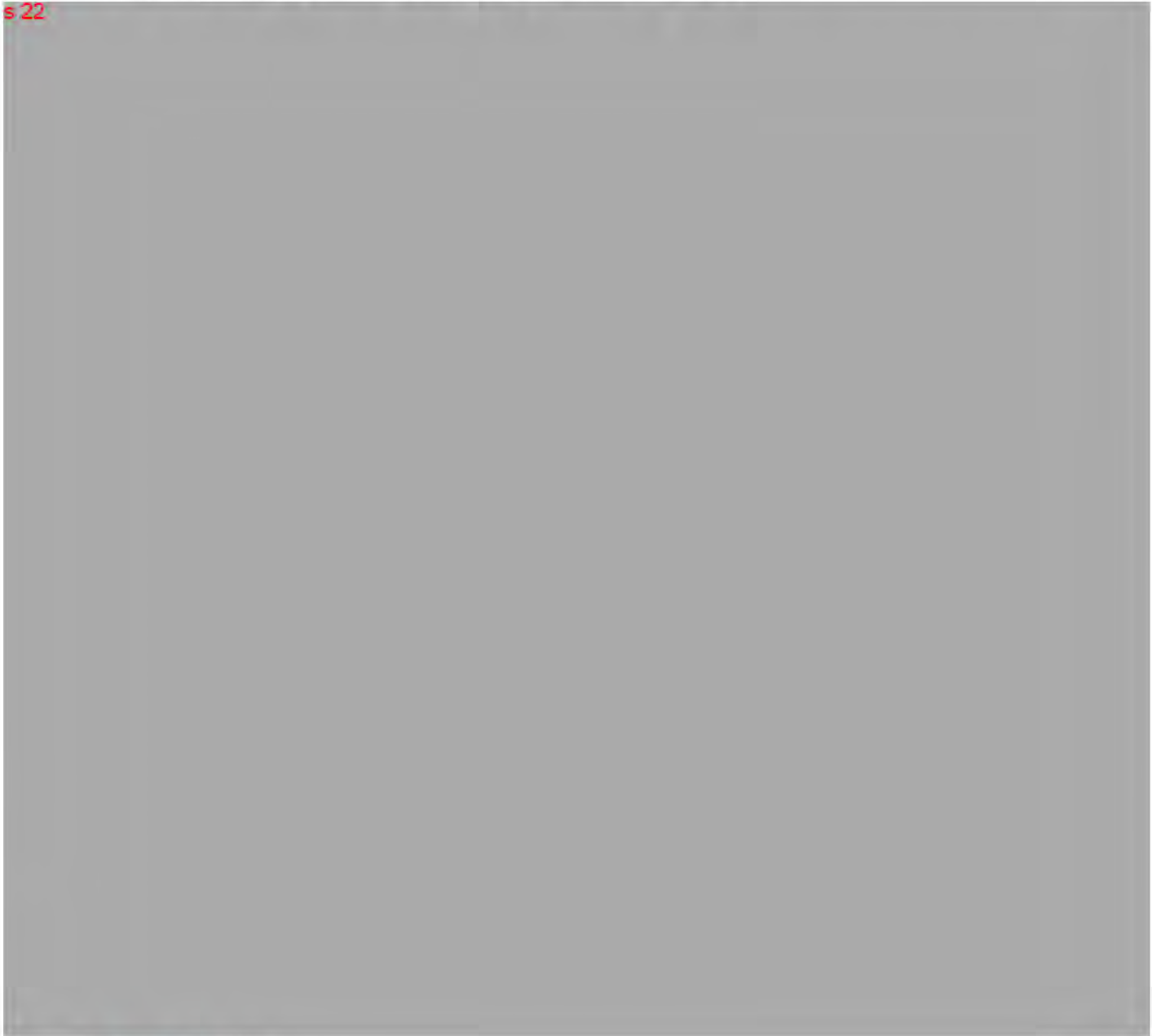
Australian Government
Department of Social Services

Legislation Brief

MS19-001347

To: Minister for Families and Social Services (for decision)

Subject: Government amendments to the Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019



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4. The amendments:

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b) exclude people of Age Pension age in the Northern Territory from becoming compulsory trial participants

s 22






To: Minister for Families and Social Services (for decision)

Subject: Proposed Amendments to the Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019

Critical Date: Please action by 11 November 2019 to ensure amendments are prepared for introduction in the next House of Representatives sitting week (week commencing 25 November 2019)

Recommendations for Minister Ruston: That you:

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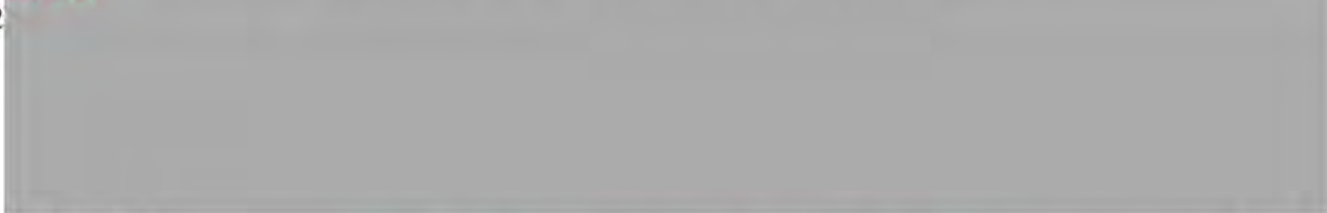
Minister Ruston's Comments

Minister Ruston's signature:..... Date:...../...../ 2019

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1. The Social Security (Administration) Amendment (Income Management to Cashless Debit Card Transition) Bill 2019 (the Bill) was introduced into Parliament on 11 September 2019. The Bill enables the transition of Income Management (IM) participants in the Northern Territory and the Cape York region in Queensland onto the Cashless Debit Card (CDC).

s47 E(d)

2. 

3. It is recommended that:

a. s22



b. s47 E(d)





To: Minister for Families and Social Services and Minister for Women's Safety (for decision)

Subject: Cashless Debit Card dashboards

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Cashless Debit Card (CDC) – Ceduna

Participants

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Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	578 (↑96)	72%
Disability Support Pension	171 (↑20)	70%
Parenting Payment Single	139 (↑18)	77%
Youth Allowance	66 (↑27)	86%
Other benefit types ¹	96 (↑15)	22%
Total	1,050 (↑156)	74%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Parenting Payment (Partnered), Carer Payment, Abstudy, and Austudy.

