

Public Interest Certificate

This *public interest certificate* is issued under section 22(1) of the *Government Procurement (Judicial Review) Act 2018*.

I hereby state that it is not in the public interest for the following *procurement(s)* by Department of Social Services to be suspended while complaints under section 18 of *the Act* are being investigated or while applications for injunctions under Part 2 of *the Act* are being considered.

AusTender ID(s)	70018834
Tender(s) Close Date and Time	27 August 2024, 5PM
Procuring Entity	Department of Social Services (the Department)
Contact Officer	RFT 70018834 balipackage@dss.gov.au
Category (UNSPSC)	85122100 Rehabilitation Services
Description	<p>The procurement will be a single stage open market tender approach via a Request for Tender (RFT), for a contract that is planned to be for an initial period of five (5) years with an option to extend for a further five (5) years.</p> <p>The procurement is to engage a Supplier to deliver Bali Lifetime Rehabilitation Assistance Package (Bali LAP) services from 1 January 2025, immediately following the expiration of the current contract on 31 December 2024. The contract will include a transition in period from November 2024 which will be important for the existing Active Customers in the case of a new provider.</p> <p>The new service provider will be required to administer BaliLAP on behalf of the Department, and maintain support for the less than 10 Active Customers. This includes ongoing case management, individual assessments, and reimbursement of approved costs for rehabilitation care.</p> <p>The Department needs to ensure certainty for the ongoing arrangements for Active Customers. The annual plans for Active Customers include approval to purchase goods and services and seek immediate reimbursement. Any gap in service delivery would be too great a risk for the ongoing management of clients' health and wellbeing. Any gap in service provision is likely to result in reputational damage for the provider, the department and Government.</p>

Signature of accountable authority/delegate:



Chris D'Souza
Group Manager, Community Policy and Engagement
Group

2 July 2024