

## **Performance scorecard**

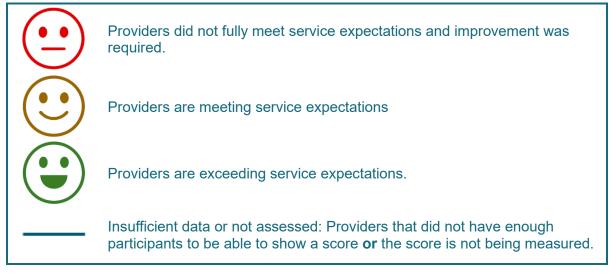
| Provider:       | SETTLEMENT SERVICES INTERNATIONAL LIMITED |  |
|-----------------|---|--|
| Published:      | September 2024 quarter scorecard          |  |
| Location:       | All ESAs                                  |  |
| Specialisation: | Νο  |  |

## **Overview**

This Performance Scorecard shows the performance of **SETTLEMENT SERVICES INTERNATIONAL LIMITED** against Effectiveness, Efficiency and Quality measures.\*

| Quality  | Effectiveness   | Efficiency  |
|--|---|---|
| Quality of services provided to people with disability | Ability of providers to help<br>people with disability<br>complete education and find<br>jobs | Time taken for people with<br>disability to start in the<br>program |
|  |   |   |

## What does each score mean?



For further information, please contact your provider or the Department of Social Services.

The department reserves the right to retrospectively amend results if they change due to compliance activities. Results are based on evidence at a point in time.

\*Expectations are outlined in the DES Grant Agreement