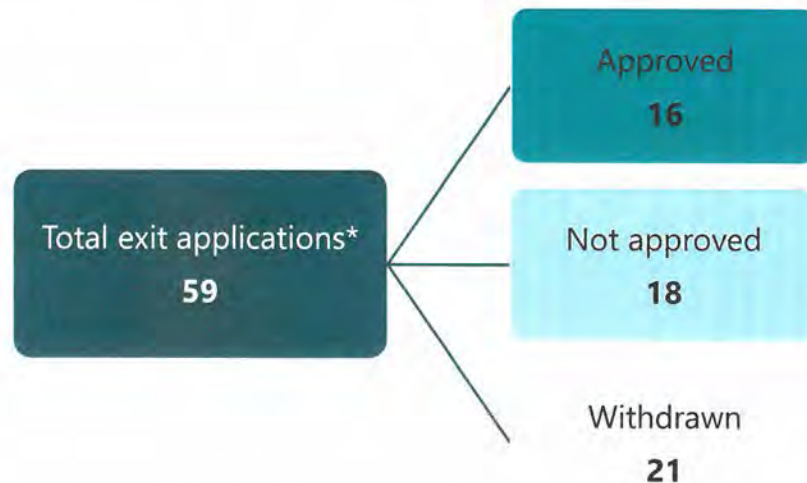
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Exits and exemptions in Ceduna

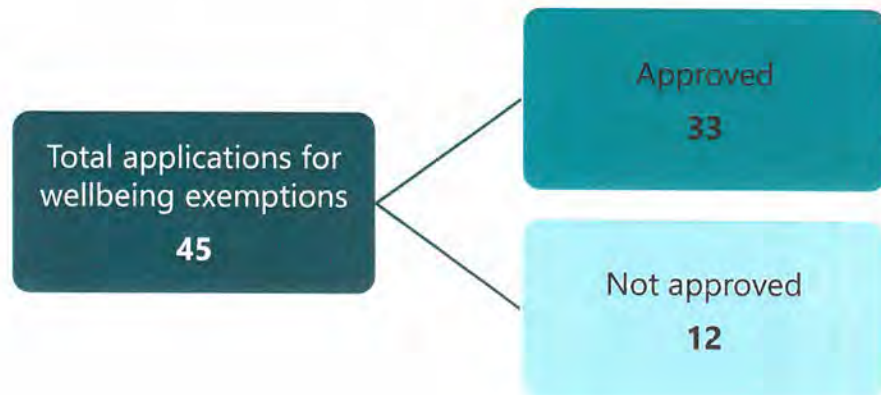
Exit process

A person for whom it is compulsory to be on the CDC can apply to exit the program. They may be granted an exit if they can demonstrate reasonable and responsible management of their affairs, including financial affairs.



Wellbeing exemptions

If being a CDC program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can exempt the person from participating in the program.



*Total includes pending applications awaiting decision.

Exits due to age

Participants who reach Age Pension age are exited off the CDC program in the Ceduna region. The department and Services Australia communicate with these participants to ensure they are aware of options to remain on the program as a volunteer and continue to access local support.

Further information including a comparison of this data with other program areas can be found on data.gov.au.

Cashless Debit Card (CDC) – East Kimberley (EK)



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Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	878 (↑144)	78%
Disability Support Payment	328 (↑16)	87%
Parenting Payment Single	305 (↑20)	86%
Youth Allowance	95 (↑27)	89%
Other benefit types ¹	154 (↑12)	83%
Total	1,760 (↑219)	82%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Parenting Payment (Partnered), Carer Payment, Age Pension, Abstudy, and Austudy.

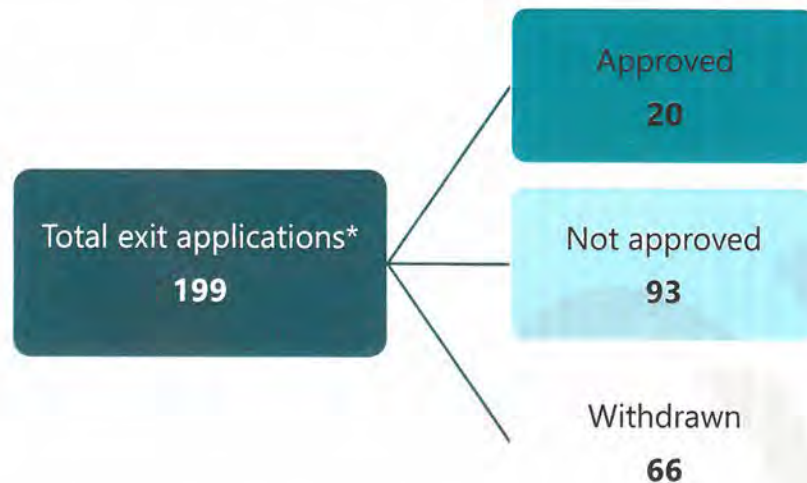
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Exits and exemptions in East Kimberley

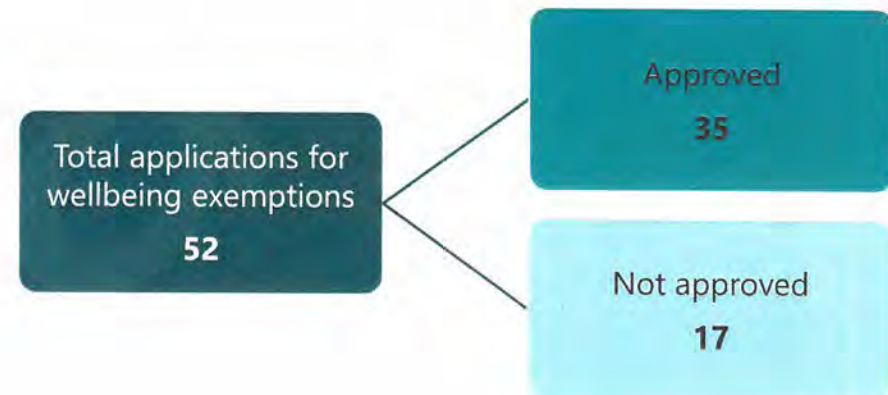
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Cashless Debit Card (CDC) – Goldfields region



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Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	1,989 (↓407)	46%
Parenting Payment Single	705 (↓175)	52%
Parenting Payment Partnered	125 (↓24)	58%
Youth Allowance	192 (↓67)	57%
Other benefit types ¹	759 (↓62)	39%
Total	3,770 (↓635)	47%

The arrows (↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Disability Support Payment, Carer Payment and Special Benefit, Abstudy, and Austudy.

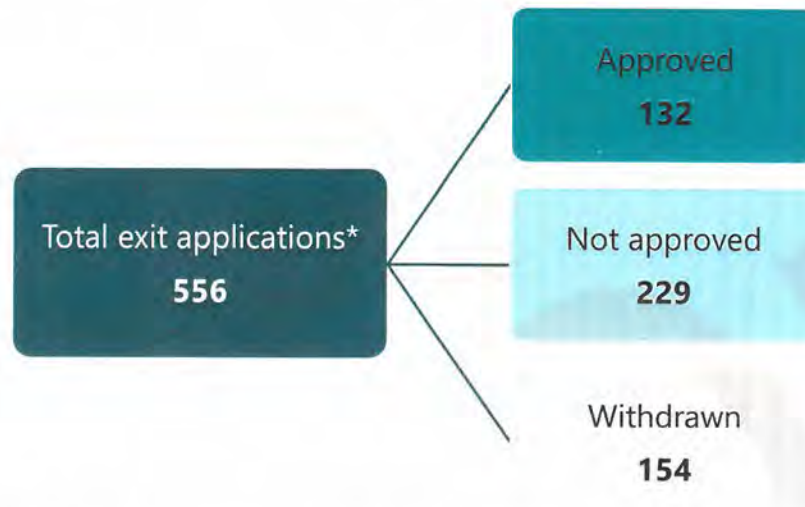
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Exits and exemptions in the Goldfields

Exit process

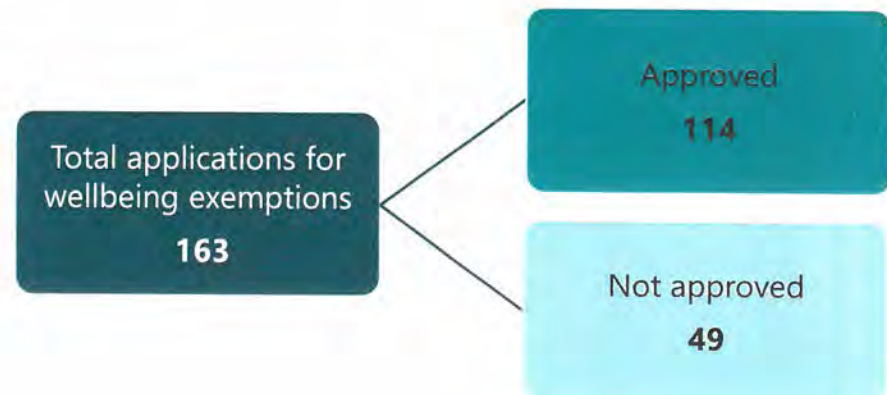
A person for whom it is compulsory to be on the CDC can apply to exit the program. They may be granted an exit if they can demonstrate reasonable and responsible management of their affairs, including financial affairs.



