

ATTACHMENT A

Does Indue accrue the interest from recipient welfare payments?

All Cashless Debit Card accounts are non-interest bearing accounts. Nor does Indue Limited (Indue) receive any interest associated with the cashless debit card participant income support payments.

Who owns the intellectual property generated from the contract?

The contract between Indue and the Commonwealth of Australia includes both the 'Debit Card Trial Services - Build Phase Agreement' (the build contract) and the 'Implementation and Operational Phase Agreement' (the run contract) and the Commonwealth and Indue own different aspects of the intellectual property generated from *the contract*.

Who owns the metadata and data generated - specifically of spending patterns and client demographic and socio-economic profiles? Also, how can this data be used by the owner/s?

All *Commonwealth data* will remain the property of the Commonwealth both during and after the term of the contract and *Commonwealth data* is defined very broadly to include all data and information produced from raw data (including transaction data) or data generated, stored, processed, retrieved or printed by Indue, in any format, in the course of providing services under the run contract.

Any data relating to spending patterns, client demographics and socio-economic profiles generated under the run contract will be owned by the Commonwealth during and after the term of the contract.

The Department will use all personal information, including that generated by the contract, in accordance with the *Privacy Act 1988 (C'th)* and protected information in accordance with the *Social Security Act 1991* and the *Social Security (Administration) Act 1999*.

Indue has a limited right to use the data to perform services under the run contract, but must do so in accordance with the legislation.

A copy of the Department of Social Services' Privacy Policy can be found on the Department's website.

Is there a first preference for Indue listed for future tenders?

There is no first preference for future tenders.

Who are the other parties named in the contract (for example other companies, financial institutions and organisations also party to the contract)?

The **only** parties to *the contract* are the Commonwealth of Australia, represented by the Department of Social Services, and Indue.

Indue's subcontractors cannot be identified as this information is confidential contractual information but all subcontractors performing essential card operations are required to be approved by the Commonwealth.

The run contract contains provisions for the procurement of community partners to provide services in the Debit Card trial locations. These community partners include the Ceduna Aboriginal Corporation, Koonibba Community Aboriginal Corporation, Oak Valley Maralinga Aboriginal Corporation, Scotdesco

Aboriginal Corporation, Yalata Community Incorporated, Kununurra – Waringarri Aboriginal Corporation, East Kimberley Job Pathways Kununurra and East Kimberley Job Pathways Wyndham.

What geographical regions are described within the scope of the contract for Indue services to be applied?

The run contract does not specify geographical regions. Instead, the Commonwealth is required to notify Indue of the Debit Card trial locations and to date, has only notified Indue of two Debit Card trial locations i.e. Ceduna and East Kimberley.

When did the contract commence, and when does it end, and when is the renewal/option to extend date?

The run contract commenced on 11 March 2016 and was extended on 21 April 2017 until 30 June 2018.

The Commonwealth can extend the contract, in certain circumstances, by providing written notice. The first notice to extend the contract was provided six weeks prior to the contract end date on 21 April 2017, but future notices will only be required to be given four weeks prior to the contract end date.