



Translated Script

Help with managing your money

Note: The information in this section is currently only available in some languages. Translations in additional languages will be added to the website as they become available.

- You can get free and confidential help with managing your money.
- Services Australia has a free Financial Information Service (FIS).
- FIS provides free information and resources to help you make informed decisions about your money.
- You can talk to a FIS Officer
 - over the phone
 - via a video chat
 - at a face-to-face appointment
- Find out more about FIS at servicesaustralia.gov.au/financialinformationservice.
- You can also talk to a financial counsellor.
- A financial counsellor can help you and your family to set up a budget and plan for the future.
- They can also:
 - negotiate on your behalf with people and organisations you owe money to
 - advocate with government or non-government organisations
 - explain what you can do if you can't pay bills
 - explain what happens if you can't pay a debt.
- Financial counselling services are voluntary, free and confidential

- You can access a financial counsellor through:
 - face-to-face meetings
 - calling the National Debt Helpline on 1800 007 007
 - by visiting ndh.org.au
- You can find information to help you budget, deal with debt and manage your money at servicesaustralia.gov.au/manageyourmoney
- You can also find support services by visiting dss.gov.au/supportservices
- You can find free legal advice services about money matters for Aboriginal and Torres Strait Islander peoples by calling the **Mob Strong Debt Helpline 1800 808 488**