*Total includes pending applications awaiting decision.

Wellbeing exemptions

If being a CDC program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can exempt the person from participating in the program.



Exits due to age

Participants who reach Age Pension age are exited off the CDC program in the Goldfields region. The department and Services Australia communicate with these participants to ensure they are aware of options to remain on the program as a volunteer and continue to access local support.

Further information including a comparison of this data with other program areas can be found on data.gov.au.

Cashless Debit Card (CDC) – Bundaberg and Hervey Bay (BHB)



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Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	3,005 (↑1745)	16%
Parenting Payment Single	1,896 (↑1218)	18%
Parenting Payment Partnered	504 (↑183)	14%
Youth Allowance	1,288 (↑1470)	22%
Total	6,693 (↑1,516)	18%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

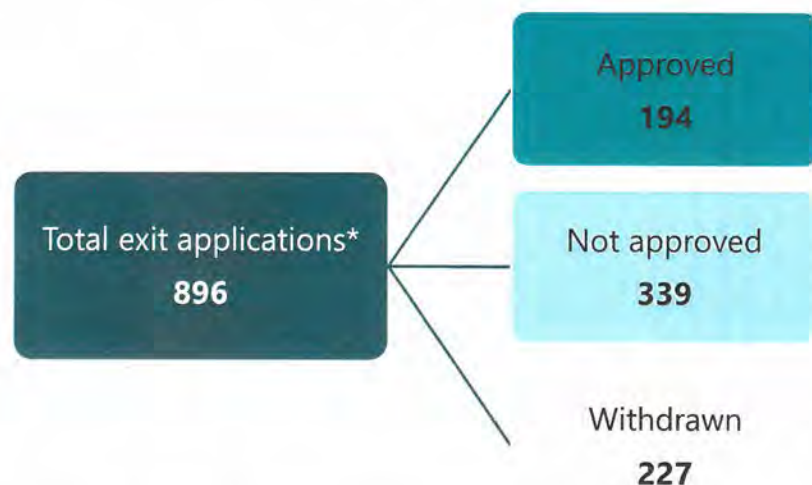
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Exits and exemptions in Bundaberg and Hervey Bay

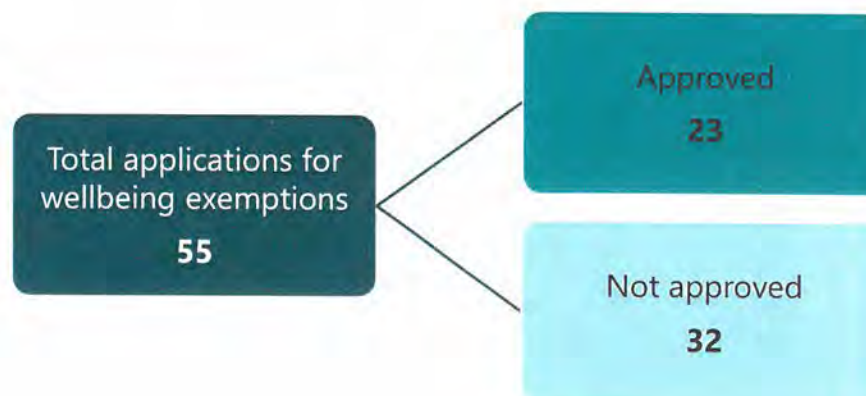
Exit process

A person for whom it is compulsory to be on the CDC can apply to exit the program. They may be granted an exit if they can demonstrate reasonable and responsible management of their affairs, including financial affairs.



Wellbeing exemptions

If being a CDC program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can exempt the person from participating in the program.



*Total includes pending applications awaiting decision.

Exits due to age

When participants turn 36 years of age they are exited off the CDC program in the Bundaberg and Hervey Bay region. The department and Services Australia communicates with these participants to ensure they are aware of options to remain on the program as a volunteer and continue to access local support.

Further information including a comparison of this data with other program areas can be found on data.gov.au.

Cashless Debit Card (CDC) – Ceduna



Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	578 (↑96)	72%
Disability Support Pension	171 (↑20)	70%
Parenting Payment Single	139 (↑18)	77%
Youth Allowance	66 (↑27)	86%
Other benefit types ¹	96 (↑5)	22%
Total	1,050 (↑156)	74%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Parenting Payment (Partnered), Carer Payment, Abstudy, and Austudy.

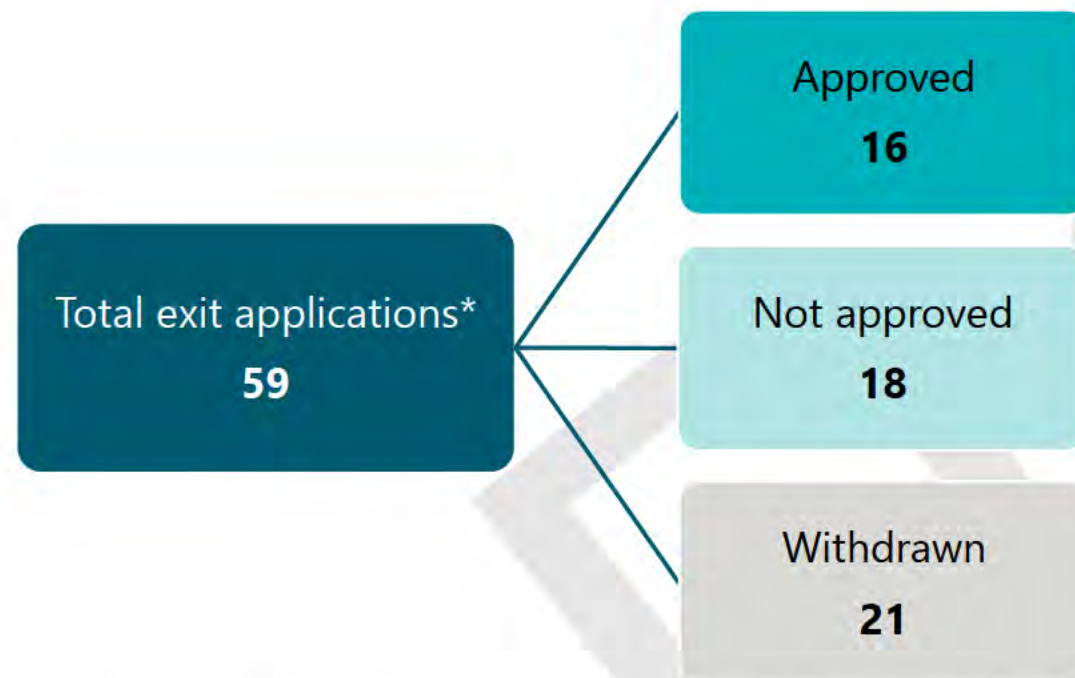


Exits and exemptions in Ceduna

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Exit process

A person for whom it is compulsory to be on the CDC can apply to exit the program. They may be granted an exit if they can demonstrate reasonable and responsible management of their affairs, including financial affairs.



