



**Australian Government**  
**Department of Social Services**



# **New NDIS plan management rules**

**Department of Social Services**



**Easy English**

## Blue words



Some words in this book are **blue**.

We write what the blue words mean.

## Help with this book



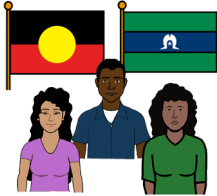
You can get someone to help you

- understand this book
  
- find more information.



Contact information is at the end of this book.

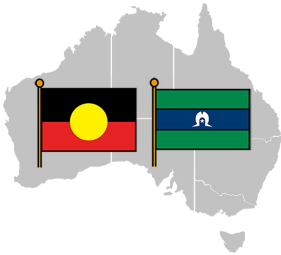
## We acknowledge First Nations peoples



**Acknowledge** means we understand the importance of **First Nations peoples'**

- culture

- language



- history.

First Nations peoples are the Aboriginal and Torres Strait Islander peoples.

## About this book



Australian Government  
Department of Social Services

This book is from the Department of Social Services.

We are part of the Australian public service.



This book is about the **National Disability Insurance Scheme** or NDIS.

The NDIS gives services and support to people with **permanent disability**.



Permanent disability means a disability that will **not** go away.



The NDIS also gives services and support to people who need **early intervention**.

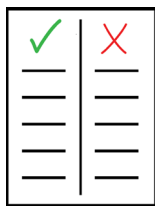


Early intervention means we work with some people now so they need less support later.



This book is about some new NDIS **plan management rules** we made.

Plan management rules say who can look after your NDIS plan.



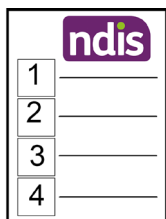
We call them **the new rules**.

The **National Disability Insurance Agency** decides who looks after an NDIS plan.

The National Disability Insurance Agency means the people who look after the NDIS.



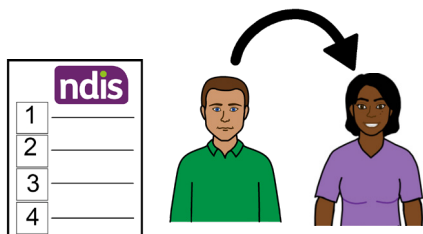
We call them the **NDIA**.



A person can only look after an NDIS plan if they spend NDIS money

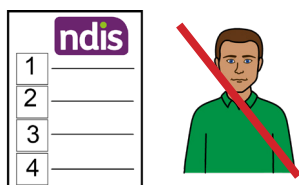
- on NDIS supports
- like the plan says.

## What do the new rules say?



The new rules say what the NDIA

- **must** think about when they decide who can look after an NDIS plan



- **must not** think about when they decide who can look after an NDIS plan.

## What the NDIA must think about



The NDIA **must** think about

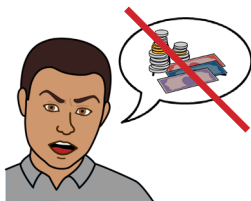
- how well a person looked after an NDIS plan before



- if a person has told the NDIA all the information the NDIA asked for



- if a person has managed money properly



- if a person has been dishonest about money



- if a person has spent money on something that was not allowed.



The NDIA must also think about

- if a person has been tricked to spend money on the wrong things



- if a person has been **pressured** to spend money on the wrong things
  - pressured means someone makes you do something



- if you have the **skills** to look after an NDIS plan
  - skills means you are good at something, even if you need help to do it



- any other things you want the NDIA to think about
  
- any other things the NDIA thinks are important.

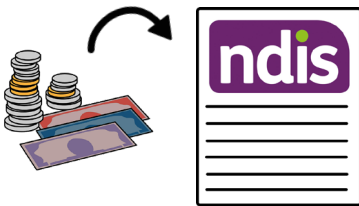


## What the NDIA must not think about

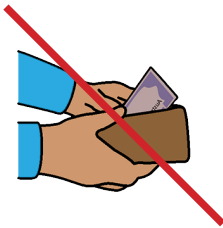


The NDIA **must not** think about

- the type of disability a person has



- how much money is in an NDIS plan or part of an NDIS plan



- if a person did not spend all the money in an NDIS plan in the past



- if a person has gone **bankrupt** and been **discharged**.

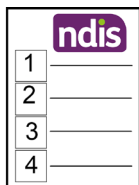
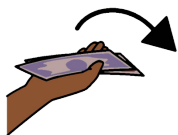
Bankrupt means you do not have enough money to pay money you owe.



Discharged means you are not bankrupt anymore.

## Why did we make the new rules?

We want to make sure that everyone in the NDIS



- spends their NDIS money on the supports in their NDIS plan



- does not run out of NDIS money.

We want to make sure that the NDIS has enough money to last a long time.

## If you need help or support



Call 000 if you or someone you know needs help now.

Call **Lifeline Australia** for crisis support and suicide prevention.



Call 13 11 14

Call **Beyond Blue** for mental health support.

Call 1300 224 636



Aboriginal and Torres Strait Islanders can call **13YARN** for mental health support.

Call 13 92 76



## More information

Contact the Department of Social Services for more information.



Email [NDISConsultations@dss.gov.au](mailto:NDISConsultations@dss.gov.au)



Call 1300 653 227



Website [dss.gov.au/changes-to-the-ndis-act](http://dss.gov.au/changes-to-the-ndis-act)

## If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

## If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website [accesshub.gov.au/nrs-helpdesk](https://accesshub.gov.au/nrs-helpdesk)



Call 1800 555 660

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