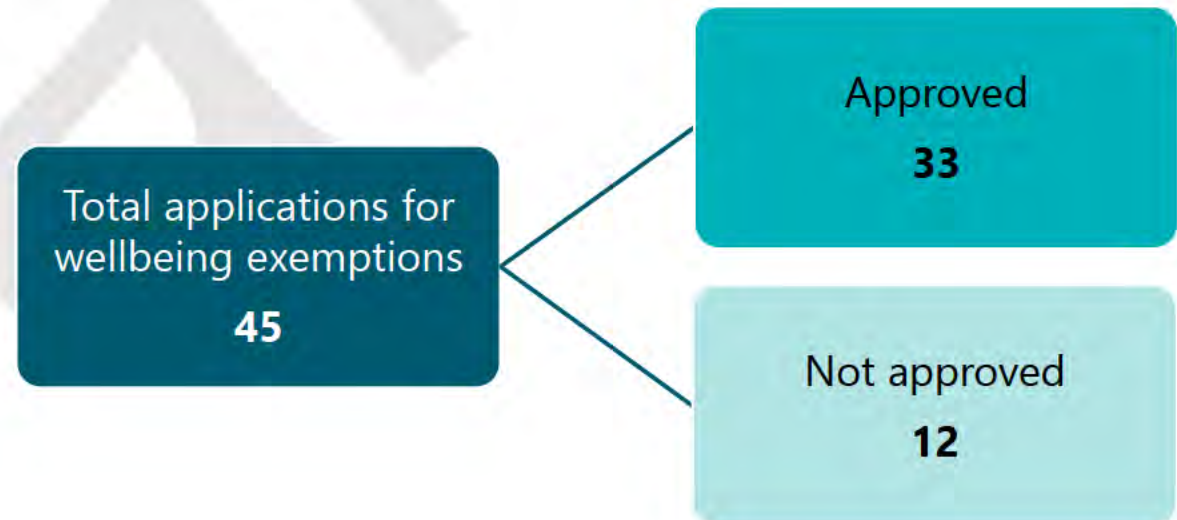
*Total includes pending applications awaiting decision.

Exits due to age

Participants who reach Age Pension age are exited off the CDC program in the Ceduna region. The department and Services Australia communicate with these participants to ensure they are aware of options to remain on the program as a volunteer and continue to access local support.

Wellbeing exemptions

If being a CDC program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can exempt the person from participating in the program.



Further information including a comparison of this data with other program areas can be found on data.gov.au.

Cashless Debit Card (CDC) – East Kimberley (EK)



Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	878 (↑144)	78%
Disability Support Payment	328 (↑16)	87%
Parenting Payment Single	305 (↑20)	86%
Youth Allowance	95 (↑27)	89%
Other benefit types ¹	154 (↑12)	83%
Total	1,760 (↑219)	82%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Parenting Payment (Partnered), Carer Payment, Age Pension, Abstudy, and Austudy.

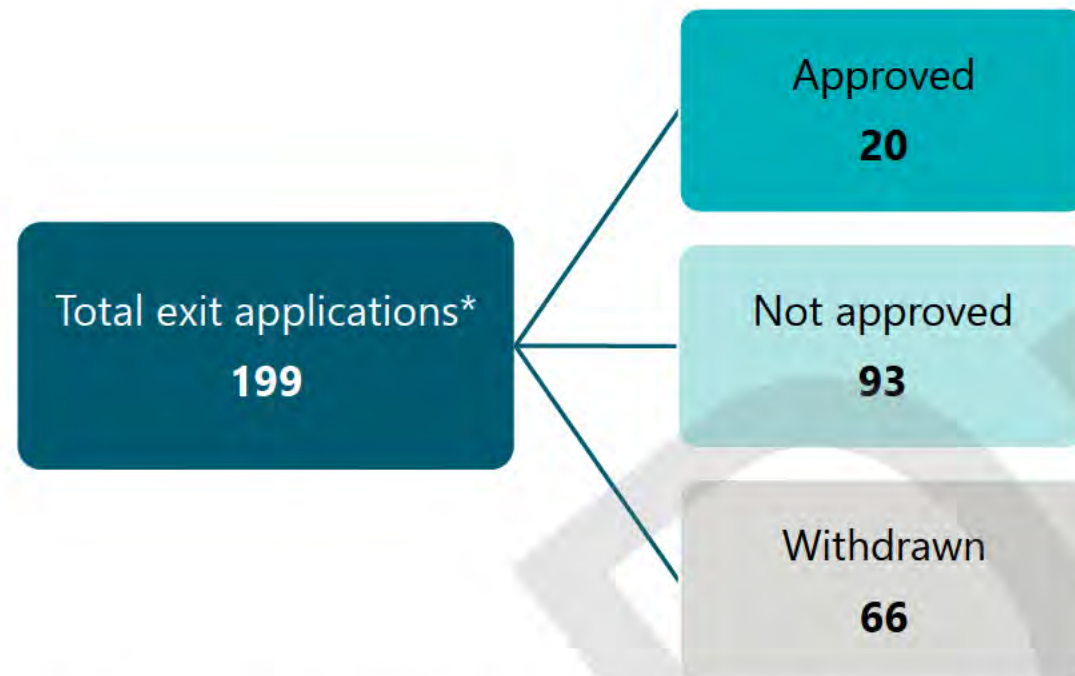
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Exits and exemptions in East Kimberley

Exit process

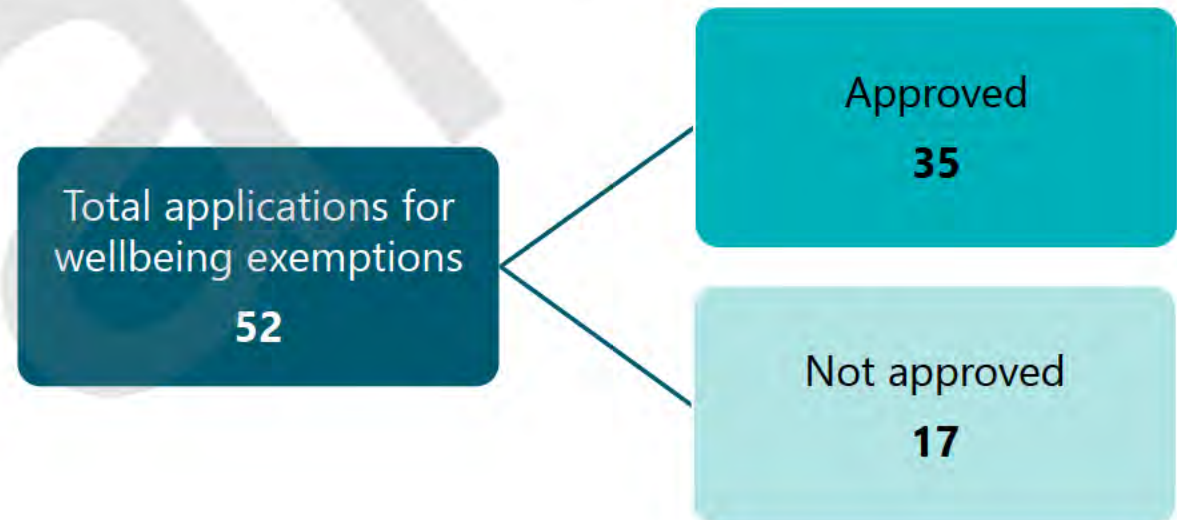
A person for whom it is compulsory to be on the CDC can apply to exit the program. They may be granted an exit if they can demonstrate reasonable and responsible management of their affairs, including financial affairs.



*Total includes pending applications awaiting decision.

Wellbeing exemptions

If being a CDC program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can exempt the person from participating in the program.



Exits due to age

Participants who reach Age Pension age are exited off the CDC program in the East Kimberley region. The department and Services Australia communicates with these participants to ensure they are aware of options to remain on the program as a volunteer and continue to access local support.

Further information including a comparison of this data with other program areas can be found on data.gov.au.



Cashless Debit Card (CDC) – Goldfields region

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Participants by current benefit type

Main benefit type	Participants	Indigenous %
JobSeeker Payment	1,989 (↑1407)	46%
Parenting Payment Single	705 (↑175)	52%
Parenting Payment Partnered	125 (↑124)	58%
Youth Allowance	192 (↑167)	57%
Other benefit types ¹	759 (↑162)	39%
Total	3,770 (↑635)	47%

The arrows (↑ ↓) indicate the change in number of participants from one month ago (28 days prior).

¹Consists of Disability Support Payment, Carer Payment and Special Benefit. Abstudy, and Austudy.

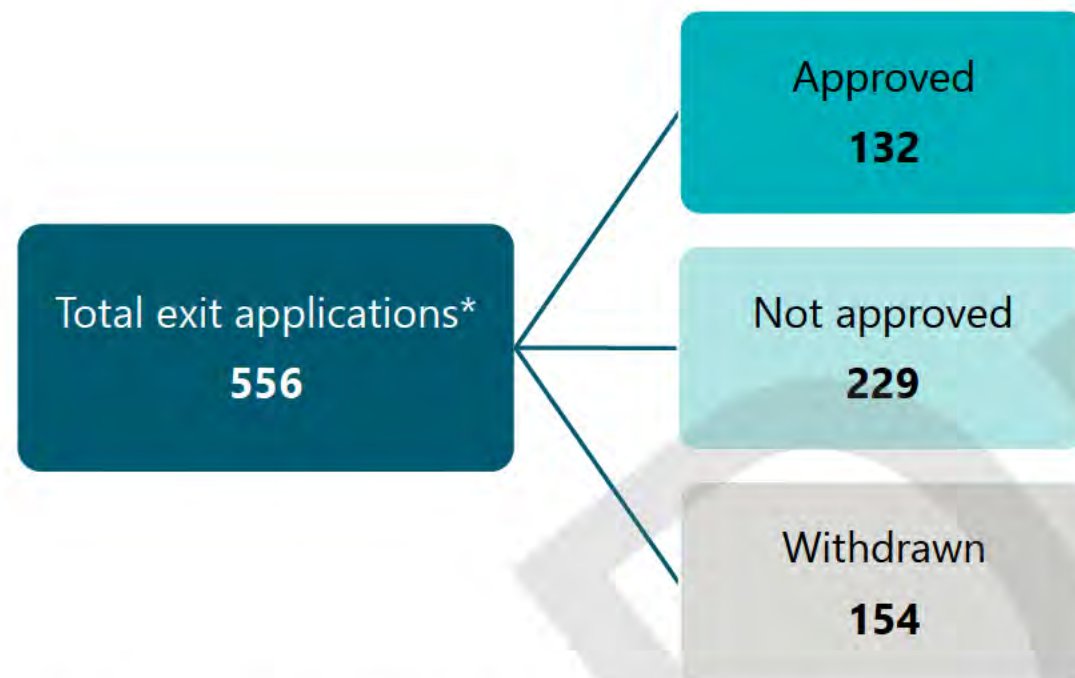
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Exits and exemptions in the Goldfields

Exit process

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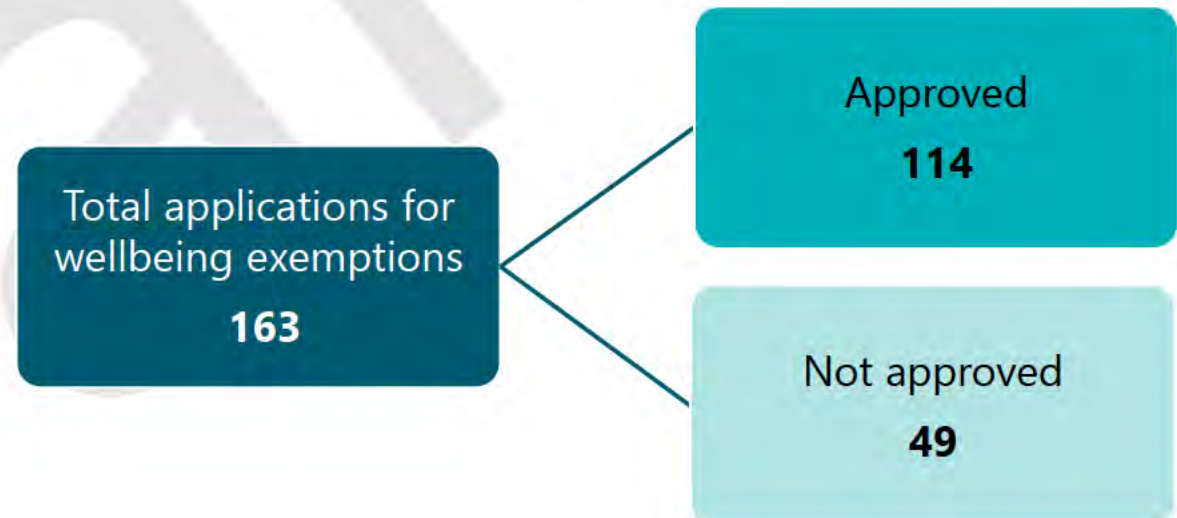
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Wellbeing exemptions

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Further information including a comparison of this data with other program areas can be found on data.gov.au.



Australian Government
Department of Social Services

General Brief

MB20-000888

To: Minister for Families and Social Services (for decision)

Subject: Stronger Places, Stronger People (SPSP) in Kalgoorlie

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Australian Government
Department of Social Services

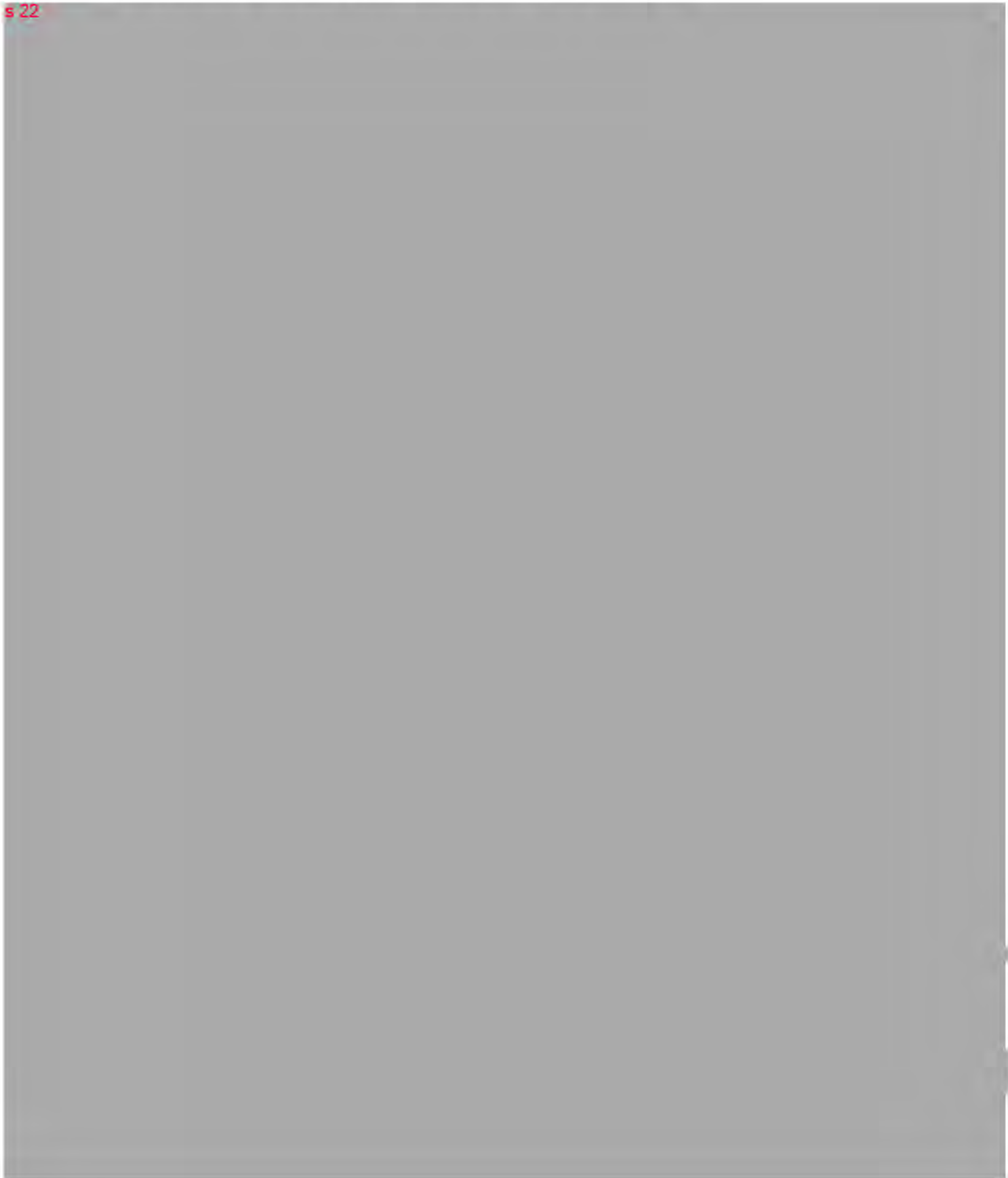
General Brief

MB20-000462

To: Minister for Families and Social Services (for decision)

Subject: Cashless Debit Card Support Services Funding in Goldfields

s 22

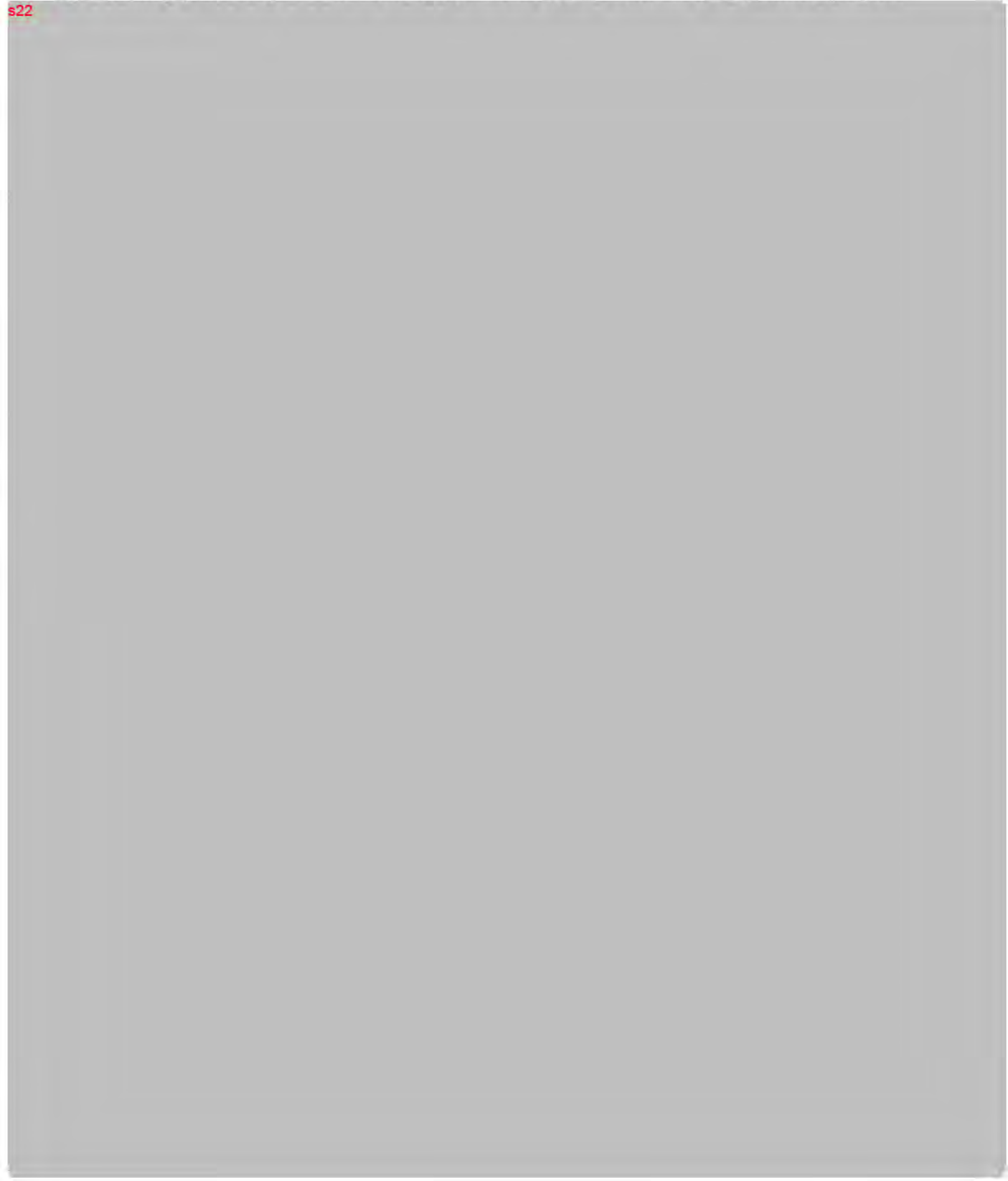


Background:

CDC in the Goldfields region

The CDC commenced in the Goldfields region on 26 March 2018, and is operating in the local government areas of Kalgoorlie-Boulder, Laverton, Leonora, Coolgardie and the suburbs of Menzies, Kookynie and Ullaring, in the Shire of Menzies. People who are recipients of working age payments receive the card. Age Pension payment recipients are not included, however they can volunteer to be part of the program.

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Australian Government
Department of Social Services

General Brief

MB20-000999

To: Minister for Families and Social Services (for decision)

Subject: Further response to the Senate Standing Committee for the Scrutiny of Delegated Legislation on the Coronavirus Economic Response Package (Deferral of Sunsetting—Income Management and Cashless Welfare Arrangements) Determination 2020

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The Bill was introduced to Parliament on 11 September 2019. Following stakeholder engagement and feedback from the Senate Legislation Committee on Community Affairs, amendments were made to the Bill to:

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- exclude people of Age Pension age in the NT from becoming compulsory CDC trial participants; and

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Department of Social Services

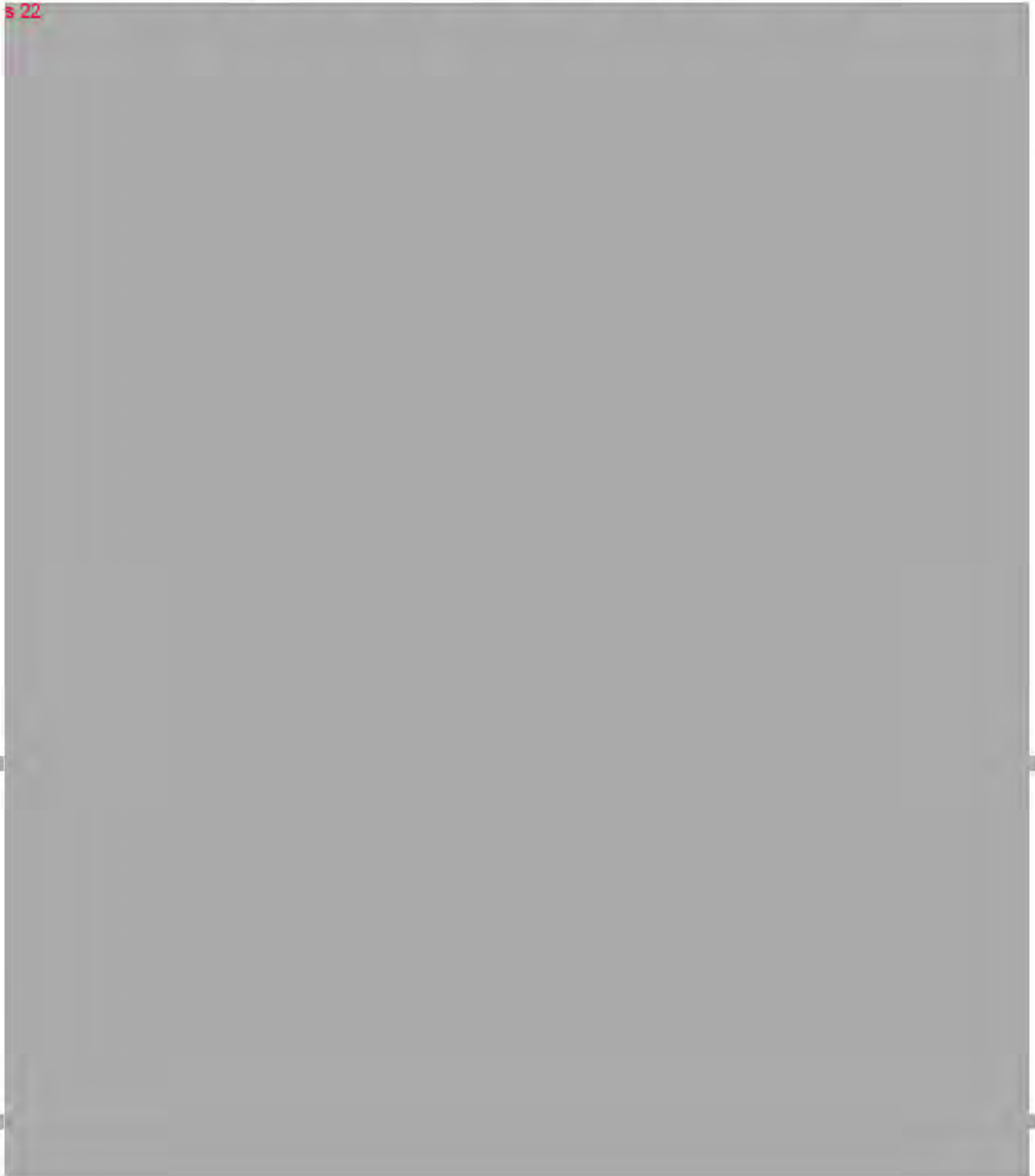
General Brief

MB20-000954

To: Minister for Families and Social Services (for decision)

Subject: Response to the Senate Standing Committee for the Scrutiny of Delegated Legislation on the Coronavirus Economic Response Package (Deferral of Sunsetting—Income Management and Cashless Welfare Arrangements) Determination 2020

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The Bill was introduced to Parliament on 11 September 2019. Following stakeholder engagement and feedback from the Senate Legislation Committee on Community Affairs, amendments were made to the Bill to:

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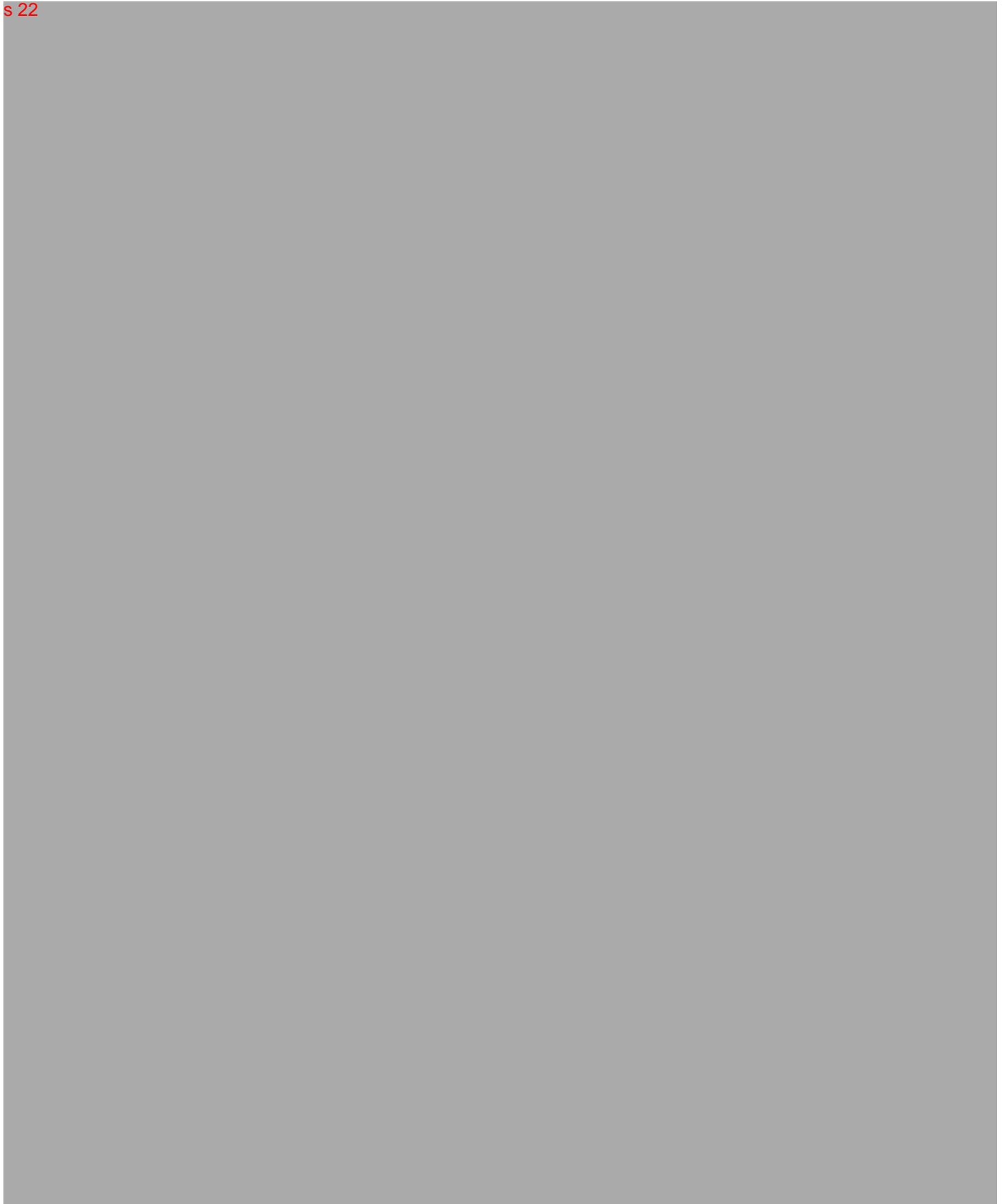




To: Minister for Families and Social Services (for information)

Subject: Service Delivery Footprints in Cashless Debit Card regions.

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Department of Social Services

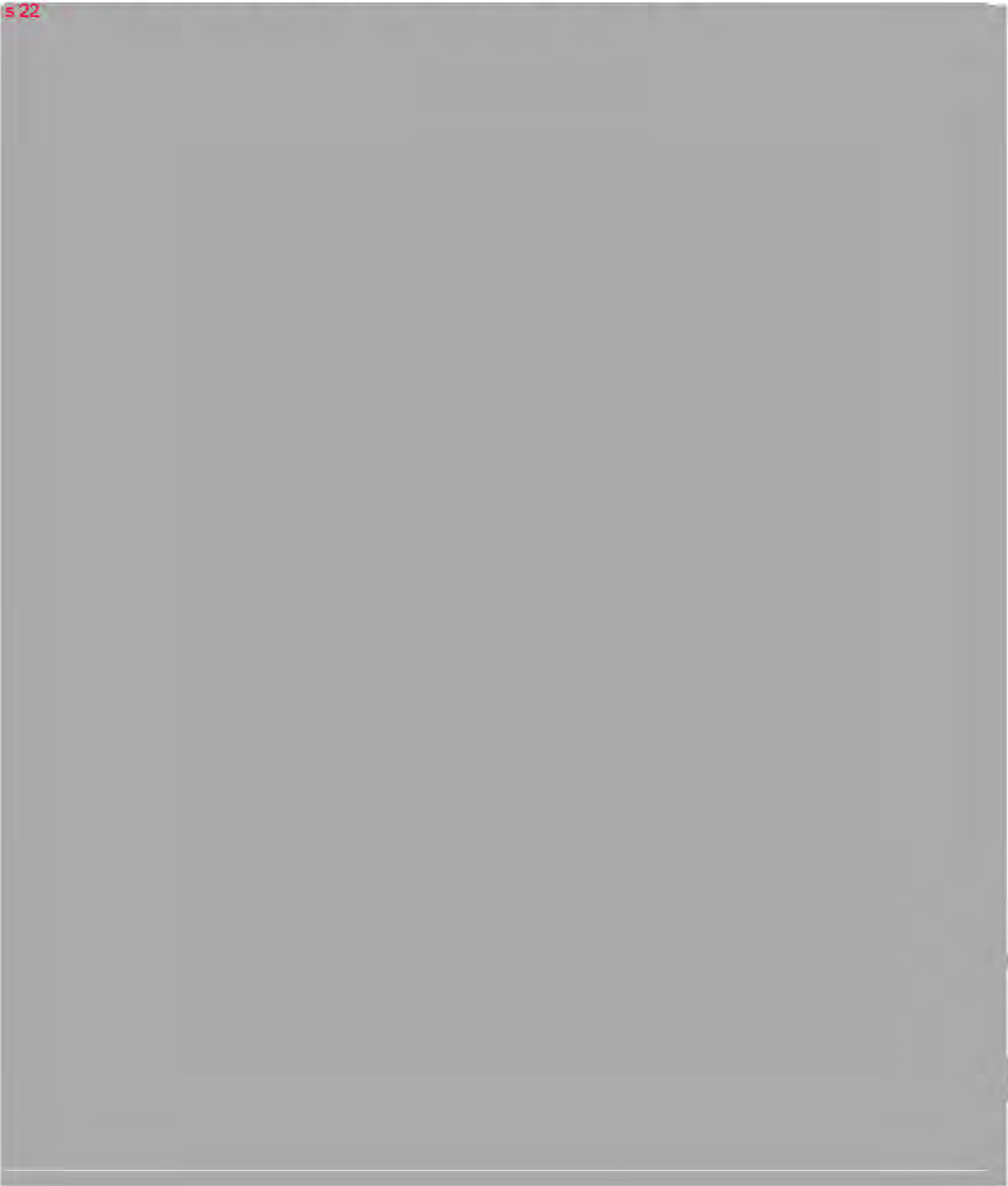
General Brief

MB20-000462

To: Minister for Families and Social Services (for decision)

Subject: Cashless Debit Card Support Services Funding in Goldfields

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Background:

CDC in the Goldfields region

The CDC commenced in the Goldfields region on 26 March 2018, and is operating in the local government areas of Kalgoorlie-Boulder, Laverton, Leonora, Coolgardie and the suburbs of Menzies, Kookynie and Ullaring, in the Shire of Menzies. People who are recipients of working age payments receive the card. Age Pension payment recipients are not included, however they can volunteer to be part of the program.

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Australian Government
Department of Social Services

General Brief

MB20-000519

To: Minister for Families and Social Services (for decision)

Subject: Cashless Debit Card Pause

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Breakdown of CDC participants by trial area and payment type

The below table shows the number of eligible CDC participants not switched on due to the pause, by trial area and trigger payment. Data as at 15 May 2020.

Primary Payment	Ceduna	East Kimberley	Goldfields	Bundaberg and Hervey Bay	Other Region	Total by payment
ABSTUDY-Secondary/Tertiary	§ 47F	§ 47F	§ 47F	0	0	n.p.
Austudy	0	0	§ 47F	0	0	§ 47F
Carer Payment	0	§ 47F	n.p.	0	0	n.p.
Disability Support Pension	§ 47F	§ 47F	n.p.	0	0	17
JobSeeker Payment	n.p.	145	623	1,456	n.p.	2,316
Parenting Payment Partnered	§ 47F	§ 47F	n.p.	65	0	85
Parenting Payment Single	§ 47F	§ 47F	n.p.	81	0	108
Sickness Allowance	§ 47F	0	§ 47F	0	0	n.p.
Unknown	0	0	§ 47F	§ 47F	0	§ 47F
Youth Allowance	n.p.	32	84	566	§ 47F	701
Total by trial area	101	187	776	2,173	18	3,255

- Numbers less than five are suppressed in accordance with the department's Data Confidentialisation Policy requirements. Other numbers that would allow these populations to be derived are not provided 'n.p'.
- Unknown payment types are due to customers having recently cancelled off payments but have remained in profile.